

An aerial photograph of San Francisco, California, showing the city's dense urban landscape, the Golden Gate Bridge in the background, and the bay. The text is overlaid on the image.

**San Francisco General Hospital**

**Medical Center**

**Annual Report to the**

**Health Commission**

**December 18, 2007**



Photo by R. Van Tassel

# SFGH Executive Committee Members

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- ☞ **Gene Marie O’Connell**, Executive Administrator (Chair)
- ☞ **Jeff Critchfield, MD**, Chief of Medical Staff (Chair - Medical Executive Committee)
- ☞ **Cathryn Thurow**, Director, UCSF Dean’s Office
- ☞ **Susan Currin, RN, MS**, Chief Nursing Officer & Dir. of Patient Care Services (Chair - Nursing Executive Committee)
- ☞ **Valerie Inouye**, Chief Financial Officer
- ☞ **Kathy Jung, MPH**, Associate Administrator, Facility and Hospital Rebuild
- ☞ **Roland Pickens, MHA**, Associate Administrator, Diagnostics, Medical Specialty Services and Primary Care
- ☞ **Sharon Kotabe, PharmD**, Associate Administrator, Pharmaceutical Services
- ☞ **Kathy Murphy, JD**, Deputy City Attorney, Risk Management, Medical Staff Service
- ☞ **Iman Nazeeri-Simmons**, Director, Quality Management,
- ☞ **Sharon McCole-Wicher, RN, MS**, Director, Behavioral Health Services at SFGH
- ☞ **John Luce, MD**, Chief Medical Officer & Medical Director, Quality Management
- ☞ **Sharon Kwong**, Director, Medical Social Services
- ☞ **Kathryn Eng, MPH**, Director, Health at Home
- ☞ **Doug Eckman**, Operations Manager, UCSF Dean’s Office
- ☞ **Elaine Lee**, Human Resources Manager
- ☞ **Pat Skala**, Senior Manager, Information Systems
- ☞ **Anson Moon**, Data, Community and Media Relations
- ☞ **Marti Paschal**, Director of Administrative Operations
- ☞ **Delvecchio Finley**, Associate Administrator, Support Services

# SFGHMC Mission

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It is the Mission of San Francisco General Hospital to provide quality healthcare and trauma services with compassion and respect.

# **Vision Statement**

The background image shows the San Francisco General Hospital Medical Center, a large, multi-story concrete building with a central entrance. The building has a modern, institutional design with many windows. In the foreground, there is a paved walkway leading to the entrance, flanked by green lawns and trees. A sign above the entrance reads "SAN FRANCISCO GENERAL HOSPITAL MEDICAL CENTER".

**Rebuild SFGH so we can  
continue to provide  
healthcare and trauma  
services for people in need.**

# SFGHMC Values

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- Patient and Staff Safety
- Quality Health Care
- Disease Prevention
- Staff Retention and Recruitment
- Culturally Responsive Care
- Efficient Resource Management
- Academic Excellence in Training and Research

**Goals for  
Fiscal Year 2007 - 2008**

# Patient Safety

is very important to us!

*Please help us keep you safe.*

## Goal 1

## Promote Patient Safety



Gene O'Connell, RN, MS, Chief Executive Officer  
San Francisco General Hospital Medical Center

- Please give your **name & date of birth** every time a staff member asks for them.
- Please remind us if we don't **clean our hands**.
- **We don't want you to fall.** Tell us if you see something that might cause you to fall.

To report safety concerns please contact:  
The SAN FRANCISCO GENERAL HOSPITAL  
**Patient Advocate at 206-5176**

# ¡La seguridad de nuestros pacientes es muy importante para nosotros!

*¡Ayúdenos a mantener su seguridad.*



Sue Currin, RN, MS, Directora de Enfermería  
Centro Médico San Francisco General Hospital

- Denos su **nombre y fecha de nacimiento** cada vez que un miembro del personal se lo pida.
- Avisenos si observa que no nos **limpiamos las manos**.
- **No queremos que se caiga.** Avisenos si observa algo que pueda hacerle caer.

Si desea reportar cualquier asunto relacionado con la seguridad,  
llame al **Defensor del Paciente** del  
**SAN FRANCISCO GENERAL HOSPITAL al 206-5176**

# Goal 2

## Implement Healthy San Francisco





**Goal 3**

**Promote Organizational and Staff Cultural Responsiveness.**

# Goal 4

# Promote Staff Retention and Recruitment





**Goal 5**

**Improve Hospital Infrastructure**

# Goal 6

## Plan for the Replacement Hospital





American College of Surgeons  
COMMITTEE ON TRAUMA

CERTIFICATE OF VERIFICATION

The Committee on Trauma of the American College of Surgeons,  
in accordance with the rules and regulations thereof, verifies that

**Comply With All Regulatory  
Standards and Performance  
Improvement Initiatives**

San Francisco General Hospital

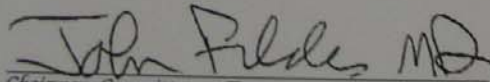
San Francisco General Hospital

meets the criteria for

Level I Trauma Center

according to the document

"Resources for Optimal Care of the Injured Patient."

  
Chairman, Committee on Trauma

  
Chairman, Verification Review Committee

  
Director, Trauma Department

August 7, 2007  
Date Issued

August 7, 2010  
Date of expiration

# The Heart of the City

