2003

HIV Prevention and Social Services in San Francisco

AIDS Office
San Francisco Department of Public Health
Introduction/Acknowledgements

The AIDS Office, San Francisco Department of Public Health is pleased to provide this newly updated resource guide to HIV prevention and social services in San Francisco. With many people's help and assistance, this guide has greatly evolved over the past five years that we have been producing it. This is the first time that this resource guide is being published in this easy to use book form. The guide encompasses those services most often needed by persons in San Francisco at risk for acquiring or transmitting HIV infection. The guide contains sections on HIV counseling and testing, HIV prevention, substance abuse, mental health, and general health social services. We have included an expanded reference guide identifying services most appropriate for HIV positive persons, transgendered persons, persons of color, women and youth.

The mission of the HIV Prevention Section of the AIDS Office is to help in the reduction of HIV infection through promoting health and enabling individuals and communities to increase control over the conditions affecting their health. We hope that this guide will help both service providers and consumers in San Francisco achieve these goals.

We would like to thank all of the agencies and individuals who gave their time to help us compile the information contained in this guide. Special recognition goes to both Alice Heimsoth for her major contribution in working with agency staff to update the comprehensive information in this edition and for supplying the cover photography, and to Aida Flandez for administrative assistance.

Steven Tierney  
Director, HIV Prevention

Doug Sebesta  
Project Director

Rani Marx  
Director, Epidemiology & Evaluation
# Table of Contents

Introduction/Acknowledgments .................................. 2

Table of Contents ..................................................... 3

How This Book is Organized ................................. 4

HIV Counseling, Testing and Referral Services -
Reference Guide .......................................................... 5

HIV Prevention, Substance Abuse and Mental
Health Services - Reference Guide .................... 9

General Health and Social Services -
Reference Guide .......................................................... 23

HIV Counseling, Testing and Referral Services -
Agency Listings ........................................................... 31

HIV Prevention, Substance Abuse and Mental
Health Services - Agency Listings ..................... 55

General Health and Social Services -
Agency Listings ........................................................... 169

Index ........................................................................... 221
How This Book is Organized

This guide contains detailed information about the agencies offering services most often needed by persons in San Francisco at risk for acquiring or transmitting HIV infection. This book is organized into two main sections: an easy to use reference guide in the front, followed by the complete description of each agency/program.

The reference guide offers an abbreviated listing of service providers of each different service type arranged by primary target group (i.e. HIV positive persons, transgendered persons, persons of color, women and youth). This reference guide is divided into HIV counseling, testing and referral services (page 5), HIV prevention, substance abuse and mental health services (page 9), and general health social services (page 23). The address and telephone number of each agency is provided as well as the page number in the book where the detailed information about the agency/service is located.

Complete agency listings are also arranged by different service type. The listing for each agency contains detailed information on services offered, hours of operation, target population, languages spoken, costs for services and the amount of time someone typically has to wait before receiving services. The first alphabetically arranged section on yellow colored paper (pages 31-54) are agencies providing HIV Counseling, Testing And Referral Services. The second alphabetically arranged section on white colored paper (pages 55-168) are agencies providing HIV Prevention, Substance Abuse And Mental Health Services. The third alphabetically arranged section on green colored paper (pages 169-220) are agencies providing General Health Social Services.

All agencies are listed in the index located in the back of this book. As some agencies provide multiple types of services, they may be listed in each of the three main sections. The index includes all pages where an agency is listed.
### HIV Counseling, Testing and Referral Services (Public Access Sites)

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Women’s HIV Prevention Project

Women & Family Community Health Project/ICHO | 2017 Mission Street | (415) 552-4246 | 167 |

WORLD | 414 13th Street, 2nd Floor, Oakland | (510) 986-0340 | 168 |

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111 Market Street, 1st Floor …………………..
(415) 863-3883 …………..
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Bayview Hunters Point Foundation ………………...
1625 Carroll Street ………………….....
(415) 822-6727 …………..
69

Bayview Hunters Point Foundation ………………...
111 Market Street, 1st Floor …………………..
(415) 863-3883 …………..
66

Drug Court Treatment (San Francisco County) ..…….
San Francisco County Jail …………………..
(415) 222-6150 …………..
84

Freedom From Alcohol and Drugs Inc. (FAD) ….….
1353 48th Avenue …………………...
(415) 665-8077 …………..
89

Friendship House Ass. of American Indians …………..
80 Julian Avenue …………………....
(415) 431-6323 …………..
90

Golden Gate for Seniors ………………………….….
637 South Van Ness Avenue ……...
(415) 626-7553 …………..
94

Glide Extended Family Recovery Program …………..
300 Ellis Street, Suite 105 …………..
(415) 474-2020 …………..
92

Glide Family Services …………………………………...
1275 Harrison Street …………………..
(415) 503-3000 …………..
66

Haight Ashbury Free Clinic: Alcohol Treatment Services
529 Clayon Street …………………...
(415) 682-1908 …………..
77

Haight Ashbury Free Clinic: Alice B. Toklas Senior Housing
425 Divisadero Street, Suite 201 …………..
(415) 487-8634 …………..
73

Haight Ashbury Free Clinic: Golden Gate Care for Seniors
437 South Van Ness Avenue …………………..
(415) 662-7533 …………..
73

Haight Ashbury Free Clinic: Gilead Extended Family Recovery Program
415 431-6233 …………..
66

Haight Ashbury Free Clinic: San Francisco County Drug Court Treatment (San Francisco County)
1452 22nd Street …………………..
(415) 665-8077 …………..
68

Harbor Light Detox (Salvation Army) …………………
1275 Harrison Street …………………..
(415) 503-3000 …………..
66

Hillcrest Methadone Clinic……………………………
78 Gough Street …………………..
(415) 864-3155 …………..
70

Liberation House ………………………………………..
1726 Steiner Street …………………...
(415) 563-4357 …………..
91

Liberalization House …………………………………
720 Valencia Street ………………....
(415) 826-6767 …………..
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Milestones ……………………………………………
145 10th Street …………………...
(415) 522-1230 …………..
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### SUBSTANCE USE - WOMEN

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### General Health and Social Services

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<td>Chinatown Public Health Center (SFDPH)</td>
<td>1490 Mason Street</td>
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<td>Glide Health Clinic</td>
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<td>Haight Ashbury Free Medical Clinic (Main Clinic)</td>
<td>558 Clayton Street</td>
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<td>Maxine Hall Health Center (SFDPH)</td>
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<td>Quan Yin Healing Arts Center</td>
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<td>Saint Anthony's Foundation</td>
<td>105-107 Golden Gate Avenue</td>
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<td>San Francisco General Medical Center (SFDPH)</td>
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<td>Tom Waddell Clinic (SFDPH)</td>
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<td>Lyon-Martin Women’s Health Services</td>
<td>1748 Market Street, Suite 201</td>
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| Ark of Refuge                                 | 1025 Howard Street       | (415) 861-1060      | 170  |
| City Clinic (SFDPH)                           | 356 7th Street           | (415) 487-5500      | 176  |
| Delancey Street Foundation, Inc.              | 600 Embarcadero          | (415) 957-9800      | 178  |</p>
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<td>(415) 474-7310</td>
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<td>Hospitality House</td>
<td>290 Turk Street</td>
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<td>Next Door : North of Market Multi Service Cntr</td>
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<td>LYRIC (Lavender Youth Recreation &amp; Info Center)</td>
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SOCIAL SERVICES – WOMEN (cont)

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<td>Saint James Infirmary 11372 Mission Street (415) 554-8494</td>
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<td>SF General Hospital Rape Treatment Center 2801-A 25th Street (415) 821-3222</td>
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<td>San Francisco Women Against Rape 3543 18th Street, #7 (415) 861-2024 647-7273 (crisis line)</td>
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</tr>
<tr>
<td>Woman Inc. 333 Valencia Street, Suite 251 (415) 864-4777 864-4722 (crisis line)</td>
<td>217</td>
<td></td>
</tr>
<tr>
<td>Woman's Place 1049 Howard Street (415) 487-2140</td>
<td>218</td>
<td></td>
</tr>
<tr>
<td>Women's Building 3543 18th Street (415) 431-1180</td>
<td>220</td>
<td></td>
</tr>
</tbody>
</table>

SOCIAL SERVICES - YOUTH

<table>
<thead>
<tr>
<th>ADDRESS</th>
<th>PHONE #</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cole Street Youth Clinic 555 Cole Street (415) 751-8181</td>
<td>177</td>
<td></td>
</tr>
<tr>
<td>Dimensions @ Castro/Mission Health Ctr., SFDPH 1757 17th Street (415) 487-7500</td>
<td>179</td>
<td></td>
</tr>
<tr>
<td>Family Service Agency of San Francisco 1010 Gough Street (415) 474-7310</td>
<td>180</td>
<td></td>
</tr>
<tr>
<td>Guerrero House 899 Guerrero Street (415) 550-4478</td>
<td>184</td>
<td></td>
</tr>
<tr>
<td>Haight Ashbury Free Medical Clinic (Office) 529 Clayton Street (415) 565-1942</td>
<td>186</td>
<td></td>
</tr>
</tbody>
</table>

Youth Outreach Center
| **Japanese Community Youth Council (JCYC)** | 2012 Pine Street | (415) 563-8052 | 188 |
| **Larkin Street Youth Center** | 1044 Larkin Street | (415) 673-0911 | 190 |
| **LYRIC (Lavender Youth Recreation & Info Center)** | 127 Collingwood Street | (415) 703-6150 | 192 |
|  |  | (800) 246-PRIDE |  |
|  |  | (415) 863-3636 | (talkline) |
| **Planned Parenthood** | 815 Eddy Street, #200 | (800) 967-7526 | 201 |

**SOCIAL SERVICES - HOTLINES**

| **La Casa de las Madres** | 1850 Mission Street, Ste B (Office) | (877) 503-1850 | 189 |
|  |  | (877) 923-0700 | (teen line) |
| **LYRIC (Lavender Youth Recreation & Info Center)** | 127 Collingwood Street | (800) 246-PRIDE | 192 |
|  |  | (415) 863-3636 | (talkline) |
| **Rosalie House (Riley Center)** | 3543 18th Street, Suite 4101 | (415) 831-3535 | 204 |
|  |  | (415) 813-3535 | (crisis line) |
| **Talk Line Family Support Center** | 1757 Waller Street | (415) 441-KIDS | 214 |
| **Woman Inc.** | 333 Valencia Street, Suite 251 | (415) 864-4722 | 217 |
|  |  | (415) 864-4722 | (crisis line) |
HIV Counseling, Testing and Referral Services
Asian and Pacific Islander Wellness Center

Site Name: Asian and Pacific Islander Wellness Center
Site Address: 730 Polk Street, 4th Floor
San Francisco, CA 94109
Site Appt. Phone Number: (415) 292-3400
Type of Testing Offered: Anonymous and Confidential
Test Types Used: Orasure
Days/Times:
  Wednesday 4:00pm - 7:00pm
Languages other than English: Thai, Lao, Vietnamese, Japanese, Mandarin, Cantonese, Tagalog, Visayan, and Ilokano.
Target Population: Asian and Pacific Islander men, women, youth, Transgender-FTMs, Injection drug users.
Glide Health Services, Counseling and Testing Unit

**Site Name:** Glide Health Services, Counseling and Testing Unit

**Site Address:** 330 Ellis Street, Suite 418  
San Francisco, CA 94102

**Site Appt. Phone Number:** (415) 674-6140

**Type of Testing Offered:** Confidential

**Test Types Used:** Orasure

**Days/Times:**
- Monday 1:00pm - 5:00pm
- Tuesday 1:00pm - 8:00pm
- Wednesday 9:00am - 1:00pm
- Thursday 1:00pm - 5:00pm

Drop-ins available.

**Languages other than English:** Spanish.

**Target Population:** Gay and bisexual men, People of Color, and marginally housed men, women, Transgender-MTFs, Transgender-FTMs and Injection drug users.
Haight Ashbury Free Medical Clinic

Site Name: Haight Ashbury Free Medical Clinic
Site Address: 558 Clayton Street
              San Francisco, CA 94117
Site Appt. Phone Number: (415) 487-5632
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times: Testing by appointment only. (Hep C Testing only on Mon, Tues, and Wed).
            Monday  6:00pm - 9:00pm
            Tuesday 6:00pm - 9:00pm
            Wednesday 6:00pm - 9:00pm
            Thursday 6:00pm - 9:00pm
Languages other than English: Spanish, Dutch, some German.
Target Population: Men, women, Transgender-MTFs, Transgender-FTMs, Injection drug users, sex workers.
Haight Ashbury Free Medical Clinic (Cont.)

**Site Name:** Women’s Community Clinic  
**Site Address:** 2166 Hayes Street, Suite 104  
San Francisco, CA 94117  
**Site Appt. Phone Number:** (415) 379-7800  
**Type of Testing Offered:** Confidential  
**Test Types Used:** Orasure  
**Days/Times:**  
- Monday 6:00pm – 8:00pm  
- Wednesday 5:30pm – 8:00pm  
- Thursday 5:30pm – 8:00pm  
  Drop-ins available.  
**Languages:** English.  
**Target Population:** Adult and young women, Transgender-MTFs,  
Female and TG-MTF sex workers.
Mission Neighborhood Health Center

Site Name: Mission Neighborhood Health Center
Site Address: 240 Shotwell Street
San Francisco, CA 94110
Site Appt. Phone Number: (415) 431-3212
Type of Testing Offered: Confidential
Test Types Used: Orasure
Days/Times:
  Monday      5:00pm - 8:00pm
  Wednesday   1:00pm - 7:00pm
Languages other than English: Spanish.
Target Population: Men, women, youth, Transgender-MTFs, Transgender-FTMs, Injection drug users, Monolingual (Spanish) Immigrants.
Neighborhood Health on Wheels (NHOW)

Site Name: 6th Street Site
Site Address: 6th Street at Mission (Around the corner from Mission Needle Exchange.)
Site Appt. Phone Number: (877) 599-6469
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times: 
    Thursday 12:00pm - 4:00pm
Languages other than English: Spanish.
Target Population: Men, women, Transgender-MTFs, Injection drug users.

Site Name: 18th Street Site
Site Address: 18th and Castro Streets
Site Appt. Phone Number: (877) 599-6469
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times: 
    Tuesday 3:00pm - 6:00pm
Languages other than English: Spanish.
Target Population: Gay and bisexual men, homeless youth.
Neighborhood Health on Wheels (NHOW) (cont.)

Site Name: Castro Night
Site Address: 18th and Castro Streets
Site Appt. Phone Number: (877) 599-6469
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times:
  - Friday 6:00pm – 1:00am
  - (First Friday of the month only)
Languages other than English: Spanish.
Target Population: Gay and bisexual men.

Site Name: Hemlock Alley Needle Exchange (HANE)
Site Address: between Van Ness and Polk and Post and Sutter (Services in conjunction with Hemlock Alley Needle Exchange. Father Francis serves food.)
Site Appt. Phone Number: (877) 599-6469
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times:
  - Thursday 6:00pm - 9:00pm
Languages other than English: Spanish.
Target Population: Men, women, youth, Transgender-FTMs, Injection drug users.
Neighborhood Health on Wheels (NHOW) (cont.)

Site Name: Mission Site
Site Address: 16th and Mission Streets (Usually parked in front of Proyecto Contra SIDA Por Vida)
Site Appt. Phone Number: (877) 599-6469
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times:
   Wednesday 4:00pm - 8:00pm
Languages other than English: Spanish.
Target Population: Men, women, youth, Transgender-MTFs, Transgender-FTMs, Injection drug users.
New Generation Health Center

Site Name: New Generation Health Center
Site Address: 625 Potrero Avenue
San Francisco, CA 94110
Site Appt. Phone Number: (415) 502-8336
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times:

- Monday 10:00am - 3:30pm
- Tuesday 11:00am - 5:00pm
- Wednesday 10:00am - 4:00pm
- Thursday 9:00am - 4:00pm
- Friday 10:00am - 4:00pm

Languages other than English: Spanish.
Target Population: Men, women and youth ages 12-24.
Planned Parenthood Golden Gate

**Site Name**: Planned Parenthood Golden Gate, San Francisco

**Site Address**: 815 Eddy Street, Suite 200
San Francisco, CA 94109

**Site Appt. Phone Number**: (800) 967-7526

**Website**: www.ppgg.org

**Type of Testing Offered**: Anonymous and Confidential

**Test Types Used**: Blood Draw

**Days/Times**:
- Monday 12:00pm - 8:00pm
- Tuesday 9:00am - 5:00pm
- Wednesday 12:00pm - 8:00pm
- Thursday 9:00am - 5:00pm
- Friday 9:00am - 5:00pm

**Languages other than English**: Spanish.

**Costs**: Public/private insurance accepted. Sliding scale for private pay; no one denied services due to lack of ability to pay.

**Target Population**: Men, women and youth.
San Francisco Department of Public Health, Maternal and Child Health

Site Name: Castro Mission Health Center
Site Address: 3850 17th Street
San Francisco, CA 94114
Site Appt. Phone Number: (415) 487-5518
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times:
   Wednesday 8:00am - 12:00pm
Languages other than English: Spanish.
Target Population: Men

Site Name: Hawkins Village (Satellite Silver Avenue)
Site Address: 333 Schwerin Street
San Francisco, CA 94134
Site Appt. Phone Number: (415) 337-4822
Type of Testing Offered: Confidential
Test Types Used: Orasure
Days/Times:
   Thursday 3:00pm - 8:00pm
Target Population: Youth
San Francisco Department of Public Health, 
Maternal and Child Health (cont.)

Site Name: Maxine Hall  
Site Address: 1301 Pierce Street  
San Francisco, CA 94115  
Site Appt. Phone Number: (415) 292-1300  
Type of Testing Offered: Confidential  
Test Types Used: Blood Draw and Orasure  
Days/Times:  
Wednesday 1:00pm - 5:00pm  
Languages: English  
Target Population: Men and Youth

Site Name: Silver Avenue Family Health Center  
Site Address: 1525 Silver Avenue  
San Francisco, CA 94134  
Site Appt. Phone Number: (415) 487-7572  
Type of Testing Offered: Confidential  
Test Types Used: Blood Draw and Orasure  
Days/Times:  
Friday 1:00pm - 5:00pm  
Languages other than English: Spanish.  
Target Population: Men
San Francisco Department of Public Health,
STD Prevention and Control Services

Site Name: City Clinic
Site Address: 356 7th Street
San Francisco, CA 94103
Site Appt. Phone Number: (415) 487-5500
Type of Testing Offered: Confidential
Test Types Used: Blood Draws
Days/Times:
- Monday 8:00am - 4:00pm
- Tuesday 1:00pm - 6:00pm
- Wednesday 8:00am - 4:00pm
- Thursday 1:00pm - 4:00pm
- Friday 8:00am - 4:00pm
Languages other than English: Spanish, Russian, Chinese.
Target Population: Primarily for STD screening and testing. HIV testing available to STD clients at risk for HIV infection only. $10 donation requested; no one denied due to lack of ability to pay. Men, Women, Youth, transgender-MTFs, Transgender-FTMs, Injection drug users.
Site Name: PCRS Program
Site Address: 356 7th Street
             San Francisco, CA 94103
Site Appt. Phone Number: (415) 554-9085
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times:
   No drop-in. By appointment only.
   Monday  8:00am - 4:00pm
   Tuesday  1:00pm - 6:00pm
   Wednesday 8:00am - 4:00pm
   Thursday 1:00pm - 4:00pm
   Friday  8:00am - 4:00pm
Languages other than English: Spanish.
Target Population: Men, Women.
San Francisco Department of Public Health, 
STD Prevention and Control Services (cont.)

Site Name: PEP Program
Site Address: 356 7th Street  
            San Francisco, CA 94103
Site Appt. Phone Number: (415) 487-5538
Type of Testing Offered: Confidential
Test Types Used: Blood Draw
Days/Times:
   Monday    8:00am - 4:00pm
   Tuesday   1:00pm - 6:00pm
   Wednesday 8:00am - 4:00pm
   Thursday  1:00pm - 4:00pm
   Friday    8:00am - 4:00pm
Drop-in: If drop-in, must be at site at least one hour before closing.
Languages other than English: Spanish. Russian, Chinese.
Target Population: People exposed to HIV within 72 hours.
**SFGH, HIV Assessment and Prevention Services**

**Site Name:** HIV Assessment and Prevention Service (SFGH)

**Site Address:** 1001 Potrero Avenue  
San Francisco, CA 94110  
(Go to main hospital, pick up Courtesy Phone and dial 8972. Directions will be provided)

**Site Appt. Phone Number:** (415) 206-8972

**Type of Testing Offered:** Confidential

**Test Types Used:** Blood Draws

**Days/Times:**  
Monday  8:00am - 4:30pm  
Tuesday  8:00am - 4:30pm  
Wednesday  8:00am - 4:30pm  
Thursday  8:00am - 4:30pm  
Friday  8:00am - 4:30pm

**Languages other than English:** Spanish. Interpreters available for all languages including ASL (call ahead to avoid extra wait).

**Costs:** Fees are based on a sliding scale.

**Target Population:** Men, Women, Youth, Transgender-MTFs, Transgender-FTMs, Injection drug users. Provides direct link to Care Services.
Special Programs for Youth (SPY)

Site Name: Cole Street Clinic
Site Address: 555 Cole Street
               San Francisco, CA 94117
Site Appt. Phone Number: (415) 751-8181
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times:
    Monday  9:00am - 6:00pm
    Tuesday  9:00am - 6:00pm
    Wednesday  9:00am - 6:00pm
    Thursday  9:00am - 6:00pm
    Friday  9:00am - 6:00pm
Languages other than English: Spanish.
Target Population: Youth, Transgender-MTFs, Transgender-FTMs, Injection drug users.

Site Name: Dimension Queer Youth Clinic
Site Address: 3850 17th Street
               San Francisco, CA 94114
Site Appt. Phone Number: (415) 487-7500
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure.
Days/Times:
    Thursday 5:00pm - 9:00pm
Languages other than English: Spanish.
Target Population: Queer identified, Transgender-MTFs, Transgender-FTMs, and injection drug using youth under 25.
Special Programs for Youth (cont.)

Site Name: Huckleberry Youth Program
Site Address: 555 Cole Street
                San Francisco, CA 94117
Site Appt. Phone Number: (415) 751-8181
Type of Testing Offered: Confidential (Screenings beyond HIV provided by clinic staff).
Test Types Used: Blood Draw and Orasure
Days/Times: Drop-in youth services.
          Monday  9:00am - 6:00pm
          Tuesday 9:00am - 6:00pm
          Wednesday 9:00am - 6:00pm
          Thursday 9:00am - 6:00pm
          Friday   9:00am - 6:00pm
Languages other than English: Spanish.
Target Population: Youth under 23, Transgender-MTFs, Transgender-FTMs, Injection drug users.

Site Name: Larkin Street Youth Clinic
Site Address: 1044 Larkin Street
                San Francisco, CA 94109
Site Appt. Phone Number: (415) 673-2319
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure
Days/Times:
          Monday  9:30am - 5:00pm
          Tuesday 9:30am - 5:00pm
          Wednesday 9:30am - 5:00pm
          Thursday 9:30am - 5:00pm
          Friday   9:30am - 5:00pm
Languages other than English: Spanish.
Target Population: Youth under 23.
**St. James Infirmary**

**Site Name:** City Clinic, St. James Infirmary  
**Site Address:** 356 7th Street  
San Francisco, CA 94103  
**Site Appt. Phone Number:** (415) 554-8494  
**Type of Testing Offered:** Blood Draws and Orasure  
(Individual Risk Reduction Counseling also offered)  
**Test Types Used:** Confidential  
**Days/Times:**  
Wednesday 6:00pm - 9:00pm  
**Languages other than English:** Spanish and some Vietnamese.  
**Target Population:** Current, former and transitional sex workers.  
Men, Women, Transgender-MTFs, Transgender-FTMs

**Site Name:** Mission Neighborhood Resource Center  
**Site Address:** 165 Capp Street  
San Francisco, CA 94110  
**Site Appt. Phone Number:** (415) 869-7977  
**Type of Testing Offered:** Confidential  
(Individual Risk Reduction Counseling also offered)  
**Test Types Used:** Orasure  
**Days/Times:**  
Saturday 3:00pm - 6:00pm  
**Languages other than English:** Spanish and some Vietnamese.  
**Target Population:** Current, former and transitional sex workers.  
Men, Women, Transgender-MTFs, Transgender-FTMs.
Tenderloin AIDS Resource Center (TARC)

Site Name: TARC
Site Address: 187 Golden Gate Avenue
             San Francisco, CA 94102
Site Appt. Phone Number: (415) 431-7476
Type of Testing Offered: Confidential
Test Types Used: Orasure
Days/Times:
   Drop-in center:
      Tuesday  8:30am - 12:00pm and 1:00pm - 3:30pm
      Wednesday  8:30am - 12:00pm
      Thursday  8:30am - 12:00pm and 1:00pm - 3:30pm
      Friday  8:30am - 12:00pm and 1:00pm - 3:30pm
Languages other than English: Spanish.
Target Population: Men, Women, Transgender-MTFs,
                  Transgender- FTMs, Injection drug users.
UCSF AIDS Health Project (AHP)

Site Name: AHP Service Center
Site Address: 1930 Market Street
              San Francisco, CA 94102
Site Appt. Phone Number: (415) 502-8378
              Call 502-TEST for drop-in information.
Type of Testing Offered: Anonymous and Confidential
Test Types Used: Blood Draws
Days/Times:
    Tuesday  5:45pm - 7:20pm
    Thursday 5:45pm - 7:20pm
Languages other than English: Spanish, and use of language bank.
Target Population: Men, Women, Youth, Transgender-MTFs, Transgender-FTMs, Injection drug users.

Site Name: Castro-Mission Health Center
Site Address: 3850 17th Street
              San Francisco, CA 94114
Site Appt. Phone Number: (415) 502-8378
              Call 502-TEST for appointment.
Type of Testing Offered: ATS Anonymous
Test Types Used: Blood Draw and OraSure
Days/Times:
    Wednesday  5:45pm - 8:30pm Blood Draw
             8:45am - 11:30am OraSure
Languages other than English: Spanish, and use of language bank.
Target Population: Men, Women, Youth, Transgender-MTFs, Transgender-FTMs, Injection drug users.
Westside Community Mental Health

Site Name: Westside Inner City
Site Address: 973 Market Street, Suite 300
San Francisco, CA 94103
Site Appt. Phone Number: (415) 495-6071
Type of Testing Offered: Anonymous
Test Types Used: Blood Draw
Days/Times:
   Wednesday  8:30am - 5:00pm
   Thursday    8:30am - 5:00pm
   Friday      8:30am - 5:00pm
Languages other than English: Spanish with prior appointment.
Target Population: Men, Women, Youth, Transgender-MTFs, Transgender-FTMs, Injection drug users.

Site Name: Westside Methadone Program
Site Address: 1301 Pierce Street
San Francisco, CA 94115
Site Appt. Phone Number: (415) 563-8200
Type of Testing Offered: Anonymous
Test Types Used: Blood Draw
Days/Times:
   Monday    7:00am - 3:00pm
   Tuesday   7:00am - 3:00pm
Languages: English.
Target Population: Men, Women, Youth, Transgender-MTFs, Transgender-FTMs, Injection drug users.
HIV Prevention, Substance Abuse and Mental Health Services
Access Helpline

Phone Number: (415) 255-3737 / (888) 246-3333
(24 hour phone service)

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Intake and referral for mental health services, including emergency care, counseling, adult and children outpatient care.

Target Population: Persons on MediCal or with limited income.

Eligibility: San Francisco residents.

Costs: Full MediCal reimbursement or sliding scale, no private insurance, MediCare for referral to clinics.

Languages other than English: Spanish and Cantonese speakers available at most times, Filipino (Tagalog). Any language can be arranged if necessary.

How to get services: Call.

Typical waiting period: Varies (will refer out to Westside crisis, SFGH emergency and mobile crisis unit).
**Action Point (San Francisco AIDS Foundation)**

**Site Name:** Action Point  
**Site Address:** 117 6th Street  
San Francisco, CA 94103  
**Site Appt. Phone Number:** (415) 487-3030  
**Cross Street/MUNI Line(s):** Mission Street / 5, 14, 26,  
Powell Street BART, Market Street Lines  
**Days/Times:**  
Monday, Wednesday, Friday 9:00am - 4:45pm  
Tuesday, Thursday 12:00pm - 4:45pm  
**Website:** www.sfaf.org  
**Services:** Nursing, social work, case management, medication  
storage and dispensing.  
**Target Population:** Homeless, marginally housed HIV Positive adults  
who may have mental health and substance abuse issues.  
**Costs:** None.  
**Languages other than English:** Spanish.  
**How to get services:** Call for appointment or Drop-in before  
10:00am lottery on Monday.
AIDS Health Project (AHP)

Site Name: AIDS and Substance Abuse Program (ASAP)

Site Address: 1930 Market Street
San Francisco, CA 94102

Cross Street/MUNI Line(s): Laguna Street / F Line

Site Appt. Phone Number: (415) 476-3902

Days and Times:
Monday - Friday  8:30am - 6:00pm

Website: www.ucsf-ahp.org

Services: Substance abuse assessments and referrals, short and long-term case management, drop-in support groups.

Target Population: Low income San Franciscans with substance abuse issues.

Eligibility: San Francisco residents.

Costs: None.

Languages other than English: Spanish on request.

How to get services: Call for appointment or Walk-in. Need to complete an intake before receiving services.
**AIDS Health Project** (cont.)

**Site Name:** HIV Counseling and Testing Services  
**Site Address:** 1930 Market Street  
San Francisco, CA  94102  
**Cross Street/MUNI Line(s):** Laguna Street / F Line  
**Site Appt. Phone Number:** (415) 502-TEST  
**Contact Person:** Barb Adler  
**Days/Times:**  
Tuesday and Thursday 5:45pm (first come first served)  
**Website:** www.ucsf-ahp.org  
**Services:** Counseling, referrals, education and prevention counseling and testing sites throughout San Francisco. Information on all other counseling and testing sites in San Francisco and surrounding areas. Mobile testing at health centers, drug treatment programs/facilities and needle exchange sites. Sites are anonymous (or confidential if someone needs their results in writing). Single and multiple sessions groups.  
**Target Population:** Anyone ages 12 and up.  
**Languages other than English:** Interpreters can be arranged for 1-on-1 counseling. American Sign Language.  
**Eligibility:** Free for San Francisco residents.  
**How to get services:** Come to 1930 Market Street during drop-in hours, or call for an appointment/information for this or other testing sites.
AIDS Health Project (cont.)

Site Name: Prevention for Positives Services
Site Address: 1930 Market Street
             San Francisco, CA 94102
Cross Street/MUNI Line(s): Laguna Street / F Line
Site Appt. Phone Number: (415) 476-3902
Contact person: Marshall Feldman
Days/Times:
   Monday - Friday 8:30am - 6:00pm
Websites: www.ucsf-ahp.org;  www.hivstopswithme.org
Services: Drop-in support and social groups for HIV Positive men and women. Trainings for providers around prevention issues for HIV Positive people.
Target Population: HIV Positive persons, providers.
Eligibility: San Francisco residents.
Costs: None.
Languages other than English: Interpreters available for 1-on-1 counseling.
How to get services: Call for an appointment.
AIDS Health Project (cont.)

Site Name: Risk Evaluation and Counseling for Health (REACH)

Site Address: 1930 Market Street
San Francisco, CA 94102

Cross Street/MUNI Line(s): Laguna Street / F Line

Site Appt. Phone Number: (415) 476-3902

Contact person: Ask for REACH Officer of the Day

Days/Times:
- Monday - Thursday 9:00am - 9:00pm
- Friday 9:00am - 5:00pm

Websites: www.ucsf-ahp.org

Services: Services primarily for HIV Negative and untested gay and bisexual men; skills building and educational workshops, social events, individual and couples risk reduction counseling, multiple session workshops, information and referrals. Mixed status couple’s counseling and specialty groups in addition to mixed status workshops available.

Target Population: HIV Negative gay and bisexual men.

Eligibility: San Francisco residents.

Costs: None.

How to get services: Call for an appointment.
Alcoholics Anonymous (AA)

Site Name: Alcoholics Anonymous San Francisco
Site Address: 1821 Sacramento Street
              San Francisco, CA 94109
Cross Street/MUNI Line(s): Van ness Avenue / 1, 47, 49
Site Phone Number: (415) 674-1821
Hearing impaired call 711 (and ask for 415-674-1821)
Days/Times:
  Office/Bookstore Monday 10:00am - 7:00pm
           Tuesday - Friday 10:00am - 6:00pm
Website: www.aasf.org
Services: Group support meetings seven days a week throughout San Francisco helping people recover from alcoholism, achieve and maintain sobriety. AA operates a 24 hour telephone line staffed by volunteer AA members who will help find meeting times and locations convenient for callers. Related materials and literature available at the office/bookstore.
Costs: None.
How to get services: Call 24 hours a day to speak with a volunteer member.

Site Name: Alcoholics Anonymous, SF Oficina Central Hispana
Site Address: 383 Valencia Street
              San Francisco, CA 94103
Cross Street/MUNI Line(s): 15th Street / 26, 49
Site Phone Number: (415) 554-8811
Ark of Refuge, Inc.

Site Name: Ark of Refuge, Inc.
Site Address: 1025 Howard Street
             San Francisco, CA 94103
Cross Street/MUNI Line(s): 6th Street / Market Street Lines
Site Appt. Phone Number: (415) 861-1060
Days/Times:
      Office Monday - Friday  9:00am - 5:00pm
Website: www.arkofrefuge.org
Services: A faith based agency. HIV prevention education, case
          management, medical services, HIV Housing, substance
          abuse groups, youth, multiple session groups and individual
          counseling. Homeless and hunger prevention.
Target Population: Traditionally under-served clients.
Costs: None.
Languages other than English: Spanish.
How to get services: Call for an appointment.
Asian American Recovery Services

Site Name: Asian American Recovery Services  
Site Address: 965 Mission Street, Suite 325  
San Francisco, CA 94103

Cross Street/MUNI Line(s): 6th Street / 14, 19
Site Appt. Phone Number: (415) 541-9404

Days/Times:  
Monday - Friday 9:00am - 5:30pm
Website: www.aars-inc.org

Services: Inpatient and outpatient drug rehabilitation and detox, health education, family and individual counseling, crisis intervention, prevention case management, referrals. Comprehensive Outreach Project for Asian/Pacific Islander Substance Abusers (COPPASA) provides street-based outreach, education and prevention services. HIV, TB, Hepatitis B, and STD testing provided for clients.

Target Population: Asian and Pacific Islanders. Others according to availability.

Costs: Sliding scale, no one turned away for lack of funds.

Languages other than English: Cantonese, Mandarin, Filipino (Tagalog), and Vietnamese.

How to get services Call for intake and assessment, walk-in.

Typical waiting period: Usually same day for intake and assessment, varies for placement into programs.
Asian Pacific Islander (API) Wellness Center

Site Name: API Wellness Center
Site Address: 730 Polk Street, 4th Floor
            San Francisco, CA 94109
Cross Street/MUNI Line(s): Ellis Street / 19, 38, 47, 49
Site Appt. Phone Number: (415) 292-3400 / TTY: 292-3410
Days/Times:
            Monday - Friday  9:30am - 5:30pm
Website: www.apiwellness.org
Services: Culturally sensitive HIV/AIDS education, individual and
          multiple group sessions and prevention programs, one-on-
          one HIV counseling, street and bar outreach, workshops,
          support groups, social marketing activities and theater
          programs. Services, prevention and discussion groups for
          HIV Positive and HIV Negative.
Target Population: Men who have sex with men (MSM), lesbian,
                   bisexual and questioning youth, transgendered persons,
                   immigrants and refugees, incarcerated and runaway youth,
                   substance users, and sex workers. Asians, Pacific Islanders
                   and their families.
Costs: None.
Languages other than English: Cambodian, Cantonese, Hawaiian,
                               Urdu, Korean, Japanese, Hindi, Gujrati, Laotian, Mandarin,
                               Spanish, Tagalog, Tahitian, Thai and Vietnamese.
How to get services: Call or Drop-in.
BAART Methadone Clinic
(Bay Area Addiction Research and Treatment, Inc.)

Site Name: BAART Methadone Clinic
Site Address: 1111 Market Street, 1st Floor
            San Francisco, CA 94103
Cross Street/MUNI Line(s): 7th Street / Market Street Lines
Site Appt. Phone Number: (415) 863-3883
Days/Times:
        Monday - Friday  6:00am - 2:00pm
Contact Person: Dan Graney
Website: www.baartcdp.com
Services: Outpatient rehabilitation for reduction of criminal behavior
        and illicit drug abuse. Detox counseling and referrals for
        opiates users. AIDS education and prevention.
Eligibility: Age 18 or over.
Costs: Vary according to service. Maintenance is $250/month.
        Private insurance accepted. $12.50/treatment.
Languages other than English: Chinese, Spanish.
How to get services: Call for an appointment, Walk-in.
        Photo ID required.
Typical waiting period: Outpatient detox same day service.
Bay Area Young Positives

**Site Name:** Bay Area Young Positives  
**Site Address:** 518 Waller Street  
San Francisco, CA 94117  
**Cross Street/MUNI Line(s):** Steiner Street / 6, 7, 24, 66, 71, J, N  
**Site Appt. Phone Number:** (415) 487-1616  
**Days/Times:**  
Monday - Friday  10:00am - 7:00pm  
**Website:** www.baypositives.org  
**Services:** Peer based emotional support and educational workshops.  
One on one prevention for positives counseling and social events. Street and internet outreach, HIV testing.  
**Target Population:** HIV Positive people 26 years old and under.  
**Costs:** None.  
**Languages other than English:** Spanish, Tagalog and sign language by appointment.  
**How to get services:** Call for appointment.
Bayview Hunter’s Point Foundation

Site Name: AIDS Emotional Support Unit
Site Address: 1625 Carroll Street
          San Francisco, CA 94124
Cross Street/MUNI Line(s): 3rd Street / 29, 54
Site Appt. Phone Number: (415) 822-8200
Days/Times:
       Monday - Friday  7:30am - 3:30pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Provides client and family members with individual
              assessments, case management, referrals and practical
              assistance including: food, clothing, and transportation.
              Prevention group for positives meeting two times a month.
Target Population: Children and adults, and people living with
HIV/AIDS.
Eligibility: Ages 22-59 in need of mental health services.
Costs: None.
Languages other than English: Spanish.
How to get services: Walk-in or call for an appointment.
Bayview Hunters Point Foundation (cont.)

Site Name: Center for Problem Drinking
Site Address: 1625 Carroll Street
San Francisco, CA 94124
Cross Street/MUNI Line(s): 3rd Street / 15
Site Appt. Phone Number: (415) 822-6727
Days/Times:
   Monday - Friday  7:30am - 3:30pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Outpatient alcohol and drug treatment programs.
   Substance abuse education, prevention and information.
Eligibility: Age 18 or over with a history of substance abuse. San
   Francisco residents.
Costs: Sliding scale.
Languages other than English: Spanish.
How to get services: Call or Walk-in for appointment.
Typical waiting period: Within one week.
Bayview Hunter’s Point Foundation (cont.)

Site Name: Outpatient Methadone Maintenance Program

Site Address: 1625 Carroll Street
San Francisco, CA 94124

Cross Street/MUNI Line(s): 3rd Street / 15, 29, 54

Site Appt. Phone Number: (415) 822-8200

Days/Times:
- Monday - Friday  6:00am - 3:30pm
- Saturday - Sunday 7:00am - 11:45am

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Serves individuals who are unable to stop the use of heroin without medical assistance.

Eligibility: Applicant must show withdrawal symptoms and be opiate dependent.

Costs: $50 Money Order to start program; sliding scale for methadone maintenance.

Languages other than English: Spanish.

How to get services: Call for appointment. Must be clean at least 24 hours. Photo ID required.

Typical waiting period: Varies.
Bayview Hunters Point Foundation (cont.)

**Site Name:** Youth Services

**Site Address:** 5015 3rd Street  
San Francisco, CA 94124

**Cross Street/MUNI Line(s):** Quesada Street / 15, 23, 24, 44, 54

**Site Appt. Phone Number:** (415) 822-1585

**Days/Times:**  
Monday - Friday  9:00am - 7:00pm

**Website:** [www.dph.sf.ca.us/chn/healthcenters.htm](http://www.dph.sf.ca.us/chn/healthcenters.htm)

**Services:** Individual, group, family drug/alcohol counseling and prevention services, after school programs, home supervision for juvenile offenders, school-based outreach and support groups.

**Target Population:** Youth ages 11-22, primarily African American.

**Eligibility:** Will provide services to all youth (ages 10-22 years).

**Costs:** None.

**How to get services:** Walk-in.
Black Brothers Esteem  
(San Francisco AIDS Foundation)

**Site Name:** San Francisco AIDS Foundation  
**Site Address:** 995 Market Street  
San Francisco, CA 94103  
**Cross Street/MUNI Line(s):** 6th Street / 5, 14, 26, Market Street Lines  
**Site Appt. Phone Number:** (415) 487-8018  
**Days/Times:**  
Monday - Friday 9:00am - 5:00pm  
(evenings by appointment)  
**Website:** www.sfaf.org  
**e-mail:** bbe@sfaf.org  
**Services:** Events, forums, weekly groups for HIV Positive and HIV Negative men addressing HIV prevention issues.  
**Target Population:** African American gay and bisexual men.  
**Costs:** None.  
**Languages other than English:** Spanish.  
**How to get services:** Call for appointment.
Black Coalition on AIDS (BCA)

Site Name: Black Coalition on AIDS
(see also Man-2-Man, New Village, Rafiki House)

Site Address: 984 Folsom Street, 3rd Floor
San Francisco, CA 94107

Cross Street/MUNI Line(s): 6th Street / 12, 19, Market Street Lines

Site Appt. Phone Number: (415) 641-0485

Days/Times:
   Monday - Friday  9:30am - 5:00pm

Website: www.bcoa.org

Services: HIV/AIDS education and prevention, individual and group support. Anger management and outreach.

Target group: African Americans at high risk for HIV. All welcome.

Costs: No charge.

How to get services: Call or Drop-in for appointment.
California Prostitute Education Project (CAL-PEP)

**Site Name:** California Prostitute Education Project  
**Site Address:** 984 Folsom Street, 3rd Floor  
San Francisco, CA 94107  
**Cross Street/MUNI Line(s):** 6th Street / 12, 19, Market Street Lines  
**Site Appt. Phone Number:** (415) 543-2208  
**Days/Times:**  
Monday - Friday 9:00am - 5:00pm  
**Website:** www.calpep.org  
**Services:** Health education, condoms, bleach, women’s day treatment, support groups, HIV testing, mobile testing van, prevention case management, female health screening, outreach, single session groups and individual risk reduction counseling. Services provided in San Francisco and the East Bay.  
**Target Population:** Sex industry workers and their sexual partners, IV drug users, crack and other substance users, homeless, and transgenders.  
**Costs:** None.  
**Languages other than English:** Spanish (by arrangement at the Oakland site only).  
**How to get services:** Call.  
**Waiting period to get appt:** Varies.

**Site Name:** California Prostitute Education Project  
**Site Address:** 405 14th Street #162  
Oakland, CA 94612  
**Site Appt. Phone Number:** (510) 874-7850  
**Days/Times:**  
Monday - Friday 8:30am - 5:00pm  
**Website:** www.calpep.org
Castro Country Club

Site Name: Castro Country Club
Site Address: 4058 18th Street
San Francisco, CA 94114
Cross Street/MUNI Line(s): Castro Street / F,K,L,M lines, 24, 33
Site Appt. Phone Number: (415) 552-6102

Days/Times:
- Monday - Thursday 12:00pm - 11:00pm
- Friday 12:00pm - 1:00am
- Saturday 10:00am - 1:00am
- Sunday 10:00am - 11:00pm

Website: www.castrocountryclub.org

Services: Meeting place to hang out and socialize as an alternative to the bar scene. Coffee/espresso bar, TV room, board game room, and pinball/video game room. Outdoor patio.

Target Population: Gay, lesbian, bisexual, transgender recovery community.

Costs: None.
Site Name: Center for Special Problems
Site Address: 1700 Jackson Street
San Francisco, CA 94109
Cross Street/MUNI Line(s): Van Ness Avenue / 19, 27, 47, 49
Site Appt. Phone Number: (415) 292-1500

Days/Times:
- Monday, Wednesday, Thursday 8:00am - 8:30pm
- Tuesday, Friday 8:00am - 5:00pm
- Call for intake: 9:30am - 11:30am, 2:00pm - 4:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Specialized individual, couple and group counseling including offender services for people involved in the criminal justice system. Services for victims of physical or sexual abuse, gays, lesbians, bisexuals and transgenders. Agency offers medication and HIV counseling.

Target Population: People struggling with their sexual orientation or gender identity.

Eligibility: San Francisco residents, proof of residency and income.

Costs: Sliding scale, MediCal, MediCare, private insurance accepted.

Languages other than English: Cantonese, Spanish, and Mandarin.

How to get services: Call first.
Central City Older Adults Mental Health

Site Name: Health Liaison Team (SFDPH)
Site Address: 90 Van Ness Avenue
            San Francisco, CA 94102
Cross Street/MUNI Line(s): Fell Street / 47, 49, Market Street Lines
Site Appt. Phone Number: (415) 558-5900
Days/Times:
        Monday - Friday  8:30am - 5:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Mental health services, including crisis outreach,
          psychiatric evaluations, individual, family and group
          therapy, home visits, medications, case management,
          referrals to community programs. Agency provides
          evaluation and admission to the City’s Mental Health
          system and case management program.
Target Population: Residents of South of Market and
                   Tenderloin Districts.
Eligibility: San Francisco residents ages 60 and over.
Costs: Sliding scale, MediCal, MediCare, private insurance accepted.
Languages other than English: Tagalog, French, and Spanish.
How to get services Call for appointment.
Chinatown North Beach Clinical and Mental Health Services (SFDPH)

Site Name: Chinatown North Beach Clinical and Mental Health Services

Site Address: 729 Filbert Street
San Francisco, CA 94133

Cross Street/MUNI Line(s): Columbus Avenue / 15, 30, 45

Site Appt. Phone Number: (415) 352-2000

Days/Times:
Monday - Friday 8:30am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Psychiatric evaluations, crisis intervention, individual therapy, family intervention, medications, acupuncture, group activities and therapy, crisis outreach, consultations, day treatment program. Evaluation and admission to the City’s Mental Health system, case management program and socialization groups.

Target Population: Residents of Chinatown and North Beach Districts.

Eligibility: Age 14 or over with a psychiatric problem.

Costs: Sliding scale, MediCal, MediCare, private insurance accepted.

Languages other than English: Cambodian, Cantonese, Mandarin, Italian, Vietnamese, Thai, and Laos.

How to get services: Walk-in between 9:00-11:00am and 1:00-3:00pm or call for an appointment.
**City Clinic (SFDPH)**

**Site Name:** City Clinic

(see also Partner Counseling and Referral Services, St. James Infirmary, STD Prevention and Control Services)

**Site Address:** 356 7th Street
San Francisco, CA 94103

**Cross Street/MUNI Line(s):** Folsom Street / 19, 26, 27, 47

**Site Appt. Phone Number:** (415) 487-5500

**Days/Times:**
- Monday, Wednesday  Friday 8:00am - 4:00pm
- Tuesday 1:00pm - 6:00pm
- Drop-in:
  - Thursday 1:00pm - 4:00pm

**Website:** www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Confidential evaluation, diagnosis and treatment of sexually transmitted diseases. Offers hepatitis vaccinations, HIV antibody counseling and testing, STD/HIV risk reduction counseling, and prevention case management. Clinic also offers family planning, morning after pill, pregnancy testing and referrals, post exposure prevention (PEP).

**Eligibility:** Age 12 and over.

**Costs:** $10. MediCal accepted. No one will be denied services for lack of funds.

**Languages other than English:** Cantonese, Chinese, Filipino (Tagalog), Mandarin, Russian and Spanish.

**How to get services:** Walk-in during drop-in hours.
Cocaine Anonymous

Site Appt. Phone Number: (415) 821-6155
Website: www.ca.org
Days/Times:
   24 hour helpline
Services: A phone message gives free listings of local meetings, members to contact and support for people who desire to end their addiction.
Co-dependents Anonymous

Site Appt. Phone Number: (415) 905-6331

Days/Times:
   24 hour helpline

Website: www.codependents.org

Services: Free phone counseling/referrals and meetings for people with co-dependency issues.
Cole Street Youth Clinic

Site Name: Cole Street Youth Clinic
Site Address: 555 Cole Street
San Francisco, CA 94117
Cross Street/MUNI Line(s): Haight Street / 6, 7, 33, 37, 43, 66, 71, N
Site Appt. Phone Number: (415) 751-8181
Days/Times:
  Monday - Friday 9:30am - 5:30pm
  Wednesday   9:30am - 1:00pm
Drop-in: Thursday    2:00pm - 6:00pm
Website: www.huckleberryouth.org
Services: Case management, therapy, medical care, health promotion, prevention and education services, peer services, crisis intervention, group and one-on-one intervention and counseling.
Costs: Sliding scale, MediCal accepted. Family planning services are free.
Languages other than English: Spanish, Cantonese, Mandarin.
How to get services: Call for an appointment.
Typical waiting period: 1-2 days for an appointment. Crisis intervention available immediately. Case management appointments vary from same day up to 2 days.
Dimensions at Castro Mission Health Center (SFDPH)

Site Name: Dimensions at Castro Mission Health Center
Site Address: 3850 17th Street
San Francisco, CA 94114
Cross Street/MUNI Line(s): Noe Street / 22, 24, Market Street Lines
Site Appt. Phone Number: (415) 487-7589
Days/Times:
    Thursday 5:00am - 8:00pm
Contact Person: Dafna Wu
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Primary medical care, mental health services, case management, family planning, peer support, counseling, referrals and confidential HIV testing.
Target Population: Gay, lesbian, bisexual, transgender, and questioning youth ages 12-25.
Eligibility: No special requirements for services.
Costs: Sliding scale, MediCal, MediCare, Healthy Families, San Francisco Health plan, private insurance accepted.
Languages other than English: Spanish and Cantonese.
How to get services: Drop-in or call for appointment (best to call first).
Typical Waiting Period: Appointments available weekly. Waiting time varies.
Drug Court Treatment

Site Address: San Francisco County Jail
Cross Street: Bryant Street / 27, 47
Site Appt. Phone Number: (415) 222-6150
Days/Times:
    Monday - Friday  8:30am - 5:00pm
Services: Substance Abuse assessments and referrals to local
          San Francisco agencies for treatment.
Eligibility: Men and women referred by the San Francisco Criminal
          Justice System for drug treatment.
Cost: None.
Languages other than English: Spanish.
El Ambiente / Aguilas Inc.

Site Address: 1841 Market Street, 3rd Floor
San Francisco, CA 94103

Cross Street/MUNI Line(s): Guerrero Street / Market Street Lines

Site Appt. Phone Number: (415) 558-8403

Days/Times:
- 24 hour voicemail

Website: www.sfaguilas.org

Services: Agency offers HIV prevention, relapse prevention and empowerment through peer-based social and support groups.

Target Population: Gay and bisexual Latino men.

Eligibility: 18 and over.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for meeting times, locations and appointments.
Family Service Agency of San Francisco

Site Name: Family Service Agency of San Francisco
Site Address: 1010 Gough Street
            San Francisco, CA 94109
Cross Street/MUNI Line(s): Eddy Street / 47, 19
Site Appt. Phone Number: (415) 474-7310
Days/Times:
    Monday - Friday  8:30am - 5:00pm
    Some evenings by appointment
Website: www.fsasf.org
Services: Support, education and counseling for parents facing
        substance abuse and child abuse issues. Mental health
        services for families raising young children, including
        infants. Teen parenting/pregnancy program.
Target Population: Parents, teens, Japanese family program,
                  seniors.
Eligibility: San Francisco residents.
Costs: Varies.
Languages other than English: Spanish, Japanese.
How to get services: Call for an appointment.
Filipino Task Force on AIDS

Site Name: Filipino Task Force on AIDS
Site Address: 109 Bartlett Street, Suite 204
San Francisco, CA 94110
Cross Street/MUNI Line(s): 22nd Street / 14, 49, BART
Site Appt. Phone Number: (415) 920-2630
Days/Times:
   Monday - Friday  9:00am - 5:00pm
Website: www.ftfa.org
Contact Person: Dennis Maillin
Services: Prevention case management, emotional support, referrals, treatment information, counseling, financial assistance, language interpretation, HIV prevention education, practical support and outreach.
Target Population: Filipino population, non-Filipinos, their partners and friends.
Costs: None. Proof of income and residency for CARE clients.
Languages other than English: Filipino (Tagalog).
How to get services: Call for an appointment or Walk-in.
Focus on Recovery

Site Phone Number: 1-800-888-9383
Days/Times:
    24 hour free help line
Website: www.focushealthcare.com
Services: Counseling for substance abuse issues. Referrals to local agencies.
Eligibility: Substance users.
Languages other than English: Limited Spanish.
Freedom From Alcohol and Drugs Inc. (FAD)

**Site Name:** Freedom From Alcohol and Drugs Inc.

**Site Address:** 1353 48th Avenue  
San Francisco, CA 94122

**Cross Street/MUNI Line(s):** Judah and Irving Streets / N

**Site Appt. Phone Number:** (415) 665-8077

**Days/Times:**  
Monday - Friday 9:00am - 5:00pm

**Website:** www.ca.org

**Services:** 12-step substance use counseling. Inpatient work program.

**Target Population:** Adult men.

**Eligibility:** Men ages 18 and up. Must be clean for a minimum of 72 hours and willing to make a 6-month or longer substance free commitment.

**Costs:** $300 per month for clients receiving GA, $450 per month for SSI or SDI recipients, $400-$550 per month for people enrolled in a work program. $600 extended living, $450 sunset seniors.

**Languages other than English:** Spanish on request.

**How to get services:** Call 7 days a week for appointments. Dually diagnosed or patients taking medication may need a doctor’s note.

**Typical waiting period:** 72 hour verified detox.
Friendship House Association of American Indians

**Site Name:** Friendship House Association of American Indians  
**Site Address:** 80 Julian Avenue  
San Francisco, CA 94103-3547  
**Cross Street/MUNI Line(s):** 15th Street / 14, 26  
**Site Appt. Phone Number:** (415) 431-6323  
**Contact person:** Intake Coordinator  
**Days/Times:**  
Monday - Friday  8:00am - 5:00pm  
**Website:** http://friendshiphousesf.securedata.net//HOME.html  
**Services:** Residential, vocational, alcohol and drug rehabilitation.  
Maximum stay is 90 days.  
**Target Population:** Native Americans with drug or alcohol problems.  
**Costs:** Fees vary. General assistance, private insurance accepted.  
**Languages other than English:** Navajo  
**How to get services:** Call for an appointment or Walk-in.
GayLife
(San Francisco AIDS Foundation)

Site Name: GayLife
Site Address: 995 Market Street, Suite 200
             San Francisco, CA 94103
Cross Street/MUNI Line(s): 6th Street / 5, 14, 26, Market Street Lines
Site Appt. Phone Number: (415) 788-LIFE
Days/Times:              Monday - Friday  9:00am - 5:00pm
Website: www.gaylife.org
Services: Single and multiple session groups, outreach, events.
Target Population: Gay and bisexual men.
Costs: None.
Glide Extended Family Recovery Program

Site Name: Glide Extended Family Recovery Program
Site Address: 330 Ellis Street, Suite 105
             San Francisco, CA 94102
Cross Street/MUNI Line(s): Taylor Street / 27, Market Street Lines
Site Appt. Phone Number: (415) 674-6020
Days/Times:
             Monday - Friday  9:00am - 5:00pm
Website: www.glide.org
Services: Substance abuse, co-dependency, anger management, counseling, incest survivor groups, parenting classes, support groups for men and women.
Target Population: Low income residents of the Tenderloin.
Eligibility: Must be ages 18 and older.
Costs: None.
How to get services: Walk-in, referral, or call for an appointment.
Glide Health Services

Site Name: Glide Health Services
Site Address: 330 Ellis Street, Room 418
San Francisco, CA 94102
Cross Street/MUNI Line(s): Taylor Street / 27, Market Street Lines
Site Appt. Phone Number: (415) 674-6160
Days/Times:
   Monday - Friday  10:00am - 5:00pm
Website: www.glide.org
Services: AIDS education, information and referrals, outreach, one-
on-one individual and family counseling, individual risk
   reduction counseling, case management, support groups
   and treatment services. HIV testing and counseling, single
   session groups.
Target Population: Low income residents of the Tenderloin.
Costs: None.
Languages other than English: Spanish.
How to get services Walk-in or call for an appointment.
Golden Gate for Seniors

Site Name: Golden Gate for Seniors
Site Address: 637 South Van Ness Avenue
            San Francisco, CA 94110
Cross Street/MUNI Line(s): 17th Street / 14, 49
Site Appt. Phone Number: (415) 626-7553
Contact Person: Cyrus Carter
Days/Times: Monday - Friday  9:00am - 5:00pm
Website: www.catsinc.org
Services: Drug treatment for men and women.
Target Population: Chemically dependent men and women ages 55 and up.
Costs: Sliding scale: No one turned away.
How to get services: Call for an appointment. Client must be 24 hours clean and sober.
Typical waiting period: 2 weeks to 1 month.
Haight Ashbury Free Clinic

Site Name: Alcohol Treatment Services  
Site Address: 425 Divisadero Street, Suite 201  
San Francisco, CA 94117  
Cross Street/MUNI Line(s): Oak Street / 6, 24, 7, 71  
Site Appt. Phone Number: (415) 487-5634  
Contact Person: Jamie Matter  
Days/Times:  
    Monday - Friday  9:00am – 5:00pm  
Website: www.hafci.org  
Services: Outpatient alcohol and drug treatment for men and women.  
Groups individual and couples.  
Eligibility: San Francisco residents.  
Costs: None. Donations encouraged.  
How to get services: Call for appointment. Proof of TB test needed.  
Typical waiting period: Within 2-4 weeks.
Haight Ashbury Free Clinic (cont.)

Site Name: Haight Ashbury Youth Outreach Center
Site Address: 529 Clayton Street
              San Francisco, CA 94117
Mailing Address: PO Box 170427
              San Francisco, CA 94117
Cross Street/MUNI Line(s): Haight Street / 7, 33, 37, 43, 71, N
Site Appt. Phone Number: (415) 565-1942
Days/Times:
    Monday, Wednesday, Thursday 11:00am - 1:00pm
    Tuesday, Friday 3:00pm - 5:00pm
    Outreach 10:00am - 6:00pm
Website: www.hafci.org
Services: HIV prevention education, Hepatitis and overdose prevention, needle exchange, crisis intervention, condom distribution, showers, clothing, snacks, outreach to homeless and runaway youth. Referrals and harm reduction counseling geared towards youth who inject. Scheduling for medical clinic and detox.
Target Population: Homeless and/or runaway youth in the Haight.
Costs: None.
Languages other than English: None.
How to get service: Walk-in. Outreach worker will set up detox and medical appointments.
Typical waiting period: 1-3 days for medical and detox when made by outreach worker.
Haight Ashbury Free Clinic (cont.)

Site Name: Substance Abuse Treatment
Site Address: 529 Clayton Street
             San Francisco, CA 94117
Cross Street/MUNI Line(s): Haight Street / 6, 7, 33, 37, 43, 71, 66
Site Appt. Phone Number: (415) 565-1908
Contact person: Denise Williams
Days/Times:
   Monday - Thursday 10:00am - 6:00pm
   Friday          12:30pm - 6:00pm
Website: www.hafci.org
Services: Outpatient detox. HIV risk reduction counseling, prevention
          case management, HIV counseling and testing, outreach.
Eligibility: San Francisco residents.
Languages other than English: Chinese, Filipino, Japanese,
                             Spanish.
Costs: None. Donations encouraged.
How to get service: Drop-in for preliminary intake.
Typical waiting period: 1 week. Same day often available on
                        standby basis.
Harbor Light Detox Center
(Salvation Army)

Site Name: Harbor Light Detox Center
Site Address: 1275 Harrison Street
            San Francisco, CA 94103
Cross Street/MUNI Line(s): 9th Street / 19, 27, 47
Site Appt. Phone Number: (415) 503-3000
Days/Times:
    Monday-Friday 8:00am - 4:30pm
    Intake: 9:00am - 4:30pm only
Website: www.tsagoldenstate.org
Services: Residential alcohol and drug treatment program.
          Detox unit.
Costs: Sliding scale.
How to get services: Referral from a doctor or social worker. Clients may call in for an appointment.
Typical waiting period: 2-4 weeks.
Health Initiatives for Youth (HIFY)

**Site Name:** Health Initiatives for Youth

**Site Address:** 235 Montgomery Street, Suite 430  
San Francisco, CA 94104

**Cross Street/MUNI Line(s):** Market Street / Market Street Lines

**Site Appt. Phone Number:** (415) 274-1970

**Days/Times:**  
Monday - Friday 9:00am - 5:00pm

**Website:** www.hify.org

**Services:** Resource library that provides prevention and educational information about HIV. Prevention and promotion training sessions, self-esteem workshops, substance use, peer-based programs, HIV Positive youth speakers bureau, youth zines, harm reduction, and leadership training.

**Target Population:** Youth ages 12-25.

**Eligibility:** For youth services, client must be between 12-24 years old.

**Costs:** Free.

**How to get services** May call directly, or be referred by a social service agency.
Hermanos de Luna y Sol
(Mission Neighborhood Health Center)

Site Name: Hermanos de Luna y Sol
Site Address: 240 Shotwell Street
San Francisco, CA 94110
Cross Street/MUNI Line(s): 16th Street / 14, 49, 22, 33, BART
Site Appt. Phone Number: (415) 552-1013 ext. 212
Contact person: Jose Navarette
Days/Times:
   Tuesday - Wednesday  6:30pm - 9:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Prevention, support and discussion group for HIV Positive and HIV Negative gay and bisexual Latino men and youth focusing on the social and cultural issues affecting this population.
Target Population: Gays and bisexuals, transgenders and Latino men. Spanish speaking only.
Eligibility: Spanish speaking men, transgenders and youth.
Costs: None.
Languages other than English: Spanish only.
How to get services: Call for intake appointment prior to group meeting. Groups held Monday 6:30-9:00pm. On-going groups Wednesday evenings.
**HIV Assessment and Prevention Service (HAPS at SFGH)**

**Site Name:** HIV Assessment and Prevention Service  
**Site Address:** 1001 Potrero Avenue, Bld 100, 3rd Floor  
San Francisco, CA 94110  
**Cross Street/MUNI Line(s):** 23rd Street / 9, 33, 47, 48  
(Free shuttle from BART@24th St)  
**Site Appt. Phone Number:** (415) 206-8972  
**Days/Times:**  
Monday - Friday  8:00am - 4:30pm  
**Website:** www.dph.sf.ca.us/chn/healthcenters.htm  
**Services:** HIV counseling, testing and referral, partner counseling and referral services.  
**Eligibility:** Must register as an SFGH outpatient.  
**Costs:** Sliding scale.  
**Languages other than English:** Interpreters available in any language.  
**How to get services:** Call first.
Horizons Unlimited of SF, Inc.

Site Name: Horizons Unlimited of SF, Inc
Site Address: 440 Potrero Avenue
              San Francisco, CA 94110
Cross Street/MUNI Line(s): 17th Street / 9, 22, 33
Site Appt. Phone Number: (415) 487-6700
Days/Times:
   Monday - Thursday  9:00am - 7:00pm
   Friday              9:00am - 6:30pm
Website: www.horizonsunlimited.org
Contact person: Donna Saffioti, AIDS Prevention Services
Services: Drug and alcohol education, HIV/AIDS education, crisis intervention, employment counseling, street outreach, peer support, harm reduction and referrals and leadership.
Target Population: Latino youth, 12-26 years old.
Eligibility: San Francisco residents.
Costs: None.
Languages other than English: Spanish.
How to get services: Prefers referrals from clinic, school, or Junior Parole officer, but Walk-ins accepted.
Institute for Community Health Outreach (ICHO)

Site Name: Institute for Community Health Outreach  
(see also NIA Project, Women and Family Community Health Project)

Site Address: 2017 Mission 2nd Floor  
San Francisco, CA 94110

Cross Street/MUNI Line(s): 16th Street / 14, 49, 33, 22, BART

Site Appt. Phone Number: (415) 522-4246

Days/Times:  
Monday - Friday  8:30am - 5:30pm

Website: www.ichoca.org

Services: This community based organization provides comprehensive trainings for community health outreach workers dedicated to health promotion and disease prevention.

Eligibility: Anyone who desires to be a community health outreach worker.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for an appointment or apply at web site.
Instituto Familiar de la Raza

Site Name: Instituto Familiar de la Raza
Site Address: 2919 Mission Street
San Francisco, CA 94110
Cross Street/MUNI Line(s): 25th Street / 14, 49, BART
Site Appt. Phone Number: (415) 647-4141
Contact Person: Berta Hernandez
Days/Times:
  Monday - Friday  8:00am - 7:00pm
Services: HIV prevention and education programs, outreach, street theatre, special events, multiple session groups, individual risk reduction counseling, bilingual/bicultural health education, support groups for HIV Positive people where prevention issues are discussed.
Target Population: Latino community, gay men, lesbians, and transgenders.
Costs: None for HIV prevention services, sliding scale for mental health services.
Languages other than English: Spanish.
How to get services: Call for appointments or Drop-ins.
Iris Center

Site Name: Iris Center
Site Address: 333 Valencia Street, Suite 222
San Francisco, CA 94103
Cross Street/MUNI Line(s): 14th Street / 14, 22, 26, BART
Site Appt. Phone Number: (415) 864-2364
Days/Times:
- Monday - Thursday 9:00am - 5:30pm
- Evenings by appointment
Website: www.iriscenter.org
Target Population: Women and transgenders ages 18 and older.
Costs: Varies up to $40. MediCal accepted for substance abuse services, sliding scale.
Languages other than English: Some Spanish translation.
How to get services: Walk-in or call for appointment.
Typical waiting period: 2 months for mental health, no wait for other services.
Jelani House, Inc.

Site Name: Jelani House
Site Address: 1601 Quesada
San Francisco, CA 94124
Cross Street/MUNI Line(s): Lane Street / 15, 23, 44
Site Appt. Phone Number: (415) 822-5977
Days /Times:
   Monday - Friday  8:00am - 5:00pm
   Phones answered 24 hours/day
Services: Residential substance abuse treatment for pregnant
   women. Case management, parenting and prenatal
classes, HIV prevention and education, GED prep,
vocational training, medical service coordination, individual
and group counseling. Homeless program, outpatient
treatment program, and men's residential program.
Target Population: Substance abusers, women in first or second
   trimester, and women with children ages 5 years and under.
Costs: Sliding scale.
Languages other than English: Spanish.
How to get services: Call first for an appointment. Bring case
   paper work.
Kaiser Permanente

Site Name: Kaiser Permanente
Site Address: 2241 Geary Blvd
San Francisco, CA 94115
Cross Street/MUNI Line(s): Divisadero Street / 38, 38L
Site Appt. Phone Number: (415) 833-3450
Contact Person: Tim Regan
Days /Times:
   Monday - Friday 9:00am - 5:00pm
   Thursday 9:00am - 7:00pm
(Drop-in) HIV testing:
   Thursday night 6:00pm - 7:00pm
Website: www.kaiserpermanente.org
Services: Prevention resources, library for youth, information and referrals for prevention and care services, support groups and classes.
Target Population: Free for Kaiser members.
Eligibility: Kaiser membership.
Languages other than English: Some Chinese and Spanish pamphlets.
How to get Services: Call or Walk-in.
Larkin Street Youth Center

Site Name: Larkin Street Youth Center
Site Address: 1044 Larkin Street
San Francisco, CA 94109
Cross Street/MUNI Line(s): Post and Sutter Streets / 19, 27, 49
Site Appt. Phone Number: (415) 673-0911

Days/Times:
- Medical Clinic:
  - Monday - Friday  10:30am - 1:30pm
  - 2:30pm - 6:30pm
- Closed for lunch:
  - Monday - Friday 1:00pm - 2:00pm
- Drop-in:
  - Monday - Friday 9:30am - 9:00pm

Website: www.larkinstreet.org
Services: Case management, shelter, HIV prevention services, showers, clothing, vocational training, GED workshop, tutoring, outreach, snacks, medical care, and independent living program. Job training, multiple group sessions and individual risk reduction counseling.

Target Population: Run-away and homeless teens.
Eligibility: Ages 12-23.
Costs: None.
Languages other than English: Spanish.
How to get services: Walk-in, bring identification. Referrals necessary for housing.

Typical waiting period: 1 or more hours, usually within the same day.
Liberation House

Site Name: Liberation House
Site Address: 1726 Steiner Street
San Francisco, CA 94115
Cross Street/MUNI Line(s): Post Street / 22, 38
Site Appt. Phone Number: (415) 563-4357
Days/Times:
   24 hours/ 7 days a week
Services: A 4-month residential drug and alcohol treatment program. Graduates are referred and placed in permanent housing.
Target Population: People addicted to drugs and alcohol.
Costs: Sliding scale.
Languages other than English: Spanish.
How to get services: Call for intake.
Linea Nocturna

Site Name: Linea Nocturna
Site Appt. Phone Number: (415) 989-5212
Days/Times:
   6:00pm - 12:00am daily
Website: www.sfsuicide.org
Services: Crisis hotline offering information and referrals to mental health services and agencies for Spanish speakers. Emotional support, suicide prevention and crisis intervention.
Languages other than English: Spanish.
Lyon-Martin Women’s Health Services

Site Name: Lyon-Martin Women’s Health Services
Site Address: 1748 Market Street, Suite 201
             San Francisco, CA 94102
Cross Street/MUNI Line(s): Gough Street / 6, 7, 26, 71, F
Site Appt. Phone Number: (415) 565-7667

Days/Times:
  Monday - Friday    8:30am -  5:00pm
  Wednesday          11:00am -  7:30pm
  Drop-in:
    Monday, Thursday 1:00pm -  3:00pm
    Tuesday          8:30am - 11:00am
Website: www.lyon-martin.org

Services: Prevention education, family planning, support groups,
          case management, smoking cessation, primary health care
          and HIV prevention services.

Target Population: All women, including special services for
                   lesbians.

Eligibility: Women and transgenders.

Costs: Sliding scale.

Languages other than English: Spanish, American Sign Language
                              by appointment.

How to get services: Call for an appointment or Walk-in.

Typical waiting period: Drop-ins first come first served.
                        Appointments usually within a month.
LYRIC
(Lavender Youth Recreation and Information Center)

Site Name: LYRIC
Site Address: 127 Collingwood Street
             San Francisco, CA 94114
Cross Street/MUNI Line(s): 18th Street near Castro Street / 24, 33, K, L, M
Site Appt. Phone Number:
                      (415) 703-6150; 800-246-PRIDE
                      info/talkline: (415) 863-3636
Days/Times:
            Monday - Friday 10:00am - 6:00pm
            info/talkline:
            Monday-Saturday 6:30pm - 9:00pm
Wesite: www.lyric.org
Services: Discussion groups for gay, lesbian, bisexual, transgender, and questioning youth. Social/recreational activities, workshops, events. HIV prevention, education and materials, job training, after school program, outreach multi/single session groups. Prevention for positives, "Wellness program" discussion groups of HIV Positive and HIV Negative youth.
Target Population: Gay, lesbian, bisexual, and questioning youth, ages 23 and under.
Costs: None.
Languages other than English: Spanish, Tagalog by request.
How to get services: Call or Walk-in.
Man-2-Man  
*Black Coalition on AIDS*

**Site Name:** Man-2-Man  
**Site Address:** 984 Folsom Street, 3rd Floor  
San Francisco, CA 94107  
**Cross Street/MUNI Line(s):** 6th Street / 12, 27, Market Street Lines  
**Site Appt. Phone Number:** (415) 615-9945  
**Contact Person:** Francis Broome  
**Days/Times:**  
  Monday - Friday  9:00am - 5:00pm, or by appointment  
**Email:** man2man@bcoa.org  
**Website:** www.bcoa.org  
**Services:** Retreats, groups, community events designed to build a better Black gay community.  
**Target Population:** Black gay men of all backgrounds.  
**Costs:** None.  
**How to get services:** Call or email for an appointment.
McMillan/Fell Drop-In Center

Site Name: McMillan/Fell Drop-In Center
Site Address: 39 Fell Street
San Francisco, CA 94102
Cross Street/MUNI Line(s): Van Ness Avenue / Market Street Lines
Site Appt. Phone Number: (415) 241-1180
Days/Times:
   24 hours/ 7 days a week
Website: www.catsinc.org
Services: Drop-in counseling and referrals to agencies, detox and treatment programs.
Costs: None.
Eligibility: Intoxicated homeless residents of San Francisco.
How to get services: Walk-in.
Milestones

Site Name: Milestones
Site Address: 291 Tenth Street
San Francisco, CA 94103
Cross Street/ MUNI: Folsom Street / 9, 12, 19, 27, 47
Days/Times:
   24 hours / 7days a week
   Intake: 10:00am - 4:00pm
Site Appt. Phone Number: (415) 522-1230
Services: Residential, day treatment, outpatient and other substance abuse recovery services. Individual, group and family counseling. Vocational counseling, job placement assistance, education/literacy and community service programs. Milestones also offers exercise and recreation, art programs, health, housing and referral information.
Target Population: Persons involved in the correctional system.
Costs: Free if referred by jail/prison/court system. $55/day for all others.
Languages other than English: Spanish.
How to get services: Referral from parole officer, sheriff’s dept, court mandate or Network Program for women. Others may call in.
Mission Counsel on Alcohol Abuse For the Spanish Speaking
(Formerly Latino Family Alcoholism Counseling Center)

Site Name: Mission Counsel on Alcohol Abuse For the Spanish Speaking

Site Address: 820 Valencia Street
San Francisco, CA 94110

Cross Street/MUNI Line(s): 19th Street / 14, 26, 33, 49

Site Appt. Phone Number: (415) 826-6767

Contact Person: Leonard Chavez

Days/Times:
        Monday - Friday  9:00am - 9:00pm

Website: www.missioncounsel.org

Services: Individual, group and family counseling for persons ages 18 and over with problems related to alcohol and other drugs. Programs include: domestic violence, drinking and driving, anger management and family day treatment.

Target Population: Latino San Francisco residents.

Costs: Sliding scale.

Languages other than English: Spanish.

How to get services: Drop-in or call for an appointment.
Mission Mental Health (SFDPH)

Site Name: Mission Mental Health
Site Address: 2712 Mission Street
             San Francisco, CA 94110
Cross Street/MUNI Line(s): 23rd Street / 49, 14, BART
Site Appt. Phone Number: (415) 401-2700

Days/Times:
  Clinic hrs: 8:30am - 7:00pm
  Monday                          8:30am - 5:00pm
  Tuesday – Friday
  Drop-in: Monday, Tuesday,
           Thursday, Friday 1:00pm - 3:00pm only

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Crisis intervention, outpatient psychotherapy, information,
          referral and medication evaluation. Evaluation and
          admission to City’s Mental Health system and case
          management program.

Target Population: Latinos, gay men, lesbians, bisexuals, age
                   18–59, Mission district residents and city wide monolingual
                   Spanish speakers.

Eligibility: Age 12 or over.

Costs: Vary according to income. MediCal, MediCare, private
       insurance accepted.

Languages other than English: Spanish, Russian, and French.

How to get services: Drop-in during Drop-in hours or call.
Mission Neighborhood Health Center

Site Name: Clinica Esperanza, HIV Clinic
Site Address: 240 Shotwell Street
             San Francisco, CA 94110
Cross Street/MUNI Line(s): 16th Street / 14, 49, 22, 33, BART
Site Appt. Phone Number: (415) 552-3870
             HIV services: (415) 431-3212
Days/Times:
  General Clinic:
  Monday - Thursday  8:30am - 5:00pm
  Friday           9:00am - 5:00pm
  Clinica Esperanza:
  Monday - Friday   9:00am - 5:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Comprehensive outpatient medical services, family
  planning, teen clinic, obstetrics/gynecology, senior and
  homeless services. HIV prevention focused on the Latino
  community: confidential HIV testing, street outreach,
  groups for youth and gay/bisexual, transgender Latino
  men. Comprehensive services for persons living with HIV,
  including medical, psychosocial and health education.
  multiple session groups.
Target Population: San Francisco residents living in the Mission
district.
Costs: Vary according to income and service. MediCal, MediCare,
  private insurance accepted. Sliding scale.
Languages other than English: Spanish, Filipino (Tagalog).
How to get services: Call for an appointment. Proof of income,
  address and insurance needed at time of registration.
Mission Neighborhood Health Center (cont.)

Site Name: Latinos en Extasis
Site Address: 240 Shotwell Street
San Francisco, CA 94110
Cross Street/MUNI Line(s): 16th Street / 14, 49, 22, 33, BART
Site Appt. Phone Number: (415) 552 3870 x 380
Days/Times:
    Tuesday, Thursday, Friday 4:30pm - 7:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Youth groups provided by peer educators. HIV, STD and pregnancy prevention education for teens.
Target Population: Latino youth ages 13-17.
Costs: None.
Languages other than English: Spanish.
How to get services: Call for information.
Narcotics Anonymous (NA)

Site Name: Narcotics Anonymous San Francisco Area

Office/Bookstore Address: 78 Gough Street
San Francisco, CA 94102

Cross Street/MUNI Line(s): Market Street / Market Street Lines

Site Phone Number:
  Business Line  (415) 621-8600
  24 Hour Helpline (415) 864-3155

Days/Times:
  Helpline  24 hours a day
  Office/Bookstore  Saturday, 12:00pm - 4:00pm

Website: www.sfna.org

Services: A nonprofit fellowship of men and women for whom drugs had become a major problem. Regular meetings for recovering addicts to help each other stay clean. Meeting information available 24 hours a day through the helpline. NA literature can be purchased at the office/bookstore.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for information/meeting times and locations.
Native American AIDS Project
(Institute for Community Health Outreach)

Site Name: Native American AIDS Project
Site Address: 2017 Mission Street, 2nd floor
San Francisco, CA 94110
Cross Street/MUNI Line(s): 16th Street / 33, 22, 14, 49, BART
Site Appt. Phone Number: (415) 522-4246
Days/Times:
   Monday - Friday  8:30am - 5:00pm
   Evenings by appointment
Website: www.ichoca.org
Services: Clinical advocacy, prevention case management, outreach, risk-reduction workshops and education, support groups, emergency food boxes, beading groups, preventive health services, health education.
Target Population: Native American, Alaskan Natives.
Eligibility: San Francisco and East Bay residents.
Costs: None.
Languages other than English: Spanish, Native American.
How to get services: Walk-in or call for an appointment.
Typical waiting period: 15-30 minute wait for appointment.
Native American Health Center

Site Name: Native American Health Center
Site Address: 160 Capp Street
              San Francisco, CA 94110
Cross Street/MUNI Line(s): 16th Street / 14, 33, BART
Site App Phone Number: (415) 621-8051
Days/Times:
               Monday - Friday  9:00am - 5:00pm
               Closed                 1:00pm - 2:00pm
Website: www.nativehealth.org
Services: Prevention, primary care, case management and counseling.
Target Population: Native American.
Costs: Sliding scale.
How to get services: Call for an appointment and referral. Proof of income for sliding scale patients.
Typical waiting period: 1-2 days to 1-2 weeks.
Neighborhood Health on Wheels (NHOW - SFDPH)

Site Name: Neighborhood Health on Wheels

For locations and schedules: Call toll free (877) 599-NHOW, (877) 599-6469

Websites: www.hivstopswithme.org
www.dph.sf.ca.us/chn/healthcenters.htm

Services: A mobile van that provides free confidential screening and health-care in San Francisco. NHOW focuses on sexual and reproductive health, drug/alcohol related issues and basic medical care, health screening, referrals, urgent care. Risk reduction and HIV linkage counseling and Hepatitis A and B vaccinations. Vehicle links people living with HIV into appropriate care; improves prevention activities within existing services; stimulates discussion in the HIV Positive community via media, special events, educational and support programs.

Target Population: San Francisco residents. NHOW visits Hemlock Alley, Bayview, Western Addition, Tenderloin, SOMA, Castro and Mission areas. All are welcome.

Weekly Schedule: (Call For Updates)

Tuesday       Castro: 3:00pm - 6:00pm,
               Collingwood Park 18th and Collingwood;
Wednesday     Mission: 5:00pm - 8:00pm,
               2940 16th Street - Mission/Capp Street
Thursday      Bayview/Hunters Point: 11:00am - 12:30pm
               1676 Newcomb Avenue and Newhall/Third
Thursday      SOMA: 2:00pm - 4:00pm,
               6th Street at Stevenson
Thursday      Tenderloin: 6:00pm - 8:30pm,
               Hemlock Alley and Van Ness (between Post and Sutter)
The Third Friday of each month, 5:00pm - 9:00pm,
               Castro, 18th and Castro/Sanchez

Languages other than English: Spanish.
New Leaf Services

Site Name: New Leaf Services

Site Address: 1853 Market Street
San Francisco, CA 94103

Cross Street/MUNI Line(s): Guerrero Street / Market Street Lines

Site Appt. Phone Number: (415) 626-7000

Days/Times:

Monday - Thursday 9:00am - 8:45pm
Friday 9:00am - 7:00pm

Contact Person: Donna Glickman

Website: www.newleafservices.org


Target Population: Gay men, lesbian, bisexual and transgender.

Costs: Sliding scale, MediCal, private insurance accepted for some services.

Languages other than English: Spanish, Cantonese, Mandarin.

How to get services: Call for intake appointment. Proof of income required.

Typical waiting period: 2-3 weeks for an appointment.
New Village
(Black Coalition on AIDS)

Site Name: New Village
Site Address: 984 Folsom Street 3rd Floor
San Francisco, CA 94107
Cross Street/MUNI Line(s): 6th Street / 12, 27, Market Street Lines
Site Appt. Phone Number: (415) 615-9945
Days/Times:
    Monday - Friday 9:00am - 5:00pm, or by appointment
Website: www.bcoa.org
Services: Risk reduction workshops, support groups and referrals for social services, multiple and single session groups, outreach.
Target Population: Gay, bisexual, transgender, and lesbians of color.
Costs: Free.
How to get services: Walk-in or call for an appointment.
Typical waiting period: 10-15 minutes to be seen.
The NIA Project
(Institute for Community Health Outreach)

Site Name: The NIA Project
Site Address: 1676 Newcomb Avenue
San Francisco, CA 94124

Cross Street/MUNI Line(s): Newcomb Avenue / 15, 24, 54

Site Appt. Phone Number: (415) 970-9004

Days/Times:
    Monday - Friday  9:00am - 5:00pm

Website: www.nativehealth.org

Services: Street outreach, prevention education, early intervention,
    risk reduction, counseling on the streets and in-house.
    Needle exchange through Action Point.

Target Population: Persons at-risk for HIV in the Bayview, Hunters
    Point, Potrero Hill, Sunnydale, Tenderloin and Western
    Addition neighborhoods.

Languages other than English: Spanish.

Costs: Free.

How to get services: Contact outreach worker or call for an
    appointment.
Nightline - HIV Support Counseling

Phone Number: (415) 434-AIDS

Days/Times:
  Daily  5:00pm - 5:00am

Website: www.itsa.ucsf.edu/ddrc/treatment.html

Services: Free phone counseling and emotional support for people with HIV Negative related concerns.
OMI Family Center (SFDPH)

Site Name: OMI Family Center
Site Address: 1760 Ocean Avenue
            San Francisco, CA 94112
Cross Street/MUNI Line(s): Jules Avenue / K Line
Site Appt. Phone Number: (415) 334-4717
Days/Times:
    Monday - Friday  8:30am – 5:00pm
    Evenings by appointment
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Mental health crisis intervention for families and individuals.
          Provides crisis assessment, psychiatric evaluation, and aid
          in resolving problems.
Target Population: Residents of Oceanside, Merced, Ingleside
                  districts.
Eligibility: San Francisco residents.
Costs: Vary according to income. MediCal and MediCare accepted.
       Bring paperwork.
How to get services: Call for appointment.
Opiate Treatment Outpatient Program
(OTOP-SFGH, Ward 93)
(formerly SFGH Substance Abuse Services)

Site Name: Opiate Treatment Outpatient Program
Site Address: 1001 Potrero Avenue
           San Francisco, CA 94110
Cross Street/MUNI Line(s): 22nd Street / 9, 33, 47, 48
Site Appt. Phone Number: (415) 206-8412
Days/Times:
   Monday - Friday       7:00am - 11:00am
   Saturday, Sunday 7:30am - 11:30am
                  12:30pm -  2:00pm
   Holiday dosing 7:30am - 11:30am
                 12:30pm -  2:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Ongoing research studies for active substance users. 30 or
          90 day detox.
Target Population: Indigent substance users.
Eligibility: 18 and over for treatment and studies.
Costs: No cost for OTOP or studies.
Languages other than English: Spanish.
How to get services: Call for appointment.
Our Love
(STOP AIDS Project)

Site Name: Our Love
Site Address: 2128 15th Street
              San Francisco, CA 94114
Cross Street/MUNI Line(s): Market Street / Market Street Lines
Site Appt. Phone Number: (415) 575-0150 x 273
Contact person: Jed Herman x 225
Days/Times:
   Monday - Friday  9:00am - 5:00pm
   (workshops in evenings and on weekends)
Websites: www.stopaids.org; www.hivstopswithme.org
Services: Provides workshops and ongoing events that address
         specific topics of interest for gay and bisexual African
         American men.
Target Population: African American gay and bisexual men.
Costs: None.
Languages other than English: None.
How to get services: Walk-in or call for an appointment.
Ozanam Center/Howard Street Detox

Site Name: Ozanam Center/Howard Street Detox
Site Address: 1175 Howard Street
San Francisco, CA 94103
Cross Street/MUNI Line(s): 8th Street / 1, 14
Site Appt. Phone Number: (415) 252-5305

Days/times:
- Monday - Friday  9:00am - 4:00pm
- Drop-in:
  Monday - Friday  8:00am - 3:00pm

Services: 3-day detox program (no long-term prescription drug/methadone).

Eligibility: San Francisco residents.
Costs: $10.00 for detox. No one turned away for lack of funds.

Languages other than English: Spanish.

How to get services: Call. First come first served.
Partner Counseling and Referral Services (SFDPH)

Site Name: Partner Counseling and Referral Services at City Clinic
Site Address: 356 7th Street  
               San Francisco, CA 94103
Cross Street/MUNI Line(s): Folsom Street / 12, 19, 47
Site Appt. Phone Number: (415) 554-9085
Days/Times:  
              Monday, Wednesday, Friday 8:00am - 12:00pm  
              (Telephone lines open 24 hours)
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Interviews, follow-up and counseling for HIV Positive  
          people and their partners. Counseling also arranged with  
          private providers.
Costs: None.
Languages other than English: Spanish.
How to get services: Call.
Planned Parenthood Golden Gate

**Site Name:** Planned Parenthood Golden Gate

**Site Address:** 815 Eddy Street, #200
San Francisco, CA 94111

**Cross Street/MUNI Line(s):** Van Ness Avenue / 47,49

**Site Appt. Phone Number:** (800) 967-7526

**Days/Times:**
- Monday, Wednesday 9:00am - 7:00pm
- Tuesday 8:45am - 4:00pm
- Thursday 9:00am - 4:00pm
- Friday 9:00am - 3:00pm

**Website:** www.plannedparenthood.org

**Services:** Comprehensive gynecological services, reproductive and primary care, breast exams, family planning, birth control, HIV and STD testing, pregnancy testing, abortion services, HIV prevention education, prenatal and well baby classes.

**Target Population:** Women, men and teenage girls.

**Costs:** Sliding scale, MediCal.

**Languages other than English:** Spanish, Mandarin, Cantonese.

**How to get services:** Drop-in or call for an appointment. Can make online appointments.

**Typical waiting period:** Within 1 week for first appointment.
Positive Force
(STOP AIDS Project)

Site Name: Positive Force
Site Address: 539 Castro Street, 2nd Floor
San Francisco, CA 94114
Mailing Address: 2128 15th Street
San Francisco, CA 94114
Cross Street/MUNI Line(s): Market / Market Street Lines
Site Appt. Phone Number: (415) 865-0790
Contact person: Keith Folger, (415) 865-0790 x 309
Days/Times:
   Monday - Friday  9:00am - 5:00pm
   Some evenings and weekends
Website: www.stopaids.org; www.hivstopswithme.org
Services: Provides support and prevention services for HIV Positive
   men.
Target Population: HIV Positive gay and bisexual men.
Costs: None.
How to get services: Call for an appointment.
Prevention Point Needle Exchange

Site Name: HIV Prevention Project (Needle Exchange)
Site Appt. Phone Number: (415) 241-5100
Fax Number: (415) 241-5109

Locations/Days/Times:

Monday 1:00pm - 3:00pm 1676 Newcomb (at 3rd Street)
Monday 7:00pm - 9:00pm Ivy Street (next to Tom Waddell Clinic, between Polk/Van Ness, Grove/Hayes)
Tuesday 10:00am - 12:00pm 177a 6th Street (at Mission)
Tuesday 6:00pm - 8:00pm Duboce (behind Safeway between Church/Market Streets)
Tuesday 7:00pm - 9:00pm 255 Golden Gate Avenue (between Leavenworth/Hyde Streets)
Wednesday 6:00pm - 8:00pm 1850 Mission Street (between 14th / 15th Streets)
Wednesday 7:00pm - 9:00pm 117a 6th Street (at Mission Street)
Thursday 1:00pm - 3:00pm 1676 Newcomb (at 3rd Street)
Thursday 7:00pm - 9:00pm Hemlock Alley (between Post/Sutter, Polk/Van Ness)
Thursday 6:00pm - 8:00pm 938 Valencia (near 20th Street) (Women and Transgenders only)
Friday 12:00pm - 2:00pm 117a 6th Street (at Mission)
Saturday 3:00pm - 5:00pm 117a 6th Street (at Mission)

Services: Free, anonymous one on one syringe exchange. Clean injection supplies and referrals.

Target Population: Injection drug users 18 or over.

Languages other than English: Spanish.
Proyecto Contra Sida por Vida

Site Name: Proyecto Contra Sida por Vida
Site Address: 2973 16th Street
            San Francisco, CA 94110
Cross Street/MUNI Line(s): Mission Street / 14, 49, 22, 33, BART
Site Appt. Phone Number: (415) 864-7278
Days/Times:
            Monday - Friday  11:00am - 7:00pm
Contact person: Prado Gomez
Website: www.pcpv.org
Services: HIV prevention, advocacy, support services, individual risk
        reduction counseling, outreach, multiple and single session
        groups, prevention case management, transgender,
        women’s and queer youth programs.
Target Population: Gay, lesbian, bisexual, transgender, Latinos,
            Latinas.
Costs: None.
Languages other than English: Spanish.
How to get Services: Call or Drop-in.
Q Action
(STOP AIDS Project)

Site Name: Q Action
Site Address: 539 Castro St, 2nd Floor
San Francisco, CA 94114
Mailing Address: 2128 15th Street
San Francisco, CA 94114
Cross Street/MUNI Line(s): Market Street / F, 22, 24, Market Street Lines
Site Appt. Phone Number: (415) 575-0150
Days/Times: Monday - Friday 9:00am - 5:00pm
Websites: www.stopaids.org; www.hivstopswithme.org
Target Population: "Guys of all colors and flavors 25 and under who dig other guys."
Services: Provides workshops, media campaigns and ongoing events that address specific topics of interest for gay and bisexual men 25 and under.
Costs: None.
Languages other than English: Spanish.
How to get services: Walk-in or call for an appointment.
Rafiki House
(Black Coalition on AIDS)

Site Name: Rafiki House
Site Address: 984 Folsom Street
            San Francisco, CA 94107
Cross Street/MUNI Line(s): 6th Street / 12, 27
Site Appt. Phone Number: (415) 615-9945
Contact Person: Randall Flagg
Days/Times:
    Monday - Friday  9:00am - 5:00pm, or by appointment
Email: housing@bcoa.org
Website: www.bcoa.org
Services: Transitional and permanent housing in the Western Addition.
Target Population: Triple and dually diagnosed clients. Residents must commit to substance abuse programs and job training.
Costs: Varies.
How to get services: Call for email for an appointment.
Redwood Center

Site Name: Redwood Center
Site Address: Redwood City, California
Site Appt. Phone Number: (650) 366-5723
(for information about program and location)

Days/Times:
24 hours daily

Website: www.catsinc.org

Services: Residential treatment program for men with substance abuse problems. Intake in San Francisco. Transportation provided to Center in Redwood City.

Target Population: Men.

Costs: Sliding Scale.

How to get services: Intake or to sign up for the wait list at Ozanam, Salvation Army or McMillan Drop-in Center Detox.

Typical waiting period: Not more than 2 weeks.
Richmond Area Mental Health Services (RAMS)

Site Name: Richmond Area Mental Health Services
Site Address: 3626 Balboa Street
            San Francisco, CA 94121
Cross Street/MUNI Line(s): 37th Avenue / 31, 38
Site Appt. Phone Number: (415) 668-5955
Days/Times:
    Monday - Friday                           9:00am - 5:00pm
    Intake:
    Tuesday, Wednesday, Thursday 9:00am - 9:00pm
    Evenings by appointment
Website: www.ramsinc.org
Services: Mental health services with special focus on Asian Americans. Psychological assessment, evaluation and testing, crisis intervention, individual, couple, family and group counseling, medication services and referrals.
Target Population: People with a psychiatric diagnosis.
Eligibility: San Francisco residents.
Costs: Vary, MediCal accepted.
Languages other than English: Cambodian, Cantonese, Mandarin, Japanese, Korean, Vietnamese and Russian.
How to get services: Need referral from Mental Health Integrated Service Centers.
SAGE

Site Name: SAGE

Site Address: 1275 Mission Street
San Francisco, CA 94103

Cross Street/MUNI Line(s): 9th Street / 14, 26, BART

Site Appt. Phone Number: (415) 905-5050

Days/Times:
Monday - Friday 9:00am - 5:00pm

Website: www.sageinc.org


Target Population: Women, transgenders and girls who are survivors of prostitution, abuse and trauma.

Languages other than English: Spanish, Russian.

How to get Services: Call during regular business hours.
Saint James Infirmary

Site Name: Mission Neighborhood Resource Center
Site Address: 165 Capp Street, 2nd Floor
San Francisco, CA 94110
Cross Street/MUNI Line(s): Capp / 14, 49, BART
Site Appt. Phone Number: (415) 869-7977
Days/Times:
Saturday 3:00pm - 6:00pm

Site Name: Saint James Infirmary
Site Address: 1372 Mission Street
San Francisco, CA 94103
Cross Street/MUNI Line(s): Folsom Street / 47, 19, 27
Site Appt. Phone Number: (415) 554-8494
Days/Times:
Wednesday 6:00pm - 9:00pm
Website: www.stjamesinfirmary.org

Services: Non-judgmental medical care and social services: primary care, gynecological and urological care including STD/HIV testing and treatment, immunizations and testing including Hep A, B, C, and TB. Support groups, food and clothing, apprenticeships, multiple session groups, condoms and lube, massage therapy, acupuncture, peer counseling, referrals for legal assistance, mental health counseling, substance use, housing, transportation and child care.

Eligibility: Current or past women, transgender and male sex industry workers.

Costs: Free.

Languages other than English: Spanish.

How to get services: Drop-in.
Salvation Army Adult Rehabilitation Center (ARC)

**Site Name:** Salvation Army ARC  
**Site Address:** 1500 Valencia Street  
San Francisco, CA 94110  
**Cross Street/MUNI Line(s):** Cesar Chavez Street / 14, 26, 27, 49  
**Site Appt. Phone Number:** (415) 643-8000  
(415) 643-8025 (General information)  
**Days/Times:**  
Monday - Friday  8:00am - 4:00pm  
**Website:** www.salvationarmy.usawest.org  
**Services:** Residential substance abuse program (6 months to a year), counseling, vocational training.  
**Target Population:** San Francisco residents, ages 16 to 60.  
**Eligibility:** Client must be clean and sober for 72 hours, physically able and willing to work.  
**Costs:** None.  
**How to get services:** Call for an appointment.
San Francisco AIDS Foundation / California
HIV/AIDS Information and Referral Hotline

Site Name: San Francisco AIDS Foundation
(also see Action Point, Black Brothers Esteem - BBE, GayLife Events, Prevention Point)

Site Address: 995 Market Street, Suite 200
San Francisco, CA 94103

Cross Street/MUNI Line(s): 6th Street / Market Street Lines

Site Appt. Phone Number: (415) 487-3000
(800) FOR-AIDS (English and Spanish)
(800) FIL-AIDS (Filipino dialects)

Days/Times: Monday - Friday 9:00am - 5:00pm

Website: www.sfaf.org

Services: Multilingual AIDS education and information. Safe sex information, referrals to AIDS services, and emotional support. HIV prevention and client services departments.

Costs: None.

Languages other than English: Spanish, Filipino (Tagalog).
Sex and Love Addicts Anonymous

Site Name: Sex and Love Addicts Anonymous
Site Appt. Phone Number: (415) 979-4715
Days/Times:
    24 hour recording
Website: www.sexaddictionhelp.com
Services: 12-step program for women and men recovering from compulsive sexual and romantic behavior. Over 40 meetings per week in the Bay Area.
Cost: None.
How to get services: Call main number for a recording of meeting times/locations.
**SOMA Mental Health Center (SFDPH)**

**Site Name:** SOMA Mental Health Center  
**Site Address:** 760 Harrison Street  
San Francisco, CA 94107  
**Cross Street/MUNI Line(s):** 3rd Street / 14, Market Street Lines  
**Site Appt. Phone Number:** (415) 836-1700  
**Days/Times:**  
- Monday, Tuesday, Thursday, Friday  9:00am - 5:00pm  
- Drop-in:  
  - Monday, Tuesday, Thursday, Friday  9:00am - 11:00am  
  - Monday - Friday  1:00pm - 3:00pm  
**Website:** www.dph.sf.ca.us/chn/healthcenters.htm  
**Services:** Evaluation and admission to City Mental Health system and case management program for mentally ill adults. Crisis intervention, therapy and medication.  
**Target Population:** Persons of South Of Market (SOMA), Tenderloin, Western Addition.  
**Eligibility:** Ages 18-59, San Francisco residents.  
**Costs:** Vary according to income. MediCal.  
**Languages other than English:** Filipino (Tagalog).  
**How to get services:** Drop-in during intake hours only, otherwise by referral from the Access Helpline.
Special Programs For Youth / SPY (SFDPH)

Site Name: Special Programs For Youth
Site Address: 375 Woodside Avenue
               San Francisco, CA 94127
               (services offered through Cole Street Clinic,
               Dimensions Clinic at Health Center #1, Larkin Street
               Youth Center, SF Youth Guidance Center)
Cross Street/MUNI Line(s): Portola Drive / 44, 48, 36, 52
Site Appt. Phone Number: (415) 753-7760
Days/Times:
   Monday - Friday  9:00am - 5:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: HIV testing and counseling, HIV and STD prevention,
           prevention case management, mental health, family
           planning individual and group sessions. (Services provided
           vary by site.)
Target Population: San Francisco youth under 25 years old.
Eligibility: Youth 25 years old and under. (Ages vary by site.)
Costs: None.
How to get services: Call for information/appointment.
STOP-SFGH
(Stimulant Treatment Outpatient Program)

Site Name: Stimulant Treatment Outpatient Program (Formerly SFGH Substance Abuse Services)

Site Address: 3180 18th Street, Suite 202
San Francisco, CA 94110

Cross Street/MUNI Line(s): Folsom Street / 12, 14, 33, 49

Site Appt. Phone Number: (415) 502-5777

Days/Times:
  Monday - Friday  8:00am - 4:30pm
  Drop-in:
  Tuesday, Thursday 11:15am - 12:15pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Intensive outpatient treatment services for cocaine/amphetamine addiction.

Eligibility: 18 and over for treatment and studies.

Costs: MediCal or no cost.

How to get services: Call for appointment.
Stonewall Project (SFDPH)

**Site Name:** Stonewall Project  
**Site Address:** 3180 18th Street  
San Francisco, CA 94110  
**Cross Street/ MUNI:** Folsom Street / 12, 14, 33, 49  
**Site Appt. Phone Number:** (415) 502-1999  

**Days/Times:**
- Monday - Friday 10:00am - 7:00pm  
- Drop-in:  
  - Monday 1:00pm  
  - Tuesday 7:00pm  
  - Wednesday 4:00pm  
  - Thursday 5:00pm  
  - Friday 4:00pm

**Website:** (see) www.tweaker.org  

**Services:** Multiple session groups and individual counseling for gay/bisexual men who use amphetamines.  

**Target Population:** Gay and bisexual men, transgender.  

**Costs:** None.  

**How to get services:** Drop-in.
STOP AIDS Project

Site Name: STOP AIDS Project
(see also Our Love, Positive Force, Q Action)

Site Address: 2128 15th Street
San Francisco, CA 94114

Cross Street/MUNI Line(s): Market Street / F, 22, 24

Site Appt. Phone Number: (415) 575-0150

Contact person: David Evans

Days/Times:

Monday - Friday  9:00am - 5:00pm

Websites: www.stopaids.org; www.hivstopswithme.org


Target Population: Gay and bisexual men.

Costs: None.

Languages other than English: Spanish.

How to get services: Walk-in or call for an appointment.
Talk Line Family Support Center

Site Name: Talk Line Family Support Center
Site Address: 1757 Waller Street
             San Francisco, CA 94117
Cross Street/MUNI Line(s): Stanyan Street / 7, 71, 33, 43, N
Site Appt. Phone Number: (415) 387-3684
                         24 hour talk line: (415) 441-KIDS
Days/Times:
             Monday - Friday  9:00am - 5:00pm
             Drop-in:
             Monday -Thursday 9:00am - 2:00pm
             Monday           5:30pm - 8:30pm
Website: www.sfca.org
Services: 24 hour talk line, groups, substance abuse services,
counseling and therapy, home visits.
Target Population: Parents, children and families.
Languages other than English: Very limited Spanish.
How to get services: Call or walk-in for an appointment.
Tenderloin AIDS Resource Center (TARC)

Site Name: Tenderloin AIDS Resource Center
Site Address: 183 - 187 Golden Gate Avenue
               San Francisco, CA 94102
Cross Street/MUNI Line(s): Leavenworth Street / Market Street Lines
Site Appt. Phone Number: (415) 431-7476
Days /Times:
   Office: Monday - Friday 9:00am - 12:00pm and 1:00pm - 5:00pm
   Drop-in center:
      Tuesday 8:30am - 12:00pm and 1:00pm - 3:30pm
      Wednesday 8:30am - 12:00pm
      Thursday 8:30am - 12:00pm and 1:00pm - 3:30pm
      Friday 8:30am - 12:00pm and 1:00pm - 3:30pm
Website: www.tarc.org
Services: HIV prevention and education, individual and group counseling, mobile van outreach, HIV health services, HIV testing, multiple session groups, primary care, peer advocacy, clinics for transgenders covering legal and HIV prevention issues, case management.
Target Population: Tenderloin residents.
Languages other than English: Spanish.
How to get services: Walk-in, call for an appointment, or meet outreach worker on the street.
Tenderloin Outpatient Clinic (TOC)

**Site Name:** Tenderloin Outpatient Clinic  
**Site Address:** 251 Hyde Street  
San Francisco, CA 94102  
**Cross Street/MUNI Line(s):** Turk Street / Market Street Lines  
**Site Appt. Phone Number:** (415) 673-5700

**Days/Times:**
- Monday, Wednesday, Thursday, Friday: 9:00am - 5:00pm  
- Tuesday: 12:00pm - 5:00pm

**Services:** Outpatient mental-health clinic for individuals with severe disorders and dual diagnosis. Individual, couple, group counseling, and medication evaluations.

**Target Population:** Central city residents with severe mental disorders.

**Costs:** Sliding scale, MediCal accepted.

**Languages other than English:** Arabic.

**How to get services:** No walk-ins; must have referral from the Access Helpline.
Tom Waddell Clinic

Site Name: Tom Waddell Clinic
Site Address: 50 Ivy Street  
San Francisco, CA 94102
Cross Street/MUNI Line(s): Polk and Van Ness Avenues; Hayes and Grove Streets / 21, 47, 49, Market Street Lines
Site Appt. Phone Number: (415) 554-2950
Days/Times:
  Monday - Friday  8:00am - 8:00pm
  Saturday        9:00am - 4:30pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Primary medical care, women’s services, mental health and social services. Transgender clinic on Tuesdays.
Target Population: Homeless, transgenders, low-income and uninsured. No one turned away.
Costs: Sliding scale. MediCal, MediCare and private insurance accepted.
Languages other than English: Spanish available at all times. Russian, Chinese and other languages available by arrangement.
How to get services: Drop-in for primary medical clinic. Specialty clinics by appointment.
Typical waiting period: Drop-in. Expect to spend 2 hours at clinic. Best to come in the mornings, or call for availability of drop-in slots.
24HR General Mental Health Referrals

Site Name: 24HR General Mental Health Referrals
Site Appt. Phone Number: (415) 255-3737
Days/Times:
   Monday - Friday  8:00am - 5:00pm
Services: Free information and referrals for mental health patients.
Languages other than English: Spanish.
24Hr Suicide Prevention

Site Name: 24Hr Suicide Prevention

Site Appt. Phone Number: (415) 781-0500

Days/Times:

24 hours daily

Website: www.sfsuicide.org

Services: Free crisis counseling and emotional support for people in crisis and/or suicidal.

Languages other than English: Some Spanish.
Urban Health Study

Site Name: Urban Health Study
Site Address: 3180 18th Street
               San Francisco, CA 94110
Cross Street/MUNI Line(s): 18th Street / 12, 14, 22, 29
Site Appt. Phone Number: (415) 476-3400
Days/Times:
   Monday - Friday  9:00am - 5:00pm (Office)
Website: http://itsa.ucsf.edu/~uhs/
Services: HIV, Hep B and C testing and counseling. Outreach in
          various neighborhoods in San Francisco, West Oakland
          and Richmond. Harm reduction for injection drug users.
          Paid study.
Eligibility: Injection drug users.
Costs: None.
Languages other than English: Spanish.
How to get services: Call for information. (Can call collect).
Walden House

Office Address: 520 Townsend Street
San Francisco, CA 94103

Appt. Phone Numbers: For admission to specific Walden House Services, call the following numbers:
- Adult Services ....................... (415) 934-3408
- Adolescent Services ............... (415) 554-1480
- HIV Services ......................... (415) 241-5585
- Transgender Recovery Program .. (415) 554-1450

Contact person: Intake worker of the day. Gina Ichebaum for Transgender Program.

Days /Times:
- Monday - Friday 8:00am - 4:00pm

Website: www.waldenhouse.org

Services: Outpatient, day treatment, residential and aftercare programs located throughout San Francisco, geared to people with substance abuse, emotional and behavioral issues. (Adolescent services see below)

Eligibility: San Francisco residents.

Costs: Sliding scale for San Francisco residents with ability to pay. No San Francisco resident is turned away for economic reasons. Non San Francisco residents admitted on a private pay basis.

Languages other than English: Spanish.

How to get services: Call for an appointment. Proof of residency is required if seeking services as a San Francisco resident.
Walden House Adolescent Unit

**Site Name:** Walden House Adolescent Unit  
**Site Address:** 214 Haight Street  
San Francisco, CA 94103  
**Cross Street/MUNI Line(s):** Laguna Street / 6, 7, 71  
**Site Appt. Phone Number:** (415) 554-1480  
**Contact Person:** Wanda Anderson  
**Days/Times:**  
Monday - Friday 9:00am - 4:00pm  
**Website:** [www.waldenhouse.org](http://www.waldenhouse.org)  
**Services:** Long term residential treatment program, HIV prevention education, substance abuse and treatment counseling, vocational training.  
**Target Population:** Adolescents, ages 12-17 with severe emotional, behavioral or substance abuse problems.  
**Eligibility:** Youth ages 12-17 with a referral from the Department of Social Services, or Departments of Mental Health or Parole.  
**Costs:** Sliding scale.  
**Languages other than English:** Spanish.  
**How to get services:** Need a referral.  
**Typical waiting period:** Varies between 12-18 days.
Western Addition Recovery House
(Haight Ashbury Free Clinic, Inc.)

Site Name: Western Addition Recovery House
Site Address: 940 Haight Street
            San Francisco, CA 94117
Cross Street/MUNI Line(s): Divisadero Street / 6, 7, 24, 71
Site Appt. Phone Number: (415) 487-5647 (24 hours)
Days/Times:  
            Monday - Friday  9:00am - 5:00pm (office)
Website: www.hafci.org/smithhouse/#western
Services: HIV prevention education, substance abuse counseling
         and medical referrals. Will assist with application process
         for GA, SSI, SDI.
Target Population: African American men, no one turned away.
Eligibility: Men, ages 18 and older. Must be clean and sober for
            72 hours.
Costs: $400 per month, or $300 per month if on General Assistance.
How to get services: Call for an appointment.
Typical waiting period: Varies between 1-4 weeks.
Westside Community Mental Health - Counseling, Testing, Referral and Partner Notification

Site Name: Westside Community Mental Health
Site Address: 973 Market Street, 3rd Floor
San Francisco, CA 94103
Cross Street/MUNI Line(s): 6th Street / Market Street Lines
Site Appt. Phone Number: (415) 495-6071
Contact person: Ed Byrom
Days/Times:
    Drop-in Wednesday 1:00pm - 2:30pm
Website: www.westsidementalhealth.citysearch.com
Services: HIV counseling, testing, referral and partner notification.
Target Population: Everyone welcome.
Eligibility: 18 years of age or older.
Costs: None.
Languages other than English: Spanish by appointment only.
How to get services: Call for appointment.
Westside Community Mental Health - Inner City
Outpatient Services

Site Name: Westside Community Mental Health
Site Address: 973 Market Street, 3rd Floor
San Francisco, CA 94103
Cross Street/MUNI Line(s): 6th Street / Market Street Lines
Site Appt. Phone Number: (415) 495-6071
Days/Times:
  Monday - Friday  8:30am - 5:00pm
  Intake                  8:30am - 11:30am
                         1:00pm -  4:00pm
  Closed               12:00pm -  1:00pm
Website: www.westsidementalhealth.citysearch.com
Services: Outpatient alcohol drug abuse counseling for individuals, group and family members. HIV prevention education, HIV testing, and multiple session groups. Westside also serves dually diagnosed clients.
Target Population: Homeless, low income men and women, people of color.
Costs: Sliding scale.
Eligibility: San Francisco residents, 18 years of age or older.
Languages other than English: Spanish by appointment only.
How to get services: Walk-in during intake hours.
Westside Community Mental Health - Women’s HIV Prevention Project

Site Name: Westside Community Mental Health
Site Address: 973 Market Street, 3rd Floor
San Francisco, CA 94103
Cross Street/MUNI Line(s): 6th Street / Market Street Lines
Site Appt. Phone Number: (415) 495-6071
Days/Times:
  Monday - Friday  8:30am - 5:00pm
Website: www.westsidementalhealth.citysearch.com
Services: HIV prevention groups for women.
Target Population: Women and teenage girls who use injection drugs, or whose sex partners are injection drug users. Women of color.
Eligibility: San Francisco residents, ages 12 and older.
Costs: None.
Languages other than English: Spanish.
How to get services: Call for information.
**Westside Crisis and Outpatient Services**

**Site Name:** Westside Crisis and Outpatient Services  
**Site Address:** 888 Turk Street  
San Francisco, CA 94102  
**Cross Street/MUNI Line(s):** Gough Street / 38, 49  
**Site Appt. Phone Number:** (415) 353-5050  
**Days/Times:**  
Monday - Saturday  9:00am - 7:00pm  
Last Intake at 6:00pm  
**Website:** www.westsidementalhealth.citysearch.com  
**Services:** Outpatient mental health services, referrals, and crisis intervention.  
**Target Population:** All persons with special sensitivity to African Americans and other people of color.  
**Eligibility:** Ages 18 to 59, San Francisco residents.  
**Costs:** Sliding scale, MediCal and MediCare accepted. No one denied services for lack of funds.  
**Languages other than English:** None.  
**How to get services:** Walk-in.
Westside Methadone Treatment Program

Site Name: Westside Methadone Treatment Program

Site Address: 1301 Pierce Street
San Francisco, CA 94115

Cross Street/MUNI Line(s): Ellis Street / 22, 24, 31, 38

Site Appt. Phone Number: (415) 563-8200

Days/Times:

- Monday - Friday: 7:00am - 10:45am
  12:00pm - 1:45pm
- Saturday, Sunday, and Holidays: 8:00am - 11:00am
- Closed: Monday - Friday 11:00am - 12:00pm

Website: www.westsidementalhealth.citysearch.com

Services: Outpatient detox, methadone maintenance, Prevention Case Management, and counseling services.

Eligibility: Persons with a history of heroin abuse, ages 18 and over.

Costs: Varies, sliding scale.

Languages other than English: Spanish.

How to get services: Call for intake appointment. No Drop-ins. Need valid picture ID.
A Woman's Place

Site Name: A Woman’s Place
Site Address: 1049 Howard Street
               San Francisco, CA 94103
Cross Street/MUNI Line(s): Russ Street, near 6th Street / 14
Site Appt. Phone Number: (415) 487-2140
Days/Times:
   24 hours daily
Services: Emergency shelter for homeless women and transgenders
         with substance abuse problems. Referrals, counseling and
         medical information.
Eligibility: Women and transgenders with substance abuse
          problems, ages 18 and over.
Costs: None.
How to get services: Intake and sign-on wait list through either
         Ozanam, Salvation Army or McMillan Drop-in Detox.
Typical Waiting period: Varies between 3 days to 2 weeks.
Women and Family Community Health Project
(Institute for Community Health Outreach)

Site Name: Women and Family Community Health Project
Site Address: 2017 Mission Street
              San Francisco, CA 94110
Cross Street/MUNI Line(s): 16th Street / 14, 49, BART
Site Appt. Phone Number: (415) 552-4246
Days/Times:
    Monday - Friday 9:00am - 5:00pm
Website: www.ichoca.org
Services: Individual, group and peer support counseling with an
          emphasis on HIV prevention for women, their partners and
          families. Partners and families at risk for HIV infection are
          invited to participate in counseling sessions.
Target Population: Emphasis is on minority women and teenage
                   girls.
Costs: None.
Languages other than English: Spanish.
How to get services: Call for appointment.
WORLD
(Women Organized to Respond to Life Threatening Disease)

Site Name: WORLD
Site Address: 414 13th Street, 2nd Floor
Oakland, CA 94612
Cross Street/BART, AC Transit: Broadway Avenue / Broadway Line
12th Street Stop
Site Appt. Phone Number: (510) 986-0340
Days/Times:
   Monday - Friday 10:00am - 6:00pm
Website: www.womenhiv.org
Services: Individual and group prevention sessions, social events
   and the HIV University.
Target Population: HIV Positive women and transgenders.
Costs: None.
Languages other than English: Spanish.
How to get services: Call or Drop-in.
Ark of Refuge, Inc.

Site Name: Ark of Refuge
Site Address: 1025 Howard Street
             San Francisco, CA 94103
Cross Street/MUNI Line(s): 6th Street / Market and Mission Street
Lines
Site Appt. Phone Number: (415) 861-1060
Days/Times:
        Monday - Friday  9:00am - 5:00pm (Office)
Website: www.arkofrefuge.org
Services: A faith based agency. HIV prevention education, case
management, medical services, HIV Housing, substance
abuse, multiple session groups, youth and individual
counseling. Homeless and hunger prevention.
Target Population: Traditionally under served clients.
Costs: None.
How to get services: Call for an appointment.
Asian Women’s Shelter

Site Name: Asian Women’s Shelter

Site Address: 3543 18th Street # 9
San Francisco, CA 94110

Site Appt. Phone Number: Office: (415) 751-7110
Crisis line: (877) 751-0880 (24 hours a day)

Days/Times:
Monday - Friday 9:00am - 5:00pm (Intake)

Website: www.bapd.org/gasner-1.html

Services: Shelter, case management, counseling, food, clothing and support services, queer Asian women’s services as well as a 24 hour domestic violence crisis line.

Target Population: Asian women, all women welcome.

Costs: Sliding scale.

Languages other than English: Cantonese, Lao, Korean, Spanish, Vietnamese, Goderahi, Bugati, Mandarin, Japanese, Mien, Hindi, Punjabi, Filipino (Tagalog), Sudanis, Taolis, Indonesian.

How to get services: Call crisis line for intake information, no paperwork needed.

Typical waiting period: If shelter is full they will refer to another shelter or service until they can accommodate you.
Bay Area Women's and Children's Center

Site Name: Bay Area Women's and Children's Center
Site Address: 318 Leavenworth Street
              San Francisco, CA 94102
Cross Street/MUNI Line(s): Eddy and Ellis Streets / 19, 27, 31, 38
Site Appt. Phone Number: (415) 474-2400

Days/Times:
  Monday - Friday  9:00am - 4:00pm
  Clothes Closet Drop-in:
  Tuesday and Thursday  8:30am - 12:30pm

Services: Information and referrals in all areas, healthcare, clothing
          for women and children, as well as clothing for job
          interviewing. Job seeking services and parent/child program.

Target Population: Women and children, primarily low-income and
                   homeless.

Costs: None.

Languages other than English: Services offered in several different
                              languages but arrangements must be made in advance.
                              Cantonese, Mandarin, and Spanish.

How to get services: Appointments necessary for job related services
                     and to view job listings.

Typical waiting period: Often same day, otherwise 1-2 days. Initial
                        appointment lasts approximately 30 minutes.
Castro Mission Health Center (SFDPH)

Site Name: Castro Mission Health Center
Site Address: 3850 17th Street
San Francisco, CA 94114
Cross Street/MUNI Line(s): Noe Street / Market Street Lines, 35, 37
Site Appt. Phone Number: (415) 487-7500

Days/Times:
- Monday, Wednesday, Friday 8:00am - 5:00pm
- Tuesday and Thursday 5:00am - 8:30pm
- Dimensions Clinic: Thursday only 5:00pm - 8:00pm
- Closed for lunch: Monday - Friday 12:00pm - 12:45pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Primary and preventive health care for individuals of all ages. Women’s and family planning clinics by appointment.

Costs: Sliding scale, MediCal, MediCare, Healthy Families, San Francisco Health Plan, private insurance accepted. Bring proof of income and address.

Eligibility: San Francisco residents with specific focus on the Gay and Lesbian and Latino Communities.

Languages other than English: Spanish, Cantonese, Filipino (Tagalog) by arrangement.

How to get services: Call for an appointment.
Center for Special Problems (SFDPH)

Site Name: Center for Special Problems
Site Address: 1700 Jackson Street
              San Francisco, CA 94109
Cross Street/MUNI Line(s): Van Ness Avenue / 19, 27, 47, 49
Site Appt. Phone Number: (415) 292-1500
Days/Times:
    Monday, Wednesday, Thursday 8:00am - 8:30pm
    Tuesday, Friday            8:00am -  5:00pm
Call for Intake:
    Monday - Friday            9:30am - 11:30am
                  2:00pm -  4:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Specialized individual, couple and group counseling
          including offender services for people involved in the
          criminal justice system. Services for victims of physical or
          sexual abuse, gays, lesbians, bisexuals and transgenders.
          Agency offers medication and HIV counseling.
Target Population: People struggling with their sexual orientation or
                   gender identity.
Eligibility: San Francisco residents, proof of residency and income.
Costs: Sliding scale, MediCal, MediCare and private insurance
       accepted.
Languages other than English: Cantonese, Spanish, and Mandarin.
How to get services: Call first.
Chinatown Public Health Center (SFDPH)

Site Name: Chinatown Public Health Center
Site Address: 1490 Mason Street
               San Francisco, CA 94133
Cross Street/MUNI Line(s): Broadway Street / Cable Car, 30, 45
Site Appt. Phone Number: (415) 705-8500
Days/Times:
               Monday - Friday  8:00am - 5:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Health education, nutrition counseling and public health
          nursing. Primary care services for all ages, adult health
          screening, prenatal care, blood pressure screening, family
          planning. Evaluation and admission to City’s Mental Health
          system and referrals. Dental care for children up to
          18 years old.
Target Population: Residents of Chinatown, North Beach, South of
                   Market, and Tenderloin districts. Monolingual Chinese and
                   new immigrants of all ages.
Eligibility: San Francisco residents.
Costs: Sliding scale, MediCal, MediCare, private insurance accepted.
       Bring proof of income, liquid assets and address.
Languages other than English: Cantonese, Mandarin, Filipino
                              (Tagalog), Laotian, Spanish.
How to get services: Walk-in or call for an appointment.
                     Appointments are necessary to be seen in clinics.
Typical waiting period: Within 2-3 weeks.
City Clinic (SFDPH)

Site Name: City Clinic
Site Address: 356 - 7th Street
San Francisco, CA 94103
Cross Street/MUNI Line(s): Folsom Street / 47, 19, 27
Site Appt. Phone Number: (415) 487-5500
Days/Times:
  Monday, Wednesday, Friday 8:00am - 4:00pm
  Tuesday 1:00pm - 6:00pm
  Drop-in:
  Thursday 1:00pm - 4:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Confidential evaluation, diagnosis and treatment of sexually transmitted diseases. Offers hepatitis vaccinations, HIV antibody counseling and testing, and STD/HIV risk reduction counseling. Clinic also offers family planning, morning after pill, pregnancy testing and referrals, post exposure prevention (PEP).
Eligibility: Age 12 or over.
Costs: $10. MediCal accepted. No one will be denied services for lack of funds.
Languages other than English: Cantonese, Chinese, Filipino (Tagalog), Mandarin, Russian and Spanish.
How to get services: Walk-in during Drop-in hours.
**Cole Street Youth Clinic**

**Site Name:** Cole Street Youth Clinic  
**Site Address:** 555 Cole Street  
San Francisco, CA 94117  
**Cross Street/MUNI Line(s):** Haight Street / 6, 7, 33, 37, 43, 66, 71, N  
**Site Appt. Phone Number:** (415) 751-8181  
**Days/Times:**  
  Monday - Friday 9:30am - 5:30pm  
  Wednesday 9:30am - 1:00pm  
  Thursday 2:00pm - 6:00pm (Drop-in)  
**Website:** [www.huckleberryyouth.org/cole.html](http://www.huckleberryyouth.org/cole.html)  
**Services:** Case management, therapy, medical care, health promotion, prevention and education services, peer services, crisis intervention, group and one-on-one intervention and counseling.  
**Target Population:** High risk youth ages 12-21.  
**Costs:** Sliding scale, MediCal accepted. Family planning services are free.  
**Languages other than English:** Spanish, Cantonese, Mandarin.  
**How to get services:** Call for an appointment.  
**Typical waiting period:** 1-2 days for medical appointment. Crisis intervention available immediately. Case management appointments vary from same day up to 2 days.
Delancey Street Foundation, Inc.

**Site Name:** Delancey Street Foundation, Inc.

**Site Address:** 600 Embarcadero
San Francisco, CA 94107

**Cross Street/MUNI Line(s):** Brannan Street / N, 12, Market Street Lines

**Site Appt. Phone Number:** (415) 957-9800

**Days/Times:**
24 hours daily

**Website:** www.citysearch7.com

**Services:** Residential community aimed at developing skills, values and attitudes necessary to live legitimately and successfully in society. Employment training.

**Target Population:** Substance abusers, ex-prisoners, individuals with social adjustment problems.

**Costs:** None.

**Eligibility:** Ages 18 and over. Client must commit to live at Delancey Street for two years, stay drug free and learn a trade.

**How to get services:** Phone or Drop-in.
**DIMENSIONS at Castro-Mission Health Center (SFDPH)**

**Site Name:** DIMENSIONS  
**Site Address:** 1757 17th Street  
San Francisco, CA 94114  
**Cross Street/MUNI Line(s):** Noe Street / 22, 24, Market Street Lines  
**Site Appt. Phone Number:** (415) 487-7500  
For appointments: (415) 487-7589  
**Days/Times:**  
Thursday  5:00am - 8:00pm  
**Contact Person:** Dafna Wu  
**Website:** www.dph.sf.ca.us/chn/healthcenters.htm  
**Services:** Primary medical care, mental health services, case management, family planning, peer support, counseling, referrals, health education, substance abuse counseling and confidential HIV testing.  
**Target Population:** Gay, lesbian, bisexual, transgender, and questioning youth, ages 12-25.  
**Eligibility:** No specific requirements.  
**Costs:** Sliding scale, private insurance. Will not turn anyone away for lack of funds or inability to pay.  
**How to get services** Drop-in or call for an appointment (best to call first).  
**Languages other than English:** Spanish, Cantonese.  
**Typical waiting period:** Appointments available weekly. Waiting time varies.
Family Service Agency of San Francisco

Site Name: Family Service Agency of San Francisco
Site Address: 1010 Gough Street
San Francisco, CA 94109
Cross Street/MUNI Line(s): Eddy Street / 12, 19, 14, 47, 26, 27, 31, BART
Site Appt. Phone Number: (415) 474-7310
Counseling Hotline: (415) 441-5437
Days/Times:
    Monday - Friday, 8:30am - 5:00pm
    Evenings by appointment
Website: www.fsasf.org
Services: Support, education and counseling to parents. Mental health services, support for families facing substance abuse and child abuse issues. Supportive services to families raising young children, including infants. Teen parenting/pregnancy program.
Target Population: Parents, teens, Japanese family program, seniors.
Eligibility: San Francisco residents.
Costs: Varies.
Languages other than English: Spanish, Japanese.
How to get services: Call for an appointment.
Family Violence Project
(San Francisco District Attorney Department)

Site Name: Family Violence Project
Site Address: 850 Bryant Street, Rm 320
               San Francisco, CA 94103
Cross Street/MUNI Line(s): 7th Street / 27, 47
Site Appt. Phone Number: (415) 553-1865; (415) 553-9044
Days/Times:
   Monday - Thursday  9:00am - 4:00pm
   Friday               9:00am - 2:00pm
Website: www.victimservicessf.org
Services: Legal advocacy, referrals, information. Clients seeking
          counseling services will be given referrals.
Target Population: Women.
Eligibility: Victims of violent crime in San Francisco.
Costs: None.
Languages other than English: Spanish, Chinese, Cantonese,
                              Tagalog, Mandarin. Vietnamese by appointment.
How to get services: Call or Walk-in. No ID or paperwork required.
                     Services through the criminal justice system only.
Typical waiting period: Within 3 days for an appointment.
Glide Extended Family Recovery Program

Site Name: Glide Extended Family Recovery Program
Site Address: 330 Ellis Street, Suite 105
San Francisco, CA 94102
Cross Street/MUNI Line(s): Taylor Street / 27, Market Street Lines
Site Appt. Phone Number: (415) 674-6020
Days/Times:
   Monday - Friday 9:00am - 5:00pm
Website: www.glide.org
Services: Meals, social services, cultural programs, computer training, drug counseling, job placement training program, women’s Drop-in center. Crisis Center offers temporary shelter referrals, clothing and basic necessities.
Target Population: Low income residents of the Tenderloin.
Eligibility: Individuals eligible for GA should obtain meal vouchers at 1235 Mission Street. None for others.
Costs: None.
How to get services: Walk-in, referral, or call for an appointment.
Glide Health Clinic

Site Name: Glide Health Clinic
Site Address: 330 Ellis Street, Suite 418
            San Francisco, CA 94102
Cross Street/MUNI Line(s): Taylor Street / 27, Market Street Lines
Site Appt. Phone Number: (415) 674-6140

Days/Times:
    Urgent Care/Primary Care/Mental Health:
        Monday, Tuesday, Thursday 1:00pm - 5:00pm
    Wednesday 9:00am - 1:00pm

Complementary Care (Acupuncture/Rieke/Shiatsu):
    Monday 9:00am - 12:00pm

Website: www.glide.org

Services: primary and urgent care, mental health, complementary care, podiatry services and referrals for dental and vision. In the spirit of Glide’s holistic care, the Clinic has a Complementary Care component, which offers massage, acupuncture and energy work.

Target Population: Low income residents of the Tenderloin.

Costs: None.

How to get services: Walk-in, referral, or call for an appointment.
**Guerrero House**

**Site Name:** Guerrero House  
**Site Address:** 899 Guerrero Street  
  San Francisco, CA 94110  
**Cross Street/MUNI Line(s):** 21st Street / J, 14, 26  
**Site Appt. Phone Number:** (415) 550-4478  
**Contact Person:** Christine Neel  
**Days/Times:**  
  24 hour call-in  
**Website:** www.geocities.com/guerrerohouse  
**Services:** 20 bed transitional living program for homeless youth, ages 18-23. Housing, meals, case management, vocational counseling, substance abuse counseling, life skills training.  
**Costs:** 30% of Income or $200 a month.  
**Languages other than English:** Spanish.  
**How to get services:** Drop-in on the first and third Tuesday evenings of each month from 6:30pm to 8:00pm.  
**Typical waiting period:** 1-3 month waiting period. Priority given to HIV Positive youth, but all taken.
Haight Ashbury Free Medical Clinic

Site Name: Haight Ashbury Free Medical Clinic

Site Address: 558 Clayton Street  
San Francisco, CA 94117

Cross Street/MUNI Line(s): Haight Street / 6, 7, 33, 37, 43, 71

Site Appt. Phone Number: (415) 487-5632

Days/Times:
- Monday: 1:00pm - 9:00pm
- Tuesday, Wednesday, Thursday: 9:00am - 9:00pm
- Friday: 1:00pm - 5:00pm

Website: www.hafmc.org

Services: Primary medical care, referrals, condom and bleach distribution, podiatry, chiropractic and acupuncture.

Target Population: Uninsured and underinsured people.

Costs: None. Donations accepted.

Languages other than English: Limited Spanish. Agency recommends bringing a person who can translate to appointments.

How to get services: Drop-in or call for an appointment.
Haight Ashbury Free Medical Clinic

Site Name: Youth Outreach Center
Site Address: 529 Clayton Street  
              San Francisco, CA 94117
Mailing Address: PO Box 170427  
                 San Francisco, CA 94117
Cross Street/MUNI Line(s): Haight Street / 7, 33, 37, 43, 71, N
Site Appt. Phone Number: (415) 565-1942

Days /Times:

Outreach:
Monday – Friday 10:00am - 6:00pm

Drop-in:
Monday, Wednesday, Thursday 11:00am - 1:00pm
Tuesday and Friday 3:00pm - 5:00pm

Website: www.hafci.org

Services: HIV prevention education, hepatitis and overdose prevention, crisis intervention, condom distribution, showers, clothing, snacks. Outreach to homeless and runaway youth. Appointments made for medical clinic and detox. Referrals and harm reduction counseling provided to injection drug users.

Target Population: Homeless and/or runaway youth in the Haight.
Costs: None.

How to get services Walk-in for service, or outreach counselor will set up detox and medical appointments.

Typical waiting period: 1-3 days for detox when made by outreach team. Same day appointment for medical.
Hospitality House

Site Name: Hospitality House
Site Address: 290 Turk Street
            San Francisco, CA 94102
Cross Street/MUNI Line(s): Leavenworth Street / 31
Days/Times:
    Monday - Friday  9:00am - 5:00pm
Site Appt. Phone Number: (415) 776-2102
Website: www.bapd/gcesse-1.html
Services: Shelters, referrals, case management, counseling, community arts program, education and employment programs.
Target Population: Adults ages 18 and over.
Costs: None.
Languages other than English: Spanish.
How to get services: Walk-in. Shelter referrals can sometimes be provided by on-site case managers.
Japanese Community Youth Council (JCYC)

Site Name: Japanese Community Youth Council
Site Address: 2012 Pine Street
San Francisco, CA 94115
Cross Street/MUNI Line(s): Laguna Street / 38
Site Appt. Phone Number: (415) 563-8052
Days/Times: Monday - Friday 9:00am - 5:00pm
Website: www.jcyc.org
Services: Counseling, education, job training, substance abuse prevention and intervention, youth leadership development.
Target Population: Children and Youth.
Costs: None.
Languages other than English: Cantonese, Japanese, Spanish and Tagalog.
How to get services: Walk-in or call.
La Casa de las Madres

**Site Name:** La Casa de las Madres

**Site Address:** Shelter address confidential

Office:
1850 Mission Street, Suite # B
San Francisco, CA 94103

**Cross Street/ MUNI Line (s):** 14th Street / 14, 26, 27

**Site Appt. Phone Number:** (Office) (415) 503-0500

**Crisis line:** (24 hour daily toll free) (877) 503-1850

**Teen Crisis line:** (toll free) (877) 923-0700

**Days/Times:**
Monday - Friday  9:00am - 5:00pm

**Website:** www.lacasa.org

**Services:** Shelter, support groups and individual counseling for battered women and children. Support groups for teens that are in abusive or controlling relationships.

**Target Population:** Women and children who are victims of domestic violence.

**Costs:** None.

**Languages other than English:** Spanish.

**How to get services:** Call for counseling appointment or call crisis line for shelter.

**Typical waiting period:** Shelter stay depends on space availability.
Larkin Street Youth Center

Site Name: Larkin Street Youth Center
Site Address: 1044 Larkin Street
San Francisco, CA 94109
Cross Street/MUNI Line(s): Post and Sutter Streets / 19, 27, 49
Days/Times:
  - Medical Clinic:
    Monday - Friday  9:00am - 5:00pm
  - Drop-in:
    Monday - Friday  9:00am - 9:30pm
  - Closed for lunch:
    Monday - Friday  1:00pm - 2:00pm
  - Closed: Saturday and Sunday
Site Appt. Phone Number: (415) 673-0911
Website: www.larkinstreetyouth.org
Services: Case management, shelter, HIV prevention services, multiple session groups, showers, clothing, vocational training, GED workshop, tutoring, outreach, snacks, medical care, independent living program, and job training.
Target Population: Run-away and homeless teens.
Eligibility: Youth ages 12-23.
Costs: None.
Languages other than English: Spanish.
How to get services: Walk-in. Must have some identification. Referral necessary for housing.
Typical waiting period: Approximately 1 hour, depends on the number of people waiting.
Lyon-Martin Women’s Health Services

Site Name: Lyon-Martin Women’s Health Services
Site Address: 1748 Market Street, Suite 201
San Francisco, CA 94102
Cross Street/MUNI Line(s): Gough Street / 6, 7, 26, 71, F
Site Appt. Phone Number: (415) 565-7667

Days/Times:
- Monday, Tuesday, Thursday, Friday 8:30am - 5:00pm
- Wednesday 11:00am - 7:00pm
- Walk-ins:
  - Monday, Thursday 1:00pm - 3:00pm
  - Tuesday 8:30am - 10:00am

Website: www.sfccc.org/clinics/lmwhs.htm

Services: Prevention education, family planning, confidential HIV testing, support groups, case management, smoking cessation, primary health care.

Target Population: All women, including special services for lesbians.

Eligibility: Women, transgender.

Costs: Sliding scale, MediCal and MediCare accepted. Free for homeless and HIV Positive women.

Languages other than English: Spanish.

How to get services: Call for an appointment or Walk-in.

Typical waiting period: Appointments usually seen within two weeks. Drop-ins are first come first served.
LYRIC
(Lavender Youth Recreation and Information Center)

Site Name: LYRIC
Site Address: 127 Collingwood Street
            San Francisco, CA 94114
Cross Street/MUNI Line(s): Castro Streets / 33, Market Street Lines
Site Appt. Phone Number: (415) 703-6150; 703-6153
Days/Times:
    Monday - Friday  10:00am -6:00pm
Info/talkline: (800) 246-PRIDE or (415) 863-3636
            Monday - Saturday, 6:30pm-9:00pm
Wesite: www.lyric.org
Services: Discussion groups for gay, lesbian, bisexual, transgender,
          and questioning youth. Social/recreational activities, multiple
          session workshops, events. HIV prevention education after
          school groups and job training.
Eligibility: Gay, lesbian, bisexual, transgender and questioning youth,
            ages 23 and under.
Costs: None.
Languages other than English: Spanish. Tagalog by request.
How to get services: Drop-in or call for an appointment.
Marian Residence for Women

Site Name: Marian Residence for Women
Site Address: 1171 Mission Street
              San Francisco, CA 94103
Cross Street/MUNI Line(s): 8th Street / 14, 49, BART
Site Appt. Phone Number: (415) 592-2822
Days/Times:
    24 hours a day
Website: www.stanthonyssf.org
Services: Case management, bed in a dorm setting and three meals a day.
Costs: None.
Languages other than English: Spanish, Chinese.
How to get services: Come at 6:30pm daily for 7:00pm lottery.
                    Two beds available.
Maxine Hall Health Center (SFDPH)

Site Name: Maxine Hall Health Center

Site Address: 1301 Pierce Street
San Francisco, CA 94115

Cross Street/MUNI Line(s): Ellis Street / 22, 24, 31, 38

Site Appt. Phone Number: (415) 292-1300

Days/Times:

Monday - Friday  8:00am - 5:00pm
Teen Clinic:
Tuesday evening 4:00pm - 6:00pm
Women's Clinic:
Thursday  12:30pm - 5:30pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Primary health care including prenatal care. A women's clinic with family planning and birth control and immunizations. Westside Mental Health operates a methadone treatment program at site, maintenance, counseling, referrals and education.

Target Population: Residents of Hayes Valley, Western Addition, Marina and lower Haight.

Eligibility: San Francisco residents.

Costs: Based on income, sliding scale, insurance accepted.

Languages other than English: Spanish, Chinese, Filipino (Tagalog).

How to get services: Drop-in or call for an appointment.
**Mission ACT Program**

**Site Name:** Mission ACT Program  
**Site Address:** 2712 Mission Street  
San Francisco, CA 94110  
**Cross Street/MUNI Line(s):** 23rd Street / 14, 49, BART  
**Site Appt. Phone Number:** (415) 401-2750  
**Days/Times:**  
Monday - Friday  8:00am - 5:00pm  
**Website:** [www.dph.sf.ca.us/chn/healthcenters.htm](http://www.dph.sf.ca.us/chn/healthcenters.htm)  
**Services:** Provides services for people with severe mental illness. Support, education, medical support, coordination with health care providers, social services. Legal help, groups outings.  
**Target Population:** Severely mentally adults.  
**Costs:** None.  
**Languages other than English:** Spanish, Tagalog.  
**How to get services:** Referral by City mental health system.
Mission Neighborhood Health Center

Site Name: Mission Neighborhood Health Center
Site Address: 240 Shotwell Street
          San Francisco, CA 94110
Cross Street/MUNI Line(s): 16th Street / 14, 49, 22, 33, BART
Site Appt. Phone Number: (415) 552-3870
HIV Services Phone Number: (415) 431-3212
Days/Times:
  Monday - Thursday 8:30am - 5:00pm
  Friday          9:30am - 5:00pm
  HIV Clinic:
  Monday -Thursday 1:00pm - 9:00pm
  Friday          9:00am - 5:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Comprehensive outpatient medical services, family planning, teen clinic, obstetrics/gynecology, senior and homeless services. Comprehensive HIV services including medical, psychosocial and health education and treatment counseling. Confidential HIV testing available and multiple session workshops. Health computer labs for youth and support groups for young women.
Target Population: Latino residents of the Mission district and other areas.
Costs: Vary according to income and service, sliding scale. MediCal, MediCare, private insurance accepted.
Languages other than English: Spanish, Tagalog.
How to get services: Call for an appointment. Registration is needed with proof of income, address and insurance.
Native American Health Center

**Site Name:** Native American Health Center

**Site Address:** 160 Capp Street  
San Francisco, CA 94110

**Cross Street/MUNI Line(s):** 16th Street / 14, 49, 33, BART

**Site Appt. Phone Number:** (415) 621-8051

**Days/Times:**
- Monday - Friday  9:00am - 3:30pm
- Closed  1:00pm - 2:00pm

**Website:** www.nativehealth.org

**Services:** Prevention, primary care, case management and counseling.

**Target Population:** Native Americans.

**Costs:** Sliding scale.

**How to get services:** Call for an appointment and referral. Proof of income for sliding scale.

**Typical waiting period:** 1-2 weeks.
Next Door
(Formerly North of Market Multi Service Center)

Site Name: Next Door
Site Address: 1001 Polk Street
          San Francisco, CA 94109
Cross Street/MUNI Line(s): Geary Blvd. / 19, 38
Site Appt. Phone Number: (415) 292-2179
Days/Times: 24 hours daily
Contact Person: Patricia Harrison
Services: Transitional housing (up to 6 months) for homeless adults. Next door provides residents with case management, educational services, substance abuse and mental health counseling.
Target Population: Adult men and women.
Costs: None.
Languages other than English: Spanish.
How to get services: Men and women must request admission in-person at Next Door and be put on a waiting list.
Typical waiting period: 6+ months.
North of Market Senior Services

Site Name: North of Market Senior Services
Site Address: 333 Turk Street
San Francisco, CA  94102
Cross Street/MUNI Line(s): Hyde Street / 19, 31, Market Street Lines
Site Appt. Phone Number: (415) 885-2274
Days/Times:
   Monday - Friday  9:00am - 5:00pm
Services: Primary care, case management and medical follow-up for seniors age 55 and over. Blood pressure and glaucoma screening, podiatry clinic, and home visits to the homebound. Substance abuse counseling, a sober social center, and women's outreach and activities program. Specialized services for homeless, Chinese, Vietnamese, Cambodians, Laotians, Gay and Lesbian elders.
Target Population: Residents of Tenderloin and South of Market.
Eligibility: Age 55 and over for alcohol and homeless program.
   Age 60 and over for other services.
Costs: Varies. MediCal, MediCare.
How to get services: Drop-in or call for an appointment.
Languages other than English: Cambodian, Cantonese, Mandarin, Filipino (Tagalog), French, Lao, Russian, Spanish, Vietnamese.

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General Health and Social Services  199
Ocean Park Health Center (SFDPH)

Site Name: Ocean Park Health Center
Site Address: 1351 – 24th Avenue
            San Francisco, CA 94122
Cross Street/MUNI Line(s): Irving Street / N, 71, 28, 29
Site Appt. Phone Number: (415) 753-8100

Days/Times:
  Monday - Friday                                8:00am - 5:00pm
  Walk-in for immunization:
  Monday, Tuesday, Thursday, Friday 1:00pm - 4:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Primary health care for children, adults and geriatric patients
          including child health, disability prevention (CHDP) exams,
          immunizations, pregnancy testing and family planning. WIC
          and supplemental food programs, hypertension and
          tuberculosis screening, home visits.

Eligibility: Residents of Ingleside, Merced Heights, Oceanview,
             Parkside, Richmond, and Sunset Districts.

Costs: Sliding scale, MediCal, Healthy Worker Insurance, Healthy
       Family insurance accepted.

Languages other than English: Spanish, Cantonese, Russian,
                             Vietnamese, Korean.

How to get services: Call for an appointment.
**Planned Parenthood Golden Gate**

**Site Name:** Planned Parenthood Golden Gate  
**Site Address:** 815 Eddy Street, #200  
San Francisco, CA 94111  
**Cross Street/MUNI Line(s):** Van Ness Avenue / 47, 49  
**Site Appt. Phone Number:** (800) 967-7526  
**Days/Times:**  
- Monday, Wednesday 9:00am - 7:00pm  
- Tuesday 9:00am - 4:00pm  
- Thursday 8:45am - 4:00pm  
- Friday 9:00am - 3:00pm  
**Website:** www.plannedparenthood.org  
**Services:** Comprehensive gynecological services, reproductive and primary care, breast exams, family planning, birth control, HIV and STD testing, pregnancy testing, abortion services, HIV prevention education, prenatal and well baby classes.  
**Target Population:** Women, men and teenage girls.  
**Costs:** Sliding scale, MediCal.  
**Languages other than English:** Spanish, Mandarin, Cantonese.  
**How to get services:** Drop-in or call for an appointment. Can make online appointments.  
**Typical waiting period:** Within 1 week for first appointment.
Potrero Hill Health Center (SFDPH)

Site Name: Potrero Hill Health Center
Site Address: 1050 Wisconsin Street
San Francisco, CA 94107
Cross Street/MUNI Line(s): 23rd Street / 48, 19, 53
Site Appt. Phone Number: (415) 648-3022
Days /Times:
  Monday - Friday  8:30am - 5:30pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Dental care, primary health care, prenatal care.
Target Population: Residents of Potrero Hill, Bernal Heights, and Bayview Hunters Point.
Eligibility: San Francisco residents, proof of income will be required.
Costs: Sliding scale, MediCal, MediCare, PPO’s, some private insurance accepted.
Languages other than English: Spanish and Tagalog at all times.
How to get services: Drop-in or call for an appointment.
Typical waiting period: 2 weeks to get an appointment. Drop-in on an emergency basis.
Quan Yin Healing Arts Center

Site Name: Quan Yin Healing Arts Center
Site Address: 455 Valencia Street
            San Francisco, CA 94103
Cross Street/MUNI Line(s): 16th Street / 14, 26, BART
Site Appt. Phone Number: (415) 861-4964

Days/times:
    Monday - Friday 11:00am - 7:00pm
    Saturday        10:00am - 2:00pm

Website: www.quanyinhealingarts.org

Services: Acupuncture, massage and herbal therapy sessions, Qigong classes. HIV/AIDS treatment, chronic hepatitis, women’s health, stress reduction, substance abuse and stop smoking programs are offered.

Target Population: All welcome.

Costs: MediCal, private insurance, and sliding scale.

Languages other than English: None.

How to get services: Call, Walk-in.
Rosalie House (Riley Center)

Site Name: Rosalie House
Site Address: 3543 18th Street, Suite 4101
San Francisco, CA 94110
(Shelter address kept private)
Site Appt. Phone Number: (415) 831-3535 (24 hour crisis line)
(415) 503-4105 (Office)
Days/Times:
24-hrs daily
Website: www.shelter@rilycenter.org
Services: Shelter, advocacy, support services, referrals.
Target Population: Battered women and their children.
Costs: Sliding scale.
Languages other than English: Spanish and Mandarin.
How to get services: Call 24 hour crisis line.
Typical waiting period: Varies, if unable to accommodate, will refer to another shelter.
Saint Anthony’s Foundation

Site Name: Saint Anthony’s Foundation
Site Address: 105,107,111,121,135 – Golden Gate Avenue
San Francisco, CA 94102
Cross Street/MUNI Line(s): Jones Street / Market Street Lines
Site Appt. Phone Number:
   (General Services/Information) (415) 241-2600
   (Free Medical Clinic)                 (415) 241-8320
Days/Times:
   Monday - Friday  8:00am - 5:00pm
Website: www.stanthonysf.org
Services: Primary medical care – specialty clinics include podiatry and
   nutritional counseling. Other divisions of St. Anthony’s
   include: distribution center for free clothing and furniture,
   alcohol and drug program, dining room and women’s shelter,
   employment office and senior services department.
Target Population: Low income San Francisco residents.
Costs: None.
Languages other than English: Cambodian, Cantonese, French, Lao,
   Tagalog, Vietnamese, Spanish. Russian by arrangement.
How to get services: Drop-in.
Saint James Infirmary

Site Name: Saint James Infirmary
Site Address: 1372 Mission Street
             San Francisco, CA 94103
Cross Street/MUNI Line(s): Folsom Street / 47, 19, 27
Site Appt. Phone Number: (415) 554-8494
Days/Times:
    Wednesday  6:00am - 9:00pm

Site Name: Mission Neighborhood Resource Center
Site Address: 165 Capp Street, 2nd Floor
             San Francisco, CA 94110
Cross Street/MUNI Line(s): Capp / 14, 49, BART
Site Appt. Phone Number: (415) 869-7977
Days/Times:
    Saturday  3:00pm - 6:00pm
Website: www.stjamesinfirmary.org

Services: Non-judgmental medical care and social services: primary care, gynecological and urological care including STD/HIV testing and treatment, immunizations and testing including Hep A, B, C, and TB. Support groups, food and clothing, apprenticeships, multiple session groups, condoms and lube, massage therapy, acupuncture, peer counseling, referrals for legal assistance, mental health counseling, substance use, housing, transportation and child care.

Eligibility: Current or past women, transgender and male sex industry workers.

Costs: Free.

Languages other than English: Spanish.
How to get services: Drop-in.
San Francisco General Hospital Medical Center (SFGH)

Site Name: San Francisco General Hospital Medical Center
Site Address: 1001 Potrero Avenue
             San Francisco, CA 94110
Cross Street/MUNI Line(s): 23rd Street / 9, 33, 47, 48, Free shuttle from BART@24th Street
Site Appt. Phone Number: (Emergency) (415) 206-8111
                  (Dental Clinic) (415) 476-5692
                  (Information)   (415) 206-8000
Days/Times:
             Monday - Friday  8:00am - 5:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Inpatient hospitalization, acute care, outpatient clinics, primary care, and specialty clinics. Dental services, abortions, family planning, ambulatory care and treatment for psychiatric emergencies. 24-hour emergency services.
Eligibility: San Francisco resident.
Costs: Sliding scale, MediCal, MediCare, private insurance accepted.
Languages other than English: Cambodian, Spanish, Cantonese, Mandarin, Filipino (Tagalog), Laotian, Russian, Thai, Vietnamese.
How to get services: Drop-in or call for an appointment.
San Francisco General Hospital

**Site Name:** SFGH Rape Treatment Center

**Site Address:** 2801-A 25<sup>th</sup> Street
San Francisco, CA 94110

**Cross Street/MUNI Line(s):** Potrero Avenue / 9, 33, 47, 48;
Free shuttle from BART@24<sup>th</sup> Street

**Site Appt. Phone Number:** (415) 821-3222
(24 hour crisis/business line)

**Days/Times:**
Monday - Friday  8:00am - 5:00pm (Office)

**Website:** www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Psychological services, referrals, legal advocacy and medical treatment.

**Target Population:** Individuals, ages18 and older. Survivors of rape trauma, sexual assault.

**Eligibility:** Must be San Francisco resident or assault must have occurred in San Francisco.

**Costs:** For initial visit, none. Sliding scale for therapy services.

**Languages other than English:** Spanish, Tagalog.

**How to get services:** Call.
San Francisco Women Against Rape (SF WAR)

Site Name: San Francisco Women Against Rape
Site Address: 3543 18th Street #7
San Francisco, CA 94110
Site Appt. Phone Number: (415) 861-2024 (Office)
(415) 647-RAPE (Crisis Line)

Days/Times:
10:00am - 5:00pm (Office hours)
Crisis Line 24 hours daily

Website: www.sfwar.org

Services: Crisis intervention and legal advocacy for victims /family affected by rape.

Costs: None.
Languages other than English: Spanish and multi-lingual.

How to get services: Call for an appointment.

Typical waiting period: Immediate for English and Spanish speakers. For other Languages, 1 hr-24 hour wait for call back from multi-lingual crisis counselor.
Silver Avenue Family Health Center (SFDPH)

Site Name: Silver Avenue Family Health Center
Site Address: 1525 Silver Avenue
            San Francisco, CA 94134
Cross Street/MUNI Line(s): San Bruno Avenue / 44, 9
Site App Phone Number: (415) 715-0300
Days/Times:
            Monday - Friday  8:00am - 5:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Comprehensive health screening examinations for all ages. Women’s clinic, family planning services (no abortion), pregnancy testing and prenatal care. Hypertension and tuberculosis screening. Public Health Nurses make home visits. WIC and dental for children.
Costs: Varies for family planning. MediCal, MediCare, private insurance accepted.
Eligibility: San Francisco resident.
Languages other than English: Cantonese, Filipino (Tagalog), Spanish.
Typical waiting period: 2-8 weeks for new patients with primary care appointments.
Southeast Health Center (SFDPH)

Site Name: Southeast Health Center
Site Address: 2401 Keith Street
            San Francisco, CA 94124
Cross Street/MUNI Line(s): Armstrong Avenue / 15, 54
Site Appt. Phone Number: (415) 715-4000
Days/Times:
            Monday, Tuesday, Thursday, Friday 8:00am - 5:00pm
            Wednesday 8:00am - 12:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Comprehensive outpatient health care for adults and
            children. Physical and dental exams, prenatal care, well-
            baby care, vision and hearing testing, family planning,
            podiatry, STD/HIV testing and treatment, and home visits.
Target Population: Residents of Bayview Hunters Point, Sunnydale
            and Visitacion Valley Districts.
Costs: Sliding scale. MediCal, MediCare, private insurance accepted.
Languages other than English: Spanish.
How to get services: Drop-in or call for an appointment.
South of Market Health Center
(SOMA Clinic)

Site Name: South of Market Health Center
Site Address: 551 Minna Street
             San Francisco, CA 94103
Cross Street/MUNI Line(s): 6th Street / 14, Market Street Lines
Site Appt. Phone Number: (415) 626-2951
Dental Clinic: (415) 626-2380
Days/Times:
  Monday - Thursday 8:00am - 5:00pm
  Friday        8:00am - 1:00pm
  Saturday      8:30am - 1:30pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Health education, medical care, dental, podiatry, referrals,
counseling, pediatrics, teen and women's clinics. Group
luncheon for HIV Positive clients each month.
Target Population: Low income individuals of the South of Market
area.
Eligibility: San Francisco residents and others. Proof of address and
income preferred.
Costs: Sliding scale. Med-Cal, MediCare and private insurance
accepted.
Languages other than English: Spanish and Filipino (Tagalog).
How to get services: Drop-in or call for an appointment.
Typical waiting period: 2 week wait for new patients. Expect to spend
2 hours at clinic.
South of Market Multi Service Center (MSC South)

**Site Name:** South of Market Multi Service Center

**Site Address:** 525 5th Street  
San Francisco, CA 94107

**Cross Street/MUNI Line(s):** Bryant Street / 9, 47

**Site Appt. Phone Number:** (415) 597-7960

**Days/Times:**  
24 hours daily

**Contact Person:** Supervisor on duty

**Services:** Emergency shelter for homeless adult men and women that offers education services, substance abuse and mental health services, counseling, laundry, medical care, showers and clothing.

**Eligibility:** Men and women must apply with case manager.

**Costs:** None.

**Languages other than English:** Spanish.

**How to get services:** Drop-in daily for showers or to relax 9:00am - 3:30pm. The sign-up for lottery is between 5am and 12 noon for bed and night Drop-in. The winners are posted at 12:30pm daily.
Talk Line Family Support Center

Site Name: Talk Line Family Support Center
Site Address: 1757 Waller Street
             San Francisco, CA 94117
Cross Street/MUNI Line(s): Stanyan Street / 7, 71, 33, 43, N
Site Appt. Phone Number: (415) 441-KIDS (24 hour line)
                         (415) 387-3684 (office line)
Days/Times:
   Monday - Friday      9:00am - 5:00pm
   Drop-in:
   Monday - Thursday 9:00am - 2:00pm
   Monday          5:30pm - 8:30pm
Services: Talkline for parents living with children, home visits, respite
          care program, substance abuse services, counseling,
          economic self-sufficiency program and therapy.
Target Population: Parents, children, families.
Languages other than English: Limited Spanish.
How to get services: Call or Drop-in.
Tenderloin AIDS Resource Center (TARC)

Site Name: Tenderloin AIDS Resource Center
Site Address: 183 and 187 Golden Gate Avenue  
San Francisco, CA 94102

Cross Street/MUNI Line(s): Leavenworth Street / Market Street Lines

Site Appt. Phone Number: (415) 431-7476

Days/Times:
Office:  
Monday - Friday 9:00am - 12:00pm, 1:00pm - 5:00pm

Drop-in center:  
Tuesday 8:30am - 12:00pm and 1:00pm - 3:30pm  
Wednesday 8:30am - 12:00pm  
Thursday 8:30am - 12:00pm and 1:00pm - 3:30pm  
Friday 8:30am - 12:00pm and 1:00pm - 3:30pm

Transgender Clinic:  
The first and third Friday, 3:00pm - 4:30pm

Website: www.tarcsf.org

Services: HIV prevention and education, individual and group counseling, mobile van outreach, HIV health services, HIV testing, multiple session groups, primary care, peer advocacy, case management. Refreshments available.

A series of legal clinics for transgender folks of all kind in a safe and friendly environment. Questions answered about legal rights, name change, family law, immigration, job finding, housing and other topics by professional legal advisors. HIV prevention and harm reduction topics also discussed. (Contact Adela Vazquez)

Target Population: Tenderloin residents.

Languages other than English: Spanish.

How to get services: Walk-in, call for an appointment, or meet outreach worker on the street.
Tom Waddell Clinic

Site Name: Tom Waddell Clinic
Site Address: 50 Ivy Street
San Francisco, CA 94102
Cross Street/MUNI Line(s): Polk Street between Hayes and Grove/
Market Street Lines, 21, 47, 49, Civic Center BART
Site Appt. Phone Number: (415) 554-2950
Days/Times:
   Monday - Friday   8:00am - 8:00pm
   Saturday          9:00am - 4:30pm
   Transgender clinic:
   Tuesday           5:00pm - 8:00pm
Website: www.dph.sf.ca.us/chn/healthcenters.htm
Services: Primary medical care, women’s services, mental health,
  transgender clinic and social services.
Target Population: Homeless, low-income and uninsured. City
  residents will not be turned away.
Costs: Sliding scale. MediCal, MediCare and private insurance
  accepted.
Languages other than English: Spanish, Russian and Chinese.
  Others languages available by arrangement.
How to get services: Drop-in for primary medical clinic. Specialty
  clinics by appointment.
Typical waiting period: Drop-ins should expect to spend 2 hours at
  clinic. Best to show up earlier in the day, or to call and check
  on availability of Drop-in slots.
**Woman, Inc.**

**Site Name:** Woman, Inc  
**Site Address:** 333 Valencia Street, Suite 251  
San Francisco, CA 94103  
**Cross Street/MUNI Line(s):** 14th Street / 26, 14, 49  
**Site Appt. Phone Number:** (415) 864-4777 (Office)  
(415) 864-4722 (Crisis line, 24 hours daily)

**Days/Times:**  
Monday - Friday  9:00am - 5:00pm  
Drop-in Support group:  
Thursday  12:00pm - 1:30pm

**Website:** www.womaninc.org

**Services:** Support services for women subjected to domestic violence. Support groups, counseling, legal and restraining order support.

**Target Population:** Battered women and transgenders.

**Costs:** Sliding scale.

**Languages other than English:** Spanish available at all times.

**How to get services:** Drop-in 9:00am–5:00pm or call for an appointment.
Woman's Place

Site Name: Woman's Place
Site Address: 1049 Howard Street  
               San Francisco, CA 94103
Cross Street/MUNI Line(s): Russ Street near 6th Street / Market  
                           Street Lines, 14
Site Appt. Phone Number: (415) 487-2140
Days/Times:  
             24 hours daily, 24 hour emergency shelter
Services: Emergency shelter for homeless women. Referrals,  
          counseling and medical information.
Eligibility: Women and transgenders ages 18 and over with  
            substance abuse issues.
Costs: None.
How to get services: Intake and sign up for the wait list at Ozaman,  
                     Salvation Army or McMillan Drop-in Detox.
Typical waiting period: Varies between 3 days to 2 weeks.
Women’s and Children’s Health Referral Line  
(SFDPH)

Site Name: Women’s and Children’s Health Referral Line  
Site Appt. Phone Number: (800) 300-9950  
Days/Times:  
Monday - Friday  8:00am - 5:00pm  
Website: www.dph.sf.ca.us/chn/healthcenters.htm  
Services: Referrals for women and children in need of MediCal, free and low cost health care. Referrals for birth control, pregnancy testing, prenatal care, pap smears, breast exams, nutrition services, dental care, and medical care for babies and children.  
Eligibility: Women and children.  
Costs: None.  
Languages other than English: Spanish, Cantonese, Mandarin.  
How to get services: Call.
Women's Building

Site Name: Women's Building
Site Address: 3543 18th Street
              San Francisco, CA 94110
Cross Street/MUNI Line(s): Valencia Street / 33, 26, 14, 49
Site Appt. Phone Number: (415) 431-1180 / 1181
Days/Times:
  Office:  Monday - Friday  9:00am - 5:00pm
  Information and Referral: Monday - Friday  9:00am - 4:30pm
Website:  www.womensbuilding.org
Services:  Information and referral services for employment, housing,
           legal issues, support groups, childcare, healthcare, and
           domestic violence. Computer access available
Eligibility: Women and transgenders.
Costs: None.
Languages other than English: Spanish.
How to get services: Drop-in or call.
Typical waiting period: Wait will depend on the type of service.
Agency Index
## Agency Index

<table>
<thead>
<tr>
<th>Agency</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>24 HR General Mental Health Referrals</td>
<td>155</td>
</tr>
<tr>
<td>24 HR Suicide Prevention</td>
<td>156</td>
</tr>
<tr>
<td>Access Helpline</td>
<td>56</td>
</tr>
<tr>
<td>Action Point: San Francisco AIDS Foundation</td>
<td>57</td>
</tr>
<tr>
<td>AIDS Health Project (UCSF):</td>
<td></td>
</tr>
<tr>
<td>AIDS and Substance Abuse Program (ASAP)</td>
<td>58</td>
</tr>
<tr>
<td>HIV Counseling and Testing</td>
<td>59</td>
</tr>
<tr>
<td>Prevention for Positives Program</td>
<td>60</td>
</tr>
<tr>
<td>REACH Program</td>
<td>61</td>
</tr>
<tr>
<td>Alcoholics Anonymous (AA)</td>
<td>62</td>
</tr>
<tr>
<td>Ark of Refuge</td>
<td>63</td>
</tr>
<tr>
<td>Asian American Recovery Services</td>
<td>64</td>
</tr>
<tr>
<td>Asian Pacific Islander (API) Wellness Center</td>
<td>32</td>
</tr>
<tr>
<td>Asian Women’s Shelter</td>
<td>65</td>
</tr>
<tr>
<td>Bay Area Addiction Research and Treatment, Inc.</td>
<td></td>
</tr>
<tr>
<td>BAART Methadone Clinic</td>
<td>66</td>
</tr>
<tr>
<td>Bay Area Women’s and Children’s Center</td>
<td>172</td>
</tr>
<tr>
<td>Bay Area Young Positives</td>
<td>67</td>
</tr>
<tr>
<td>Bayview Hunter’s Point Foundation:</td>
<td></td>
</tr>
<tr>
<td>AIDS Emotional Support Unit (AESU)</td>
<td>68</td>
</tr>
<tr>
<td>Center for Problem Drinking</td>
<td>69</td>
</tr>
<tr>
<td>Methadone Maintenance Program</td>
<td>70</td>
</tr>
<tr>
<td>Youth Services</td>
<td>71</td>
</tr>
</tbody>
</table>
Iris Center ................................................................. 105
Japanese Community Youth Council (JCYC) .................. 189
Jelani House, Inc. .......................................................... 106
Kaiser Permanente .......................................................... 107
La Casa de las Madres ...................................................... 189
Larkin Street Youth Center ............................................... 108
Liberation House ............................................................. 109
Linea Nocturna ................................................................. 110
Lyon-Martin Women’s Health Services .............................. 111
LYRIC (Lavender Youth Recreation and Information Center) ... 112
Man-2-Man (Black Coalition on AIDS) ............................ 113
Marian Residence for Women .............................................. 193
Maxine Hall Health Center (SFDPH) ............................... 194
McMillan/Fell Drop-in Center ............................................... 114
Milestones ........................................................................ 115
Mission Act Program ......................................................... 195
Mission Counsel on Alcohol Abuse for the Spanish Speaking .. 116
Mission Mental Health (SFDPH) ......................................... 117
Mission Neighborhood Health Center:
   Clinica Esperanza, HIV Clinic ........................................ 118
   Hermanos de Luna y Sol ............................................... 100
   Latinos en Extasis ....................................................... 119
<table>
<thead>
<tr>
<th>Service or Organization</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mission Neighborhood Health Center (cont)</td>
<td></td>
</tr>
<tr>
<td>Main Clinic</td>
<td>36</td>
</tr>
<tr>
<td>Narcotics Anonymous (NA)</td>
<td>120</td>
</tr>
<tr>
<td>Native American AIDS Project</td>
<td>121</td>
</tr>
<tr>
<td>Native American Health Center</td>
<td>122</td>
</tr>
<tr>
<td>Neighborhood Health on Wheels (NHOW – SFDPH)</td>
<td>37</td>
</tr>
<tr>
<td>New Generation Health Center</td>
<td>40</td>
</tr>
<tr>
<td>New Leaf Services</td>
<td>124</td>
</tr>
<tr>
<td>New Village (Black Coalition on AIDS)</td>
<td>125</td>
</tr>
<tr>
<td>Next Door (North of Market Multi Service Center)</td>
<td>198</td>
</tr>
<tr>
<td>Nightline - HIV Support Counseling</td>
<td>127</td>
</tr>
<tr>
<td>North of Market Senior Services</td>
<td>199</td>
</tr>
<tr>
<td>Ocean Park Health Center (SFDPH)</td>
<td>200</td>
</tr>
<tr>
<td>OMI Family Center (SFDPH)</td>
<td>128</td>
</tr>
<tr>
<td>Opiate Treatment Outpatient Program (OTOP)</td>
<td>129</td>
</tr>
<tr>
<td>Our Love (STOP AIDS Project)</td>
<td>130</td>
</tr>
<tr>
<td>Ozanam Center/Howard Street Detox</td>
<td>131</td>
</tr>
<tr>
<td>Partner Counseling and Referral Services (SFDPH)</td>
<td>132</td>
</tr>
<tr>
<td>Planned Parenthood Golden Gate</td>
<td>41</td>
</tr>
<tr>
<td>Positive Force (STOP AIDS Project)</td>
<td>134</td>
</tr>
<tr>
<td></td>
<td>201</td>
</tr>
</tbody>
</table>
Potrero Hill Health Center (SFDPH) ............................................. 202
Prevention Point Needle Exchange ............................................. 135
Proyecto Contra Sida por Vida .................................................. 136
Q Action (STOP AIDS Project) .................................................. 137
Quan Yin Healing Arts Center .................................................. 203
Rafiki House (Black Coalition on AIDS) ..................................... 138
Redwood Center ................................................................. 139
Richmond Area Mental Health Services (RAMS) ....................... 140
Rosalie House (Riley Center) ..................................................... 204
SAGE .................................................................................. 141
Saint Anthony’s Foundation ...................................................... 205
Saint James Infirmary ............................................................... 142
Salvation Army ARC (Adult Rehabilitation Center) ................. 143
San Francisco AIDS Foundation:
  Action Point ................................................................. 57
  Black Brothers Esteem ......................................................... 72
  California HIV/AIDS Hotline ................................................. 144
  Gay Life ............................................................................. 91
San Francisco General Hospital Medical Center (SFDPH) ....... 207
  HIV Assessment and Prevention Services ............................ 47
  Rape Treatment Center ...................................................... 208
  San Francisco General Hospital .......................................... 208
San Francisco Women Against Rape ......................................... 209
Sex and Love Addicts Anonymous ............................................ 145
SFDPH Maternal, Children, Youth and Family Health Centers:
  Castro Mission Health Center ........................................ 42
  Dimensions Clinic (at Castro Mission Health Center) .......... 83
  Hawkins Village (Silver Avenue Satellite) ...................... 42
  Maxine Hall Health Center ........................................... 43
  Potrero Hill Health Center ........................................... 202
  Silver Avenue Health Center .......................................... 43
  Southeast Health Center ............................................ 211
  Tom Waddell Health Center ........................................... 154
  216

SFDPH STD Prevention and Control Services:
  City Clinic ............................................................. 44
  PCRS Program ........................................................... 45
  PEP Program ............................................................. 46

Shanti, The Positive L.I.F.E. Program ............................. 234

Silver Avenue Family Health Center (SFDPH) ................. 210
SOMA Mental Health Center (SFDPH) ............................. 146
South of Market Health Center (SOMA Clinic) ................. 212
South of Market Multi Service Center (MSC South) ........... 213
Southeast Health Center (SFDPH) .................................... 211

Special Programs For Youth (SPY – SFDPH) .................. 147
  Cole St. Clinic .......................................................... 48
  Dimension Queer Youth Clinic ...................................... 83
  179
  Huckleberry Youth Program .......................................... 49
  Larkin Street Youth Center ........................................... 108
  190
St. James Infirmary:
  City Clinic ......................................................... 50
  Mission Neighborhood Resource Center .................. 142
  206
Stimulant Treatment Outpatient Program (STOP) ............ 148
Stonewall Project .................................................... 149
STOP AIDS Project .................................................. 150
STOP AIDS Project – Q Action ................................ 137
Talk Line Family Support Center ............................... 151
  214
Tenderloin AIDS Resource Center (TARC) ................. 51
  152
  215
Tenderloin Outpatient Clinic (TOC) ......................... 153
The NIA Project (ICHO) ........................................... 126
Tom Waddell Health Center (SFDPH) ....................... 154
  216
UCSF AIDS Health Project:
  AHP Service Center ........................................... 52
  AIDS and Substance Abuse Program (ASAP) ............. 58
  Castro-Mission Health Center .............................. 52
  HIV Counseling and Testing ............................... 59
  Prevention for Positives Program ....................... 60
  REACH Program ................................................. 61
Urban Health Study ............................................... 157
Walden House ....................................................... 158
Walden House Adolescent Unit .............................. 159

229
Western Addition Recovery House ................................. 160
Westside Community Mental Health Center:
  Counseling, Testing, Referral and Partner Notification ... 161
  Crisis and Outpatient Services ................................. 164
  Inner City Program ............................................. 53
                              ........................................... 162
  Methadone Treatment Program ................................ 53
                              ........................................... 165
  Women’s HIV Prevention Project .............................. 163
Woman Inc. ............................................................ 217
Woman’s Place ....................................................... 166
                              ........................................... 218
Women and Family Community Education Project (ICHO) ...... 167
Women’s and Children’s Health Referral Line (SFDPH) ........ 219
Women’s Building ................................................... 220
WORLD ................................................................. 168
Shanti, The Positive L.I.F.E. Program

Site Name: Shanti

Site Address: 730 Polk Street, 3rd Floor
San Francisco, CA 94109

Cross street/MUNI Line(s): Ellis / 19, 31, 38, 47, 49

Site Appointment Phone Number: (415) 674-4799

Days/Times: Monday – Friday 9:00am – 5:00pm


Services: The Positive L.I.F.E. Program (Learning Immune Function Enhancement) offers both individual and group health counseling to people living with HIV/AIDS designed to boost immune system functioning, reduce risk behavior and enhance adherence to health routines. The L.I.F.E. Program also performs street outreach and conducts drop-in discussion groups for HIV Positive, HIV Negative and untested men.

Target Population: HIV Positive gay & bisexual men (MSM and MSM/F).

Costs: None

Languages other than English: none

How to get services: Call for information and/or registration to Brandon Norris at (415) 674-4799