ORDER OF THE HEALTH OFFICER No. C19-04
DATE ORDER ISSUED: MARCH 10, 2020

Please read this order carefully. Violation of or failure to comply with this order constitutes a misdemeanor punishable by fine, imprisonment, or both. (Cal. Health & Safety C. §§ 120295 et seq.)

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO ("HEALTH OFFICER") HEREBY ORDERS:

1. Effective as of the date of this Order, and for the limited duration specified in Section 8 below, Owners and/or Operators of each and every Residential Hotel, as those terms are used and defined in San Francisco Administrative Code Chapter 41, must fully and immediately comply with Minimum Environmental Cleaning Standards set forth in Attachment A to this Order. This Order applies only to common areas of Residential Hotels including, but not limited to, shared bathrooms, kitchens, common rooms, lobbies, hallways, and doorways.

2. “Minimum Environmental Cleaning Standards” means minimum standards for sanitation and hygiene procedures as described in the San Francisco Department of Public Health COVID-19 Minimum Environmental Cleaning Standards for Business, School, and SRO Settings (March 9, 2020), a copy of which is attached to this Order as Attachment A and incorporated by reference. A current copy of the Minimum Environmental Cleaning Standards will be available on the San Francisco Department of Public Health website located at: https://www.sfdph.org/dph/alerts/coronavirus.asp

3. The Health Officer may amend or update the Minimum Environmental Cleaning Standards from time to time by amending or updating its website. It is the responsibility of every Owner and Operator of a Residential Hotel to conduct daily checks of this website to confirm that no changes or amendments to the Minimum Environmental Cleaning Standards have been made.

4. Residential Hotel Owners and Operators are responsible for maintaining a compliance log containing, at minimum, a description of the date and time of cleaning, areas cleaned, and the initials of the person or persons who conducted the cleaning. Owners and Operators of Residential Hotels must immediately produce the compliance log upon demand from the Health Officer or their designee.

5. Residential Hotel Owners and Operators are responsible for taking reasonable steps to ensure that any employees and/or contractors implementing Minimum Environmental Cleaning Standards are properly trained and equipped to safely conduct cleaning duties in order minimize COVID-19 exposure risk.

Please note: This order remains in effect. Please see Section 14 of Health Order C19-07, as amended.
6. This Order is based on scientific evidence and best practices currently known and available. This Order is intended to prevent the spread of the virus that causes Coronavirus 2019 Disease ("COVID-19") to and among the residents of Residential Hotels and to protect those residents from avoidable risk of serious illness or death resulting from COVID-19. A high percentage of Residential Hotel residents are sixty years of age or older, experience serious health complications, or both. Recent epidemiologic studies show that many Residential Hotel residents suffer from respiratory, cardiac, immunity, and other serious health complications. Many Residential Hotels contain environmental problems such as mold growth, poor sanitation, broken plumbing, and poor ventilation. Taken together, these factors place many Residential Hotel residents at high risk of experiencing serious health complications from COVID-19, including death. Application of Minimum Environmental Cleaning Standards will decrease the probability of contact with the COVID-19 virus while also improving environmental conditions affecting respiratory health.

7. This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, and the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer.

8. This Order will be effective until 11:59 p.m. on April 21, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or by the California Public Health Officer, in writing. This Order may be extended for the protection of Residential Hotel residents based on conditions at that time.

9. Immediately upon receiving this Order and for the duration of the Order’s effectiveness, Residential Hotel Owners and Operators must provide notice of the Order in all of the following ways: (1) post this Order on the Residential Hotel website (if any); (2) post this Order on any common message boards in the Residential Hotel; (3) post this Order at all entrances to the Residential Hotel; and (4) provide this Order to each Residential Hotel resident.

IT IS SO ORDERED:

[Signature]

Tomás J. Aragón, MD, DrPH,
Health Officer of the
City and County of San Francisco

3/10/2020
Date

The Order Served in Person:

By: ____________________________
(Date Served)