

Order No. C19-07e – Appendix C-1: Additional Businesses Permitted to Operate

June 11, 2020

A. General Requirements

The “Additional Businesses” listed below may begin operating, subject to the requirements set forth in the Order and to any additional requirements set forth below or in separate industry-specific guidance by the Health Officer. These businesses were selected based on current health-related information and the availability and efficacy of measures that can substantially mitigate the risk of COVID-19 transmission associated with these business operations and related factors, such as the following:

- **Increase in mobility and volume of activity**—the overall impact that allowing these businesses to begin resuming operation will have on the number of people leaving their homes;
- **Contact intensity**—the type (close or distant) and duration (brief or prolonged) of the person-to-person contact involved in the business;
- **Number of contacts**—the approximate number of people likely to be in the setting at the same time; and
- **Modification potential**—the degree to which mitigation measures are likely to decrease the risk of transmission.

To mitigate the risk of transmission to the greatest extent possible, before resuming operations, each Additional Business must:

- a. Comply with Social Distancing Requirements, including preparation, posting, implementation, and distribution to their Personnel a Social Distancing Protocol as specified in Section 6 and subsection 1.5.n of the Order for each of their facilities in the County where personnel or members of the public will be onsite; and
- b. Prepare, post, implement, and distribute to their Personnel a written health and safety plan that addresses all applicable best practices set forth in relevant Health Officer directives; and
- c. Comply with any relevant state guidance and local directives. If a conflict exists between state guidance and local public health directives related to the COVID-19 pandemic, the most restrictive provision shall be followed.

The health-related basis for selection of Additional Businesses and the specific requirements for risk mitigation are detailed below.

As used in the Appendix C-1, “Personnel” means the following people who provide goods or services associated with the Additional Business in the County: employees; contractors and sub-contractors (such as those who sell goods or perform services onsite or who deliver goods for the business); independent contractors; vendors who are permitted to sell goods onsite; volunteers; and other individuals who regularly provide services onsite at the request of the Additional Business. “Personnel” includes “gig workers” who perform work via the Additional Business’s app or other online interface, if any.

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B. List of Additional Businesses

For purposes of the Order, Additional Businesses include the following subject to the stated limitations and conditions:

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(1) Retail Stores for Goods

- a. Basis for Addition. Retail sale of goods typically involves a moderate level of contact for a short duration and can proceed with safety limitations to ensure adequate social distancing and decrease the risk of virus transmission.
- b. Description and Conditions to Operate.
 1. Curbside/Outdoor Pickup: Retail stores may operate for curbside/outside pickup of goods, subject to the following limitations:
 - i. The store must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements;
 - ii. The store must create, post and implement a Social Distancing Protocol (Appendix A) and must comply with Health Officer Directive No. 2020-10b, as that directive may be amended from time to time, regarding required best practices for retail businesses with curbside pickup—including the requirement to create a Health and Safety Plan;
 - iii. If a store chooses to display merchandise for sale on tables or otherwise outside the store, it must comply with the following specific requirements:
 - The store must obtain any necessary permits from the City;
 - Customers must either use hand sanitizer before touching items or ask the vendor to hand items to them;

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- Only the number of customers that can maintain social distancing may approach the table at a time;
- Chalk demarcations must be placed on the ground to indicate where shoppers should stand behind others, while waiting to purchase items; and
- The store must take measures to help ensure against congestion and blocking passage by pedestrians, including people with disabilities.

Stores may apply for a free temporary permit to use the sidewalk or parking lane for retail operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

- iv. The store must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion; and
- v. Retail stores that are in an enclosed Indoor Shopping Center (defined as a large building or group of buildings where customer access to stores is possible only through indoor passage ways or indoor common areas, such as Stonestown Galleria, Westfield San Francisco Centre and the Ferry Building Marketplace) and that do not have direct access to adjacent sidewalk, street, parking lot or alley area, may only be open for curbside/outdoor pickup at this time if the Indoor Shopping Center operator submits to the Health Officer a proposed plan for reopening and that plan is approved as provided below. The proposed plan must include:
 - a. the number of stores and businesses that would be resuming operation;
 - b. the number of Personnel associated with each store or business;
 - c. the number of customers expected daily; and
 - d. the specific social distancing/sanitation measures the shopping center would employ to prevent congestion at the doorways and streets, and protect customers and Personnel.

Plans should be submitted to HealthPlan@sfcityattys.org. Subject to the written approval of the Health Officer or the Health Officer's designee, retailers in the Indoor Shopping Center may then operate for curbside pickup consistent with the approved plan.

2. **In-Store Retail:** Beginning at 6:00 a.m. on June 15, 2020, retail stores may begin to operate for indoor shopping, subject to the following limitations and conditions:
 - i. The store must reduce maximum occupancy to limit the number of people (including both customers and Personnel) to the **lesser** of: (1) 50% the store's normal maximum occupancy or (2) the number of people who can maintain at least six feet of physical distance from each other in the store at all times;
 - ii. Before opening for in-store shopping, the store must create, post and implement a Social Distancing Protocol (Appendix A) and must comply with

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Health Officer Directive No. 2020-17, as that directive may be amended from time to time, regarding required best practices for retail businesses offering in-store shopping or services—including the requirement to create a Health and Safety Plan;

iii. If a store chooses to display merchandise for sale on tables or otherwise outside the store, it must comply with the following specific requirements:

- The store must obtain any necessary permits from the City;
- Customers must either use hand sanitizer before touching items or ask the vendor to hand items to them;
- Only the number of customers that can maintain social distancing may approach the table at a time;
- Chalk demarcations must be placed on the ground to indicate where shoppers should stand behind others, while waiting to purchase items; and
- The store must take measures to help ensure against congestion and blocking passage by pedestrians, including people with disabilities.

Stores may apply for a free temporary permit to use the sidewalk or parking lane for retail operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

iv. Retail stores that are in an enclosed Indoor Shopping Center (as defined in subsection (1)b.1.v. above) and that do not have direct access to adjacent sidewalk, street, parking lot or alley area, may only reopen for in-store retail at this time if the Indoor Shopping Center submits to the Health Officer a proposed plan for reopening and that plan is approved as provided below. The proposed plan must include:

- a. the number of stores and businesses that would be resuming operation;
- b. the number of Personnel associated with each store or business;
- c. the number of customers expected daily;
- d. how they will regulate the number of people in the common areas of the shopping center;
- e. how they will address HVAC/circulated air, use of elevators, use and cleaning of bathrooms;
- f. any special considerations for indoor parking garages and access points; and
- g. whether the shopping center will permit curbside pickup.

Plans should be submitted to HealthPlan@sfcityatty.org. Subject to the written approval of the Health Officer or the Health Officer's designee, the shopping center may then operate for in-store retail consistent with the approved plan.

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For clarity, operation of retail stores under category (1) and (2), above, applies only to the sale of goods and not to the provision of services or the rental of equipment, which are covered separately in Sections (4) and (5), below.

(Added May 17, 2020; Revised June 1, 2020, June 11, 2020)

(2) Manufacturing, Warehousing and Logistical Support

- a. Basis for Addition. Risks of virus transmission associated with this activity can be mitigated through measures that ensure adequate social distancing among Personnel and other safety protocols.
- b. Description and Conditions to Operate.
 1. Manufacturing: Manufacturing businesses—including non-essential manufacturing businesses—may operate, subject to the following limitations and conditions:
 - i. The business must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements; and
 - ii. The business must create, post and implement a Social Distancing Protocol (Appendix A) and must comply with Health Officer Directive No. 2020-11, as that directive may be amended from time to time, regarding required best practices for manufacturing businesses—including the requirement to create a Health and Safety Plan.
 2. Warehousing and Logistical Support: Businesses that provide warehousing and logistical support—including non-essential businesses—may operate, subject to the following limitations and conditions:
 - i. The business must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements; and
 - ii. The business must create, post and implement a Social Distancing Protocol (Appendix A) and must comply with Health Officer Directive No. 2020-12, as that directive may be amended from time to time, regarding required best practices for warehouse and logistical support businesses—including the requirement to create a Health and Safety Plan.

(Added May 17, 2020; Revised June 1, 2020, June 11, 2020)

(3) Childcare Programs and Summer Camps for All Children

- a. Basis for Addition. Childcare is critical to early education and developmental equity, family social and economic wellbeing, and economic recovery from the pandemic. More

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specifically, childcare is an important element for a child’s social and emotional development, as well as for a child’s physical health and wellness. Also, childcare is often necessary to allow parents or guardians to work, making the availability of childcare important for individual families as well as the local economy. Although attendance at a childcare program involves a high number of close contacts that may be of lengthy duration. The risks of virus transmission can be reduced by mitigation measures, as generally described below. But children’s inability to consistently follow social distancing and sanitation recommendations means that even with the mitigation measures the risk of transmission is higher than in interactions exclusively among adults. And while based on available evidence, children do not appear to be at higher risk for COVID-19 than adults, medical knowledge about the possible health effects of COVID-19 on children is evolving. Accordingly, the decision about whether to enroll a child in a childcare program is an individualized inquiry that should be made by parents/guardians with an understanding of the risks that such enrollment entails. Parents/guardians may discuss these risks and their concerns with their pediatrician. The Health Officer will continue to monitor the changing situation and may amend this section as necessary to protect the public health.

b. Description and Conditions to Operate.

1. Childcare Programs: Educational or recreational institutions or programs that provide care or supervision for children of any age (with the exception of summer camps, which are addressed separately in (b)(2) below (“Childcare Programs”)) may open for all children, subject to the following limitations and conditions:
 - i. State-licensed Childcare Programs for children ages 0-5 years must limit group size to 10 children per room or space under state licensing requirements. If the state increases the permitted group size, State-licensed Childcare Programs may increase the size of their groups accordingly, not to exceed 12 children;
 - ii. All other Childcare Programs (not State-licensed) must limit group size to 12 children per room or space;
 - iii. Childcare Program sessions must be at least three weeks long, and childcare programs without set sessions may not enroll children for fewer than three weeks;
 - iv. Childcare Programs must create, post and implement a Social Distancing Protocol and comply with all of the requirements set forth in relevant industry-specific Health Officer directives (*see* Health Officer Directive 2020-14), including the requirements to have the parent(s) or guardian(s) of any child attending the program sign an acknowledgement of health risks, and to prepare and implement a written health and safety plan to mitigate the risk of virus transmission to the greatest extent feasible.
2. Summer Camps: Beginning at 7:00 a.m. on June 15, 2020, summer camps and summer learning programs that operate exclusively outside of the academic school year (“Summer Camps”) may open for all children over the age of six and school-

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aged children currently in grades transitional kindergarten (TK) and above who are under age six, subject to the following limitations and conditions:

- i. Summer Camps must limit group size to 12 children (a “pod”) per room or space;
- ii. Summer Camp sessions must last at least three weeks;
- iii. Children must remain in the same pod for at least three weeks, and preferably for the entire time throughout the summer.
- iv. Summer Camps may not begin to operate for any children before June 15, 2020, and until they have created, posted and implemented a Social Distancing Protocol and complied with all of the requirements set forth in relevant industry-specific Health Officer directives (*see* Health Officer Directive 2020-13) including the requirements to complete an online form with general information about the program and required certifications, to have the parent(s) or guardian(s) of any child attending the program sign an acknowledgement of health risks, and to prepare and implement a written health and safety plan to mitigate the risk of virus transmission to the greatest extent feasible.

For clarity, Childcare Programs that were already operating after May 22, 2020 in accordance with previous Health Orders or Directives for the children of parent(s) or guardian(s) who are owners, employees, volunteers, and contractors of Essential Businesses, Essential Governmental Functions, Outdoor Businesses, or Additional Businesses, may continue to operate as long as they comply with the above conditions and the relevant industry-specific directive. On June 1, 2020, Childcare Programs may begin to operate for all children. Summer Camps may not begin to operate for any children before June 15, 2020, and must comply with all of the requirements of the relevant industry-specific directive before beginning to operate. Childcare Programs and Summer Camps may operate for all or part of the day.

(Added May 22, 2020; Revised June 1, 2020; Non-substantive revisions June 11, 2020)

(4) Outdoor Curbside Pickup and Drop-Off for Low Contact Retail Services

- a. Basis for Addition. Low contact retail services involve low contact intensity and a moderate number of contacts. Accordingly, the risk of virus transmission is relatively low and mitigation measures can further decrease this risk. Also resumption of these services is expected to result in only a small increase in the number of people reentering the workforce and the overall volume of commercial activity.
- b. Description and Conditions to Operate. Services that do not generally require close customer contact (e.g., dog grooming and shoe or electronics repair) may operate, subject to the following limitations and conditions:
 - i. To the extent feasible, all interactions and transactions between Personnel and customers should occur outdoors;

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- ii. The store must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements;
- iii. The businesses must create, post and implement a Social Distancing Protocol and comply with Health Officer Directive No. 2020-10b, as that directive may be amended from time to time, regarding required best practices for retail businesses with curbside pickup and drop-off;
- iv. The stores must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion; and
- v. Stores in an enclosed indoor shopping center that do not have direct access to adjacent sidewalk, street, parking lot or alley area may not reopen at this time unless they are located in an approved Indoor Shopping Center as described in (1)b above.

For clarity, this provision does not apply to personal service businesses, such as hair salons, barbershops, nail salons, or piercing or tattoo parlors. As discussed in Section (1)b above regarding retail stores and Indoor Shopping Centers, stores within enclosed shopping centers may operate only upon written approval by the Health Officer or the Health Officer's designee of a plan submitted by the Indoor Shopping Center operator. Plans should be submitted to HealthPlan@sfcityatt.org.

(Added June 1, 2020; Revised June 11, 2020)

(5) Outdoor Activity Equipment Rental Businesses

- a. Basis for Addition. Picking up rental equipment for permissible outdoor activities involves only low contact intensity and a moderate number of contacts. Accordingly, the risk of transmission is relatively low and mitigation measures can further decrease this risk. Also the risk of multiple individuals using shared equipment can be mitigated through sanitation measures. Finally, resumption of these businesses is expected to result in only a small increase in the number of people reentering the workforce and the overall volume of commercial activity.
- b. Description and Conditions to Operate. Businesses that rent equipment for permissible outdoor recreational activities (e.g., bicycles, kayaks, paddleboards, boats, horseback riding or fishing equipment) may operate, subject to the following limitations and conditions:
 - i. To the extent feasible, all interactions and transactions between Personnel and customers should occur outdoors;
 - ii. The store must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements;

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- iii. The business must have created, posted and implemented a Social Distancing Protocol and must comply with Health Officer Directive No. 2020-10b, as that directive may be amended from time to time, regarding required best practices for retail businesses with curbside pickup and drop-off;
- iv. The business must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion;
- v. Businesses in an enclosed indoor shopping center that do not have direct access to an immediately adjacent sidewalk, street, parking lot or alley area may not reopen at this time unless they are in an approved Shopping Center as described in (1)b above; and
- vi. All equipment must be thoroughly cleaned and disinfected between each use with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with the following guidelines, which may be modified by the Health Officer as new information becomes available:
 - For hard non-porous surfaces, clean with detergent or soap and water if the surfaces are visibly dirty, before applying disinfectant. For these purposes, appropriate disinfectants include:
 - Products listed on the Environmental Protection Agency’s list of Disinfectants for Use Against SARS-CoV-2 (COVID-19), which can be found online at <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2-covid-19>. Follow the manufacturer’s instructions for concentration, application method, and contact time for all cleaning and disinfection products.
 - Diluted household bleach solutions prepared according to the manufacturer’s label for disinfection, if appropriate for the surface. Follow manufacturer’s instructions for application and proper ventilation. Check to ensure the product is not past its expiration date. Never mix household bleach with ammonia or any other cleanser.
 - Alcohol solutions with at least 70% alcohol.
 - For soft or porous surfaces, remove any visible contamination, if present, and clean with appropriate cleaners indicated for use on these surfaces. After cleaning, use products that are EPA-approved as effective against SARS-CoV-2 (COVID-19) (see link above) and that are suitable for porous surfaces.
 - For frequently touched electronic surfaces, remove visible dirt, then disinfect following the manufacturer’s instructions for all cleaning and disinfection products. If no manufacturer guidance is available, then consider the using alcohol-based wipes or sprays containing at least 70% alcohol to disinfect.
 - Gloves and any other disposable PPE used for cleaning and disinfecting the vehicle must be removed and disposed of after cleaning; wash hands immediately after removing gloves and PPE with soap and water for at least

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20 seconds, or use an alcohol-based hand sanitizer with at least 60% alcohol if soap and water are not available. If a disposable gown was not worn, work uniforms/clothes worn during cleaning and disinfecting should be laundered afterwards using the warmest appropriate water setting and dry items completely. Wash hands after handling laundry.

As discussed in Section (1)b above regarding retail stores and Indoor Shopping Centers, stores within Indoor Shopping Centers may operate only upon written approval by the Health Officer or the Health Officer's designee of a plan submitted by the Indoor Shopping Center operator. Proposed plans should be submitted to HealthPlan@sfcityatty.org.

(Added June 1, 2020; Revised June 11, 2020)

(6) Professional Sports Teams: Practices, Games, and Tournaments without In-Person Spectators with an Approved Plan

- a. Basis for Addition. Although contact sports may present a significant risk of virus transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. Resuming such events—without a live audience and subject to strict health controls and mitigation measures—represents a first step toward the resumption of professional sports exhibitions that can be broadcast for the entertainment of the public and viewed by the public remotely in a safe manner.
- b. Description and Conditions to Operate. Professional sports teams that wish to resume practices, games, or tournaments and broadcasting of those events in San Francisco, without in-person spectators, may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among players, staff, media, broadcast crew, and any others who will be in the facility. The plan must include a proposal for interval testing (without using City resources) of all players and coaching staff who will be present in the facility. Plans should be submitted to HealthPlan@sfcityatty.org. Subject to the written approval of the Health Officer or the Health Officer's designee, the team may then resume activities consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer's designee. Crew, athletes, coaching staff and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan.

(Added June 1, 2020; Revised June 11, 2020)

[June 11, 2020]

(7) Entertainment Venues: Live Streaming or Broadcasting Events without In-Person Audiences with an Approved Plan

- a. Basis for Addition. Although some types of live entertainment and cultural events, such as music, dance and comedy performances, may present a risk of virus transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. Resuming such events—without a live audience and subject to strict health controls and mitigation measures—represents a first step toward the resumption of these entertainment and cultural activities that can be broadcast and watched by the public remotely in a safe manner.
- b. Description and Conditions to Operate.
 1. Operators of entertainment venues may film, stream, or otherwise broadcast small scale events so long as:
 - i. the venue remains closed to the public;
 - ii. the live stream is limited to the fewest number of personnel needed (up to a maximum of 12 people in the facility, including, without limitation, media personnel needed for the broadcast);
 - iii. doors and windows are left open to the extent possible, or mechanical ventilation systems are run, to increase ventilation;
 - iv. the venue complies with the Social Distancing Requirements set forth in Section 15.k of this Order; and
 - v. Because singing and playing wind or brass instruments can transmit particles farther in the air than breathing or speaking quietly, people must be in an isolation booth or in a separate room from others in the facility while singing or playing wind or brass instruments.
 2. Operators of entertainment venues that wish to film, stream, or otherwise broadcast events that require more than 12 people to be on site at the facility at any one time may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among participants. If the event involves singing, playing wind or brass instruments, or physical contact, the plan must include a proposal for interval testing (without using City resources) of those individuals. Proposed plans should be submitted to HealthPlan@sfcityatt.org. Subject to the written approval of the Health Officer or the Health Officer’s designee, the venue may then begin operating consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee. Cast, crew, and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan.

(Added June 11, 2020)

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(8) Outdoor Dining

- a. Basis for Addition. Outdoor dining with small groups of people involves moderate contact intensity and a moderate number of contacts. Accordingly, and because face coverings must be removed to eat and drink, the risk of virus transmission is slightly higher than in other allowable interactions. But businesses that involve outdoor interactions carry a lower risk of transmission than most indoor businesses, and mitigation measures in outdoor dining establishments can significantly decrease the transmission risk. Finally, because many restaurants are already open for pickup and delivery, resumption of outdoor dining is expected to result in only a small increase in the number of people reentering the workforce and the overall volume of commercial activity.
- b. Description and Conditions to Operate. Beginning at 6:00 a.m. on June 12, 2020, restaurants and bars that serve food (“outdoor dining establishments”) may begin to operate for outdoor dining only subject to the following limitations and conditions:
- i. Patrons must remain outside the outdoor dining establishment and may enter the establishment only (1) to access a bathroom, (2) to access an outdoor space that is only accessible by traveling through the restaurant, or (3) to order or pickup food at an indoor counter;
 - ii. Tables used to seat patrons outdoors must be spaced at least six feet apart or separated by an impermeable physical barrier between;
 - iii. No more than six patrons may be seated at a single table, unless all are members of the same household. It is strongly encouraged that only individuals in the same household sit together at a single table;
 - iv. An outdoor dining establishment shall not be permitted to provide alcoholic beverage service without also providing real meal service in a bona fide manner. Bona fide meals must be prepared and served by the outdoor dining establishment or another person or business operating under an agreement with the outdoor dining establishment. The service of prepackaged food like sandwiches or salads, or simply heating frozen or prepared meals, shall not be deemed as compliant with this requirement;
 - v. No patrons are allowed to eat or drink indoors in the dining establishment; and
 - vi. The business must have created, posted and implemented a Social Distancing Protocol and must comply with Health Officer Directive No. 2020-16, as that directive may be amended from time to time, regarding required best practices for outdoor dining.

Outdoor dining establishments may apply for a free temporary permit to use the sidewalk or parking lane for business operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

(Added June 11, 2020)

[June 11, 2020]

(9) Outdoor Fitness Classes

- a. Basis for Addition. Outdoor fitness classes of small, socially distanced groups involve moderate contact intensity (prolonged duration but relatively long distance) and a moderate number of contacts. Accordingly, and because exercise causes people to more forcefully expel airborne particles, the risk of virus transmission is higher than in other allowable interactions. But businesses that involve outdoor interactions carry a lower risk of transmission than most indoor businesses, and mitigation measures in outdoor fitness classes can significantly decrease the transmission risk.
- b. Description and Conditions to Operate. Beginning at 6:00 a.m. on June 15, 2020, outdoor fitness classes (e.g., outdoor boot camp, non-contact dance classes, tai chi, pilates, and yoga classes) may begin to operate subject to the following limitations and conditions:
- i. No more than 12 people, including the instructor(s), may participate in an outdoor fitness class;
 - ii. The business/instructor should ask participants to voluntarily provide their name and phone number for potential contact tracing purposes—the business/instructor should keep this information on file for at least three weeks;
 - iii. The business/instructor must ask each participant whether they have had any of the following symptoms within the prior 24 hours that are new and not explained by another reason:
 - Fever or chills
 - Cough
 - Sore throat
 - Shortness of breath or trouble breathing
 - Feeling unusually weak or fatigued
 - New loss of taste or smell
 - Muscle pain
 - Headache
 - Runny or congested nose
 - diarrhea
- Any participants who report having any of these symptoms should not be permitted to come to or participate in the fitness class.
- In addition, the business/instructor must ask each participant (1) if within the last 10 days they have been diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus; and (2) if they live with or have had close contact with someone who in the past 14 days was diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus in that same period. Any participants who answer yes to either of these questions should not be permitted to come to or participate in the fitness class.
- iv. All participants must maintain a physical distance of at least six feet from each other, from the instructor(s), and from members of the public at all times;
 - v. The business/instructor must have permission of the property owner to use the space;

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- vi. All participants and instructors must wear a face covering at all times, unless they are specifically exempted from the face covering requirements in Health Officer Order No. C19-12b, issued on May 28, 2020, as that order may be amended from time to time; and
- vii. Equipment (e.g., medicine balls, resistance bands, mats, weights, or yoga blocks) may not be shared by members of the class and must be thoroughly cleaned and disinfected between each use with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with the following guidelines, which may be modified by the Health Officer as new information becomes available:
 - For hard non-porous surfaces, clean with detergent or soap and water if the surfaces are visibly dirty, before applying disinfectant. For these purposes, appropriate disinfectants include:
 - Products listed on the Environmental Protection Agency's list of Disinfectants for Use Against SARS-CoV-2 (COVID-19), which can be found online at <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2-covid-19>. Follow the manufacturer's instructions for concentration, application method, and contact time for all cleaning and disinfection products.
 - Diluted household bleach solutions prepared according to the manufacturer's label for disinfection, if appropriate for the surface. Follow manufacturer's instructions for application and proper ventilation. Check to ensure the product is not past its expiration date. Never mix household bleach with ammonia or any other cleanser.
 - Alcohol solutions with at least 70% alcohol.
 - For soft or porous surfaces, remove any visible contamination, if present, and clean with appropriate cleaners indicated for use on these surfaces. After cleaning, use products that are EPA-approved as effective against SARS-CoV-2 (COVID-19) (see link above) and that are suitable for porous surfaces.
 - Gloves and any other disposable PPE used for cleaning and disinfecting the equipment must be removed and disposed of after cleaning; wash hands immediately after removing gloves and PPE with soap and water for at least 20 seconds, or use an alcohol-based hand sanitizer with at least 60% alcohol if soap and water are not available. If a disposable gown was not worn, work uniforms/clothes worn during cleaning and disinfecting should be laundered afterwards using the warmest appropriate water setting and dry items completely. Wash hands after handling laundry.

For clarity, this section does not allow contact sports (e.g., basketball or football) or fitness classes that involve physical contact (e.g., jiu jitsu or boxing with sparring) to resume. Also, this section does not cover childcare or summer camp programs for children or youth, which are governed by section (3) above and Health Officer Directive Nos. 2020-13 and 2020-14.

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[June 11, 2020]

Additional guidance about outdoor fitness classes from the San Francisco Department of Public Health is available at <http://www.sfdph.org/directives>.

(Added June 11, 2020)

(10) Indoor Household Services

- a. Basis for Addition. When mitigation measures are used, indoor household services involve low contact intensity and a low number of contacts. Accordingly, the risk of transmission is low as long as adequate precautions are taken.
- b. Description and Conditions to Operate. Beginning at 6:00 a.m. on June 15, 2020, indoor household services that can be provided while maintaining social distancing (e.g., house cleaners and cooks) may begin to operate, subject to the following limitations and conditions:
- i. Residents may not have any household service provider come into their home if they have experienced any of the following symptoms within the prior 24 hours that are new and not explained by another reason:
 - Fever or chills
 - Cough
 - Sore throat
 - Shortness of breath or trouble breathing
 - Feeling unusually weak or fatigued
 - New loss of taste or smell
 - Muscle pain
 - Headache
 - Runny or congested nose
 - diarrhea
 - ii. Household service providers may not enter a residence to provide services if they have experienced any of the above symptoms within the prior 24 hours that are new and not explained by another reason;
 - iii. In addition, household service providers may not enter a residence to provide services if either the household service provider or anyone in the residence answers yes to either of the following questions: (1) within the last 10 days has the person been diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus; and (2) does the person live with or have they had close contact with someone who in the past 14 days was diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus in that same period.
 - iv. When feasible, residents should leave the premises when household services providers are in their home—if leaving the premises is not feasible, residents should try to be in a different room than the household service provider to the greatest extent possible;
 - v. When feasible, leave windows and doors open to increase ventilation or run mechanical ventilation systems;

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- vi. High touch surfaces and any shared implements or tools should be cleaned at the beginning and end of any service visit;
- vii. Both residents and household service providers must wear a face covering at all times, unless they are specifically exempted from the face covering requirements in Health Officer Order No. C19-12b, issued on May 28, 2020.

For clarity, this section does not allow personal service providers, such as hair dressers or personal trainers, to provide in-home services. Also, this section does not apply to in-home childcare, which is independently permissible under Section 15.f.xxi of the Order.

Additional guidance about indoor household services from the San Francisco Department of Public Health is available at <http://www.sfdph.org/directives>.

(Added June 11, 2020)

(11) Offices for Non-Essential Businesses: Individuals Necessary for Operations Where Telecommuting is not Feasible

- a. Basis for Addition. As long as adequate physical distance is maintained, office work involves moderate contact intensity and a moderate number of contacts. Accordingly, the risk of transmission is relatively low, as long as adequate sanitation and social distancing measures are employed.
- b. Description and Conditions to Operate. Beginning at 6:00 a.m. on June 15, 2020, office workplaces that are not otherwise permitted to operate under this Order may open for individuals necessary for operations who cannot work remotely, subject to the following conditions:
 - i. All workers who are able to telecommute must continue to do so, only individuals necessary for operations who cannot work remotely may come into the office;
 - ii. Office Facilities must adjust their maximum occupancy rules based on the size of the facility to limit the number of people (including Personnel and members of the public), as follows:
 - Office Facilities with fewer than 20 Personnel must reduce their maximum occupancy to the number of people who can maintain at least six feet of physical distance from each other in the facility at all times,
 - Office Facilities with 20 or more Personnel must reduce their maximum occupancy to the **lesser** of: (1) 20% the facility's normal maximum occupancy or (2) the number of people who can maintain at least six feet of physical distance from each other in the facility at all times; and
 - iii. The business must have created, posted and implemented a Social Distancing Protocol and must comply with Health Officer Directive No. 2020-18, as that directive may be amended from time to time, regarding required best practices for businesses operating office facilities.

(Added June 11, 2020)