

## **Frequently Asked Formulary Questions**

Why do CBHS Formulary Medication prescriptions reject at the pharmacy?

- The pharmacy may be unaware of the patient's CBHS eligibility and all prescriptions are being processed through the primary care insurance, i.e. CHN/HSF.
  - ❖ *Verify with the pharmacy that they have a CBHS BIS# on file for the patient and inform the pharmacy to bill the SF County Mental Health Program.*
  - ❖ *Be sure to use a CBHS Prescription Form and include the patient's BIS#.*

Who is covered by the CHN Formulary?

- The CHN formulary applies to patients enrolled in the City and County Sliding Scale Program, Healthy San Francisco and the San Francisco Health Plan (SFHP) Healthy Workers Program (IHSS).
- Patients must access all CHN prescriptions at one of the assigned contracted Walgreens Pharmacies (formerly Rite Aid), AG Pharmacy, or SFGH Outpatient Pharmacy.
- Patients accessing primary care at North East Medical Services (NEMS) must use the NEMS Pharmacy for all prescriptions.
  - ❖ *CHN Formulary can be accessed through Lexi-Comp or Epocrates Online or Epocrates Rx (PDA).*  
<http://www.epocrates.com/>

Who is covered by the San Francisco Health Plan Formulary (SFHP)?

- Healthy Families, Healthy Kids, Healthy Young Adults (0-18), Healthy Young Parent, and SFHP Managed Care Medi-Cal.
- Select Antipsychotic medications are covered under the Fee for Service Medi-Cal Program for patients enrolled in Managed Care Medi-Cal. Pharmacies must bill Fee for Service Medi-Cal not SFHP for these medications.
  - ❖ *SFHP Formulary can be accessed through Epocrates Online or Epocrates Rx (PDA).*  
[http://www.sfhp.org/providers/provider\\_resources/drug\\_formulary.aspx](http://www.sfhp.org/providers/provider_resources/drug_formulary.aspx)

Are there different Medi-Cal Formularies?

- Yes, there are three types of Med-Cal in San Francisco County:
  - Fee For Service Medi-Cal
  - Blue Cross Managed Care Medi-Cal
  - San Francisco Health Plan Managed Care Medi-Cal
- Each Medi-Cal has a different drug formulary. Please remember to check the type of Medi-Cal your patient has before prescribing medication.
  - ❖ *Please refer to the website below to access individual Medi-Cal Formularies.*  
[http://www.sfhp.org/providers/provider\\_resources/drug\\_formulary.aspx](http://www.sfhp.org/providers/provider_resources/drug_formulary.aspx)

What formulary do patients dually covered by HSF and CBHS utilize for mental health drugs?

- As long as the patient enrolled in HSF and has a CBHS BIS#, they may access the CBHS formulary for all mental health medications.

Plan	Formulary	Pharmacy
Community Health Network (CHN)	SFGH/CHN	Contracted Walgreens (formerly Rite Aid), AG Pharmacy, or SFGH Outpatient Pharmacy
City and County Sliding Scale		
Healthy San Francisco		
SFHP Healthy Workers (IHSS)		
Medi-Cal fee-for-service	Medi-Cal	Any in California
Blue Cross Managed Care Medi-Cal	Blue Cross Medi-Cal	
SFHP Healthy Families	SFHP	Pharmacies in San Francisco
SFHP Healthy Kids		
SFHP Healthy Young Parents		
SFHP Managed Care Medi-Cal		
Community Behavioral Health Services	CBHS (San Francisco Mental Health Plan)	Pharmacies in San Francisco

\*Antipsychotics carved out to fee-for-service Medi-Cal