

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

**This health order has been updated to C19-07i.**

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**A. General Requirements**

The “Additional Businesses” listed below may begin operating, subject to the requirements set forth in the Order and to any additional requirements set forth below or in separate industry-specific guidance by the Health Officer. These businesses were selected based on current health-related information, the risk criteria set forth in Section 3 of the Order, and the overall impact that allowing these businesses to resume operation will have on mobility and volume of activity in the County.

To mitigate the risk of transmission to the greatest extent possible, before resuming operations, each Additional Business must:

- Comply with Social Distancing Requirements (Section 8.o of the Order) and prepare, post, implement, and distribute to their Personnel a Social Distancing Protocol checklist as specified in Section 5.d and Appendix A of the Order for each of their facilities in the County where Personnel or members of the public will be onsite;
- Prepare, post, implement, and distribute to their Personnel a written health and safety plan checklist that addresses all applicable best practices set forth in relevant Health Officer directives; and
- Comply with any relevant state guidance and local directives. If a conflict exists between state guidance and local public health directives related to the COVID-19 pandemic, the most restrictive provision shall be followed, as further provided in Section 10 of the Order.

Businesses that are permitted to operate outdoors may conduct their operations under a tent, canopy, or other sun shelter, but only as long as no more than one side is closed, allowing sufficient outdoor air movement.

The health-related basis for selection of Additional Businesses and the specific requirements for risk mitigation are summarized below. The bases for the additions were amended on July 13, 2020, to reflect an updated and refined analysis under the risk criteria set forth in Section 3 of the amended Order.

**B. List of Additional Businesses**

For purposes of the Order, Additional Businesses include the following subject to the stated limitations and conditions:

(1) Retail Stores for Goods— <b>SUSPENDED IN PART</b> .....	2
(2) Manufacturing, Warehousing and Logistical Support.....	5
(3) Childcare Programs and Summer Camps for All Children .....	6
(4) Curbside Pickup and Drop-Off for Low Contact Retail Services.....	8
(5) Outdoor Activity Equipment Rental Businesses.....	9

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

**This health order has been updated to C19-07i.**

**Please visit [www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)**

**for the most current Health Orders.**

(6) Professional Sports Teams: Practices, Games, and Tournaments Without In-Person Spectators with an Approved Plan.....	11
(7) Entertainment Venues: Live Streaming or Broadcasting Events Without In-Person Audiences with an Approved Plan.....	12
(8) Outdoor Dining.....	13
(9) Outdoor Fitness Classes.....	14
(10) Indoor Household Services.....	16
(11) Offices for Non-Essential Businesses: Individuals Necessary for Operations Where Telecommuting is not Feasible— <b>SUSPENDED</b> .....	18
(12) Outdoor Zoos with an Approved Plan.....	19
(13) Charter Boat Operators.....	20

**(1) Retail Stores for Goods—SUSPENDED IN PART**

- a. Basis for Addition. Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., while paying for goods). No inherently risky activities (e.g., singing, shouting, eating, drinking, etc.) are involved. While shopping customers interact only with a small number of individuals from other Households. Although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate physical distancing and adherence with other Social Distancing Requirements (Section 8.o of the Order) and other worker protection measures and decrease the risk of virus transmission. Consistent with Section 5.c of the Order and to the extent possible, retail stores are urged to conduct curbside/outdoor pickup to further decrease the risk.
- b. Description and Conditions to Operate.
  1. Curbside/Outdoor Pickup: Retail stores may operate for curbside/outside pickup of goods, subject to the following limitations:
    - i. The store must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements;
    - ii. The store must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-10b, as that directive may be amended from time to time, regarding required best practices for retail businesses with curbside pickup—including the requirement to create a Health and Safety Plan;
    - iii. If a store chooses to display merchandise for sale on tables or otherwise outside the store, it must comply with the following specific requirements:
      - The store must obtain any necessary permits from the City;
      - Customers must either use hand sanitizer before touching items or ask the vendor to hand items to them;

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

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**Please visit [www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)**

**for the most current Health Orders.**

- Only the number of customers who can maintain at least six feet of physical distancing may approach the table at a time;
- Chalk demarcations must be placed on the ground to indicate where shoppers should stand behind others, while waiting to purchase items; and
- The store must take measures to help ensure against congestion and blocking passage by pedestrians, including people with disabilities.

Stores may apply for a free temporary permit to use the sidewalk or parking lane for retail operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

- iv. The store must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion; and

Retail stores that are in an enclosed Indoor Shopping Center (defined as a large building or group of buildings where customer access to stores is possible only through indoor passage ways or indoor common areas, such as Stonestown Galleria, Westfield San Francisco Centre and the Ferry Building Marketplace) and that do not have direct access to adjacent sidewalk, street, parking lot or alley area, may only reopen for curbside/outdoor pickup at this time if the Indoor Shopping Center operator submits to the Health Officer a proposed plan for reopening and that plan is approved as provided below. The proposed plan must include:

- a. the number of stores and businesses that would be resuming operation;
- b. the number of Personnel associated with each store or business;
- c. the number of customers expected daily; and
- d. the specific social distancing and sanitation measures the shopping center would employ to prevent congestion at the doorways and streets, and protect customers and Personnel.

Plans must be submitted to [HealthPlan@sfcityatt.org](mailto:HealthPlan@sfcityatt.org). Subject to the advance written approval of the Health Officer or the Health Officer's designee, retailers in the Indoor Shopping Center may then operate for curbside pickup consistent with the approved plan.

2. In-Store Retail: Beginning at 6:00 a.m. on June 15, 2020, retail stores may begin to operate for indoor shopping, subject to the following limitations and conditions:
  - i. The store must reduce maximum occupancy to limit the number of people (including both customers and Personnel) to the lesser of: (1) 50% the store's normal maximum occupancy or (2) the number of people who can maintain at least six feet of physical distance from each other in the store at all times;
  - ii. Before opening for in-store shopping, the store must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order)

Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate

[July 20, 2020]

This health order has been updated to C19-07i.

Please visit [www.sfdph.org/healthorders](http://www.sfdph.org/healthorders) for the most current Health Orders.

and must comply with Health Officer Directive No. 2020-17, as that directive may be amended from time to time, regarding required best practices for retail businesses offering in-store shopping or services—including the requirement to create a Health and Safety Plan,

- iii. If a store chooses to display merchandise for sale on tables or otherwise outside the store, it must comply with the following specific requirements:
- The store must obtain any necessary permits from the City;
  - Customers must either use hand sanitizer before touching items or ask the vendor to hand items to them;
  - Only the number of customers who can maintain at least six feet physical distancing may approach the table at a time;
  - Chalk demarcations must be placed on the ground to indicate where shoppers should stand behind others, while waiting to purchase items; and
  - The store must take measures to help ensure against congestion and blocking passage by pedestrians, including people with disabilities.

Stores may apply for a free temporary permit to use the sidewalk or parking lane for retail operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

- iv. **THIS SUBSECTION IS SUSPENDED. INDOOR SHOPPING CENTERS ARE NOT ALLOWED TO BE OPEN TO THE PUBLIC FOR IN-STORE RETAIL UNTIL FURTHER ORDER OF THE HEALTH OFFICER FOLLOWING AUTHORIZATION BY THE STATE HEALTH OFFICER TO REOPEN. FOR CLARITY, EVEN THOSE SHOPPING CENTERS THAT PREVIOUSLY RECEIVED WRITTEN APPROVAL OF THE HEALTH OFFICER TO RESUME INDOOR RETAIL OPERATIONS MUST TEMPORARILY CLOSE TO THE PUBLIC. FURTHER, ALL BUSINESS IN THE INDOOR SHOPPING CENTER (INCLUDING ESSENTIAL BUSINESSES) MUST TEMPORARILY CLOSE TO THE PUBLIC. DURING THIS SUSPENSION THEY MAY OPERATE FOR CURBSIDE/OUTDOOR PICKUP IF THE INDOOR SHOPPING CENTER HAS AN APPROVED PLAN UNDER SECTION 1.b.1.iv, ABOVE. ONCE INDOOR SHOPPING CENTERS FOR NON-ESSENTIAL BUSINESSES ARE ALLOWED TO REOPEN, THE CONDITIONS TO OPERATE SET FORTH BELOW MAY BE REVISED AND/OR ADDITIONAL PROVISIONS CONDITIONS MAY BE ADDED TO PREVIOUSLY APPROVED PLANS.**

*[Retail stores that are in an enclosed Indoor Shopping Center (as defined in subsection 1.b.1.iv above) and that do not have direct access to adjacent sidewalk, street, parking lot or alley area, may only reopen for in-store retail at this time if the Indoor Shopping Center submits to the Health Officer a*

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

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**for the most current Health Orders.**

*proposed plan for reopening and that plan is approved as provided below.  
The proposed plan must include:*

- a. the number of stores and businesses that would be resuming operation;*
- b. the number of Personnel associated with each store or business;*
- c. the number of customers expected daily;*
- d. how the shopping center will regulate the number of people in the common areas of the shopping center;*
- e. how the shopping center will address HVAC/circulated air, use of elevators, use and cleaning of bathrooms;*
- f. any special considerations for indoor parking garages and access points; and*
- g. whether the shopping center will permit curbside pickup.*

*Plans must be submitted to [HealthPlan@sfcityatt.org](mailto:HealthPlan@sfcityatt.org). Subject to the written advance approval of the Health Officer or the Health Officer's designee, the shopping center may then operate for in-store retail consistent with the approved plan.]*

For clarity, operation of retail stores under category (1) and (2), above, applies only to the sale of goods and not to the provision of services or the rental of equipment, which are covered separately in Sections (4) and (5), below.

(Added May 17, 2020; Revised June 1, 2020, June 11, 2020; Non-substantive revisions July 13, 2020; Subsection suspended July 20, 2020)

**(2) Manufacturing, Warehousing and Logistical Support**

- a. Basis for Addition. Personnel can wear Face Coverings and maintain at least six feet of physical distance at all times. No inherently risky activities (e.g., singing, shouting, eating, drinking, etc.) are involved. Personnel will interact only with a consistent and moderately sized group of people (i.e., the business's other Personnel) as members of the public do not generally frequent these businesses. Finally, risks of virus transmission associated with this activity can be mitigated through Social Distancing Requirements (Order Section 8.o) and sanitation, and other worker safety protocols.
- b. Description and Conditions to Operate.
  1. Manufacturing: Manufacturing businesses—including non-essential manufacturing businesses—may operate, subject to the following limitations and conditions:

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

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**for the most current Health Orders.**

- i. The business must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements; and
  - ii. The business must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-11, as that directive may be amended from time to time, regarding required best practices for manufacturing businesses—including the requirement to create a Health and Safety Plan.
2. Warehousing and Logistical Support: Businesses that provide warehousing and logistical support—including non-essential businesses —may operate, subject to the following limitations and conditions:
- i. The business must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements; and
  - ii. The business must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-12, as that directive may be amended from time to time, regarding required best practices for warehouse and logistical support businesses—including the requirement to create a Health and Safety Plan.

(Added May 17, 2020; Revised June 1, 2020, June 11, 2020; Non-substantive revisions July 13, 2020)

**(3) Childcare Programs and Summer Camps for All Children**

- a. Basis for Addition. Childcare is critical to early education and developmental equity, family social and economic wellbeing, and economic recovery from the pandemic. More specifically, childcare is an important element for a child’s social and emotional development, as well as for a child’s physical health and wellness. Also, childcare is often necessary to allow parents or guardians to work, making the availability of childcare important for individual families as well as the local economy. Although attendance at a childcare program involves a high number of close contacts that may be of lengthy duration. The risks of virus transmission can be reduced by mitigation measures, as generally described below. But children’s inability to consistently follow social distancing and sanitation recommendations means that even with the mitigation measures the risk of transmission is higher than in interactions exclusively among adults. And while based on available evidence, children do not appear to be at higher risk for COVID-19 than adults, medical knowledge about the possible health effects of COVID-19 on children is evolving. Accordingly, the decision about whether to enroll a child in a childcare program is an individualized inquiry that should be made by parents/guardians with an understanding of the risks that such enrollment entails. Parents/guardians may discuss these risks and their concerns with their pediatrician. The Health Officer will continue to monitor the changing situation and may amend this section as necessary to protect the public health.

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b. Description and Conditions to Operate.

1. Childcare Programs: Educational or recreational institutions or programs that provide care or supervision for children of any age (with the exception of summer camps, which are addressed separately in (b)(2) below) (“Childcare Programs”) may open for all children, subject to the following limitations and conditions:
  - i. Childcare Programs must limit group size to 12 children per room or space;
  - ii. Childcare Program sessions must be at least three weeks long, and childcare programs without set sessions may not enroll children for fewer than three weeks;
  - iii. Childcare Programs must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and comply with all of the requirements set forth in relevant industry-specific Health Officer directives (*see* Health Officer Directive No. 2020-14b), including the requirements to have the parent(s) or guardian(s) of any child attending the program sign an acknowledgement of health risks, and to prepare and implement a written health and safety plan to mitigate the risk of virus transmission to the greatest extent feasible.
2. Summer Camps: Summer camps and summer learning programs that operate exclusively outside of the academic school year (“Summer Camps”) may operate for all children over the age of six and school-aged children currently in grades transitional kindergarten (TK) and above who are under age six, subject to the following limitations and conditions:
  - i. Summer Camps must limit group size to 12 children (a “pod”) per room or space;
  - ii. Summer Camp sessions must last at least three weeks;
  - iii. Children must remain in the same pod for at least three weeks, and preferably for the entire time throughout the summer.
  - iv. Summer Camps may not begin to operate until they have created, posted and implemented a Social Distancing Protocol checklist (Appendix A to this Order) and complied with all of the requirements set forth in relevant industry-specific Health Officer directives (*see* Health Officer Directive No. 2020-13b) including the requirements to complete an online form with general information about the program and required certifications, to have the parent(s) or guardian(s) of any child attending the program sign an acknowledgement of health risks, and to prepare and implement a written health and safety plan to mitigate the risk of virus transmission to the greatest extent feasible.

(Added May 22, 2020; Revised June 1, 2020, July 13, 2020; Non-substantive revisions June 11, 2020)

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**(4). Curbside Pickup and Drop-Off for Low Contact Retail Services**

- a. Basis for Addition. Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance, except for brief interactions (e.g., in some instances where remote payment is not feasible, while paying for services). No inherently risky activities (e.g., singing, shouting, eating, drinking, etc.) are involved. Customers interact only with a small number of individuals from other Households, and although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate social distancing and decrease the risk of virus transmission. The majority of interactions can occur outdoors, which further decreases risk—and consistent with Section 5.c of the Order, businesses are strongly urged to conduct interactions outdoors to the largest extent possible.
- b. Description and Conditions to Operate. Services that do not generally require close customer contact (e.g., dog grooming and shoe or electronics repair) may operate, subject to the following limitations and conditions:
  - i. To the extent feasible, all interactions and transactions between Personnel and customers should occur outdoors;
  - ii. The store must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements (Section 8.o of the Order);
  - iii. The businesses must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and comply with Health Officer Directive No. 2020-10b, as that directive may be amended from time to time, regarding required best practices for retail businesses with curbside pickup and drop-off;
  - iv. The stores must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion; and
  - v. Stores in an enclosed indoor shopping center that do not have direct access to adjacent sidewalk, street, parking lot or alley area may not reopen at this time unless they are located in an approved Indoor Shopping Center as described in 1.b above.

For clarity, this provision does not apply to personal service businesses, such as hair salons, barbershops, nail salons, or piercing or tattoo parlors.

As discussed in Section 1.b above regarding retail stores and Indoor Shopping Centers, stores within enclosed shopping centers may operate only upon advance written approval by the Health Officer or the Health Officer's designee of a plan submitted by the Indoor Shopping Center operator. Plans must be submitted to [HealthPlan@sfcityatt.org](mailto:HealthPlan@sfcityatt.org). **NOTE THAT SECTION 1.b.2.iv REGARDING INDOOR SHOPPING CENTERS IS SUSPENDED. INDOOR SHOPPING CENTERS ARE NOT ALLOWED TO BE OPEN TO THE PUBLIC FOR IN-STORE RETAIL UNTIL FURTHER ORDER OF THE HEALTH OFFICER FOLLOWING AUTHORIZATION BY THE STATE HEALTH OFFICER TO REOPEN. FOR CLARITY, EVEN THOSE SHOPPING CENTERS THAT PREVIOUSLY**



**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

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**RECEIVED WRITTEN APPROVAL OF THE HEALTH OFFICER MUST  
TEMPORARILY CLOSE TO THE PUBLIC. INDOOR SHOPPING CENTERS MAY  
OPEN FOR CURBSIDE/OUTDOOR PICKUP ONLY WITH AN APPROVED PLAN AS  
DISCUSSED IN SECTION 8.5.1.1.4 ABOVE.**

(Added June 1, 2020; Revised June 11, 2020, July 20, 2020; Non-substantive revisions July 13, 2020)

**(5) Outdoor Activity Equipment Rental Businesses**

- a. **Basis for Addition.** Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., while paying for services). No inherently risky activities (e.g., singing, shouting, eating, drinking, etc.) are involved. Customers interact only with a small number of individuals from other Households, and although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate social distancing and decrease the risk of virus transmission. The majority of interactions can occur outdoors, which further decreases risk—and businesses are strongly urged to conduct interactions outdoors to the largest extent possible. Also the risk of multiple individuals using shared equipment can be mitigated through sanitation measures. Finally, resumption of these businesses is expected to result in only a small increase in the number of people reentering the workforce and the overall volume of commercial activity.
- b. **Description and Conditions to Operate.** Businesses that rent equipment for permissible outdoor recreational activities (e.g., bicycles, kayaks, paddleboards, boats, horseback riding or fishing equipment) may operate, subject to the following limitations and conditions:
  - i. To the extent feasible, all interactions and transactions between Personnel and customers should occur outdoors;
  - ii. The store must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements (Section 8.o of the Order);
  - iii. The business must have created, posted and implemented a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-10b, as that directive may be amended from time to time, regarding required best practices for retail businesses with curbside pickup and drop-off;
  - iv. The business must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion;

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

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- v. Businesses in an enclosed indoor shopping center that do not have direct access to adjacent sidewalk, street, parking lot or alley area may not reopen at this time unless they are in an approved Shopping Center as described in 1.b above; and
- vi. All equipment must be thoroughly cleaned and disinfected between each use with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with the following guidelines, which may be modified by the Health Officer as new information becomes available:
- For hard non-porous surfaces, clean with detergent or soap and water if the surfaces are visibly dirty, before applying disinfectant. For these purposes, appropriate disinfectants include:
    - Products listed on the Environmental Protection Agency’s list of Disinfectants for Use Against SARS-CoV-2 (COVID-19), which can be found online at <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2-covid-19>. Follow the manufacturer’s instructions for concentration, application method, and contact time for all cleaning and disinfection products.
    - Diluted household bleach solutions prepared according to the manufacturer’s label for disinfection, if appropriate for the surface. Follow manufacturer’s instructions for application and proper ventilation. Check to ensure the product is not past its expiration date. Never mix household bleach with ammonia or any other cleanser.
    - Alcohol solutions with at least 70% alcohol.
  - For soft or porous surfaces, remove any visible contamination, if present, and clean with appropriate cleaners indicated for use on these surfaces. After cleaning, use products that are EPA-approved as effective against SARS-CoV-2 (COVID-19) (see link above) and that are suitable for porous surfaces.
  - For frequently touched electronic surfaces, remove visible dirt, then disinfect following the manufacturer’s instructions for all cleaning and disinfection products. If no manufacturer guidance is available, then consider the using alcohol-based wipes or sprays containing at least 70% alcohol to disinfect.
  - Gloves and any other disposable PPE used for cleaning and disinfecting the vehicle must be removed and disposed of after cleaning; wash hands immediately after removing gloves and PPE with soap and water for at least 20 seconds, or use an alcohol-based hand sanitizer with at least 60% alcohol if soap and water are not available. If a disposable gown was not worn, work uniforms/clothes worn during cleaning and disinfecting should be laundered afterwards using the warmest appropriate water setting and dry items completely. Wash hands after handling laundry.

As discussed in Section 1.b above regarding retail stores and Indoor Shopping Centers, stores within Indoor Shopping Centers may operate only upon the advance written approval by the Health Officer or the Health Officer’s designee of a plan submitted by the Indoor Shopping

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

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Please visit [www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)

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Center operator. Proposed plans must be submitted to HealthPlan@sfcityattys.org. NOTE THAT SECTION 1.b.2.iv REGARDING INDOOR SHOPPING CENTERS IS SUSPENDED. INDOOR SHOPPING CENTERS ARE NOT ALLOWED TO BE OPEN TO THE PUBLIC FOR IN-STORE RETAIL UNTIL FURTHER ORDER OF THE HEALTH OFFICER FOLLOWING AUTHORIZATION BY THE STATE HEALTH OFFICER TO REOPEN. FOR CLARITY, EVEN THOSE SHOPPING CENTERS THAT PREVIOUSLY RECEIVED WRITTEN APPROVAL OF THE HEALTH OFFICER MUST TEMPORARILY CLOSE TO THE PUBLIC. INDOOR SHOPPING CENTERS MAY OPEN FOR CURBSIDE/OUTDOOR PICKUP ONLY WITH AN APPROVED PLAN AS DISCUSSED IN SECTION 1.b.1.iv ABOVE.

(Added June 1, 2020; Revised June 11, 2020; Non-substantive revisions July 13, 2020; Suspension note added July 20, 2020)

**(6) Professional Sports Teams: Practices, Games, and Tournaments without In-Person Spectators with an Approved Plan**

- a. Basis for Addition. Although contact sports may present a significant risk of virus transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. Resuming such events—without a live audience and subject to strict health controls and mitigation measures—represents a first step toward the resumption of professional sports exhibitions that can be broadcast for the entertainment of the public and viewed by the public remotely in a safe manner.
- b. Description and Conditions to Operate. Professional sports teams that wish to resume practices, games, or tournaments and broadcasting of those events in San Francisco, without in-person spectators, may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among players, staff, media, broadcast crew, and any others who will be in the facility. The plan must include a proposal for interval testing (without using City resources) of all players and coaching staff who will be present in the facility. Plans must be submitted to HealthPlan@sfcityattys.org. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the team may then resume activities consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee. Teams, games, exhibitions, and tournaments must also comply with any applicable Health Officer directives to the extent they are consistent with the approved plan; in the event of an inconsistency, the approved plan controls. Finally, crew, athletes, coaching staff and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan.

**NOTE THAT ALTHOUGH TEAMS MAY CONTINUE TO SUBMIT PLANS, NO PLANS FOR INDOOR EVENTS INVOLVING MORE THAN 12 PEOPLE WILL BE APPROVED UNTIL FURTHER NOTICE BY THE HEALTH OFFICER.**

**[July 20, 2020]**

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**(7) Entertainment Venues: Live Streaming or Broadcasting Events without In-Person Audiences with an Approved Plan**

- a. Basis for Addition. Although some types of live entertainment and cultural events, such as music, dance and comedy performances, may present a risk of virus transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. Resuming such events—without a live audience and subject to strict health controls and mitigation measures—represents a first step toward the resumption of these entertainment and cultural activities that can be broadcast and watched by the public remotely in a safe manner.
- b. Description and Conditions to Operate.
  1. Operators of entertainment venues may film, stream, or otherwise broadcast small scale events so long as:
    - i. the venue remains closed to the public;
    - ii. the live stream is limited to the fewest number of Personnel needed (up to a maximum of 12 people in the facility, including, without limitation, media Personnel needed for the broadcast);
    - iii. doors and windows are left open to the extent possible, or mechanical ventilation systems are run, to increase ventilation;
    - iv. the venue complies with the Social Distancing Requirements set forth in Section 8.0 of this Order; and
    - v. Because singing and playing wind or brass instruments can transmit particles farther in the air than breathing or speaking quietly, people must be in an isolation booth or in a separate room from others in the facility while singing or playing wind or brass instruments.

To further reduce the risk of transmission, it is strongly recommended that all events allowed under this section be conducted and filmed, streamed, or otherwise broadcast from outdoors. The same outdoors recommendation applies to all other operations that are allowed under the Order to be filmed, live streamed or otherwise broadcast indoors with health restrictions.

2. Operators of entertainment venues that wish to film, stream, or otherwise broadcast events that require more than 12 people to be on site at the facility at any one time may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among participants. If the event involves singing, playing wind or brass instruments, or physical contact, the plan must include a

**[July 20, 2020]**

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proposal for interval testing (without using City resources) of those individuals. Proposed plans must be submitted to [HealthOfficers@cityattty.org](mailto:HealthOfficers@cityattty.org). Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the venue may then begin operating consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee. Cast, crew, and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan.

**NOTE THAT ALTHOUGH VENUES MAY CONTINUE TO SUBMIT PLANS, NO PLANS FOR INDOOR EVENTS INVOLVING MORE THAN 12 PEOPLE HAVE BEEN APPROVED TO DATE OR WILL BE APPROVED UNTIL FURTHER NOTICE BY THE HEALTH OFFICER.**

(Added June 11, 2020; Non-substantive revisions June 26, 2020; Revised July 20, 2020)

**(8) Outdoor Dining**

- a. Basis for Addition. Outdoor dining with small groups of people potentially involves mixing of Households and a moderate number of contacts. Accordingly, and because Face Coverings must be removed to eat and drink, the risk of virus transmission is slightly higher than in other allowable interactions. But outdoor interactions carry a significantly lower risk of transmission than most indoor interactions, and mitigation measures in outdoor dining establishments can significantly decrease the transmission risk.
- b. Description and Conditions to Operate. Restaurants and bars that serve food (“outdoor dining establishments”) may operate for outdoor dining only subject to the following limitations and conditions:
  - i. Patrons must remain outside the outdoor dining establishment and may enter the establishment only (1) to access a bathroom, (2) to access an outdoor space that is only accessible by traveling through the restaurant, or (3) to order or pickup food at an indoor counter;
  - ii. All patrons must be seated at a table to eat or drink—standing between tables or in other areas of the outdoor space is not permitted;
  - iii. Patrons may not be served food or beverages while waiting to be seated;
  - iv. Patrons must wear Face Coverings any time they are not eating or drinking, including but not limited to: while they are waiting to be seated; while reviewing the menu and ordering; while socializing at a table waiting for their food and drinks to be served or after courses or the meal is complete; and any time they leave the table, such as to use a restroom. Customers must also wear Face Coverings any time servers, bussers, or other Personnel approach their table;

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

**This health order has been updated to C19-07i.**

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- v. Tables used to seat patrons outdoors must be spaced to ensure that patrons are at least six feet apart from other patrons seated at different service tables or separated by an impermeable physical barrier between;
- vi. No more than six patrons may be seated at a single table, unless all are members of the same household—it is strongly encouraged that only individuals in the same household sit together at a single table;
- vii. An outdoor dining establishment shall not be permitted to provide alcoholic beverage service without also providing real meal service in a bona fide manner. Bona fide meals must be prepared and served by the outdoor dining establishment or another person or business operating under an agreement with the outdoor dining establishment. The service of prepackaged food like sandwiches or salads, or simply heating frozen or prepared meals, shall not be deemed as compliant with this requirement;
- viii. No patrons are allowed to eat or drink indoors in the dining establishment; and
- ix. The business must have created, posted and implemented a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-16b, as that directive may be amended from time to time, regarding required best practices for outdoor dining.

Outdoor dining establishments may apply for a free temporary permit to use the sidewalk or parking lane for business operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

(Added June 11, 2020; Revised July 13, 2020)

**(9) Outdoor Fitness Classes**

- a. Basis for Addition. Outdoor fitness classes involve mixing of Households and a moderate number of contacts. Also, the contacts are often of relatively long duration. Accordingly, and because exercise causes people to more forcefully expel airborne particles, the risk of virus transmission is higher than in other allowable interactions. But participants can—and must—wear Face Coverings and maintain at least six feet of physical distance at all times and not share equipment. Further, outdoor interactions carry a lower risk of transmission than most indoor interactions, and health protocols in outdoor fitness classes can significantly decrease the transmission risk.
- b. Description and Conditions to Operate. Outdoor fitness classes (e.g., outdoor boot camp, non-contact dance classes, tai chi, pilates, and yoga classes) may operate subject to the following limitations and conditions:
  - i. No more than 12 people, including the instructor(s), may participate in an outdoor fitness class;

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

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- ii. The business/instructor should ask participants to voluntarily provide their name and phone number for potential contact tracing purposes—the business/instructor should keep this information on file for at least three weeks;
- iii. The business/instructor must ask each participant whether they have had any of the following symptoms within the prior 24 hours that are new and not explained by another reason:
  - Fever or chills
  - Cough
  - Sore throat
  - Shortness of breath or trouble breathing
  - Feeling unusually weak or fatigued
  - New loss of taste or smell
  - Muscle pain
  - Headache
  - Runny or congested nose
  - diarrhea

Any participants who report having any of these symptoms should not be permitted to come to or participate in the fitness class.

In addition, the business/instructor must ask each participant (1) if within the last 10 days they have been diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus; and (2) if they live with or have had close contact with someone who in the past 14 days was diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus in that same period. Any participants who answer yes to either of these questions should not be permitted to come to or participate in the fitness class.

- iv. All participants must maintain a physical distance of at least six feet from each other, from the instructor(s), and from members of the public at all times;
- v. The business/instructor must have permission of the property owner to use the space;
- vi. All participants and instructors must wear a face covering at all times, unless they are specifically exempted from the face covering requirements in Health Officer Order No. C19-12b, issued on May 28, 2020, as that order may be amended from time to time; and
- vii. Equipment (e.g., medicine balls, resistance bands, mats, weights, or yoga blocks) may not be shared by members of the class and must be thoroughly cleaned and disinfected between each use with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with the following guidelines, which may be modified by the Health Officer as new information becomes available:
  - For hard non-porous surfaces, clean with detergent or soap and water if the surfaces are visibly dirty, before applying disinfectant. For these purposes, appropriate disinfectants include:
    - Products listed on the Environmental Protection Agency’s list of Disinfectants for Use Against SARS-CoV-2 (COVID-19), which can be

**[July 20, 2020]**

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found online at <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2-covid-19>. Follow the

manufacturer's instructions for concentration, application method, and contact time for all cleaning and disinfection products.

- Diluted household bleach solutions prepared according to the manufacturer's label for disinfection, if appropriate for the surface. Follow manufacturer's instructions for application and proper ventilation. Check to ensure the product is not past its expiration date. Never mix household bleach with ammonia or any other cleanser.
- Alcohol solutions with at least 70% alcohol.
- For soft or porous surfaces, remove any visible contamination, if present, and clean with appropriate cleaners indicated for use on these surfaces. After cleaning, use products that are EPA-approved as effective against SARS-CoV-2 (COVID-19) (see link above) and that are suitable for porous surfaces.
- Gloves and any other disposable PPE used for cleaning and disinfecting the equipment must be removed and disposed of after cleaning; wash hands immediately after removing gloves and PPE with soap and water for at least 20 seconds, or use an alcohol-based hand sanitizer with at least 60% alcohol if soap and water are not available. If a disposable gown was not worn, work uniforms/clothes worn during cleaning and disinfecting should be laundered afterwards using the warmest appropriate water setting and dry items completely. Wash hands after handling laundry.

For clarity, this section does not allow contact sports (e.g., football) or fitness classes that involve physical contact (e.g., jiu jitsu or boxing with sparring) to resume. Also, this section does not cover childcare or summer camp programs for children or youth, which are governed by section 3 above and Health Officer Directive Nos. 2020-13b and 2020-14b.

Additional guidance about outdoor fitness classes from the San Francisco Department of Public Health is available at <http://www.sfdph.org/directives>.

(Added June 11, 2020; Non-substantive revisions July 13, 2020)

**(10) Indoor Household Services**

- a. Basis for Addition. Household service providers and residents can wear Face Coverings and maintain at least six feet of physical distance at all times. No inherently risky activities (e.g., singing, shouting, eating, drinking, etc.) are involved. Although indoor household services may involve mixing of Households (if the resident is at home) and occurs indoors, the number of contacts is low. Finally, risks of virus transmission can be mitigated through adherence to other Social Distancing Requirements and to sanitation, and other safety protocols.



**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

**This health order has been updated to C19-07i.**

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b. Description and Conditions to Operate. Providers of indoor household services that can be provided while maintaining social distancing (e.g., house cleaners and cooks) may operate, subject to the following limitations and conditions:

- i. Residents may not have any household service provider come into their home if they have experienced any of the following symptoms within the prior 24 hours that are new and not explained by another reason:
  - Fever or chills
  - Cough
  - Sore throat
  - Shortness of breath or trouble breathing
  - Feeling unusually weak or fatigued
  - New loss of taste or smell
  - Muscle pain
  - Headache
  - Runny or congested nose
  - diarrhea
- ii. Household service providers may not enter a residence to provide services if they have experienced any of the above symptoms within the prior 24 hours that are new and not explained by another reason;
- iii. In addition, household service providers may not enter a residence to provide services if either the household service provider or anyone in the residence answers yes to either of the following questions: (1) within the last 10 days has the person been diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus; and (2) does the person live with or have they had close contact with someone who in the past 14 days was diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus in that same period.
- iv. When feasible, residents should leave the premises when household services providers are in their home—if leaving the premises is not feasible, residents should try to be in a different room than the household service provider to the greatest extent possible;
- v. When feasible, leave windows and doors open to increase ventilation or run mechanical ventilation systems;
- vi. High touch surfaces and any shared implements or tools should be cleaned at the beginning and end of any service visit;
- vii. Both residents and household service providers must wear a face covering at all times, unless they are specifically exempted from the face covering requirements in Health Officer Order No. C19-12b, issued on May 28, 2020.

For clarity, this section does not allow personal service providers, such as hair dressers or personal trainers, to provide in-home services. Also, this section does not apply to in-home childcare, which is independently permissible under Section 8.a.xxi of the Order.

Additional guidance about indoor household services from the San Francisco Department of Public Health is available at <http://www.sfdph.org/directives>.

[July 20, 2020]

This health order has been updated to C19-07i.

(Added June 11, 2020; Non-substantive revisions July 13, 2020)

Please visit [www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)

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**(11) Offices for Non-Essential Businesses: Individuals Necessary for Operations Where Telecommuting is not Feasible—SUSPENDED**

**THIS SECTION IS SUSPENDED. OFFICES FOR NON-ESSENTIAL BUSINESSES ARE NOT ALLOWED TO OPERATE UNTIL FURTHER ORDER OF THE HEALTH OFFICER FOLLOWING AUTHORIZATION BY THE STATE HEALTH OFFICER TO REOPEN. ONCE OFFICES FOR NON-ESSENTIAL BUSINESSES ARE ALLOWED TO REOPEN, THE CONDITIONS TO OPERATE SET FORTH BELOW MAY BE REVISED.**

- a. *[Basis for Addition. Personnel can wear Face Coverings and maintain at least six feet of physical distance at all times. No inherently risky activities (e.g., singing, shouting, eating, drinking, etc.) are involved. Personnel will interact only with a consistent and moderately sized group of people (i.e., the business's other Personnel). Finally, risks of virus transmission associated with this activity can be mitigated through adherence to other Social Distancing Requirements and to sanitation, and other safety protocols.]*
- b. *Description and Conditions to Operate. Office workplaces that are not otherwise permitted to operate under this Order may open for individuals necessary for operations who cannot work remotely, subject to the following conditions:*
  - i. *All workers who are able to telecommute must continue to do so, only individuals necessary for operations who cannot work remotely may come into the office;*
  - ii. *Office Facilities must adjust their maximum occupancy rules based on the size of the facility to limit the number of people (including Personnel and members of the public), as follows:*
    - *Office Facilities with fewer than 20 Personnel must reduce their maximum occupancy to the number of people who can maintain at least six feet of physical distance from each other in the facility at all times,*
    - *Office Facilities with 20 or more Personnel must reduce their maximum occupancy to the **lesser** of: (1) 20% the facility's normal maximum occupancy or (2) the number of people who can maintain at least six feet of physical distance from each other in the facility at all times; and*
  - iii. *The business must have created, posted and implemented a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-18, as that directive may be amended from time to time, regarding required best practices for businesses operating office facilities.]*

(Added June 11, 2020; Non-substantive revisions July 13, 2020; Suspended July 20, 2020)

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

**This health order has been updated to C19-07i.**

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**(12) Outdoor Zoos with an Approved Plan**

- a. Basis for Addition. Zoo Personnel and visitors can wear Face Coverings and maintain at least six feet of physical distance from people in different households at all times. No inherently risky activities (e.g., singing, shouting, eating, drinking, etc.) are involved. And outdoor businesses—like the outdoor areas of the zoo—are safer than indoor businesses. Finally, the number, frequency and proximity of contacts can be minimized through capacity limitations and the risk of virus transmission can be reduced through other health protocols.
- b. Description and Conditions to Operate. Zoos that wish to resume operations for visits by the public solely in their outdoor spaces may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among Personnel and visitors.

The plan must be submitted to [HealthPlan@sfcityatty.org](mailto:HealthPlan@sfcityatty.org), and must include detailed descriptions of how the business intends to address the following safety precautions.

- Ensuring that the facility remains below the lesser of: (a) 50% of the maximum capacity for the outdoor space that is permitted to open; or (b) the capacity based on the ability of Personnel and patrons to comply with the Social Distancing Requirements;
- Signage regarding Social Distancing Requirements (to include at least six feet of distance, handwashing/sanitizer practices, face covering policy);
- Ensuring Personnel and patrons wear Face Coverings at all times, unless they are specifically exempted from the face covering requirements in Health Officer Order No. C19-12b, issued on May 28, 2020, as that order may be amended from time to time;
- Ticketing booths and payment systems;
- Personnel safety precautions;
- HVAC systems (e.g., quality and level of filtration, percentage of air exchange with outside air can HVAC be run at 100% capacity to increase ventilation);
- Compliance with applicable Health Officer directives (e.g. regarding Food and beverage concessions, and retail gift shops);
- Social distancing in elevators;
- Monitoring and limiting patrons to ensure physical distancing between members of different Households;
- Paths of travel through the establishment and wayfinding signage;
- Sanitation for restrooms;
- Tours and audio self-tour equipment;
- Coat/personal property check services;
- Sanitation for high-touch surfaces and areas; and
- Closing interactive exhibits or modifying those exhibits to prevent common touching.

**Order No. C19-07f – Appendix C-1: Additional Businesses Permitted to Operate**

**[July 20, 2020]**

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Beginning at 10 a.m. on July 13, 2020, and subject to the advance written approval of the Health Officer or the Health Officer's designee, the zoo may resume operating its outdoor spaces for visits by the public at the lesser of: (a) 50% of the maximum capacity for the outdoor space that is permitted to open, or (b) the capacity based on the ability of Personnel and patrons to comply with the Social Distancing Requirements, consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer's designee.

(Added July 13, 2020)

**(13) Charter Boat Operators**

- a. Basis for Addition. Personnel and passengers can wear Face Coverings and maintain six feet of physical distance from people in different households at all times. No inherently risky activities (e.g., singing, shouting, eating, drinking, etc.) are involved. And charter boat tours occur outside, which is safer than indoor interactions. Finally, outdoor boating excursions of small, socially distanced groups involve only a moderate number of contacts, and health mitigation measures in small boating excursions can significantly decrease the transmission risk.
- b. Description and Conditions to Operate. Individuals or businesses that offer bareboat or skippered charters ("Charter Boat Operators") may operate, subject to the following limitations and conditions:
  - i. The total number of passengers must be limited to no more than 12—or fewer if necessary to ensure that at least six feet of spacing can be maintained;
  - ii. All passengers must maintain a physical distance of at least six feet from each other, from the captain, and from Personnel, at all times;
  - iii. Before boarding, passengers must wait on the dock at least six feet apart and must not board the vessel until the captain or crew allow boarding;
  - iv. For fishing, rod holders must be spaced at least six feet apart from each other;
  - v. Bathrooms (if any) must be sanitized after each use following EPA guidelines;
  - vi. Passengers must stay in the open air portion of the boat except for brief periods, such as to use the bathroom;
  - vii. Charter Boat Operators should ask passengers to voluntarily provide their name and phone number for potential contact tracing purposes—the business/captain should keep this information on file for at least three weeks;
  - viii. Charter Boat Operators must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order);
  - ix. Charter Boat Operators must ask each passenger whether they have had any of the following symptoms within the prior 24 hours that are new and not explained by another reason:

**[July 20, 2020]**

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- Fever or chills
- Cough
- Sore throat
- Shortness of breath or trouble breathing
- Feeling unusually weak or fatigued
- New loss of taste or smell
- Muscle pain
- Headache
- Runny or congested nose
- diarrhea

Any passengers who report having any of these symptoms should not be permitted to board the boat, and may not be charged any cancellation fee.

Also, Charter Boat Operators must ask each passenger (1) if within the last 10 days they have been diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus; and (2) if they live with or have had close contact with someone who in the past 14 days was diagnosed with COVID-19 or had a test confirming they have the SARS-CoV-2 virus in that same period. Any passengers who answer yes to either of these questions should not be permitted to board the boat, and may not be charged any cancellation fee.

- x. All passengers and Personnel must wear a face covering at all times while waiting to board, at all times while on board—except when eating or drinking, and at all times when disembarking from the vessel, unless they are specifically exempted from the face covering requirements in Health Officer Order No. C19-12b, issued on May 28, 2020, as that order may be amended from time to time;
- xi. Passengers from different households should not shake hands, share food or drinks, or engage in any unnecessary physical contact—the captain and crew must instruct passengers about these requirements;
- xii. Charter Boat Operators must make hand sanitizer available throughout the boat and at each rod station (if any);
- xiii. Equipment (e.g., fishing equipment) may not be shared by people outside of a single household, and the boat and all equipment belonging to the Charter Boat Operator or otherwise provided by the Charter Boat Operator must be thoroughly cleaned and disinfected after each trip with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/community/cleaning-disinfecting-decision-tool.html>).

For clarity, this section does not cover vessels used exclusively for transportation purposes or other Essential Travel (such as ferries and water taxis) and such vessels do not need to follow the conditions set forth in this section.

(Added July 13, 2020)