A. General Requirements

The “Additional Businesses” listed below may operate, subject to the requirements set forth in the Order and to any additional requirements set forth below or in separate industry-specific guidance by the Health Officer. These businesses were selected based on current health-related information, the risk criteria set forth in Section 3 of the Order, and the overall impact that allowing these businesses to resume or expand operation will have on mobility and volume of activity in the County.

To mitigate the risk of transmission to the greatest extent possible, before resuming operations, each Additional Business must:

- Comply with all of the “General Requirements for Businesses and Business Activities” set forth in Section 4 of the Order, including, without limitation, the requirement to prepare, post, implement, and distribute to their Personnel a Social Distancing Protocol checklist as specified in Section 4.d and Appendix A of the Order for each of their facilities in the County where Personnel or members of the public will be onsite;
- Prepare, post, implement, and distribute to their Personnel a written health and safety plan checklist that addresses all applicable best practices set forth in relevant Health Officer directives; and
- Comply with any relevant state guidance and local directives. If a conflict exists between state guidance and local public health directives related to the COVID-19 pandemic, the most restrictive provision shall be followed, as further provided in Section 10 of the Order.

Businesses that operate outdoors may, subject to any applicable permit requirements, conduct their operations in a tent, canopy, or other shelter, as long as the shelter complies with: (1) the California Department of Public Health’s November 25, 2020 guidance regarding “Use of Temporary Structures for Outdoor Business Operations” (available at https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Use-of-Temporary-Structures-for-Outdoor-Business-Operations.aspx); and (2) SFDPH’s guidance on “Safer Ways to Use New Outdoor Shared Spaces for Allowed Activities During COVID-19” (available at https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf).

Unless otherwise provided in this Order or an industry-specific Health Officer directive, the capacity limit does not include staff or other Personnel of a business. The health-related basis for selection of Additional Businesses and the specific requirements for risk mitigation are generally summarized below.

B. List of Additional Businesses

For purposes of the Order, Additional Businesses include the following, subject to the stated limitations and conditions:

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**Retail Stores for Goods**

- **Basis for Addition.** Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., while paying for goods). No inherently risky activities requiring removal of Face Coverings are involved. While shopping, customers interact only with a small number of individuals from other Households. Although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate physical distancing and adherence with other Social Distancing Requirements.
b. **Description and Conditions to Operate.**

1. **Curbside/Outdoor Pickup:** Retail stores may operate for curbside/outside pickup of goods, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-17, including as that directive may be amended in the future.

2. **In-Store Retail:** Retail stores may operate for indoor shopping, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-17, including as that directive may be amended in the future.

3. **Indoor Shopping Centers:** Indoor Shopping Center (defined as a building or group of buildings where customer access to stores is possible only through indoor passage ways or indoor common areas) may operate subject to the General Requirements in Section 4 of the Order and the following additional limitations and conditions:

   - The Indoor Shopping Center must limit capacity in the facility and in each individual storefront to the lesser of: (1) 50% the maximum occupancy or (2) the number of people who can maintain at least six feet of physical distance from each other at all times.
   - Common areas must be closed.
   - Food courts may operate only up to the lesser of 50% occupancy or 200 people (patrons only).
   - Indoor Shopping Centers must limit entry by patrons to the food court area; screen patrons for COVID-19 symptoms and close contacts before patrons enter the food court area; post signage that warns of the transmission risk at the entrance to the food court area; and implement all other applicable requirements of Health Officer Directive No. 2020-16, including as that directive may be amended in the future, regarding indoor dining.
   - The Indoor Shopping Center must adopt and post a Health and Safety Plan addressing the requirements of Appendix A to the Order and comply with Health Officer Directive No. 2020-17, including as that directive may be amended in the future.

Indoor Shopping Centers are no longer required to submit reopening plans to the Health Officer for review.

For clarity, operation of retail stores under category (1) and (2), above, applies only to the sale of goods and not to the provision of services or the rental of equipment, which are covered separately in Sections (4) and (5), below.

(Added May 17, 2020; Revised June 1, 2020, June 11, 2020, September 30, 2020, April 14, 2021; Non-substantive revisions July 13, 2020, October, 20, 2020, November 3, 2020, and
Order No. C19-07v – Appendix C-1: Additional Businesses Permitted to Operate

[Revised April 14, 2021]

March 2, 2021; Subsection suspended July 20, 2020, with minor update on August 14, 2020; Subsection reinstated with amendments on September 1, 2020; Subsection suspended November 10, 2020; Capacity reduced November 28, 2020, and December 4, 2020; Capacity increased January 27, 2021, and March 23, 2021)

(2) **Manufacturing, Warehousing and Logistical Support**

a. **Basis for Addition.** Personnel can wear Face Coverings and maintain at least six feet of physical distance at all times. No inherently risky activities involving the removal of Face Coverings are involved. Personnel will interact only with a consistent and moderately sized group of people (i.e., the business’s other Personnel) as members of the public do not generally frequent these businesses. Finally, risks of virus transmission associated with this activity can be mitigated through Social Distancing Requirements (Order Section 8.o) and sanitation, and other worker safety protocols.

b. **Description and Conditions to Operate.**

1. **Manufacturing:** Manufacturing businesses—including non-essential manufacturing businesses—may operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-11, including as that directive may be amended in the future.

2. **Warehousing and Logistical Support:** Businesses that provide warehousing and logistical support—including non-essential businesses—may operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-12, including as that directive may be amended in the future.

(Added May 17, 2020; Revised June 1, 2020, and June 11, 2020; Non-substantive revisions July 13, 2020, and April 14, 2021)

(3) **Childcare and Youth Programs for All Children**

a. **Basis for Addition.** Childcare and educational or recreational programs for youth are critical to early education and developmental equity, family social and economic wellbeing, and economic recovery from the pandemic. More specifically, such programs are an important element for a child’s social and emotional development, as well as for a child’s physical health and wellness. Also, childcare and youth programs are often necessary to allow parents or guardians to work, making the availability of such programs important for individual families as well as the local economy. Although attendance at a childcare or youth program involves a high number of close contacts that may be of
lengthy duration, the risks of virus transmission can be reduced by mitigation measures and medical evidence indicates that childcare and youth programs can be operated safely as long as such mitigation measures are followed.

b. Description and Conditions to Operate.

1. **Childcare Programs**: Group care facilities for very young children who are not yet in elementary school—including, for example, licensed childcare centers, daycares, family daycares, and preschools (including cooperative preschools)—collectively, “Childcare Programs”) may open and operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-14, including as that directive may be amended in the future.

2. **Summer Camps**: Summer camps and summer learning programs that operate exclusively outside of the academic school year (“Summer Camps”) may operate June 1, 2021 through August 31, 2021, for sessions of at least three weeks, subject to the same limitations and conditions set forth for Out of School Time Programs. See Section 3.b.3, below and Health Officer Directive No. 2020-13.

3. **Out of School Time Programs**: Educational or recreational institutions or programs that provide care or supervision for school-aged children and youth—including for example, community hubs, informal “learning pods” (also known as “pandemic pods,” “learning cohorts” or “micro-schools”), other programs that support distance learning, school-aged childcare programs, youth sports programs, and afterschool programs (“Out of School Time Programs” or “OST Programs”) may open for all children, subject to the General Requirements in Section 4 of the Order and the following limitations and conditions:
   
   i. Any youth sports or exercise taking place as part of an OST or organized and supervised youth sports program must comply with the requirements set forth in Health Officer Directive No. 2021-01 regarding youth and adult sports, including as that directive may be amended in the future;
   
   ii. OST Programs must comply with all of the requirements set forth in Health Officer Directive No. 2020-21, including as that directive may be amended from in the future.

For clarity, this Section does not apply to schools, which are addressed separately in Section 5.a of the Order.

(4) **Low Contact Retail Services**

a. **Basis for Addition.** Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., in some instances where remote payment is not feasible, while paying for services). No inherently risky activities involving the removal of Face Coverings are involved. Customers interact only with a small number of individuals from other Households, and although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate social distancing and decrease the risk of virus transmission.

b. **Description and Conditions to Operate.** Services that do not generally require close customer contact (e.g., dog grooming and shoe or electronics repair) may operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-17, including as that directive may be amended in the future.

For clarity, this provision does not apply to personal service businesses, such as hair salons, barbershops, nail salons, or piercing or tattoo parlors.

(Added June 1, 2020; Revised June 11, 2020, July 20, 2020, January 27, 2021, and April 14, 2021; Non-substantive revisions July 13, 2020; Capacity reduced November 28, 2020, and December 4, 2020; Capacity increased March 23, 2021)

(5) **Equipment Rental Businesses**

a. **Basis for Addition.** Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., while paying for services). No inherently risky activities involving the removal of Face Coverings are involved. Customers interact only with a small number of individuals from other Households, and although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate social distancing and decrease the risk of virus transmission. The majority of interactions can occur outdoors, which further decreases risk—and businesses are strongly urged to conduct interactions outdoors to the largest extent possible. Also, the risk of multiple individuals using shared equipment can be mitigated through sanitation measures.

b. **Description and Conditions to Operate.** Businesses that rent equipment for permissible recreational activities (e.g., bicycles, kayaks, paddleboards, boats, horseback riding, climbing equipment, or fishing equipment) may operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-17, including as that directive may be amended in the future.

In addition, all equipment must be thoroughly cleaned between customers as required by industry standards with procedures effective against the Novel Coronavirus SARS-CoV-2

(Added June 1, 2020; Revised June 11, 2020, and October 27, 2020; Non-substantive revisions July 13, 2020, and April 14, 2021; Suspension note added July 20, 2020 and removed September 1, 2020; Capacity reduced November 28, 2020, and December 4, 2020; Capacity increased January 27, 2021, and March 23, 2021)

(6) Professional Sports Teams: Practices, Games, and Tournaments without In-Person Audiences with an Approved Plan

a. Basis for Addition. Although contact sports may present a significant risk of virus transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. Resuming such events—which are subject to strict health controls and mitigation measures—represents a first step toward the resumption of professional sports exhibitions that can be broadcast for the entertainment of the public and viewed by the public remotely in a safe manner.

b. Description and Conditions to Operate. Professional sports teams that wish to resume practices, games, or tournaments and broadcasting of those events in San Francisco, without in-person spectators, may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among players, staff, media, broadcast crew, and any others who will be in the facility. The plan must include a proposal for interval testing (without using City resources) of all players and coaching staff who will be present in the facility. Plans must be submitted to HealthPlan@sfcityatty.org. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the team may then resume activities consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee. Teams, games, exhibitions, and tournaments must also comply with any applicable Health Officer directives to the extent they are consistent with the approved plan; in the event of an inconsistency, the approved plan controls. Finally, crew, athletes, coaching staff and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan.

This Section does not apply to events with live audiences, which are covered in Section 27, below.

(Added June 1, 2020; Revised June 11, 2020, March 23, 2021, and April 14, 2021; Non-substantive revisions June 26, 2020; Suspension note added July 20, 2020)
(7) **Entertainment Venues: Live Streaming or Broadcasting Events without In-Person Audiences with an Approved Plan**

a. **Basis for Addition.** Although some types of live entertainment and cultural events, such as music, dance and comedy performances, may present a risk of virus transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. Resuming such events—without a live audience and subject to strict health controls and mitigation measures—represents a step toward the resumption of these entertainment and cultural activities that can be broadcast and watched by the public remotely in a safe manner.

b. **Description and Conditions to Operate.**

1. **Small Scale Events Without Live Audiences.** Operators of entertainment venues may film, stream, or otherwise broadcast small scale events so long as:
   
i. the venue remains closed to the public;
   
ii. the live stream is limited to the fewest number of Personnel needed (up to a maximum of 50 people in the facility, including, without limitation, media Personnel needed for the broadcast); and

   iii. the venue complies with the requirements set forth in Section 22.b.2, below, for outdoor film and media productions, or 22.b.3, below, for indoor film and media productions, as appropriate.

   To further reduce the risk of transmission, it is strongly recommended that all events allowed under this section be conducted and filmed, streamed, or otherwise broadcast from outdoors. The same outdoors recommendation applies to all other operations that are allowed under the Order to be filmed, live streamed or otherwise broadcast indoors with health restrictions.

2. **Medium and Large Scale Events Without Live Audiences.** Operators of entertainment venues that wish to film, stream, or otherwise broadcast events that require more than 50 people to be on site at the facility at any one time or that otherwise deviate from the requirements set forth in Sections 22.b.2 and 22.b.3, below, may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among participants. Proposed plans must be submitted to HealthPlan@sfcityatty.org. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the venue may then begin operating consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee. Cast, crew, and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan.

Dining

a. **Basis for Addition.** Dining presents a higher risk of virus transmission than in other allowable interactions because Face Coverings must be removed to eat and drink. But mitigation measures in dining establishments can decrease the transmission risk if they are strictly followed by all customers and Personnel.

b. **Description and Conditions to Operate.** Restaurants and bars may operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-16, including as that directive may be amended in the future.

For clarity, bars, wineries, breweries, and distilleries that do not serve bona fide meals may not operate indoors at this time.


Outdoor Fitness Classes

a. **Basis for Addition.** Outdoor fitness classes involve mixing of Households and a moderate number of contacts. Also, the contacts are often of relatively long duration. Accordingly, and because exercise causes people to more forcefully expel airborne particles, the risk of virus transmission is higher than in other allowable interactions. But participants can—and must—wear Face Coverings and maintain at least six feet of physical distance at all times and not share equipment. Further, outdoor interactions carry a lower risk of transmission than most indoor interactions, and health protocols in outdoor fitness classes can significantly decrease the transmission risk.

b. **Description and Conditions to Operate.** Outdoor fitness classes (e.g., outdoor boot camp, non-contact dance classes, tai chi, Pilates, and yoga classes) may operate subject to the following limitations and conditions:

i. The business/instructor must ask each participant using the standard screening questions attached to the Order as Appendix A and Attachment A-2 (the “Screening Handout for Non-Personnel”). Screening must occur before people are allowed to join the class to prevent the inadvertent spread of the SARS-CoV-2 virus. A copy of the Screening Handout for Non-Personnel must be provided to anyone on request, although a poster or other large-format version of the Screening Handout for Non-Personnel may be used to review the questions with people verbally. Any person who answers “yes” to any screening question is at risk of having the SARS-CoV-2 virus, must not be allowed to participate, and must cancel or reschedule their class. The instructor can use the guidance
available online at www.sfcdcp.org/screen for determining how best to conduct screening;

ii. All participants must maintain a physical distance of at least six feet from each other, from the instructor(s), and from members of the public at all times;

iii. The business/instructor must have permission of the property owner to use the space;

iv. All participants and instructors must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future; and

v. Equipment (e.g., medicine balls, resistance bands, mats, weights, or yoga blocks) may not be shared by members of the class and must be thoroughly cleaned between each use with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html).

For clarity, this section does not apply to contact sports (e.g., football) or fitness classes that involve physical contact (e.g., jiu jitsu or boxing with sparring). Those activities are covered by Health Officer Directive No. 2021-01. Also, this section does not cover childcare or summer camp programs for children or youth, which are governed by section 3 above and Heath Officer Directive Nos. 2020-13 and 2020-14, including as those directives may be amended in the future.

Additional guidance about outdoor fitness classes from the San Francisco Department of Public Health is available at http://www.sfdph.org/directives.


(10) **Indoor Household Services**

a. **Basis for Addition.** Household service providers and residents can wear Face Coverings and maintain at least six feet of physical distance at all times. No inherently risky activities requiring the removal of Face Coverings are involved. Although indoor household services may involve mixing of Households (if the resident is at home) and occurs indoors, the number of contacts is low. Finally, risks of virus transmission can be mitigated through adherence to other Social Distancing Requirements and to sanitation, and other safety protocols.

b. **Description and Conditions to Operate.** Providers of indoor household services that can be provided while maintaining social distancing (e.g., house cleaners and cooks) may operate, subject to the following limitations and conditions:
i. Household service providers may not enter a residence to provide services if either the household service provider or anyone in the residence has recent COVID-19 infection, exposure or symptoms, as listed in the standard screening questions attached to the Order as Attachment A-2 (the “Screening Handout for Non-Personnel”). Screening must occur before the household service provider enters the home;

ii. When feasible, residents should leave the premises when household services providers are in their home—if leaving the premises is not feasible, residents should try to be in a different room than the household service provider to the greatest extent possible;

iii. When feasible, leave windows and doors open to increase ventilation or run mechanical ventilation systems;

iv. High touch surfaces and any shared implements or tools should be cleaned at the beginning and end of any service visit;

v. Both residents and household service providers must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, as that order may be amended in the future.

For clarity, this section does not allow personal service providers, such as hair dressers or personal trainers, to provide in-home services. Also, this section does not apply to in-home childcare, which is independently permissible under Section 8.a.xxi of the Order.

Additional guidance about indoor household services from the San Francisco Department of Public Health is available at http://www.sfdph.org/directives.


(11) **Offices for Non-Essential Businesses**

a. **Basis for Addition.** Personnel can wear Face Coverings and maintain at least six feet of physical distance at all times. No inherently risky activities involving the removal of Face Coverings are involved. Personnel will interact only with a consistent and moderately sized group of people (i.e., the business’s other Personnel). Finally, risks of virus transmission associated with this activity can be mitigated through adherence to other Social Distancing Requirements and to sanitation, and other safety protocols.

b. **Description and Conditions to Operate.** Office workplaces that are not otherwise permitted to operate under this Order may open, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-18, including as that directive may be amended in the future.
(12) **Outdoor Zoos with a Health and Safety Plan**

a. **Basis for Addition.** Personnel and visitors can wear Face Coverings and maintain at least six feet of physical distance from people in different Households at all times. No inherently risky activities involving the removal of Face Coverings are involved. And outdoor businesses are safer than indoor businesses. Finally, the number, frequency and proximity of contacts can be minimized through capacity limitations and the risk of virus transmission can reduced through other health protocols.

b. **Description and Conditions to Operate.** Zoos that wish to resume operations for visits by the public solely in their outdoor spaces may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among Personnel and visitors.

The plan must be submitted to HealthPlan@sfcityatty.org, and must include detailed descriptions of how the business intends to address the following safety precautions.

- Ensuring that the facility limits capacity to the number of Personnel and patrons that can comply with the Social Distancing Requirements;
- Signage regarding Social Distancing Requirements (to include at least six feet of distance, handwashing/sanitizer practices, Face Covering policy);
- Ensuring Personnel and patrons wear Face Coverings at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future;
- Ticketing booths and payment systems;
- Personnel safety precautions;
- Compliance with applicable Health Officer directives (e.g. regarding Food and beverage concessions, and retail gift shops);
- Monitoring and limiting patrons to ensure physical distancing between members of different Households;
- Paths of travel through the establishment and wayfinding signage;
- Sanitation for restrooms;
- Tours and audio self-tour equipment;
- Coat/personal property check services;
- Sanitation for high-touch surfaces and areas; and
- Interactive exhibits (cleaning and disinfecting interactive exhibits at minimum daily
or at industry standards if more frequent; and ensuring proper hand hygiene before and after interactive exhibits through presence of hand hygiene stations).

The zoo does not need SFDPH to approve its plan before it may resume operations in accordance with the proposed plan. But in the event SFDPH identifies deficiencies in the plan, SFDPH will follow up with the business.


(13) **Boat Tour Operators**

a. **Basis for Addition.** Personnel and passengers can wear Face Coverings and maintain six feet of physical distance from people in different Households at all times. No inherently risky activities involving the removal of Face Coverings are involved. And boat excursions can occur predominantly outside, which is safer than indoor interactions, and have additional air-flow from continual movement. Finally, boating excursions of socially distanced groups involve only a moderate number of contacts, and health mitigation measures in small boating excursions can significantly decrease the transmission risk.

b. **Description and Conditions to Operate.** Individuals or businesses that offer boat excursions ("Boat Tour Operators") may operate, subject to the following limitations and conditions:

- i. All passengers from different Households must maintain a physical distance of at least six feet from each other, from the captain, and from Personnel, at all times;
- ii. Before boarding, passengers must wait on the dock at least six feet apart and must not board the vessel until the captain or crew allow boarding;
- iii. For fishing, rod holders must be spaced at least six feet apart from each other;
- iv. Bathrooms (if any) must be cleaned frequently following EPA guidelines;
- v. Indoor areas of boats may open—passengers should be encouraged to remain outside as much as possible, Face Coverings must be worn inside at all times, and ventilation measures are strongly encouraged;
- vi. Boat Tour Operators should ask passengers to voluntarily provide their name and phone number for potential contact tracing purposes—the operator should keep this information on file for at least three weeks;
- vii. Boat Tour Operators must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order);
viii. Boat Tour Operators must ensure daily COVID-19 symptom and exposure screening is completed for all Personnel as required by the Social Distancing Protocol and its Attachment A-1;

ix. Boat Tour Operators must Screen all customers and other visitors on the day of the boat excursion as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be allowed to board the boat. No cancellation or rescheduling fee may be charged in that situation;

x. All passengers and Personnel must wear a Face Covering at all times while waiting to board, at all times while on board—except when eating or drinking, and at all times when disembarking from the vessel, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future;

xi. Passengers from different Households should not shake hands, share food or drinks, or engage in any unnecessary physical contact—the captain and crew must instruct passengers about these requirements;

xii. Boat Tour Operators must make hand sanitizer available throughout the boat and at each rod station (if any);

xiii. Equipment (e.g., fishing equipment) may not be shared by people outside of a single Household, and the boat and all equipment belonging to the Boat Tour Operator or otherwise provided by the Boat Tour Operator must be thoroughly cleaned and disinfected after each trip with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (https://www.cdc.gov/coronavirus/2019-ncov/community/cleaning-disinfecting-decision-tool.html).

For clarity, this section does not cover vessels used exclusively for Essential Travel (such as ferries and water taxis) and such vessels do not need to follow the conditions set forth in this section.


(14) Institutions of Higher Education and Adult Education

a. Basis for Addition. Personnel and students can wear Face Coverings and maintain at least six feet of physical distance from people in different Households at all times. Restrictions can be placed to ensure that few inherently risky activities involving the removal of Face Coverings are involved. And to the extent classes occur outdoors with distancing and Face Coverings, these interactions are safer than indoor interactions. Finally, health mitigation measures adopted under detailed prevention plan can decrease
b. **Description and Conditions to Operate.** Institutions of Higher Education (“IHEs”) and other programs offering adult education—including, for example, programs offering job skills training and English as a second language classes (“Adult Education Programs”) (IHEs and Adult Education Programs are collectively referred to below as “Higher Education Programs”)—may operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-22, including as that directive may be amended in the future.

Collegiate athletics teams that wish to resume practices, games, or tournaments in San Francisco, **without** in-person spectators, may submit to the Health Officer a proposed plan as required by Section 6 of Health Officer Directive No. 2020-22. Plans must be submitted to healthplan@sfcityatty.org. Pre-approval of the plan is not required for non-spectator collegiate athletics, practices or tournaments, but plans are subject to audit by the San Francisco Department of Public Health, including onsite inspection and review of health and safety plans. Higher Education Programs must permit SFDPH inspectors access to their facilities in the event an onsite inspection is requested.

Collegiate athletics teams that wish to resume games or tournaments in San Francisco, **with** in-person spectators must follow the rules applicable to live events with audiences and contained in Section 27, below.

Subject to applicable land use laws and regulations, housing controlled or operated by Higher Education Programs or restricted for the use of students attending a Higher Education Program is permitted to open and operate for students in compliance with any relevant health and safety requirements contained in any relevant industry-specific Health Officer directives.


**Personal Service Providers**

a. **Basis for Addition.** Although personal services such as hair and nail salons involve moderate to high contact intensity and a moderate number of contacts, the risk of transmission can be significantly lessened by implementing health and safety mitigation measures. Finally, the risk of virus transmission can be reduced through other health and sanitation protocols. Consistent with Section 4.c of the Order and to the extent possible, Personal Service Providers are urged to provide services outdoors to further decrease the risk.

b. **Description and Conditions to Operate.**

1. **Outdoor Personal Service Providers.** Personal service providers regulated by
Division 3, Chapter 10 of the California Business and Professions Code, Division 104, Part 15, Chapter 7 of the California Health and Safety Code, or San Francisco Health Code Article 29 (collectively, “Personal Service Providers”) that can safely offer services outside, including, for example, hair salons, barber shops, nail salons, massage (in a non-healthcare setting), estheticians, skin care, and cosmetology services (collectively, “Outdoor Personal Services”), may operate outdoors, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-23, including as that directive may be amended in the future.

The following personal services cannot be offered outside because they cannot be done safely in an outdoor setting: electrology, tattooing, piercing, microblading, permanent make-up, and other forms of body art that are invasive and require a controlled hygienic environment. Also, shampooing and chemical hair services are not permitted outside;

2. Indoor Personal Service Providers. Personal service providers regulated by Division 3, Chapter 10 of the California Business and Professions Code, Division 104, Part 15, Chapter 7 of the California Health and Safety Code, or San Francisco Health Code Article 29 including, for example, hair salons, barber shops, nail salons, massage (in a non-healthcare setting), estheticians, skin care, and cosmetology services, electrology, tattooing, piercing, and microblading (collectively, “Indoor Personal Services”) may operate indoors, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-30, including as that directive may be amended in the future.

(Added September 1, 2020; Revised September 14, 2020, October 27, 2020, March 2, 2021, and April 14, 2021; Non-substantive revision September 30, 2020; Suspended December 4, 2020; Reinstated with revisions January 27, 2021; Capacity increased March 23, 2021)

(16) Gyms and Fitness Centers

a. Basis for Addition. Although gyms and fitness centers involve moderate contact intensity and a moderate number of contacts, the risk of transmission can be significantly lessened by requiring that everyone wear a Face Covering and maintain at least six feet of physical distance at all times and 12 feet when cardio/aerobic activity (other than on stationary equipment) is involved indoors. Also, there are health benefits that people can realize through exercise and the risk of virus transmission can be reduced through other health and sanitation protocols. Consistent with Section 4.c of the Order and to the extent possible, gyms and fitness centers are urged to provide services outdoors to further decrease the risk, and they are urged to implement ventilation measures indoors throughout the facility.

b. Description and Conditions to Operate.
1. **Outdoors.** Gyms and fitness centers offering space or equipment for customer-directed exercise may operate outdoors, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-27, including as that directive may be amended in the future.

3. **Indoors.** Gyms—including climbing wall gyms—and fitness centers offering space or equipment for customer-directed exercise may operate indoors, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-31, including as that directive may be amended in the future.


(17) **Indoor Museums, Aquariums, and Zoos**

a. **Basis for Addition.** As long as patrons move through exhibits and refrain from staying or gathering in an indoor or other enclosed space for a sustained period of time, and capacity and other health safety mitigation measures are used, indoor museums, aquariums and zoos (which have indoor and outdoor spaces) involve low contact intensity and a low number of contacts. Accordingly, the risk of transmission is low as long as adequate precautions are taken.

b. **Description and Conditions to Operate.** Indoor museums (including non-retail art galleries), aquariums, and zoos may resume operations, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-32, including as that directive may be amended in the future.

(Added September 21, 2020; Revised September 30, 2020, October 27, 2020, and November 3, 2020; Subsection suspended November 10, 2020; Section suspended November 28, 2020; Suspended December 4, 2020; Reinstated with non-substantive revisions March 2, 2021; Revised March 23, 2021 and April 14, 2021)

(18) **Family Entertainment Centers**

a. **Basis for Addition.** Certain Family Entertainment Centers involve only moderate risk. In relation to outdoor facilities, they involve moderate contact intensity and a moderate number of contacts, and the risk of transmission can be significantly lessened by
requiring that everyone wear a Face Covering and maintain at least six feet of physical distance at all times. In other indoor facilities, the State of California notes that when they occur indoors involving only a single Household, are naturally distanced activities, and occur at reduced capacity, the risk of transmission is sufficiently lowered. The risk of virus transmission can also be reduced through other health and sanitation protocols. And because the State of California has included family entertainment centers to varying degrees on the list of options for all tiers, this Appendix lists those that can be done with appropriate safety protocols. More information about the State of California’s designation can be found online at https://covid19.ca.gov/safer-economy/.

b. **Description and Conditions to Operate.** Family Entertainment Centers, as defined by this Section, may operate only based on the tier assigned by the State, subject to all of the limitations and conditions listed below. The term “Family Entertainment Centers” generally refers to activities that are designed for amusement or recreation, sometimes with shared equipment, that are not generally competitive sports. Because the term is not defined by the State, the specific activities that are allowed under each tier is governed by a combination of the specific State guidance that applies to each tier and local considerations about what can be done safely.

Consistent with the State’s guidelines, available online at https://files.covid19.ca.gov/pdf/guidance-family-entertainment--en.pdf, and local considerations, only the following Family Entertainment Center activities that are listed as “allowed” may be operated at this time, and any activities listed (in italics) as “prohibited” are prohibited and may not operate in the County. Any activity that is allowed must comply with all restrictions listed in this Section and in the State’s guidelines for Family Entertainment Center activities.

The activities allowed under the current tier are as follows:

<table>
<thead>
<tr>
<th>Allowed Family Entertainment Center activities</th>
<th>Notes/restrictions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outdoor activities only, including:</td>
<td></td>
</tr>
<tr>
<td>• Outdoor playgrounds;</td>
<td>See additional requirements listed below in general, as well as requirements regarding any activity that includes shared or rented equipment (for example, laser tag, skating, batting cages, etc.).</td>
</tr>
<tr>
<td>• Outdoor skate parks;</td>
<td></td>
</tr>
<tr>
<td>• Outdoor roller and ice skating;</td>
<td></td>
</tr>
<tr>
<td>• Outdoor laser tag;</td>
<td>Outdoor playgrounds must comply with the requirements listed in Section (11) of Appendix C-2 and Health Officer Directive No. 2020-36 (including as that directive is updated in the future), available online at <a href="http://www.sfdph.org/directives">www.sfdph.org/directives</a>.</td>
</tr>
<tr>
<td>• Outdoor paintball;</td>
<td></td>
</tr>
<tr>
<td>• Outdoor batting cages;</td>
<td></td>
</tr>
<tr>
<td>• Outdoor kart racing; and</td>
<td></td>
</tr>
<tr>
<td>• Outdoor miniature golf.</td>
<td></td>
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</tbody>
</table>
Outdoor miniature golf must comply with the relevant requirements listed in Section (2) of Appendix C-2 and Health Officer Directive No. 2020-15 (including as that directive is updated in the future), available online at [www.sfdph.org/directives](http://www.sfdph.org/directives).

- Standalone, outdoor attractions (which are ride attractions, such as a carousel, Ferris wheel, or train ride, that are operated independently of, and are located on distinct and separate grounds from, other amusement attractions). (See the note below regarding, amusement parks, or similar venues, which are prohibited.)

See additional requirements listed below in general, as well as subsection (viii) below.

**Indoor activities, including only:**
- Indoor bumper cars;
- Indoor batting cages;
- Bowling alleys;
- Escape rooms;
- Kiddie rides; and
- Virtual reality.

Indoor operations of these activities are limited to customer/participant groups of one Household only per the State guidance. Groups with mixed Households are not allowed.

Indoor operations of these activities are limited to 25% capacity for each space/room.

Capacity may increase to up to 50% if all Personnel and patrons age 12 and up provide proof either that they are fully vaccinated or that they have a negative COVID-19 test (PCR test taken not more than 72 hours before entering the facility or antigen test taken not more than 24 hours before entering the facility)). In order to utilize this increased capacity, the facility must have a written plan regarding how to confirm vaccination or testing status and must make the plan available to the Health Officer on request.

See additional requirements listed below.
Any indoor virtual reality gym or fitness activity outside a private home must comply with these rules for Family Entertainment Centers and also Health Officer Directive No. 2020-31 (including as that directive is updated in the future), available online at www.sfdph.org/directives.

The activities prohibited under the current tier include, without limitation, the following:

<table>
<thead>
<tr>
<th>Prohibited Family Entertainment Center activities:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Indoor operations, including:</strong></td>
</tr>
<tr>
<td>• Arcade games;</td>
</tr>
<tr>
<td>• Trampolines and trampoline gyms;</td>
</tr>
<tr>
<td>• Indoor laser tag;</td>
</tr>
<tr>
<td>• Indoor roller and ice skating;</td>
</tr>
<tr>
<td>• Indoor skate parks; and</td>
</tr>
<tr>
<td>• Indoor playgrounds.</td>
</tr>
</tbody>
</table>

Also, the State prohibits in the current tier the operation of fairs, amusement parks, or similar venues offering multiple such attractions as Family Entertainment Centers. Also, Family Entertainment Centers must at this time discontinue demonstrations, such as magic, live animal shows, etc., unless Social Distancing Requirements and sanitation protocols are met. And facilities with convention space, rentable meeting rooms, other areas for private events such as birthday parties, etc., must keep those areas closed at this time.

Any Family Entertainment Center that is allowed to operate under this Section based on the County’s current tier assignment by the State must comply with all of the following requirements in addition to any restrictions listed in the table above:

i. If the activity listed above is listed as an outdoor activity, all related operations must be outdoors. In that situation, operations that cannot be safely performed outdoors are not allowed. If the activity is listed as an allowed indoor activity, all related indoor operations must comply with the indoor activity limits. If there is a mix of indoor and outdoor activities offered by the Family Entertainment Center,
only the activities that are allowed under the current tier assignment may occur and may only occur as outlined in this Section.

ii. Outdoor Family Entertainment Centers may conduct their allowed operations under a tent, canopy, or other sun or weather shelter, as long as the shelter complies with: (1) the California Department of Public Health’s November 25, 2020 guidance regarding “Use of Temporary Structures for Outdoor Business Operations” (available at https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Use-of-Temporary-Structures-for-Outdoor-Business-Operations.aspx); and (2) SFDPH’s guidance on “Safer Ways to Use New Outdoor Shared Spaces for Allowed Activities During COVID-19” (available at https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf).

iii. Everyone in a Family Entertainment Center facility must maintain at least six feet of physical distance from people outside of their Household at all times.

iv. Family Entertainment Centers must limit the number of people, excluding Personnel, who are present in the space to ensure that six feet of physical distance can be maintained at all times and must also comply with any maximum limit listed above on the number of people who may be present (including both patrons and Personnel).

v. Everyone in the Family Entertainment Center facility must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future.

vi. The Family Entertainment Center must have created, posted, and implemented a Social Distancing Protocol and must comply with any and all requirements contained in relevant Health Officer directives, including, without limitation, all enhanced cleaning requirements.

vii. For any activity with rented or shared equipment (like kart racing, skating, batting cages, bowling alleys, escape rooms, virtual reality, etc.), services must be provided in compliance with the requirements for equipment cleaning and disinfection listed in Section (5)b.vi of this Appendix.

viii. For outdoor amusement park-type rides, consisting of Ferris wheels, carousels, and miniature train rides, the following additional requirements must be met:

   a. Screen all customers and other visitors prior to entry to the ride as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must have the ride cancelled or rescheduled. No cancellation or rescheduling fee may be charged in that situation, and the price of any ticket must be refunded if the ride is not rescheduled;
b. Operators must regulate access by patrons to the equipment to ensure physical distancing;
c. Any enclosed passenger capsule or seating area must include only members of up to three Households, and ventilation must be maximized;
d. High-touch surfaces and equipment must be thoroughly cleaned and disinfected as required by industry standards with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html); and
e. Hand sanitizer must be placed at the entrances and exits to rides.

At this time many family entertainment-type activities are allowed under other sections and directives, including zoos, swimming pools, tennis and pickleball, outdoor golf, outdoor lawn bowling, museums, and fitness centers. Individuals and businesses engaging in those activities must review and follow the requirements in those other sections and directives in relation to those activities.


(19) Tour Bus Operators

a. Basis for Addition. Personnel and passengers can wear Face Coverings and maintain six feet of physical distance from people in different Households at all times. No inherently risky activities involving the removal of Face Coverings are involved. And many bus tours can occur predominantly outside, which is safer than indoor interactions, and have additional air-flow from continual movement. Finally, tour bus excursions of small, socially distanced groups involve only a moderate number of contacts, and health mitigation measures can significantly decrease the transmission risk.

b. Description and Conditions to Operate. Individuals or businesses that offer open-air bus tours (“Tour Bus Operators”) may operate, subject to the following limitations and conditions:
   i. All passengers must maintain a physical distance of at least six feet from passengers from other Households, from the driver, and from Personnel, at all times;
   ii. Before boarding, passengers must wait at least six feet apart and must not board the bus until the driver or other Personnel allow boarding;
   iii. Bathrooms (if any) must be cleaned and disinfected at a minimum daily or at industry standards if more frequent following EPA guidelines;
iv. Indoor areas of busses may open—passengers should be encouraged to remain outside as much as possible, Face Coverings must be worn inside at all times, Tour Bus Operators are strongly encouraged to increase ventilation in indoor areas as much as possible;

v. Tour Bus Operators should ask passengers to voluntarily provide their name and phone number for potential contact tracing purposes—the operator should keep this information on file for at least three weeks;

vi. Tour Bus Operators must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order);

vii. Tour Bus Operators must ensure daily COVID-19 symptom and exposure screening is completed for all Personnel as required by the Social Distancing Protocol and its Attachment A-1;

viii. Tour Bus Operators must Screen all customers and other visitors on the day of the tour as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be allowed to board the bus. No cancellation or rescheduling fee may be charged in that situation;

ix. All passengers and Personnel must wear a Face Covering at all times while waiting to board, at all times while on board—except when eating or drinking, and at all times when disembarking from the bus, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future;

x. Passengers from different Households should not shake hands, share food or drinks, or engage in any unnecessary physical contact—Personnel must instruct passengers about these requirements;

xi. Tour Bus Operators must make hand sanitizer available;

xii. The bus and all equipment belonging to the Tour Bus Operator or otherwise provided by the Tour Bus Operator must be thoroughly cleaned and disinfected at minimum daily or at industry standards if more frequent with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (https://www.cdc.gov/coronavirus/2019-ncov/community/cleaning-disinfecting-decision-tool.html).


(20) **Lodging Facilities for Tourism**

a. **Basis for Addition.** As long as guests refrain from congregating in common areas, and
capacity and other health safety mitigation measures are used, lodging facilities involve low contact intensity and a low number of contacts. Personnel and guests can wear Face Coverings whenever they are in common areas and can maintain at least six feet of physical distance except for brief interactions (e.g., while checking in). In indoor common areas, no inherently risky activities involving the removal of Face Coverings are involved.

b. Description and Conditions to Operate. Lodging facilities, including hotels, motels, hostels, bed and breakfasts, inns and short-term rentals, may operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-29, including as that directive may be amended in the future.


(21) Indoor Movie Theaters

a. Basis for Addition. Viewing movies or other projected entertainment indoors in an enclosed space involves multiple risk factors, including, for example, the nearby seating of groups of people from different Households, the enclosed nature of the space, and the duration of the entertainment. When coupled with strong mitigation measures such as screening of patrons, mandatory use of Face Coverings, following safety protocols for eating and drinking including implementation of ventilation measures, maintaining physical distancing between different groups, and following other protocols, the risks associated with indoor movie theatres can present manageable risks, although avoiding indoor theaters is safer, especially for unvaccinated older adults and others who are vulnerable to complications from COVID-19.

b. Description and Conditions to Operate. Any facility that projects entertainment onto a large-format screen indoors (an “indoor movie theater”) may operate, subject to the General Requirements in Section 4 of the Order and the additional limitations and conditions set forth in Health Officer Directive No. 2020-35, including as that directive may be amended in the future.

For clarity, these rules for indoor movie theaters do not apply to any of the following: indoor bars or dance clubs, regardless of whether they use large-format screens as part of their entertainment or décor; personal movie rooms with more than one occupant in adult establishments; indoor social events where large-format screens are used but are not the primary focus of the gathering; and live indoor in-person entertainment, including concerts, plays, musicals, ballet, or other artistic events.
(22) **Film and Media Productions**

a. **Basis for Addition.** When capacity is limited and health safety mitigation measures are used, film and media productions involve relatively low contact intensity and number of contacts. Restrictions can be placed to ensure that few inherently risky activities involving the removal of Face Coverings are involved. And when such activities are involved, additional preventive measures—such as physical distancing, improved ventilation, and surveillance testing—can be used to address the resulting risk. Accordingly, the risk of transmission is relatively low as long as adequate precautions are taken.

b. **Description and Conditions to Operate.**

1. Film and Media Productions covered by the September 21, 2020 “COVID-19 Return To Work Agreement With DGA, IATSE, SAG-AFTRA and Teamsters/Basic Crafts” (https://www.sagaftra.org/files/sa_documents/ReturnToWorkAgreement_wAMPTP.pdf) (“Return to Work Agreement”) may operate subject to compliance with all of the terms and conditions set forth in that agreement.

2. **Outdoor Film and Media Productions:** Outdoor film and media production that are not covered by the Return to Work Agreement may operate, subject to the following conditions:

   i. The cast, crew, and other Personnel on location is limited to the fewest number of Personnel needed (up to a maximum of 50 people in one location, subject to clause v below);

   ii. The film or media production must ensure COVID-19 symptom and exposure screening is completed for all cast, crew, and other Personnel on each day of the production as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be permitted to enter the location;

   iii. Face Coverings must be worn at all times, except (a) as specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future, (b) while filming outdoors as long as the person remains at least six feet from other talent, crew, and other Personnel, and the public at all times, or (c) while personal services (e.g., makeup or hair) are being provided, in which case the safety precautions set forth in Section 1.11 of Exhibit A to Health Officer Directive 2020-23, including as that directive may be amended in the future, must be followed;
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[Revised April 14, 2021]

iv. The crew, cast, other Personnel and the public must comply with general safety rules regarding singing, shouting, chanting and cheering that apply as set forth in Section 3.i of this Order; and

v. The production must comply with the Social Distancing Requirements set forth in Section 8.o of this Order.

3. Indoor Film and Media Productions: Indoor film and media production that are not covered by the Return to Work Agreement may operate, subject to the following conditions:

i. The cast, crew, and other Personnel on location is limited to the fewest number of Personnel needed (up to a maximum of 50 people in one location, subject to clause v below);

ii. The film or media production must ensure COVID-19 symptom and exposure screening is completed for all cast, crew, and other Personnel before they enter the location on each day of the production as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be permitted to enter the location;

iii. Except as provided below, Face Coverings must be worn by all cast, crew, and other Personnel at all times:

a) Individuals who are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future, are excused from the Face Covering requirement;

b) Cast members may remove Face Coverings while personal services (e.g., makeup or hair) are being provided, in compliance with the safety precautions set forth in Section 1.10 of Exhibit A to Health Officer Directive 2020-30, including as that directive may be amended in the future;

c) Cast members may remove Face Coverings while filming—including to sing, chant, shout or play a wind instrument—if all of the following conditions are met:

(1) All other crew and Personnel in the room must wear a well-fitted mask and are strongly recommended to wear a non-vented N95 mask, even if not fit-tested, to provide maximum protection. Guidance regarding well-fitted masks can be found at: www.sfcdcp.org/maskingupdate;

(2) The production must increase ventilation as much as possible, including by implementing at least one of the following ventilation measures:
All available windows and doors are kept open (Doors and Windows required to be kept closed for fire/life safety purposes are exempt. Make sure open windows do not create falling hazards especially for children.)

- HVAC systems fully operational
- Appropriately sized Portable Air Cleaners

If due to smoke or other conditions the production cannot implement any of those measures for a period of time, Face Coverings cannot be removed until ventilation measures can be reinstated; and

(3) The production must adhere to the following testing requirements:

- If the shoot is scheduled to last one or two days, the cast member(s) who will be removing their Face Coverings must receive a negative nucleic acid diagnostic test for COVID-19 within 72 hours before the shoot starts.

- If the shoot is scheduled to last between three and seven days, the cast member(s) who will be removing their Face Coverings must receive a (a) negative nucleic acid diagnostic test for COVID-19 within 72 hours before the shoot starts and (b) a negative nucleic acid diagnostic test or rapid test every other day starting on the third day of the production.

- If the shoot is scheduled to last more than seven days, the Production must submit a plan to the Health Officer for pre-approval, as discussed below.

- All testing must be done using tests that are approved by the United States Food and Drug Administration or by the California Department of Public Health.

- All processing of tests must be conducted by a lab that complies with Health Officer Order No. C19-10, including as that order may be amended in the future (available online at www.sfdph.org/healthorders), and including that the lab must meet the requirements to perform testing classified as high complexity under the Clinical Laboratory Improvement Amendments (“CLIA”) of Section 353 of the Public Health Service Act (including but not limited to having a CLIA waiver to perform such tests). Any lab that processes tests must also submit all results (not just positive results) via the State of California’s California Reportable Disease Information

v. The production must comply with the Social Distancing Requirements set forth in Section 8.o of this Order.

vi. Cast members may sing, shout, or chant with a Face Covering on as long as they comply with the general safety rules regarding those activities set forth in Section 3.i of the Order.

vii. Productions may have craft service and catering at indoor locations, subject to the following requirements:

a) The production must notify cast, crew, and other Personnel that they are strongly encouraged to take food items to-go and eat outside or in areas away from other people and at least six feet apart from each other;

b) Where feasible, productions should provide an outdoor area where cast, crew, and other Personnel can eat their meals at least six feet apart from each other;

c) Seating in areas designated for eating must be at least six feet apart;

d) In areas designated for eating, the production must limit the number of people in those spaces to the lesser of 50% of the maximum occupancy or the number of people who can safely maintain at least six feet of distance from each other at all times, up to 200 people;

e) No buffets of self-serve food and beverage stations are allowed—only individually boxed meals and snacks may be offered; and

f) Productions should consider staggering meals to lessen the number of people eating in the same area.

Companies that wish to proceed with productions that deviate from these conditions may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, ventilation, testing, health screening, and other procedures (for example, creating quarantine bubbles) that will be implemented to minimize the risk of transmission among participants. Plans must be submitted to HealthPlan@sfcityatty.org. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the
production may then proceed consistent with the approved plan.


(23) **Real Estate Showings**

a. **Basis for Addition.** Real estate agents, escrow agents, and other service providers that facilitate real estate transactions, such as home sales, apartment rentals, and commercial properties, are essential workers. Although virtual tours are the best way to minimize virus transmission, in-person showings do not involve any inherently risky activities involving the removal of Face Coverings. Accordingly, such in-person showings can be relatively low risk as long as mitigation measures, such as screening of participants, mandatory use of Face Coverings, maintaining physical distancing, and increasing ventilation, are followed.

b. **Description and Conditions to Operate.** Real estate agents are allowed to show residential properties for rent or sale. Tours should be conducted virtually whenever feasible. When in-person showings are necessary, they are permitted under the following conditions:

   i. Appointments for showings must be scheduled in advance;

   ii. Face Coverings must be worn at all times, except as specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future;

   iii. All people participating in the showings must maintain social distancing of at least six feet from everyone who is not part of their own Household;

   iv. The real estate agent must ensure COVID-19 symptom and exposure screening is completed for all participants on the day of the showing before coming in to the unit as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be permitted to enter;

   v. The real estate agent must introduce fresh outside air, for example by opening doors/windows, weather permitting, and operating ventilation systems; and


(Added November 3, 2020; Suspended December 4, 2020; Reinstated with non-substantive revisions March 2, 2021; Non-substantive revisions March 23, 2021, and April 14, 2021)
(24) **Commercial Parking Garages**

a. **Basis for Addition.** Personnel and customers can wear Face Coverings at all times and can maintain at least six feet of physical distance except for brief interactions (e.g., while transferring keys). No inherently risky activities involving the removal of Face Coverings are involved. This section reflects an existing FAQ—added on June 30, 2020—stating that garages were permitted to be open under specific health and safety conditions.

b. **Description and Conditions to Operate.** Parking garages are permitted to operate for parking under the following conditions:
   
i. Garages must provide Face Coverings (as provided in Health Order No. C19-12, and any future amendment to that order), hand sanitizer or handwashing stations, or both, and disinfectant and related supplies to all Personnel;

   ii. Face Coverings must be worn by Personnel and customers at all times, except as specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future;

   iii. Garages must comply with the Social Distancing Requirements set forth in Section 15.o of the Stay-Safer-at-Home Order and prepare a Social Distancing Protocol as required in Section 5.d of the Order;

   iv. Garages should encourage customers to use touchless payment options. Create sufficient space to enable the customer to stand at least six feet away from the cashier while paying, or provide a physical barrier (e.g., Plexiglas of sufficient height and width to prevent transmission of respiratory droplets) between the customer and the cashier;

   v. Vehicle windows must be left open to the greatest extent possible—particularly in the moments before and during a transfer; and

   vi. Whenever possible, steering wheels should be wiped down before transferring the vehicle from one person to another.

(Added November 16, 2020; Non-substantive revisions March 23, 2021; Revised April 14, 2021)

(25) **Limited One-on-One Personal Training Inside Gyms and Fitness Centers—SUPERSEDED**

a. **Basis for Addition.** Exercising indoors in an enclosed space involves multiple risk factors, including the enclosed nature of the space and the increased respiration involved with exercise. When coupled with strong mitigation measures such as strictly limiting the number of people present in a facility, mandatory use of Face Coverings, maintaining physical distancing, requiring at least one ventilation measure and following other protocols, the risks associated with limited one-on-one personal training are manageable. Consistent with Section 5.c of the Order and to the extent possible, personal trainers are
b. **Description and Conditions to Operate.** Limited one-on-one personal training is allowed indoors subject to the following conditions:

i. Only one trainer and one client may be in a facility at any time (if the client is a parent or guardian of minor children, the person may bring their children with them but not other adults from the same Household; if the person is an adult who needs assistance, the person may bring a caregiver);

ii. In addition to the trainer and client, one additional individual may be present in the facility to monitor compliance with this Order or manage the facility;

iii. Face Coverings must be worn by Personnel and clients at all times, except as specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, as that order may be amended in the future;

iv. All participants must maintain at least six feet from each other at all times and at least twelve feet from each other when engaged in aerobic activity;

v. The facility must add all COVID-19 related signage to the establishment as required by Sections 4.g, 4.h, and 4.i(ii) of the Stay-Safer-At-Home Order (templates for the signage are available online at [https://sf.gov/outreach-toolkit-coronavirus-covid-19](https://sf.gov/outreach-toolkit-coronavirus-covid-19));

vi. The facility must use at least one of the following ventilation strategies: (1) All available windows and doors accessible to fresh outdoor air are kept open (doors and windows required to be kept closed for fire/life safety purposes are exempt; make sure open windows do not create falling hazards especially for children); (2) Fully operational HVAC systems; or (3) Portable Air Cleaners in each room that are appropriately sized for the room or area they are deployed in (see SFDPH’s Guidance on “Ventilation for Non-Healthcare Organizations During the COVID-19 Pandemic,” available online at [https://www.sfcdcp.org/COVID-Ventilation](https://www.sfcdcp.org/COVID-Ventilation) for more information); and

vii. The facility must have created, posted and implemented a Social Distancing Protocol and must comply with any and all requirements contained in Health Officer Directive No. 2020-31, regarding indoor gyms and fitness centers including, without limitation, all enhanced cleaning requirements.

(Added November 28, 2020; Suspended December 4, 2020; Reinstated with non-substantive revisions January 27, 2021; Non-substantive revisions April 14, 2021)
(26) Indoor Drowning Prevention Classes

a. **Basis for Addition.** Drowning is a leading cause of death and injury for children. Drowning prevention classes are associated with decreased risk of childhood drowning. Swimming pools have few high-touch surfaces and to-date, the CDC is unaware of any scientific reports of COVID-19 transmission through pool water. Risks associated with swimming pools can be substantially mitigated with limitations to ensure adequate social distancing and limit intermixing between Households.

b. **Description and Conditions to Operate.** Individuals may use swimming pools for the specific purpose of teaching by certified instructors of drowning prevention to children ages 1 year and older, and swimming pools may open and operate, subject to the following conditions:

   i. The facility must have created, posted, and implemented a Social Distancing Protocol;

   ii. The facility must comply with all rules and requirements for pools—including but not limited to capacity restrictions, ventilation requirements, Face Covering rules, and distancing requirements—listed in Section 7 of Appendix C-2 of this Order and Health Officer Directive No. 2020-24, including as items are revised in the future;

   iii. Swimmers and their parent/caregiver cannot enter the facility until not more than five minutes before the start of their lesson;

   iv. A maximum of one adult observer per Household may be present per enrolled swimmer, and adult caregivers of swimmers who participate in swim lessons independently are encouraged to wait outside the facility during lessons, if possible;

   v. Except for members of the same Household, swimmers must remain at least six feet apart at all times except for brief interactions between instructor and student;

   vi. At the direction of the instructor, one adult caregiver may enter the water to support instruction of children;

   vii. If more than one class is occurring in a pool at the same time, classes must be kept at least 12 feet apart from each other;

   viii. If swim lanes will be used during drowning prevention instruction, instruction must be limited to the capacity limits for swimmers per lane, except that members of the same Household may occupy a single lane;

   ix. All instructional equipment must be cleaned between use; and

   x. Lockers rooms and showers are open in accordance with the safety protocols listed in Directive No. 2020-24.

(Added March 2, 2021; Revised March 23, 2021 and April 14, 2021)
(27) Seated Live Events and Performances with In-Person Audiences

a. Basis for Addition. Given the significant decrease in COVID-19 case and hospitalization rates and the increase in COVID-19 vaccination rates, indoor events with live audiences can be held subject to certain rules that reduce the risk of transmission. When capacity limits are imposed, physical distancing between Households is maintained, and everyone uses a Face Covering at all times (except when an audience member is eating or drinking in their own assigned seat), such gatherings can involve reduced risk, especially when the athletes or performers are tested regularly.

b. Description and Conditions to Operate. Live events with assigned seats and controlled mixing—such as sporting events, live performances and graduations—may resume as follows:

1. General Requirements for All Events With In-Person Audiences. All events with in-person audiences are subject to the following requirements as well as the additional requirements for indoor or outdoor events, as applicable, set forth in Sections 2 and 3, below:

   i. Advance reservations/ticket sales and assigned seating is required. Audience seating locations must be fixed or marked, with readily identifiable signs to indicate by section, row, and seat (assigned seating). Assigned seats must clearly define space for individuals with appropriate space per person (no blanket reservations or group areas), and non-permanent seating arrangements must not be altered by spectators.

   ii. Only people who live in California and fully vaccinated persons from out of state may attend as patrons.

   iii. At the time a guest purchases tickets, the operator must obtain an attestation that the guest’s block of seat reservations contains no more than one Household and that the guest, and all members of the guest’s party will be in-state visitors or fully vaccinated persons from out of state.

   iv. Suites may be used at up to 25% capacity with no more than three Households per suite; patrons using suites count toward the overall capacity limit.

   v. The host or organizer of the event(s) must take affirmative steps to manage patrons coming to and leaving the venue to minimize crowding in the facility and the surrounding neighborhoods to the extent feasible.

   vi. The host or organizer of the event(s) must have safety monitors or community ambassadors to help ensure that patrons comply with safety protocols during the game, while entering and exiting the facility and to reinforce wearing of Face Coverings and distancing and deter unlawful large gatherings in surrounding neighborhoods.

   vii. There must be permanent or added barriers to create at least 12 feet between space occupied by audience members and the focal point (stage or round).
viii. Patrons and Personnel and others onsite are subject to the general safety rules regarding singing, shouting, chanting and cheering that apply to outdoor activities set forth in Section 3.i of this Order.

ix. Except as expressly provided in this section, patrons from different Households must be seated at least six feet away from each other.

- The event host or organizer must confirm that all patrons age 16 and up in the “vaccinated-only section” are fully vaccinated before they are allowed to enter the section. The definition of “fully vaccinated” as well as the acceptable methods for verifying vaccination status are as set forth in the State Blueprint referenced above.
- “Vaccinated-only sections” may be seated at full capacity within that section only. Suites may also operate at 100% of suite capacity if all guests show proof of full vaccination.
- Patrons seated in a “vaccinated-only section” count toward the overall capacity limit, which must not exceed the relevant limits established below for outdoor and indoor events.
- Patrons under age 16 may sit with their parents, guardians or sponsors; children between the ages of two and 15 must provide proof of a negative COVID-19 test (PCR test taken not more than 72 hours before the event or antigen test taken not more than 24 hours before the event).
- Patrons in the vaccination only area must wear face coverings at all times unless they are (a) specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended in the future, or (b) eating or drinking in their seats as allowed at an outdoor event.
- “Vaccinated-only sections” must be separate, distinct, and clearly marked from any other section of the venue. There must be at least 12 feet of distance between the “vaccinated-only sections” and any other section in the venue.
- The host or organizer of an event or series of events that intends to implement “vaccinated-only sections” must obtain advance written approval of the Health Officer or the Health Officer’s designee. The host or organizer should submit a plan explaining how the section will be operationalized at least ten business days before the planned event. Plans must be submitted to HealthPlan@sfcityatty.org.
2. Outdoor Events With In-Person Audiences. Outdoor events at permanent and fixed facilities or in a defined and demarcated outdoor area may resume subject to the following limitations and conditions:

<table>
<thead>
<tr>
<th>OUTDOOR</th>
<th>No Concessions</th>
<th>Concessions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-99</td>
<td>No plan is required; No proof of vaccination/negative COVID-19 test is required</td>
<td>No plan is required; No proof of vaccination/negative COVID-19 test is required</td>
</tr>
<tr>
<td>100-499 patrons</td>
<td>No plan is required; No proof of vaccination/negative COVID-19 test is required</td>
<td>No plan is required; Proof of vaccination/negative COVID-19 test is required</td>
</tr>
<tr>
<td>500-999 patrons</td>
<td>Plan must be submitted but pre-approval is not required; No proof of vaccination/negative COVID-19 test is required</td>
<td>Plan must be submitted and approved before event; Proof of vaccination/negative COVID-19 test is required</td>
</tr>
<tr>
<td>1000-3999 patrons</td>
<td>Plan must be submitted and approved before event; No proof of vaccination/negative COVID-19 test is required</td>
<td>Plan must be submitted and approved before event; Proof of vaccination/negative COVID-19 test is required</td>
</tr>
<tr>
<td>4000 + patrons</td>
<td>Plan must be submitted and approved before event; Proof of vaccination/negative COVID-19 test is required</td>
<td>Plan must be submitted and approved before event; Proof of vaccination/negative COVID-19 test is required</td>
</tr>
</tbody>
</table>

i. Except as provided in this subpart, the host or organizer of an event or series of events must submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among patrons and Personnel. The requirements in this section apply to all apply to all outdoor events with in-person audiences and must be included in proposed plans. Plans must be submitted to HealthPlan@sfcityatty.org at least ten business days before the planned event. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the event(s) may proceed consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee.

(a) The event host or organizer is not required to submit a plan for any event with fewer than 500 people in the audience;

(b) The event host or organizer does not need to obtain pre-approval of the plan by the Health Officer or the Health Officer’s designee for an event with 500-999 people in the audience, as long as no concessions will be sold or provided and attendees are required to keep their Face Coverings on at all times.

ii. Capacity is limited to 50% of the facility’s capacity (based on patrons only), subject to the physical distancing requirements in Section 27(b)(1)(ix), above.
Patrons seated in a “vaccinated-only section” count toward the overall capacity limit.

iii. Except as provided in this subpart, Personnel and patrons age 12 and up are required to show proof, prior to entering the facility, of (1) a negative COVID-19 test (PCR test taken not more than 72 hours before the event or antigen test taken not more than 24 hours before the event) or (2) full vaccination.

(a) Proof of a negative COVID-19 test or vaccination is not required for events with fewer than 100 people in the audience.

(b) Proof of a negative COVID-19 test or vaccination is not required for events with fewer than 4,000 people in the audience, as long as no concessions will be sold or provided and attendees are required to keep their Face Coverings on at all times.

iv. The facility must either be open to the sky with no roof or have at least 50% of the total perimeter open, meaning there are no walls, doors, windows, dividers, or other physical barriers that restrict air flow, whether open or closed.

v. The facility must be designed in a way that provides operators the ability to control fully the flow, ingress, and egress of all visitors, and to separate performers, artists, and workers from the general audience.

vi. Except for suites as provided below, patrons may eat food and drink beverages only while in their seats outdoors, and as to any concourse concessions that are open the host or organizer of the event(s) must take affirmative steps to ensure compliance with Social Distancing Requirements and prevent crowding while patrons pick up food or beverages to bring back to their seats. If patrons consume food or beverages in suites, they must follow the safety rules for indoor dining, which can be found in Health Officer Directive No. 2020-16, including as that directive may be revised in the future.

3. Indoor Events With In-Person Audiences. Indoor events may resume subject to the following limitations and conditions:

<table>
<thead>
<tr>
<th>INDOOR</th>
<th>No Concessions</th>
<th>Concessions (in designated eating areas)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-49</td>
<td>No plan is required*; No proof of vaccination/negative COVID-19 test is required*</td>
<td>No plan is required*; No proof of vaccination/negative COVID-19 test is required*</td>
</tr>
<tr>
<td>50-199 patrons</td>
<td>No plan is required*; No proof of vaccination/negative COVID-19 test is required</td>
<td>No plan is required*; Proof of vaccination/negative COVID-19 test is required</td>
</tr>
<tr>
<td>200 + patrons</td>
<td>Plan must be submitted and approved before event; Proof of vaccination/negative COVID-19 test is required</td>
<td>Plan must be submitted and approved before event; Proof of vaccination/negative COVID-19 test is required</td>
</tr>
</tbody>
</table>
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[Revised April 14, 2021]

* Plan approval/proof of vaccination or negative COVID-19 test is required if number of attendees exceeds 15% of the facility’s capacity.

i. Except as provided in this subpart, the host or organizer of an event or series of events must submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among patrons and Personnel. The requirements in this section apply to all outdoor events with in-person audiences and must be included in proposed plans. Plans must be submitted to HealthPlan@sfcityatty.org at least ten business days before the planned event. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the event(s) may proceed consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee.

(a) An approved health and safety plan is not required for events with less than 200 people in the audience or up to 15% capacity, whichever is fewer.

ii. Capacity is limited to 35% of the facility’s capacity (based on patrons only), subject to the physical distancing requirements in Section 27(b)(1)(ix), above.

iii. Except as provided in this subpart, Personnel and patrons age 12 and up are required to show proof, prior to entering the facility, of (1) a negative COVID-19 test (PCR test taken not more than 72 hours before the event or antigen test taken not more than 24 hours before the event) or (2) full vaccination.

(a) Proof of a negative COVID-19 test or vaccination is not required for events with less than 50 people in the audience.

(b) Proof of a negative COVID-19 test or vaccination is not required for events with less than 200 people in the audience or up to 15% capacity, whichever is fewer, if no concessions will be sold or provided and attendees are required to keep their Face Coverings on at all times.

iv. Eating and drinking is allowed in pre-designated eating areas only; no eating or drinking is allowed in seats. Patrons in the designated eating area must maintain at least six feet of physical distance from members of other Households. Designated eating areas must be separate, distinct, and clearly marked from any other section of the venue. There must be at least 12 feet of distance between the designated eating areas and any other section in the venue.

v. If concessions will be sold or provided at the event, at least one of the following ventilation strategies must be employed: (1) all available windows and doors accessible to fresh outdoor air are kept open; (2) fully operational HVAC system; and (3) appropriately sized Portable Air Cleaners (as defined in the Ventilation Guidance) in each room. In suites, windows and doors must remain fixed and open to increase ventilation.

(Added April 14, 2021)
Order No. C19-07v – Appendix C-1: Additional Businesses Permitted to Operate

[Revised April 14, 2021]

(28) Conferences, Meetings, and Receptions

a. Basis for Addition. Given the significant decrease in COVID-19 case and hospitalization rates and the increase in COVID-19 vaccination rates, outdoor private events and smaller indoor private gatherings in conference rooms or other large meeting areas can be held subject to certain rules that reduce the risk of transmission. When capacity limits are imposed, physical distancing between Households is maintained, participants are either fully vaccinated or tested before the event, and everyone uses a Face Covering at all times (except when a participant is eating or drinking as allowed by the dining rules and directive), the risks of such gatherings can be mitigated.

b. Description and Conditions to Operate. Private events including conferences, meetings, and receptions may resume subject to the following conditions:

1. General Rules Applicable to All Private Events. All private events are subject to the following requirements as well as the additional requirements for indoor or outdoor events, as applicable, set forth in Sections 2 and 3, below:
   i. Face Coverings must be worn at all times except when actively eating or drinking;
   ii. Guests from different Households must be seated at least six feet away from each other;
   iii. All guests must have purchased tickets or, as an alternative, the host must maintain a defined guest list;
   iv. A seating chart or assigned seating is required;
   v. Intermingling of attendees at separate events is prohibited;
   vi. Food and beverage service is allowed per the safety rules for outdoor or indoor dining, as applicable;
   vii. If the private event occurs at a Business (as defined in Section 8.e of this Order), then the Business must post a Social Distancing Protocol checklist and comply with all Social Distancing Protocol requirements listed in Appendix A of this Order. For clarity, the term “Business” includes any organization, house of worship, or non-profit entity as well as commercial entities; and
   viii. Sufficient time must be allocated between events to prevent mixing across attendees.

2. Outdoor private events. Outdoor private events are subject to the following additional conditions:
   i. Capacity is limited to 100 guests;
   ii. The number of guests may be increased to up to 300 people if all Personnel and guests age 12 and up provide proof either that they are fully vaccinated or that they have a negative COVID-19 test (PCR test taken not more than 72 hours before the event or antigen test taken not more than 24 hours before the event).
3. **Indoor private events.** Indoor private events are subject to the following additional conditions:
   
   i. Capacity is limited to 150 guests.
   
   ii. All Personnel and guests age 12 and up must provide proof either that they are fully vaccinated or that they have a negative COVID-19 test (PCR test taken not more than 72 hours before the event or antigen test taken not more than 24 hours before the event).
   
   iii. If food or beverages will be sold or provided at the event, at least one of the following ventilation strategies must be employed: (1) all available windows and doors accessible to fresh outdoor air are kept open; (2) fully operational HVAC system; and (3) appropriately sized Portable Air Cleaners (as defined in the Ventilation Guidance) in each room.

(Added April 14, 2021)