

# Table of Contents

**Chapter 1 - Message from the Director.....2**

**Chapter 2 - Health Commission.....6**

**Chapter 3 - Inside the Department.....10**

**Chapter 4 - Who We Serve.....19**

**Chapter 5 - DPH Stars.....56**

**Chapter 6 - The Strategic Plan.....62**

**Chapter 7 - Healthy San Francisco.....65**

**Chapter 8 - Cultural Competency.....72**

**Chapter 9 - Goal 1.....76**

**Chapter 10 - Goal 2.....84**

**Chapter 11 - Goal 3.....97**

**Chapter 12 - Goal 4.....106**

**Chapter 13 - Budget.....115**

**Appendix.....120**