

City and County of San Francisco
Department of Public Health
Community Behavioral Health Services



2015-2016

**ORGANIZATIONAL
PROVIDER DIRECTORY**

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Community Behavioral Health Services' system of care recognizes that the paths of recovery are a personal and unique process; we strive to honor that by providing culturally competent services that are preventative, evidence-based and innovative. CBHS partners with consumers as they begin their first steps on the journey of recovery.

~ Jo Robinson, MFT ~

Director of Community Behavioral Health Services

Welcome to the newest edition of the CBHS Organizational Directory. This directory is designed with you in mind, to provide you with helpful and useful information. It contains an updated list of CBHS Providers and CBHS Administrative staff.

This Organizational Provider Directory can be found online at the following sites:

<https://www.sfdph.org/dph/comupg/oservices/mentalHlth/CBHS/default.asp>

Policies and Procedures Page:

<https://www.sfdph.org/dph/comupg/oservices/mentalHlth/CBHS/CBHSmnuPolyProc.asp>

Contract Performance and Compliance:

<https://www.sfdph.org/dph/comupg/oservices/mentalHlth/CBHS/CBHSPerformanceCompliance/default2.asp>

Avatar User Guides:

<https://www.sfdph.org/dph/comupg/oservices/mentalHlth/BHIS/avatarUserDocs.asp>

Notice of Privacy Practices:

<https://www.sfdph.org/dph/comupg/oservices/medSvs/HIPAA/>

Cultural and Linguistic Competency Policy Page:

<https://www.sfdph.org/dph/comupg/aboutdph/insideDept/CLAS/CLAS.asp>

For Harm Reduction Policies:

<https://www.sfdph.org/dph/comupg/oservices/mentalHlth/SubstanceAbuse/HarmReduction/default.asp>

Community Behavioral Health Services

Quick Reference Telephone Numbers

AVATAR Help Desk		415-255-3788
Behavioral Health Access Center-		
Mental Health Access	<i>Toll Free</i>	888-246-3333
	<i>Local</i>	415-255-3737
	<i>TDD</i>	888-484-7200
Substance Abuse Treatment Access (TAP)	<i>Toll Free</i>	800-750-2727
	<i>Local</i>	415-503-4730
	<i>TDD</i>	888-484-7200
California Relay for the Hearing Impaired		711
CBHS Administrative Office		415-255-3400
CBHS Pharmacy		415-255-3659
Child Adolescent Support Advocacy Resource Center		415-206-8386
Compliance Hotline		415-642-5790
Comprehensive Crisis Services-		
Child Crisis Services (24/7)		415-970-3800
Mobile Crisis Treatment Team (adult)		415-970-4000
Dore Urgent Care Clinic (24/7)		415-553-3100
Healthy San Francisco		415-615-4555
Homeless Outreach Team		415-865-5200
Project Homeless Connect		415-503-2123
Psychiatric Emergency Services (SFGH)		415-206-8125
SF City Information Line		311
Suicide Prevention (Telephone Crisis Counseling)		415-781-0500
Westside Crisis Clinic		415-355-0311

Community Behavioral Health Services (CBHS): Vision, Mission & Principles

Vision

The vision of behavioral health services is to have a welcoming, culturally and linguistically competent, gender responsive, integrated, comprehensive system of care with timely access to treatment in which “Any Door is the Right Door” and individuals and families with behavioral health issues have medical homes.

Mission

The mission of behavioral health services in the San Francisco Department of Public Health is to maximize clients' recovery and wellness for healthy and meaningful lives in their communities.

Principles

- Welcoming: Any door is the right door — “Welcome, you’re in the right place” — will be the warm message all clients will receive at all entry points in the integrated system.
- People can and do overcome the barriers and obstacles that confront them.
- Co-occurring issues/dual diagnosis is the “expectation,” not the exception.
- All programs will be “dual diagnosis capable” and work in collaboration to meet the multiple needs of clients.
- Both substance abuse and mental health issues and disorders will be addressed with appropriate services; integrated services will be the standard of practice.
- Recognition that all clients are not the same; each client will be provided with appropriate approaches to care.
- Best practices will be employed.
- The strengths and potentials of all clients will be recognized. Caregivers will seek to instill hope and practice positive engagement.
- All of our clients will have a health home.

Who is served by Community Behavioral Health Services

Behavioral Health Services (BHS) within the Department of Public Health has developed the San Francisco Mental Health Plan (SFMHP) to serve the mental health needs of San Francisco Medi-Cal beneficiaries, uninsured, and indigent residents. Mental Health (MH) and Substance Use Disorder (SUD) services are provided by CBHS Providers or by the San Francisco Mental Health Plan to Medi-Cal beneficiaries who do **not** have Other Healthcare Coverages (Insurance or Medicare). A Medi-Cal beneficiary who has San Francisco Health Plan or Anthem Blue Cross as their Medi-Cal Managed Care Plan (HCP – Health Care Plan) may receive Specialty MH and/or SUD services from CBHS. Both MH and SUD services are available to residents of San Francisco who receive Medi-Cal benefits, San Francisco Health Plan members, and to other San Francisco residents with limited resources under the federal Affordable Care Act (ACA) passed on March 23, 2010. Services are approved and provided based on individual medical necessity. All San Francisco Medi-Cal beneficiaries are automatically members of the San Francisco Mental Health Plan.

Expanded behavioral health benefits through Medi-Cal Managed Care began on January 1, 2014, for all Medi-Cal members. San Francisco Health Plan now covers outpatient mental health services for members with mild to moderate conditions. Services for specialty mental health conditions and alcohol and drug abuse continue to be provided by the county: **Behavioral Health Services (BHS)**. Specialty Mental Health is a Medi-Cal carved-out service; therefore, Behavioral Health Services (BHS) will continue to provide these services.

Specialty Mental Health Services medical necessity criteria are defined under Title 9, CCR, Sections 1820.205, 1830.205, and 1830.210. Medi-Cal specialty mental health services include: rehabilitative mental health services (Individual, Group, Collateral, Assessment, Medication support services, day treatment intensive, day rehabilitation, crisis intervention, crisis stabilization, adult residential treatment services, crisis residential treatment services, and psychiatric health facility services); psychiatric inpatient hospital; and targeted case management services.

What Services are provided?

Consumers may access behavioral health services by calling the San Francisco Behavioral Health Access Center (BHAC) using the local or toll-free **Central Access phone numbers (415-255-3737 or 1-888-246-3333)** or **TDD Access line (1-888-484-7200)**, or by walking into any of our many clinics. Consumers have access to a comprehensive array of community-based services, including, but not limited to:

- Information and referral services.
- Prevention services.
- A full range of voluntary behavioral health services for children, families, transitional age youth, adults and older adults, including self-help, peer support, outpatient, case management, medication support, social rehabilitation, vocational rehabilitation, day treatment, dual diagnosis treatment, substance abuse services, supported housing, residential care, transitional residential treatment, sub-acute residential treatment, and crisis residential treatment.
- 24-hour crisis services.
- Involuntary assessment, inpatient hospitalization, and long-term care services for individuals found to be a danger to themselves or others, or who are gravely disabled due to a mental health disorder.



CBHS ORGANIZATIONAL
PROVIDER
LISTING

CBHS Behavioral Health Access Center (BHAC)

**1380 Howard Street, 1st floor
San Francisco, CA 94103**

Emilio Orozco (TAP)

415- 503-4730

Fax 415-255-3629

800-750-2727

TDD 888-484-7200

Steve Benoit (ACCESS)

415-255-3737

Fax 415-255-3629

888-246-3333

TDD 888-484-7200

BHAC brings together the Treatment Access Program (TAP) and Mental Health Access to provide evaluation, referral, linkage and brief treatment services to San Francisco residents seeking substance use treatment or mental health services. BHAC provides a centralized, integrated, and welcoming venue for accessing services. System navigators, who are consumers of these services, help clients get to where they need to go and provide additional information.

CBHS Pharmacy Services

**1380 Howard Street (at 10th St.) 1st floor, Room 130
San Francisco, CA 94103**

Telephone: 415-255-3659

Fax: 415-255-3754

All clients who receive authorized or acute services within the CBHS network of services are eligible for pharmacy benefits.

The centralized pharmacy at 1380 Howard Street provides pharmacy services for CBHS including:

- Providing behavioral health medications directly to CBHS Clinics
- Clinical psychopharmacology consultation to CBHS prescribers and staff
- Supporting a network of community pharmacies in San Francisco to enhance clients' medication access
- Administrative support to our clinical pharmacists who work in CBHS clinics
- Substance use disorder medication-assisted treatment

Hours of service: 8:30 am - 5:00 pm (Monday through Friday, excluding holidays)

Pharmacy window hours: 9:00am – 4:30pm (Monday through Friday, excluding holidays)

In addition to prescription services, medication management and patient medication education are provided at the following sites:

- Chinatown North Beach Mental Health Services
- Mission Mental Health Team 1
- OMI Family Center
- San Francisco Behavioral Health Center
- South of Market Mental Health Services
- Sunset Mental Health Services

Drug Information Service

This service provides telephone clinical psychopharmacology consultation to CBHS prescribers and staff

Hours of Service: 9 a.m. - 4:30 p.m. (Monday through Friday, excluding holidays)

Telephone: **415-255-3705**

For general information and pharmacy and prescription services, please call **255-3659**.

12-Step and Other Self Help Organizations

Self-Help programs are appropriate for anyone wishing to change their lifestyle and seeking the support and encouragement of others in similar situations.

AA-Alcoholics Anonymous	415-674-1821
Al-Anon Family Groups	415-834-9940
Al-Anon Alateen	415-834-9940
CA-Cocaine Anonymous	415-226-1300
CBHS-TAP SF Drug Court Treatment Center	415-222-6150
CBHS-Treatment Access Program (TAP)	415-503-4730
GA-Gamblers Anonymous	855-222-5542
MA-Marijuana Anonymous	415-325-4785
NA-Narcotics Anonymous	415-621-8600
Nar-Anon Family Groups	415-292-3241
NCADA National Council On Alcoholism and other Drug Addiction	415-296-9900
NCADA National Council On Alcoholism and other Drug Addiction-DUI Program	415-296-9900
San Francisco Suicide Prevention Crisis Line	24-Hour Crisis Line 415-781-0500 or 800-273-8255
San Francisco Suicide Prevention Drug Line	24-Hour Drug Line 415-362-3400

**FOR MORE INFORMATION, contact:
CBHS Behavioral Health Access Center at 415-503-4730**



CBHS Adult / Older
Adult
Programs



CBHS Program Directory - Adult & Older Adult

Addiction Research and Treatment Services

1145 Market Street, 10th Floor
 San Francisco, CA 94103
 (415) 552-7914

Executive Director: **Evan Kletter**
 Email: ekletter@baartprograms.com
 Phone: (415) 552-7914 Ext: 333

SA ART FACET Program
 433 Turk Street
 San Francisco, CA 94102

Program Director: **Teresa Fleming**
 Email: tfleming@baartprograms.com
 Phone: (415) 563-9816

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

FACET offers comprehensive substance abuse and parenting services to pregnant and parenting opioid dependent women. Women who enter this program receive 1) methadone treatment to reduce physiological withdrawal symptoms from opioid addiction, 2) group and individual counseling, 3) parenting and perinatal training, 4) medical services, 5) weekly group sessions. In addition, the FACET coordinator maintains all perinatal records, deliver outcomes, APGAR scores, birth weight, weekly urine analysis results, and multidisciplinary team and Child Protective Services correspondence.

SA ART Market Street Methadone Maintenance
 1111 Market Street, 1st Floor
 San Francisco, CA 94103

Program Director: **Dan Graney**
 Email: dgraney@baartprograms.com
 Phone: (415) 863-3883

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

The Market Street Clinic offers comprehensive methadone treatment for opioid dependent persons. In addition to medication, patients receive a complete medical examination at point of intake and annually thereafter, and individual counseling sessions at least once per month for a minimum of 50 minutes. Individual patient need determines the length and frequency of counseling session per month.

SA ART Turk Street Methadone Maintenance
 433 Turk Street
 San Francisco, CA 94103

Program Director: **Teresa Fleming**
 Email: tfleming@baartprograms.com
 Phone: (415) 928-7800

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

The Turk Street Clinic offers comprehensive methadone treatment for opioid dependent persons. In addition to medication, patients receive a complete medical examination at point of intake and annually thereafter, and individual counseling sessions at least once per month for a minimum of 50 minutes. Individual patient need determines the length and frequency of counseling session per month.

BAART Behavioral Health Services

1145 Market Street, 10th Floor
 San Francisco, CA 94103
 (415) 552-7914

Executive Director: **Evan Kletter**
 Email: ekletter@baartprograms.com
 Phone: (415) 552-7914 Ext: 333

SA BBHS Jail-Out Methadone Maintenance & HIV Set-Aside
 1111 Market Street, 1st Floor
 San Francisco, CA 94103

Program Director: **Tanya Chase**
 Email: tchase@baartprograms.com
 Phone: (415) 863-3883

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

Program for recently released inmates who struggle with addiction to opiates.

SA BBHS Market Homeless Women Methadone Maintenance
 1111 Market Street
 San Francisco, CA 94103

Program Director: **Tanya Chase**
 Email: tchase@baartprograms.com
 Phone: (415) 863-3883

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

Medically assisted treatment for homeless women addicted to opiates.

SA BBHS Market PHC Methadone Maintenance
 1111 Market Street
 San Francisco, CA 94103

Program Director: **Tanya Chase**
 Email: tchase@baartprograms.com
 Phone: (415) 863-3883

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

Medically assisted treatment for people addicted to opiates.

SA BBHS Turk Homeless Women Methadone Maintenance
 433 Turk Street
 San Francisco, CA 94102

Program Director: **Teresa Fleming**
 Email: tfleming@baartprograms.com
 Phone: (415) 928-7800

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

Medically assisted treatment for homeless women addicted to opiates.

SA BBHS Turk PHC Methadone Maintenance
 433 Turk Street
 San Francisco, CA 94102

Program Director: **Teresa Fleming**
 Email: tfleming@baartprograms.com
 Phone: (415) 928-7800

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

The Turk Street Clinic offers comprehensive methadone treatment for opioid dependent persons. In addition to medication, patients receive a complete medical examination at point of intake and annually thereafter, and individual counseling sessions at least once per month for a minimum of 50 minutes. Individual patient need determines the length and frequency of counseling session per month.



CBHS Program Directory - Adult & Older Adult

SA BBHS Turk Street Jail-Out Methadone Maintenance

433 Turk Street
 San Francisco, CA 94102

Program Director: **Teresa Fleming**
 Email: tfleming@baartprograms.com
 Phone: (415) 928-7800

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

The Turk Street Clinic offers comprehensive methadone treatment for opioid dependent persons. In addition to medication, patients receive a complete medical examination at point of intake and annually thereafter, and individual counseling sessions at least once per month for a minimum of 50 minutes. Individual patient need determines the length and frequency of counseling session per month.

BAART Community Health Care

1145 Market Street, 10th Floor
 San Francisco, CA 94103
 (415) 552-7914

Executive Director: **Evan Kletter**
 Email: ekletter@baartprograms.com
 Phone: (415) 552-7914 Ext: 333

MH BAART Community Health Care

433 Turk Street
 San Francisco, CA 94103

Program Director: **Teresa Fleming**
 Email: tfleming@baartprograms.com
 Phone: (415) 928-7800

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

The Mental Health program provides individual, couple and family therapy. Therapy sessions are usually weekly, and last for about an hour. Therapy can help with such issues as depression, anxiety, loss, anger and recovery from traumatic events. We also provide group therapy including groups for pain and stress management. We also provide medication management.

SA BAART HIV Set-Aside

433 Turk
 San Francisco, CA 94103

Program Director: **Teresa Fleming**
 Email: tfleming@baartprograms.com
 Phone: (415) 928-7800

SOC Manager: **John Melichar**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

Baker Places, Inc.

1000 Brannan Street, Suite 401
 San Francisco, CA 94103
 (415) 864-4655

Executive Director: **Jonathan Vernick**
 Email: jvernick@bakerplaces.org
 Phone: (415) 864-4655 Ext: 206

SA BP Acceptance Place

1326 4th Avenue
 San Francisco, CA 94122

Program Director: **Mike Richards**
 Email: mrichards@bakerplaces.org
 Phone: (415) 682-2080

SOC Manager: **Charles Rivera**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

Acceptance Place is a 10-bed residential substance abuse treatment program primarily focused on treating gay men who may or may not have co-existing mental health and/or medical disorders, including HIV. The program is based on Social Model Rehabilitation philosophy and incorporates harm-reduction philosophy, encouraging sobriety as a goal, while understanding that relapse is an event that informs treatment planning and is not, by itself cause for discharge from the program.

MH BP Assisted Independent Living Program (AILP)

120 Page Street
 San Francisco, CA 94102

Program Director: **Myron Harvey**
 Email: mharvey@bakerplaces.org
 Phone: (415) 255-6544

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

The Baker Places' Assisted Independent Living Program (AILP) assists clients with psychiatric/substance abuse histories to facilitate the formation of cooperative household emphasizing independent living. Provides ongoing case management support to maintain these households and link clients to community resources to meet vocational, educational, social service and recreational needs.

MH BP Baker Street House

730 Baker Street
 San Francisco, CA 94115

Program Director: **Brian Couture**
 Email: bcouture@bakerplaces.org
 Phone: (415) 567-1498

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

Baker Places' Baker Street House provides a 3-month residential treatment and rehabilitation program for adults with major mental health disorders or dual diagnosis. Program goals are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce their use of emergency and inpatient treatment. Includes gay and lesbian services. Referrals to vocational rehabilitation and community treatment, as well as transitional planning.

MH BP Grove Street House

2157 Grove Street
 San Francisco, CA 94117

Program Director: **Silvia Dunning**
 Email: sdunning@bakerplaces.org
 Phone: (415) 387-2275

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

Baker Places' Grove Street House is an intensive, crisis stabilization residential dual diagnosis treatment facility that accepts referrals from inpatient, ADU, detox, jail setting, TAP, and 28-day recovery programs. Goals are to reduce use of emergency and inpatient treatment and stabilize clients for transition to less-intensive treatment programs.



CBHS Program Directory - Adult & Older Adult

MH BP Jo Ruffin Place
 333 - 7th Street
 San Francisco, CA 94103

Program Director: **Gregory Freeman**
 Email: gfreeman@bakerplaces.org
 Phone: (415) 252-1853

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

Baker Places' Jo Ruffin Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.

SA BP Joe Healy Medical Detox
 120 Page Street
 San Francisco, CA 94102

Program Director: **John Fostel**
 Email: jfostel@bakerplaces.org
 Phone: (415) 864-4965

SOC Manager: **Charles Rivera**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

The Joe Healy Residential Detox Program provides oral medication and twenty-four hour a day LVN supervision in a residential setting to clients withdrawing from alcohol, opiates and benzodiazepines. Length of stay 7 - 21 days.

MH BP Odyssey House
 484 Oak St
 San Francisco, CA 94102

Program Director: **Jack Diggs**
 Email: jdiggs@bakerplaces.org
 Phone: (415) 626-5199

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

Baker Places' Odyssey House provides a permanent residential treatment and rehabilitation program for adults with mental health disorders and substance use problems. Program goals are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce their use of emergency and inpatient treatment. Provides specialized services for African Americans, and referrals to vocational rehabilitation and community treatment.

MH BP Robertson Place
 921 Lincoln Way
 San Francisco, CA 94122

Program Director: **Melida Solorzano**
 Email: msolorzano@bakerplaces.org
 Phone: (415) 664-1414

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

Baker Places' Robertson Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.

MH BP San Jose Place
 673 San Jose Avenue
 San Francisco, CA 94110

Program Director: **Gonti Newman**
 Email: gnewman@bakerplaces.org
 Phone: (415) 282-3789

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

Baker Places' San Jose Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.

Bayview Hunter's Point Foundation
 150 Executive Park Suite 2800
 San Francisco, CA 94134
 (415) 468-5100

Executive Director: **Jacob Moody**
 Email: jacob.moody@bayviewci.org
 Phone: (415) 468-5100 Ext: 22

MH BVHP Integrated Behavioral Health Program
 5815 Third Street
 San Francisco, CA 94124

Program Director: **Erin Zielinski**
 Email: erin.zielinski@bayviewci.org
 Phone: (415) 822-7500

SOC Manager: **John Grimes**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

The Bayview Hunters Point Foundation Integrated Behavioral Health program provides mental health and substance abuse (alcohol and other drugs) interventions to a population of chronically mentally ill San Francisco residents, with an emphasis on reducing the number of people requiring more intensive levels of care. Through treatment and community services logical, coordinated interventions will be provided to adult, adolescent, and child residents of San Francisco. The program represents diverse ethnic and cultural groups, and collaborates with other programs in efforts to enhance learning, growth and development of child and adolescent clients.

MH BVHP Anchor Program
 1701 Ocean Avenue Suite 24
 San Francisco, CA 94112

Program Director: **Pamela Cabrera**
 Email: pamela.cabrera@sfdph.org
 Phone: (415) 452-2200

SOC Manager: **Gloria Frederico**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

Mental Health Services for Individuals with Developmental Disabilities. A collaboration between the San Francisco Department of Behavioral Health and Golden Gate Regional Center, The Anchor Program seeks to prevent the onset of psychiatric crises requiring emergency services or inpatient hospitalization. Treatment is for adults ages 18-61 with co-occurring mental health and developmental or intellectual disability diagnosis and includes individual, group and family therapy.



City and County of San Francisco
Department of Public Health - Community Programs
 Business Office - Contract Compliance

CBHS Program Directory - Adult & Older Adult

SA BVHP Jail Courtesy Dosing
 1625 Carroll Street
 San Francisco, CA 94124

Program Director: **Alfredta Nesbitt**
 Email: alfredta.nesbitt@bayviewci.org
 Phone: (415) 822-8200

SOC Manager: **Charles Rivera**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

B.V.H.P. Foundation Jail Methadone Courtesy Dosing Program provides medically safe, comfortable detoxification for opiate abusing adults while incarcerated in San Francisco County jail. Participants must be enrolled in local county methadone maintenance or detoxification program in order to receive services.

SA BVHP Jelani Family Program
 1638-40 Kirkwood Avenue
 San Francisco, CA 94124

Program Director: **Andrew-Nelson Peterson**
 Email: apeterson@jelanihouse.org
 Phone: (415) 671-1165

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

The Family Program is a residential mental health and substance treatment program for dually diagnosed single fathers with children ages 0-12 & couples with children ages 0-12. Jelani provides an opportunity for men, women & their children to receive one consistent message about substance abuse and mental health treatment. The program focuses on the individual and each individual's specific needs with an emphasis on overall health. The goal is to support the individual in their recovery process so that they may pursue a personally meaningful and healthy life. The integrated treatment that clients receive is designed to support and empower them to define and achieve their individual goals. Integration is focused on both internal programmatic treatment & external support and services.

SA BVHP Jelani House
 1601 Quesada Avenue
 San Francisco, CA 94124

Program Director: **Andrew-Nelson Peterson**
 Email: apeterson@jelanihouse.org
 Phone: (415) 822-5977 Ext: 203

SOC Manager: **Annette Quiett**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

Jelani House is a residential mental health and substance treatment program for pregnant/postpartum women and women with children ages 0-5. Jelani provides an opportunity for women & their children to receive one consistent message about substance abuse and mental health treatment. The program focuses on the individual and each individual's specific needs with an emphasis on overall health. The goal is to support the individual in their recovery process so that they may pursue a personally meaningful and healthy life. The integrated treatment that clients receive is designed to support and empower them to define and achieve their individual goals. Integration is focused on both internal programmatic treatment & external support and services.

SA BVHP Methadone Maintenance & HIV Set-Aside
 1625 Carroll Street
 San Francisco, CA 94124

Program Director: **Alfredta Nesbitt**
 Email: alfredta.nesbitt@bayviewci.org
 Phone: (415) 822-8200

SOC Manager: **Charles Rivera**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

Bayview's Outpatient Methadone Maintenance Treatment Program serves individuals 18 years and older who are unable to cease the use of heroin without medical assistance and who are at risk for HIV/AIDS.

CA Institute of Integral Studies
 1453 Mission Street
 San Francisco, CA 94103
 (415) 575-6105

Executive Director: **Joseph Subbiondo**
 Email: jsubbiondo@ciis.edu
 Phone: (415) 575-6105

MHSA CA Institute of Integral Studies
 1453 Mission Street
 San Francisco, CA 94103

Program Director: **Rachel Bryant**
 Email: rbryant@ciis.edu
 Phone: (415) 575-6100

SOC Manager: **Kimberly Ganade**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

CIIS provides wraparound student support services within its School of Professional Psychology and Health to increase recruitment and retention of students from underrepresented groups while actively promoting the mandates of MSHA and career opportunities in the public sector of mental health services. Students that are currently underrepresented in professional and licensed mental health fields include: mental health consumers and their family members with experience in the public mental health system; minority students, particularly African American, Asian & Asian American, Hispanic/Latino, Native American, and Pacific Islander; and lesbian, gay, bisexual, transgender, and queer students. CIIS supports these students in obtaining masters degrees in counseling psychology.

Center on Juvenile & Criminal Justice, Inc.
 40 Boardman Place
 San Francisco, CA 94103
 (415) 621-5661

Executive Director: **Daniel Macallair**
 Email: dmacallair@cjcj.org
 Phone: (415) 621-5661 Ext: 111

SA Supportive Living Program
 40 Boardman Place
 San Francisco, CA 94103

Program Director: **Daniel Macallair**
 Email: dmacallair@cjcj.org
 Phone: (415) 621-5661

SOC Manager: **Annette Quiett**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Mario Hernandez**

Center on Juvenile and Criminal Justice (CJCJ) is a licensed residential treatment program for ex-offenders recently released from State prison and on parole to San Francisco. The program is part of a continuum of services that target this population called the Bay Area Services Network (BASN). Essential program elements include room and board, group counseling, individualized treatment planning and case management, job/vocational assistance and placement.



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Central City Hospitality House
 290 Turk Street
 San Francisco, CA 94102
 (415) 749-2100

Executive Director: **Jackie Jenks**
 Email: jjenks@hospitalityhouse.org
 Phone: (415) 749-2113

MHSA CCHH Holistic Wellness Community Building Program
 290 Turk Street
 San Francisco, CA 94102

Program Director: **Jenny Collins**
 Email: jcollins@hospitalityhouse.org
 Phone: (415) 749-2100

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **James Stroh**

The Community Building Program supports community organizing efforts, peer-based volunteerism, and leadership development. The program also offers training in community organizing to interns who have experienced trauma, promoting opportunities to turn negative past experiences into opportunities to change neighborhood dynamics.

MHSA CCHH Sixth Street Self-Help Center
 169 Sixth Street
 San Francisco, CA 94103

Program Director: **Jenny Collins**
 Email: jcollins@hospitalityhouse.org
 Phone: (415) 369-3040

SOC Manager: **Susan Esposito**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **James Stroh**

The Sixth Street Self-Help Center is a meeting ground where people socialize comfortably and rediscover the human warmth they often miss during daily survival on the streets and in their diverse housing situations. Peer staff and case managers provide individual housing counseling and care planning for people seeking long-term services. This includes assistance obtaining public benefits; emergency, transitional and permanent housing; substance use counseling; mental health support; and access to other services. Through the on-site employment resource center, counselors provide support for job seekers to open email accounts, send faxes, search for jobs, write resumes, obtain work clothing and tools, and build job retention skills to maintain employment and further career goals.

MHSA CCHH Tenderloin Self-Help Center
 146 Leavenworth Street
 San Francisco, CA 94102

Program Director: **Jenny Collins**
 Email: jcollins@hospitalityhouse.org
 Phone: (415) 749-2143

SOC Manager: **Susan Esposito**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **James Stroh**

The Tenderloin Self-Help Center is a meeting ground where people socialize comfortably and rediscover the human warmth they often miss during daily survival on the streets and in their diverse housing situations. Peer staff and case managers provide individual housing counseling and care planning for people seeking long-term services. This includes assistance obtaining public benefits; emergency, transitional and permanent housing; substance use counseling; mental health support; and access to other services. Through the on-site employment resource center, counselors provide support for job seekers to open email accounts, send faxes, search for jobs, write resumes, obtain work clothing and tools, and build job retention skills to maintain employment and further career goals.

City College of San Francisco
 50 Phelan Avenue
 San Francisco, CA 94112
 (415) 452-5160

Executive Director: **Tandy Iles**
 Email: tiles@ccsf.edu
 Phone: (415) 452-5160

MHSA CCSF Community Mental Health Certificate
 50 Phelan Avenue, MU 353
 San Francisco, CA 94112

Program Director: **Sal Nunez**
 Email: snunez@ccsf.edu
 Phone: (415) 452-7387

SOC Manager: **Kimberly Ganade**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Eric Whitney**

The Community Mental Health Worker Certificate (CMHC) at City College of San Francisco is a 16 unit program based on the wellness and recovery model in mental health. The curriculum is designed to train a diverse group of front-line health workers to provide culturally responsive mental health and recovery services in San Francisco. The program is focused on engaging individuals with lived experience, their family members, field practitioners, and other interested persons and communities. It is comprised of courses that promote the development of skills needed to become gainfully employed as a mental health worker and enhance the knowledge base of those already employed. As part of their education, students will complete an internship with a local agency serving consumers of mental health.

SA CCSF Drug & Alcohol Studies Certificate
 50 Phelan Avenue, MU 353
 San Francisco, CA 94112

Program Director: **Tandy Iles**
 Email: tiles@ccsf.edu
 Phone: (415) 452-5160

SOC Manager: **Charles Mayer**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Eric Whitney**

The CCSF Drug and Alcohol Studies Program is accredited by the California Association of Alcohol and Drug Educators (CAADE). Our program prepares students to become certified Drug and Alcohol counselors with strong competencies in the following: Documentation, Ethics, Treatment, Referrals, Assessment/Screening, Counseling, and Client, Family and Community Education



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Community Awareness & Treatment Services

Executive Director: **Janet Goy**
 Email: **ed@catsinc.org**
 Phone: **(415) 241-1194**

MH CATS A Woman's Place
 1049 Howard street
 San Francisco, CA 94103

Program Director: **Felicia Houston**
 Email: **felicia@awpcats.org**
 Phone: **(415) 487-2143**

SOC Manager: **Edwin Batongbacal**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Francine Austin**

SA CATS A Woman's Place
 1049 Howard Street
 San Francisco, CA 94103

Program Director: **Felicia Houston**
 Email: **felicia@awpcats.org**
 Phone: **(415) 487-2140**

SOC Manager: **Edwin Batongbacal**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Francine Austin**

The Program is an overnight with full day services. The client access services either through community outreach or emergency drop-in. The program bases itself on the tenets of steps 1-3 of Twelve Step Programs within the inclusion of peer interaction groups, process groups, art therapy, acupuncture, seeking safety, relaxation/meditation groups, anger management groups, education/life skills groups, and individual mental health status assessments. The programs length of stay ranges from 30 to 120 days targeting primarily homeless women with co-occurring disorders.

MH CATS A Woman's Place Drop-In Center
 211 13th street
 San Francisco, CA 94103

Program Director: **Felicia Houston**
 Email: **felicia@awpcats.org**
 Phone: **(415) 487-2141**

SOC Manager: **Edwin Batongbacal**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Francine Austin**

SA CATS A Woman's Place Drop-In Center
 211 - 13th Street
 San Francisco, CA 94103

Program Director: **Felicia Houston**
 Email: **felicia@awpcats.org**
 Phone: **(415) 293-7360**

SOC Manager: **Edwin Batongbacal**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Francine Austin**

The goal of A Woman's Place Drop-In Center is to provide trauma-informed, gender-responsive care to women in the form of low-threshold drop-in services targeted to the complex needs of multiply diagnosed homeless women, with close linkages to primary care, case management, residential substance abuse and HIV transitional housing and care. AWP Drop-In Center targets women, transgender females and families i.e.: single mothers, & mothers accompanied by a male partner must have a dependent child in custody. For all adult clients the age criteria is 18 to 65+ and it includes those who abuse substances, suffer from mental illness and who are homeless and often victims of violence in and around the Tenderloin.

SA CATS Golden Gate for Seniors
 637 So. Van Ness Avenue
 San Francisco, CA 94110

Program Director: **Nicole Johnson**
 Email: **nicole@goldengateforseniors.org**
 Phone: **(415) 626-7553**

SOC Manager: **Charles Rivera**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Francine Austin**

Golden Gate for Seniors is a 6-month, residential substance use disorder treatment facility for individuals aged 55 and older. Alcohol and drug education services are provided along with individual and group counseling and other recovery related activities. Introduction to San Francisco's resources for seniors is also provided, as well as aftercare services.

SA CATS SF Homeless Outreach Team - SFHOT
 1060 Howard Street, 3rd Floor
 San Francisco, CA 94103

Program Director: **Rann Parker**
 Email: **rann.parker@sfdph.org**
 Phone: **(415) 865-5200**

SOC Manager: **Edwin Batongbacal**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Francine Austin**

SFHOT is a collaboration between Department of Public Health, Human Services Agency and CATS all of which provide staff. SFHOT's goal is to engage, place and stabilize chronically homeless people living on the streets of SF by moving them into permanent housing through outreach and case management. Priorities include chronically homeless and homeless individuals who are public inebriates, aggressive panhandlers, and high users of emergency services.

Community Housing Partnership

20 Jones Street Ste. 200
 San Francisco, CA 94102
 (415) 852-5300

Executive Director: **Gail Gilman**
 Email: **ggilman@chp-sf.org**
 Phone: **(415) 852-5307 Ext: 307**

MH CHP Essex House
 684 Ellis Street
 San Francisco, CA 94109

Program Director: **Dara Papo**
 Email: **dpapo@chp-sf.org**
 Phone: **(415) 409-4611**

SOC Manager: **Sidney Lam**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Stephen Banuelos**

CHP provides supportive housing and services to chronically homeless adults at the Essex towards the goal of increasing self-sufficiency. Services include case management, mental health services and crisis intervention.



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Conard House, Inc.

1385 Mission Street #200
 San Francisco, CA 94103
 (415) 864-7833

Executive Director: **Richard Heasley**

Email: rheasley@conard.org
 Phone: (415) 864-7833 Ext: 203

MH Conard House Outpatient Services

1385 Mission Street, Suite 200
 San Francisco, CA 94103

Program Director: **Louise Foo**
 Email: louise@conard.org
 Phone: (415) 864-7833

SOC Manager: **Sidney Lam**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Stephen Banuelos**

Conard House's mission is to empower people who live and work on the margins of society since 1960. Services include money management, psychosocial case management, individual and group counseling, and crisis intervention. Our supportive housing program includes studio apartments, single room occupancy hotels and shared accommodations in apartments.

MH Conard Rep Payee

154 Ninth Street
 San Francisco, CA 94103

Program Director: **Alice Ordorer**
 Email: aordorer@conard.org
 Phone: (415) 558-8767

SOC Manager: **Annette Quiett**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Stephen Banuelos**

The Conard House Rep Payee Services Program provides representative payee and money management to San Francisco residents who are homeless or at risk of homelessness. This includes light case management, housing referrals, and assistance maintaining stable housing.

Curry Senior Center (North of Market)

333 Turk Street
 San Francisco, CA 94102
 (415) 885-2274

Executive Director: **David Knego**

Email: dknego@curryseniorcenter.org
 Phone: (415) 885-2274

MHSA Curry Senior Center - Behavioral Health Services in Primary Care (MHSA)

333 Turk Street
 San Francisco, CA 94102

Program Director: **David Knego**
 Email: dknego@curryseniorcenter.org
 Phone: (415) 885-2274

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **James Stroh**

This is a peer outreach program at Curry Senior Center funded by the Mental Health Services Act (MHSA) of California. The program is designed to help connect isolated older adults to services and social activities through peer outreach while supporting the Peer Outreach Specialists in their own wellness, recovery and professional development. The population they serve is: Individuals 60 and over-Resident of the Tenderloin/Civic Center neighborhoods or homeless-Seniors who are not already connected to other programs and are isolating in their homes or on the streets

SA Curry Senior Center - Integrated Full Service Outpatient (IFSO)

333 Turk Street
 San Francisco, CA 94102

Program Director: **Susmita Shah**
 Email: Susmita.Shah@sfdph.org
 Phone: (415) 885-2274

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **James Stroh**

Curry Senior Center's Substance Abuse Outpatient Program provides groups, case management, individual counseling and home visits to seniors with substance abuse issues.

MH Curry Senior Center MH

333 Turk Street
 San Francisco, CA 94102

Program Director: **Susmita Shah**
 Email: Susmita.Shah@sfdph.org
 Phone: (415) 885-2274

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **James Stroh**

Dignity Health Care/St. Francis Memorial Hospital

900 Hyde Street
 San Francisco, CA 94109
 (415) 353-6600

Executive Director: **Hugh Vincent**

Email: hugh.vincent@dignityhealth.org
 Phone: (415) 353-6600

SA Safe Havens - Supervised Visitation and Safe Exchange

900 Hyde Street
 San Francisco, CA 94109

Program Director: **Sonia Melara**
 Email: sonia.melara@chw.edu
 Phone: (415) 353-6818

SOC Manager: **Kathleen Minioza**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

SA St. Francis Hospital Psychiatric Inpatient, 3rd Floor

900 Hyde Street #511
 San Francisco, CA 94109

Program Director: **Karen Wells**
 Email: karen.wells@DignityHealth.org
 Phone: (415) 353-6230

SOC Manager: **N/A**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

St. Francis Memorial Hospital provides acute psychiatric inpatient services beds for Short-Doyle funded patients. The psych unit has 35 beds with 11 beds in suspension consisting 24 inpatient locked unit. One room has capacity for restraints to be used and there are two open seclusion rooms. Psychiatric disorders common to the populations served are bipolar disorder, schizophrenia, and major depression.



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Edgewood Center for Children & Families

1801 Vicente Street
 San Francisco, CA 94116
 (415) 682-3211

Executive Director: **Matt Madaus**
 Email: mattm@edgewood.org
 Phone: (415) 682-3220 Ext: same

MH Edgewood Bayview

3801 3rd Street, Suite 620
 San Francisco, CA 94124

Program Director: **Robin Acker**
 Email: robina@edgewood.org
 Phone: (415) 682-3276

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Elizabeth Davis**

MHSA Edgewood PIP Consultation

1801 Vicente Street
 San Francisco, CA 94116

Program Director: **Jonathan Weinstock**
 Email: jonathanw@edgewood.org
 Phone: (415) 682-3211

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Elizabeth Davis**

MHSA Edgewood Youth Agency MH Consultation

1801 Vicente Street
 San Francisco, CA 94116

Program Director: **Jonathan Weinstock**
 Email: jonathanw@edgewood.org
 Phone: (415) 682-3211

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Elizabeth Davis**

Episcopal Community Services of San Francisco

165 8th Street, 3rd Floor
 San Francisco, CA 94103
 (415) 487-3300

Executive Director: **Ken Reggio**
 Email: kreggio@ecs-sf.org
 Phone: (415) 487-3300 Ext: 1201

MH ECS SF START

1001 Polk Street
 San Francisco, CA 94109

Program Director: **Grace Telcs**
 Email: gtelcs@ecs-sf.org
 Phone: (415) 487-3300 Ext: 4122

SOC Manager: **Edwin Batongbacal**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **James Stroh**

ECS staffs the San Francisco Shelters Treatment Access and Resource Team (SF START) with ten behavioral health specialists and two information and resources specialists who serve San Francisco's city-funded adult shelters. SF START is designed to provide coordinated and integrated services to support recovery including through outreach and engagement, assessments, shelter-user goal setting, counseling, case management, referral and linkage for treatment, crisis intervention, and benefits advocacy in San Francisco's single adult homeless shelters. SF START serves homeless male, female, and transgender adults, 18 years and older, who present with moderate to severe behavioral health issues including psychiatric, substance abuse and co-occurring chronic medical conditions.

Family Service Agency of San Francisco

1500 Franklin Street
 San Francisco, CA 94109
 (415) 474-7310

Executive Director: **Bob Bennett**
 Email: bbennett@felton.org
 Phone: (415) 474-7313

MHSA FSA Adult Full Service Partnership (FSP-CARE)

1500 Franklin
 San Francisco, CA 94109

Program Director: **Rachel Hawkins**
 Email: rhawkins@felton.org
 Phone: (415) 474-7310

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

A collaborative partnership with other community-based programs to support low-income, mentally ill adults (18-60 years old), with histories of serious and persistent challenges and often homelessness, in need of intensive case management and other intervention, especially designed to anticipate problems before they become emergencies; service attention is directed toward mental health and substance abuse treatment, referrals to medical health care, housing assistance, vocational and educational support, and any notable impediment to a client's being able to function with support within the San Francisco Community. Participants must have a mental health disorder.

MHSA FSA Curry Peer Based Wellness & Recovery Drop-In Center

333 Turk Street
 San Francisco, CA 94102

Program Director: **Andrew Brown**
 Email: abrown@felton.org
 Phone: (415) 292-1081

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

The program serves older adults, 60 and older, who currently have mental health and/or substance abuse issues. These adults may be homeless or episodically homeless. They also may not have been connected to behavioral health services before. The Drop-In Center offers a gathering place with peer-based support, resources to help clients access services and advocacy. No direct services are delivered.

MH FSA Deaf Community Counseling Services

1500 Franklin Street
 San Francisco, CA 94109

Program Director: **Barbara White**
 Email: bwhite@felton.org
 Phone: (415) 255-5848

SOC Manager: **Annette Quiett**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**



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MH FSA Geriatric Outpatient Services

1500 Franklin Street
 San Francisco, CA 94109

Program Director: **Vanessa de Brer**
 Email: vdebrer@felton.org
 Phone: (415) 474-7310 Ext: 491

SOC Manager: **Charles Rivera**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

Comprehensive case management, counseling, and psychiatric services provided for older adults with mental health concerns, including substance abuse, to help maintain independence and dignity while aging in place. In-home and clinic-based services offered, including evidence-based practices and assessments. Clinics at 1010 Gough and 6221 Geary. Referrals from CBHS, the community, and walk-ins.

MH FSA Geriatric Services West

6221 Geary Bl., 2nd Floor
 San Francisco, CA 94121

Program Director: **Lisa Jones**
 Email: ljones@felton.org
 Phone: (415) 386-6600

SOC Manager: **Charles Rivera**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

Comprehensive case management, counseling, and psychiatric services provided for older adults with mental health concerns, including substance abuse, to help maintain independence and dignity while aging in place. In-home and clinic-based services offered, including evidence-based practices and assessments. Clinics at 1010 Gough and 6221 Geary. Referrals from CBHS, the community, and walk-ins.

MH FSA Older Adult Day Support Center - OADSC

6221 Geary Street, 3rd floor
 San Francisco, CA 94121

Program Director: **Andrew Brown**
 Email: abrown@felton.org
 Phone: (415) 474-7310

SOC Manager: **Charles Rivera**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

MHSA FSA Older Adult Full Service Partnership (SrFSP)

280 Turk Street
 San Francisco, CA 94102

Program Director: **Liz Olsen**
 Email: eolsen@felton.org
 Phone: (415) 474-7310

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

MHSA FSA Older Adult Full Service Partnership (SrICM)

1500 Franklin Street
 San Francisco, CA 94109

Program Director: **Vanessa de Brer**
 Email: vdebrer@felton.org
 Phone: (415) 474-7310 Ext: 423

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

A collaborative partnership with other community-based programs to support older adults in need of intensive case management including mental health and substance abuse treatment, medical health care, housing assistance, vocational and educational support, and counseling. Following the Mental Health Recovery Model, participants have primary control over decisions about their care. The program includes a workforce component. Referrals through Community Behavioral Health Services, San Francisco Department of Public Health.

MHSA FSA Prevention & Recovery in Early Psychosis (PREP)

6221 Geary Blvd
 San Francisco, CA 94121

Program Director: **Alana Rahab**
 Email: arahab@felton.org
 Phone: (415) 476-7278

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

PREP is an early-intervention treatment program that serves individuals who have had their first major psychotic episode within the previous five years, or those whose comprehensive assessment suggests that they are at high risk for having their first episode - generally youth and young adults between the ages of 14-35. PREP uses a strength-based roster of services to create a 2-year plan designed specifically to put families back on track.

MHSA FSA Transitional Aged Youth FSP (MAP)

1500 Franklin Street
 San Francisco, CA 94109

Program Director: **Rachel Hawkins**
 Email: rhawkins@felton.org
 Phone: (415) 474-7310

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

FSASFTAYFSP(MAP) assists seriously mentally ill young (16-25) people in becoming independent and productive members of the community. MAP provides mental health and substance abuse treatment and linkage to physical health care, housing assistance, and vocational and educational support to San Francisco's most seriously disturbed young people.

Fort Help/Health Services

26460 Summit Circle
 Santa Clarita, CA 91350
 (661) 254-6630

Executive Director: **Stan Sharma**

Email: **stansharma@msn.com**
 Phone: **(661) 254-6630**

SA Fort Help Bryant Clinic

915 Bryant Street
 San Francisco, CA 94103

Program Director: **Mary Ann Laramée**
 Email: mlaramée@americanhealthservice..
 Phone: (415) 777-9953

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

NTP Out Patient Substance Abuse Clinic Opioid Dependence/Addiction



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SA Fort Help Mission Clinic
1101 Capp Street
San Francisco, CA 94110

Program Director: **Mary Ann Laramée**
Email: mlaramee@americanhealthservice.org
Phone: (415) 821-1427

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Mario Hernandez**

NTP Out Patient Substance Abuse Clinic Opioid Dependence/Addiction

Friendship House Association of American Indians, Inc.

56 Julian Avenue
San Francisco, CA 94103
(415) 865-0964

Executive Director: **Helen Waukazoo**
Email: helenw@friendshiphousesf.org
Phone: (415) 865-0964

SA Friendship House - Residential Treatment

56 Julian Street
San Francisco, CA 94103

Program Director: **Wayne Grisby**
Email: wayneg@friendshiphousesf.org
Phone: (415) 865-0964

SOC Manager: **Susan Esposito**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Elizabeth Davis**

Friendship House Assoc. of American Indians is a culturally appropriate residential substance abuse treatment program providing a continuum of chemical dependency prevention, treatment and recovery services. Residential services are 90 days up to a year for adults 18 years and older. Also prevention services for youth and families, residential treatment for pregnant women and women with their children. Serving primarily American Indian men, women, and/or transgender who reside in San Francisco.

Harder & Company Community Research

299 Kansas Street
San Francisco, CA 94103
(415) 522-5400

Executive Director: **Michelle Magee**
Email: mmagee@harderco.com
Phone: (415) 522-5400 Ext: 6407

MHSA Innovation Planning Project

299 Kansas Street
San Francisco, CA 94103

Program Director: **Michelle Magee**
Email: mmagee@harderco.com
Phone: (415) 522-5400 Ext: 6407

SOC Manager: **Marlo Simmons**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Eric Whitney**

Harder + Company will provide planning and evaluation services to the CBHS Mental Health Services Act staff including convening workgroups (agendas, meeting attendance, minutes), research assistance (e.g., secondary data review, review existing SF plans relevant to the five priority areas; best practices research), implementing evaluation methods and professional services (e.g., writing, presentations). The planning services will focus on action planning that supports integrated and seamless service delivery, the implementation of projects that will serve as incubators for new ideas and test hypotheses that contribute to learning how the San Francisco mental health system of services can achieve one or more of the four essential purposes defined in the statewide INN guidelines.

Harm Reduction Coalition

1440 Broadway, Suite 902
Oakland, CA 94612
(510) 444-6969

Executive Director: **Demetrius McCord**
Email: mccord@harmreduction.org
Phone: (212) 213-6376

SA DOPE Project Harm Reduction Coalition & HIV Set-Aside

1440 Broadway, Suite 510
Oakland, CA 94612

Program Director: **Eliza Wheeler**
Email: wheeler@harmreduction.org
Phone: (510) 444-6969

SOC Manager: **John Melichar**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Mario Hernandez**

*The Drug Overdose Prevention and Education (DOPE) Project is a team committed to reducing the number of overdose deaths in San Francisco by providing education and access to naloxone. The DOPE Project also advocates for local, state and national policy change that seeks to increase awareness about drug overdose and expand access to life-saving overdose prevention programs. The DOPE Project provides naloxone at over 20 sites per month in SF. We also offer basic or comprehensive trainings on overdose for staff, residents, and clients in SRO hotels, shelters, jails, treatment programs, and other community settings. The training can be modified to meet your needs. Trainings for agencies funded by the City and County of San Francisco and trainings for drug users and their friends and family are provided free of charge. We teach: *Commonly used prescription and street drugs *Overdose risks and prevention messages *What causes an overdose (both stimulant and depressant overdoses are covered)*



CBHS Program Directory - Adult & Older Adult

HealthRIGHT 360

1735 Mission Street
 San Francisco, CA 94103
 (415) 762-3700

Executive Director: **Vitka Eisen**
 Email: veisen@healthright360.org
 Phone: (415) 762-1558

SA AARS COPPASA - Prevention

2166 Hayes Street Suite 206
 San Francisco, CA 94117

Program Director: **Stephen Fields**
 Email: sfields@aars.org
 Phone: (415) 541-9404

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

COPPASA Secondary Prevention provides the following services; Screening, assessment, early intervention and referral. Outcomes are based on successful referral to community treatment programs for substance use problems and co-occurring disorders. Services provided increase one's ability to recover from behavioral harms. COPPASA refers and place individuals with co-occurring problems to substance abuse and mental health treatment services offered throughout the City and County of San Francisco.

SA AARS Drug Court Treatment Center

509 6th Street
 San Francisco, CA 94103

Program Director: **Kate Godsey**
 Email: kategodsey@comcast.net
 Phone: (415) 222-6150

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

The Drug Court Treatment Center (DCTC) is the treatment component of the San Francisco Drug Court. We provide assessment to determine eligibility for the program, case management services, Pre-treatment groups, Intensive Outpatient Program, urinalysis testing, psychotherapy services and consultation to the court.

SA AARS Lee Woodward Counseling Center for Women

2166 Hayes Street Suite 303
 San Francisco, CA 94117

Program Director: **Susan Chon**
 Email: schon@aars.org
 Phone: (415) 776-1001

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

Lee Woodward Counseling Center for Women provides outpatient substance abuse and co-occurring disorders treatment for women only. Our services include assessment, individual and group counseling, case management, crisis management and collateral services. We are skilled in providing culturally sensitive treatment and address the unique needs of women in treatment such as providing child care. Treatment is available both during the day and in the evenings.

MH AARS Project ADAPT Mental Health

2020 Hayes Street
 San Francisco, CA 94117

Program Director: **Susan Chon**
 Email: schon@aars.org
 Phone: (415) 750-5125

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

ADAPT provides adult outpatient mental health treatment aimed at reducing mental health symptoms and improving quality of life. Our services include assessment, individual and group counseling, case management, crisis management and alternative therapies. Skilled in addressing co-occurring disorders clinicians provide strength based and culturally sensitive counseling/therapy in English, Mandarin, Cantonese, Tagalog and Korean.

SA AARS Project ADAPT SA

2020 Hayes Street
 San Francisco, CA 94117

Program Director: **Susan Chon**
 Email: schon@aars.org
 Phone: (415) 750-5125

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

ADAPT Substance Abuse ADAPT provides adult outpatient treatment for substance abuse and co-occurring disorders. Our services include assessment, individual and group counseling, case management, crisis management, collateral services, alternative therapies, socialization and recreational activities with a strong emphasis in community building. We are skilled in providing culturally sensitive strength based treatment and services in English, Mandarin, Cantonese, Tagalog and Korean.

SA AARS Residential Recovery Services

2024 Hayes Street
 San Francisco, CA 94117

Program Director: **Susan Okada**
 Email: sokada@aars.org
 Phone: (415) 750-5111

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

AARS Residential Treatment Program is a comprehensive drug and alcohol treatment program that provides residential treatment to adult substance abusers, with an emphasis on the Asian Pacific Islander community. The program consists of individual and group counseling; education seminars; art therapy, recreational activities and vocational/educational development. It also offers a unique focus on family, community and uses a culturally oriented approach as part of its therapeutic concept.

SA HealthRIGHT 360 African American Healing Center (AAHC)

1601 Donner Ave
 San Francisco, CA 94124

Program Director: **Denise Williams**
 Email: dwilliams@healthright360.org
 Phone: (415) 685-4780

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

The goal of the AAHC Program is to reduce substance abuse and related criminal behavior in individuals referred to African American Healing Center (AAHC). This program provides variable length OP services to this population within a certified treatment facility.



CBHS Program Directory - Adult & Older Adult

SA HealthRIGHT 360 Bridges CSM OP Program (ISMIP)
1899 Mission St
San Francisco, CA 94103

Program Director: **Mardell Gavriel**
Email: mgavriel@healthright360.org
Phone: (415) 762-3700

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

The Integrated Severely Mentally Ill Parolees (ISMIP) CSM Program is designed to reduce the impact of substance abuse, addiction, and mental health disorders for Parolees with significant behavioral health problems by a combination of case management, milieu and group services. BRIDGES also provides life skills training, coping skills, wellness, advocacy and recovery support to parolees managing significant reentry challenges. These challenges include mental illness, addiction, homelessness, institutionalized patterns of behavior, poverty and poor social support. All Admissions to the BRIDGES Program are through an initial referral by the clients Parole Agent.

SA HealthRIGHT 360 Buprenorphine Medical Monitoring
1735 Mission Street
San Francisco, CA 94103

Program Director: **Mardell Gavriel**
Email: mgavriel@healthright360.org
Phone: (415) 762-3700 Ext: 2239

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

HealthRIGHT 360 Adult Outpatient Services offers a streamlined continuum of care providing substance abuse services that include individual and group counseling, relapse prevention, vocational and educational classes, social services, family reunification and legal support. Our mission is to reduce the impact of substance abuse and its associated problems on the community by offering direct services to persons of SF. These services are designed to lessen the social cost of addiction disorders by promoting wellness and drug-free lifestyles.

SA HealthRIGHT 360 Detox Center Buena Vista
815 Buena Vista West
San Francisco, CA 94117

Program Director: **Ryan Lim**
Email: rlim@healthright360.org
Phone: (415) 554-1450

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

HealthRIGHT 360 Detox Center is a social model detox that provides a safe, alcohol- and drug-free environment for participants who have the desire to become clean and sober. The program is a 3-7-day, social model residential detoxification. This Program offers a set of interventions designed to manage acute intoxication and withdrawal that will include evaluation, stabilization, and fostering entry into further treatment. The Detox Center serves San Francisco residents whose substance abuse and related problems require the intensity and comprehensive scope provided in a residential program setting.

SA HealthRIGHT 360 Dual Recovery Program
815 Buena Vista West
San Francisco, CA 94117

Program Director: **Ryan Lim**
Email: rlim@healthright360.org
Phone: (415) 554-1450

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

HealthRIGHT 360 Dual Recovery Residential Treatment Program provides co-occurring residential substance abuse & mental health treatment. This program accepts San Francisco residents and offers integrated substance abuse and mental health treatment in a safe, recovery-oriented environment. Each participants treatment experience is unique, as services are assessment-driven, strength-based, and participant-centered.

SA HealthRIGHT 360 Family STRENGTH OP Program
1735 Mission Street
San Francisco, CA 94103

Program Director: **Cassandra Eslami**
Email: ceslami@healthright360.org
Phone: (415) 762-3700

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

The Women & Children Family Strength Program is designed to help reduce the impact of substance abuse, addiction and mental health disorders on the re-integration and strengthening of family bonds in early recovery. The program is open to women with children who are in residential and outpatient services at HealthRIGHT 360. The case-management services of Family Strength focus on bonding, reintegration and removing barriers to assist women in recovery to fulfill important family role obligations and for their children to thrive and grow.

MH HealthRIGHT 360 Integrated Care Center
1735 Mission Street
San Francisco, CA 94103

Program Director: **Mardell Gavriel**
Email: mgavriel@healthright360.org
Phone: (415) 762-3700 Ext: 2239

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

HealthRIGHT 360 Adult Outpatient Services offers a streamlined continuum of care providing substance abuse services that include individual and group counseling, relapse prevention, vocational and educational classes, social services, family reunification and legal support. Our mission is to reduce the impact of substance abuse and its associated problems on the community by offering direct services to persons of SF. These services are designed to lessen the social cost of addiction disorders by promoting wellness and drug-free lifestyles.

SA HealthRIGHT 360 Men's Residential Program Hayes Street
890 Hayes Street
San Francisco, CA 94117

Program Director: **Fermin Loza**
Email: floza@healthright360.org
Phone: (415) 701-5100

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

HealthRIGHT 360 Residential Substance Abuse Treatment Programs are gender responsive. This men's residential program accepts San Francisco residents and offers integrated substance abuse and mental health treatment in a safe, recovery-oriented environment. Each participant's treatment experience is unique, as services are assessment-driven, strength-based, and participant-centered.

SA HealthRIGHT 360 Men's Satellite Program
1254 13th Street Treasure Island
Treasure Island, CA 94130

Program Director: **Fermin Loza**
Email: floza@healthright360.org
Phone: (415) 701-5100

SOC Manager: **Charles Rivera**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

HealthRIGHT 360 Mens Residential Satellite offers transitional housing, in which peers in recovery live together and support each others recovery while continuing participation in treatment and related services. This has proven effective in sustaining treatment gains. The program serves San Francisco residents whose substance abuse and related problems no longer require the full intensity of services provided in a residential program setting, but continue to require substantial case management and supportive services to achieve treatment goals. All participants are referred directly from internal residential programs.



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SA HealthRIGHT 360 Outpatient Treatment

1735 Mission Street
 San Francisco, CA 94103

Program Director: **Roland Miller**
 Email: rmiller@healthright360.org
 Phone: (415) 226-1775

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

SA HealthRIGHT 360 Representative Payee Program

1016 Howard Street
 San Francisco, CA 94103

Program Director: **Sharon Crawford**
 Email: scrawford@healthright360.org
 Phone: (415) 934-3407

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

The program serves recipients receiving financial benefits from Supplemental Security Income (SSI) or Social Security Administration (SSA). These recipients are in need of representative payee case management services to manage their financial obligations because this target population includes those most difficult to serve due to serious disability or mental health impairments: they present with severe, often untreated mental illness, homelessness, substance abuse or addiction and other behavioral problems.

SA HealthRIGHT 360 SHOP (Southeast Health Opportunities Program)

1601 Donner Ave
 San Francisco, CA 94124

Program Director: **Denise Williams**
 Email: dwilliams@healthright360.org
 Phone: (415) 685-4780

SOC Manager: **Annette Quiet**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

The HealthRIGHT 360 Southeast Health Opportunities Project (SHOP) serves the predominately African American residents of San Francisco's Bayview Hunters Point (BVHP), Potrero Hill, and Sunnyside neighborhoods impacted by substance use and abuse and HIV/AIDS. The program focuses on individuals who use or abuse illegal substances, engage in high-risk sexual behaviors, are involved in the criminal justice system or/and are in need of comprehensive treatment services. Targeted settings for program interventions include substance abuse treatment agencies, primary care clinics, public housing community centers, recreation centers, and neighborhood churches. SHOP provides peer outreach staff to engage individuals who have not accessed substance abuse and HIV services due to numerous barriers

SA HealthRIGHT 360 Women's Hope Residential

2261 Bryant Street
 San Francisco, CA 94110

Program Director: **Sarah Schoenberger**
 Email: schoenberger@healthright360.org
 Phone: (415) 800-7534

SOC Manager: **Toni Rucker**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

HealthRIGHT 360's Women's HOPE Program is a multi-services residential substance abuse treatment program for pregnant and post-partum women. The facility houses up to 16 women, with additional capacity for up to 19 children. Services are trauma-informed and gender responsive, and include parenting and family services in an effort to break the intergenerational cycles of substance abuse and mental illness. The program has been designed to address all co-factors that support addictive behaviors in addition to providing services for children. Issues to be addressed include substance use, trauma, mental illness, health and wellness, spirituality, culture, relationships, family reunification, employability, homelessness, sober living skills, parenting education, and aftercare.

SA HealthRIGHT 360 Women's Residential Program

214 Haight Street
 San Francisco, CA 94102

Program Director: **Shelly Wynne**
 Email: swynne@healthright360.org
 Phone: (415) 554-1480

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

Women's Residential Treatment Program provides gender responsive residential substance abuse treatment to women. This program accepts San Francisco residents and offers integrated substance abuse and mental health treatment in a safe, recovery-oriented environment. Each participant's treatment experience is unique, as services are assessment-driven, strength-based, and participant-centered.

SA HealthRIGHT 360 Women's Satellite Program

815 Buena Vista West
 San Francisco, CA 94117

Program Director: **Roland Miller**
 Email: rmiller@healthright360.org
 Phone: (415) 554-1480

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

HealthRIGHT 360 Women's Residential Satellite offers transitional housing, in which peers in recovery live together and support each other's recovery while continuing participation in treatment and related services. This has proven effective in sustaining treatment gains. The program serves San Francisco residents whose substance abuse and related problems no longer require the full intensity of services provided in a residential program setting, but continue to require substantial case management and supportive services to achieve treatment goals. All participants are referred directly from internal residential programs.

MHSA HealthRIGHT 360 WRAPS (Residential Acute Psychiatric Stabilization)

815 Buena Vista West
 San Francisco, CA 94117

Program Director: **Mardell Gavriel**
 Email: mgavriel@healthright360.org
 Phone: (415) 554-1450

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

The goal of the WRAPS program is to implement the ideals of the Mental Health Services Act by providing a recovery-based approach to treating acute psychiatric episodes in tandem with co-occurring substance abuse and addiction problems. The Wellness Residential Acute Psychiatric Stabilization (WRAPS) Program is a short-term residential treatment program for individuals with emerging co-occurring disorders. WRAPS supports them in achieving stabilization and a broader engagement with the Behavioral Health System towards eventual recovery. The target populations served by WRAPS are San Francisco residents: Adults, 18-59, poly-substance abusers or dependant on drugs and alcohol, undergoing acute psychiatric episodes.



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Homeless Prenatal Programs

2500 - 18th Street
San Francisco, CA 94110
(415) 546-6756

Executive Director: **Martha Ryan**
Email: martharyan@homelessprenatal.org
Phone: (415) 546-6756 Ext: 320

SA Homeless Prenatal Program

2500 18th Street
San Francisco, CA 94110

Program Director: **Michele Hill**
Email: michelehill@homelessprenatal.org
Phone: (415) 546-6756

SOC Manager: **Annette Quiett**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Joseph Cecere**

Homeless Prenatal Program provides a continuum of care and support for homeless, pregnant, and/or parenting women that will ensure healthy birth outcomes and enhance the quality of life for each woman and her family. HPP incorporates the philosophy of harm reduction into a full array of services that includes outreach, substance abuse services, workforce training and development, prenatal services, parenting education, housing assistance, immigrant services, and technology classes.

Huckleberry Youth Programs, Inc.

3310 Geary Blvd.
San Francisco, CA 94118
(415) 668-2622

Executive Director: **Douglas Styles**
Email: dstyles@huckleberryyouth.org
Phone: (415) 668-2622 Ext: 217

MH Community Health Programs for Youth

555 Cole Street
San Francisco, CA 94117

Program Director: **Mollie Brown**
Email: mbrown@huckleberryyouth.org
Phone: (415) 668-2622

SOC Manager: **Amy Peterson**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Andrew Williams**

The goal of Huckleberry Youth Programs Behavioral Health Services is to make available culturally competent mental health services to youth and their families in order to support them in reducing impairment in important life domains and in building healthy lives.

MHSA Huckleberry TAY Multi-Service Center

555 Cole Street
San Francisco, CA 94117

Program Director: **Mollie Brown**
Email: mbrown@huckleberryyouth.org
Phone: (415) 386-9398

SOC Manager: **Kimberly Ganade**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Andrew Williams**

The goal of the Huckleberry TAY Multi-Service Collaborative is to link culturally and age appropriate prevention and early intervention services to Transitional Age Youth (TAY) in San Francisco. Huckleberry Youth Programs, in partnership with Larkin Street Youth Services, 3rd Street Youth Center and Community Health Programs for Youth (CHPY) will provide community outreach and education, direct services and service linkage to reduce risk factors and build protective factors to improve outcomes for TAY youth.

Hyde Street Community Services, Inc.

815 Hyde Street
San Francisco, CA 94109
(415) 673-5700

Executive Director: **Cindy Gyori**
Email: hydestinc@sbcglobal.net
Phone: (415) 673-5700 Ext: 1101

MH Hyde Street Community Services

815 Hyde Street
San Francisco, CA 94109

Program Director: **Cindy Gyori**
Email: hydestinc@sbcglobal.net
Phone: (415) 673-5700

SOC Manager: **Susan Esposito**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Hilda Jones**

Hyde Street Community Services includes an outpatient mental health clinic serving the Tenderloin area of the community. Individuals served at the Tenderloin Clinic present a wide range of mental health issues with co-occurring substance abuse, medical problems and homelessness. (Hyde St. no longer has a Clubhouse program.)

MH Hyde Street Community Services FSP

815 Hyde Street
San Francisco, CA 94109

Program Director: **Cindy Gyori**
Email: hydestinc@sbcglobal.net
Phone: (415) 673-5700

SOC Manager: **Susan Esposito**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Hilda Jones**

The Hyde St. FSP, funded through the Mental Health Services Act is an intensive case management program based at the Tenderloin Outpatient Clinic. It provides wrap-around mental health services to individuals who have been underserved and are high users of acute services. Clients present with multiple and complex problems including substance abuse, medical problems, homelessness and criminal justice involvement.



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Institute on Aging

3575 Geary Blvd.
SAN FRANCISCO, CA 94118
(415) 750-4111

Executive Director: **Tom Briody**

Email: tbriody@ioaging.org
Phone: (415) 750-4111 Ext: 100

MHSA Older Adult Behavioral Health Screening and Response Program

3575 Geary Blvd.
San Francisco, CA 94118

Program Director: **Karyn Skultety**
Email: kskultety@ioaging.org
Phone: (415) 750-4111

SOC Manager: **Rhea Bailey**
BOCC Manager: **Tom Mesa**
CDTA Manager: **James Stroh**

In-home behavioral health services for medically frail adults aged 55+.

Instituto Familiar De La Raza, Inc

2919 Mission Street
San Francisco, CA 94110
(415) 229-0500

Executive Director: **Estela Garcia**

Email: estela.garcia@ifrsf.org
Phone: (415) 229-0523 Ext: 323

MH IFR Adult Behavioral Health Services

2919 Mission Street
San Francisco, CA 94110

Program Director: **Carlos Disdier**
Email: carlos.disdier@ifrsf.org
Phone: (412) 229-0500

SOC Manager: **Susan Esposito**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Erik Dubon**

This community-based, multiservice organization is located in the Mission District. IFR provides mental health, HIV-related, family preservation and mentoring services to a predominately Latino population. The outpatient clinic provides a continuum of mental health services, including advocacy, early intervention, case management and direct clinical services to children, youth, adults and their families. Consultation to community agencies is also provided. Services are provided by qualified bilingual/bicultural and multicultural staff who reflect the diversity of the Mission community and who are familiar with the cultural and spiritual norms, practices and beliefs of the Latino community.

MHSA IFR Indigena Health & Wellness Collaborative

2919 Mission Street
San Francisco, CA 94110

Program Director: **Julia Orellana**
Email: julia.orellana@ifrsf.org
Phone: (415) 229-0500

SOC Manager: **Kimberly Ganade**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Erik Dubon**

The Indigena Health and Wellness Collaborative is a partnership between Instituto Familiar de La Raza and Asociacion Mayab that has the goal of improving the health and wellbeing of Indigena immigrant families by increasing access to health and social services, supporting spiritual and cultural activities that promote community building, strengthening social networks of support, and providing opportunities for healing as well as creating opportunities for early identification and interventions in families struggling to overcome trauma, depression, addictions, and other health and mental health problems.

MH IFR Primary Care Integration

2919 Mission Street
San Francisco, CA 94110

Program Director: **Carlos Disdier**
Email: carlos.disdier@ifrsf.org
Phone: (415) 229-0500

SOC Manager: **Susan Esposito**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Erik Dubon**

MHSA IFR Trauma Recovery & Healing Services

2919 Mission Street
San Francisco, CA 94110

Program Director: **Jesus Yanez**
Email: jesus.yanez@ifrsf.org
Phone: (415) 229-0500

SOC Manager: **Kimberly Ganade**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Erik Dubon**

This project provides trauma recovery and healing services through its Cultura Cura Program to youth ages 12 to 25 and their families, with an emphasis upon Mission District youth and Latino citywide. Services include both prevention and intervention modalities to individuals, agencies, and the community.

Jewish Family and Children's Services

2150 Post
San Francisco, CA 94115
(415) 449-1200

Executive Director: **Anita Friedman**

Email: anitaf@jfcs.org
Phone: (415) 449-1260

MH Jewish Family & Children's Services Adult Outpatient Mental Health - Judah

2534 Judah Street
San Francisco, CA 94122

Program Director: **Sonia Szejnklaper**
Email: sonias@jfcs.org
Phone: (415) 449-2900

SOC Manager: **Sidney Lam**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **James Stroh**



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Justice & Diversity Center, BAR Association of SF
301 Battery Street, 3rd Floor
San Francisco, CA 94111
(415) 982-1600

Executive Director: **Yolanda Jackson**
Email: yjackson@sfbar.org
Phone: (415) 782-8904

MH Homeless Advocacy Project
125 Hyde Street
San Francisco, CA 94102

Program Director: **Teresa Friend**
Email: tfriend@sfbar.org
Phone: (415) 575-3130

SOC Manager: **Annette Quiett**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Joseph Cecere**

The HAP SSI Advocacy Project provides SSI advocacy at the application, reconsideration, and appeals stage, as well as assistance on some pre-entitlement and post-entitlement issues that threaten continued receipt of benefits, to DPH clients referred from certain identified referral sources. Services are delivered through the Homeless Advocacy Project (HAP) of the Justice & Diversity Center of the Bar Association of San Francisco. As a program as a whole, HAP serves homeless individuals and families, and those at imminent risk of homelessness, with a particular emphasis on serving individuals with mental health disabilities. HAP is located at 1360 Mission St., Suite 201. HAP operates during regular business hours Tuesday-Friday, with a drop-in clinic for new clients held every Tuesday.

Larkin Street Youth Services
134 Golden Gate Avenue
San Francisco, CA 94102
(415) 673-0911

Executive Director: **Sherilyn Adams**
Email: sadams@larkinstreetyouth.org
Phone: (415) 673-0911 Ext: 316

MHSA Larkin Street Routz TAY Housing & Supportive Services
501 Ellis Street
San Francisco, CA 94109

Program Director: **James Simmons**
Email: jsimmons@larkinstreetyouth.org
Phone: (415) 673-0911

SOC Manager: **Annette Quiett**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Eric Whitney**

Latino Commission
301 Grand Avenue #301
South San Francisco, CA 94080
(650) 244-1444

Executive Director: **Debra Camarillo**
Email: cama8rillo@yahoo.com
Phone: (415) 487-6704

SA LC Casa Aviva
1724 Bryant Street
San Francisco, CA 94110

Program Director: **Maria Newson**
Email: maria.newson@thelatinocommissi..
Phone: (415) 558-9125

SOC Manager: **Charles Rivera**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Andrew Williams**

The Latino Commission (TLC) provides residential and Overnight/Partial Day services for pregnant/post-partum Latino women and their children. Casa Aviva and Casa Xochitl are part of a continuum of treatment services that provide both structured treatment environments and the flexibility to be responsive to the individual needs and circumstances of clients with children. Clients, who are assessed for residential treatment but are awaiting an opening at Casa Aviva, can be enrolled at Casa Xochitl with intensive day treatment services.

SA LC Casa Ollin
161 Margaret Ave.
San Francisco, CA 94112

Program Director: **Maria Newson**
Email: maria.newson@thelatinocommissi..
Phone: (415) 337-4065

SOC Manager: **Charles Rivera**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Andrew Williams**

The Latino Commission (TLC) has been providing bilingual/bicultural residential, aftercare, and outpatient substance abuse treatment services for Latinos/as in San Mateo County since 1991, and in San Francisco since 1999. As part of their continuum, TLC provides substance abuse services through Casa Ollin, a sober living facility for men with wrap around substance abuse treatment services provided off-site. The Latino Commission honors Latino values and utilizes a family-centered approach that integrates the concepts of conocimiento (self-awareness), respeto (respect for others) and confianza (mutual trust) to create an environment supportive of recovery. Off-site services include individual, group and family counseling, specialized educational classes, employment readiness, relapse prevention, alumni groups, exercise classes, and computer labs. Ollin is contracted for eight (8) beds at any one time in FY 06/07. For Prop. 36, Drug Court, and BASN-funded programs, access to treatment is controlled by the courts. The court system independently monitors these programs and conducts its own program reviews based on data collected by the CBHS Billing Information System (BIS).

SA LC Casa Quetzal
635 Brunswick
San Francisco, CA 94112

Program Director: **Maria Newson**
Email: maria.newson@thelatinocommissi..
Phone: (415) 337-4065

SOC Manager: **Charles Rivera**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Andrew Williams**

Casa Quetzal and Casa Ollin are part of a continuum of treatment services that provide both structured treatment environments and the flexibility to be responsive to the individual needs and circumstances of the clients. Clients, who are assessed for residential treatment but are awaiting an opening at Casa Quetzal, can be enrolled at Casa Ollin with intensive day treatment services. On the other hand, clients who have completed 90 days of residential treatment at Casa Quetzal can complete their last stage of intensive day treatment while transferring residence to Casa Ollin, thereby opening up a bed at Casa Quetzal. Clients assessed for outpatient treatment, with an unstable housing situation, can be enrolled at Casa Ollin as well.



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Mental Health Association of San Francisco

870 Market Street, Suite 928
San Francisco, CA 94102
(415) 421-2926

Executive Director: **Eduardo Vega**

Email: eduardo@mentalhealthsf.org
Phone: (415) 421-2926 Ext: 303

MH MHASF Mental Health Peer Run Warm Line

870 Market Street, Suite 928
San Francisco, CA 94102

Program Director: **Eduardo Vega**
Email: eduardo@mentalhealthsf.org
Phone: (415) 421-2926

SOC Manager: **Alison Lustbader**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Francine Austin**

MH MHASF Peer Response Team (PRT)

870 Market Street, Suite 928
San Francisco, CA 94102

Program Director: **Rachel Del Rossi**
Email: rachel@mentalhealthsf.org
Phone: (415) 421-2926 Ext: 307

SOC Manager: **Lisa Reyes**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Francine Austin**

The Peer Response Team (PRT) aims to support residents of San Francisco who have serious hoarding and cluttering behaviors via an innovative peer-based model. Trained Peer Responders with lived experience of hoarding challenges.

MH MHASF SOLVE (Sharing Our Lives, Voices and Experiences)

870 Market Street, Suite 928
San Francisco, CA 94102

Program Director: **Rachel Del Rossi**
Email: rachel@mentalhealthsf.org
Phone: (415) 421-2926 Ext: 304

SOC Manager: **Lisa Reyes**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Francine Austin**

SOLVE is a anti-stigma speaker's bureau for mental health consumers. Mental health consumers receive training in how to share their personal story regarding their struggles with mental health challenges, the stigma they have endured, and their process of recovery. Upon receiving such training and on-going support, these consumers participate in community presentations to reduce the discrimination surrounding mental illness.

Mission Council

154-A Capp Street
San Francisco, CA 94110
(415) 826-6767

Executive Director: **Jose Luis Aguirre**

Email: jla@missioncouncil.org
Phone: (415) 826-6767

SA MC Family Day Treatment

154 Capp Street
San Francisco, CA 94103

Program Director: **Vanessa Padilla**
Email: vanessap@missioncouncil.org
Phone: (415) 864-0554

SOC Manager: **Susan Esposito**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Mario Hernandez**

The Family Day Treatment Program provides family focused services to parents, their children, and extended family members. The major goal is to mitigate the adverse consequences of drug dependence on the individual and his/her family members, and to establish partnerships within the family and with a variety of social service agencies in the community. Length of stay in the program is based on the clinical needs of the participants, with an average stay of twelve months Family Day Treatment participation. The program is open to serve families six days a week. The holistic treatment program provides families with: Assessment and Treatment planning, Family counseling, Individual counseling when clinically appropriate, Couples counseling (when appropriate) Group counseling when appropriate

SA MC Outpatient Program

154-A Capp Street
San Francisco, CA 94110

Program Director: **Jose Luis Aguirre**
Email: jla@missioncouncil.org
Phone: (415) 826-6767

SOC Manager: **Susan Esposito**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Mario Hernandez**

Mission Council on Alcohol Abuse for the Spanish Speaking has provided outpatient services since 1978. MCAASS presently serves over 400 clients and continues to grow due to increased need. The outpatient program provides intake assessments, educational sessions, group and individual counseling, and aftercare to assist participants in their drug and alcohol dependence, to maintain sobriety, prevent relapse, and provide emotional support to clients with dual diagnosis. MCAASS outpatient provides services to English and Spanish speaking adults, primarily to the Latino/a community located in the Mission district of San Francisco. Program staff is bilingual in Spanish/English and experienced in working with clients of different cultural backgrounds.

Mt. St. Joseph - St. Elizabeth (dba Epiphany Center)

100 Masonic Avenue
San Francisco, CA 94118
(415) 567-8370

Executive Director: **Estela Morales**

Email: sisterestela@TheEpiphanyCenter.org
Phone: (415) 351-4045

MH MSJ Epiphany Family Treatment Center

100 Masonic Avenue
San Francisco, CA 94118

Program Director: **Linda Perez**
Email: lperez@theEpiphanyCenter.org
Phone: (415) 567-8370

SOC Manager: **N/A**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Mario Hernandez**



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CBHS Program Directory - Adult & Older Adult

SA MSJ Epiphany House Broderick
1615 Broderick Street
San Francisco, CA 94115

Program Director: **Estela Morales**
Email: sisterestela@TheEpiphanyCenter..
Phone: (415) 409-6003 Ext: 4213

SOC Manager: **Annette Quiett**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Mario Hernandez**

The Epiphany House, a Residential Drug Treatment Program for adult women and children (0-3 years) strives to help women recover from drugs and alcohol; address issues of trauma and violence; improve family functioning by strengthening parenting skills, increase independent living skills and reunify their family; acquire adequate housing and stable income. The eligibility criteria includes any woman over the age of 18 with or without children, or pregnant, who has a substance abuse problem and is a resident of San Francisco County.

SA MSJ Epiphany Residential Masonic
100 Masonic Avenue
San Francisco, CA 94118

Program Director: **Estela Morales**
Email: sisterestela@TheEpiphanyCenter..
Phone: (415) 567-8370 Ext: 4057

SOC Manager: **Annette Quiett**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Mario Hernandez**

The Epiphany Center, Residential Drug Treatment Program for adult women and children (0-3 years) strives to help women recover from drugs and alcohol; address issues of trauma and violence; improve family functioning by strengthening parenting skills, increase independent living skills and reunify their family; acquire adequate housing and stable income. The eligibility criteria includes any woman over the age of 18 with or without children, or pregnant, who has a substance abuse problem and is a resident of San Francisco County.

National Alliance on Mental Illness (NAMI)
315 Montgomery Street, Floor 2
San Francisco, CA 94104
(415) 474-7310

Executive Director: **Gifford Boyce-Smith**
Email: gboycesmith@gmail.com
Phone: (415) 474-7310

MHSA NAMI - Peer-to-Peer, Family-to-Family
1010 Gough Street
San Francisco, CA 94109

Program Director: **Anne Fischer**
Email: anne@namisf.org
Phone: (415) 474-7310

SOC Manager: **Rhea Bailey**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Mario Hernandez**

Native American Health Center
333 Valencia st ste 240
San Francisco, CA 94110-3522
(415) 503-1046

Executive Director: **Martin Waukazoo**
Email: martinw@nativehealth.org
Phone: (510) 747-3059

MHSA Living in Balance
333 Valencia Street
San Francisco, CA 94103

Program Director: **Michael Dyer**
Email: MichaelD@nativehealth.org
Phone: (415) 503-1046

SOC Manager: **Kimberly Ganade**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

To provide culturally-based prevention and early intervention services to the American Indian/Alaska Native community in San Francisco.

NICOS Chinese Health Coalition
1208 Mason Street
San Francisco, CA 94108
(415) 788-6426

Executive Director: **Kent Woo**
Email: kentwoo@nicoschc.org
Phone: (415) 788-6426

MH NICOS Chinese Community Problem Gambling Project
1208 Mason Street
San Francisco, CA 94108

Program Director: **Kent Woo**
Email: kentwoo@nicoschc.org
Phone: (415) 788-6426

SOC Manager: **Edwin Batongbacal**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Erik Dubon**

Positive Resource Center
785 Market Street, 10th Floor
San Francisco, CA 94103
(415) 777-0333

Executive Director: **Brett Andrews**
Email: bretta@positiveresource.org
Phone: (415) 972-0801

MH PRC SSI Advocacy for Mental Health Patients
785 Market Street, 10th Floor
San Francisco, CA 94103

Program Director: **Andy Chu**
Email: andyc@positiveresource.org
Phone: (415) 777-0333

SOC Manager: **Annette Quiett**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Joseph Cecere**

Client referrals come from targeted DPH mental health sites. A Legal Assistant contacts the client or caseworker to set up an intake appointment with the Attorney/Advocate. Clients will sign various representation documents. The Attorney/Advocate will contact SSA to secure a protective filing date. The Attorney/Advocate will explain how the application process works. If the client does not qualify for SSI due to immigration status, we will determine their eligibility for Cash Assistance Program for Immigrants. The Attorney/Advocate will represent clients through all administrative levels. Once a client's case is won and all benefits are in effect, program staff will advise clients on future issues that may affect benefits. After this final review, the client's file will be closed.



CBHS Program Directory - Adult & Older Adult

Progress Foundation

368 Fell Street
 San Francisco, CA 94102
 (415) 861-0828

Executive Director: **Steve Fields**

Email: sfields@progressfoundation.org
 Phone: (415) 861-0828

MH PF Ashbury House
 212 Ashbury Street
 San Francisco, CA 94117

Program Director: **Rosana Martinez**
 Email: ashbury@progressfoundation.org
 Phone: (415) 775-6194

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

Ashbury House is a transitional residential treatment program (TRTP) in a social rehabilitation model, serving mothers who present mental health treatment needs, frequently with co-occurring substance abuse treatment needs. Ashbury House serves homeless women who have lost custody or are at risk of losing custody of their child(ren) due to their mental disability, and need comprehensive mental health services and parenting education to maintain or regain custody. 40% of the families are CalWorks families. Services include on-site rehab day treatment, including parenting education, individual and group counseling, crisis intervention, peer support, activities of daily living, medication support, ambulatory medical support by a nurse practitioner and referrals to social services, vocational rehabilitation, housing and community treatment. Ashbury House can accept pregnant women and women with up to two children age 12 and under.

MH PF Avenues
 1443 Seventh Avenue
 San Francisco, CA 94122

Program Director: **Ceedral Armstrong**
 Email: avenues@progressfoundation.org
 Phone: (415) 242-8034

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

The goals of the Avenues residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric in-patient beds, either by diversion from inpatient placement or reduction of inpatient length of stay by providing an intensively staffed and community oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SFGH Psychiatric Emergency Services (PES), Dore Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

MH PF Carroll House Residential Seniors Program
 73 Anderson Street
 San Francisco, CA 94110

Program Director: **Kimberly Taylor, ASW**
 Email: seniorsprogram@progressfoundation.org
 Phone: (415) 821-1610

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

Rypins and Carroll Houses constitute the Progress Seniors Program. They are transitional residential treatment programs (TRTP) for seniors 50 and over which operate in a social rehabilitation model. The seniors program provides a residential treatment and rehabilitation program for older adults with major psychological disorders. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, housing and community treatment. Clients participate in the Rypins House in-house dtx

MH PF Clay Street Residential
 2210 Clay Street
 San Francisco, CA 94115

Program Director: **Latoya Lopez**
 Email: claystreet@progressfoundation.org
 Phone: (415) 776-4647

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

Clay Street is a 16-bed transitional residential treatment program (TRTP). It serves adults age 18 and over, and as an IMD alternative focuses on those returning from long-term care settings or who are at risk for institutional placement due to the severity of their psychiatric disorders. The program is based on the social rehabilitation model; primary goals are to help clients develop independent living skills and the support network needed to increase independence and avoid re-hospitalization. Services include on-site rehab day treatment, individual and group counseling, crisis intervention, activities of daily living, ambulatory medical support, medication support and assistance with case management and referrals. Maximum length of stay is one year.

MH PF Cortland House Residential
 77 Cortland Avenue
 San Francisco, CA 94110

Program Director: **Tondalaya Jackson**
 Email: cortland@progressfoundation.org
 Phone: (415) 550-1881

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

The goals of the Cortland House residential program, a transitional residential program (TRTP) operating in the social rehabilitation model, provides a 3-month residential treatment and rehabilitation program adults 18 years of age and older with major psychological disorders. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referral to social services, vocational rehabilitation, housing and community treatment. Cortland also an African American focus program.

MH PF Dore House Crisis Residential Program and Outpatient
 52 Dore Street, Unit #1
 San Francisco, CA 94103

Program Director: **Bernadette Navarro-Simeon, PhD**
 Email: doreresidence@progressfoundation.org
 Phone: (415) 553-3115

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

Dore Residence is a 14-bed intensive crisis residential treatment program, operated in a social rehabilitation model, that provides an 24-hour alternative to hospitalization and serves clients who need continued psychiatric crisis support beyond Dore Urgent Care Clinic. The average length of stay is 7-14 days. Dore Residence serves voluntary adults age 18 and older who require a highly structured and supervised setting due to current acute symptoms of mental illness. Services include individual and group counseling, crisis intervention, assessment for the next level of treatment, peer support, vocational services, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational services, housing and community treatment.



CBHS Program Directory - Adult & Older Adult

MH PF Dore Urgent Care
 52 Dore Street
 San Francisco, CA 94103

Program Director: **Bernadette Navarro-Simeon, PhD**
 Email: dorit@progressfoundation.org
 Phone: (415) 553-3100

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

Dore Urgent Care is medically-staffed psychiatric urgent care clinic combined with Dore Residence, a crisis residential treatment. Dore Urgent Care is designed to serve individuals who are in psychiatric crisis, but who do not require hospitalization, involuntary treatment, seclusion, or restraint. The clinic is open 24/7 and is able to accommodate up to 12 clients at any one time. Clients must be referred or accompanied by SFPD, Mobile Crisis, community health clinics, case managers, outpatient clinic, PES triage or medical emergency rooms.

MH PF Dorine Loso House
 405 Baker Street
 San Francisco, CA 94117

Program Director: **Shereen Dajani**
 Email: losohouse@progressfoundation.org
 Phone: (415) 346-7775

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

Dorine Loso House is a 14-bed residential treatment program serving adults age 18 and over, who are returning from long-term care setting or who are at risk for institutional placement due to severity of their psychiatric disabilities and often co-occurring substance abuse. The program is based on the social rehabilitation model; primary goals are to help clients develop independent living skills and the support network needed to increase independence and avoid rehospitalization. Services include on-site day treatment, individual and group counseling, crisis intervention, activities of daily living, vocational services, ambulatory medical support, medication support and assistance with case management. Maximum stay is one year.

MH PF La Amistad
 2481 Harrison Street
 San Francisco, CA 94110

Program Director: **Scott Arai, PhD**
 Email: laamistad@progressfoundation.org
 Phone: (415) 285-8100

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

La Amistad is a Spanish-language capacity transitional residential treatment program (TRTP) that operates in a social rehabilitation model. This program provides a 3-month residential treatment and rehabilitation program for adults 18 and older with major psychological disorders and often with co-occurring substance abuse histories. La Amistad also provides residential treatment for transitional age youth (TAY) age 18-24, in collaboration with other TAY service providers. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational rehabilitation, housing, and community treatment.

MH PF La Posada Residential Adult
 810 Capp Street
 San Francisco, CA 94110

Program Director: **JL Zbacnik MFT**
 Email: laposada@progressfoundation.org
 Phone: (415) 285-0810

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

The goals of the La Posada residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric in-patient beds, either by diversion from in-patient placement or reduction of inpatient length of stay by providing an intensively staffed and community oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SFGHPsychiatric Emergency Services (PES), Dore Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

MH PF Progress House
 25 Beulah Street
 San Francisco, CA 94117

Program Director: **James Roberts**
 Email: progresshouse@progressfoundation.org
 Phone: (415) 668-1511

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

Progress House, a transitional residential treatment program (TRTP) operating in the social rehabilitation model, provides a 3-month residential treatment and rehabilitation program for adults 18 years of age and older with major psychological disorders. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational rehabilitation, housing and community treatment. Progress House also focuses on the transgender, lesbian, gay and bisexual communities, and transitional age youth 18-24.

MH PF Progress Supportive Living Program
 711 Taraval Street
 San Francisco, CA 94116

Program Director: **Arthur Lorenz, MFT**
 Email: supportedliving@progressfoundation.org
 Phone: (415) 752-3416

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

The Progress Foundation Supported Living Program (SLP/aka Progress Co-op and Independent Living) provides assistance to supported living residents who live either in shared household groups or individual apartment settings. The program provides case management, counseling and crisis intervention services 24/7 to help maintain stability of individuals and households. The program serves individuals 18 years of age or older.

MH PF Rypins House Residential Seniors Program
 1405 Guerrero St
 San Francisco, CA 94110

Program Director: **Kimberly Taylor, ASW**
 Email: seniorsprogram@progressfoundation.org
 Phone: (415) 821-0697

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

Rypins and Carroll Houses constitute the Progress Seniors Program. They are transitional residential treatment programs (TRTP) for seniors 50 and over which operate in a social rehabilitation model. The seniors program provides a residential treatment and rehabilitation program for older adults with major psychological disorders. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, housing and community treatment. Clients participate in the Rypins House in-house d



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CBHS Program Directory - Adult & Older Adult

MH PF Shrader House
 50 Shrader Street
 San Francisco, CA 94117

Program Director: **Ashley Fargeon**
 Email: shraderhouse@progressfoundation.org
 Phone: (415) 668-4166

SOC Manager: **Sidney Lam**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

The goals of the Shrader House residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric inpatient beds, either by diversion from inpatient placement or reduction of inpatient length of stay by providing an intensively staffed and community oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SFGH Psychiatric Emergency Services (PES), Dore Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

Public Health Institute
 555 12th Street, 10th Floor
 Oakland, CA 94607
 (510) 285-5500

Executive Director: **Mary Pittman**
 Email: mpittman@phi.org
 Phone: (510) 285-5500

MHSA FACES for the Future
 555 12th Street, 10th Floor
 Oakland, CA 94607

Program Director: **Tomas Magana**
 Email: Tomas.Magana@phi.org
 Phone: (510) 285-5500

SOC Manager: **Kimberly Ganade**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Mario Hernandez**

Regents of UCSF
 3333 California Street #315
 San Francisco, CA 94118
 (415) 502-4029

Executive Director: **N/A**
 Email: **N/A**
 Phone: **N/A**

MHSA Child and Adolescent Community Psychiatry Training Program (CACPTP)
 401 Parnassus Avenue, Box 0984-CAS, Room LP-50
 San Francisco, CA 94143

Program Director: **Bennett Leventhal**
 Email: bennett.leventhal@ucsf.edu
 Phone: (415) 476-7521

SOC Manager: **Lisa Inman**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Stephen Banuelos**

SA DSAAM HIV Set-Aside Intervene & Prev
 1001 Potrero, ward 93, Box 0852
 San Francisco, CA 94110

Program Director: **Stephen Dominy**
 Email: stephen.dominy@ucsf.edu
 Phone: (415) 206-6479

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Stephen Banuelos**

SA DSAAM Methadone Van
 Building 90, Ward 93
 San Francisco, CA 94110

Program Director: **Deborah Logan**
 Email: deborah.logan@sfdph.org
 Phone: (415) 206-8412

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

Mobile Methadone Maintenance program designed for patients in the Bayview Hunters Point, Mission or Sunnysdale/Ingleside neighborhoods. These patients dose in the neighborhoods where they reside giving easy access to treatment. This service is for San Francisco Residents only who have no source of insurance, Healthy San Francisco or MediCal. No guest dosing, private insurance or private pay is available at this site.

SA DSAAM OBOT
 1001 Potrero Ave. Wd. 93
 San Francisco, CA 94110

Program Director: **Cathy Jacob**
 Email: cathy.jacob@ucsf.edu
 Phone: (415) 206-6022

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

The Office-Based Opiate Treatment Program (OBOT) is a methadone maintenance program of Ward 93/OTOP, of the Division of Substance Abuse and Addiction Medicine (DSAAM) at San Francisco General Hospital, in collaboration with the San Francisco Dept of Public Health.

SA DSAAM OTOP Methadone Maintenance & HIV Set-Aside Intervene - Prev
 Building 90, Ward 93
 San Francisco, CA 94110

Program Director: **Deborah Logan**
 Email: deborah.logan@sfdph.org
 Phone: (415) 206-8412

SOC Manager: **Charles Rivera**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Mario Hernandez**

The Opiate Treatment Outpatient Program program designed to treat complex medical, HIV and mentally ill patients needing methadone maintenance. This service is for San Francisco Residents only who have no source of insurance, Healthy San Francisco or MediCal. No guest dosing, private insurance or private pay is available at this site.

MHSA Services for Supportive Housing - Richardson and Rene Cazenave Apartments
 982 Mission Street, 2nd Floor
 San Francisco, CA 94103

Program Director: **Eric Brown**
 Email: ebrown@ucsf.edu
 Phone: (415) 857-6600

SOC Manager: **Ashley McKenna**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Stephen Banuelos**

UCSF Citywide Richardson and Rene Cazenave (RCA) provide on-site outpatient mental health services, case management, nursing case management and psychiatric services to residents living in the Richardson and RCA Apartments.



CBHS Program Directory - Adult & Older Adult

MH UCSF Alliance Health Project (IFSO)

1930 Market Street
 San Francisco, CA 94102

Program Director: **Lori Thoemmes**
 Email: lori.thoemmes@ucsf.edu
 Phone: (415) 476-3902

SOC Manager: **Edwin Batongbacal**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **James Stroh**

The Alliance Health Project, formerly the AIDS Health Project, offers LGBTQ-affirming mental health services, substance use counseling, and peer support to individuals, couples, and groups. We also provide free HIV testing and STD screening at our services center and mobile test sites. Our support groups for the LGBTQ and HIV-affected communities include Living and Thriving with HIV, Queer Women's Disability & Chronic Illness Group, a Transgender Support Group and a New Positives Support Group. Individual psychotherapy services and ongoing psychiatric clinical care, including medication evaluation and monitoring, are available. AHP serves nearly 7,000 clients annually, many of whom struggle with chronic mental illness, homelessness and substance abuse in addition to HIV risk and infection.

MHSA UCSF Citywide - First Impressions

982 Mission Street, 2nd Floor
 San Francisco, CA 94103

Program Director: **Gregory Jarasitis**
 Email: gregory.jarasitis@ucsf.edu
 Phone: (415) 597-8000

SOC Manager: **N/A**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Stephen Banuelos**

MHSA UCSF Citywide Case Management - NOVA

982 Mission Street, 2nd Floor
 San Francisco, CA 94103

Program Director: **David Fariello**
 Email: david.fariello@ucsf.edu
 Phone: (415) 597-8000

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

MHSA UCSF Citywide Focus

982 Mission Street, 2nd Floor
 San Francisco, CA 94103

Program Director: **David Fariello**
 Email: david.fariello@ucsf.edu
 Phone: (415) 597-8000

SOC Manager: **Sidney Lam**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Stephen Banuelos**

MHSA UCSF Citywide Forensics - FSP

982 Mission Street, 2nd Floor
 San Francisco, CA 94103

Program Director: **David Fariello**
 Email: david.fariello@ucsf.edu
 Phone: (415) 597-8065

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

MHSA UCSF Citywide Linkage Team

982 Mission Street, 2nd Floor
 San Francisco, CA 94103

Program Director: **Ho Yan Nip**
 Email: hoyan.nip@ucsf.edu
 Phone: (415) 597-8000

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

UC Citywide Linkage provides short-term (2 to 3 months) intensive case management to facilitate discharge from psychiatric inpatient wards or psychiatric emergency services to the community. Services include: assessment, discharge planning, medication evaluation and monitoring, case management, individual and family therapy, outreach and crisis intervention. Staff are located at 4 outpatient facilities and speak English, Spanish and Cantonese.

MHSA UCSF Citywide Roving Team

982 Mission Street, 2nd Floor
 San Francisco, CA 94103

Program Director: **Eric Brown**
 Email: ebrown@ucsf.edu
 Phone: (415) 597-8000

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

The purpose of this contract is to provide behavioral health case management for formerly homeless individuals living in the Human Services Agency's Housing First Master Lease Program. The goal of these services is to maximize housing retention within the Housing First Master Lease Program by addressing the unmet behavioral health needs of residents. The contractor will serve residents of the Housing First Master Lease Program identified by on-site staff as having significant unmet behavioral health needs that could, if not addressed, lead to eviction and future episodes of homelessness. Services will be provided on-site at designated Housing First Master Lease sites funded by the Human Services Agency and operated by contracted housing providers. The team funded under this contract will outreach and provide behavioral health services, linkage and referral and crisis assessment and intervention on-site at the Housing First Master Lease Program supportive housing sites. Work hours for all staff will be 8:30 a.m. to 5:00 p.m., Monday through Friday.

MHSA UCSF Citywide STOP

982 Mission Street, 2nd Floor
 San Francisco, CA 94103

Program Director: **Valerie Gruber**
 Email: valerie.gruber@ucsf.edu
 Phone: (415) 597-8038

SOC Manager: **Sidney Lam**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

The Substance Treatment Outpatient Program (STOP) is a dual diagnosis enhanced outpatient substance abuse treatment program of Citywide Case Management (CWM). Services include group and as-needed individual or family addiction counseling tailored for people with severe mental illness, and use evidence-based trauma-informed, motivational, and harm reduction approaches. Clinicians are trained in both addictions and mental health, and work in collaboration with other CWM staff who provide case management, psychotherapy, psychiatric medication management, drug testing, and vocational and cognitive rehabilitation. Referral: Case managers schedule STOP orientation/intake at OD desk, or may contact STOP to arrange same-day drop-in.

MHSA UCSF Infant Parent Program - Spring Project

1001 Potrero Avenue, Building 5, Unit 6B
 San Francisco, CA 94110

Program Director: **Kristin Reinsberg**
 Email: kristin.reinsberg@ucsf.edu
 Phone: (415) 206-6180

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Joseph Cecere**



CBHS Program Directory - Adult & Older Adult

Richmond Area Multi-Services, Inc.
 639 14th Avenue
 San Francisco, CA 94118
 (415) 800-0699

Executive Director: **Kavoos Bassiri**
 Email: kavoosbassiri@ramsinc.org
 Phone: (415) 800-0699 Ext: 206

MH RAMS Adult/Older Adult Outpatient Services
 3626 Balboa St
 San Francisco, CA 94121

Program Director: **Sachi Inoue**
 Email: sachiinoue@ramsinc.org
 Phone: (415) 668-5955

SOC Manager: **Sidney Lam**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

Provides outpatient and prevention services to adults & older adults who reside in San Francisco, with an emphasis on serving the Richmond district. Services include: Individual, Group, and Family Therapy; Case Management; Psychiatric Evaluation & Medication Management; Psychological Assessment & Testing; Psychoeducation; and Consultation. Services are provided on-site and in the community as needed.

MHSA RAMS API Stigma Reduction (AOA)
 3626 Balboa Street
 San Francisco, CA 94121

Program Director: **Christina Shea**
 Email: christinashea@ramsinc.org
 Phone: (415) 668-5955

SOC Manager: **Marlo Simmons**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

API Health Parity Coalition takes the lead in fostering workforce development (train the trainer, mental health capacity and agency contracting capacity) for the three identified API communities (Southeast Asians, Filipino, Samoan) that reflect the most needs (most disparity in services and service providers). API Health Parity Coalition supports three identified communities to develop a three-year work plan for culturally competent and holistic mental health promotion activities. The identified communities are supported by APIHPC to take the lead on which holistic mental health promotion activities will be done and how they will be done.

MH RAMS Broderick Street
 1421 Broderick Street
 San Francisco, CA 94115

Program Director: **Michael Badolato**
 Email: michaelbadolato@ramsinc.org
 Phone: (415) 292-1760

SOC Manager: **Sidney Lam**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

The Broderick Street Adult Residential Facility is a community-based long-term stay home for 33 adults, who have both serious & persistent mental and medical illnesses. Licensed by CA Dept. of Social Services - Community Care Licensing Division, program services include: Room & Board; Care & Supervision; Therapeutic Activity Groups focusing on symptom management, behavioral issues, and wellness & recovery; and on-site Outpatient Behavioral Health and Medical Support Services.

MH RAMS CAAP Counseling and Pre-Vocational Services
 1235 Mission Street
 San Francisco, CA 94103

Program Director: **Shyamsundar Kotagal**
 Email: shyamsundar.kotagal@sfgov.org
 Phone: (415) 558-1320

SOC Manager: **Po Yee Au**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

Provides outpatient assessment (to help/support employability, refer to SSI) to participants of SFDHSPAES the county's welfare-to-work program for adults without dependent children and brief functional assessments to all CAAP clients. Services provided include: Individual sessions with clinicians, Group Therapy, Case Management, PsychAssessment, Crisis Intervention, and Triage; Psychiatric Evaluation & Medication Management. Services are limited to PAES and CAAP participants.

MH RAMS Hire-Ability Vocational Services
 1234 Indiana Street
 San Francisco, CA 94107

Program Director: **Hasian Sinaga**
 Email: hsinaga@hire-ability.org
 Phone: (415) 282-9675 Ext: 204

SOC Manager: **Charles Mayer**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

Provides vocational rehabilitation and training services to adults with severe and persistent behavioral health conditions. Program services include: Basic Job Skills Training; On-the-Job Training; Vocational Assessment; Job Development, Placement & Retention; and Job Coaching. In addition, there are specific internship and training opportunities in the fields of Clerical, Janitorial and Food Services as well as information technology (i-Ability). Hire-Ability also operates Cafe Phoenix, a client-run cafe that is an on-the-job vocational assessment site.

MHSA RAMS i-Ability Vocational IT (AOA)
 1234 Indiana Street
 San Francisco, CA 94107

Program Director: **Hasian Sinaga**
 Email: hsinaga@hire-ability.org
 Phone: (415) 282-9675

SOC Manager: **Charles Mayer**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

This is a component of the RAMS Hire-Ability Vocational Services Program which provides vocational rehabilitation and training services to adults with severe and persistent behavioral health conditions. Program services include: Basic Job Skills Training; On-the-Job Training; Vocational Assessment; Job Development, Placement & Retention; and Job Coaching. Also, Hire-Ability operates i-Ability (information technology training) and Caf Phoenix (client-run caf that is an on-the-job vocational assessment site).

MHSA RAMS Peer Specialist MH Certification
 3626 Balboa Street
 San Francisco, CA 94121

Program Director: **Christine Tam**
 Email: christinehtam@ramsinc.org
 Phone: (415) 668-5955 Ext: 386

SOC Manager: **Charles Mayer**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

Jointly operated with SF State University, the RAMS Peer Specialist Mental Health Certificate program is a 12-week course designed to prepare consumers and/or family members with the basic skills & knowledge for entry-level employment in the behavioral health system of care and with academic/career planning that supports success in institutions of higher learning.



City and County of San Francisco
Department of Public Health - Community Programs
Business Office - Contract Compliance

CBHS Program Directory - Adult & Older Adult

MHSA RAMS SOTA & Wellness Expansion
3626 Balboa Street
San Francisco, CA 94121

Program Director: **Kristin Chun**
Email: kristinchun@ramsinc.org
Phone: (415) 668-5955

SOC Manager: **Marlo Simmons**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Andrew Williams**

This represents a component of the RAMS Wellness Centers program which provides integrated behavioral health services to youth on-site at 16 San Francisco Unified School District high schools. Services include: On-site Mental Health and Substance Abuse Assessments; Individual and Group Therapy; Crisis Intervention/Consultation; Referrals; and Consultation to School Staff, Families & Community.

San Francisco AIDS Foundation
1035 Market Street
San Francisco, CA 94103
(415) 487-3000

Executive Director: **Neil Giuliano**
Email: ngiuliano@sfaf.org
Phone: **(415) 487-3033**

SA Positive Reinforcement Opportunity Project (PROP)
1035 Market Street
San Francisco, CA 94103

Program Director: **Neil Giuliano**
Email: ngiuliano@sfaf.org
Phone: (415) 487-3000

SOC Manager: **Sidney Lam**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Hilda Jones**

SA Stonewall Project & HIV Set-Aside
1035 Market Street, Fourth Floor
San Francisco, CA 94103

Program Director: **Michael Discepola**
Email: mdiscepola@sfaf.org
Phone: (415) 487-3100

SOC Manager: **John Melichar**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Hilda Jones**

The Stonewall Project is a counseling program dedicated to providing treatment to gay men, transmen who have sex with men, and other men who have sex with men with drug and/or alcohol problems. We welcome participants at all stages of readiness, and do not require abstinence to receive services. The Stonewall Project provides a full range of counseling services that integrate substance use, mental health, and HIV prevention and education from a participant-centered perspective. The goal of the Stonewall Project is to create a safe space where gay men and other men who have sex with men (G/MSM) who use crystal meth, crack cocaine, powder cocaine, alcohol and/or other drugs can come to deal with issues of concern to them without stipulations, conditions or judgments.

MH Stonewall Project Integrated and Full Service OP (IFSO) Services
1035 Market Street, Fourth Floor
San Francisco, CA 94103

Program Director: **Michael Discepola**
Email: mdiscepola@sfaf.org
Phone: (415) 487-3100

SOC Manager: **Susan Esposito**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Hilda Jones**

The Stonewall Project is a counseling program dedicated to providing treatment to gay men, transmen who have sex with men, and other men who have sex with men with drug and/or alcohol problems. We welcome participants at all stages of readiness, and do not require abstinence to receive services. The Stonewall Project provides a full range of counseling services that integrate substance use, mental health, and HIV prevention and education from a participant-centered perspective. The goal of the Stonewall Project is to create a safe space where gay men and other men who have sex with men (G/MSM) who use crystal meth, crack cocaine, powder cocaine, alcohol and/or other drugs can come to deal with issues of concern to them without stipulations, conditions or judgments.

San Francisco Mental Health Education Funds, Inc.
1380 Howard Street, Suite 226
San Francisco, CA 94103
(415) 255-3473

Executive Director: **Helynna Brooke**
Email: hbrooke@mhbsf.org
Phone: **(415) 255-3473**

MH S.F. Mental Health Board
1380 Howard Street, 2nd Floor
San Francisco, CA 94103

Program Director: **Helynna Brooke**
Email: hbrooke@mhbsf.org
Phone: (415) 255-3474

SOC Manager: **Edwin Batongbacal**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Hilda Jones**

The SFMHB serves as an advisory body to the Director of CBHS, the Health Commission and the Board of Supervisors, regarding Mental Health needs, programs and services for San Francisco Residents. The board is comprised of 17 members, who are appointed by the SF Board of Supervisors. The categories of seats on the board are: consumers, family members, mental health professionals and public interest. The board meets once a month on the 3rd Wednesday of the month and all meetings are open to the public.



City and County of San Francisco
Department of Public Health - Community Programs
 Business Office - Contract Compliance

CBHS Program Directory - Adult & Older Adult

San Francisco State University

1600 Holloway Avenue
 San Francisco, CA 94132
 (415) 338-1111

Executive Director: **N/A**
 Email: **N/A**
 Phone: **N/A**

MHSA San Francisco State University, Student Success Program

1600 Holloway Avenue, HSS 222
 San Francisco, CA 94132

Program Director: **Dina Redman**
 Email: dinar@sfsu.edu
 Phone: (415) 405-7447

SOC Manager: **Marlo Simmons**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Erik Dubon**

San Francisco State University's Student Success Program is designed to increase access and enrollment, enhance retention, and maximize graduation rates among students with lived behavioral health experience as well as members of underserved and underrepresented communities who are preparing for careers in behavioral health. The program employs a wrap-around approach, assisting students in building a healthy and stable lifestyle while in school. Direct intervention is offered integrating skills development with environmental resources. The services provided include counseling, coaching, advising, crisis intervention, career planning, professional development, psychoeducational and support groups, peer mentorship, community building, and social activities.

San Francisco Study Center

1663 Mission Street, Suite 504
 San Francisco, CA 94103
 (415) 626-1650

Executive Director: **Geoffrey Link**
 Email: geoff@studycenter.org
 Phone: **(415) 626-1650**

MH SFSC Office of Self-Help (OSH)

1663 Mission Street
 San Francisco, CA 94103

Program Director: **Roy Crew**
 Email: royscity@live.com
 Phone: (415) 575-1400

SOC Manager: **Charles Mayer**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **James Stroh**

The Office of Self Help is a consumer staffed self-help program. Services provided are individual counseling, a variety of groups, social activities, social support, education, information referral and a drop in center. Primary health care support is available from a Psych Nurse Practitioner. Dual diagnosis self-help groups are available on site. Shuttle services are available for group shopping at discount stores as well as to transport friends and family members to visit patients in out of county facilities. A warm line is available after hours also.

MHSA SFSC Peer Based Wellness Recovery - Peer Intern Employment Program

1663 Mission Street, 3rd Floor
 San Francisco, CA 94103

Program Director: **Geoffrey Link**
 Email: geoff@studycenter.org
 Phone: (415) 626-1650

SOC Manager: **Charles Mayer**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **James Stroh**

San Francisco Study Center Inc., a California nonprofit corporation, in collaboration with the CBHS Office of Cultural Competence and Client Relations operates a Peer and Intern Employment Program. The program employs peers, family members and student interns in the field of recovery at various CBHS contract sites throughout San Francisco.

MH SFSC S. F. Mental Health Clients' Rights Advocates (SFMHCRA)

1663 Mission Street
 San Francisco, CA 94103

Program Director: **Robert Marquez**
 Email: rmarquez@sonic.net
 Phone: (415) 552-8100

SOC Manager: **Charles Mayer**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **James Stroh**

San Francisco Mental Health Client Rights Advocates, SF MHCRA, provides mental health patients' rights advocacy as per the Welfare and Institutions Code. The program will receive and investigate complaints of patients' rights violations from clients, their families and others such as providers; monitor mental health facilities for compliance with patients' rights laws, regulations and policies; provide trainings, education and act as a consultant concerning patients' rights to mental health staff and other stakeholders; provide outreach, one per month to ensure consumers in licensed mental health facilities know their rights. Toll free: 800.729.7727

San Francisco Suicide Prevention, Inc.

P.O. Box 191350
 San Francisco, CA 94119
 (415) 984-1900

Executive Director: **Eve Meyer**
 Email: evem@sfsuicide.org
 Phone: **(415) 984-1900 Ext: 101**

MH San Francisco Suicide Prevention MH

P O Box 191350
 San Francisco, CA 94119

Program Director: **Eve Meyer**
 Email: evem@sfsuicide.org
 Phone: (415) 984-1900 Ext: 101

SOC Manager: **John Grimes**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **James Stroh**

San Francisco Suicide Prevention (SFSP) is the oldest volunteer crisis line in the United States. Founded in 1963 with the focus of providing telephone intervention to people experiencing suicidal crisis. SFSP provides 24 hour crisis intervention, telephone triage, assessment, linkage and referrals.



City and County of San Francisco
Department of Public Health - Community Programs
Business Office - Contract Compliance

CBHS Program Directory - Adult & Older Adult

SA San Francisco Suicide Prevention/Drug Relapse Prevention Line

P.O. Box 191350
San Francisco, CA 94119

Program Director: **Eve Meyer**
Email: evem@sfsuicide.org
Phone: (415) 984-1900 Ext: 101

SOC Manager: **John Grimes**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **James Stroh**

San Francisco Suicide Prevention (SFSP) provides a 24 hour Crisis, Drug and Relapse Prevention telephone service. Services provided are anonymous emotional support, referrals to treatment, counseling, crisis intervention, relapse prevention. This is achieved through trained and supervised community volunteers who handle telephone calls to the Drug Line/Relapse Prevention Line 24 hours a day, 7 days a week, in order to assess and respond to substance-related crises (such as overdoses or suicide attempts as a result of substances); be a link between addicts/abusers or concerned friends of family members and the treatment system; be a day and night resource that can help reduce self-destructive behavior by those who are in crisis, isolated, losing control, homeless, mentally ill and/or in contact with the criminal justice system.

Swords to Plowshares

1063 Market Street
San Francisco, CA 94103
(415) 252-4788

Executive Director: **Michael Blecker**
Email: mblecker@stp-sf.org
Phone: (415) 252-4787 Ext: 221

MH Swords To Plowshares

1060 Howard Street
San Francisco, CA 94103

Program Director: **Sharon Vernon**
Email: svernon@stp-sf.org
Phone: (415) 252-4788

SOC Manager: **Susan Esposito**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Joseph Cecere**

Swords to Plowshares, established in 1974, advocates for the unmet needs of all veterans, including those ineligible for services from the Veterans Administration due to discharge status. It operates a multi-service resource center for veterans; provides legal services for veteran benefits claims and discharge review; vocational training and employment services; emergency, transitional and permanent supportive housing; representative services; and counseling regarding mental health issues and substance abuse. CBHS contracts with this program to provide mental health services, including case management. The drop-in clinic has a specialized focus of services for homeless veterans. The agency also provides homelessness prevention and rapid rehousing services to veterans and their families.

Tides Center

PO Box 29907
San Francisco, CA 94129
(415) 561-6300

Executive Director: **Kriss Deiglmeier**
Email: kdeiglmeier@tides.org
Phone: (415) 561-6300

MHSA Tides Center - Adolescent Health Working Group (AHWG)

1550 Market Street
San Francisco, CA 94102

Program Director: **Sarah Rodriguez**
Email: sarah@ahwg.net
Phone: (415) 274-1970

SOC Manager: **Lisa Reyes**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Eric Whitney**

Westside Community Services, Inc.

1153 Oak Street
San Francisco, CA 94117
(415) 431-9000

Executive Director: **MaryAnn Jones**
Email: mjones@westside-health.org
Phone: (415) 431-9000 Ext: 1111

MH Westside ACT

245 - 11th Street
San Francisco, CA 94103

Program Director: **Melanie Kushnir**
Email: mkushnir@westside-health.org
Phone: (415) 355-0311

SOC Manager: **Sidney Lam**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Mario Hernandez**

Westside ACT's goal is to provide Intensive Case Management to clients identified by CBHS as high-utilizers of Psychiatric Emergency Services across the City and County of San Francisco, in an effort to stabilize them and improve their quality of life, while providing an alternative to short PES stays and hospitalizations. Westside ACT serves adults ages of 18 and up who have long standing, chronic psychiatric illness. At least 75% of clients have co-occurring substance use issues and chronic physical illnesses. There is a particular focus on the linkage of African American clients who are considered treatment resistant recidivist clients in the City and County of San Francisco.

MH Westside Community Crisis & Outpatient Clinic

245 - 11th Street
San Francisco, CA 94103

Program Director: **Melanie Kushnir**
Email: mkushnir@westside-health.org
Phone: (415) 355-0311

SOC Manager: **John Grimes**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Mario Hernandez**

Westside Outpatient Mental Health and Crisis Clinic are Mental Health Programs working in San Francisco serving severely chronically mentally ill adults. Westside has a primary focus working with clients that are African-Americans, and the clinic also sees clients from all ethnic backgrounds. The clients seen are considered treatment resistant folks that can be homeless, elderly, HIV positive, and or dually diagnosed high cost patients in the mental health system.



CBHS Program Directory - Adult & Older Adult

SA Westside Methadone Maintenance & Detox & HIV Set Aside

1301 Pierce Street
San Francisco, CA 94115

Program Director: **Terry Mitchell**
Email: tmitchell@westside-health.org
Phone: (415) 563-8200

SOC Manager: **Charles Rivera**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Mario Hernandez**

The methadone maintenance program of Westside Community Mental Health Clinic offers methadone dosing, individual counseling, HIV pre and post test counseling and case management services. Westside received \$1,367,144 to provide methadone maintenance services to opiate addicted individuals residing in San Francisco, primarily in the Western Addition. The program has been operating at the 1301 Pierce Street location for over 34 years. This program also provides prop 36 services.

YMCA of San Francisco
50 California Street, Suite 650
San Francisco, CA 94111
(415) 777-9622

Executive Director: **Chip Rich**
Email: crich@ymcasf.org
Phone: (415) 561-0631 Ext: 111

MHSA YMCA Bayview African American Holistic Wellness Program

1601 Lane St.
San Francisco, CA 94124

Program Director: **Gigi Hill-Hopkins**
Email: ghill-hopkins@ymcasf.org
Phone: (415) 822-7728

SOC Manager: **Kimberly Ganade**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Erik Dubon**

The goal of the African American Holistic Wellness Program is to promote healthy lifestyles choices through fostering physical, mental, and spiritual fitness; encouraging healthy social connections, and providing opportunities to make a meaningful contribution. The aim is build a stronger sense of community among African Americans, as well as decrease the impact of trauma and increase the holistic wellness of individuals.

MHSA YMCA Trauma and Recovery Services

1426 Fillmore Street, Suite 204
San Francisco, CA 94115

Program Director: **Alisa Title**
Email: atitle@ymcasf.org
Phone: (415) 561-0631

SOC Manager: **Kimberly Ganade**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Erik Dubon**

Our Trauma and Recovery Mental Health Services Program is specifically designed to reach individuals who have experienced and are suffering the ill effects of trauma in their lives. Individual and Family therapy is offered to those individuals in order to provide the space for symptom relief, healing, and an increased sense of well being.



Adult / Older Adult
Civil Service
Programs



Program Directory - Adult & Older Adult

CBHS Civil Service Programs

1380 Howard Street
 San Francisco, CA 94103
 (415) 255-3400

Executive Director: **Jo Robinson**
 Email: jo.robinson@sfdph.org
 Phone: **(415) 255-3440**

African American Alternatives Program 2712 Mission San Francisco, CA 94103	Program Director: Galileo Medrano Email: galileo.medrano@sfdph.org Phone: (415) 401-2750	SOC Manager: John Grimes BOCC Manager: Tom Mesa CDTA Manager: N/A
Central City Behavioral Health Services 90 Van Ness Avenue San Francisco, CA 94102	Program Director: Charles Rivera Email: charles.rivera@sfdph.org Phone: (415) 558-5900	SOC Manager: Charles Rivera BOCC Manager: Tom Mesa CDTA Manager: N/A
Chinatown North Beach Mental Health Services 729 Fiert Street San Francisco, CA 94133	Program Director: Wilma Louie Email: wilma.louie@sfdph.org Phone: (415) 352-2000	SOC Manager: Edwin Batongbacal BOCC Manager: Tom Mesa CDTA Manager: N/A
Comprehensive Crisis Services 3801 Third St, Bldg B, Suite 400 San Francisco, CA 94124	Program Director: Stephanie Felder Email: Stephanie.Felder@sfdph.org Phone: (415) 970-3800	SOC Manager: John Grimes BOCC Manager: Tom Mesa CDTA Manager: N/A
Mission ACT 2712 Mission Street San Francisco, CA 94110	Program Director: Galileo Medrano Email: galileo.medrano@sfdph.org Phone: (415) 401-2750	SOC Manager: Nora Zapata-Krey BOCC Manager: Tom Mesa CDTA Manager: N/A
Mission Mental Health Team I 2712 Mission Street San Francisco, CA 94103	Program Director: Nora Zapata-Krey Email: nora.zapatakrey@sfdph.org Phone: (415) 401-2700	SOC Manager: Susan Esposito BOCC Manager: Tom Mesa CDTA Manager: N/A
Mission Mental Health Team II 3850 - 17th Street, Suite 204 San Francisco, CA 94114	Program Director: Laurie Lenrow Email: laurie.lenrow@sfdph.org Phone: (415) 934-7702	SOC Manager: Susan Esposito BOCC Manager: Tom Mesa CDTA Manager: N/A
Mobile Crisis Treatment Team 3801 Third Street, Suite 204 San Francisco, CA 94124	Program Director: Stephanie Felder Email: Stephanie.Felder@sfdph.org Phone: (415) 970-4000	SOC Manager: John Grimes BOCC Manager: Tom Mesa CDTA Manager: N/A
OMI Family Center 1701 Ocean Avenue San Francisco, CA 94112	Program Director: Gloria Frederico Email: Gloria.Frederico@sfdph.org Phone: (415) 452-2200	SOC Manager: Edwin Batongbacal BOCC Manager: Tom Mesa CDTA Manager: N/A
San Francisco Office of Conservator 1650 Mission Street 5th fl. San Francisco, CA 94103	Program Director: Ron Patton Email: ron.patton@sfgov.org Phone: (415) 355-3680	SOC Manager: Edwin Batongbacal BOCC Manager: Tom Mesa CDTA Manager: N/A
SF FIRST 760 Harrison St. San Francisco, CA 94107	Program Director: Karen Lancaster Email: karen.lancaster@sfdph.org Phone: (415) 836-1700	SOC Manager: Edwin Batongbacal BOCC Manager: Tom Mesa CDTA Manager: N/A
South of Market MHS 760 Harrison Street San Francisco, CA 94107	Program Director: John Grimes Email: John.Grimes@sfdph.org Phone: (415) 836-1700	SOC Manager: John Grimes BOCC Manager: Tom Mesa CDTA Manager: N/A
South Van Ness HIV and Gender Services 755 South Van Ness San Francisco, CA 94110	Program Director: Nan O'Connor Email: Nan.O'Connor@sfdph.org Phone: (415) 642-4500	SOC Manager: Susan Esposito BOCC Manager: Tom Mesa CDTA Manager: N/A



Program Directory - Adult & Older Adult

Southeast Child and Family Therapy Center
3905 Mission Street
San Francisco, CA 94112

Program Director: **Ines Betancourt**
Email: ines.betancourt@sfdph.org
Phone: (415) 337-2400

SOC Manager: **Max Rocha**
BOCC Manager: **Tom Mesa**
CDTA Manager: **N/A**

Southeast Mission Geriatric Services
3905 Mission Street
San Francisco, CA 94112

Program Director: **Charles Rivera**
Email: charles.rivera@sfdph.org
Phone: (415) 337-2400

SOC Manager: **Edwin Batongbacal**
BOCC Manager: **Tom Mesa**
CDTA Manager: **N/A**

Sunset Mental Health Services Adult
1990 - 41st Avenue
San Francisco, CA 94116

Program Director: **Sidney Lam**
Email: Sidney.Lam@sfdph.org
Phone: (415) 753-7400

SOC Manager: **Edwin Batongbacal**
BOCC Manager: **Tom Mesa**
CDTA Manager: **N/A**

Transitional Age Youth Service FSP
755 South Van Ness Avenue
San Francisco, CA 94110

Program Director: **Annette Quiett**
Email: annette.quiett@sfdph.org
Phone: (415) 642-4500

SOC Manager: **Annette Quiett**
BOCC Manager: **Tom Mesa**
CDTA Manager: **N/A**

Violence Intervention Program
555 Po k Street
San Francisco, CA 94102

Program Director: **Gloria Namkung**
Email: gloria.namkung@sfdph.org
Phone: (415) 292-2565

SOC Manager: **Craig Murdock**
BOCC Manager: **Tom Mesa**
CDTA Manager: **N/A**



CBHS
Child, Youth, & Family
Programs



CBHS Program Directory - Children, Youth & Families

A Better Way, Inc.

3200 Adeline Street
 Berkeley, CA 94703
 (510) 601-0203

Executive Director: **Shahnaz Mazandarani**

Email: smazandarani@abetterwayinc.net
 Phone: (510) 601-0203 Ext: 321

MH A Better Way - SF Therapeutic Visitation

1663 Mission Street, Suite 460
 San Francisco, CA 94103

Program Director: **Ann Chu**
 Email: achu@abetterwayinc.net
 Phone: (415) 715-1050

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

A Better Way's mental health programs offers collaborative and strengths-based services to Medi-Cal eligible children and youth ages 0-21 and their families. Therapeutic Visitation aims to support families to meet their goals towards successful reunification by enhancing positive caregiving and healthy relationships. Outpatient Mental Health provides services to address the needs of children and youth in foster care by facilitating healing and building healthy relationships with caregivers and other natural supports. Our Early Childhood Mental Health Program focuses on strengthening the caregiving system to meet the developmental and socio-emotional needs of infants and young children. All our services may be provided at the clinic, home, or other community-based locations.

MH A Better Way MHS

1663 Mission Street, Suite 460
 San Francisco, CA 94103

Program Director: **Ann Chu**
 Email: achu@abetterwayinc.net
 Phone: (415) 715-1050

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

A Better Way's mental health programs offers collaborative and strengths-based services to Medi-Cal eligible children and youth ages 0-21 and their families. Therapeutic Visitation aims to support families to meet their goals towards successful reunification by enhancing positive caregiving and healthy relationships. Outpatient Mental Health provides services to address the needs of children and youth in foster care by facilitating healing and building healthy relationships with caregivers and other natural supports. Our Early Childhood Mental Health Program focuses on strengthening the caregiving system to meet the developmental and socio-emotional needs of infants and young children. All our services may be provided at the clinic, home, or other community-based locations.

MH A Better Way Outpatient

1663 Mission Street, Suite 460
 San Francisco, CA 94103

Program Director: **Ann Chu**
 Email: achu@abetterwayinc.net
 Phone: (415) 715-1050

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

A Better Way's mental health programs offers collaborative and strengths-based services to Medi-Cal eligible children and youth ages 0-21 and their families. Therapeutic Visitation aims to support families to meet their goals towards successful reunification by enhancing positive caregiving and healthy relationships. Outpatient Mental Health provides services to address the needs of children and youth in foster care by facilitating healing and building healthy relationships with caregivers and other natural supports. Our Early Childhood Mental Health Program focuses on strengthening the caregiving system to meet the developmental and socio-emotional needs of infants and young children. All our services may be provided at the clinic, home, or other community-based locations.

Alternative Family Services, Inc.

1421 Guerneville Road #218
 Santa Rosa, CA 95403
 (707) 576-7700

Executive Director: **Jay Berlin**

Email: jberlin@afs4kids.org
 Phone: (707) 576-7700 Ext: 314

MH AFS Outpatient Services & Therapeutic Visitation SF

250 Executive Park Blvd. Suite 4900
 San Francisco, CA 94134

Program Director: **Holly Oswald**
 Email: hoswald@afs4kids.org
 Phone: (415) 656-0116 Ext: 353

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

AFS provides Therapeutic Visitation service, which are time-limited, family focused, therapeutic and skills-based visitation service for children and families involved with the foster care system. We provide services in the community, as well as, the home to increase skills families need to safely reunify and maintain family attachment. Our focus is improving family functioning, promoting positive parent-child interactions, improving child behaviors and reducing mental health symptoms. AFS also provides Outpatient Services which are designed to increase the likelihood of permanency outcomes for youth involved in the foster care system.

MH AFS Therapeutic Visitation SF

250 Executive Park Blvd. Suite 4900
 San Francisco, CA 94134

Program Director: **Holly Oswald**
 Email: hoswald@afs4kids.org
 Phone: (415) 656-0116 Ext: 353

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Stephen Banuelos**

AFS provides Therapeutic Visitation service, which are time-limited, family focused, therapeutic and skills-based visitation service for children and families involved with the foster care system. We provide services in the community, as well as, the home to increase skills families need to safely reunify and maintain family attachment. Our focus is improving family functioning, promoting positive parent-child interactions, improving child behaviors and reducing mental health symptoms. AFS also provides Outpatient Services which are designed to increase the likelihood of permanency outcomes for youth involved in the foster care system.



CBHS Program Directory - Children, Youth & Families

Bayview Hunter's Point Foundation

150 Executive Park Suite 2800
 San Francisco, CA 94134
 (415) 468-5100

Executive Director: **Jacob Moody**

Email: jacob.moody@bayviewci.org
 Phone: (415) 468-5100 Ext: 22

SA BVHP - Dimensions Clinic Substance Abuse Services

3850 17th Street
 San Francisco, CA 94114

Program Director: **Amy Peterson**
 Email: amy.peterson@sfdph.org
 Phone: (415) 934-7716

SOC Manager: **Amy Peterson**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

Dimensions substance abuse services targets LGBTQ youth and young adults ages 12-25, providing both group and individual counseling, as well as case management services as indicated. Services are provided at Dimensions Clinic on thursday evenings and saturday afternoons, and in the community at LYRIC, Larkin Street, and Wellness Centers.

MH BVHP Balboa Teen Health Center

1000 Cayuga Street
 San Francisco, CA 94112

Program Director: **Amy Peterson**
 Email: amy.peterson@sfdph.org
 Phone: (415) 469-4512

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

Mental health services at Balboa Teen Health Center(BTHC) are delivered with the ever-present notion that students live in and are part of a community. The community is often unhealthy and doesn't always meet the teens' specific needs. Mental health services at BTHC include assessment, crisis intervention and individual, group and collateral counseling on site at Balboa High School by trained professional staff receiving regular clinical supervision. This program is part of a comprehensive medical/mental health/health education service which emphasizes the provision of appropriate integrated interventions to developing adolescents.

MH BVHP Children's Behavioral Health Program

5815 Third St
 San Francisco, CA 94124

Program Director: **Erin Zielinski**
 Email: erin.zielinski@bayviewci.org
 Phone: (415) 822-7500

SOC Manager: **Max Rocha**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

The Bayview Hunters Point Foundation Mental Health Program provides mental health services to emotionally disturbed children and adolescents who are enrolled in Special Education Classes and to their families. Consultation is provided to appropriate school staff. Cases are referred to outpatient clinics for treatment. Eligible cases are also referred for day treatment and residential treatment when appropriate. The program maintains an active database on cases in the system as well as provides case management when indicated.

SA BVHP Youth Moving Forward 3rd Street

5015 3rd Street
 San Francisco, CA 94124

Program Director: **James McElroy**
 Email: James.mcelroy@bayviewci.org
 Phone: (415) 822-1585

SOC Manager: **Emily Gerber**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

Youth Moving Forward (YMF) is a network of three community-based organizations: Bayview Hunters Point Foundation for Community Improvement, Morrisania West and Potrero Hill Neighborhood House. YMF provides to at-risk African-American youth comprehensive substance abuse treatment services utilizing a coordinated model of interventions and service delivery. The target population is: African-American youth ages 13 to 19 in San Francisco who live with illicit drugs in their home, are engaged in selling illicit drugs, are using illicit drugs, alcohol and tobacco or are addicted to illicit drugs. YMF is designed to infuse youth development principles, evidence-based practices and transactional engagement with the community into its interventions with the intent to treat substance use.

SA BVHP Youth Moving Forward Potrero Hill

953 De Haro Street
 San Francisco, CA 94107

Program Director: **Edward D. Hatter**
 Email: edwardhatter@hotmail.com
 Phone: (415) 826-8080

SOC Manager: **Emily Gerber**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

Substance Abuse counseling program targeting African American youth and young adults ages 11-24.

SAPP BVHP Youth Services Prevention/Strengthen Families

5015 3rd Street
 San Francisco, CA 94124

Program Director: **James McElroy**
 Email: James.mcelroy@bayviewci.org
 Phone: (415) 822-1585

SOC Manager: **Emily Gerber**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

The Bayview Youth Services Prevention Program is a community based and school based service provider. Services are delivered through several strategies; Information Dissemination - conferences fairs, Health Fairs and Promotions, Education- Substance Abuse Groups and Classroom Education Services, Alternatives- Recreation Activities. The community education services which are primarily provided in the schools educates on risk reduction and the indications and contradictions of the use of tobacco, drugs and alcohol. Program staff promotes social and recreational activities that provide youth with constructive skill building and drug free lifestyle trainings through Alternatives strategies.



City and County of San Francisco
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CBHS Program Directory - Children, Youth & Families

Boys & Girls Clubs of San Francisco

380 Fulton Street
San Francisco, CA 94102
(415) 445-5437

Executive Director: **Rob Connolly**

Email: rconnolly@kidsclub.org
Phone: **(415) 445-5401**

MH Boys & Girls Clubs of San Francisco

450 Guerrero St.
San Francisco, CA 94110

Program Director: **Deborah Machold**

Email: dmachold@kidsclub.org
Phone: (415) 503-1735

SOC Manager: **Miriam Damon**

BOCC Manager: **Carlos Balladares**
CDTA Manager: **Joseph Cecere**

Boys & Girls Clubs of San Francisco serves youth ages 6 to 18 with a broad array of services. Our agency provides mental health services through individual and family therapy, and case management to youth with mental health needs. BGCSF has a significant number of Club members who are struggling with multiple risk factors (poverty, chronic exposure to drugs, violence, gang influences, learning disabilities, disenfranchisement from school and/or other social institutions, and more), and therefore require more assistance than our general youth development programming can provide. Our mental health services help many youth overcome the challenges that prevent and distract them from age-appropriate development.

Catholic Charities CYO

990 Eddy Street
San Francisco, CA 94109
(415) 972-1200

Executive Director: **Jeffrey Bialik**

Email: jbialik@catholiccharitiessf.org
Phone: **(415) 972-1287**

MH Catholic Charities CYO SF Boys and Girls Home - Euclid House

823 Euclid Avenue
San Francisco, CA 94118

Program Director: **Dawn Henson**

Email: dhenson@catholiccharitiessf.org
Phone: (415) 507-2000

SOC Manager: **Alison Lustbader**

BOCC Manager: **Gilda Mansour**
CDTA Manager: **Francine Austin**

Catholic Charities CYO, dba the San Francisco Boys' and Girls' Home, provides community-based residential treatment services and mental health activities to in-risk male and female youth ages 13 to 18 years old. The SFBGH is a alternative to detention and a diversion program for adjudicated and pre-adjudicated youth. The goal of the program is to provide a safe environment while youth attend school, receive counseling and mental health services, and develop pre-employment and independent living skills that will support the youth and their families upon their return to their communities. SFBGH works to connect youth to services in their communities so they may return home in a strengthened manner and provides after-care therapeutic services as needed.

MH Catholic Charities CYO SF Boys and Girls Home - Satellite

727 Golden Gate Avenue
San Francisco, CA 94102

Program Director: **Dawn Henson**

Email: dhenson@catholiccharitiessf.org
Phone: (415) 507-2000

SOC Manager: **Alison Lustbader**

BOCC Manager: **Gilda Mansour**
CDTA Manager: **Francine Austin**

MH Catholic Charities CYO SF Boys and Girls Home - Shelter

750 - 33rd Avenue
San Francisco, CA 94121

Program Director: **Dawn Henson**

Email: dhenson@catholiccharitiessf.org
Phone: (415) 668-9543

SOC Manager: **Alison Lustbader**

BOCC Manager: **Gilda Mansour**
CDTA Manager: **Francine Austin**

Catholic Charities CYO, dba the San Francisco Boys' and Girls' Home, provides community-based residential treatment services and mental health activities to in-risk male and female youth ages 13 to 18 years old. The SFBGH is a alternative to detention and a diversion program for adjudicated and pre-adjudicated youth. The goal of the program is to provide a safe environment while youth attend school, receive counseling and mental health services, and develop pre-employment and independent living skills that will support the youth and their families upon their return to their communities. SFBGH works to connect youth to services in their communities so they may return home in a strengthened manner and provides after-care therapeutic services as needed.

MH Catholic Charities CYO St. Vincent's School for Boys

One St. Vincents Drive
San Rafael, CA 94903

Program Director: **Dawn Henson**

Email: dhenson@catholiccharitiessf.org
Phone: (415) 507-2000

SOC Manager: **Alison Lustbader**

BOCC Manager: **Gilda Mansour**
CDTA Manager: **Francine Austin**

St. Vincent's School for Boys provides day treatment rehabilitation and outpatient specialty mental health services including individual and family therapy, medication support, individual rehabilitation, case management, and therapeutic behavior services (TBS) to the residents of its boys' residential treatment program located in San Rafael. The St. Vincent's Level 12 residential program serves many San Francisco dependents as well as youth referred through CBHS/SFUSD as a result of their special educational needs. St. Vincent's serves children from age 7 through adolescence and can transition youth to the St. Vincent's Foster Family Agency (that includes an Intensive Treatment Foster Care (ITFC) component) when a family is not available, with all the aforementioned specialty mental health services available to meet the needs of the clients. St. Vincent's provides outpatient specialty mental health and day treatment services to the clients of the RBS pilot project as well. St. Vincent's is also preparing to provide wraparound services to San Francisco children, youth and families by the end of the 2013 calendar year that will include outpatient mental health services.



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CBHS Program Directory - Children, Youth & Families

CBHS Civil Service Programs

1380 Howard Street
San Francisco, CA 94103
(415) 255-3400

Executive Director: **Jo Robinson**
Email: jo.robinson@sfdph.org
Phone: (415) 255-3440

MHSA LEGACY

1305 Evans Avenue
San Francisco, CA 94124

Program Director: **Bonnie Friedman**
Email: bonnie.friedman@sfdph.org
Phone: (415) 920-7700

SOC Manager: **Lisa Reyes**
BOCC Manager: **Tom Mesa**
CDTA Manager: **N/A**

Center on Juvenile & Criminal Justice, Inc.

40 Boardman Place
San Francisco, CA 94103
(415) 621-5661

Executive Director: **Daniel Macallair**
Email: dmacallair@cjcj.org
Phone: (415) 621-5661 Ext: 111

MH CJCJ Community Options for Youth

40 Boardman Pl.
San Francisco, CA 94103

Program Director: **Kimo Uila**
Email: kimo@cjcj.org
Phone: (415) 621-5661

SOC Manager: **Emily Gerber**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Mario Hernandez**

The Community Options for Youth (COY) program is specifically designed to help youth involved with the juvenile justice system, their families, and communities by promoting healthy development and functioning in youth, increasing public safety, and preventing recidivism, through professional mental health treatment services. COY's target population is juvenile justice involved youth, ages 12 - 24. The target population includes youth identified during the pre-adjudication period, as well as youth that are post-disposition that are either at risk of out-of-home placement or reintegrating into their communities from out-of-home placement. COY provides mental health treatment services including: assessment, individual therapy, family therapy, collateral, and mental health case management.

Community Youth Center SF

1038 Post Street
San Francisco, CA 94109
(415) 775-2636

Executive Director: **Sarah Wan**
Email: sarahw@cyccsf.org
Phone: (415) 775-2636 Ext: 218

MH Community Youth Center

1038 Post Street
San Francisco, CA 94109

Program Director: **Bradford Woo**
Email: bradfordw@cyccsf.org
Phone: (415) 775-2636

SOC Manager: **Emily Gerber**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Eric Whitney**

Community Youth Center of San Francisco (CYC) was founded in 1970 to address the problems of juvenile delinquency and gang violence in Chinatown. CYC current programs encompass outpatient behavioral health, education, intervention, leadership development, street outreach and workforce development through services directed at responding to the complex set of issues the youth in our community face, including acculturation, difficulties in school, economic hardship, substance abuse, and gang involvement. The Behavioral Health Services staff provide on-site and school-based psychotherapy, support groups, outreach, presentations and afterschool programs. The majority of CYC participants are Chinese, but programs are open to youth of all backgrounds and race.

MHSA Community Youth Center - API Youth & Family

1038 Post Street
San Francisco, CA 94109

Program Director: **Sarah Wan**
Email: sarahw@cyccsf.org
Phone: (415) 775-2636

SOC Manager: **Kimberly Ganade**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Eric Whitney**

API Youth & Family Community Support Services (APIYFCSS) addresses mental health stigma, limited access to linguistically and culturally appropriate services, and co-factors surrounding API youth- and LGTBTTQ youth-specific mental health issues such as violence, HIV/AIDS, and substance use. The program includes outreach, early identification, mental health assessment, case management and linkage to services through early identification, peer-led and parent-led support groups and activities, community education and services, community projects, and cultural identity activities. For more information, please contact CYC at 415.775.2636.

Dignity Health/McAuley Day Treatment

450 Stanyan Street
San Francisco, CA 94117
(415) 750-4909

Executive Director: **Marylynn Johnson**
Email: marylynn.johnson@dignityhealth.org
Phone: (415) 750-5872

MH McAuley Adolescent Day Treatment Center

450 Stanyan, 3rd floor
San Francisco, CA 94117

Program Director: **Carmen Goodin**
Email: carmen.goodin@dignityhealth.org
Phone: (415) 750-5580

SOC Manager: **Max Rocha**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Joseph Cecere**

The Adolescent Day Treatment Center is an intensive day treatment program offering both therapeutic and academic services for teens residing in San Francisco. The Center is based on a milieu therapy model in which the multidisciplinary team creates a therapeutic environment directed towards meeting the client's development of internal controls and acquisition of new skills. The therapeutic environment offers opportunities to acquire adaptive coping skills and allows the client to test these new skills in a secure and supportive setting.



CBHS Program Directory - Children, Youth & Families

Dignity Health/St. Mary's Hospital Medical Center

450 Stanyan Street
San Francisco, CA 94117
(415) 668-1000

Executive Director: **Anna Cheung**

Email: anna.cheung@dignityhealth.org
Phone: **(415) 750-5798**

MH McAuley Adolescent Inpatient Services

450 Stanyan Street
San Francisco, CA 94117

Program Director: **Oyin Ajala**
Email: oyin.ajala@dignityhealth.org
Phone: (415) 750-5649

SOC Manager: **Miriam Damon**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Joseph Cecere**

The Adolescent Inpatient Psychiatric Unit is a locked and secure 12-bed unit located in the north wing of St. Mary's Medical Center (SMMC). The unit serves adolescents from 11 to 17 years of age with mental and emotional problems, including major affective disorders, psychosis, and severe behavioral disorders that impair safe and normal societal functioning. Specifically, this unit addresses such adolescents needs for an increase in the structure and in the intensity of therapeutic services to resolve ongoing difficulties in school, family and peer settings. The program is designated by the City and County of San Francisco to accept patients on involuntary holds in accordance with state regulations.

Edgewood Center for Children & Families

1801 Vicente Street
San Francisco, CA 94116
(415) 682-3211

Executive Director: **Matt Madaus**

Email: mattm@edgewood.org
Phone: **(415) 682-3220 Ext: same**

MH Edgewood Campus Programs

1801 Vicente St.
San Francisco, CA 94116

Program Director: **Lisa Gutierrez-Wang**
Email: lisaw@edgewood.org
Phone: (415) 682-3211

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Elizabeth Davis**

Edgewood Campus Programs include a RCL-14 residential group home for children and youth 6 to 17 yrs, Family Connections Program (Residentially Based Services reform pilot program), an integrated Non-Public School/Intensive Day Treatment program, Therapeutic Afterschool Program, and Hospital Diversion Program. Non-residential programs include the day only Non-Public School/Intensive Day Treatment, Partial Hospitalization, and Intensive Outpatient Program.

MH Edgewood Children's Center Residential MHS

1801 Vicente Street
San Francisco, CA 94116

Program Director: **Lisa Gutierrez-Wang**
Email: lisaw@edgewood.org
Phone: (415) 682-3211

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Elizabeth Davis**

Edgewood's residential treatment MHS programs include: 1) Level RCL-14 group homes, including on campus integrated non-public school/day treatment intensive program; 2) Family Connections Program (Residentially Based Services reform pilot program); and 3) Hospital Diversion program.

ECMH Edgewood Family Center - ECMHCI

1801 Vicente St.
San Francisco, CA 94116

Program Director: **Jenny McTackett**
Email: jennym@edgewood.org
Phone: (415) 682-3211

SOC Manager: **Chris Lovoy**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Elizabeth Davis**

Edgewood will enhance the capacity of parents, caregivers and early childhood providers to understand child development within a mental health perspective so that they can foster the social, emotional, behavioral cognitive development of each child; build productive partnerships with parents; and implement strategies that enhance learning and school readiness.

MHSA Edgewood Mental Health Consultation

1801 Vicente Street
San Francisco, CA 94116

Program Director: **Londa Overbeck**
Email: londao@edgewood.org
Phone: (415) 682-3211

SOC Manager: **Rhea Bailey**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Elizabeth Davis**

Edgewood's Youth Agency Mental Health Consultation program offers no cost consultation to help youth serving agencies address organizational needs, improve program effectiveness, achieve full staff potential so they can better serve the youth they work with. Services include: Collaborative partnership; Identification of agency goals; Customized services such as organizational assessments, trainings, clinical coaching for non-clinical staff, team building, organizational systems design. Serves all San Francisco Agencies who serve at-risk youth ages 12-24.

MHSA Edgewood School Based Well Being - Drew

1801 Vicente Street
San Francisco, CA 94116

Program Director: **Jonathan Weinstock**
Email: jonathanw@edgewood.org
Phone: (415) 682-3211

SOC Manager: **Rhea Bailey**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Elizabeth Davis**

Edgewood's School-Based Well-Being Program at Dr. Charles R. Drew College Preparatory Academy will build the capacity of teachers to handle behavioral issues as they arise, the capacity of families to provide the support their children need to succeed and the capacity of children to deal with issues that may be impeding their academic and social progress.



CBHS Program Directory - Children, Youth & Families

Family Service Agency of San Francisco

1500 Franklin Street
 San Francisco, CA 94109
 (415) 474-7310

Executive Director: **Bob Bennett**
 Email: bbennett@felton.org
 Phone: **(415) 474-7313**

MH FSA Full Circle Family Program

1500 Franklin
 San Francisco, CA 94109

Program Director: **Min Tan**
 Email: mtan@felton.org
 Phone: (415) 474-7310 Ext: x457

SOC Manager: **Max Rocha**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Hilda Jones**

Full Circle Family Program offers outpatient mental health services to multicultural, low income children and youth ages 4 to 21 and their families. The Full Circle Family Program takes a family systems approach, working with children in the constellation of their caregivers, family and broader support systems. FCFP applies a rigorous strength-based, culturally competent approach to address the issues within and surrounding the family.

MH FSA SOAR Academy

1500 Franklin Street
 San Francisco, CA 94109

Program Director: **Min Tan**
 Email: mtan@felton.org
 Phone: (415) 474-7310

SOC Manager: **Max Rocha**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Hilda Jones**

Fred Finch Youth Center

3800 Coolidge Avenue
 Oakland, CA 94602
 (510) 482-2244

Executive Director: **Thomas Alexander**
 Email: tomalexander@fredfinch.org
 Phone: **(510) 482-2244 Ext: 214**

MH Fred Finch Youth Center

3800 Coolidge Avenue
 Oakland, CA 94602

Program Director: **Mar Smith**
 Email: mar smith@fredfinch.org
 Phone: (510) 482-2244

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Joseph Cecere**

Fred Finch provides Therapeutic Behavioral Services for San Francisco youth referred through the CBHS TBS Coordinator. These are short-term intensive one-to-one intensive services designed for EPSDT-eligible children and youth who need the service to prevent placement in high levels of care or to step down from such placements. The TBS service is a part of the client's overall mental health plan--to be eligible, other EPSDT services must be in place. Fred Finch has provided this service to San Francisco youth for over six years.

HealthRIGHT 360

1735 Mission Street
 San Francisco, CA 94103
 (415) 762-3700

Executive Director: **Vitka Eisen**
 Email: veisen@healthright360.org
 Phone: **(415) 762-1558**

MH AARS Project Reconnect MH

2166 Hayes Street Suite 302
 San Francisco, CA 94117

Program Director: **Ryoko Moriguchi**
 Email: rmoriguchi@aars.org
 Phone: (415) 776-1001

SOC Manager: **Emily Gerber**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

Our mental health program is a school-based counseling services to youths who have behavioral and emotional difficulties and/or who may be experiencing grief or trauma. Services are provided on-site in a safe space that promotes achievement of youth's individual goals, student's strengths, and cultural competency.

SA AARS Project Reconnect SA

2166 Hayes Street Suite 302
 San Francisco, CA 94117

Program Director: **Ryoko Moriguchi**
 Email: rmoriguchi@aars.org
 Phone: (415) 776-1001

SOC Manager: **Emily Gerber**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Elizabeth Davis**

Asian American Recovery Services' (AARS) Project RECONNECT is an outpatient SA counseling program targeting youths in San Francisco.

Homeless Children's Network

3450 3rd Street, Building 1C
 San Francisco, CA 94124
 (415) 437-3990

Executive Director: **April Silas**
 Email: april@hcnkids.org
 Phone: **(415) 437-3991**

MH Homeless Children's Network

3450 3rd Street, Building 1C
 San Francisco, CA 94124

Program Director: **Kathy O'Shea**
 Email: kathy@hcnkids.org
 Phone: (415) 437-3990

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Andrew Williams**

Created in 1992, the Homeless Children's Network (HCN) is the largest collaborative in San Francisco serving the mental health needs of homeless children and their families. HCN's mission is to provide comprehensive mental health and family support services, to decrease the trauma of homelessness, as well as increase the effectiveness of the HCN Collaborative. In addition to mental health services, HCN offers centralized and accessible family support services through referrals and resources, child care consultation, aftercare services, trainings, advocacy and ongoing support for families and staff at entities serving homeless families. HCN's goal is to meet the needs of each family effectively, by offering developmentally and culturally appropriate services that are flexible and accessible within the system of delivery.



CBHS Program Directory - Children, Youth & Families

ECMH Homeless Childrens Network - ECMHCI
 3450 3rd Street, Building 1C
 San Francisco, CA 94124

Program Director: **Kathy O'Shea**
 Email: kathy@hcnkids.org
 Phone: (415) 437-3990

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Andrew Williams**

Early Childhood Mental Health Consultation services are provided by Early Intervention Mental Health Consultants to shelters, permanent supportive housing programs, residential substance abuse treatment facilities, schools, childcare centers and family resource centers.

Horizons Unlimited of San Francisco, Inc.
 440 Potrero Avenue
 San Francisco, CA 94110
 (415) 487-6700

Executive Director: **Celina Lucero**
 Email: **clucero@horizons-sf.org**
 Phone: **(415) 487-6715**

SA Hz DJ Project
 440 Potrero Avenue
 San Francisco, CA 94110

Program Director: **Celina Lucero**
 Email: clucero@horizons-sf.org
 Phone: (415) 487-6700 Ext: NA

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Mario Hernandez**

The DJ Project is a local, innovative prevention program built on a Hip Hop foundation that uses music and youth culture as a vehicle to engage and create positive change in young people. The program offers DJing classes and an Event Production component, and has long been an avenue for engaging hard to reach youth through their love for music. The DJ class provides multi-media skill-building, professional development, and hands-on learning experiences in a wide array of cutting edge DJing techniques including scratching, mixing, and musicality. Youth DJs are afforded the opportunity to apply their skills by providing music and entertainment at both in-house events and in the community. The DJ Project Event Production program trains youth in industry specific skills including event production, marketing, business management, and promotions. Youth leaders are responsible for the design, development, and execution of large-scale, youth-led events throughout the community. The program is offered year round during the School Year and Summer.

MH Hz MHSA Outreach and Engagement Services
 440 Potrero Avenue
 San Francisco, CA 94110

Program Director: **Shirley Maciel**
 Email: smaciel@horizons-sf.org
 Phone: (415) 487-6717

SOC Manager: **Emily Gerber**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Mario Hernandez**

SA Hz SA Outpatient Treatment Services
 440 Potrero Avenue
 San Francisco, CA 94110

Program Director: **Shirley Maciel**
 Email: smaciel@horizons-sf.org
 Phone: (415) 487-6700 Ext: NA

SOC Manager: **Emily Gerber**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Mario Hernandez**

The Horizons Substance Abuse Intensive Outpatient Treatment Program provides services for dual diagnosis Latino and other youth, 12 to 25 years of age, who face multiple and persistent risk factors and reside in the Mission District and throughout the city and county of San Francisco. Culturally competent, monolingual and bilingual, strength based, and family focused biopsychosocial intervention strategies support and assist these youth and young adults. Eighty percent of Latino youth come from low income and immigrant families, over 50 percent of the youth are newcomers and 70 percent of Horizons' unduplicated clients are undocumented. Intensive Outpatient services include assessment, treatment planning, individual and group counseling, education, family collateral counseling, crisis intervention, case management, medication monitoring, aftercare, and/or related service activities.

SAPP Hz SA Prevention Education Program
 440 Potrero Avenue
 San Francisco, CA 94110

Program Director: **Celina Lucero**
 Email: clucero@horizons-sf.org
 Phone: (415) 487-6715 Ext: NA

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Mario Hernandez**

The Prevention Education Program provides evidence based and local innovative programs and services to Latino youth and other youth of color and their families in the Mission District and throughout the city and county of San Francisco. Program components include: 1) Strengthening Families: a 14 week program that targets middle school aged youth and their parents and works to build family cohesion and improvement family connectedness; 2) Communities Mobilizing for Change on Alcohol (CMCA): an environmental prevention framework that uses a community organizing model to create change in the community. The program currently has 4 CMCA Youth Action Groups (Media Messaging, Environmental Prevention San Francisco, KIPPEP, and Environmental Prevention Events/Campaign Development) and is part of a larger San Francisco Alcohol Prevention Coalition; and 3) Substance Abuse Prevention Education Workshops/Programs: staff implements the Joven Noble and Keepin It REAL curriculum and other innovative substance abuse prevention education workshops to youth housed at the Juvenile Justice Center, with the SFUSD, and throughout the community.

SA Hz Treatment Pre-Enrollment Services (Secondary Prevention)
 440 Potrero Avenue
 San Francisco, CA 94110

Program Director: **Shirley Maciel**
 Email: smaciel@horizons-sf.org
 Phone: (415) 487-6700 Ext: NA

SOC Manager: **Emily Gerber**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Mario Hernandez**

The Substance Abuse Treatment Outreach and Engagement Program is intended to conduct outreach and engagement for our target population and when appropriate their families, to enroll in substance abuse and mental health treatment services. The Treatment Pre-Enrollment Program provides culturally affirming and linguistically sensitive, strength based, family focused and bio-psychosocial intervention strategies to support and assist dual diagnosis youth, ages 17 to 25, who are gang affiliated, may be on probation, are at risk of getting involved in street violence, and have demonstrated emotional and behavioral problems that impede their ability to function in their home, school, community and mainstream society.



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CBHS Program Directory - Children, Youth & Families

Huckleberry Youth Programs, Inc.

3310 Geary Blvd.
 San Francisco, CA 94118
 (415) 668-2622

Executive Director: **Douglas Styles**

Email: **dstyles@huckleberryyouth.org**
 Phone: **(415) 668-2622 Ext: 217**

MH Huckleberry Youth Programs

1292 Page Street
 San Francisco, CA 94117

Program Director: **Margo Levi**
 Email: **mlevi@huckleberryyouth.org**
 Phone: (415) 621-2929

SOC Manager: **Max Rocha**
 BOCC Manager: **Gilda Mansour**
 CDTA Manager: **Andrew Williams**

The goal of the Huckleberry Counseling Services Program is to make available culturally competent mental health services to youth and their families in order to support them in reducing impairment in important life domains and building healthy lives. Huckleberry Youth Programs (HYP) provides services for at-risk youth in San Francisco and Marin Counties.

Instituto Familiar De La Raza, Inc

2919 Mission Street
 San Francisco, CA 94110
 (415) 229-0500

Executive Director: **Estela Garcia**

Email: **estela.garcia@ifrsf.org**
 Phone: **(415) 229-0523 Ext: 323**

MH IFR CYF Behavioral Health Services

2919 Mission Street
 San Francisco, CA 94110

Program Director: **Carlos Disdier**
 Email: **carlos.disdier@ifrsf.org**
 Phone: (415) 229-0500

SOC Manager: **Alison Lustbader**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

This community-based, multiservice organization is located in the Mission District. IFR provides mental health, HIV-related, family preservation and mentoring services to a predominately Latino population. The outpatient clinic provides a continuum of mental health services, including advocacy, early intervention, case management and direct clinical services to children, youth, adults and their families. Consultation to community agencies is also provided. Services are provided by qualified bilingual/bicultural and multicultural staff who reflect the diversity of the Mission community and who are familiar with the cultural and spiritual norms, practices and beliefs of the Latino community.

MHSA IFR PEI - School Based Youth Centered Wellness

2919 Mission Street
 San Francisco, CA 94110

Program Director: **Cassandra Coe**
 Email: **cassandra.coe@ifrsf.org**
 Phone: (415) 229-0500

SOC Manager: **Rhea Bailey**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

IFR provides mental health consultation services to Hillcrest Elementary School and James Lick Middle School with the goal of improving the health and wellness of students and families through enhancing the quality of relationships by building the capacity of the careproviders (teachers and parents) to respond to the social-emotional and behavioral needs of students and families.

ECMH Instituto Familiar De La Raza - ECMHCI

2919 Mission St.
 San Francisco, CA 94110

Program Director: **Cassandra Coe**
 Email: **cassandra.coe@ifrsf.org**
 Phone: (415) 229-0500

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Carlos Balladares**
 CDTA Manager: **Erik Dubon**

The Early Intervention team emphasizes promotion, early intervention and building of community resiliency by providing mental health consultation services that are developmentally and culturally informed to care providers of children 0-5. In this effort, we strive to ensure the well-being of children, families, and teachers by enhancing supportive relationships and fostering positive learning environments in early care settings.

Japanese Community Youth Council

2012 Pine Street
 San Francisco, CA 94115
 (415) 202-7900

Executive Director: **Jon Osaki**

Email: **josaki@jcyc.org**
 Phone: **(415) 202-7909**

SAPP JCYC Asian Youth Prevention Services

2012 Pine Street
 San Francisco, CA 94115

Program Director: **Erika Tamura**
 Email: **etamura@jcyc.org**
 Phone: (415) 202-7940

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Sean Nguyen**
 CDTA Manager: **Andrew Williams**

The Japanese Community Youth Council - Asian Youth Prevention (AYPS) Program represents a Consortium of 6 Asian specific community-based organizations in San Francisco. The goal of the (AYPS) Program is to prevent, delay or reduce the use and abuse of alcohol, and other drugs among Asian youth by providing an array of AOD primary prevention and early intervention services implemented in safe and welcoming environment. The program targets at-risk or high risk Asian youth ages 10 to 17 and are resident of San Francisco; Immigrant Asian youth who face transition from their native country to San Francisco; Youth who are transitioning from grade levels - elementary school to middle school. The program provide prevention services through the following three components: 1) Strengthening Families Program; 2) Empowering Youth Through Culutre and Community; and 3) Environmental Prevention Projects.



City and County of San Francisco
Department of Public Health - Community Programs
Business Office - Contract Compliance

CBHS Program Directory - Children, Youth & Families

Jewish Family and Children's Services

2150 Post
San Francisco, CA 94115
(415) 449-1200

Executive Director: **Anita Friedman**
Email: anitaf@jfcs.org
Phone: **(415) 449-1260**

MH Jewish Family & Children's Services - Judah

2534 Judah St
San Francisco, CA 94122

Program Director: **Sonia Szejnklaper**
Email: sonias@jfcs.org
Phone: (415) 449-2900

SOC Manager: **Chris Lovoy**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **James Stroh**

JFCS has existed over 160 years and has longstanding expertise in therapeutic work with children under age 21 in individual and group settings. It has a nationally known model for resettlement of people from the former Soviet Union, one of the first parent resource centers in the country (Parents Place), one of the first open adoption programs in the US (Adoption Connection), and the Early Childhood Mental Health Consultation Project. JFCS Parents Place staff are well-known for working effectively with the 0-5 population. JFCS has special language capacity to serve limited-English speaking people from the former Soviet Union. The agency has professional staff trained specifically to use a strengths-based model to work effectively with children and their families.

MH Jewish Family & Children's Services - Scott

1710 Scott Street
San Francisco, CA 94115

Program Director: **Ellie Pelc**
Email: elliep@jfcs.org
Phone: (415) 359-2454

SOC Manager: **Chris Lovoy**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **James Stroh**

JFCS has existed over 150 years and has longstanding expertise in therapeutic work with children under age 21 in individual and group settings. It has a nationally known model for resettlement of people from the former Soviet Union, one of the first parent resource centers in the country (Parents Place), one of the first open adoption programs in the US (Adoption Connection), and the Early Childhood Mental Health Consultation Project. JFCS Parents Place staff are well-known for working effectively with the 0-5 population. JFCS has special language capacity to serve limited-English speaking people. The agency has professional staff trained specifically to use a strengths-based model to work effectively with children and their families.

John Muir Behavioral Health Center

1400 Treat Boulevard
Walnut Creek, CA 94596
(925) 674-4102

Executive Director: **Cindy Bolter**
Email: Cindy.Bolter@johnmuirhealth.com
Phone: **(925) 674-4159**

MH John Muir Behavioral Health Center (Inpatient MH) - Concord

2740 Grant Street
Concord, CA 94520

Program Director: **Cindy Bolter**
Email: Cindy.Bolter@johnmuirhealth.com
Phone: (925) 674-4100

SOC Manager: **Janet Avila**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Joseph Cecere**

73 bed inpatient free standing psychiatric hospital of John Muir Health, treating children, adolescents and adults with psychiatric illnesses.

Larkin Street Youth Services

134 Golden Gate Avenue
San Francisco, CA 94102
(415) 673-0911

Executive Director: **Sherilyn Adams**
Email: sadams@larkinstreetyouth.org
Phone: **(415) 673-0911 Ext: 316**

SA Larkin Homeless Youth Outreach Project

1317 Haight Street
San Francisco, CA 94117

Program Director: **Derrick Hayes**
Email: dhayes@larkinstreetyouth.org
Phone: (415) 673-0911

SOC Manager: **Charles Mayer**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Eric Whitney**

The goal of the Homeless Youth Outreach Project (formerly Substance Abuse Primary Prevention) is to reach homeless and runaway youth by conducting comprehensive community and street outreach, as well as providing harm reduction focused, trauma informed group counseling and assessment services to encourage homeless young people to engage more deeply in Larkin Streets continuum of services when they are ready to move beyond the street.

MHSA Larkin Street Routz TAY Wellness Services

501 Ellis Street
San Francisco, CA 94109

Program Director: **James Simmons**
Email: jsimmons@larkinstreetyouth.org
Phone: (415) 673-0911

SOC Manager: **Annette Quiett**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Eric Whitney**

Larkin Street Youth Services Routz Peer-based Services for Transitional Age Youth targets transitional age youth (ages 16 through 24) in San Francisco who have serious emotional disorders or serious mental illness and are in need of daily, structured, drop-in activities. The goal of Peer-based Services for Transitional Age Youth is to provide youth with drop-in programming that promotes peer support, youth empowerment, youth engagement, pro-social peer interaction, youth development (including educational, training and job options), resiliency and recovery. Services take place in our Larkin Street Drop In Center on Sutter Street and at the Aarti Hotel on Ellis Street.



City and County of San Francisco
Department of Public Health - Community Programs
Business Office - Contract Compliance

CBHS Program Directory - Children, Youth & Families

National Council on Alcoholism & Other Drug Addictions

1170 Market Street, 3rd Floor
San Francisco, CA 94102
(415) 296-9900

Executive Director: **Fay Zenoff**

Email: **fay@nca-ba.org**
Phone: **(415) 296-9900**

SAPP NCA Strengthening Families Program

1170 Market Street, 3rd Floor
San Francisco, CA 94102

Program Director: **Pedro Torres**
Email: **Pedro@nca-ba.org**
Phone: (415) 296-9900

SOC Manager: **Chris Lovoy**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Erik Dubon**

Strengthening Families Program (SFP) is an evidence based parenting and family program that involves not just the parents or the child alone but the entire family. This program is available to San Francisco residents who are parents/caregivers to youth 12-14 years of age. Spanish and English capacity. SFP has been found to significantly reduce problem behaviors, delinquency, alcohol and drug abuse in children, and improve social competencies and school performance. Sessions are held once a week for 2.5 hours for 14 consecutive weeks, two cycles each year. In addition to the research supporting this program we have received great feedback from parents participating in the program. We provide baby-sitting and a free family meal every session. Prizes/incentives are awarded upon completion.

Native American Health Center

333 Valencia st ste 240
San Francisco, CA 94110-3522
(415) 503-1046

Executive Director: **Martin Waukazoo**

Email: **martinw@nativehealth.org**
Phone: **(510) 747-3059**

MH NAHC Urban Trails

333 Valencia, Suite 240 & 440
San Francisco, CA 94103

Program Director: **April McGill**
Email: **aprilm@nativehealth.org**
Phone: (415) 503-1046

SOC Manager: **Emily Gerber**
BOCC Manager: **Sean Nguyen**
CDTA Manager: **Elizabeth Davis**

Comprehensive, culturally competent wraparound services for youth, age 0-21, who self-identify as American Indian, Alaska Native, Native American, and/or Indigenous to North, Central, or South America and meet criteria for or are at risk of meeting criteria for a Serious Emotional Disturbance (SED) diagnosis.

Oakes Children's Center, Inc

1550 Treat
San Francisco, CA 94110
(415) 641-8000

Executive Director: **Austin Lambe**

Email: **austinlambe@oakeschildrenscenter.org**
Phone: **(415) 641-8000 Ext: 211**

MH Oakes Children's Center

1550 Treat Avenue
San Francisco, CA 94110

Program Director: **Laurence Brenner**
Email: **laurencebrenner@oakeschildrens..**
Phone: (415) 641-8000

SOC Manager: **Max Rocha**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Andrew Williams**

Oakes Children's Center provides several programs for children and youth. Counseling Enriched Educational Program/Non-Public School program provides mental health and educational services to children 4-14 years old in a highly structured and individualized setting. The Out-patient Clinic serves children and adolescents ages 5 to 21 with developmental delays and/or emotional disturbances whose special needs cannot be met elsewhere. Oakes offers socialization groups for children and adolescents with pervasive developmental disorders. The School-based Partnership program serves many students & special education classes in several SF public schools. Our After School program provides a safe, therapeutically focused recreation program for children enrolled in the Counseling Enriched Educational Program.

Regents of UCSF

3333 California Street #315
San Francisco, CA 94118
(415) 502-4029

Executive Director: **N/A**

Email: **N/A**
Phone: **N/A**

MH UCSF Child and Adolescent Services- CAS

1001 Potrero Avenue 6B
San Francisco, CA 94110

Program Director: **Betsy Wolfe**
Email: **betsy.wolfe@ucsf.edu**
Phone: (415) 206-4444

SOC Manager: **Alison Lustbader**
BOCC Manager: **Carlos Balladares**
CDTA Manager: **Stephen Banuelos**

CAS provides assessment and psychotherapy services to children and adolescents. Areas of expertise include service to children who experience traumatic stress and providing services embedded in the schools. CAS also provides training to community providers, parents, and teens.

MH UCSF Infant Parent Program

1001 Potrero Ave, Ward 6B
San Francisco, CA 94110

Program Director: **Kadija Johnston**
Email: **kadija.johnston@ucsf.edu**
Phone: (415) 206-5270

SOC Manager: **Chris Lovoy**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Stephen Banuelos**

The U.C.S.F. Infant-Parent Program is a multifaceted infant and early childhood mental health program offering infant-parent psychotherapy to families with children birth to 3 years of age and their families; perinatal mental health services; case-centered and programmatic consultation; therapeutic play groups, therapeutic shadowing for children 0-5 and intensive training



CBHS Program Directory - Children, Youth & Families

ECMH UCSF Infant Parent Program - ECMHCI
 1001 Potrero Ave., Ward 6B
 San Francisco, CA 94110

Program Director: **Kadija Johnston**
 Email: kadija.johnston@ucsf.edu
 Phone: (415) 206-5270

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Christopher Rubino**
 CDTA Manager: **Joseph Cecere**

A component of the Infant-Parent Program, Daycare Consultants began in 1988 and offers mental health consultation to settings where young children (birth to 5 years) reside or are cared for. Currently, these venues include, residential substance abuse treatment programs, homeless and domestic violence shelters, FRC's and most extensively childcare centers. To date, Daycare Consultants has provided mental health services to over 150 child-care settings. Every year, the development of over 3000 children is enhanced through the Programs consultation to the adults caring for them. In addition to case and program consultation, therapeutic play groups, therapeutic shadowing and parent support groups are offered in these venues.

Richmond Area Multi-Services, Inc.
 639 14th Avenue
 San Francisco, CA 94118
 (415) 800-0699

Executive Director: **Kavoos Bassiri**
 Email: kavoosbassiri@ramsinc.org
 Phone: (415) 800-0699 Ext: 206

MH RAMS Child, Youth & Family Services
 3626 Balboa St.
 San Francisco, CA 94121

Program Director: **Yuka Hachiuma**
 Email: yukahachiuma@ramsinc.org
 Phone: (415) 668-5955

SOC Manager: **Max Rocha**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

Provides children, youth, and families with a variety of services including: Individual, Group, and Family Therapy; Case Management; Psychiatric Evaluation & Medication Management; Psychological Assessment & Testing; Parent and Family Psychoeducation; Information & Referral; and Consultation. Serve infants through transitional aged youth. Language capacity includes Cantonese, Mandarin, Vietnamese, Japanese and Hindi.

ECMH RAMS Fu Yau Project - ECMHCI
 1375 Mission Street
 San Francisco, CA 94103

Program Director: **Rose Sneed**
 Email: rosesneed@ramsinc.org
 Phone: (415) 689-5662

SOC Manager: **Chris Lovoy**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

The Fu Yau Project is a collaboration of RAMS and Chinatown Child Development Center (CCDC), providing prevention and early intervention mental health services to the childcare community that cares for children, ages 0-5 years old. Services include; On-site program and child observation, clinical consultation with childcare staff & families, on-site intervention with individuals & groups of children, parenting classes & support groups, and in-service training for the childcare staff relating to child development and mental health related issues.

MHSA RAMS Summer Bridge
 3626 Balboa Street
 San Francisco, CA 94121

Program Director: **Christina Shea**
 Email: christinashea@ramsinc.org
 Phone: (415) 668-5955

SOC Manager: **Kimberly Ganade**
 BOCC Manager: **Tom Mesa**
 CDTA Manager: **Andrew Williams**

RAMS Summer Bridge is an eight-week summer program for youth (ages 16 to 20 years old) designed to foster interest in health & human services as career options. This program is in collaboration with Horizons Unlimited, Samoan Community Development Center, Bayview Hunter's Point Foundation for Community Involvement, and the SF Wellness Initiative.

San Francisco Child Abuse Prevention Center
 1757 Waller Street
 San Francisco, CA 94117
 (415) 668-0494

Executive Director: **Katie Albright**
 Email: katie.albright@sfcapc.org
 Phone: (415) 668-0494

MH San Francisco Child Abuse Prevention Center
 1757 Waller Street
 San Francisco, CA 94117

Program Director: **Malcolm Gaines**
 Email: malcolm.gaines@sfcapc.org
 Phone: (415) 668-0494

SOC Manager: **Max Rocha**
 BOCC Manager: **Marshia Herring**
 CDTA Manager: **Elizabeth Davis**

SFCAPC/TALK Line provides high quality mental health and family support services targeting children and their families. All clients receiving services at the Center will be entitled and encouraged to utilize other support services in our continuum of care, including our 24-hour TALK Line parental stress and counseling telephone line, an on-site therapeutic Children's Playroom, a drop-in support center with access to urgent supportive counseling, use of telephones and computers for job and housing searches, and a variety of professional and community training opportunities.



CBHS Program Directory - Children, Youth & Families

Seneca Family of Agencies

2275 Arlington Drive
San Leandro, CA 94578
(510) 654-4004

Executive Director: **Ken Berrick**

Email: **ken@senecacenter.org**

Phone: **(510) 654-4004 Ext: 2222**

MHSA AIIM Higher
2513-24th Street
San Francisco, CA 94110

Program Director: **Mark Nickell**
Email: **mark_nickell@senecacenter.org**
Phone: (415) 642-5968

SOC Manager: **Marlo Simmons**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Stephen Banuelos**

AIIM Higher is an assessment and linkage service for youth involved in the juvenile justice system and their families. Clinicians conduct a CANS assessment and develop a linkage plan in collaboration with Wellness Court as part of a discharge plan from detention at juvenile hall. Clinicians also follow the youth for 30, 60 or 90 days to ensure they have connected with the recommended service provider.

MH Seneca Center
2275 Arlington Drive
San Leandro, CA 94578

Program Director: **Mark Nickell**
Email: **mark_nickell@senecacenter.org**
Phone: (510) 654-4004

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Stephen Banuelos**

MH Seneca Connections Outpatient
2513 - 24th Street
San Francisco, CA 94110

Program Director: **Mark Nickell**
Email: **mark_nickell@senecacenter.org**
Phone: (415) 642-5968

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Stephen Banuelos**

The Seneca Connections: Short-Term Intensive Program was designed to target children and youth in the foster care system who were in need of intensive intervention to prevent placement loss or to manage their behaviors in a temporary setting pending the identification of an appropriate placement. Many of these clients had been discharged from psychiatric hospitals, and while they no longer needed in-patient treatment, required more support and supervision than was available in community settings. The program is funded with EDPSDT Medi-Cal funds as well as general funds work-ordered from the Department of Human Services. Planned length of stay is two to three months. EPSDT services include assessment, plan development, case management, crisis intervention, medication support and individual rehab. The DHS funds are used when clients need 1:1 staffing, transportation, or other services not covered by Medi-Cal. The Program began operating in the spring of 2006, and has helped a number of children and youth with very high needs maintain in the community.

In January, 2007, Seneca's Therapeutic Behavioral Services Program was moved to the same site as Short-Term Connections to allow for better coordination of programs which serve some of the same clients.

MH Seneca Connections Placement
2513 - 24th Street
San Francisco, CA 94110

Program Director: **Mark Nickell**
Email: **mark_nickell@senecacenter.org**
Phone: (415) 642-5968

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Stephen Banuelos**

The Seneca Connections: Short-Term Intensive Program was designed to target children and youth in the foster care system who were in need of intensive intervention to prevent placement loss or to manage their behaviors in a temporary setting pending the identification of an appropriate placement. Many of these clients had been discharged from psychiatric hospitals, and while they no longer needed in-patient treatment, required more support and supervision than was available in community settings. The program is funded with EDPSDT Medi-Cal funds as well as general funds work-ordered from the Department of Human Services. Planned length of stay is two to three months. EPSDT services include assessment, plan development, case management, crisis intervention, medication support and individual rehab. The DHS funds are used when clients need 1:1 staffing, transportation, or other services not covered by Medi-Cal. The Program began operating in the spring of 2006, and has helped a number of children and youth with very high needs maintain in the community.

In January, 2007, Seneca's Therapeutic Behavioral Services Program was moved to the same site as Short-Term Connections to allow for better coordination of programs which serve some of the same clients.

MH Seneca Connections TBS
2513 - 24th Street
San Francisco, CA 94110

Program Director: **Mark Nickell**
Email: **mark_nickell@senecacenter.org**
Phone: (415) 642-5968

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Stephen Banuelos**

The Seneca Connections: Short-Term Intensive Program was designed to target children and youth in the foster care system who were in need of intensive intervention to prevent placement loss or to manage their behaviors in a temporary setting pending the identification of an appropriate placement. Many of these clients had been discharged from psychiatric hospitals, and while they no longer needed in-patient treatment, required more support and supervision than was available in community settings. The program is funded with EDPSDT Medi-Cal funds as well as general funds work-ordered from the Department of Human Services. Planned length of stay is two to three months. EPSDT services include assessment, plan development, case management, crisis intervention, medication support and individual rehab. The DHS funds are used when clients need 1:1 staffing, transportation, or other services not covered by Medi-Cal. The Program began operating in the spring of 2006, and has helped a number of children and youth with very high needs maintain in the community.

In January, 2007, Seneca's Therapeutic Behavioral Services Program was moved to the same site as Short-Term Connections to allow for better coordination of programs which serve some of the same clients.

MH Seneca Connections Wraparound
2513 - 24th Street
San Francisco, CA 94110

Program Director: **Mark Nickell**
Email: **mark_nickell@senecacenter.org**
Phone: (415) 642-5968

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Stephen Banuelos**

Seneca Centers San Francisco Connections Wraparound program serves San Francisco County children in the Foster Care, Probation and Mental Health systems. Clients are children and adolescents through age 18 referred by the City and County of San Francisco who are placed in, or at risk of placement in, a locked Community Treatment Facility or in a Rate Classification Level 10 -14 group home. Founded on the principles of Wraparound philosophy, the program set out to successfully work with clients to live in the least restrictive service setting, with increased placement stability, improved family functioning, and positive mental health and educational outcomes, while maintaining cost neutrality. The Wraparound program at SF Connections focuses on supporting children by enhancing their families and communities natural resources. An individually tailored plan for each child and family is developed to enhance the child and family's ability to rely on natural supports to enable the child to live in the most family-like setting possible, ideally with biological family members or kin.



CBHS Program Directory - Children, Youth & Families

MH Seneca Youth Transitional Services

2513-24th Street
San Francisco, CA 94110

Program Director: **Mark Nickell**
Email: mark_nickell@senecacenter.org
Phone: (415) 642-5968

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Stephen Banuelos**

Seneca collaborates with County Probation and Behavioral Health Care Services to provide Multisystemic Therapy (MST) to youth and their families. MST is an evidence-based practice that utilizes intensive, strengths-based therapy provided in the home or community of each client youth and family. MST uses an ecological family systems model that assumes that the youth is living in a network of interconnected systems that encompass the individual, family, peer, school and neighborhood. The average treatment duration is five to seven months. The focus of the program is to build upon family and community strengths to address difficulties the youth is experiencing in school, with peers, and in family relationships. Addressing these key areas reduces the likelihood of re-involvement with the juvenile justice system.

Special Service for Groups

905 E. 8th Street
Los Angeles, CA 90021
(213) 553-1800

Executive Director: **Herbert Hatanaka**
Email: hhata@ssgmain.org
Phone: (213) 553-1800

MH Occupational Therapy Training Program

425 Divisadero St. Suite 300
San Francisco, CA 94117

Program Director: **Colleen Devine**
Email: colleen.devine@ottp-sf.org
Phone: (415) 551-0975

SOC Manager: **Emily Gerber**
BOCC Manager: **Tom Mesa**
CDTA Manager: **Stephen Banuelos**

The Occupational Therapy Training Program is dedicated to providing comprehensive mental health services, life skills and case management to high-risk children and young adults, with the ultimate goal of providing young people with the skills they need to be productive, independent members of society. OTTP was founded and continues to thrive on the principles of Occupational Therapy, which emphasize that by engaging individuals in meaningful and purposeful activity, they can develop the skills they need to function most optimally in their life roles.

Thunder Road Adolescent Treatment Centers, Inc.

390 - 40th Street
Oakland, CA 94609
(510) 653-5040

Executive Director: **Jennifer Shallat**
Email: shallaj@sutterhealth.org
Phone: (510) 869-6199

MH Thunder Road

390 - 40th Street
Oakland, CA 94609

Program Director: **Karen Kern**
Email: kernk@sutterhealth.org
Phone: (510) 653-5040 Ext: x 281

SOC Manager: **Max Rocha**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Joseph Cecere**

Victor Treatment Centers, Inc.

1360 East Lassen Ave
Chico, CA 95973
(530) 893-0758

Executive Director: **Doug Scott**
Email: dscott@victor.org
Phone: (530) 893-0758

MH Victor Treatment Center - Santa Rosa

341 Irwin Lane
Santa Rosa, CA 95401

Program Director: **Kelly Hernandez**
Email: khernandez@victor.org
Phone: (707) 576-7218

SOC Manager: **Alison Lustbader**
BOCC Manager: **Tom Mesa**
CDTA Manager: **James Stroh**

Victor Treatment Center provides a healthy RCL 14 living environment for SED children and youth who have emotional and behavioral needs that require residential treatment. Victor Treatment Center's basic treatment approach is built upon the foundation of a strength based and relationship based philosophy. Much of our programming also focuses on building independent living skills. The program integrates caring for animals into the activities to teach responsibility and basic skills necessary to care for another. We provide intensive day treatment services and specialty mental health services as authorized. A nonpublic school call North Valley School is also offered for those youth who are placed through the Individualized Education Plan.

MH Victor Treatment Center - Stockton

9150 E Highway 12
Victor, CA 95253

Program Director: **Paige Shurtliff-Greene**
Email: pshurtliff@victor.org
Phone: (209) 340-7900

SOC Manager: **Alison Lustbader**
BOCC Manager: **Tom Mesa**
CDTA Manager: **James Stroh**

Victor Treatment Center provides a healthy RCL 14 living environment for SED youth (girls & boys) who have emotional and behavioral needs that require residential treatment. Victor Treatment Center's basic treatment approach is built upon the foundation of a strength based and relationship based philosophy. Much of our programming also focuses on building independent living skills. The program integrates caring for animals into the activities to teach responsibility and basic skills necessary to care for another. We provide intensive day treatment services and specialty mental health services as authorized. A nonpublic school call North Valley School is also offered for those youth who are placed through the Individualized Education Plan.



CBHS Program Directory - Children, Youth & Families

MH Victor Treatment Centers - Redding

855 Canyon Road
Redding, CA 96001

Program Director: **Marsha Lewis-Akyeem**
Email: mlewis-akyee@victor.org
Phone: (530) 378-1855

SOC Manager: **Alison Lustbader**
BOCC Manager: **Tom Mesa**
CDTA Manager: **James Stroh**

Victor Treatment Center provides a healthy RCL 14 living environment for SED children and youth who have emotional and behavioral needs that require residential treatment. Victor Treatment Center's basic treatment approach is built upon the foundation of a strength based and relationship based philosophy. Much of our programming also focuses on building independent living skills. The program integrates caring for animals into the activities to teach responsibility and basic skills necessary to care for another. We provide intensive day treatment services and specialty mental health services as authorized. A nonpublic school call North Valley School is also offered for those youth who are placed through the Individualized Education Plan.

West Coast Children's Clinic

3301 East 12th Street Suite 259
Oakland, CA 94601
(510) 269-9030

Executive Director: **Stacy Katz**

Email: skatz@westcoastcc.org
Phone: (510) 269-9099

MH Westcoast Children's Clinic - Therapeutic Assessment and Intensive Therapy Services

3301 E 12th Street #259
Oakland, CA 94601

Program Director: **Barbara Mercer**
Email: bmercer@westcoastcc.org
Phone: (510) 269-9030

SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Stephen Banuelos**

WestCoast's Therapeutic-Collaborative Assessment and Systems Collaboration Program provides psychological testing batteries to youth with full-scope Medi-Cal referred by Foster Care Mental Health Program. The assessments address questions about youths' emotional and cognitive strengths and weaknesses, attention and processing, school achievement and learning, and family and relationship strengths and needs. These assessments are uniquely designed to assist youth who live within multiple systems and are currently experiencing social and psychological difficulties or ambiguity due to the complexities of their situation.

Westside Community Services, Inc.

1153 Oak Street
San Francisco, CA 94117
(415) 431-9000

Executive Director: **MaryAnn Jones**

Email: mjones@westside-health.org
Phone: (415) 431-9000 Ext: 1111

MH Westside Child and Adolescent Outpatient Services

1140 Oak Street
San Francisco, CA 94117

Program Director: **Shalece Booker**
Email: sbooker@westside-health.org
Phone: (415) 431-8252

SOC Manager: **Miriam Damon**
BOCC Manager: **Marshia Herring**
CDTA Manager: **Mario Hernandez**

Westside's Child and Adolescent Outpatient Services program provides comprehensive and integrated mental health services to children and their families. This program serves children and youth under the age of 21 years who lack access to the range of services needed to fully integrate into the community. A particular focus will be on providing services to underserved youth and African American families who reside in low income neighborhoods impacted by violence (e.g. Western Addition, Bayview Hunters Point, OMI, etc), isolation, poverty, mental illness and racism who have exhibited emotional and behavioral problems severe enough to disrupt their home, school, and community activities. Referrals are facilitated through linkages with family advocacy agencies, community churches, multi-ser

YMCA of San Francisco

50 California Street, Suite 650
San Francisco, CA 94111
(415) 777-9622

Executive Director: **Chip Rich**

Email: crich@ymcasf.org
Phone: (415) 561-0631 Ext: 111

MHSA YMCA Bayview Burton High School PEI Program

1601 Lane Street
San Francisco, CA 94134

Program Director: **Tacing Parker**
Email: aparker@ymcasf.org
Phone: (415) 469-4550 Ext: 13253

SOC Manager: **Rhea Bailey**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Erik Dubon**

Burton High School PEI provides academic guidance, youth development, and family support services in order to help teens be successful in school, avoid truancy, build resiliency and self-esteem, and strengthen their social support systems (including their families).

SAPP YMCA SA Urban Services Prevention

241 Oneida Avenue, Room 181
San Francisco, CA 94112

Program Director: **Joni Tam Chu**
Email: jtamchu@omiebeacon.org
Phone: (415) 406-1290

SOC Manager: **Emily Gerber**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Erik Dubon**

The OMI/Excelsior Beacon Center seeks to enrich the lives of people in our community. We do this by creating opportunities for youth, families, and community to grow and share in a safe and diverse place. Established in 1999, the OMI/Excelsior Beacon Center, a program of Urban Services YMCA, serves the neighboring communities of Oceanview, Merced Heights, Ingleside, Excelsior and District 11. We offer comprehensive programs and services which include: afterschool enrichment, academic support, arts and recreation, technology education, leadership development, job skills and career development, and community service learning opportunities. In addition, we offer wellness services that support the physical and behavioral health needs of youth by providing mental health and trauma counseling, substance abuse prevention and treatment, gang prevention and intervention, case management services for transitional aged youth and diversion youth, life skills and empowerment workshops, parent and family support workshops and information/referral services. During the evenings, we offer educational, recreational and enrichment classes to parents and adults in the community.



CBHS Program Directory - Children, Youth & Families

MH YMCA Urban Services MH
1426 Fillmore Street, Ste. 204
San Francisco, CA 94115

Program Director: **Jane Chandler**
Email: jchandler@ymcasf.org
Phone: (415) 561-0631

SOC Manager: **Emily Gerber**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Erik Dubon**

Urban Services YMCA is generally regarded as the social services arm of the YMCA of SF. Urban services YMCA provides programming to over 8,000 youth and families annually. Specialized services in the mental health field includes school based mental health enrichment programming, intensive supervision and clinical services for probation-involved youth, therapeutic mentoring, after school programming, and truancy intervention services.

Youth Leadership Institute
28 2nd Street, Suite 400
San Francisco, CA 94105
(415) 836-9160

Executive Director: **Jonathan Marker**
Email: jmarker@yli.org
Phone: **(415) 836-9160 Ext: 250**

SAPP Youth Leadership Institute
28 2nd Street, Suite 400
San Francisco, CA 94105

Program Director: **Patricia Barahona**
Email: pbarahona@yli.org
Phone: (415) 836-9160 Ext: 228

SOC Manager: **Chris Lovoy**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Elizabeth Davis**

The Youth Leadership Institute (YLI), Friday Night Live/Club Live (FNL/CL) programs work with young leaders in San Francisco to develop community solutions to alcohol, tobacco and other drug (ATOD) related problems. Projects are designed to educate young people about environmental prevention: identifying and addressing the root of a community's substance abuse problems. Activities include student organizing, leadership training, coordination of youth prevention efforts and initiating environmental prevention projects to reduce the availability of ATOD to youth.



Child, Youth,
& Family
Civil
Service



Program Directory - Children, Youth & Families

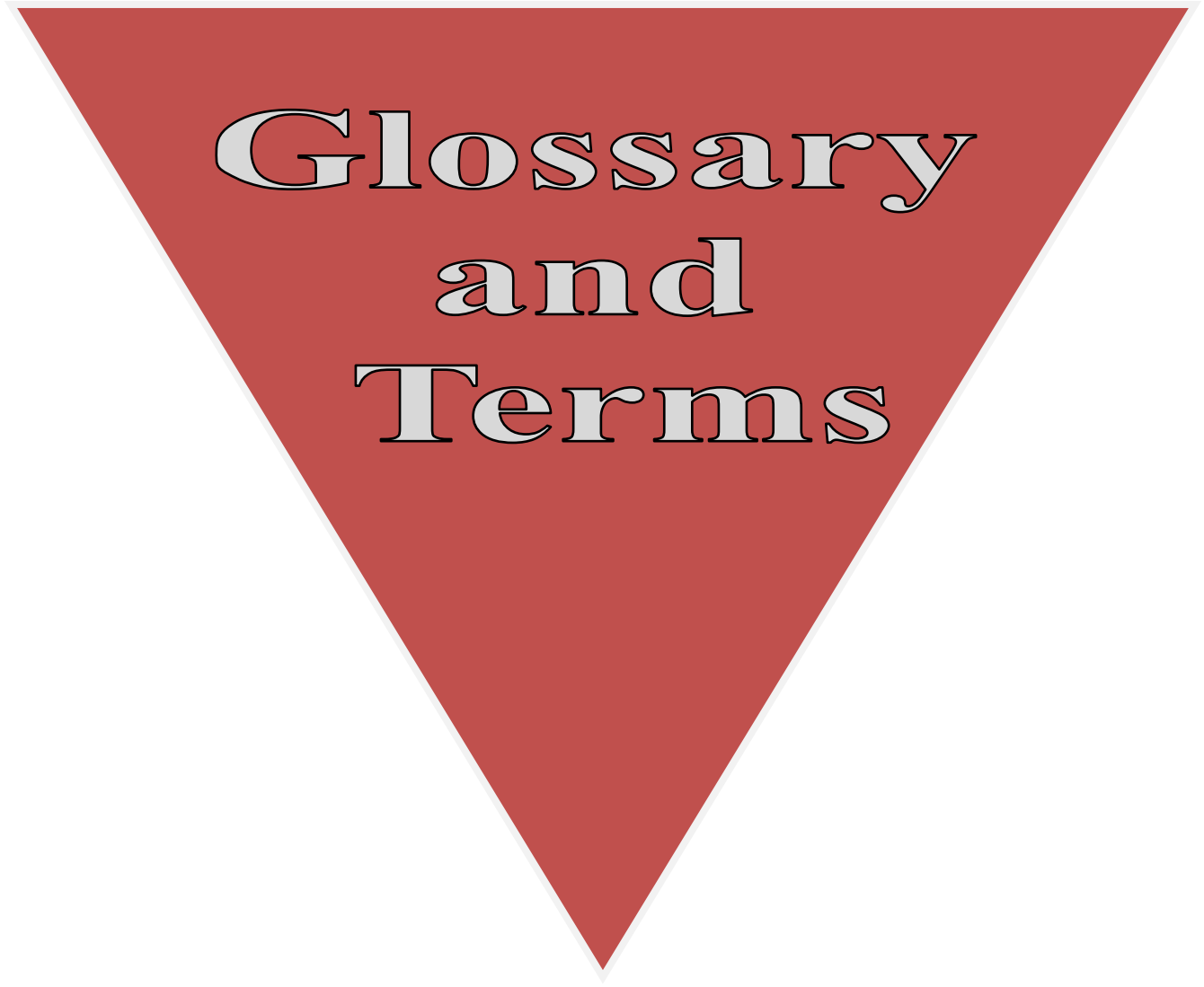
CBHS Civil Service Programs

1380 Howard Street
 San Francisco, CA 94103
 (415) 255-3400

Executive Director: **Jo Robinson**

Email: **jo.robinson@sfdph.org**
 Phone: **(415) 255-3440**

Chinatown Child Development Center 720 Sacramento St San Francisco, CA 94108	Program Director: Joe Ho-Yin Lai Email: ho-yin.lai@sfdph.org Phone: (415) 392-4453	SOC Manager: Max Rocha BOCC Manager: Tom Mesa CDTA Manager: N/A
Educationally Related MHS (AB3632) 755 South Van Ness Avenue San Francisco, CA 94110	Program Director: Jeralyn Pribyl Email: jeralyn.pribyl@sfdph.org Phone: (415) 642-4500	SOC Manager: Max Rocha BOCC Manager: Tom Mesa CDTA Manager: N/A
Family Mosaic Project 1309 Evans Street San Francisco, CA 94124	Program Director: Janet Avila Email: Janet.Avila@sfdph.org Phone: (415) 206-7600	SOC Manager: Kenneth Epstein BOCC Manager: Tom Mesa CDTA Manager: N/A
Foster Care Mental Health Program 3801 Third St, Bldg B Suite 400b San Francisco, CA 94124	Program Director: Lynn Dolce Email: lynn.dolce@sfdph.org Phone: (415) 970-3877	SOC Manager: Kenneth Epstein BOCC Manager: Tom Mesa CDTA Manager: N/A
Mission Family Center 759 South Van Ness Avenue San Francisco, CA 94110	Program Director: Roban San Miguel Email: roban.sanmiguel@sfdph.org Phone: (415) 642-4550	SOC Manager: Max Rocha BOCC Manager: Tom Mesa CDTA Manager: N/A
Southeast Child and Family Therapy 1 100 Blanken Ave San Francisco, CA 94134	Program Director: Ines Betancourt Email: ines.betancourt@sfdph.org Phone: (415) 330-5740	SOC Manager: Max Rocha BOCC Manager: Tom Mesa CDTA Manager: N/A
Southeast Child and Family Therapy Center 2 1525 Silver Avenue San Francisco, CA 94134	Program Director: Ines Betancourt Email: ines.betancourt@sfdph.org Phone: (415) 657-1770	SOC Manager: Max Rocha BOCC Manager: Tom Mesa CDTA Manager: N/A
Sunset Mental Health Services CYF 1990 - 41st Avenue San Francisco, CA 94116	Program Director: Sidney Lam Email: Sidney.Lam@sfdph.org Phone: (415) 753-7400	SOC Manager: Edwin Batongbacal BOCC Manager: Tom Mesa CDTA Manager: N/A
Sunset Mental Health Team II 1351 24th-Street, Ste 207-208 San Francisco, CA 94122	Program Director: Sidney Lam Email: Sidney.Lam@sfdph.org Phone: (415) 255-3400	SOC Manager: Sidney Lam BOCC Manager: Tom Mesa CDTA Manager: N/A

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Glossary and Terms

CBHS Glossary of Terms and Acronyms

AB109	Assembly Bill 109 is Public Safety Realignment to localize previously designated State functions maintaining non-violent, non-serious, non sex-offenders in county jail as well as localizing post-release supervision.
AB2034	Assembly Bill 2034 is legislation that ensures services for the homeless who experience mental illness.
AB 3632	Assembly Bill 3632 is for children with special educational service needs (Individual Education Plan). Children with emotional/mental health issues that interfere with educational goals are entitled to mental health services at the appropriate level in order to help them meet educational goals.
ACCESS	ACCESS unit provides screening, assessment, and referral to mental health services
ACT	Assertive Community Treatment; a specific model of intensive case management for clients. In the local community system, these programs are also known as SPRs or Single Points of Responsibility
ADA	American Disabilities Act; federal regulations governing accessibility and treatment of people with disabilities
ADP	California State Office of Alcohol and Drug Programs
ADU	Acute Diversion Unit
Advanced Directive	A document in which a client can designate their treatment wishes in the event that he or she is unable to make medical decisions.
AMA	American Medical Association
AMA	Against Medical Advice
Anxiety Disorders	Anxiety Disorders range from feelings of uneasiness to immobilizing bouts of terror. Most people experience anxiety at some point in their lives and some nervousness in anticipation of a real situation. However, if a person cannot shake unwarranted worries, or if the feelings are jarring to the point of avoiding everyday activities, he or she may have an anxiety disorder.
AOA	Adult and Older Adult
AOD	Alcohol and Other Drug
APA	American Psychological Association
APA	American Psychiatric Association
ASAM	American Society of Addiction Medicine
ASI	Addiction Severity Index
ATOD	Alcohol, Tobacco, and Other Drugs
Behavioral Health Court	A program that helps participants to address problems related to mental health.
Behavioral Therapy	As the name implies, behavioral therapy focuses on behavior-changing unwanted behaviors through rewards, reinforcements, and desensitization. Desensitization, or Exposure Therapy, is a process of confronting something that arouses anxiety, discomfort, or fear and overcoming the unwanted responses. Behavioral therapy often involves the cooperation of others, especially family and close friends, to reinforce a desired behavior.
Bipolar Disorder	Bipolar Disorder also known as manic depression is an illness involving one or more episodes of serious mania and depression. The illness causes a person's mood to swing from excessively "high" and/or irritable to sad and hopeless, with periods of a normal mood in between. More than 2 million Americans suffer from bipolar disorder.
Borderline Personality Disorder	Symptoms of borderline personality disorder, a serious mental illness, include pervasive instability in moods, interpersonal relationships, self-image, and behavior. The instability can affect family and work life, long-term planning, and the individual's sense of self-identity.

Buprenorphine	An opioid drug used to treat Opioid addiction.
CAAP	County Adult Assistance Program
CAFAS	The Child and Adolescent Functional Assessment Scale for clients ages 7-18
CAADAC	California Association of Alcoholism and Drug Abuse Counselors
CADE	Certified Alcohol and Drug Educator
CAGE	Alcoholism Screening Tool (Cut down, Annoyed, Guilty, Early morning drink “eye opener”)
CalOMS	California Outcome Measurement System
CalTOPP	California Treatment Outcome Pilot Project
CalWORKs	California Work Opportunity and Responsibility to Kids is a cash aid program that provides education, employment, and training programs to help families get jobs and move towards self-sufficiency.
Care Manager or Case Manager	Provider who is charged with coordinating client services and resources
Care Not Cash	Initiative made by Supervisor Gavin Newsom in 2002 that reduced the amount of monthly welfare allowance given to people who are homeless in exchange for housing or shelter.
CBHS	Community Behavioral Health Services, a section within the San Francisco Department of Public Health, encompassing a network of substance abuse and mental health services. Services are both directly operated by the County as well as by community based organizations.
CBO	Community-Based Organization
CCBADC	California Certification Board of Alcohol and Drug Counselors
CCISC	Comprehensive, Continuous, Integrated System of Care, a model used for the design of CBHS’s integrated mental health and substance abuse service system
CD	Chemical Dependency
CDC	Centers for Disease Control
CDC	California Department of Corrections
Change Agent:	Appointed CBHS program representative, knowledgeable and experienced with current mental health and substance abuse service system; works with the Change Agent Committee to identify system strengths, weaknesses, barriers and solutions. A community leader who educates and inspires others to make necessary system changes.
CHN	Community Health Network
CHP	Community Health Programs
CIR	Critical Incident Review, aka Sentinel Event Case Review or UOs (Unusual Occurrences); a meeting to review any event or condition that may have an adverse effect on the health or safety of our clients, family members, employee and/or members of the general public.
CIWA	Alcohol Withdrawal Assessment Scale
CMHS	Refers to the former Community Mental Health Services, the network of services operated under San Francisco’s Department of Public Health
CMS:	Center for Medicare & Medicaid Services, a federal agency that oversees all aspects of financing for Medicare and Medicaid. It also oversees the Federal Office of Prepaid Health Care Operations and Oversight.
COD	Co-Occurring Disorders
COMPASS	Co-Morbidity Program Audit Self-Survey, A Program Audit tool for dual diagnosis capability for adult and adolescent programs
Consensus Agreement	The charter agreement CBHS programs are asked to sign in agreement to participate in a quality improvement plan for CCISC implementation

COSIG	Co-Occurring State Incentive Grant
CO-FIT CCSIC Outcome Fidelity and Implementation Tool	A systems measurement tool for CCISC of Core Model for integration of psychiatric substance disorder services
CODECAT	Co-occurring Disorder Education and Competency Evaluation Tool – clinician self-assessment for CCISC implementation
Cognitive/Behavioral Therapy	A combination of cognitive and behavioral therapies, this approach helps people change negative thought patterns, beliefs, and behaviors so they can manage symptoms and enjoy more productive, less stressful lives
COPE	Centralized Opiate Placement Evaluation
Counselor Certifying Organizations	Responsible for certifying and credentialing alcohol and drug counselors in California. As of September 30, 2007, the following organizations are approved by the California Department of Alcohol and Drug Programs to register and certify AOD counselors: (1) The Breining Institute (2) The California Association of Addiction Recovery Resources (CAARR) (3) The California Association for Alcohol/ Drug Educators (CAADE) (4) The California Association of Alcoholism and Drug Abuse Counselors (CAADAC) (5) The California Association of Drinking Driver Treatment Programs (CADDTP) (6) The Forensic Addictions Corrections Treatment (FACT) (7) The Indian Alcoholism Commission of California, Inc. (8) The Association of Christian Alcohol & Drug Counselors, or (9) The California Certification Board of Chemical Dependency Counselors (CCBCDC)
Cultural Competence	Help that is sensitive and responsive to cultural differences. Providers are aware of the impact of their own culture and possess skills that help them provide services that are culturally appropriate in responding to people's unique cultural differences, such as race and ethnicity, national origin, religion, age, gender, sexual orientation, or physical disability. They adapt their skills to fit a family's or individuals values and customs.
CPS	Child Protective Services; a division of Department of Human Services, which investigates child abuse reports
CQI	Continuous Quality Improvement
CRT	Crisis Resolution Team, a mental health and case management program located at San Francisco General Hospital CRT. This program is targeted to clients discharged from hospitals or Psychiatric Emergency Services who are in the process of being linked with ongoing services.
CSA	Client Service Authorization; this is a form which a care manager completes to obtain continuing authorization for outpatient community services for client
CSAS	Refers to the SFDPH's former Community Substance Abuse Services – now CBHS.
CSAT	Center for Substance Abuse Treatment
CSI	Computerized Screening Incorporated, a data collection tool.
CSOC	Children's System of Care; also the name of a service, which provides wraparound services to children without Medi-Cal. See FMP (Family Mosaic Project) in the directory of services
CYF	Children, Youth, and Family is a section of CBHS, not to be confused with DCYF (Department of Child, Youth, and Family), which monitors San Francisco Prop. D (formerly Prop. J) Children's Fund
DAST	10-item Drug Abuse Screening Tool
DBT	Dialectic Behavior Therapy
DD	Developmentally Disabled
DDC	Dual Diagnosis Capability

DDE	Dual Diagnosis Enhanced
DDP	Drinking Driver Program
DDx	Former name of dual disorders. Typically referring to having both an alcohol or drug problem and a mental illness.
Dementia	A problem in the brain that makes it hard for a person to remember, learn and communicate; eventually it becomes difficult for a person to take care of himself or herself. This disorder can also affect a person's mood and personality.
Depression	A mood disorder characterized by intense feelings of sadness that persist beyond a few weeks.
DHS	City Department of Human Services
DMC	Drug Medi-Cal
DMH	State Department of Mental Health
DPH	Department of Public Health
Drug Court	An intensively supervised program for those whose primary concern is problems with alcohol and/or drugs.
Drug Diversion	A program that allows offenders charged with their first drug possession offense to access treatment. Upon completion, charges can be dismissed.
DSAAM	Division of Substance Abuse and Addiction Medicine, a SFDPH division
DSM-IV (Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition)	An official manual of mental health problems developed by the American Psychiatric Association. This reference book is used by psychiatrists, psychologists, social workers, and other health and mental health care providers to understand and diagnose a mental health problem. Insurance companies and health care providers also use the terms and explanations in this book when they discuss mental health problems.
DTR	Double Trouble in Recovery, 12-step program for COD
Dtx	Abbreviation for Detox or detoxification – to remove toxic substances from the body.
DUI	Driving Under the Influence
Early Intervention	A process for recognizing warning signs that individuals are at risk for mental health problems and taking early action against factors that put them at risk. Early intervention can help children and adults get better more quickly and prevent problems from becoming worse.
ECura	CBHS's electronic service authorization system
Emergency and Crisis Services	A group of services that is available 24 hours a day, 7 days a week, to help during a mental health emergency. Examples: telephone crisis hotlines, crisis counseling, crisis residential treatment services, crisis outreach teams, and crisis respite care.
Employment and Vocational Rehabilitation Services	A broad range of services designed to address skills necessary for participation in job-related activities.
EPSDT	Early Periodic Screening, Diagnosis and Treatment; these are mental health services for children with full scope Medi-Cal
EQRO	External Quality Review Organization, an entity required by federal regulation to provide external review of mental health plans providing specialty mental health services. Sometimes called CAEQRO.
ETOH	Alcohol (ethanol)
FAS	Fetal Alcohol Syndrome consists of a pattern of neurologic, behavioral, and cognitive deficits that can interfere with growth, learning, and socialization.
FAE	Fetal Alcohol Effects describes children with prenatal alcohol exposure who do not have all the symptoms of FAS.
5150	Section 5150 of the W&I code, which allows for involuntary detention of someone who is a danger to him/herself, others, or is gravely disabled. Pronounced "Fifty-One-Fifty."

FPM	Federal Performance Measures
FSA	Family Services Agency
FSP	Full Service Provider
GLBTQQ	Gay, Lesbian, Bisexual, Transgendered, Queer, Questioning
Grievance Procedure	Defined process in a health plan for consumers or providers to use when there is disagreement about a plan's services, billings or general procedures.
Harm Reduction	Accepts, for better and for worse, that licit and illicit drug use is part of our world and chooses to work to minimize its harmful effects rather than simply ignore or condemn them; acknowledges that some ways of using drugs are clearly safer than others; Establishes quality of individual and community life and well-being--not necessarily cessation of all drug use--as the criteria for successful interventions and policies.
HIM	Health Information Management
HIPAA	Health Information Portability and Accountability Act, This 1996 act is a federal regulation that provides protections for consumers in group health insurance plans. HIPAA prevents health plans from excluding health coverage of pre-existing conditions and discriminating on the basis of health status. In addition, it created regulations governing transactions, privacy, security, and the sharing of a client's PHI (see below).
HRSA	Health Resources and Services Administration, a federal agency under Health and Human Services. The overseer of the Ryan White CARE act.
HUH	Housing and Urban Health
IAPC	Interagency Placement Committee; discusses cases which need placement changes. Agencies represented include CBHS CYF administrators, juvenile probation, school district, Human Services, and various residential providers
IBIS	Integrated Buophrenorphine Intervention Services
IDDT	Integrated Dual Disorder Treatment
IEP	Individual Education Plan; used in schools for children receiving CBHS services.
IISC	Interagency Intensive Services Committee; screens children for child and adolescent day treatment. Agencies represented include CBHS CYF administrators, day treatment providers, and the SFUSD
ILSA	Integrated Longitudinal Strength-Based Assessment
InSyst	CBHS's electronic billing and information system, also known as the BIS billing system.
Inpatient Hospitalization	Mental health treatment in a hospital setting 24 hours a day. The purpose of inpatient hospitalization is: (1) short-term stabilization in cases where a person is in crisis and possibly a danger to self or others, and (2) diagnosis and treatment when the patient cannot be evaluated or treated appropriately in an outpatient setting.
Intensive Case Management	Intensive community services for individuals with severe and persistent mental illness that are designed to improve planning for their service needs. Services include outreach, evaluation, and support.
Involuntary Hold (also called "5150")	When a person, as a result of mental illness, is determined to be a danger to others, or to himself or herself, or gravely disabled, a police officer, member of the attending staff of an evaluation facility, or members of a mobile crisis team, upon probable cause, can take the person into custody and place him or her in Psychiatric Emergency Services for 72-hour treatment and evaluation.
IMD	Institute for Mental Disease or more commonly known as "L-Facility." Subacute nursing care facility for clients with severe and chronic psychiatric disorders who need longer term, locked institutional care.
IP	(1) Inpatient; or (2) "identified patient" in family therapy parlance.
ISC	Integrated Service Center, essentially a point of authorization for adult system clients. The following clinics are ISCs: Mission, OMI (Ocean Merced Ingleside), South of Market and Chinatown/North Beach.

JPS	Juvenile Probation Services or Jail Psychiatric Services
LCR	Lifetime Clinical Record
LCSW	Licensed Clinical Social Worker
L-Facility	See IMD. Sometimes called, Locked Facility
LMFT	Licensed Marriage and Family Therapist
LOCUS	Level of Care Utilization System
Medi-Cal (Medicaid)	Federal program (Title XIX of the Social Security Act) that pays for health services for certain categories of people who are poor, elderly, blind, disabled or who are enrolled in certain programs, including Medicaid Waivers. Includes children whose families received assistance. Is financed with federal and state funds, amount varying by state.
Medical Necessity	Legal term used to determine eligibility for health benefits and services. It describes services that are consistent with a diagnosis, meet standards of good medical practice and are not primarily for convenience of the patient.
Medicare	Federal insurance program serving the disabled and persons over the age of 65. Most costs are paid via trust funds that beneficiaries have paid into throughout the courses of their lives; small deductibles and some co-payments are required.
Medi-Medi	Insurance coverage by both Medi-Cal and Medicare
Mental Health Parity (Act)	Mental health parity refers to providing the same insurance coverage for mental health treatment as that offered for medical and surgical treatments. The California Mental Health Parity Act was passed in 1996 and established parity in lifetime benefit limits and annual limits.
Meth	Abbreviation for methamphetamine, (not to be confused with methadone)
Methadone:	A synthetic analgesic with potency equal to that of morphine, used in the treatment of heroin addiction.
MH140	Computer generated printout report of individual client's services history in the mental health system.
MHRC	Mental Health Rehabilitation Center, now the San Francisco Behavioral Health, Center, formerly the "MERF". Located on the grounds of San Francisco General Hospital. This is San Francisco's sub-acute, longer-term institutional care rehabilitation facility. Often pronounced "the Murf."
MHS	Refers to the SFDPH's former Mental Health Services – now CBHS
MHSA	Mental Health Services Act or Prop 63. Proposition 63 is a statewide initiative that provides mental health treatment, prevention and early intervention, education and training to Californians affected by mental illness. It is funded by a 1% tax on individuals who earn more than 1 million per year.
MHSIP	Mental Health Statistics Improvement Program; an outcome client completed measure designed to assess a client's satisfaction with services. Often pronounced "Missip."
MIDAS	Mental Illness Drug and Alcohol Screening
MMSE	Mini Mental State Examination
MOCD	Mayor's Office of Community Development
MRD90	Multi-page psychosocial assessment administered to initiate placement into the residential mental health treatment system.
MRS	Monitoring Report Summary
MST	Multisystemic Therapy
MMPI	Minnesota Multiphasic Personality Inventory
Naloxone	Naloxone is a drug used to counter the effects of opioid (e.g. heroin) overdose
Naltrexone	Naltrexone is an opioid receptor antagonist used primarily in the management of alcohol dependence and opioid (heroin) dependence.

NASW	National Association of Social Workers
NASW-CA	California Chapter of the NASW
NCCA	National Commission for Certifying Agencies. This body is responsible for certifying organizations for the purpose of certifying and credentialing alcohol and drug counselors in California.
NIAAA	National Institute of Alcoholism and Alcohol Abuse
NIDA	National Institute of Drug Abuse
NOA	Notice of Action; a State Department of Mental Health requirement that formal notice (NOA) be delivered to a client when the client is being denied care. The NOA informs the client that he or she is entitled to a fair hearing by an administrative law judge if the client so chooses
NPI	National Provider Identifier
NPPES	National Plan and Provider Enumeration System
NREPP	National Registry of Evidence-based Programs and Practices is a service of the Substance Abuse and Mental Health Services Administration (SAMHSA).
NTP	Narcotic Treatment Program
OBIC	Outpatient Buophrenorphine Induction Clinic
OBOT	Office-Based Opiate Treatment Services. A program that has been licensed as a narcotic treatment program.
Obsessive Compulsive Disorder	People with obsessive-compulsive disorder (OCD) suffer intensely from recurrent unwanted thoughts (obsessions) or rituals (compulsions), which they feel they cannot control. Rituals such as hand washing, counting, checking, or cleaning are often performed in hope of preventing obsessive thoughts or making them go away. Performing these rituals, however, provides only temporary relief, and not performing them markedly increases anxiety. Left untreated, obsessions and the need to perform rituals can take over a person's life. OCD is often a chronic, relapsing illness.
Ombudsperson	Person designated to solve problems and answer questions from consumers in an objective way.
OP	Outpatient Services
OPG	Office of Problem Gambling
PADS	Prevention Activities Data System was implemented by the California Department of Alcohol and Drug Program (ADP) on January 1, 1998 to collect primary prevention service/activity data funded with ADP dollars.
Paranoia and Paranoid Disorders	Symptoms of paranoia include feelings of persecution and an exaggerated sense of self-importance. The disorder is present in many mental disorders and it is rare as an isolated mental illness. A person with paranoia can usually work and function in everyday life since the delusions involve only one area. However, their lives can be isolated and limited.
PBM	Pharmacy Benefits Manager
PDC	Provider Declaration of Compliance
PECFAS	Preschool-Early Childhood Functional Assessment Scale for clients ages 4-7
Peer Run Services (Consumer Run Services)	Mental health treatment or support services that are provided by current or former mental health consumers (users of mental health services). Includes social clubs, peer-support groups, and other peer-organized or consumer-run activities.
PES	Psychiatric Emergency Services, located at San Francisco General Hospital. This is a crisis stabilization facility for primarily involuntary clients needing intensive intervention for stabilization. Clients are treated at PES for up to 23 hours.
PHC	Project Homeless Connect, also called Project Connect, the Mayor's initiative to address homeless.
PHI	Protected Health Information
PIP	Performance Improvement Project

PO	Probation or Parole Officer assigned through the courts
POC	(1) Plan of Correction, (2) Treatment Plan of Care A treatment plan designed for each child, family or individual. The provider(s) develop(s) the plan with the family or individual. The plan identifies the child's, family's or individual's strengths and needs. It establishes goals and details appropriate treatment and services to meet his or her special needs.
PPD	Tuberculin skin test (purified protein derivative)
PPN	Private Practitioner Network. These are providers, either psychiatrists, psychologists, social workers, psychiatric clinical nurse specialists or Marriage and Family Therapists who are contracted to provide services by the SFMHP
Proposition 63	Now known as the Mental Health Services Act (MHSA). The MHSA is a statewide initiative that provides mental health treatment, prevention and early intervention, in addition to education and training to Californians affected by mental illness. It is funded by a 1% tax on individuals who earn more than 1 million per year.
Provider Number	Each program providing services, that are then billed to the State Medi-Cal office by the County, has a Provider Number which is the RU number (see below) plus additional numbers or letters – such as 2855OP.
PTSD	Posttraumatic Stress Disorder is an anxiety disorder that develops as a result of witnessing or experiencing a traumatic occurrence, especially life threatening events. PTSD can cause can interfere with a person's ability to hold a job or to develop intimate relationships with others.
PURQC	Program Utilization Review and Quality Committee. These are clinic-based program committees that are responsible for reviewing the quality/utilization of clinics (including charts) and authorizing ongoing care. Pronounced “Perk.”
PWA	Person with AIDS
QOL	Quality of Life, an outcome measure, designed to assess a client's quality of daily living.
Recovery	Process by which people are able to live, work, learn, and participate fully in their communities. For some individuals, recovery is the ability to live a fulfilling and productive life despite a disability. For others, recovery implies the reduction or complete remission of symptoms. Science has shown that having hope plays an integral role in an individual's recovery.
Residential Services	Services and treatment provided over a 24-hour period typically in a home-like environment.
RFP	Request for proposals
RFQ	Request for qualifications
RU Number:	Reporting Unit. A four-digit number used by the BIS billing system to track client services for each program. See Provider Number above.
SA	Substance Abuse
SACPA	Substance Abuse Crime Prevention Act (also known as Proposition 36). Under SACPA (Proposition 36), first or second time nonviolent adult drug offenders who use, possess, or transport illegal drugs for personal use will receive drug treatment rather than incarceration.
SAMHSA	(Pronounced “Samz-sah”) Substance Abuse and Mental Health Services Administration is a federal agency under Health and Human Services. This agency oversees the following offices: Office of Applied Studies, Office of Policy, Planning and Budget, Office of Program Services, Center for Mental Health Services, Center for Substance Abuse Prevention, and Center for Substance Abuse Treatment.
Schizophrenia	A serious mental illness that affects how a person thinks, feels, and acts. Schizophrenia is believed to be caused by chemical imbalances in the brain that produce a variety of symptoms including hallucinations, delusions, social withdrawal, incoherent speech, and impaired reasoning.
SD/MC	Short-Doyle Medi-Cal
SED	Seriously Emotionally Disturbed: Now called ED, this is a designation of a type of special education special day class, e.g., self-contained class through the San Francisco Unified School District

Self-help	Groups or meetings that involve people who have similar needs; are facilitated by a consumer, survivor, or other layperson; assist people to deal with a "life-disrupting" event, such as a death, abuse, serious accident, addiction, or diagnosis of a physical, emotional, or mental disability, for oneself or a relative; are operated on an informal, free-of-charge, and nonprofit basis; provide support and education; and are voluntary, anonymous, and confidential. Many people with mental illnesses find that self-help groups are an invaluable resource for recovery and for empowerment.
SFGH	San Francisco General Hospital
SFMHP	San Francisco Mental Health Plan, the plan that oversees our Private Practitioner Network
SFUSD	San Francisco Unified School District
SMAST	Short Michigan Alcohol Screening test-13-item
SOC	System of Care, the network of all services that comprise CBHS
SOC-QIC	System of Care Quality Improvement Committee
SPMD	Serious and Persistent Mental Disorder; sometimes referred to as SMI (Serious Mental Illness).
SPR	Single Point of Responsibility; also known as ACT or Assertive Community Treatment, these are intensive case management programs for clients with a history of very high acute and/or long-term institutional care utilization. SPRs provide 24/7 care for clients in the community
SPY	Specialty Programs for Youth
SRS	Session Rating Scale; a method of determining a client's satisfaction with the just-received therapy session, which is administered by the clinician at the end of each session.
SSA	Social Security Administration, federal agency which administers several federal benefit programs.
SSDI	Social Security Disability Insurance Social Security Disability Insurance pays benefits if one is consider "insured," meaning that you worked long enough and paid Social Security taxes.
SSI	Supplemental Security Income Monthly cash assistance for people, including children, who have low incomes and who meet certain age or disability guidelines.
Supportive Housing	Form of subsidized housing for people who are formerly homeless that integrates permanent rental housing with individualized support services, encouraging independence and economic stability. Supportive services include medical care, vocational counseling, and psychological and substance addition services. Supportive housing is a nationally recognized practice for ending homelessness.
TANF	Temporary Aid to Needy Families. Formerly AFDC (Aid to Families with Dependent Children)
TAP	Treatment Access Program, provides screening, assessment, referral and placement into behavioral health treatment services
TAY	Transitional Age Youth
TBS	Therapeutic Behavioral Services; for children with full-scope Medi-Cal who have had a recent psychiatric hospitalization
TC	A Therapeutic Community is a highly supervised program which requires abstinence from alcohol and other drugs, and emphasizes self-help, personal growth, and peer support.
TCM	Targeted Case Management Program
TEDS	Treatment Episode Data Set is a federal data base into which local substance abuse data is collected and fed into.
TIP	Treatment Improvement Protocol, federal outcomes measurement system for substance abuse published by Center for Substance Abuse Treatment (a part of SAMHSA)
Treatment on Demand	Treatment on Demand is a policy in which a variety of appropriate and affordable treatment options are made available for drug users to use when they are ready to use the services.
TYS	Transitional Youth Services

UA	Urinalysis, occurs at regular although oftentimes at random intervals in drug treatment programs
UCI	Unique Client Identifier
UDC	Unduplicated Client, a term to describe a client that has been counted as receiving services but who has received service at the program least once before during the data collection period.
UOS	Unit of Service, a term to describe a single contract-defined application of treatment for which the program has been funded to provide.
UR	Utilization Review; a process whereby a client's care is evaluated for appropriateness
Wraparound Services	A "full-service" approach to developing help that meets mental health needs. Individuals and families may need a range of community support services to fully benefit from traditional mental health services such as family and individual therapy and from special education.
YGC	Youth Guidance Center (informally known as Juvenile Hall)



BHS Staff Directory

BHS Administration

1380 Howard Street

	5th Floor Reception	General Information	255-3400
A	Reanna Albert	Jr Admin Analyst – BHS	255-3697
	Norman Aleman	Training Manager	255-3553
	Ed Alvarez	MHSA	255-3735
	Lucy Arellano	BHS Grievance Officer - OQM	255-3687
	Francine Austin	CDTA	255-3933
	AVATAR	Help Desk	255-3788
B	Rhea Bailey	MHSA Program Manager	255-3513
	Carlos Balladares	BOCC	255-3752
	Maria Barteaux	BIS Manager	255-3536
	Edwin Batongbacal	Director, Adult/Older Adult SOC	255-3446
	Steve Benoit	BHAC – ACCESS Coordinator	255-3633
	Richard Bitanga	Facilities & Operations	255-3771
	Fidez Bituin	ADM Assistant – Primary Care	255-3516
	Tom Bleecker	Research & Evaluation – OQM	255-3683
	Melissa Bloom	Risk Manager, Office of Quality Management (OQM)	255-3523
	Molly Bode	ADM Assistant – BHS Adult	255-3420
	Carol Borden Gomez	IT BHIS	255-3951
	Helynna Brooke	Mental Health Board	255-3473
C	Edmund Carnecer	ADM Assistant – OQM	255-3659
	Bernice Casey	Shelter Monitoring	255-3653
	Jose F. Castro	Information Security	255-3677
	Joseph Cecere	CDTA	255-3931
	Carol Chapman	Community Programs	865-5215
	Winnie Chen	Budget Unit – Business Office	255-3921

	Myrtis Cockrel	PPN Provider Rel	255-3056
	Dave Counter	IT Director	255-3575
	Junko Craft	Contracts	255-3543
	Laurie Cueva	Cultural Competency	255-3617
D	Darlene Daevu	Cultural Competency	255-3426
	Nina daSilva	ADM Assistant – BHS CYF	255-3413
	Felicia Davis	Compliance	255-3786
	Elizabeth Davis	CDTA	255-3934
	Wanetta Davis	Cultural Competency	255-3729
	Henry Dear	IT Desktop	255-3765
	Faye DeGuzman	Director's Office – 101 Grove	554-2526
	Steven Dempsey	Peer Support/Client Relations	255-3664
	Eric Dubon	CDTA	255-3924
E	Yvonne Echhoff	Contracts	255-3492
	Margaret Elam	ADM Assistant – CDTA	255-3410
	Ken Epstein	Director - Children, Youth, & Families SOC	255-3439
	Susan Esposito	Adult/Older Adult SOC	255-3441
F	Briana Field	Psychologist – CYF	255-3649
	Farahnaz Farahmand	Children, Youth, and Families SOC	255-3635
	Matthew Flores	Health Information Management	255-3487
	Michael Ford	BHAC Program Coordinator	503-4738
	John Fordham	Business Office – Budget Unit	255-3530
	Forms Room	2 nd Floor	255-3913
	Teresita Francisco	ADM Assistant – DPH Compliance	255-3706
G	Aida Galino	Business Office – Budget Unit	255-3909
	Kim Ganade	Program Manager – MHSA	255-3551
	Barbara Garcia	Public Health Director	554-2526

	Luciana Garcia	Contracts	255-3518
	Shirley Giang	Business Office – Budget Unit Director	255-3416
	John Grimes	Deputy Director, Adult/Older Adult SOC	255-3444
H	Elayne Hada	Placement Services	255-3673
	Nick Hancock	Business Office - Budget Unit	255-3776
	Lesley Head	Placement Services	503-4728
	Tracey Helton	Consumer Employment Mgr. - MHSA	255-3736
	Jon Hepworth	IT - BHIS	255-3533
	Help Desk	End User Support	255-3438
	Mario Hernandez	CDTA	255-3503
	Marshia Herring	BOCC	255-3938
	Kelly Hiramoto	Transition Services Director	255-3423
	Kellee Hom	Clinical Project Director – IT	255-3425
	Hamilton Holt	Medical Director Primary Care Psychiatry	503-4717
	Jessica Huang	Business Office – Budget Unit	
I	Juan Ibarra	Research & Evaluation – OQM	255-3693
	Lisa Inman	Deputy Medical Director	337-2400
J	Georgia Jackson	Grants & Training	255-3587
	Hilda Jones	CDTA	255-3924
K	JN Kendall	Facilities & Operations	255-3738
	Lorraine Killpack	Director Private Provider Network Deputy Privacy Officer	255-3732
	Joseph Koehler	Office of Quality Management	255-3484
	Jeanne Kwong	Cultural Competency	255-3427
L	Valerie Lai	Transition Services	255-3432
	Sidney Lam	Adult/Older Adult SOC	255-3730
	Kevin Ledbetter	BHAC – Front Desk	503-4741
	Carla Love	DPH Compliance – Credentialer	255-3406

	Chris Lovoy	Children, Youth, and Family SOC	206-7612
	Rosemary Lee	Disaster Planning – Community Programs	255-3937
	Harriet Lem	MHSA	255-3762
	Michelle Long	Contract Development Technical Assistant (CDTA) Director	255-3409
	Stan Lowe	Pharmacy	255-3714
	Alison Lustbader	Children, Youth, and Family SOC	970-3849
M	Mailroom 2 nd floor		255-3431
	Judith Martin, MD	Alcohol and Drug County Administrator	255-3601
	Charles Maranon	Facilities & Operations	255-3408
	Wanda Materre	Cultural Competency/Ombudsman	255-3694
	Charles Mayer	Vocational & Peer Programs Manager	255-3417
	Yete McMahon	MCAH/Community Programs	255-3769
	MHSA Navigators	1 st Floor Lobby	503-4740
	Michelle Meier	Research & Evaluation – OQM	255-3914
	Earl Mercherson	IT Support	255-3766
	Tom Mesa	BOCC	255-3749
	Kathleen Minioza	MHSA Project Coordinator / AOD Admin Support	255-3556
	Richelle-Lynn Mojica	Grants & Training	255-3555
	Charles Morimoto	Director of Special Projects Community Programs	255-3750
	Pablo Munoz	IT Project Director	255-3926
	Craig Murdock	BHAC Director	503-4732
N	Tyronne Navarro	Facilities & Operations Manager	255-3405
	Sean Nguyen	BOCC	255-3521
	Stephanie Nguyen	Research & Evaluation - OQM	255-3799
	Sana Noble	Placement Services	255-3671

O	Marcellina Ogbu	Director of Community Programs	255-3524
	Diana Ontiveros	IT BHIS	255-3707
P	Seth Pardo	OQM	437-6293
	Rann Parker	SF Homeless Outreach Team	554-8458
	Chona Peralta	Compliance Officer	255-3443
	Judy Perillo	Business Office – Budget Unit	255-3451
	Pharmacy	1 st Floor	255-4752
	Diane Prentiss	Research & Evaluation – OQM	255-3696
R	Reception 4 th Floor	General Information	255-3500
	Reception 5 ^h Floor	General Information	255-3400
	Lisa Reyes	MHSA Program Manager	255-3613
	Charles Rivera	Adult/Older Adult SOC	255-3421
	Jo Robinson	Director of BHS	255-3440
	Sandi Robison	Pathways	255-3676
	Max Rocha	Deputy Director CYF	255-3692
	Stephanie Romney	Children, Youth, and Families SOC	255-3412
	Monica Rose	Director, Research & Evaluation – OQM	255-3535
	Ritchie Rubio	Research & Evaluation – OQM	255-3620
	Toni Rucker	Director – Office of Health Equity	255-3522
	Michelle Ruggels	Director of Operations	255-3404
S	Supply/Forms Room	2 nd Floor	255-3913
	Annie Salcedo	Business Office – Budget Unit	255-3498
	Michele Samponga	Facilities & Operations	255-3748
	Sajid Shaikh	Business Office – Budget Unit	255-3512
	Deborah Sherwood	Director – Office of Quality Management	255-3435
	Dave Sickles	Placement Services	255-3495
	Jeff Simbe	Shelter Monitoring	255-3793

	Charles Simons	Research & Evaluation – OQM	255-3688
	Marlo Simmons	Director – MHSA	255-3915
	Steve Solnit	IT BHIS	255-3922
	Shamsi Soltani	Research & Evaluation – OQM	255-3620
	James Stroh	CDTA	255-3445
	Irene Sung, MD	Chief Medical Officer, CP & Medical Director of BHS	255-3742
T	Angela Tai	Business Office ADM Assistant – Budget Unit	255-3554
	Eva Tan	Health Information Management	255-3486
	Cordell Thompson	Facilities & Operations	255-3414
	Matt Tierney	OBIC, COPE	255-4787
	Estifanos Tsegay	IT BHIS	255-3544
U	Adam Udlis	Transition Services	255-3774
V	Kimberly Voelker	IT	255-3566
W	Kathleen Wallace	MHSA Implementation Specialist	255-3684
	Gloria Wilder	Director, CHBS Pharmacy Services	255-3703
	Andrew Williams, III	CDTA	255-3928
	Korey Wong	BHAC	255-3623
	Rita Wu	DPH Compliance – Health Information Management	255-3484
Y	Albert Yu	Director, Ambulatory Care	255-3657
Z			