

**Community Meeting:  
The San Francisco Department of Public Health  
Reaching Our Public Health Goals**

**Thursday, April 27, 2004, 6:00 p.m. – 8:00 p.m.  
Visitacion Valley Community Center  
50 Raymond Ave**

**#1 What can the Department do over the next five years to meet your health needs?**

- **Improve translation and language services**  
- Including signage and written correspondence
- **Reduce waits for appointments and offer same-day/walk-in appointments**
- **Offer better access to prescriptions (including brand name)**
- **Offer longer time for prescriptions (SFGH = 1 month only, NEMS = 3 months)**
- **Offer free hepatitis screening**
- **Radio/TV spots about SARS**
- **Reduce the cost of services**
- **Extend service hours (Saturdays)**  
- Including phone lines, e.g., 1-800-300-9950
- **Understand ethnic difference and reactions to prescription drugs**
- **Improve cultural competence (not just language)**
- **Offer better dental care**

**#2 What can the Department do over the next five years to prevent disease and injury among you and your family?**

- Offer more health fairs/screening
- Offer better cancer prevention/education for Asian populations
- Address nutrition/better labeling
- Ensure language capacity in terrorism preparation
- Offer more health screening for seniors
- Address the interactions between Western and Chinese medicines

**#3 What can the Department do over the next five years to use resources cost-effectively and efficiently?**

- Urgent care services should be available, not just emergency

**#4 What can the Department do over the next five years to engage with your community?**