



London N. Breed
Mayor

Avatar Billing Bulletin

NEW! Billing Questions Contact Form

All Service Providers

March 7, 2023

Greetings Providers,

The BHS Billing Unit has a NEW Online Form for you to contact us with your Billing Questions!

Please bookmark this in your Browser:

https://forms.office.com/pages/responsepage.aspx?id=z8LVlj7OPUSaf9_MAJH3P8mPnUja5dJC_ojwL49PLjhJUOTUzM0dYMVhUUEhVSVkwWjdZVjIQSkINQi4u

Please note that the form does not support Internet Explorer anymore instead Chrome and Microsoft Edge browser should be used to open the link.

We encourage you reach out via this form initially, with new questions or topics. Questions or issues you submit via the Billing Questions Form will be triaged to the appropriate individual on the team and they will respond to you via email or phone within a couple business days.

To use the form, enter your Name, Email, best contact Phone number, Reporting Unit Number (RU) / Facility name, general question category, and (most important) a detailed description of the issue / question you'd like addressed. If you experience technical issues, please contact: Alvin Ho at alvin.ho@sfdph.org.

This is the form you should see:

forms.office.com/pages/responsepage.aspx?id=z8LVlj7OPUSaf9_MajH3P8mPnUJa5dJCojwI49PLjhUOTUzM0dYmVhUUEhVSVkwWjdZVjIQSkNQ4u

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San Francisco Department of Public Health

Behavioral Health Services - Billing Questions

This form is for healthcare professionals and individuals to use for billing purposes. Sensitive Protected Health Information should not be submitted. If PHI is submitted, the user confirms that they have obtained prior written consent in accordance with HIPAA regulations. You may also contact our billing department at 415-255-3557 with any questions. Thank you

CONFIDENTIALITY NOTICE: This message and any attachment are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

* Required

1. Name *

Enter your answer

2. Contact email *

Enter your answer

3. Contact phone number

Enter your answer

4. Facility Name (Reporting Unit Number)

Enter your answer

5. Please let us know what your question is related too.

Select your answer

6. Description *