

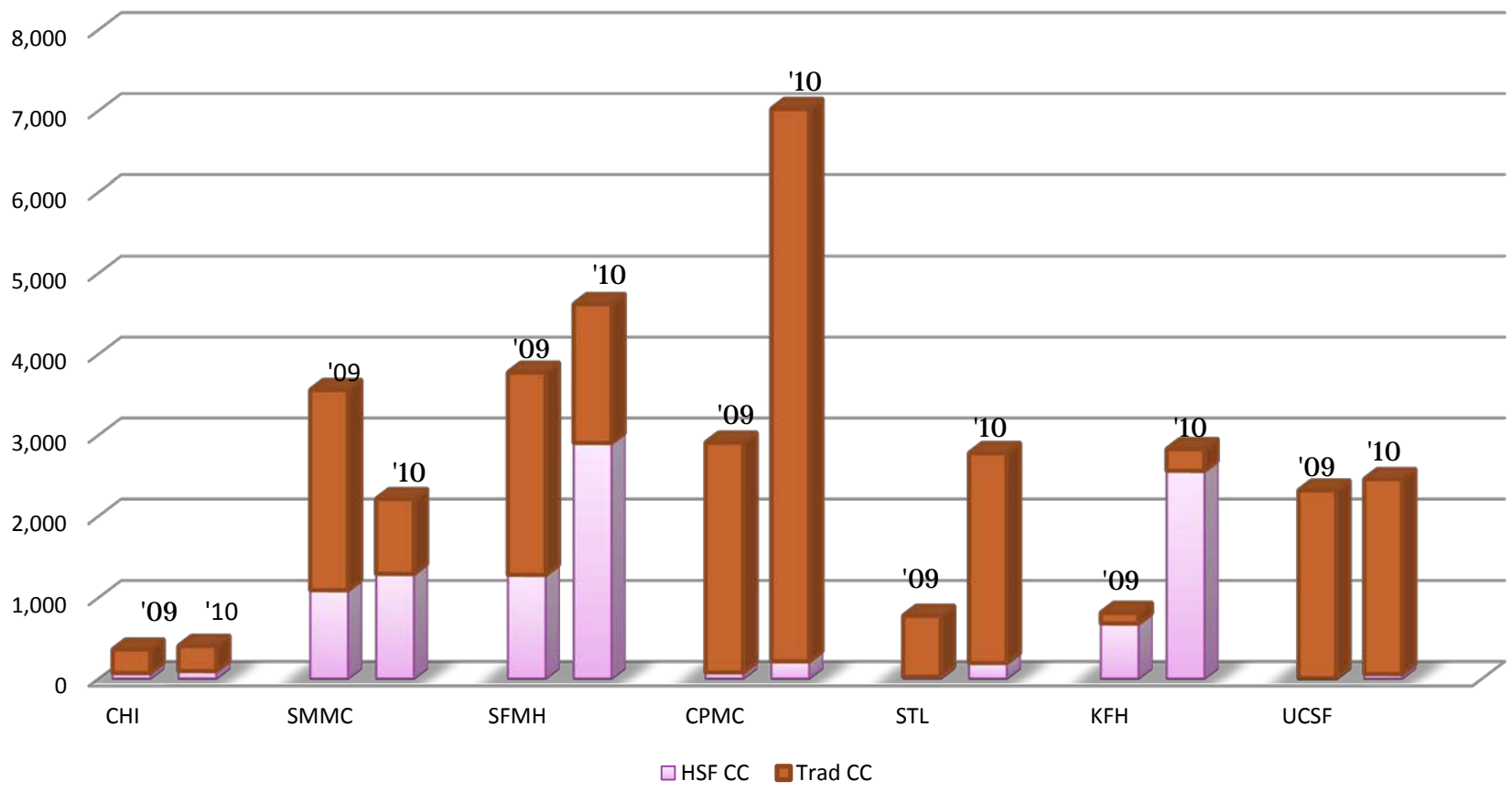
Hospital Charity Care Report FY2010: 10 Years of San Francisco's Charity Care Ordinance

Report Chart Pack - Attachment A

San Francisco Department of Public Health
Office of Policy and Planning
October 18, 2011

	CPMC	STL	CHI	SFMH	SMMC		KFH-SF	SFGH	UCSF
Data Categories	2010	2010	2010	2009-10	2009-10		2009-10	2009-10	2009-10
<i>Cost of Charity Care Provided</i>									
Non-HSF Charity Care Costs	\$10,538,613	\$3,146,093	\$224,131	\$3,645,416	\$2,112,231.00		\$3,490,463	\$51,616,040	\$10,509,349
HSF Charity Care Costs	\$1,864,439	\$1,080,424	\$121,220	\$4,108,598	4,031,298.00		\$1,998,457	\$78,218,941	\$749,825
Total	\$12,403,052	\$4,226,517	\$345,351	\$7,754,014	\$6,143,529		\$5,488,920	\$129,834,981	\$11,259,174
<i>Applications for Charity Care</i>									
Total # of Applications Accepted	6,810	2,585	316	885	918		1,327	54,148	2,457
Total # of Applications Denied	524	121	0	25	0		270	12,437	0
Total	7,334	2,706	316	910	918		1,597	66,585	2,457
<i>Unduplicated/Individual CC Recipients</i>									
Total Unduplicated CC Patients (HSF)	213	193	93	2,904	1,293		2,560	31,907	55
Total Unduplicated Patients (Non-HSF)	6,810	2,585	310	1,715	918		267	50,298	2,402
Emergency (HSF)	122	144	82	1,189	564		2,157	5,319	12
Emergency (Non-HSF)	2,338	1,710	80	923	541		259	7,147	452
Inpatient (HSF)	84	53	6	106	101		228	1,343	43
Inpatient (Non-HSF)	1,085	219	15	94	54		93	1,787	851
Outpatient (HSF)	37	11	5	733	911		2,510	30,263	10
Outpatient (Non-HSF)	4,196	773	221	240	421		164	43,778	1,653
<i>Costs & Charges</i>									
Gross Patient Revenue	\$3,369,000,000	\$518,041,000	\$175,067,922	\$754,924,385	\$851,557,781		N/A	\$1,576,233,471	\$5,938,414,673
Total Other Operating Revenue	\$54,038,000	\$1,126,000	\$2,048,064	\$1,910,081	\$5,670,517		N/A	\$20,245,728	\$17,021,217
Total Operating Expenses	\$960,611,000	\$134,976,000	\$79,153,698	\$182,255,591	\$201,828,810		N/A	\$634,607,555	\$1,644,669,700
Cost-to-Charge Ratio	26.90%	25.84%	44.04%	23.89%	23.03%		N/A	39.00%	27.41%
Medi-Cal Shortfall	\$51,763,000	\$24,160,000	\$4,063,160	\$19,155,766	\$11,778,928		\$4,745,844	\$72,962,000	\$89,171,000

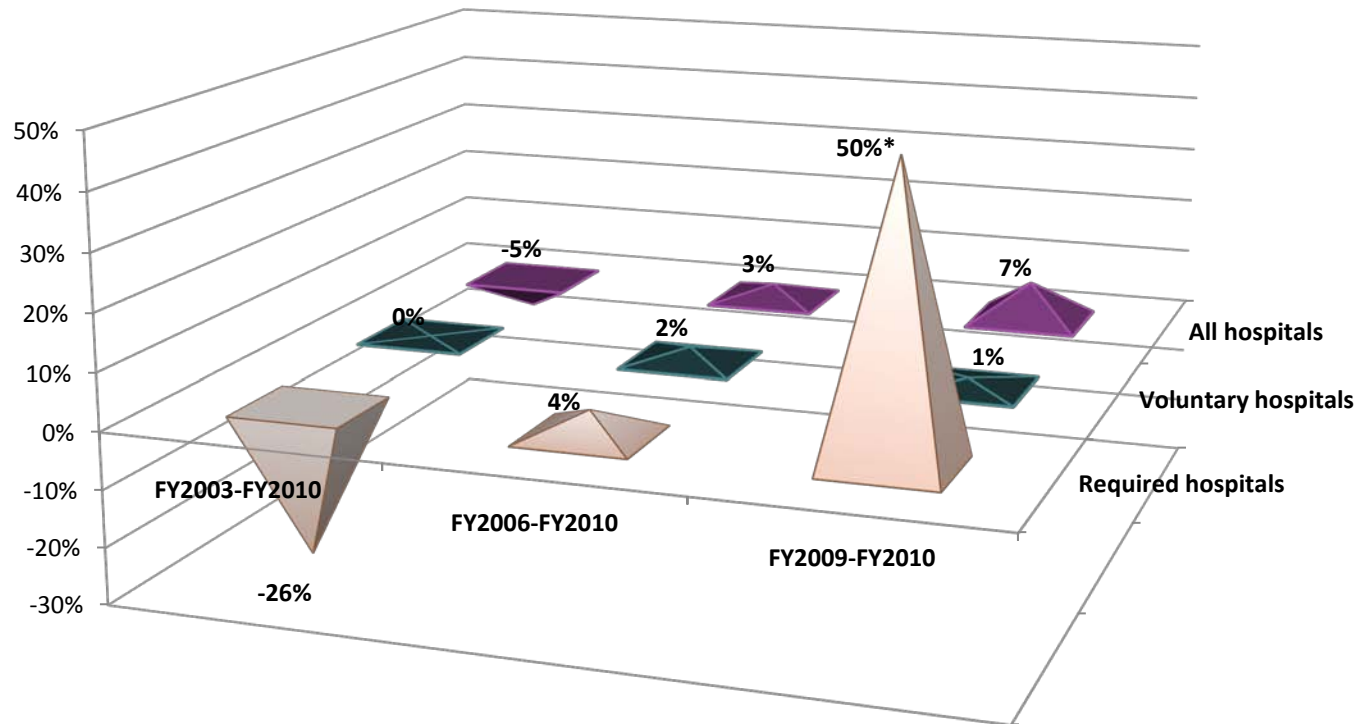
Charity Care Patients - FY2009 & FY2010



Number of Unduplicated Charity Care Patients, 2001 to 2010

System	Hospital	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	% Change from 03	% Change from 06	% Change from 09
Required														
CHW	SFMH	1,211	1,327	1,603	1,474	1,639	2,662	3,087	3,164	3,773	4,619	188%	74%	22%
CHW	SMMC	6,749	6,053	7,244	8,011	8,967	10,291	3,164	3,059	3,558	2,211	-69%	-79%	-38%
Chinese	CHI	139	103	104	77	158	201	452	365	359	403	288%	100%	12%
Sutter	CPMC	638	619	1,039	1,174	1,303	1,178	1,234	1,562	2,907	7,023	576%	496%	142%
Sutter	STL	6,722	13,708	13,042	3,129	2,307	1,978	819	1,022	776	2,778	-79%	40%	258%
Subtotal		15,459	21,810	23,032	13,865	14,374	16,310	8,756	9,172	11,373	17,034	-26%	4%	50%
Voluntary														
Kaiser Perm- anente	KFH-SF	N/A	N/A	731	221	226	258	140	289	813	2,827	287%	996%	248%
SF DPH	SFGH	50,784	78,968	84,165	81,383	73,912	81,447	78,470	74,497	83,083	82,205	-2%	1%	-1%
UC Regents	UCSF	N/A	N/A	2,617	1,353	5,190	3,668	6,895	8,304	2,316	2,457	-6%	-33%	6%
Subtotal		50,784	78,968	87,513	82,957	79,328	85,373	85,505	83,090	86,212	87,489	0%	2%	1%
Grand Total		66,243	100,778	110,545	96,822	93,702	101,683	94,261	92,262	97,585	104,523	-5%	3%	7%

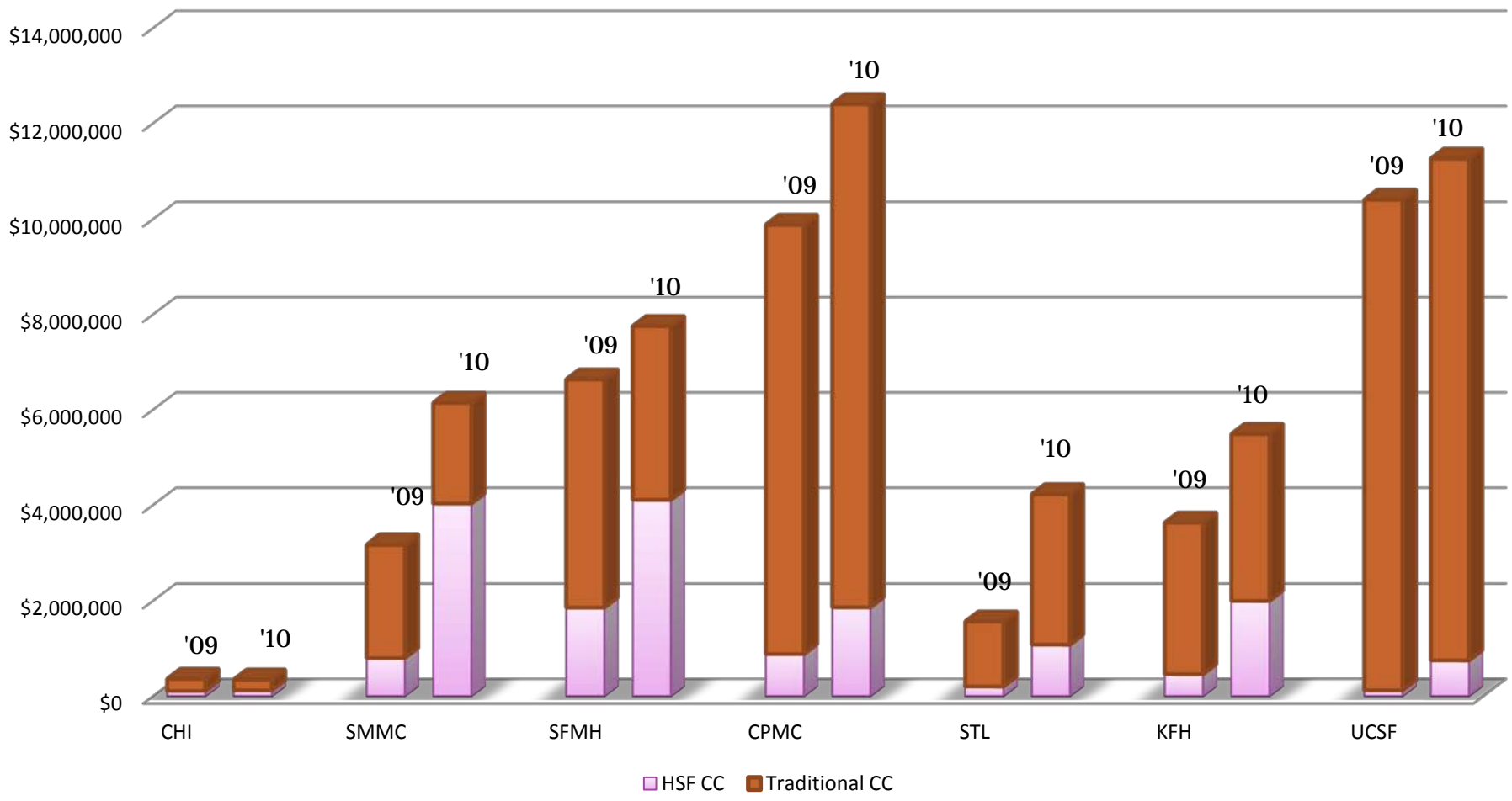
Unduplicated Charity Care Patients: Percent Change, past years to FY2010



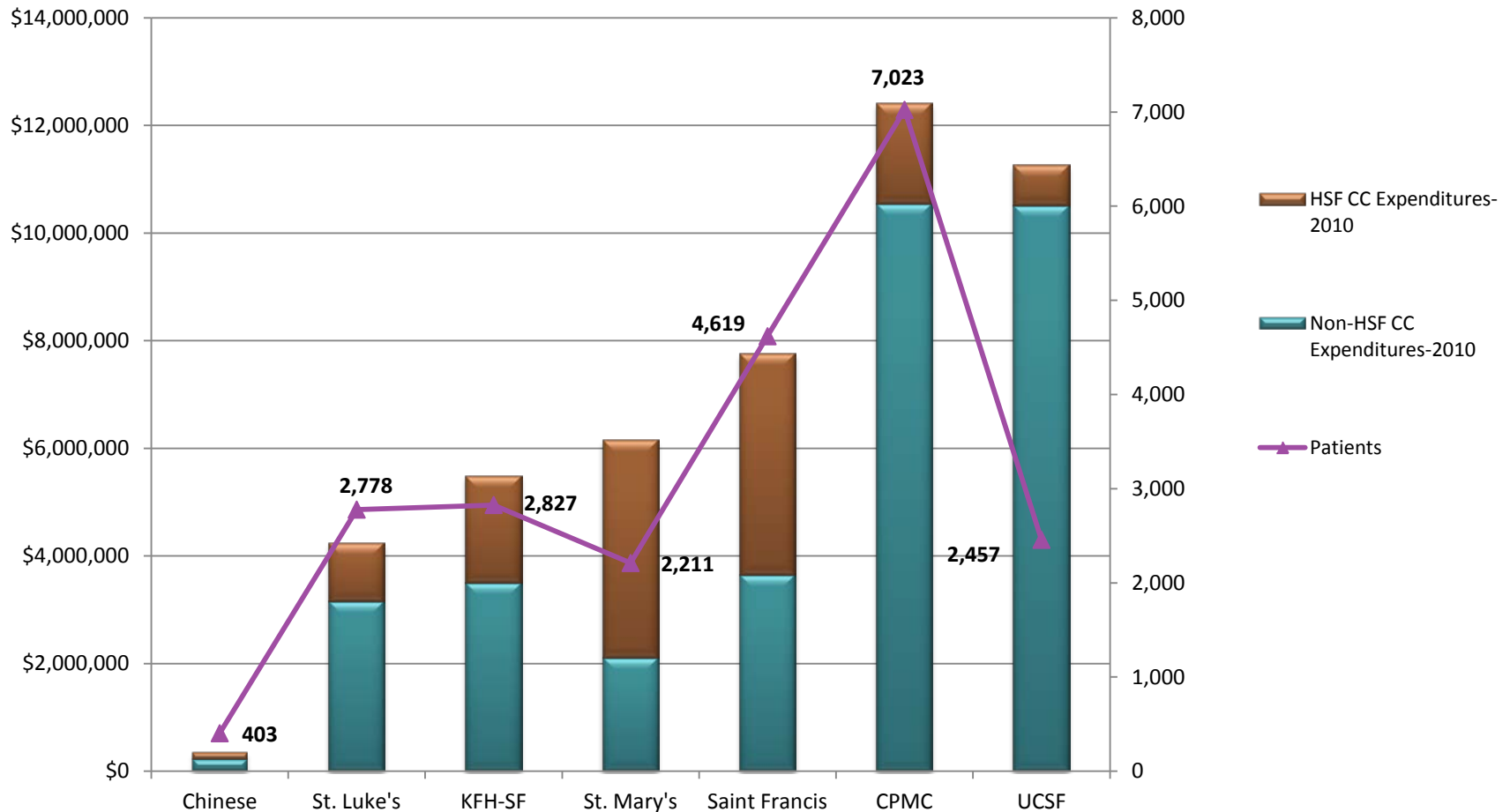
* As shown in the table on page 4, the hospitals with the largest increase of charity care patients seen from FY2009 to FY2010 were Sutter hospitals: CPMC and St. Luke's, with 142% and 258% increases respectively. The 50% increase shown here is largely due to the change in the registration process at these hospitals. The patients enrolled in CPMC and St. Luke's financial assistance programs in FY2010, and reported to DPH as charity care patients, would have been considered bad debt by these hospitals in the past. (For more information, refer to page 23 of the full Charity Care report.)

Patients are unduplicated within each hospital, but not between hospitals.

Charity Care Expenditures - FY2009 and FY2010



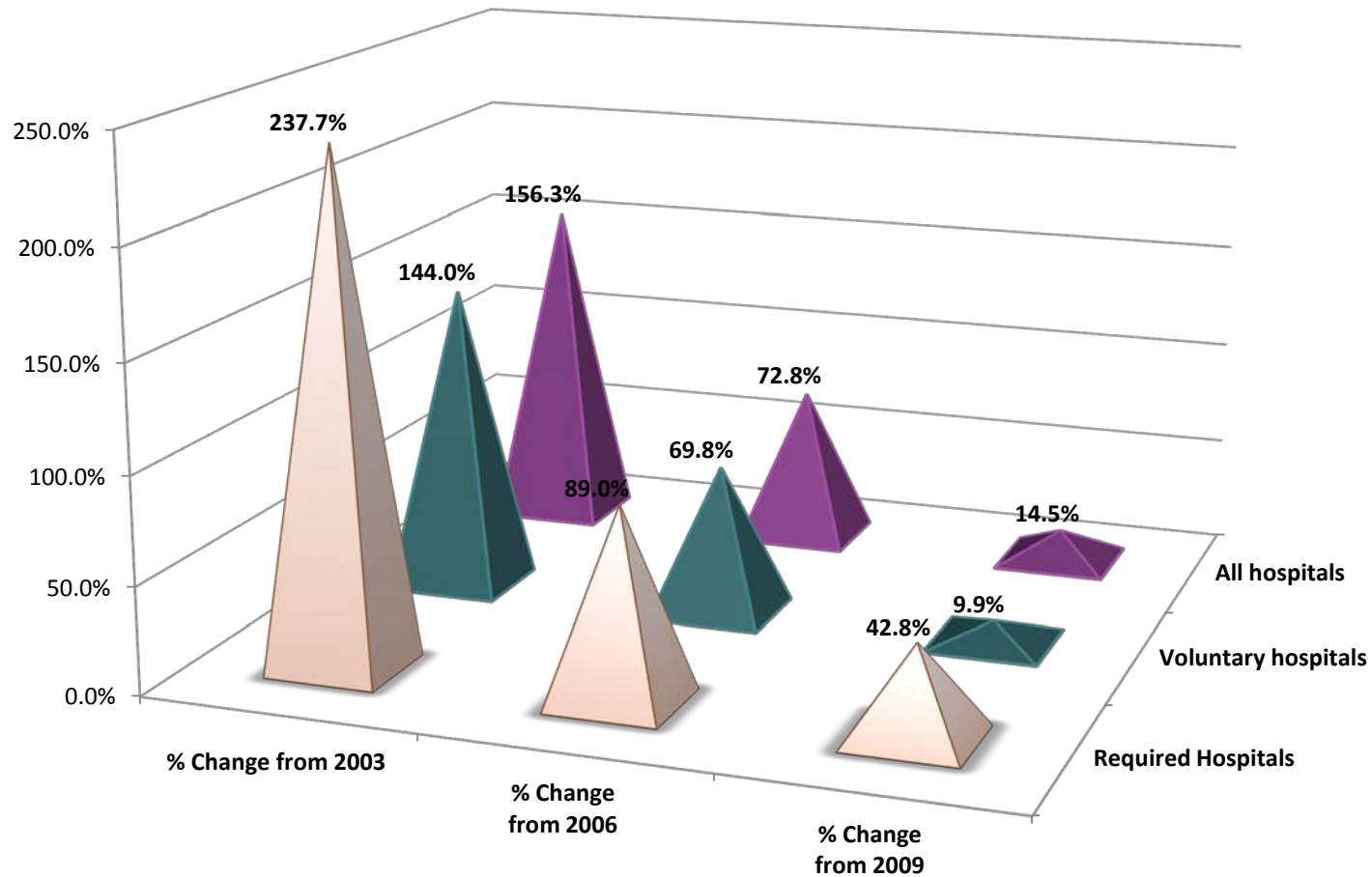
Charity Care Expenditures with Number of Charity Care Patients, 2010



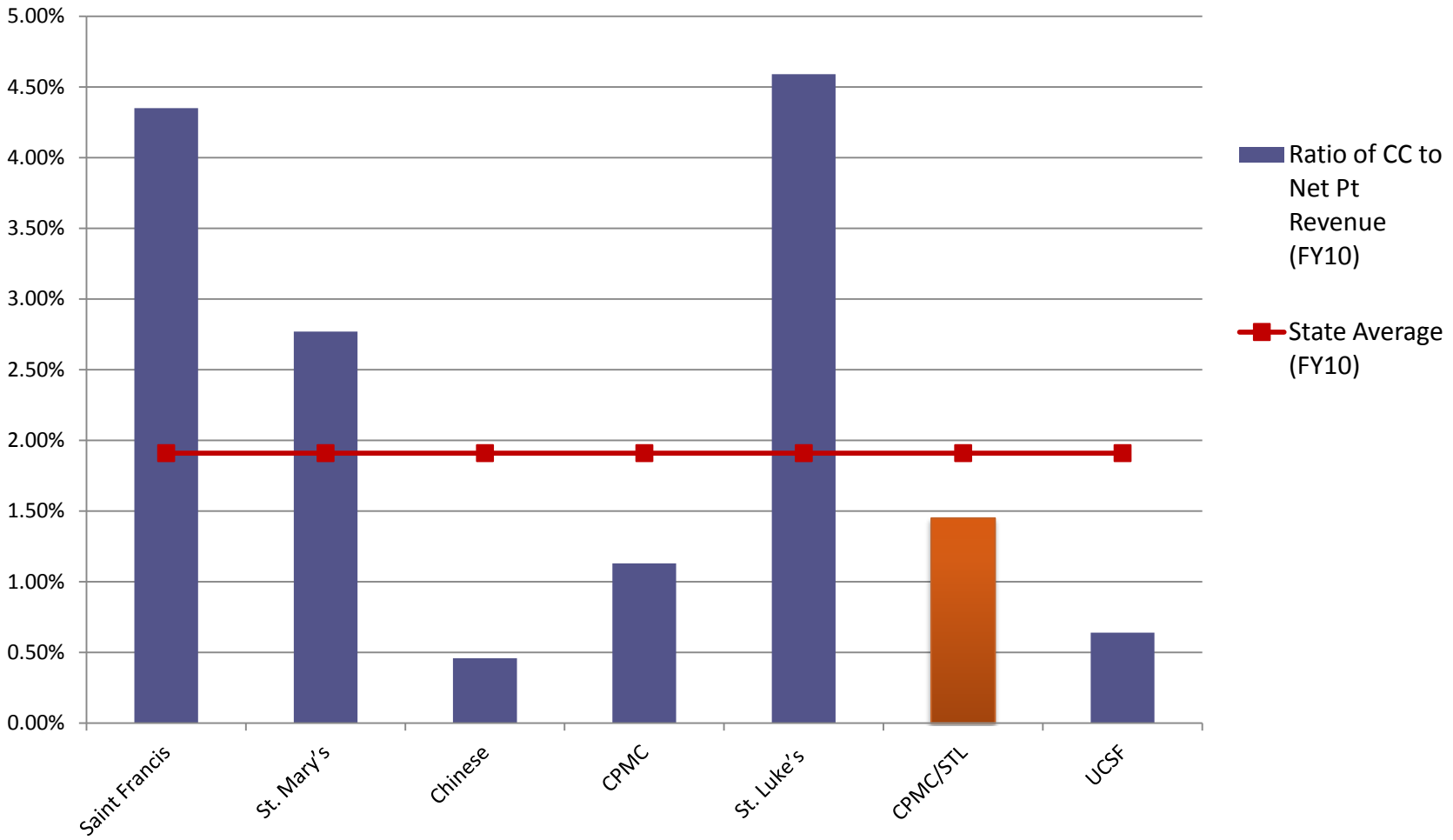
Charity Care Expenditures by Hospital, 2001 through 2010

System	Hosp	2002	2003	2004	2005	2006	2007	2008	2009	2010
Required										
CHW	SF MH	\$1,485,932	\$2,065,139	\$2,881,000	\$2,299,430	\$4,155,987	\$4,459,102	\$4,795,428	\$6,636,561	\$7,754,014
CHW	SM MC	\$1,897,194	\$2,139,047	\$2,117,000	\$2,967,551	\$3,533,505	\$4,629,789	\$4,742,976	\$3,174,337	\$6,143,529
Chi- nese	CHI	\$150,295	\$191,141	\$158,959	\$149,105	\$265,295	\$537,389	\$346,379	\$360,343	\$345,351
Sutter	CP MC	\$1,504,619	\$2,391,084	\$4,311,690	\$5,367,835	\$5,225,596	\$3,987,986	\$5,307,931	\$9,881,190	\$12,403,052
Sutter	STL	\$3,956,923	\$2,355,063	\$2,615,000	\$2,705,790	\$3,158,558	\$1,861,142	\$2,898,673	\$1,563,968	\$4,226,517
Subtotal		\$8,994,963	\$9,141,474	\$12,083,649	\$13,498,711	\$16,338,941	\$15,475,408	\$18,091,387	\$21,616,399	\$30,872,463
Voluntary										
Kaiser Perm.	KFH- SF	\$1,361,158	\$1,096,470	\$867,626	\$813,863	\$1,131,063	\$1,354,121	\$1,419,762	\$3,629,855	\$5,488,920
CCSF	SF GH	\$58,005,945	\$54,715,511	\$70,638,906	\$76,419,043	\$79,684,447	\$87,531,711	\$92,315,163	\$119,353,403	\$129,834,981
UC Regents	UC SF	n/a	\$4,272,291	\$3,267,005	\$3,590,537	\$5,510,297	\$4,127,289	\$11,279,383	\$10,406,901	\$11,259,174
Subtotal		\$58,367,103	\$60,084,273	\$75,773,537	\$80,823,443	\$86,325,807	\$93,013,121	\$105,014,308	\$133,390,159	\$146,583,075
Grand Total		\$68,362,066	\$69,225,746	\$86,857,186	\$94,322,154	\$102,664,748	\$108,816,134	\$123,105,695	\$155,006,558	\$177,455,538

Charity Care Expenditures: Percent Change, compared to FY2010



Ratio of Charity Care to Net Patient Revenue



Emergency Department Services Provided, FY 2001-2010

	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	% Change 2003	% Change from 2006	% Change from 2009
SFMH	891	1,130	1,158	1,150	1,307	1,370	1,850	1,837	2,018	2,112	82.4%	54.2%	4.7%
SMMC	564	538	525	864	799	1,063	1,050	1,151	1,168	1,105	110.5%	4.0%	-5.4%
CHI	0	69	63	48	67	52	124	152	190	162	157.1%	211.5%	-14.6%
CPMC	429	436	801	938	1,066	849	835	928	798	2,460	207.1%	189.8%	208.4%
STL	2,449	5,439	3,651	876	1,331	2,363	947	1,633	619	1,854	-49.2%	-21.5%	199.4%
Subtotal	4,333	7,612	6,198	3,876	4,570	5,697	4,806	5,701	4,792	7,693	24.1%	35.0%	60.5%
KFH	0	907	731	221	226	258	140	289	616	2,416	230.5%	836.4%	292.2%
SFGH	9,375	12,899	9,460	9,302	12,653	10,972	10,739	9,281	12,378	12,466	31.8%	13.6%	0.7%
UCSF	0	0	96	148	206	251	428	976	533	464	383.3%	84.9%	-12.9%
Subtotal	9,375	13,806	10,287	9,671	13,085	11,481	11,307	10,546	13,527	15,346	49.2%	33.7%	13.4%
Total	13,708	21,418	16,485	13,547	17,655	17,178	16,113	16,247	18,319	23,039	39.8%	34.1%	25.8%

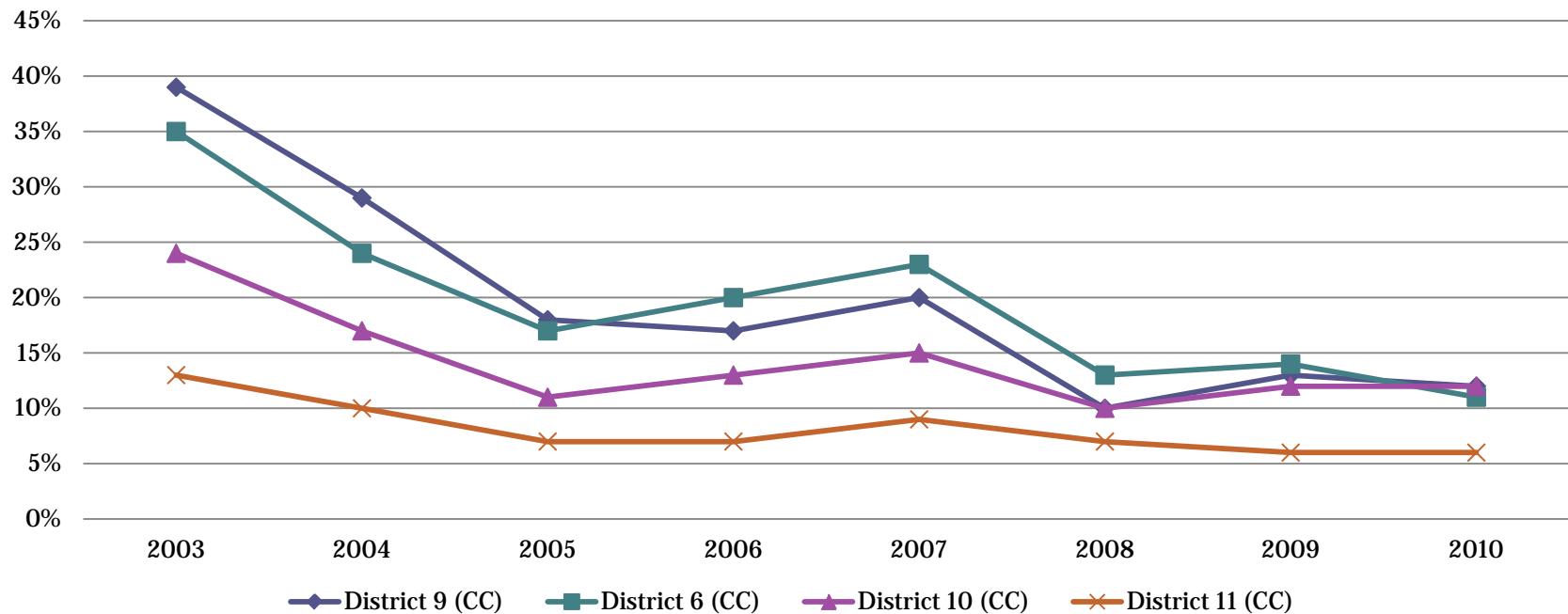
Inpatient Services Provided, FY 2001-2010

	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	% Change 2003	% Change 2006	% Change 2009
SFMH	100	154	224	260	80	341	269	235	284	200	-10.7%	-41.3%	-29.6%
SMMC	99	150	146	205	187	253	247	203	201	155	6.2%	-38.7%	-22.9%
CHI	N/A	19	36	16	21	23	57	35	26	21	-41.7%	-8.7%	-19.2%
CPMC	119	102	105	459	442	505	457	375	620	1169	1013.3%	131.5%	88.5%
STL	1,174	1,531	880	160	172	167	129	208	106	272	-69.1%	62.9%	156.6%
	1,492	1,956	1,391	1,100	902	1,289	1,159	1,056	499	1817	30.6%	41.0%	264.1%
KFH	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	71	321	N/A	N/A	352.1%
SFGH	30,221	3,146	2,831	2,961	3,275	2,821	2,393	2,634	2783	3130	10.6%	11.0%	12.5%
UCSF	N/A	N/A	235	449	1,212	626	2,764	1,089	4303	894	280.4%	42.8%	-79.2%
	30,221	3,146	3,066	3,410	4,487	3,447	5,157	3,723	7157	4345	41.7%	-3.2%	-39.3%
	31,713	5,102	4,457	4,510	5,389	4,736	6,316	4,779	7,656	6162	38.3%	14.3%	-19.5%

Outpatient Services Provided, FY 2001-2010

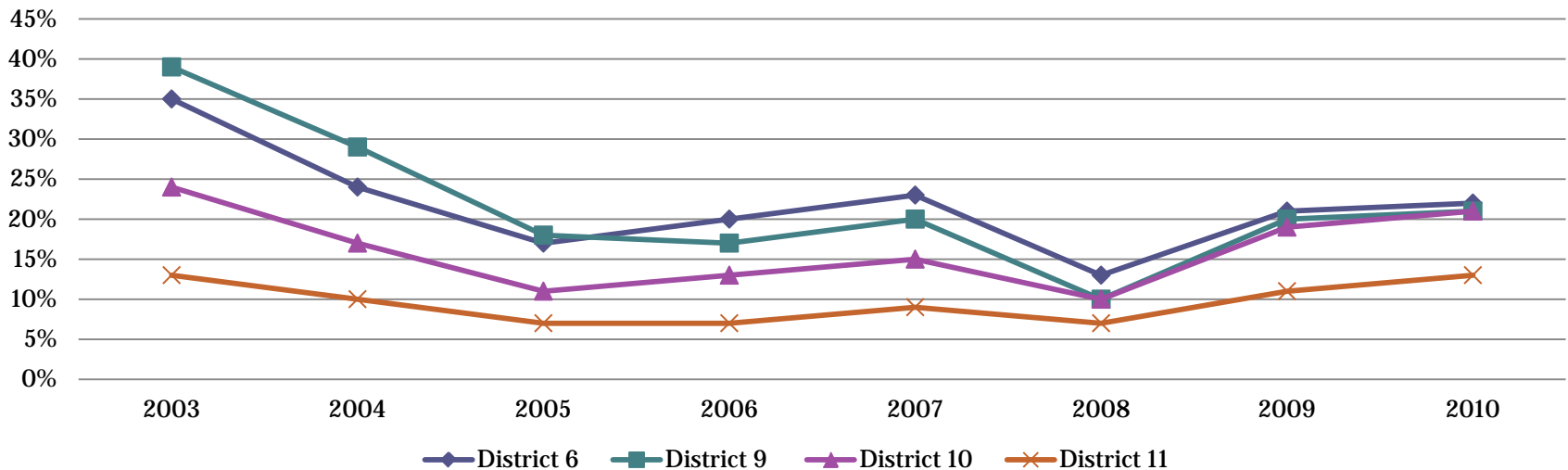
	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	% Change 2003	% Change 2006	% Change 2009
SFMH	220	43	221	64	252	951	968	1,092	1472	973	340.3%	2.3%	-33.9%
SMMC	6,086	5,365	6,573	6,942	7,981	8,975	1,867	1,705	2170	1,332	-79.7%	-85.2%	-38.6%
CHI	0	42	38	27	95	147	303	227	203	226	494.7%	53.7%	11.3%
CPMC	155	81	133	717	952	995	1,161	1,630	1882	4,233	3082.7%	325.4%	124.9%
STL	3,099	10,246	8,950	2,141	898	563	249	256	101	784	-91.2%	39.3%	676.2%
Subtotal	9,560	15,777	15,915	9,891	10,178	11,631	4,548	4,910	5828	7,548	-52.6%	-35.1%	29.5%
KFH	0	0	0	0	0	0	0	0	736	2,674	n/a	N/A	263.3%
SFGH	28,008	74,095	72,781	73,075	57,984	67,654	65,338	62,582	74995	74,041	1.7%	9.4%	-1.3%
UCSF	0	0	2,286	756	3,772	2,791	3,703	6,239	3288	1,663	-27.3%	-40.4%	-49.4%
Subtotal	28,008	74,095	75,067	73,831	61,756	70,445	69,041	68,821	79,019	78,378	4.4%	11.3%	-0.8%
Total	37,568	89,872	90,982	83,722	71,934	82,076	73,589	73,731	84,847	85,926	-5.6%	4.7%	1.3%

Percentage of Residents per District that Successfully Applied for Charity Care*, Top Districts



*These data represent successful applicants of SF hospitals' financial assistance programs, excluding Healthy San Francisco. The graph shows the percentage of charity care applicants within the top districts over time. For example, in FY10, 12% of residents in Districts 9 and 10 successfully applied for charity care, 11% in District 6, and 6% in District 11.

Percentage of Residents per District: Charity Care Applications + HSF Enrollment*, Top Districts



*This chart is similar to the one on the previous page (p. 14), with the addition of the Healthy San Francisco enrollees in these Districts. The HSF enrollees adds between 7 and 11 percent to the percentage of traditional charity care applicants in the highlighted Districts. With traditional charity care added to HSF enrollees, the percentage of low-income, uninsured individuals being served in FY2010 was a little over 20% for Districts 6, 9, and 10, and 13% for District 11.

Bay Area Counties Served by SF Charity Care, All SF Hospitals

