A. General Requirements

The “Additional Businesses” listed below may begin operating, subject to the requirements set forth in the Order and to any additional requirements set forth below or in separate industry-specific guidance by the Health Officer. These businesses were selected based on current health-related information and the availability and efficacy of measures that can substantially mitigate the risk of COVID-19 transmission associated with these business operations and related factors, such as the following:

- **Increase in mobility and volume of activity**—the overall impact that allowing these businesses to begin resuming operation will have on the number of people leaving their homes;
- **Contact intensity**—the type (close or distant) and duration (brief or prolonged) of the person-to-person contact involved in the business;
- **Number of contacts**—the approximate number of people likely to be in the setting at the same time; and
- **Modification potential**—the degree to which mitigation measures are likely to decrease the risk of transmission.

To mitigate the risk of transmission to the greatest extent possible, before resuming operations, each Additional Business must:

a. Comply with Social Distancing Requirements, including preparation, posting, implementation, and distribution to their Personnel a Social Distancing Protocol as specified in Section 6 and subsection 15.h of the Order for each of their facilities in the County where personnel or members of the public will be onsite; and

b. Prepare, post, implement, and distribute to their Personnel a written health and safety plan that addresses all applicable best practices set forth in relevant Health Officer directives; and

c. Comply with any relevant state guidance and local directives. If a conflict exists between state guidance and local public heath directives related to the COVID-19 pandemic, the most restrictive provision shall be followed.

The health-related basis for selection of Additional Businesses and the specific requirements for risk mitigation are detailed below.

As used in this Appendix C-1, “Personnel” means the following people who provide goods or services associated with the Additional Business in the County: employees; contractors and subcontractors (such as those who sell goods or perform services onsite or who deliver goods for the business); independent contractors (such as “gig workers” who perform work via the Additional Business’s app or other online interface); vendors who are permitted to sell goods onsite; volunteers; and other individuals who regularly provide services onsite at the request of the Additional Business.
List of Additional Businesses

For purposes of the Order, Additional Businesses include the following subject to the stated limitations and conditions:

(1) Retail Stores for Goods with Outdoor Curbside Pickup and Supply Chain Businesses........ 2
(2) Childcare Programs and Summer Camps for All Children ................................................. 3
(3) Outdoor Curbside Pickup and Drop Off for Low Contact Retail Services...................... 5
(4) Outdoor Activity Equipment Rental Businesses............................................................... 6
(5) Pilot Program for Professional Sports Teams: Practices under Approved Plan............... 8

(1) Retail Stores for Goods with Outdoor Curbside Pickup and Supply Chain Businesses

a. Basis for Addition. Curbside outdoor pickup of goods at retail stores has low contact intensity—interactions between the businesses’ Personnel and customers are short and distancing is not difficult to attain. Businesses that involve outdoor interactions carry a lower risk of transmission than most indoor businesses. Also, curbside pickup at these businesses is expected to result in only a relatively modest increase in the number of people reentering the workforce, the additional volume of commercial activity is moderate, and mitigation measures are available to meaningfully decrease the public health risk associated with reopening this type of business.

b. Description and Conditions to Operate. The following businesses are permitted to operate, beginning at 10:00 a.m. on May 18, 2020, subject to the stated limitations and conditions:

i. Retail stores may operate for curbside/outside pickup of goods, subject to the following limitations:
   1. Customers may not enter the store—the exchange of goods between the store’s Personnel and its customers must take place in the outdoors, though the exchange may be through a door or open window;
   2. Goods must remain inside; no products may be moved outside for display or sale at this time;
   3. A Social Distancing Protocol must be created, posted and implemented and all relevant elements of Health Officer Directive No. 2020-10 regarding required best practices for retail businesses with curbside pickup—including the requirement to create a Health and Safety Plan—must be complied with;
   4. No more than 10 Personnel may be on site at any time;
   5. The stores must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of
travel, without blocking pedestrian access or causing pedestrian or vehicle congestion; and

6. Retail stores in an enclosed indoor shopping center that do not have direct access to adjacent sidewalk, street, parking lot or alley area may not reopen at this time except that Shopping Centers (defined as a large building or group of buildings containing more than XX retail stores and other businesses, where customer access to at least a XX number of those stores is possible only through indoor passage ways or indoor common areas (such as Stonestown Galleria, Westfield San Francisco Centre and the Ferry Building Marketplace) may reopen if the shopping center operator submits to the Health Officer a proposed plan for reopening that includes:

a. the number of stores and businesses that would be resuming operation;

b. the number of Personnel associated with each store or business;

c. the number of customers expected daily; and

d. the specific social distancing/sanitation measures the shopping center would employ to prevent congestion at the doorways and streets, and protect customers and Personnel.

Subject to the written approval of the Health Officer or the Health Officer’s designee, the shopping center may then operate for curbside pickup consistent with the approved plan.

ii. Businesses that manufacture the goods sold at retail stores covered in category (i) above and have no more than 50 Personnel on site in the facility at any time.

iii. Businesses that provide warehousing and logistical support to the retail stores covered in category (i) above and have no more than 50 Personnel on site in the facility at any time.

For clarity, the limits on the total number of Personnel in categories (i), (ii), and (iii) are subject to Personnel maintaining at least six feet of physical distance at all times; that is, if a facility or location does not have enough space to provide at least six feet of physical distance between the maximum number of Personnel then it may only have the number of people on site that does allow for such physical distancing. Maximum limits on Personnel in categories (i), (ii), and (iii) do not apply to any facility that has been operating as an Essential Business under previously issued Health Orders or Directives. Operation of retail stores for curbside pickup under category (i) applies only to the sale of goods and not the provision of services, which are covered separately in Section 3 below.

(Added May 17, 2020; updated June 1, 2020)

(2) Childcare Programs and Summer Camps for All Children

a. Basis for Addition. Childcare is critical to early education and developmental equity, family social and economic wellbeing, and economic recovery from the pandemic. More
specifically, childcare is an important element for a child’s social and emotional development, as well as for a child’s physical health and wellness. Also, childcare is often necessary to allow parents or guardians to work, making the availability of childcare important for individual families as well as the local economy. Although attendance at a childcare program involves a high number of close contacts that may be of lengthy duration. The risks of virus transmission can be reduced by mitigation measures, as generally described below. But children’s inability to consistently follow social distancing and sanitation recommendations means that even with the mitigation measures the risk of transmission is higher than in interactions exclusively among adults. And while based on available evidence, children do not appear to be at higher risk for COVID-19 than adults, medical knowledge about the possible health effects of COVID-19 on children is evolving. Accordingly, the decision about whether to enroll a child in a childcare program is an individualized inquiry that should be made by parents/guardians with an understanding of the risks that such enrollment entails. Parents/guardians may discuss these risks and their concerns with their pediatrician. The Health Officer will continue to monitor the changing situation and may amend this section as necessary to protect the public health.

b. Description and Conditions to Operate.
   i. Beginning at 7:00 a.m. on June 1, 2020, educational or recreational institutions or programs that provide care or supervision for children of any age (with the exception of summer camps, which are addressed separately in b.ii. below) (“Childcare Programs”) may open for all children, subject to the following limitations and conditions:
      1. State-licensed Childcare Programs for children ages 0-5 years must limit group size to 10 children per room or space under state licensing requirements; if the state increases the permitted group size, State-licensed Childcare Programs may increase the size of their groups accordingly, not to exceed 12 children.;
      2. All other Childcare Programs (not State-licensed) must limit group size to 12 children per room or space;
      3. Childcare Program sessions must be at least three weeks long, and childcare programs without set sessions may not enroll children for fewer than three weeks;
      4. Childcare Programs must create, post and implement a Social Distancing Protocol and comply with all of the requirements set forth in relevant industry-specific Health Officer directives (see Health Officer Directive 2020-14), including the requirements to have the parent(s) or guardian(s) of any child attending the program sign an acknowledgement of health risks, and to prepare and implement a written health and safety plan to mitigate the risk of virus transmission to the greatest extent feasible.
   ii. Beginning at 7:00 a.m. on June 15, 2020, summer camps and summer learning programs that operate exclusively outside of the academic school year (“Summer Camps”) may open for all children over the age of six and school-aged children
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[June 1, 2020]

currently in grades transitional kindergarten (TK) and above who are under age six, subject to the following limitations and conditions:

1. Summer Camps must limit group size to 12 children (a “pod”) per room or space;
2. Summer Camp sessions must last at least three weeks;
3. Children must remain in the same pod for at least three weeks, and preferably for the entire time throughout the summer.
4. Summer Camps may not begin to operate for any children prior to June 15, 2020, and until they have created, posted and implemented a Social Distancing Protocol and complied with all of the requirements set forth in relevant industry-specific Health Officer directives (see Health Officer Directive 2020-13) including the requirements to complete an online form with general information about the program and required certifications, to have the parent(s) or guardian(s) of any child attending the program sign an acknowledgement of health risks, and to prepare and implement a written health and safety plan to mitigate the risk of virus transmission to the greatest extent feasible.

For clarity, Childcare Programs that were already operating after May 22, 2020 in accordance with previous Health Orders or Directives for the children of parent(s) or guardian(s) who are owners, employees, volunteers, and contractors of Essential Businesses, Essential Governmental Functions, Outdoor Businesses, or Additional Businesses, may continue to operate as long as they comply with the above conditions and the relevant industry-specific directive. On June 1, 2020, Childcare Programs may begin to operate for all children. Summer Camps may not begin to operate for any children before June 15, 2020, and must comply with all of the requirements of the relevant industry-specific directive prior to beginning to operate Childcare Programs and Summer Camps may operate for all or part of the day.

(Added May 22, 2020; updated June 1, 2020)

(3) Outdoor Curbside Pickup and Drop Off for Low Contact Retail Services

a. Basis for Addition. Low contact retail services—where a customer drops off or picks up goods or pets outside a store for care or other service—involve low contact intensity and a moderate number of contacts. And businesses that involve outdoor interactions carry a lower risk of transmission than most indoor businesses. Accordingly, the risk of transmission is relatively low and mitigation measures can further decrease this risk. Also resumption of these services is expected to result in only a small increase in the number of people reentering the workforce and the overall volume of commercial activity.

b. Description and Conditions to Operate. Beginning at 8:00 a.m. on June 1, 2020, limited services that do not generally require close customer contact (e.g., dog grooming and shoe or electronics repair) may begin to operate subject to the following limitations and conditions:
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[June 1, 2020]

i. Customers must drop off and/or pick up goods or pets curbside/outside and be able to do so with minimal physical contact with the facility’s Personnel, and customers may not enter the store;

ii. No more than 10 Personnel may be on site at any time;

iii. The businesses must create, post and implement a Social Distancing Protocol and comply with Health Officer Directive No. 2020-10 regarding required best practices for retail businesses with curbside pickup and drop-off;

iv. The stores must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion; and

v. Stores in an enclosed indoor shopping center that do not have direct access to adjacent sidewalk, street, parking lot or alley area may not reopen at this time unless they are located in an approved Shopping Center as described in 1.b.i.7 above.

For clarity, the 10 person limit on the total number of Personnel is subject to Personnel maintaining at least six feet of physical distance at all times; that is, if a facility does not have enough space to provide at least six feet of physical distance between the maximum number of Personnel then it may only have the number of people on site that does allow for such physical distancing. The exchange of goods or pets between the store’s Personnel and its customers must take place in the outdoors, with minimal contact between the customers and the Personnel, though the exchange may be through a door or, if appropriate, an open window. As discussed in Section (1) above regarding retail curbside pickup for goods, shopping centers, and stores within enclosed shopping centers, may operate for curbside/service only upon written approval by the Health Officer or the Health Officer’s designee of a plan submitted by the shopping center for preventing congestion at the doorways and streets and protecting customers and employees.

(Added June 1, 2020)

(4) Outdoor Activity Equipment Rental Businesses

a. Basis for Addition. Picking up rental equipment for permissible outdoor activities involves only low contact intensity and a moderate number of contacts. Accordingly, the risk of transmission is relatively low and mitigation measures can further decrease this risk. Also the risk of multiple individuals using shared equipment can be mitigated through sanitation measures. Finally, resumption of these businesses is expected to result in only a small increase in the number of people reentering the workforce and the overall volume of commercial activity.

b. Description and Conditions to Operate. Beginning at 8:00 a.m. on June 1, 2020, businesses that rent equipment for permissible outdoor recreational activities (e.g., bicycles, kayaks, paddleboards, boats, horseback riding or fishing equipment) may begin to operate subject to the following limitations and conditions:
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[June 1, 2020]

i. Customers must drop off and pick up equipment curbside or outside, and customers may not enter an indoor facility to do so;

ii. No more than 10 Personnel may be on site at any time;

iii. The business must have created, posted and implemented a Social Distancing Protocol and must comply with Health Officer Directive No. 2020-10 regarding required best practices for retail businesses with curbside pickup and drop-off;

iv. The business must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion;

v. Businesses in an enclosed indoor shopping center that do not have direct access to adjacent sidewalk, street, parking lot or alley area may not reopen at this time unless they are in an approved Shopping Center as described in 1.b.i.7. above; and

vi. All equipment must be thoroughly cleaned and disinfected between each use with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with the following guidelines, which may be modified by the Health Officer as new information becomes available:

- For hard non-porous surfaces, clean with detergent or soap and water if the surfaces are visibly dirty, before applying disinfectant. For these purposes, appropriate disinfectants include:
  - EPA’s Registered Antimicrobial Products for Use against Novel Coronavirus SARS-CoV-2. Follow the manufacturer’s instructions for concentration, application method, and contact time for all cleaning and disinfection products.
  - Diluted household bleach solutions prepared according to the manufacturer’s label for disinfection, if appropriate for the surface. Follow manufacturer’s instructions for application and proper ventilation. Check to ensure the product is not past its expiration date. Never mix household bleach with ammonia or any other cleanser.
  - Alcohol solutions with at least 70% alcohol.

- For soft or porous surfaces, remove any visible contamination, if present, and clean with appropriate cleaners indicated for use on these surfaces. After cleaning, use products that are EPA-approved for use against the virus that causes COVID-19 and that are suitable for porous surfaces.

- For frequently touched electronic surfaces, remove visible dirt, then disinfect following the manufacturer’s instructions for all cleaning and disinfection products. If no manufacturer guidance is available, then consider the using alcohol-based wipes or sprays containing at least 70% alcohol to disinfect.

- Gloves and any other disposable PPE used for cleaning and disinfecting the vehicle must be removed and disposed of after cleaning; wash hands immediately after removing gloves and PPE with soap and water for at least
20 seconds, or use an alcohol-based hand sanitizer with at least 60% alcohol if soap and water are not available. If a disposable gown was not worn, work uniforms/clothes worn during cleaning and disinfecting should be laundered afterwards using the warmest appropriate water setting and dry items completely. Wash hands after handling laundry.

For clarity, the 10 person limit on the total number of Personnel is subject to Personnel maintaining at least six feet of physical distance at all times; that is, if a facility does not have enough space to provide at least six feet of physical distance between the maximum number of Personnel then it may only have the number of people on site that does allow for such physical distancing. The exchange of rental equipment between the store’s Personnel and its customers must take place in the outdoors, though the exchange may be through a door or open window.

As discussed in Section (1) above regarding curbside pickup for retail stores, shopping centers, and stores within enclosed shopping centers, may operate for curbside/service only upon written approval by the Health Officer or the Health Officer’s designee of a plan submitted by the shopping center for preventing congestion at the doorways and streets and protecting customers and employees.

(Added June 1, 2020)

(5) Pilot Program for Professional Sports Teams: Practices under Approved Plan

a. **Basis for Addition.** Although practices for contact sports may present a significant risk of transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. This pilot project, which will allow sports teams to begin practicing subject to strict controls and mitigation measures, represents a first step toward the resumption of recreational activities that can be broadcast and watched by the public remotely in a safe manner.

b. **Description and Conditions to Operate.** Professional sports teams that wish to resume practicing in the City may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among players and staff. The plan must include a proposal for interval testing (without using City resources) of all players and staff who will be present in the training facility. Subject to the written approval of the Health Officer or the Health Officer’s designee, the team may then resume practices consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee.

(Added June 1, 2020)