**What you Need to Know**

**If You’re Getting a COVID-19 Test**

- The test checks for COVID-19 virus in your body right now
- Results are reported to the Department of Public Health, so that health staff can help identify infections and keep them from spreading. Health staff are trained to keep your personal information private

**WHILE WAITING FOR TEST RESULTS**

- **If you have COVID-19 symptoms** ➔ follow [Home Isolation Steps](#) (page 2)  
  Note: If you have COVID-19 symptoms and you have tested positive for COVID-19 in the last 3 months, talk to your healthcare provider about what to do next
- **If you do not have COVID-19 symptoms, but you have recently had “Close Contact” with a person who has COVID-19** ➔ follow [Home Quarantine Steps](#) (page 2)
- **If no COVID-19 symptoms or close contacts** ➔ stay safe, wait for test results.

For more detailed information about what to do after you get tested for COVID-19, please see the booklet: [https://sf.gov/sites/default/files/2020-11/AfterYourCovid19Test-111620-web.pdf](https://sf.gov/sites/default/files/2020-11/AfterYourCovid19Test-111620-web.pdf)

**WHEN YOU RECEIVE YOUR TEST RESULTS**

**Positive Results (virus detected).** A “positive” viral test generally means you had COVID-19 infection on the day you were tested. Follow [Home Isolation Steps](#) (page 2)  
Note: If you tested positive for COVID-19 in the last 3 months AND you have recovered from that past infection but your test is still positive, talk to your healthcare provider about what to do next.

**Negative Results (virus not detected).** A “negative” viral test means you probably do not have COVID-19 infection right now. This is a little tricky, so read carefully:

- If you have had no COVID-19 symptoms or close contacts, then you do not have COVID-19. Done!
- If you have had no COVID-19 symptoms but you did have recent close contact with a person who has COVID-19, then continue to follow [Home Quarantine Steps](#) (page 2).
- If you had COVID-19 symptoms, the negative test result could be wrong -- you still might have COVID-19. This is because the test is excellent but not perfect.
  - At a minimum, follow [Home Isolation Steps](#) until you feel better, with at least 1 day with no fever
  - Or, ask your healthcare provider when you should stop following the [Home Isolation Steps](#)
  - Or, if you are in close contact with a “vulnerable” person, you might want to keep following [Home Isolation Steps](#) until at least 10 days have passed since your symptoms first started

**COVID-19 symptoms:** fever at least 100.4°F, chills, cough, shortness of breath, difficulty breathing, sore throat, muscle aches, headache, feeling unusually weak or tired, nausea, vomiting, diarrhea, congested or runny nose, or losing the sense of smell or taste.

**A Close Contact** is someone who had any of the following types of contact with a person with COVID-19 (regardless of whether either party was masked) while they were contagious: 1) was within 6 feet of the person with COVID-19 for a total of 15 minutes or more during a 24 hour period, 2) lived or stayed overnight with a person with COVID-19, 3) was the intimate sex partner of a person with COVID-19, including only kissing, 3) took care of or got taken care of by someone with COVID-19, OR 4) had direct contact with the body fluids or secretions with a person with COVID-19 (e.g. got coughed or sneezed on or shared eating or drinking utensils)

**Vulnerable** means age 50 years or more, or has medical conditions such as heart, lung, or kidney disease, diabetes, obesity, cancer, sickle cell, or a weakened immune system. See more at [www.sfcdcp.org/vulnerable](https://www.sfcdcp.org/vulnerable)
# Home Isolation and Quarantine Guidelines for People with COVID-19 Infection and their Household or Close Contacts

Follow **Home Isolation Steps** if you have:

- Positive test for COVID-19 viral infection, or
- Healthcare provider diagnosis of COVID-19, or
- COVID-19 symptoms and you had close contact with someone who has COVID-19, or
- COVID-19 symptoms and you are waiting for test results

**Reference:** [Health Officer Isolation Directive](#)

## Home Isolation Steps

Most people with COVID-19 have mild illness. Persons of any age can become seriously ill, but the risk is higher for those age 50 years or older or who have medical conditions such as heart, lung, or kidney disease, diabetes, obesity, cancer, sickle cell, or a weakened immune system.

Follow steps on page 3, plus:

**Stay home for at least 10 days**

- You can end your isolation after at least **10 days** since your symptoms began, and your fever is gone for the past 24 hours without taking fever-reducing medicine like acetaminophen (Tylenol®) and your other symptoms have improved. If you had a positive COVID-19 test but never had symptoms, stay home for at least **10 days** after the day you were tested.
- If you have severe immune system weakness you may need to stay in isolation longer. Please discuss with your healthcare provider.
- You do not need, and should not get, a second COVID-19 test in order to end your Isolation. Just follow the instructions in the bullets above.

**Close Contacts**

- See definition of Close Contact, page 1
- If you had a positive COVID-19 viral test or a healthcare provider’s diagnosis of COVID-19, then everyone who you had close contact with from 48 hours before your symptoms began (if you never had symptoms, then from 48 hours before your test) until self-isolated, should follow the Home Quarantine Steps. Please share this document with them. To request help in notifying your Close Contacts without revealing your identity to them, please call 415-554-2830.

**What if you can’t separate yourself from others?**

- Anyone who continues to be in close contact with you will need to begin a new quarantine cycle of 14 full days after the last day that person had close contact with you, or from the date that your isolation ends.
- Persons unable to care for themselves must stay home but don’t have to isolate from their caregiver.

Follow **Home Quarantine Steps** if:

- You live in a household with, or had close contact with, someone who has COVID-19

→ see definition of Close Contact, page 1

**Reference:** [Health Officer Quarantine Directive](#)

## Home Quarantine Steps

It can take up to 14 days to develop symptoms if you become infected with COVID-19.

### Follow steps on page 3, plus:

**Stay home to see if you develop symptoms**

- You must stay in home quarantine for at least 14 full days after you were last in close contact with the person with COVID-19.
- If you cannot avoid having close contact with the person with COVID-19 while they are sick (for example, you are their caregiver), you must stay in quarantine for 14 full days **after** the day that person completed their self-isolation. (This is likely to be at least 24 total days of home quarantine.)

**What if you develop symptoms?**

- COVID-19 symptoms include fever, chills, cough, shortness of breath, sore throat, runny nose, or muscle pain, headache, nausea, vomiting, diarrhea, or losing the sense of smell or taste.
- If you develop any of the above symptoms, and they are new symptoms that you don’t usually have in daily life, then you may have COVID-19, should get tested, and follow the Home Isolation Steps.
- Monitor your symptoms closely and seek medical advice or medical care if symptoms worsen, especially if you are at a higher risk of serious illness.
- Get COVID-19 diagnostic testing to confirm that you have it and notify your Close Contacts they should quarantine. Call your healthcare provider or contact 3-1-1 for testing locations.

**Which groups do not have to quarantine?**

- Essential COVID-19 Response Workers*: (check employer’s policy; try to follow Home Quarantine Steps while not at work)

*Essential COVID-19 Response Workers are healthcare workers, laboratory personnel handling COVID-19 specimens, morgue workers, first responders, law enforcement, sanitation workers, 911 and 311 operators, emergency management personnel, individuals assigned to work as Disaster Service Workers, and individuals who work in long-term care facilities or homeless shelters.
Steps for BOTH Home Isolation and Home Quarantine

- Stay home except to seek medical care. Do not go to work, school, or public areas. Do not use public transportation, ride shares or taxis. If you must take transit to get to testing or other essential needs, see [www.sfcdcp.org/safetransit](http://www.sfcdcp.org/safetransit)
- Separate yourself from others in your home, especially people with higher risk of serious illness. Stay in a specific room and away from other people as much as possible. Use a separate bathroom, if available
- Do not allow visitors into your home, and do not prepare or serve food to others
- Limit your contact with pets
- If you cannot meet the requirements for Isolation or Quarantine where you currently live, contact 3-1-1 to request help with housing, food, or other needs
- If your employer requests a letter or a negative test to return to work, you can direct them to [https://www.sfcdcp.org/workletter](http://https://www.sfcdcp.org/workletter)
- If you have other concerns related to the impact of isolation and quarantine on your work, visit [https://www.sfcdcp.org/workerFAQ](http://https://www.sfcdcp.org/workerFAQ)

Prevent the spread:

- Wear a face covering or mask if you are in the same room with others. Others should wear a face covering or mask if they share or enter the room with you.
- Cover your coughs and sneezes. Cover your mouth and nose with a tissue or sneeze into your sleeve -- not into your hands -- then throw away the tissue into a lined trashcan and immediately wash hands.
- Wash your hands often with soap and water - especially after coughing, sneezing, or blowing your nose, or after going to the bathroom. Alcohol-based hand sanitizer with a minimum content of 60% alcohol can be used instead of soap and water if the hands are not visibly dirty.
- Do not share household items such as dishes, cups, utensils, towels, bedding with other people. After using these items, wash them thoroughly with soap and water. Laundry may be washed in a standard washing machine with warm water and detergent; bleach may be added but is not necessary.
- Clean and disinfect all “high-touch” surfaces every day (including counters, tabletops, doorknobs, faucets, toilets, phones, tv remotes, keys, keyboards), and especially any surfaces that may have body fluids on them. Use household cleaning and disinfectant sprays or wipes, according to the product label instructions. More info: [https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cleaning-disinfection.html](https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cleaning-disinfection.html)

Practice home care:

- Rest and drink plenty of fluids. You may take acetaminophen (Tylenol®) to reduce fever and pain.
  - Do not give children younger than age 2 years any medications without first checking with a healthcare provider.
  - Note that medicines do not “cure” COVID-19 and do not stop you from spreading the virus.
- Seek medical care if your symptoms get worse, especially if you are at a higher risk of serious illness.
- **Symptoms that indicate you should seek medical care include:**
  - Difficulty Breathing
  - Can’t keep fluids down
  - Dehydration
  - Confusion
  - Other serious symptoms

- If possible, call ahead before going to your healthcare provider’s office or hospital and tell them you are in Isolation for COVID-19 to prepare health care personnel for your arrival and protect others from getting infected.
  - Do not wait in any waiting rooms; wear a face covering or mask at all times if possible.
  - Do not use public transportation.
  - If you call 911, first notify the dispatch and paramedics that you are under isolation for COVID-19.

For more information, or to get these guidelines in another language, visit [http://www.sfcdcp.org/I&Q](http://www.sfcdcp.org/I&Q) or call 3-1-1.

Thank you for your cooperation in this important public health matter