

# 2003

HIV Prevention and Social Services in San Francisco

AIDS Office
San Francisco Department of Public Health

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**Cover Photography by Alice Heimsoth** 

### Introduction/Acknowledgements

The AIDS Office, San Francisco Department of Public Health is pleased to provide this newly updated resource guide to HIV prevention and social services in San Francisco. With many people's help and assistance, this guide has greatly evolved over the past five years that we have been producing it. This is the first time that this resource guide is being published in this easy to use book form. The guide encompasses those services most often needed by persons in San Francisco at risk for acquiring or transmitting HIV infection. The guide contains sections on HIV counseling and testing, HIV prevention, substance abuse, mental health, and general health social services. We have included an expanded reference guide identifying services most appropriate for HIV positive persons, transgendered persons, persons of color, women and youth.

The mission of the HIV Prevention Section of the AIDS Office is to help in the reduction of HIV infection through promoting health and enabling individuals and communities to increase control over the conditions affecting their health. We hope that this guide will help both service providers and consumers in San Francisco achieve these goals.

We would like to thank all of the agencies and individuals who gave their time to help us compile the information contained in this guide. Special recognition goes to both Alice Heimsoth for her major contribution in working with agency staff to update the comprehensive information in this edition and for supplying the cover photography, and to Aida Flandez for administrative assistance.

Steven Tierney Doug Sebesta Rani Marx
Director, HIV Prevention Project Director Director, Epidemiology & Evaluation

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### How This Book is Organized

This guide contains detailed information about the agencies offering services most often needed by persons in San Francisco at risk for acquiring or transmitting HIV infection. This book is organized into two main sections; an easy to use reference guide in the front, followed by the complete description of each agency/program.

The reference guide offers an abbreviated listing of service providers of each different service type arranged by primary target group (i.e. HIV positive persons, transgendered persons, persons of color, women and youth). This reference guide is divided into HIV counseling, testing and referral services (page 5), HIV prevention, substance abuse and mental health services (page 9), and general health social services (page 23). The address and telephone number of each agency is provided as well as the page number in the book where the detailed information about the agency/service is located.

Complete agency listings are also arranged by different service type. The listing for each agency contains detailed information on services offered, hours of operation, target population, languages spoken, costs for services and the amount of time someone typically has to wait before receiving services. The first alphabetically arranged section on yellow colored paper (pages 31-54) are agencies providing HIV Counseling, Testing And Referral Services. The second alphabetically arranged section on white colored paper (pages 55-168) are agencies providing HIV Prevention, Substance Abuse And Mental Health Services. The third alphabetically arranged section on green colored paper (pages 169-220) are agencies providing General Health Social Services.

All agencies are listed in the index located in the back of this book. As some agencies provide multiple types of services, they may be listed in each of the three main sections. The index includes all pages where an agency is listed.

HIV Counseling, Testing and Referral Services (Public Access Sites)

ANONYMOUS TESTING		ADDRESS	PHONE #	PAGE
Asian & Pacific Islander Wellness CTR	ss CTR	730 Polk Street, 4th Floor	(415) 292-3400	32
Glide Health Services, C & T Unit	iit	330 Ellis Street, Suite 418	(415) 674-6140	33
Haight Ashbury Free Medical Clinic .	inic	558 Clayton Street	(415) 487-5632	34
HAFC, Women's Community Clinic	inic	2166 Hayes Street, Suite 104	(415) 379-7800	35
Mission Neighborhood Health Center	enter	240 Shotwell Street	(415) 431-3212	36
Neighborhood Health on Wheels (NHOW)	s (NHOW)	See Detailed Listing for Locations	(877) 599-6469	37
Planned Parenthood Golden Gate	rte	815 Eddy Street, Suite 200	(800) 967-7526	4
ORASURE				
Asian & Pacific Islander Wellness CTR	ss CTR	730 Polk Street, 4th Floor	(415) 292-3400	32
Glide Health Services, C & T Unit	it	330 Ellis Street, Suite 418	(415) 674-6140	33
Haight Ashbury Free Medical Clinic	inic	558 Clayton Street	(415) 487-5632	34
HAFC, Women's Community Clinic	inic	2166 Hayes Street, Suite 104	(415) 379-7800	35
Mission Neighborhood Health Center	enter	240 Shotwell Street	(415) 431-3212	36
Neighborhood Health on Wheels (NHOW)	s (NHOW)	See Detailed Listing for Locations	(877) 599-6469	37
New Generation Health Center		625 Potrero Avenue	(415) 502-8336	40
SFDPH Maternal and Child Health	ılth			
Castro Mission Health Center	inter	3850 17th Street	(415) 487-5518	42

-	ORASURE TESTING (cont)	ADDRESS	HONE #	PAGE
	SFDPH Maternal and Child Health (cont)			
	Hawkins Village (Satellite Silver Ave)	333 Schwerin	(415) 337-4822	45
	Maxine Hall (FP)	1301 Pierce Street	(415) 292-1300	43
	Silver Ave Family Health Center (FP)	1525 Silver Avenue	(415) 487-7572	43
	SFDPH STD Prevention and Control Services			
	City Clinic	356 7th Street	(415) 487-5500	4
	PCRS Program	356 7th Street	(415) 554-9085	45
	PEP Program	356 7th Street	(415) 487-5538	46
	SFGH, HIV Assessment & Prevention Services	1001 Potrero Avenue	(415) 206-8972	47
	Special Programs for Youth			
	Cole Street Clinic	555 Cole Street	(415) 751-8181	48
	Dimension Queer Youth Clinic	3850 17th Street	(415) 487-7500	48
	Huckleberry Youth Program	555 Cole Street	(415) 751-8181	49
	Larkin Street Youth Clinic	1044 Larkin Street	(415) 673-2319	49
	Tenderloin AIDS Resource Center	187 Golden Gate Avenue	(415) 431-7476	21
	UCSF AIDS Health Project			
	AHP Service Center	1930 Market Street	(415) 502-8378	25
	Castro-Mission Health Center	3850 17th Street	(415) 502-8378	25

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-	Westside Inner City	973 Market Street, Suite 300	(415) 495-6071	23
	Westside Methadone Program	1301 Pierce Street	(415) 563-8200	23
	PEP PROGRAM			
	SFDPH STD Prevention & Control, PEP Program	356 7th Street	(415) 487-5538	46
	PARTNER CONTACT & REFERRAL			
	SFDPH STD Prevention & Control, PCRS Program 356 7th Street	356 7th Street	(415) 554-9085	45
	YOUTH Counseling, Testing & Referral			
	Asian & Pacific Islander Wellness CTR	730 Polk Street, 4th Floor	(415) 292-3400	32
	Glide Health Services, C & T Unit	330 Ellis Street, Suite 418	(415) 674-6140	33
	Haight Ashbury Free Medical Clinic	558 Clayton Street	(415) 487-5632	34
	HAFC, Women's Community Clinic	2166 Hayes Street, Suite 104	(415) 379-7800	35
	Mission Neighborhood Health Center	240 Shotwell Street	(415) 431-3212	36
	Neighborhood Health on Wheels (NHOW)	See Detailed Listing for Locations	(877) 599-6469	37
	TRANSGENDER Counseling, Testing & Referral			
	Asian & Pacific Islander Wellness CTR	730 Polk Street, 4th Floor	(415) 292-3400	32
	Glide Health Services, C & T Unit	330 Ellis Street, Suite 418	(415) 674-6140	33
7	Haight Ashbury Free Medical Clinic	558 Clayton Street	(415) 487-5632	34
	HAFC, Women's Community Clinic	2166 Hayes Street, Suite 104	(415) 379-7800	35
	Mission Neighborhood Health Center	240 Shotwell Street	(415) 431-3212	36

-	TRANSGENDER Counseling, Testing & Referral (cont)	it) ADDRESS	PHONE #	PAGE
	Neighborhood Health on Wheels (NHOW) See Detailed Listing for Locations (877) 599-6469	See Detailed Listing for Locations	(877) 599-6469	37
	AFRICAN AMERICANS Counseling, Testing &			
	Glide Health Services, C & T Unit	330 Ellis Street, Suite 418	(415) 674-6140	33
	HAFC, Women's Community Clinic	2166 Hayes Street, Suite 104	(415) 379-7800	35
	ASIANS Counseling, Testing & Referral			
	Asian & Pacific Islander Wellness CTR	730 Polk Street, 4th Floor (415) 292-3400	(415) 292-3400	32
	HISPANICS Counseling, Testing & Referral			
	Glide Health Services, C & T Unit	330 Ellis Street, Suite 418	(415) 674-6140	33
	Mission Neighborhood Health Center	240 Shotwell Street	(415) 431-3212	36
	SEX WORKERS Counseling, Testing & Referral			
	St. James Infirmary			
	City Clinic, St. James Infirmary	356 7th Street	(415) 554-8494	20
	Mission Neighborhood Resource Cntr	165 Capp Street	(415) 869-7977	20
	WOMEN Counseling, Testing & Referral			
	Asian & Pacific Islander Wellness CTR	730 Polk Street, 4th Floor	(415) 292-3400	32
	Glide Health Services, C & T Unit	330 Ellis Street, Suite 418	(415) 674-6140	33
	HAFC, Women's Community Clinic	2166 Hayes Street, Suite 104	(415) 379-7800	35
	Planned Parenthood Golden Gate	815 Eddy Street, Suite 200	(800) 967-7526	4

HIV Prevention, Substance Abuse and Mental Health Services

HIV PREVENTION SERVICES HIV PREVENTION - GENERAL	ADDRESS	# HONE	PAGE
AIDS Health Project	1930 Market Street	(415) 476-3902	28
AIDS Health Project (HIV counseling and testing)	1930 Market Street	(415) 502-8378	29
Ark of Refuge	1025 Howard Street	(415) 861-1060	63
Asian & Pacific Islander (API) Wellness Center	730 Polk Street, 4th Floor	(415) 292-3400	92
Black Coalition on AIDS (BCA)	984 Folsom Street, 3 <sup>rd</sup> Floor	(415) 641-0485	73
City Clinic (SFDPH)	356 7 <sup>th</sup> Street	(415) 487-5500	79
Filipino Task Force on AIDS	109 Bartlett Street, Suite 204	(415) 920-2630	87
Glide Health Services	330 Ellis Street, Room 418	(415) 674-6160	93
HIV Assessment and Prevention Service (HAPS)	1001 Potrero Ave, Bld 100, 3 <sup>rd</sup> Floor	(415) 206-8972	101
Institute for Community Health Outreach	2017 Mission Street, 2 <sup>nd</sup> Floor	(415) 552-4246	103
Instituto Familiar de la Raza	2919 Mission Street	(415) 647-4141	104
Mission Neighborhood Health Center	240 Shotwell Street	(415) 431-3212	118
Native American AIDS Project	2017 Mission Street, 2 <sup>nd</sup> Floor	(415) 552-4246	121
Neighborhood Health on Wheels (NHOW/SFDPH)	See Detailed Listing for Locations (877) 599-6469	(877) 599-6469	123
The NIA Project (ICHO)	1676 Newcomb Street	(415) 970-9004 (415) 864-7278	126 136

HIV PREVENTION - GENERAL (cont)	ADDRESS	PHONE #	PAGE
San Francisco AIDS Foundation	995 Market Street, Suite 200	(415) 487-3000 (800) FOR-AIDS (800) FIL-AIDS (Filipino dialects)	4 4
Sex and Love Addicts Anonymous	Call for locations	(415) 979-4715	145
Shanti, The Positive LI.F.E. Program	730 Polk Street, 3 <sup>rd</sup> Floor	(415) 674-4799	234
Tenderloin AIDS Resource Center (TARC)	183 &187 Golden Gate Avenue	(415) 431-7476	152
Urban Health Study	3180 18 <sup>th</sup> Street	(415) 476-3400	157
Westside Community Mental Health	973 Market Street, 3 <sup>rd</sup> Floor	(415) 495-6071	161
HIV PREVENTION - MSM			
AIDS Health Project / REACH Program	1930 Market Street	(415) 476-3902	61
Asian and Pacific Islander (API) Wellness Center	730 Polk Street, 4th Floor	(415) 292-3400	92
Black Brothers Esteem	995 Market Street, Suite 200	(415) 487-8018	72
San Francisco AIDS Foundation			
El Ambiente/ Aguilas Inc	1841 Market Street, 3rd Floor	(415) 558-8403	82
Filipino Task Force on AIDS	109 Bartlett Street, Suite 204	(415) 920-2630	87
GayLife - San Francisco AIDS Foundation	995 Market Street, Suite 200	(415) 788-LIFE (415) 788-5433	91
Haight Ashbury Free Clinic	529 Clayton Street	(415) 565-1942	96

Hermanos de Luna Y Sol	240 Shotwell Street	(415) 552-1013	100
Mission Neighborhood Health Center		1	
Instituto Familiar de la Raza	2919 Mission Street	(415) 647-4141	104
Man-2-Man (Black Coalition on AIDS)	984 Folsom Street 3 <sup>rd</sup> Floor	(415) 615-9945	113
New Village (Black Coalition on AIDS)	984 Folsom Street 3 <sup>rd</sup> Floor	(415) 615-9945	125
Our Love (STOP AIDS Project)	2128 15 <sup>th</sup> Street	(415) 575-0150 ext. 273	130
Proyecto Contra Sida por Vida	2973 16 <sup>th</sup> Street	(415) 864-7278	136
Q Action (STOP AIDS Project)	. 539 Castro Street, 2 <sup>nd</sup> Floor	(415) 575-0150	137
Shanti, The Positive LI.F.E. Program	730 Polk Street, 3 <sup>rd</sup> Floor	(415) 674-4799	234
Stonewall Project	3180 18 <sup>th</sup> Street	(415) 502-1999	149
STOP AIDS Project	2128 15th Street	(415) 575-0150	150
PREVENTION FOR POSITIVES			
Action Point, San Francisco AIDS Foundation	117 6 <sup>th</sup> Street	(415) 487-3030	22
AIDS Health Project			
AIDS & Substance Abuse Program/ASAP 1930 Market Street .	1930 Market Street	(415) 476-3902	28
Prevention for Positives Services	1930 Market Street	(415) 476-3902	09
Asian American Recovery Services	965 Mission Street, Suite 325	(415) 541-9404	64
Asian and Pacific Islander (API) Wellness Center	730 Polk Street, 4 <sup>th</sup> Floor	(415) 292-3400	92
Bay Area Young Positives	. 518 Waller Street	(415) 487-1616	29

PREVENTION FOR POSITIVES (cont)	ADDRESS	PHONE #	PAGE
Bayview Hunter's Point Foundation	1625 Carroll Street	(415) 822-8200	89
Black Brothers Esteem	995 Market Street, Suite 200	(415) 487-8018	72
GayLife - San Francisco AIDS Foundation	995 Market Street, Suite 200	(415) 788-LIFE	91
Glide Health Services	330 Ellis Street, Room 418	(415) 674-6160	93
Health Initiatives for Youth (HIFY)	235 Montgomery Street, Suite 430	(415) 274-1970	66
Iris Center	333 Valencia Street, Suite 222	(415) 864-2364	105
Native American AIDS Project	2017 Mission Street, 2 <sup>nd</sup> Floor	(415) 552-4246	121
New Leaf Services	1853 Market Street	(415) 626-7000	124
Partner Counseling & Referral Services – SFDPH .	356 7 <sup>th</sup> Street	(415) 554-9085	132
Positive Force (STOP AIDS Project)	539 Castro Street, 2 <sup>nd</sup> Floor	(415) 865-0790	134
Shanti, The Positive LI.F.E. Program	730 Polk Street, 3 <sup>rd</sup> Floor	(415) 674-4799	234
Stop AIDS Project	2128 15th Street	(415) 575-0150	150
Tenderloin AIDS Resource Center (TARC)	187 Golden Gate Avenue	(415) 431-7476	152
Walden House	520 Townsend Street	(415) 934-3408	158
Westside Methadone Treatment Program	1301 Pierce Street	(415) 563-8200	165
WORLD	414 13 <sup>th</sup> Street, 2 <sup>nd</sup> Floor, Oakland	(510) 986-0340	168
HIV PREVENTION - TRANSGENDER			

Asian and Pacific Islander (API) Wellness Center .. 730 Polk Street, 4th Floor ....... (415) 292-3400 .....

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California Prostitute Education (CAL-PEP)	984 Folsom Street, 3rd Floor	(415) 543-2208	74
Center for Special Problems	1700 Jackson Street	(415) 292-1500	9/
Dimensions (Castro Mission Health Center)	3850 17th Street	(415) 487-7589	83
Glide Health Services	330 Ellis Street, Room 418	(415) 674-6160	93
Hermanos de Luna y Sol	240 Shotwell Street	(415) 552-1013 ext. 212	100
Instituto Familiar de la Raza	2919 Mission Street	(415) 647-4141	104
Lyon-Martin Women's Health Services	1748 Market Street, Suite 201	(415) 565-7667	11
LYRIC (Lavender Youth Recreation & Info Center)	127 Collingwood Street	(415) 703-6150	112
		800-246-PRIDE 863-3636 (talkline)	
Mission Neighborhood Health Center	240 Shotwell Street	(415) 431-3212	118
New Leaf Services	1853 Market Street	(415) 626-7000	124
	984 Folsom Street, 3rd Floor	(415) 615-9945	125
Proyecto Contra Sida por Vida	2973 16 <sup>th</sup> Street	(415) 864-7278	136
	1275 Mission Street	(415) 905-5050	141
St. James Infirmary	1372 Mission Street	(415) 554-8494	142
STOP AIDS Project	2128 15th Street	(415) 575-0150	150
Tenderloin AIDS Resource Center (TARC)	187 Golden Gate Avenue	(415) 431-7476	152
Tom Waddell Clinic (SFDPH)	50 lvy Street	(415) 554-2950	154

HIV PREVENTION - WOMEN	ADDRESS	HONE #	PAGE
Asian & Pacific Islander (API) Wellness Cntr	730 Polk Street, 4 <sup>th</sup> Floor	(415) 292-3400	92
California Prostitute Education (CAL-PEP)	984 Folsom Street, 3 <sup>rd</sup> Floor	(510) 874-7850	74
Instituto Familiar de la Raza	2919 Mission Street	(415) 647-4141	104
Iris Center	333 Valencia Street, Suite 222	(415) 864-2364	105
Lyon-Martin Women's Health Services	1748 Market Street, Suite 201	(415) 565-7667	11
Planned Parenthood	815 Eddy Street, #200	(800) 967-7526	133
Proyecto Contra Sida por Vida	2973 16 <sup>th</sup> Street	(415) 864-7278	136
SAGE	1275 Mission Street	(415) 905-5050	141
St. James Infirmary	165 Capp Street, 2 <sup>nd</sup> Floor	(415) 869-7977	142
Westside Community Mental Health Center Inner City Outpatient Services Women's HIV Prevention Project	973 Market Street, 3 <sup>rd</sup> Floor	(415) 495-6071	161
Women & Family Community Health Project/ICHO	2017 Mission Street	(415) 552-4246	167
WORLD	414 13 <sup>th</sup> Street, 2 <sup>nd</sup> Floor, Oakland (510) 986-0340	(510) 986-0340	168
HIV PREVENTION - YOUTH			
Asian & Pacific Islander (API) Wellness Cntr	730 Polk Street, 4 <sup>th</sup> Floor	(415) 292-3400	92
Cole Street Youth Clinic	555 Cole Street	(415) 751-8181	82
Dimensions	3850 17 <sup>th</sup> Street	(415) 487-7589	83

	Haight Ashbury Free Clinic: Youth Outreach Team Health Initiatives for Youth (HIFY)	529 Clayton Street	(415) 565-1942 (415) 274-1970	96
	Horizons Unlimited of San Francisco	440 Potrero Avenue	(415) 487-6700	102
	Kaiser Permanente	2241 Geary Blvd	(415) 833-3450	107
	Larkin Street Youth Center	1044 Larkin Street	(415) 673-0911	108
	LYRIC (Lavender Youth Recreation & Info Center)	127 Collingwood Street	(415) 703-6150	112
			800-246-PRIDE	
			863-3636 (talkline)	
	Mission Neighborhood Health Center	240 Shotwell Street	(415) 552-3870 x 380	119
	Planned Parenthood	815 Eddy Street, #200	(800) 967-7526	133
	Proyecto Contra Sida por Vida	2973 16 <sup>th</sup> Street	(415) 864-7278	136
	Q Action (STOP AIDS Project)	539 Castro Street, 2 <sup>nd</sup> Floor	(415) 575-0150	137
_	Shanti, The Positive LI.F.E. Program	730 Polk Street, 3 <sup>rd</sup> Floor	(415) 674-4799	234
	HIV PREVENTION - HOTLINES			
	Nightline – HIV Support Counseling		(415) 434-AIDS	127
_	San Francisco AIDS Foundation	995 Market St, Suite 200	(415) 487-3000 800-FOR-AIDS 800-FIL-AIDS (Filipino dialects)	44 4

MENTAL HEALTH SERVICES			
MENTAL HEALTH - GENERAL	ADDRESS	PHONE #	PAGE
Access Helpline		(415) 255-3737	26
		(888) 246-3333	
Center for Special Problems	1700 Jackson Street	(415) 292-1500	9/
Central City (SFDPH) Older Adults Mental Health	90 Van Ness Avenue	(415) 558-5900	77
Chinatown North Beach Clinical & Mental Health SFDPH	729 Filbert Street	(415) 352-2000	78
Mission Mental Health (SFDPH)	2712 Mission Street	(415) 401-2700	117
Native American Health Center	160 Capp Street	(415) 621-8051	122
OMI Family Center (SFDPH)	1760 Ocean Avenue	(415) 334-4717	128
Richmond Area Mental Health Services (RAMS)	3626 Balboa Street	(415) 668-5955	140
SAGE	1275 Mission Street	(415) 905-5050	141
SOMA Mental Health Center (SFDPH)	760 Harrison Street	(415) 836-1700	146
Talk Line Family Support Center	1757 Waller Street	(415) 387-3684	151
		(415) 441-5437 (hotline)	
Tenderloin Outpatient Clinic (TOC)	251 Hyde Street	(415) 673-5700	153
Tom Waddell Clinic (SFDPH)	50 lvy Street	(415) 554-2950	154
Westside Crisis and Outpatient Clinic	888 Turk Street	(415) 353-5050	164

MENTAL HEALTH - MSM			
Center for Special Problems	1700 Jackson Street	(415) 292-1500	9/
Mission Mental Health (SFDPH)	2712 Mission Street	(415) 401-2700	117
New Leaf Services	1853 Market Street	(415) 626-7000	124
Stonewall Project	3180 18 <sup>th</sup> Street	(415) 502-1999	149
MENTAL HEALTH - TRANSGENDER			
Center for Special Problems	1700 Jackson Street	(415) 292-1500	9/
New Leaf Services	1853 Market Street	(415) 626-7000	124
SAGE	1275 Mission Street	(415) 905-5050	141
Saint James Infirmary	165 Capp Street, 2 <sup>nd</sup> Floor	(415) 554-8494	142
Tom Waddell Clinic (SFDPH)	50 lvy Street	(415) 554-2950	154
MENTAL HEALTH - WOMEN			
Center for Special Problems	1700 Jackson Street	(415) 292-1500	92
New Leaf Services	1853 Market Street	(415) 626-7000	124
SAGE	1275 Mission Street	(415) 905-5050	141
MENTAL HEALTH - YOUTH			
Bay Area Young Positives	518 Waller Street	(415) 487-1616	29
Bayview Hunter's Point, Youth Services	5015 3 <sup>rd</sup> Street	(415) 822-1585	71
Center for Special Problems	1700 Jackson Street	(415) 292-1500	9/
Special Programs For Youth	375 Woodside Street	(415) 753-7760	147

MENTAL HEALTH - HOTLINES	ADDRESS	PHONE #	PAGE
Access Helpline		(415) 255-3737	99
		(888) 246-3333	
Co-dependents Anonymous		(415) 905-6331	8
Linea Nocturna		(415) 989-5212 (crisis/help line)	110
New Leaf Services	1853 Market Street	(415) 626-7000	124
Sex and Love Addicts Anonymous		(415) 979-4715	145
Talk Line Family Support Center	1757 Waller Street	(415) 441-5437	151
24HR General Mental Health Referrals		(415) 255-3737	155
24Hr Suicide Prevention		(415) 781-0500	156
SUBSTANCE USE SERVICES			
SUBSTANCE USE - GENERAL			
AIDS Health Project	1930 Market Street (415) 476-3902	(415) 476-3902	28
Alcoholics Anonymous (AA)	1821 Sacramento Street (415) 674-1821	(415) 674-1821	62
Asian American Recovery Services	965 Mission Street, Suite 325 (415) 541-9404	(415) 541-9404	64

-	BAART Methadone Clinic	1111 Market Street, 1st Floor	(415) 863-3883	99
	Bayview Hunter's Point Foundation	1625 Carroll Street	(415) 822-6727	69
	Bayview Hunter's Point Foundation	1625 Carroll Street	(415) 822-8200	20
	Drug Court Treatment (San Francisco County)	San Francisco County Jail	(415) 222-6150	84
	Freedom From Alcohol and Drugs Inc. (FAD)	1353 48 <sup>th</sup> Avenue	(415) 665-8077	89
	Friendship House Ass. of American Indians	80 Julian Avenue	(415) 431-6323	90
	Glide Extended Family Recovery Program	330 Ellis Street, Suite 105	(415) 674-6020	95
	Golden Gate for Seniors	637 South Van Ness Avenue	(415) 626-7553	94
	Haight Ashbury Free Clinic	425 Divisadero Street, Suite 201	(415) 487-5634	92
	Haight Ashbury Free Clinic	529 Clayton Street	(415) 565-1908	26
	Harbor Light Detox (Salvation Army)	1275 Harrison Street	(415) 503-3000	86
	Liberation House	1726 Steiner Street	(415) 563-4357	109
	McMillan/Fell Drop in Center	39 Fell Street	(415) 241-1180	114
	Milestones	291 10 <sup>th</sup> Street	(415) 522-1230	115
	Mission Counsel on Alcohol Abuse for the	820 Valencia Street	(415) 826-6767	116
	Narcotics Anonymous (NA)	78 Gough Street	(415) 864-3155	120

SUBSTANCE USE - GENERAL (cont)	ADDRESS	PHONE #	PAGE
Opiate Treatment Outpatient Program (OTOP) – SFGH Ward 93	1001 Potrero Avenue	(415) 206-8412	129
Ozanam Center/Howard Street Detox	1175 Howard Street	(415) 252-5355	131
Prevention Point Needle Exchange	See detailed listing for locations	(415) 241-5100	135
Rafiki House (Black coalition on AIDS)	984 Folsom Street	(415) 615-9945	138
Redwood Center	Redwood City, California	(650) 366-5723	139
Salvation Army Adult Rehabilitation Center	1500 Valencia Street	(415) 643-8000	143
Stimulant Treatment Outpatient Program	3180 18th St, Suite 202	(415) 502-5777	148
(STOP) - SFDPH			
Stonewall Project	3180 18 <sup>th</sup> Street Street	(415) 502-1999	149
Walden House	520 Townsend Street (Office)	(415) 934-3450	158
Western Addition Recovery House	940 Haight Street	(415) 487-5647	160
Westside Community Mental Health Center	973 Market Street, 3 <sup>rd</sup> Floor	(415) 495-6071	162
Westside Methadone Treatment Program	1301 Pierce Street	(415) 563-8200	165
SUBSTANCE USE - MSM			
Castro Country Club	4058 18 <sup>th</sup> Street	(415) 552-6102	75
New Leaf Services	1853 Market Street	(415) 626-7000	124

-	SUBSTANCE USE - TRANSGENDER			
_	Glide Extended Family Recovery Program	330 Ellis Street, Suite 105 (415) 674-6020	(415) 674-6020	92
<u> </u>	Iris Center	333 Valencia Street, Suite 222	(415) 864-2364	105
	New Leaf Services	1853 Market Street	(415) 626-7000	124
	Walden House	520 Townsend Street (Office)	(415) 934-3450	158
	A Woman's Place	1049 Howard Street	(415) 487-2140	166
	SUBSTANCE USE - WOMEN			
	Haight Ashbury Free Clinic	529 Clayton Street	(415) 565-1908	97
	lris Center	333 Valencia Street, Suite 222	(415) 864-2364	105
	Jelani House	1601 Quesada Street	(415) 822-5977	106
	New Leaf Services	1853 Market Street	(415) 626-7000	124
	A Woman's Place	1049 Howard Street	(415) 487-2140	166
	SUBSTANCE USE - YOUTH			
	Bayview Hunter's Point Foundation	5015 3 <sup>rd</sup> Street (415) 822-1585	(415) 822-1585	71
	Youth Services and Residential Treatment			
	Haight Ashbury Free Clinic: Youth Outreach Cntr	529 Clayton Street	(415) 565-1942	96
2	Horizons Unlimited of San Francisco	440 Potrero Avenue	(415) 487-6700	102
1	Walden House Adolescent Unit	214 Haight Street	(415) 554-1480	159

SUBSTANCE USE - HOTLINES		
Alcoholics Anonymous (AA)	(415) 674-1821	62
	(415) 554-8811 (Spanish)	
Cocaine Anonymous	(415) 821-6155	80
Co-dependents Anonymous	(415) 905-6331	8
Focus on Recovery	(800) 888-9383	88
Narcotics Anonymous (NA)	(415) 621-8600	120

# General Health and Social Services

PRIMARY CARE SERVICES	ADDRESS	PHONE #	PAGE
PRIMARY CARE - GENERAL			
Ark of Refuge	1025 Howard Street	(415) 861-1060	170
Castro Mission Health Center (SFDPH)	3850 17 <sup>th</sup> Street	(415) 487-7500	173
Chinatown Public Health Center (SFDPH)	1490 Mason Street	(415) 705-8500	175
Glide Health Clinic	330 Ellis Street, Suite 418	(415) 674-6140	183
Haight Ashbury Free Medical Clinic (Main Clinic)	558 Clayton Street	(415) 487-5632	185
Maxine Hall Health Center (SFDPH)	1301 Pierce Street	(415) 292-1300	194
Mission Neighborhood Health Center	240 Shotwell Street	(415) 552-3870	196
Native American Health Center	160 Capp Street	(415) 621-8051	197
North of Market Senior Services	333 Turk Street	(415) 885-2274	199
Ocean Park Health Center (SFDPH)	1351 24 <sup>th</sup> Avenue	(415) 753-8100	200
Potrero Hill Health Center (SFDPH)	1050 Wisconsin Street	(415) 648-3022	202
Quan Yin Healing Arts Center	455 Valencia Street	(415) 861-4964	203
Saint Anthony's Foundation	105-107 Golden Gate Avenue	(415) 241-8320	205
Saint James Infirmary	1372 Mission Street	(415) 554-8494	206

PRIMARY CARE - GENERAL (cont)	ADDRESS	PHONE #	PAGE
San Francisco General Medical Center (SFDPH) 1001 Potrero Avenue	1) 1001 Potrero Avenue	(415) 206-8111 (emergency)	207
		(415) 206-8000 (general info.)	
		(415) 476-5692 (dental clinic)	
Silver Avenue Family Health Center (SFDPH)	1525 Silver Avenue	(415) 715-0300	210
Southeast Health Center (SFDPH)	2401 Keith Street	(415) 715-4000	211
South of Market Health Center (SOMA Clinic)	551 Minna Street	(415) 626-2951	212
Tom Waddell Clinic (SFDPH)	50 lvy Street (415) 554-2950	(415) 554-2950	216
PRIMARY CARE - TRANSGENDER			
Ark of Refuge (415) 861-1060	1025 Howard Street	(415) 861-1060	170
Dimensions @ Castro/Mission Health Ctr., SFDPH	PH 1757 17 <sup>th</sup> Street	(415) 487-7500	179
Glide Health Clinic	330 Ellis Street, Suite 418	(415) 674-6140	183
Lyon-Martin Women's Health Services	1748 Market Street, Suite 201	(415) 565-7667	191
Saint James Infirmary	11372 Mission Street	(415) 554-8494	206
Tom Waddell Clinic (SFDPH)	50 lvy Street	(415) 554-2950	216
PRIMARY CARE - WOMEN			
Maxine Hall Health Center (SFDPH)	1301 Pierce Street	(415) 292-1300	194
Mission Neighborhood Health Center	240 Shotwell Street	(415) 552-3870	196

North of Market Senior Services	333 Turk Street	(415) 885-2274	199
Silver Avenue Family Health Center (SFDPH)	1525 Silver Avenue	(415) 715-0300	210
Tom Waddell Clinic (SFDPH)	50 lvy Street	(415) 554-2950	216
PRIMARY CARE - YOUTH			
Cole Street Youth Clinic	555 Cole Street	(415) 751-8181	177
Dimensions @ Castro/Mission Health Ctr., SFDPH 1757 17 <sup>th</sup> Street	1757 17 <sup>th</sup> Street	(415) 487-7500	179
Larkin Street Youth Center	1044 Larkin Street	(415) 673-0911	190
Mission Neighborhood Health Center	240 Shotwell Street	(415) 552-3870	196
South of Market Health Center (SOMA Clinic) 551 Minna Street	551 Minna Street	(415) 626-2951	212
PRIMARY CARE - HOTLINES			
San Francisco General Medical Center (SFDPH) 1001 Potrero Avenue	1001 Potrero Avenue	(415) 206-8111 (emergency)	207
Women & Children's Health Referral Line, SFDPH		330-9950	220
SOCIAL SERVICES	ADDRESS	# HONE #	PAGE
SOCIAL SERVICES - GENERAL			
Ark of Refuge	1025 Howard Street	(415) 861-1060	170
City Clinic (SFDPH)	356 7 <sup>th</sup> Street	(415) 487-5500	176
Delancey Street Foundation, Inc.	600 Embarcadero	(415) 957-9800	178

SOCIAL SERVICES - GENERAL (cont)	ADDRESS	# HONE	PAGE
Family Service Agency of San Francisco	1010 Gough Street	(415) 474-7310	180
Glide Extended Family Recovery Program	330 Ellis Street, Suite 105	(415) 674-6020	182
Hospitality House	290 Turk Street	(415) 776-2102	187
Next Door: North of Market Multi Service Cntr	1001 Polk Street	(415) 292-2179	198
Saint Anthony's Foundation	105-135 Golden Gate Avenue	(415) 241-2600	205
South of Market Multi Service Center	525 5 <sup>th</sup> Street Street	(415) 597-7960	213
(MSC South)			
SOCIAL SERVICES - TRANGENDER			
Center For Special Problems	1700 Jackson Street	(415) 292-1500	174
LYRIC (Lavender Youth Recreation & Info Center) 127 Collingwood Street	127 Collingwood Street	(415) 703-6150 (800) 246-PRIDE	192
		(415) 863-3636 (talkline)	
Saint James Infirmary	11372 Mission Street	(415) 554-8494	206
TARC (Tenderloin AIDS Resource Center)	187 Golden Gate Avenue	(415) 431-7476	215
 Tom Waddell Clinic (SFDPH)	50 lvy Street	(415) 554-2950	216

Woman Inc.		(415) 864-4777	217
		(415) 864-4722 (crisis line)	
Women's Building	3543 18 <sup>th</sup> Street	(415) 431-1180	221
SOCIAL SERVICES - WOMEN			
Asian Women's Shelter	3543 18 <sup>th</sup> Street, #19	(415) 751-0880	171
Bay Area Women's and Children's Center	318 Leavenworth Street	(415) 474-2400	172
Family Violence Project	850 Bryant Street, Rm 320	(415) 553-9044	181
SF District Attorney Department		(415) 553-1865 (office)	
La Casa de las Madres	1850 Mission Street, Ste B (Office) (415) 503-0500	(415) 503-0500	189
		(877) 503-1850 (crisis line)	
		(877) 923-0700 (teen line)	
Lyon-Martin Women's Health Services	1748 Market Street, Suite 201	415-565-7667	191
Marian Residence for Women	1171 Mission Street	415-592-2822	193
Planned Parenthood	815 Eddy Street, #200	800-967-7526	201

SOCIAL SERVICES - WOMEN (cont)	ADDRESS	PHONE #	PAGE
Rosalie House (Riley Center)	3543 18th Street, Suite 4101	(415) 503-4105 415-831-3535 (crisis line)	204
Saint James Infirmary	11372 Mission Street	(415) 554-8494	206
SF General Hospital Rape Treatment Center	2801-A 25 <sup>th</sup> Street	(415) 821-3222	208
San Francisco Women Against Rape	3543 18 <sup>th</sup> Street, #7	(415) 861-2024 (415) 647-7273 (crisis line)	209
Woman Inc.	333 Valencia Street, Suite 251	(415) 864-4777 864-4722 (crisis line)	217
Woman's Place	1049 Howard Street	(415) 487-2140	218
Women's Building	3543 18 <sup>th</sup> Street	(415) 431-1180	220
SOCIAL SERVICES - YOUTH			
Cole Street Youth Clinic	555 Cole Street	(415) 751-8181	177
Dimensions @ Castro/Mission Health Ctr., SFDPH	1757 17 <sup>th</sup> Street	(415) 487-7500	179
Family Service Agency of San Francisco	1010 Gough Street	(415) 474-7310	180
Guerrero House	899 Guerrero Street	(415) 550-4478	184
Haight Ashbury Free Medical Clinic	(Office) 529 Clayton Street	(415) 565-1942	186

Youth Outreach Center

## HIV Counseling, Testing and Referral Services

#### Asian and Pacific Islander Wellness Center

Site Name: Asian and Pacific Islander Wellness Center

Site Address: 730 Polk Street, 4th Floor San Francisco, CA 94109

**Site Appt. Phone Number:** (415) 292-3400

Type of Testing Offered: Anonymous and Confidential

Test Types Used: Orasure

Days/Times:

Wednesday 4:00pm - 7:00pm

Languages other than English: Thai, Lao, Vietnamese, Japanese, Mandarin, Cantonese, Tagalog, Visayan, and Ilokano.

**Target Population:** Asian and Pacific Islander men, women, youth, Transgender-FTMs, Injection drug users.

### Glide Health Services, Counseling and Testing Unit

Site Name: Glide Health Services, Counseling and Testing Unit

Site Address: 330 Ellis Street, Suite 418 San Francisco, CA 94102

**Site Appt. Phone Number:** (415) 674-6140

Type of Testing Offered: Confidential

Test Types Used: Orasure

Days/Times:

Monday 1:00pm - 5:00pm Tuesday 1:00pm - 8:00pm Wednesday 9:00am - 1:00pm Thursday 1:00pm - 5:00pm

Drop-ins available.

Languages other than English: Spanish.

Target Population: Gay and bisexual men, People of Color, and marginally housed men, women, Transgender-MTFs, Transgender-FTMs and Injection drug users.

### Haight Ashbury Free Medical Clinic

Site Name: Haight Ashbury Free Medical Clinic

Site Address: 558 Clayton Street

San Francisco, CA 94117

**Site Appt. Phone Number:** (415) 487-5632

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times: Testing by appointment only. (Hep C Testing only on

Mon, Tues, and Wed).

Monday 6:00pm - 9:00pm Tuesday 6:00pm - 9:00pm Wednesday 6:00pm - 9:00pm Thursday 6:00pm - 9:00pm

Languages other than English: Spanish, Dutch, some German.

**Target Population:** Men, women, Transgender-MTFs, Transgender-FTMs, Injection drug users, sex workers.

### Haight Ashbury Free Medical Clinic (Cont.)

Site Name: Women's Community Clinic

Site Address: 2166 Hayes Street, Suite 104

San Francisco, CA 94117

**Site Appt. Phone Number:** (415) 379-7800

Type of Testing Offered: Confidential

Test Types Used: Orasure

Days/Times:

 $\begin{array}{ll} \mbox{Monday} & 6:00\mbox{pm} - 8:00\mbox{pm} \\ \mbox{Wednesday} & 5:30\mbox{pm} - 8:00\mbox{pm} \\ \mbox{Thursday} & 5:30\mbox{pm} - 8:00\mbox{pm} \end{array}$ 

Drop-ins available.

Languages: English.

Target Population: Adult and young women, Transgender-MTFs,

Female and TG-MTF sex workers.

## Mission Neighborhood Health Center

Site Name: Mission Neighborhood Health Center

Site Address: 240 Shotwell Street

San Francisco, CA 94110

**Site Appt. Phone Number:** (415) 431-3212

Type of Testing Offered: Confidential

Test Types Used: Orasure

Days/Times:

Monday 5:00pm - 8:00pm Wednesday 1:00pm - 7:00pm

Languages other than English: Spanish.

Target Population: Men, women, youth, Transgender-MTFs,

Transgender-FTMs, Injection drug users, Monolingual

(Spanish) Immigrants.

## Neighborhood Health on Wheels (NHOW)

Site Name: 6th Street Site

Site Address: 6th Street at Mission (Around the corner from Mission

Needle Exchange.)

Site Appt. Phone Number: (877) 599-6469

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

Thursday 12:00pm - 4:00pm

Languages other than English: Spanish.

Target Population: Men, women, Transgender-MTFs,

Injection drug users.

Site Name: 18th Street Site

Site Address: 18th and Castro Streets

**Site Appt. Phone Number**: (877) 599-6469

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

Tuesday 3:00pm - 6:00pm

Languages other than English: Spanish.

Target Population: Gay and bisexual men, homeless youth.

## Neighborhood Health on Wheels (NHOW) (cont.)

Site Name: Castro Night

Site Address: 18th and Castro Streets
Site Appt. Phone Number: (877) 599-6469
Type of Testing Offered: Confidential
Test Types Used: Blood Draw and Orasure

Days/Times:

Friday 6:00pm – 1:00am (First Friday of the month only) Languages other than English: Spanish. Target Population: Gay and bisexual men.

Site Name: Hemlock Alley Needle Exchange (HANE)

**Site Address:** between Van Ness and Polk and Post and Sutter (Services in conjunction with Hemlock Alley

Needle Exchange. Father Francis serves food.)

Site Appt. Phone Number: (877) 599-6469

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

Thursday 6:00pm - 9:00pm

Languages other than English: Spanish.

Target Population: Men, women, youth, Transgender-FTMs,

Injection drug users.

## Neighborhood Health on Wheels (NHOW) (cont.)

Site Name: Mission Site

Site Address: 16th and Mission Streets (Usually parked in front of

Proyecto Contra SIDA Por Vida)

**Site Appt. Phone Number:** (877) 599-6469

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

Wednesday 4:00pm - 8:00pm

Languages other than English: Spanish.

Target Population: Men, women, youth, Transgender-MTFs,

Transgender-FTMs, Injection drug users.

#### **New Generation Health Center**

Site Name: New Generation Health Center

Site Address: 625 Potrero Avenue

San Francisco, CA 94110

**Site Appt. Phone Number:** (415) 502-8336

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

 Monday
 10:00am - 3:30pm

 Tuesday
 11:00am - 5:00pm

 Wednesday
 10:00am - 4:00pm

 Thursday
 9:00am - 4:00pm

 Friday
 10:00am - 4:00pm

Languages other than English: Spanish.

Target Population: Men, women and youth ages 12-24.

#### Planned Parenthood Golden Gate

Site Name: Planned Parenthood Golden Gate, San Francisco

Site Address: 815 Eddy Street, Suite 200 San Francisco, CA 94109

**Site Appt. Phone Number:** (800) 967-7526

Website: www.ppgg.org

Type of Testing Offered: Anonymous and Confidential

Test Types Used: Blood Draw

Days/Times:

Monday 12:00pm - 8:00pm Tuesday 9:00am - 5:00pm Wednesday 12:00pm - 8:00pm Thursday 9:00am - 5:00pm Friday 9:00am - 5:00pm

Languages other than English: Spanish.

Costs: Public/private insurance accepted. Sliding scale for private

pay; no one denied services due to lack of ability to pay.

Target Population: Men, women and youth.

## San Francisco Department of Public Health, Maternal and Child Health

Site Name: Castro Mission Health Center

Site Address: 3850 17th Street

San Francisco, CA 94114

**Site Appt. Phone Number:** (415) 487-5518

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

Wednesday 8:00am - 12:00pm Languages other than English: Spanish.

Target Population: Men

**Site Name:** Hawkins Village (Satellite Silver Avenue)

Site Address: 333 Schwerin Street

San Francisco, CA 94134

**Site Appt. Phone Number:** (415) 337-4822

Type of Testing Offered: Confidential

Test Types Used: Orasure

Days/Times:

Thursday 3:00pm - 8:00pm

Target Population: Youth

## San Francisco Department of Public Health, Maternal and Child Health (cont.)

Site Name: Maxine Hall

Site Address: 1301 Pierce Street

San Francisco, CA 94115

**Site Appt. Phone Number:** (415) 292-1300

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

Wednesday 1:00pm - 5:00pm

Languages: English

Target Population: Men and Youth

Site Name: Silver Avenue Family Health Center

Site Address: 1525 Silver Avenue

San Francisco, CA 94134

 $\textbf{Site Appt. Phone Number:} \ (415) \ 487\text{-}7572$ 

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

Friday 1:00pm - 5:00pm

Languages other than English: Spanish.

Target Population: Men

## San Francisco Department of Public Health, STD Prevention and Control Services

Site Name: City Clinic

Site Address: 356 7th Street

San Francisco, CA 94103

**Site Appt. Phone Number:** (415) 487-5500

Type of Testing Offered: Confidential

Test Types Used: Blood Draws

Days/Times:

Monday 8:00am - 4:00pm Tuesday 1:00pm - 6:00pm Wednesday 8:00am - 4:00pm Thursday 1:00pm - 4:00pm Friday 8:00am - 4:00pm

Languages other than English: Spanish, Russian, Chinese.

Target Population: Primarily for STD screening and testing. HIV testing available to STD clients at risk for HIV infection only. \$10 donation requested; no one denied due to lack of ability to pay. Men, Women, Youth, transgender-MTFs, Transgender-FTMs, Injection drug users.

## San Francisco Department of Public Health, STD Prevention and Control Services (cont.)

**Site Name:** PCRS Program **Site Address:** 356 7th Street

San Francisco, CA 94103

**Site Appt. Phone Number:** (415) 554-9085

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

No drop-in. By appointment only.

Monday 8:00am - 4:00pm
Tuesday 1:00pm - 6:00pm
Wednesday 8:00am - 4:00pm
Thursday 1:00pm - 4:00pm
Friday 8:00am - 4:00pm

Languages other than English: Spanish.

Target Population: Men, Women.

# San Francisco Department of Public Health, STD Prevention and Control Services (cont.)

**Site Name:** PEP Program **Site Address:** 356 7th Street

San Francisco, CA 94103

Site Appt. Phone Number: (415) 487-5538

Type of Testing Offered: Confidential

Test Types Used: Blood Draw

Days/Times:

Monday 8:00am - 4:00pm Tuesday 1:00pm - 6:00pm Wednesday 8:00am - 4:00pm Thursday 1:00pm - 4:00pm Friday 8:00am - 4:00pm

Drop-in: If drop-in, must be at site at least one hour

before closing.

**Languages other than English:** Spanish, Russian, Chinese. **Target Population:** People exposed to HIV within 72 hours.

#### SFGH, HIV Assessment and Prevention Services

**Site Name:** HIV Assessment and Prevention Service (SFGH)

Site Address: 1001 Potrero Avenue San Francisco, CA 94110

(Go to main hospital, pick up Courtesy Phone and

dial 8972. Directions will be provided)

Site Appt. Phone Number: (415) 206-8972

Type of Testing Offered: Confidential

Test Types Used: Blood Draws

Days/Times:

Monday 8:00am - 4:30pm Tuesday 8:00am - 4:30pm Wednesday 8:00am - 4:30pm Thursday 8:00am - 4:30pm Friday 8:00am - 4:30pm

Languages other than English: Spanish. Interpreters available for

all languages including ASL (call ahead to avoid extra

vait).

Costs: Fees are based on a sliding scale.

Target Population: Men, Women, Youth, Transgender-MTFs,

Transgender-FTMs, Injection drug users. Provides direct

link to Care Services.

## Special Programs for Youth (SPY)

Site Name: Cole Street Clinic Site Address: 555 Cole Street

San Francisco, CA 94117

Site Appt. Phone Number: (415) 751-8181

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

 Monday
 9:00am - 6:00pm

 Tuesday
 9:00am - 6:00pm

 Wednesday
 9:00am - 6:00pm

 Thursday
 9:00am - 6:00pm

 Friday
 9:00am - 6:00pm

Languages other than English: Spanish.

Target Population: Youth, Transgender-MTFs, Transgender-FTMs,

Injection drug users.

Site Name: Dimension Queer Youth Clinic

Site Address: 3850 17th Street

San Francisco, CA 94114

**Site Appt. Phone Number:** (415) 487-7500

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure.

Days/Times:

Thursday 5:00pm - 9:00pm

Languages other than English: Spanish.

Target Population: Queer identified, Transgender-MTFs,

Transgender-FTMs, and injection drug using youth

under 25.

## Special Programs for Youth (cont.)

Site Name: Huckleberry Youth Program

Site Address: 555 Cole Street

San Francisco, CA 94117

**Site Appt. Phone Number:** (415) 751-8181

Type of Testing Offered: Confidential (Screenings beyond HIV

provided by clinic staff).

Test Types Used: Blood Draw and Orasure

Days/Times: Drop-in youth services.

 Monday
 9:00am - 6:00pm

 Tuesday
 9:00am - 6:00pm

 Wednesday
 9:00am - 6:00pm

 Thursday
 9:00am - 6:00pm

 Friday
 9:00am - 6:00pm

Languages other than English: Spanish.

Target Population: Youth under 23, Transgender-MTFs,

Transgender-FTMs, Injection drug users.

Site Name: Larkin Street Youth Clinic Site Address: 1044 Larkin Street

San Francisco, CA 94109

**Site Appt. Phone Number:** (415) 673-2319

Type of Testing Offered: Confidential

Test Types Used: Blood Draw and Orasure

Days/Times:

Monday 9:30am - 5:00pm Tuesday 9:30am - 5:00pm Wednesday 9:30am - 5:00pm Thursday 9:30am - 5:00pm Friday 9:30am - 5:00pm

Languages other than English: Spanish.

Target Population: Youth under 23.

#### St. James Infirmary

Site Name: City Clinic, St. James Infirmary

Site Address: 356 7th Street

San Francisco, CA 94103

**Site Appt. Phone Number:** (415) 554-8494

Type of Testing Offered: Blood Draws and Orasure

(Individual Risk Reduction Counseling also offered)

Test Types Used: Confidential

Days/Times:

Wednesday 6:00pm - 9:00pm

Languages other than English: Spanish and some Vietnamese.

**Target Population:** Current, former and transitional sex workers. Men, Women, Transgender-MTFs, Transgender-FTMs

Site Name: Mission Neighborhood Resource Center

Site Address: 165 Capp Street

San Francisco, CA 94110

**Site Appt. Phone Number:** (415) 869-7977

Type of Testing Offered: Confidential

(Individual Risk Reduction Counseling also offered)

Test Types Used: Orasure

Days/Times:

Saturday 3:00pm - 6:00pm

Languages other than English: Spanish and some Vietnamese.

**Target Population:** Current, former and transitional sex workers. Men, Women, Transgender-MTFs, Transgender-FTMs.

## **Tenderloin AIDS Resource Center (TARC)**

Site Name: TARC

Site Address: 187 Golden Gate Avenue

San Francisco, CA 94102

**Site Appt. Phone Number:** (415) 431-7476

Type of Testing Offered: Confidential

Test Types Used: Orasure

Days/Times:

Drop-in center:

Tuesday 8:30am - 12:00pm and 1:00pm - 3:30pm

Wednesday 8:30am - 12:00pm

Thursday 8:30am - 12:00pm and 1:00pm - 3:30pm Friday 8:30am - 12:00pm and 1:00pm - 3:30pm

Languages other than English: Spanish.

**Target Population:** Men, Women, Transgender-MTFs, Transgender- FTMs, Injection drug users.

## UCSF AIDS Health Project (AHP)

Site Name: AHP Service Center
Site Address: 1930 Market Street

San Francisco, CA 94102

Site Appt. Phone Number: (415) 502-8378 Call 502-TEST for drop-in information.

Type of Testing Offered: Anonymous and Confidential

Test Types Used: Blood Draws

Days/Times:

Tuesday 5:45pm - 7:20pm Thursday 5:45pm - 7:20pm

Languages other than English: Spanish, and use of language bank.

Target Population: Men, Women, Youth, Transgender-MTFs,

Transgender-FTMs, Injection drug users.

Site Name: Castro-Mission Health Center

Site Address: 3850 17th Street

San Francisco, CA 94114

Site Appt. Phone Number: (415) 502-8378 Call 502-TEST for appointment.

Type of Testing Offered: ATS Anonymous Test Types Used: Blood Draw and Orasure

Days/Times:

Wednesday 5:45pm - 8:30pm Blood Draw Saturday 8:45am - 11:30am OraSure

Languages other than English: Spanish, and use of language bank.

Target Population: Men, Women, Youth, Transgender-MTFs,

Transgender-FTMs, Injection drug users.

## Westside Community Mental Health

Site Name: Westside Inner City

Site Address: 973 Market Street, Suite 300

San Francisco, CA 94103

**Site Appt. Phone Number:** (415) 495-6071

Type of Testing Offered: Anonymous

Test Types Used: Blood Draw

Days/Times:

Wednesday 8:30am - 5:00pm Thursday 8:30am - 5:00pm Friday 8:30am - 5:00pm

Languages other than English: Spanish with prior appointment.

Target Population: Men, Women, Youth, Transgender-MTFs,

Transgender-FTMs, Injection drug users.

Site Name: Westside Methadone Program

Site Address: 1301 Pierce Street

San Francisco, CA 94115

**Site Appt. Phone Number:** (415) 563-8200

Type of Testing Offered: Anonymous

Test Types Used: Blood Draw

Days/Times:

Monday 7:00am - 3:00pm Tuesday 7:00am - 3:00pm

Languages: English.

Target Population: Men, Women, Youth, Transgender-MTFs,

Transgender-FTMs, Injection drug users.

## HIV Prevention, Substance Abuse and **Mental Health Services**

## **Access Helpline**

Phone Number: (415) 255-3737 / (888) 246-3333

(24 hour phone service)

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Intake and referral for mental health services, including

emergency care, counseling, adult and children

outpatient care.

Target Population: Persons on MediCal or with limited income.

Eligibility: San Francisco residents.

Costs: Full MediCal reimbursement or sliding scale, no private

insurance, MediCare for referral to clinics.

Languages other than English: Spanish and Cantonese speakers

available at most times, Filipino (Tagalog). Any language

can be arranged if necessary.

How to get services: Call.

Typical waiting period: Varies (will refer out to Westside crisis,

SFGH emergency and mobile crisis unit).

## Action Point (San Francisco AIDS Foundation)

**Site Name**: Action Point **Site Address:** 117 6<sup>th</sup> Street

San Francisco, CA 94103

**Site Appt. Phone Number:** (415) 487-3030

Cross Street/MUNI Line(s): Mission Street / 5, 14, 26,

Powell Street BART, Market Street Lines

Days/Times:

Monday, Wednesday, Friday 9:00am - 4:45pm Tuesday, Thursday 12:00pm - 4:45pm

Website: www.sfaf.org

Services: Nursing, social work, case management, medication

storage and dispensing.

**Target Population:** Homeless, marginally housed HIV Positive adults who may have mental health and substance abuse issues.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for appointment or Drop-in before

10:00am lottery on Monday.

#### AIDS Health Project (AHP)

Site Name: AIDS and Substance Abuse Program (ASAP)

Site Address: 1930 Market Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Laguna Street / F Line

**Site Appt. Phone Number:** (415) 476-3902

Days and Times:

Monday - Friday 8:30am - 6:00pm

Website: www.ucsf-ahp.org

Services: Substance abuse assessments and referrals, short and

long-term case management, drop-in support groups.

Target Population: Low income San Franciscans with substance

abuse issues.

Eligibility: San Francisco residents.

Costs: None.

Languages other than English: Spanish on request.

How to get services: Call for appointment or Walk-in. Need to

complete an intake before receiving services.

## AIDS Health Project (cont.)

Site Name: HIV Counseling and Testing Services

Site Address: 1930 Market Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Laguna Street / F Line

Site Appt. Phone Number: (415) 502-TEST

Contact Person: Barb Adler

Days/Times:

Tuesday and Thursday 5:45pm (first come first served)

Website: www.ucsf-ahp.org

Services: Counseling, referrals, education and prevention counseling and testing sites throughout San Francisco. Information on all other counseling and testing sites in San Francisco and surrounding areas. Mobile testing at health centers, drug treatment programs/facilities and needle exchange sites. Sites are anonymous (or confidential if someone needs their results in writing). Single and multiple sessions groups.

**Target Population:** Anyone ages 12 and up.

Languages other than English: Interpreters can be arranged for 1-on-1 counseling. American Sign Language.

**Eligibility:** Free for San Francisco residents.

**How to get services:** Come to 1930 Market Street during drop-in hours, or call for an appointment/information for this or other testing sites.

## AIDS Health Project (cont.)

Site Name: Prevention for Positives Services

Site Address: 1930 Market Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Laguna Street / F Line

**Site Appt. Phone Number:** (415) 476-3902

Contact person: Marshall Feldman

Days/Times:

Monday - Friday 8:30am - 6:00pm

Websites: www.ucsf-ahp.org; www.hivstopswithme.org

Services: Drop-in support and social groups for HIV Positive men

and women. Trainings for providers around prevention

issues for HIV Positive people.

Target Population: HIV Positive persons, providers.

Eligibility: San Francisco residents.

Costs: None.

Languages other than English: Interpreters available for 1-on-1

counseling.

**How to get services:** Call for an appointment.

## AIDS Health Project (cont.)

Site Name: Risk Evaluation and Counseling for Health (REACH)

Site Address: 1930 Market Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Laguna Street / F Line

**Site Appt. Phone Number:** (415) 476-3902

Contact person: Ask for REACH Officer of the Day

Days/Times:

Monday - Thursday 9:00am - 9:00pm Friday 9:00am - 5:00pm

Websites: www.ucsf-ahp.org

Services: Services primarily for HIV Negative and untested gay and

bisexual men; skills building and educational workshops, social events, individual and couples risk reduction counseling, multiple session workshops, information and referrals. Mixed status couple's counseling and specialty groups in addition to mixed status workshops available.

Target Population: HIV Negative gay and bisexual men.

Eligibility: San Francisco residents.

Costs: None.

**How to get services:** Call for an appointment.

## Alcoholics Anonymous (AA)

Site Name: Alcoholics Anonymous San Francisco

Site Address: 1821 Sacramento Street San Francisco, CA 94109

Cross Street/MUNI Line(s): Van ness Avenue / 1, 47, 49

Site Phone Number: (415) 674-1821

Hearing impaired call 711 (and ask for 415-674-1821)

Days/Times:

Office/Bookstore Monday 10:00am - 7:00pm Tuesday - Friday 10:00am - 6:00pm

Website: www.aasf.org

**Services:** Group support meetings seven days a week throughout

San Francisco helping people recover from alcoholism, achieve and maintain sobriety. AA operates a 24 hour telephone line staffed by volunteer AA members who will help find meeting times and locations convenient for callers.

Related materials and literature available at the

office/bookstore.

Costs: None.

How to get services: Call 24 hours a day to speak with a volunteer

member.

Site Name: Alcoholics Anonymous, SF Oficina Central Hispana

Site Address: 383 Valencia Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): 15<sup>th</sup> Street / 26, 49

Site Phone Number: (415) 554-8811

#### Ark of Refuge, Inc.

Site Name: Ark of Refuge, Inc.

Site Address: 1025 Howard Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / Market Street Lines

**Site Appt. Phone Number:** (415) 861-1060

Days/Times:

Office Monday - Friday 9:00am - 5:00pm

Website: www.arkofrefuge.org

Services: A faith based agency. HIV prevention education, case

management, medical services, HIV Housing, substance abuse groups, youth, multiple session groups and individual

counseling. Homeless and hunger prevention.

Target Population: Traditionally under-served clients.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for an appointment.

#### **Asian American Recovery Services**

Site Name: Asian American Recovery Services

Site Address: 965 Mission Street, Suite 325

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 14, 19 Site Appt. Phone Number: (415) 541-9404

Days/Times:

Monday - Friday 9:00am - 5:30pm

Website: www.aars-inc.org

Services: Inpatient and outpatient drug rehabilitation and detox,

health education, family and individual counseling, crisis intervention, prevention case management, referrals. Comprehensive Outreach Project for Asian/Pacific Islander Substance Abusers (COPPASA) provides street-based outreach, education and prevention services. HIV, TB, Hopatitis B, and STD testing provided for clients.

 $\label{eq:continuous} \mbox{Hepatitis B, and STD testing provided for clients.}$ 

**Target Population:** Asian and Pacific Islanders. Others according to availability.

Costs: Sliding scale, no one turned away for lack of funds.

**Languages other than English:** Cantonese, Mandarin, Filipino (Tagalog), and Vietnamese.

How to get services Call for intake and assessment, walk-in.

**Typical waiting period**: Usually same day for intake and assessment, varies for placement into programs.

## Asian Pacific Islander (API) Wellness Center

Site Name: API Wellness Center

Site Address: 730 Polk Street, 4<sup>th</sup> Floor

San Francisco, CA 94109

Cross Street/MUNI Line(s): Ellis Street / 19, 38, 47, 49 Site Appt. Phone Number: (415) 292-3400 / TTY: 292-3410

Days/Times:

Monday - Friday 9:30am - 5:30pm

Website: www.apiwellness.org

**Services:** Culturally sensitive HIV/AIDS education, individual and multiple group sessions and prevention programs, one-on-one HIV counseling, street and bar outreach, workshops, support groups, social marketing activities and theater programs. Services, prevention and discussion groups for

HIV Positive and HIV Negative.

Target Population: Men who have sex with men (MSM), lesbian, bisexual and questioning youth, transgendered persons, immigrants and refugees, incarcerated and runaway youth, substance users, and sex workers. Asians, Pacific Islanders and their families.

Costs: None.

Languages other than English: Cambodian, Cantonese, Hawaiian, Urdu, Korean, Japanese, Hindi, Gujrat, Laotian, Mandarin, Spanish, Tagalog, Tahitian, Thai and Vietnamese.

How to get services: Call or Drop-in.

## BAART Methadone Clinic (Bay Area Addiction Research and Treatment, Inc.)

Site Name: BAART Methadone Clinic

Site Address: 1111 Market Street, 1st Floor

San Francisco, CA 94103

Cross Street/MUNI Line(s): 7<sup>th</sup> Street / Market Street Lines

Site Appt. Phone Number: (415) 863-3883

Days/Times:

Monday - Friday 6:00am - 2:00pm

Contact Person: Dan Graney Website: www.baartcdp.com

Services: Outpatient rehabilitation for reduction of criminal behavior

and illicit drug abuse. Detox counseling and referrals for

opiates users. AIDS education and prevention.

Eligibility: Age 18 or over.

**Costs:** Vary according to service. Maintenance is \$250/month.

Private insurance accepted. \$12.50/treatment.

Languages other than English: Chinese, Spanish.

**How to get services:** Call for an appointment, Walk-in. Photo ID required.

Typical waiting period: Outpatient detox same day service.

## **Bay Area Young Positives**

Site Name: Bay Area Young Positives

Site Address: 518 Waller Street

San Francisco, CA 94117

Cross Street/MUNI Line(s): Steiner Street / 6, 7, 24, 66, 71, J, N

**Site Appt. Phone Number:** (415) 487-1616

Days/Times:

Monday - Friday 10:00am - 7:00pm

Website: www.baypositives.org

Services: Peer based emotional support and educational workshops.

One on one prevention for positives counseling and social

events. Street and internet outreach, HIV testing.

Target Population: HIV Positive people 26 years old and under.

Costs: None.

Languages other than English: Spanish, Tagalog and sign

language by appointment.

How to get services: Call for appointment.

## **Bayview Hunter's Point Foundation**

Site Name: AIDS Emotional Support Unit

Site Address: 1625 Carroll Street

San Francisco, CA 94124

Cross Street/MUNI Line(s): 3<sup>rd</sup> Street / 29, 54 Site Appt. Phone Number: (415) 822-8200

Days/Times:

Monday - Friday 7:30am - 3:30pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Provides client and family members with individual

assessments, case management, referrals and practical assistance including: food, clothing, and transportation. Prevention group for positives meeting two times a month.

Target Population: Children and adults, and people living with

HIV/AIDS.

Eligibility: Ages 22-59 in need of mental health services.

Costs: None.

Languages other than English: Spanish.

How to get services: Walk-in or call for an appointment.

#### **Bayview Hunters Point Foundation (cont.)**

Site Name: Center for Problem Drinking

Site Address: 1625 Carroll Street

San Francisco, CA 94124

Cross Street/MUNI Line(s): 3<sup>rd</sup> Street / 15 Site Appt. Phone Number: (415) 822-6727

Days/Times:

Monday - Friday 7:30am - 3:30pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Outpatient alcohol and drug treatment programs.

Substance abuse education, prevention and information.

Eligibility: Age 18 or over with a history of substance abuse. San

Francisco residents.

Costs: Sliding scale.

Languages other than English: Spanish.

How to get services: Call or Walk-in for appointment.

Typical waiting period: Within one week.

#### **Bayview Hunter's Point Foundation (cont.)**

Site Name: Outpatient Methadone Maintenance Program

Site Address: 1625 Carroll Street

San Francisco, CA 94124

Cross Street/MUNI Line(s): 3<sup>rd</sup> Street / 15, 29, 54

**Site Appt. Phone Number:** (415) 822-8200

Days/Times:

Monday - Friday 6:00am - 3:30pm Saturday - Sunday 7:00am - 11:45am

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Serves individuals who are unable to stop the use of heroin

without medical assistance.

Eligibility: Applicant must show withdrawal symptoms and be opiate

dependent.

Costs: \$50 Money Order to start program; sliding scale for

methadone maintenance.

Languages other than English: Spanish.

How to get services: Call for appointment. Must be clean at least

24 hours. Photo ID required.

Typical waiting period: Varies.

## **Bayview Hunters Point Foundation (cont.)**

Site Name: Youth Services
Site Address: 5015 3<sup>rd</sup> Street

San Francisco, CA 94124

Cross Street/MUNI Line(s): Quesada Street / 15, 23, 24, 44, 54

**Site Appt. Phone Number:** (415) 822-1585

Days/Times:

Monday - Friday 9:00am - 7:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Individual, group, family drug/alcohol counseling and

prevention services, after school programs, home supervision for juvenile offenders, school-based outreach

supervision for juvenile offenders, school-based out

and support groups.

**Target Population:** Youth ages 11-22, primarily African American. **Eligibility:** Will provide services to all youth (ages 10-22 years).

Costs: None.

How to get services: Walk-in.

# Black Brothers Esteem (San Francisco AIDS Foundation)

Site Name: San Francisco AIDS Foundation

Site Address: 995 Market Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 5, 14, 26, Market Street Lines

**Site Appt. Phone Number:** (415) 487-8018

Days/Times:

Monday - Friday 9:00am - 5:00pm (evenings by appointment)

Website: www.sfaf.org e-mail: bbe@sfaf.org

Services: Events, forums, weekly groups for HIV Positive and HIV

Negative men addressing HIV prevention issues.

Target Population: African American gay and bisexual men.

Costs: None.

Languages other than English: Spanish. How to get services: Call for appointment.

## Black Coalition on AIDS (BCA)

Site Name: Black Coalition on AIDS

(see also Man-2-Man, New Village, Rafiki House)

**Site Address:** 984 Folsom Street, 3<sup>rd</sup> Floor San Francisco, CA 94107

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 12, 19, Market Street Lines

**Site Appt. Phone Number:** (415) 641-0485

Days/Times:

Monday - Friday 9:30am - 5:00pm

Website: www.bcoa.org

Services: HIV/AIDS education and prevention, individual and group

support. Anger management and outreach.

Target group: African Americans at high risk for HIV. All welcome.

Costs: No charge.

How to get services: Call or Drop-in for appointment.

## California Prostitute Education Project (CAL-PEP)

Site Name: California Prostitute Education Project

**Site Address:** 984 Folsom Street, 3<sup>rd</sup> Floor San Francisco, CA 94107

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 12, 19, Market Street Lines

Site Appt. Phone Number: (415) 543-2208

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.calpep.org

Services: Health education, condoms, bleach, women's day

treatment, support groups, HIV testing, mobile testing van, prevention case management, female health screening, outreach, single session groups and individual risk reduction counseling. Services provided in San Francisco

and the East Bay.

Target Population: Sex industry workers and their sexual partners,

IV drug users, crack and other substance users, homeless,

and transgenders.

Costs: None.

Languages other than English: Spanish (by arrangement at the

Oakland site only).

How to get services: Call.

Waiting period to get appt: Varies.

Site Name: California Prostitute Education Project

Site Address: 405 14<sup>th</sup> Street #162

Oakland, CA 94612

**Site Appt. Phone Number:** (510) 874-7850

Days/Times:

Monday - Friday 8:30am - 5:00pm

Website: www.calpep.org

#### **Castro Country Club**

**Site Name:** Castro Country Club **Site Address:** 4058 18<sup>th</sup> Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Castro Street / F,K,L,M lines, 24, 33

**Site Appt. Phone Number:** (415) 552-6102

Days/Times:

Monday -Thursday 12:00pm - 11:00pm Friday 12:00pm - 1:00am Saturday 10:00am - 1:00am Sunday 10:00am - 11:00pm

Website: www.castrocountryclub.org

Services: Meeting place to hang out and socialize as an alternative to

the bar scene. Coffee/espresso bar, TV room, board game

room, and pinball/video game room. Outdoor patio.

Target Population: Gay, lesbian, bisexual, transgender recovery

community.

Costs: None.

## Center for Special Problems (SFDPH)

Site Name: Center for Special Problems

Site Address: 1700 Jackson Street

San Francisco, CA 94109

Cross Street/MUNI Line(s): Van Ness Avenue / 19, 27, 47, 49

**Site Appt. Phone Number:** (415) 292-1500

Days/Times:

Monday, Wednesday, Thursday 8:00am - 8:30pm Tuesday, Friday 8:00am - 5:00pm Call for intake: 9:30am - 11:30am 2:00pm - 4:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Specialized individual, couple and group counseling

including offender services for people involved in the criminal justice system. Services for victims of physical or sexual abuse, gays, lesbians, bisexuals and transgenders.

Agency offers medication and HIV counseling.

**Target Population:** People struggling with their sexual orientation or

gender identity.

Eligibility: San Francisco residents, proof of residency and income.

**Costs:** Sliding scale, MediCal, MediCare, private insurance accepted.

Languages other than English: Cantonese, Spanish, and Mandarin.

How to get services: Call first.

## Central City Older Adults Mental Health

Site Name: Health Liaison Team (SFDPH)

Site Address: 90 Van Ness Avenue San Francisco, CA 94102

Cross Street/MUNI Line(s): Fell Street / 47, 49, Market Street Lines

**Site Appt. Phone Number:** (415) 558-5900

Days/Times:

Monday - Friday 8:30am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Mental health services, including crisis outreach,

psychiatric evaluations, individual, family and group therapy, home visits, medications, case management, referrals to community programs. Agency provides evaluation and admission to the City's Mental Health

system and case management program.

Target Population: Residents of South of Market and

Tenderloin Districts.

Eligibility: San Francisco residents ages 60 and over.

Costs: Sliding scale, MediCal, MediCare, private insurance accepted.

Languages other than English: Tagalog, French, and Spanish.

How to get services Call for appointment.

# Chinatown North Beach Clinical and Mental Health Services (SFDPH)

Site Name: Chinatown North Beach Clinical and Mental Health

Services

Site Address: 729 Filbert Street

San Francisco, CA 94133

Cross Street/MUNI Line(s): Columbus Avenue / 15, 30, 45

**Site Appt. Phone Number:** (415) 352-2000

Days/Times:

Monday - Friday 8:30am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Psychiatric evaluations, crisis intervention, individual

therapy, family intervention, medications, acupuncture, group activities and therapy, crisis outreach, consultations, day treatment program. Evaluation and admission to the City's Mental Health system, case management program

and socialization groups.

Target Population: Residents of Chinatown and North Beach

Districts.

Eligibility: Age 14 or over with a psychiatric problem.

Costs: Sliding scale, MediCal, MediCare, private insurance accepted.

Languages other than English: Cambodian, Cantonese, Mandarin,

Italian, Vietnamese, Thai, and Laos.

**How to get services:** Walk-in between 9:00-11:00am and 1:00-3:00pm or call for an appointment.

## City Clinic (SFDPH)

Site Name: City Clinic

(see also Partner Counseling and Referral Services, St. James Infirmary, STD Prevention and Control Services)

Site Address: 356 7<sup>th</sup> Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Folsom Street / 19, 26, 27, 47

**Site Appt. Phone Number:** (415) 487-5500

Days/Times:

Monday, Wednesday Friday 8:00am - 4:00pm Tuesday 1:00pm - 6:00pm

Drop-in:

Thursday 1:00pm - 4:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Confidential evaluation, diagnosis and treatment of

sexually transmitted diseases. Offers hepatitis vaccinations, HIV antibody counseling and testing, STD/HIV risk reduction counseling, and prevention case management.

reduction counseling, and prevention case management. Clinic also offers family planning, morning after pill, pregnancy testing and referrals, post exposure prevention

(PEP).

Eligibility: Age 12 and over.

**Costs:** \$10. MediCal accepted. No one will be denied services for lack of funds.

Languages other than English: Cantonese, Chinese, Filipino

(Tagalog), Mandarin, Russian and Spanish.

How to get services: Walk-in during drop-in hours.

# **Cocaine Anonymous**

**Site Appt. Phone Number:** (415) 821-6155

Website: www.ca.org

Days/Times:

24 hour helpline

**Services:** A phone message gives free listings of local meetings, members to contact and support for people who desire to

end their addiction.

# **Co-dependents Anonymous**

**Site Appt. Phone Number:** (415) 905-6331

Days/Times:

24 hour helpline

Website: www.codependents.org

**Services:** Free phone counseling/referrals and meetings for people with co-dependency issues.

#### Cole Street Youth Clinic

Site Name: Cole Street Youth Clinic

Site Address: 555 Cole Street

San Francisco, CA 94117

Cross Street/MUNI Line(s): Haight Street / 6, 7, 33, 37, 43, 66, 71, N

**Site Appt. Phone Number:** (415) 751-8181

Days/Times:

Monday - Friday 9:30am - 5:30pm Wednesday 9:30am - 1:00pm

Drop-in:

Thursday 2:00pm - 6:00pm

Website: www.huckleberryyouth.org

**Services:** Case management, therapy, medical care, health promotion,

prevention and education services, peer services, crisis intervention, group and one-on-one intervention and

counseling.

Target Population: High risk youth ages 12-21.

Costs: Sliding scale, MediCal accepted. Family planning services are

free

Languages other than English: Spanish, Cantonese, Mandarin.

How to get services: Call for an appointment.

Typical waiting period: 1-2 days for an appointment. Crisis

intervention available immediately. Case management appointments vary from same day up to 2 days.

# Dimensions at Castro Mission Health Center (SFDPH)

Site Name: Dimensions at Castro Mission Health Center

Site Address: 3850 17<sup>th</sup> Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Noe Street / 22, 24, Market Street Lines

**Site Appt. Phone Number:** (415) 487-7589

Days/Times:

Thursday 5:00am - 8:00pm

Contact Person: Dafna Wu

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Primary medical care, mental health services, case

management, family planning, peer support, counseling, referrals and confidential HIV testing.

Target Population: Gay, lesbian, bisexual, transgender, and

questioning youth ages 12-25.

Eligibility: No special requirements for services.

**Costs:** Sliding scale, MediCal, MediCare, Healthy Families, San Francisco Health plan, private insurance accepted.

Languages other than English: Spanish and Cantonese.

How to get services: Drop-in or call for appointment (best to call

tirst).

**Typical Waiting Period:** Appointments available weekly. Waiting time varies.

## **Drug Court Treatment**

Site Address: San Francisco County Jail Cross Street: Bryant Street / 27, 47

**Site Appt. Phone Number:** (415) 222-6150

Days/Times:

Monday - Friday 8:30am - 5:00pm

Services: Substance Abuse assessments and referrals to local

San Francisco agencies for treatment.

Eligibility: Men and women referred by the San Francisco Criminal

Justice System for drug treatment.

Cost: None.

Languages other than English: Spanish.

## El Ambiente / Aguilas Inc.

Site Address: 1841 Market Street, 3rd Floor

San Francisco, CA 94103

Cross Street/MUNI Line(s): Guerrero Street / Market Street Lines

**Site Appt. Phone Number:** (415) 558-8403

Days/Times:

24 hour voicemail

Website: www.sfaguilas.org

Services: Agency offers HIV prevention, relapse prevention and

empowerment through peer-based social and support

groups.

Target Population: Gay and bisexual Latino men.

Eligibility: 18 and over.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for meeting times, locations and

appointments.

## Family Service Agency of San Francisco

Site Name: Family Service Agency of San Francisco

Site Address: 1010 Gough Street

San Francisco, CA 94109

Cross Street/MUNI Line(s): Eddy Street / 47, 19

**Site Appt. Phone Number:** (415) 474-7310

Days/Times:

Monday - Friday 8:30am - 5:00pm Some evenings by appointment

Website: www.fsasf.org

Services: Support, education and counseling for parents facing

substance abuse and child abuse issues. Mental health services for families raising young children, including

infants. Teen parenting/pregnancy program.

Target Population: Parents, teens, Japanese family program,

seniors.

Eligibility: San Francisco residents.

Costs: Varies.

Languages other than English: Spanish, Japanese.

**How to get services:** Call for an appointment.

## Filipino Task Force on AIDS

Site Name: Filipino Task Force on AIDS

Site Address: 109 Bartlett Street , Suite 204

San Francisco, CA 94110

Cross Street/MUNI Line(s): 22nd Street / 14, 49, BART

**Site Appt. Phone Number:** (415) 920-2630

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.ftfa.org

Contact Person: Dennis Maillin

Services: Prevention case management, emotional support, referrals,

treatment information, counseling, financial assistance, language interpretation, HIV prevention education, practical

support and outreach.

Target Population: Filipino population, non-Filipinos, their partners

and friends.

**Costs:** None. Proof of income and residency for CARE clients.

Languages other than English: Filipino (Tagalog).

How to get services: Call for an appointment or Walk-in.

# **Focus on Recovery**

**Site Phone Number:** 1-800-888-9383

Days/Times:

24 hour free help line

Website: www.focushealthcare.com

Services: Counseling for substance abuse issues. Referrals to local

agencies.

Eligibility: Substance users.

Languages other than English: Limited Spanish.

## Freedom From Alcohol and Drugs Inc. (FAD)

Site Name: Freedom From Alcohol and Drugs Inc.

Site Address: 1353 48<sup>th</sup> Avenue

San Francisco, CA 94122

Cross Street/MUNI Line(s): Judah and Irving Streets / N

**Site Appt. Phone Number:** (415) 665-8077

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.ca.org

Services: 12-step substance use counseling. Inpatient work program.

Target Population: Adult men.

Eligibility: Men ages 18 and up. Must be clean for a minimum of 72 hours and willing to make a 6-month or longer substance

free commitment.

**Costs:** \$300 per month for clients receiving GA, \$450 per month for SSI or SDI recipients, \$400-\$550 per month for people

enrolled in a work program. \$600 extended living, \$450

sunset seniors.

Languages other than English: Spanish on request.

**How to get services:** Call 7 days a week for appointments. Dually diagnosed or patients taking medication may need a

doctor's note.

**Typical waiting period:** 72 hour verified detox.

## Friendship House Association of American Indians

Site Name: Friendship House Association of American Indians

Site Address: 80 Julian Avenue

San Francisco, CA 94103-3547

Cross Street/MUNI Line(s): 15<sup>th</sup> Street / 14, 26 Site Appt. Phone Number: (415) 431-6323

Contact person: Intake Coordinator

Days/Times:

Monday - Friday 8:00am - 5:00pm

**Website:** http://friendshiphousesf.securedata.net//HOME.html **Services:** Residential, vocational, alcohol and drug rehabilitation.

Maximum stay is 90 days.

**Target Population:** Native Americans with drug or alcohol problems. **Costs:** Fees vary. General assistance, private insurance accepted.

Languages other than English: Navajo

**How to get services:** Call for an appointment or Walk-in.

## GayLife

(San Francisco AIDS Foundation)

Site Name: GayLife

Site Address: 995 Market Street, Suite 200

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 5, 14, 26, Market Street Lines

Site Appt. Phone Number: (415) 788-LIFE

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.gaylife.org

Services: Single and multiple session groups, outreach, events.

Target Population: Gay and bisexual men.

Costs: None.

## Glide Extended Family Recovery Program

Site Name: Glide Extended Family Recovery Program

Site Address: 330 Ellis Street, Suite 105

San Francisco, CA 94102

Cross Street/MUNI Line(s): Taylor Street / 27, Market Street Lines

**Site Appt. Phone Number:** (415) 674-6020

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.glide.org

Services: Substance abuse, co-dependency, anger management,

counseling, incest survivor groups, parenting classes,

support groups for men and women.

Target Population: Low income residents of the Tenderloin.

Eligibility: Must be ages 18 and older.

Costs: None.

**How to get services:** Walk-in, referral, or call for an appointment.

#### Glide Health Services

Site Name: Glide Health Services

Site Address: 330 Ellis Street, Room 418 San Francisco, CA 94102

Cross Street/MUNI Line(s): Taylor Street / 27, Market Street Lines

**Site Appt. Phone Number:** (415) 674-6160

Days/Times:

Monday - Friday 10:00am - 5:00pm

Website: www.glide.org

Services: AIDS education, information and referrals, outreach, one-

on-one individual and family counseling, individual risk reduction counseling, case management, support groups and treatment services. HIV testing and counseling, single

session groups.

**Target Population:** Low income residents of the Tenderloin.

Costs: None.

Languages other than English: Spanish.

**How to get services** Walk-in or call for an appointment.

#### **Golden Gate for Seniors**

Site Name: Golden Gate for Seniors

Site Address: 637 South Van Ness Avenue

San Francisco, CA 94110

Cross Street/MUNI Line(s): 17<sup>th</sup> Street / 14, 49 Site Appt. Phone Number: (415) 626-7553

Contact Person: Cyrus Carter

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.catsinc.org

Services: Drug treatment for men and women.

Target Population: Chemically dependent men and women ages 55

and up.

Costs: Sliding scale: No one turned away.

How to get services: Call for an appointment. Client must be 24

hours clean and sober.

**Typical waiting period:** 2 weeks to 1 month.

# Haight Ashbury Free Clinic

Site Name: Alcohol Treatment Services

Site Address: 425 Divisadero Street, Suite 201

San Francisco, CA 94117

Cross Street/MUNI Line(s): Oak Street / 6, 24, 7, 71

**Site Appt. Phone Number:** (415) 487-5634

Contact Person: Jamie Matter

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.hafci.org

Services: Outpatient alcohol and drug treatment for men and women.

Groups individual and couples.

**Eligibility:** San Francisco residents. **Costs:** None. Donations encouraged.

How to get services: Call for appointment. Proof of TB test needed.

Typical waiting period: Within 2-4 weeks.

## Haight Ashbury Free Clinic (cont.)

Site Name: Haight Ashbury Youth Outreach Center

Site Address: 529 Clayton Street

San Francisco, CA 94117

Mailing Address: PO Box 170427

San Francisco, CA 94117

Cross Street/MUNI Line(s): Haight Street / 7, 33, 37, 43, 71, N

**Site Appt. Phone Number:** (415) 565-1942

Days/Times:

Monday, Wednesday, Thursday 11:00am - 1:00pm Tuesday, Friday 3:00pm - 5:00pm Outreach: 10:00am - 6:00pm

Website: www.hafci.org

Services: HIV prevention education, Hepatitis and overdose prevention, needle exchange, crisis intervention, condom distribution, showers, clothing, snacks, outreach to homeless and runaway youth. Referrals and harm reduction counseling geared towards youth who inject. Scheduling for

medical clinic and detox.

Target Population: Homeless and/or runaway youth in the Haight.

Costs: None.

Languages other than English: None.

How to get service: Walk-in. Outreach worker will set up detox and

medical appointments.

**Typical waiting period:** 1-3 days for medical and detox when made by outreach worker.

## Haight Ashbury Free Clinic (cont.)

Site Name: Substance Abuse Treatment

Site Address: 529 Clayton Street

San Francisco, CA 94117

Cross Street/MUNI Line(s): Haight Street / 6, 7, 33, 37, 43, 71, 66

**Site Appt. Phone Number:** (415) 565-1908

Contact person: Denise Williams

Days/Times:

Monday - Thursday 10:00am - 6:00pm Friday 12:30pm - 6:00pm

Website: www.hafci.org

**Services:** Outpatient detox. HIV risk reduction counseling, prevention case management, HIV counseling and testing, outreach.

Eligibility: San Francisco residents.

Languages other than English: Chinese, Filipino, Japanese,

Spanish.

Costs: None. Donations encouraged.

How to get service: Drop-in for preliminary intake.

Typical waiting period: 1 week. Same day often available on

standby basis.

# Harbor Light Detox Center (Salvation Army)

Site Name: Harbor Light Detox Center
Site Address: 1275 Harrison Street
San Francisco, CA 94103

Cross Street/MUNI Line(s): 9<sup>th</sup> Street / 19, 27, 47

**Site Appt. Phone Number:** (415) 503-3000

Days/Times:

Monday-Friday 8:00am - 4:30pm Intake: 9:00am - 4:30pm only

Website: www.tsagoldenstate.org

Services: Residential alcohol and drug treatment program.

Detox unit.

Costs: Sliding scale.

How to get services: Referral from a doctor or social worker. Clients

may call in for an appointment.

Typical waiting period: 2-4 weeks.

## Health Initiatives for Youth (HIFY)

Site Name: Health Initiatives for Youth

Site Address: 235 Montgomery Street, Suite 430

San Francisco, CA 94104

Cross Street/MUNI Line(s): Market Street / Market Street Lines

**Site Appt. Phone Number:** (415) 274-1970

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.hify.org

Services: Resource library that provides prevention and educational

information about HIV. Prevention and promotion training sessions, self-esteem workshops, substance use, peer-based programs, HIV Positive youth speakers bureau, youth zines, harm reduction, and leadership training.

**Target Population:** Youth ages 12-25.

Eligibility: For youth services, client must be between

12-24 years old.

Costs: Free.

How to get services May call directly, or be referred by a social

service agency.

## Hermanos de Luna y Sol (Mission Neighborhood Health Center)

Site Name: Hermanos de Luna y Sol Site Address: 240 Shotwell Street San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 49, 22, 33, BART

Site Appt. Phone Number: (415) 552-1013 ext. 212

Contact person: Jose Navarette

Days/Times:

Tuesday - Wednesday 6:30pm - 9:00pm **Website:** www.dph.sf.ca.us/chn/healthcenters.htm

Services: Prevention, support and discussion group for HIV Positive

and HIV Negative gay and bisexual Latino men and youth focusing on the social and cultural issues affecting this

population.

Target Population: Gays and bisexuals, transgenders and Latino

men. Spanish speaking only.

Eligibility: Spanish speaking men, transgenders and youth.

Costs: None.

Languages other than English: Spanish only.

How to get services: Call for intake appointment prior to group

meeting. Groups held Monday 6:30-9:00pm. On-going

groups Wednesday evenings.

## **HIV Assessment and Prevention Service** (HAPS at SFGH)

Site Name: HIV Assessment and Prevention Service Site Address: 1001 Potrero Avenue, Bld 100, 3<sup>rd</sup> Floor

San Francisco, CA 94110

Cross Street/MUNI Line(s): 23<sup>rd</sup> Street / 9, 33, 47, 48 (Free shuttle from BART@24<sup>th</sup> St)

**Site Appt. Phone Number:** (415) 206-8972

Days/Times:

Monday - Friday 8:00am - 4:30pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: HIV counseling ,testing and referral, partner counseling and

referral services.

Eligibility: Must register as an SFGH outpatient.

Costs: Sliding scale.

Languages other than English: Interpreters available in any

language.

How to get services: Call first.

#### Horizons Unlimited of SF, Inc.

Site Name: Horizons Unlimited of SF, Inc.

Site Address: 440 Potrero Avenue

San Francisco, CA 94110

Cross Street/MUNI Line(s): 17<sup>th</sup> Street / 9, 22, 33

**Site Appt. Phone Number:** (415) 487-6700

Days/Times:

Monday - Thursday 9:00am - 7:00pm Friday 9:00am - 6:30pm

Website: www.horizonsunlimited.org

Contact person: Donna Saffioti, AIDS Prevention Services

**Services:** Drug and alcohol education, HIV/AIDS education, crisis intervention, employment counseling, street outreach, peer

support, harm reduction and referrals and leadership. **Target Population:** Latino youth, 12-26 years old.

Eligibility: San Francisco residents.

Costs: None.

Languages other than English: Spanish.

How to get services: Prefers referrals from clinic, school, or Junior

Parole officer, but Walk-ins accepted.

## Institute for Community Health Outreach (ICHO)

Site Name: Institute for Community Health Outreach

(see also NIA Project, Women and Family Community

Health Project)

**Site Address:** 2017 Mission 2<sup>nd</sup> Floor

San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 49, 33, 22, BART

**Site Appt. Phone Number:** (415) 522-4246

Days/Times:

Monday - Friday 8:30am - 5:30pm

Website: www.ichoca.org

Services: This community based organization provides

comprehensive trainings for community health outreach workers dedicated to health promotion and disease

prevention.

Eligibility: Anyone who desires to be a community health outreach

worker.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for an appointment or apply at web site.

#### Instituto Familiar de la Raza

Site Name: Instituto Familiar de la Raza

Site Address: 2919 Mission Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 25<sup>th</sup> Street / 14, 49, BART

**Site Appt. Phone Number:** (415) 647-4141

Contact Person: Berta Hernandez

Days/Times:

Monday - Friday 8:00am - 7:00pm

**Services:** HIV prevention and education programs, outreach, street theatre, special events, multiple session groups, individual

risk reduction counseling, bilingual/bicultural health education, support groups for HIV Positive people where

prevention issues are discussed.

Target Population: Latino community, gay men, lesbians, and

transgenders.

Costs: None for HIV prevention services, sliding scale for mental

health services.

Languages other than English: Spanish.

How to get services: Call for appointments or Drop-ins.

#### **Iris Center**

Site Name: Iris Center

Site Address: 333 Valencia Street, Suite 222

San Francisco, CA 94103

Cross Street/MUNI Line(s): 14<sup>th</sup> Street / 14, 22, 26, BART

Site Appt. Phone Number: (415) 864-2364

Days/Times:

Monday - Thursday 9:00am - 5:30pm

Evenings by appointment

Website: www.iriscenter.org

Services: Outpatient counseling for women with poly drug or alcohol

abuse problems. AIDS/HIV education, prevention and risk reduction services. Individual and multiple group sessions

for dually and triply diagnosed homeless women. Individual, couple and family counseling, outreach. Prevention group for HIV Positive women in recovery.

Target Population: Women and transgenders ages 18 and older.

Costs: Varies up to \$40. MediCal accepted for substance abuse

services, sliding scale.

Languages other than English: Some Spanish translation.

How to get services: Walk-in or call for appointment.

**Typical waiting period:** 2 months for mental health, no wait for other

services.

#### Jelani House, Inc.

Site Name: Jelani House

Site Address: 1601 Quesada

San Francisco, CA 94124

Cross Street/MUNI Line(s): Lane Street / 15, 23, 44

**Site Appt. Phone Number:** (415) 822-5977

Days /Times:

Monday - Friday 8:00am - 5:00pm Phones answered 24 hours/day

Services: Residential substance abuse treatment for pregnant women. Case management, parenting and prenatal classes, HIV prevention and education, GED prep, vocational training, medical service coordination, individual and group counseling. Homeless program, outpatient treatment program, and men's residential program.

**Target Population:** Substance abusers, women in first or second trimester, and women with children ages 5 years and under.

Costs: Sliding scale.

Languages other than English: Spanish.

How to get services: Call first for an appointment. Bring case

paper work.

#### **Kaiser Permanente**

**Site Name**: Kaiser Permanente **Site Address:** 2241 Geary Blvd

San Francisco, CA 94115

Cross Street/MUNI Line(s): Divisadero Street / 38, 38L

**Site Appt. Phone Number:** (415) 833-3450

Contact Person: Tim Regan

Days /Times:

Monday - Friday 9:00am - 5:00pm Thursday 9:00am - 7:00pm

(Drop-in) HIV testing:

Thursday night 6:00pm - 7:00pm

Website: www.kaiserpermanente.org

Services: Prevention resources, library for youth, information and

referrals for prevention and care services, support groups

and classes.

Target Population: Free for Kaiser members.

Eligibility: Kaiser membership.

Languages other than English: Some Chinese and Spanish

pamphlets.

How to get Services: Call or Walk-in.

## Larkin Street Youth Center

Site Name: Larkin Street Youth Center

Site Address: 1044 Larkin Street

San Francisco, CA 94109

Cross Street/MUNI Line(s): Post and Sutter Streets / 19, 27, 49

Site Appt. Phone Number: (415) 673-0911

Days/Times:

Medical Clinic:

Monday - Friday 10:30am - 1:30pm 2:30pm - 6:30pm

Closed for lunch:

Monday - Friday 1:00pm - 2:00pm

Drop-in:

Monday - Friday 9:30am - 9:00pm

Website: www.larkinstreet.org

**Services:** Case management, shelter, HIV prevention services, showers, clothing, vocational training, GED workshop,

tutoring, outreach, snacks, medical care, and independent living program. Job training, multiple group sessions and

individual risk reduction counseling.

Target Population: Run-away and homeless teens.

Eligibility: Ages 12-23.

Costs: None.

Languages other than English: Spanish.

How to get services Walk-in, bring identification. Referrals

necessary for housing.

Typical waiting period: 1 or more hours, usually within the same

day.

## **Liberation House**

Site Name: Liberation House

Site Address: 1726 Steiner Street

San Francisco, CA 94115

Cross Street/MUNI Line(s): Post Street / 22, 38

**Site Appt. Phone Number:** (415) 563-4357

Days/Times:

24 hours/ 7days a week

**Services:** A 4-month residential drug and alcohol treatment program.

Graduates are referred and placed in permanent housing.

Target Population: People addicted to drugs and alcohol.

Costs: Sliding scale.

Languages other than English: Spanish.

How to get services: Call for intake.

## Linea Nocturna

Site Name: Linea Nocturna

**Site Appt. Phone Number:** (415) 989-5212

Days/Times:

6:00pm - 12:00am daily

Website: www.sfsuicide.org

Services: Crisis hotline offering information and referrals to mental

health services and agencies for Spanish speakers. Emotional support, suicide prevention and crisis

intervention.

Languages other than English: Spanish.

# Lyon-Martin Women's Health Services

Site Name: Lyon-Martin Women's Health Services

Site Address: 1748 Market Street, Suite 201

San Francisco, CA 94102

Cross Street/MUNI Line(s): Gough Street / 6, 7, 26, 71, F

**Site Appt. Phone Number:** (415) 565-7667

Days/Times:

Monday - Friday 8:30am - 5:00pm Wednesday 11:00am - 7:30pm

Drop-in:

Monday, Thursday 1:00pm - 3:00pm Tuesday 8:30am - 11:00am

Website: www.lyon-martin.org

Services: Prevention education, family planning, support groups,

case management, smoking cessation, primary health care

and HIV prevention services.

Target Population: All women, including special services for

lesbians.

Eligibility: Women and transgenders.

Costs: Sliding scale.

Languages other than English: Spanish, American Sign Language

by appointment.

How to get services: Call for an appointment or Walk-in.

**Typical waiting period:** Drop-ins first come first served.

Appointments usually within a month.

## **LYRIC**

## (Lavender Youth Recreation and Information Center)

Site Name: LYRIC

Site Address: 127 Collingwood Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): 18<sup>th</sup> Street near Castro Street / 24, 33,

K, L, M

Site Appt. Phone Number:

(415) 703-6150; 800-246-PRIDE info/talkline: (415) 863-3636

Days/Times:

Monday - Friday 10:00am - 6:00pm

info/talkline:

Monday-Saturday 6:30pm - 9:00pm

Wesite: www.lyric.org

Services: Discussion groups for gay, lesbian, bisexual, transgender,

and questioning youth. Social/recreational activities, workshops, events. HIV prevention, education and materials, job training, after school program, outreach multi/single session groups. Prevention for positives, "Wellness program" discussion groups of HIV Positive and

HIV Negative youth.

Target Population: Gay, lesbian, bisexual, and questioning youth,

ages 23 and under.

Costs: None.

Languages other than English: Spanish, Tagalog by request.

How to get services: Call or Walk-in.

# Man-2-Man (Black Coalition on AIDS)

Site Name: Man-2-Man

Site Address: 984 Folsom Street, 3<sup>rd</sup> Floor

San Francisco, CA 94107

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 12, 27, Market Street Lines

**Site Appt. Phone Number:** (415) 615-9945

Contact Person: Francis Broome

Days/Times:

Monday - Friday 9:00am - 5:00pm, or by appointment

Email: man2man@bcoa.org

Website: www.bcoa.org

Services: Retreats, groups, community events designed to build a

better Black gay community.

Target Population: Black gay men of all backgrounds.

Costs: None.

How to get services: Call or email for an appointment.

# McMillan/Fell Drop-In Center

Site Name: McMillan/Fell Drop-In Center

Site Address: 39 Fell Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Van Ness Avenue / Market Street Lines

**Site Appt. Phone Number:** (415) 241-1180

Days/Times:

24 hours/ 7days a week

Website: www.catsinc.org

Services: Drop-in counseling and referrals to agencies, detox and

treatment programs.

Target Population: Persons with substance abuse issues.

Costs: None.

Eligibility: Intoxicated homeless residents of San Francisco.

How to get services: Walk-in.

#### Milestones

Site Name: Milestones

Site Address: 291 Tenth Street

San Francisco, CA 94103

Cross Street/ MUNI: Folsom Street / 9, 12, 19, 27, 47

Days/Times:

24 hours / 7days a week Intake: 10:00am - 4:00pm

**Site Appt. Phone Number:** (415) 522-1230

Services: Residential, day treatment, outpatient and other substance

abuse recovery services. Individual, group and family counseling. Vocational counseling, job placement assistance, education/literacy and community service programs. Milestones also offers exercise and recreation, art programs, health, housing and referral information.

Target Population: Persons involved in the correctional system.

Costs: Free if referred by jail/prison/court system. \$55/day for all

others.

Languages other than English: Spanish.

**How to get services:** Referral from parole officer, sheriff's dept, court mandate or Network Program for women. Others may call

in.

# Mission Counsel on Alcohol Abuse For the Spanish Speaking

(Formerly Latino Family Alcoholism Counseling Center)

Site Name: Mission Counsel on Alcohol Abuse For the Spanish

Speaking

Site Address: 820 Valencia Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 19<sup>th</sup> Street / 14, 26, 33, 49

**Site Appt. Phone Number:** (415) 826-6767

Contact Person: Leonard Chavez

Days/Times:

Monday - Friday 9:00am - 9:00pm

Website: www.missioncounsel.org

Services: Individual, group and family counseling for persons ages

18 and over with problems related to alcohol and other drugs. Programs include: domestic violence, drinking and driving, anger management and family day treatment.

Target Population: Latino San Francisco residents.

Costs: Sliding scale.

Languages other than English: Spanish.

**How to get services:** Drop-in or call for an appointment.

## Mission Mental Health (SFDPH)

Site Name: Mission Mental Health
Site Address: 2712 Mission Street
San Francisco, CA 94110

Cross Street/MUNI Line(s): 23<sup>rd</sup> Street / 49, 14, BART

**Site Appt. Phone Number:** (415) 401-2700

Days/Times:

Clinic hrs:

Monday 8:30am - 7:00pm Tuesday - Friday 8:30am - 5:00pm

Drop-in:

Monday, Tuesday,

Thursday, Friday 1:00pm - 3:00pm only

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Crisis intervention, outpatient psychotherapy, information,

referral and medication evaluation. Evaluation and admission to City's Mental Health system and case

management program.

Target Population: Latinos, gay men, lesbians, bisexuals, age

18-59, Mission district residents and city wide monolingual

Spanish speakers.

Eligibility: Age 12 or over.

Costs: Vary according to income. MediCal, MediCare, private

insurance accepted.

Languages other than English: Spanish, Russian, and French.

How to get services: Drop-in during Drop-in hours or call.

# Mission Neighborhood Health Center

Site Name: Clinica Esperanza, HIV Clinic

Site Address: 240 Shotwell Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 49, 22, 33, BART

**Site Appt. Phone Number:** (415) 552-3870

HIV services: (415) 431-3212

#### Days/Times:

General Clinic:

Monday - Thursday 8:30am - 5:00pm Friday 9:00am - 5:00pm

Clinica Esperanza:

Monday - Friday 9:00am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Comprehensive outpatient medical services, family planning, teen clinic, obstetrics/gynecology, senior and homeless services. HIV prevention focused on the Latino community: confidential HIV testing, street outreach, groups for youth and gay/bisexual, transgender Latino men. Comprehensive services for persons living with HIV, including medical, psychosocial and health education. multiple session groups.

**Target Population:** San Francisco residents living in the Mission district.

**Costs:** Vary according to income and service. MediCal, MediCare, private insurance accepted. Sliding scale.

Languages other than English: Spanish, Filipino (Tagalog).

**How to get services:** Call for an appointment. Proof of income, address and insurance needed at time of registration.

# Mission Neighborhood Health Center (cont.)

Site Name: Latinos en Extasis
Site Address: 240 Shotwell Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 49, 22, 33, BART

**Site Appt. Phone Number:** (415) 552 3870 x 380

Days/Times:

Tuesday, Thursday, Friday 4:30pm - 7:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Youth groups provided by peer educators. HIV, STD and

pregnancy prevention education for teens.

**Target Population:** Latino youth ages 13-17.

Costs: None.

Languages other than English: Spanish. How to get services: Call for information.

# Narcotics Anonymous (NA)

Site Name: Narcotics Anonymous San Francisco Area

Office/Bookstore Address: 78 Gough Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Market Street / Market Street Lines

Site Phone Number:

Business Line (415) 621-8600 24 Hour Helpline (415) 864-3155

Days/Times:

Helpline 24 hours a day

Office/Bookstore Saturday, 12:00pm - 4:00pm

Website: www.sfna.org

Services: A nonprofit fellowship of men and women for whom drugs

had become a major problem. Regular meetings for recovering addicts to help each other stay clean. Meeting information available 24 hours a day through the helpline. NA literature can be purchased at the office/bookstore.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for information/meeting times and

locations.

# Native American AIDS Project (Institute for Community Health Outreach)

**Site Name:** Native American AIDS Project **Site Address:** 2017 Mission Street, 2<sup>nd</sup> floor San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 33, 22, 14, 49, BART

**Site Appt. Phone Number:** (415) 522-4246

Days/Times:

Monday - Friday 8:30am - 5:00pm Evenings by appointment

Website: www.ichoca.org

Services: Clinical advocacy, prevention case management, outreach,

risk-reduction workshops and education, support groups, emergency food boxes, beading groups, preventive health

services, health education.

Target Population: Native American, Alaskan Natives.

Eligibility: San Francisco and East Bay residents.

Costs: None.

Languages other than English: Spanish, Native American. How to get services: Walk-in or call for an appointment.

Typical waiting period: 15-30 minute wait for appointment.

## Native American Health Center

Site Name: Native American Health Center

Site Address: 160 Capp Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 33, BART

**Site App Phone Number:** (415) 621-8051

Days/Times:

Monday - Friday 9:00am - 5:00pm Closed 1:00pm - 2:00pm

Website: www.nativehealth.org

Services: Prevention, primary care, case management and

counseling.

Target Population: Native American.

Costs: Sliding scale.

How to get services: Call for an appointment and referral. Proof of

income for sliding scale patients.

Typical waiting period: 1-2 days to 1-2 weeks.

## Neighborhood Health on Wheels (NHOW - SFDPH)

Site Name: Neighborhood Health on Wheels

For locations and schedules: Call toll free (877) 599-NHOW,

(877) 599-6469

Websites: www.hivstopswithme.org

www.dph.sf.ca.us/chn/healthcenters.htm

Services: A mobile van that provides free confidential screening and health-care in San Francisco. NHOW focuses on sexual and reproductive health, drug/alcohol related issues and basic medical care, health screening, referrals, urgent care. Risk reduction and HIV linkage counseling and Hepatitis A and B vaccinations. Vehicle links people living with HIV into appropriate care; improves prevention activities within existing services; stimulates discussion in the HIV Positive community via media, special events, educational and support programs.

Target Population: San Francisco residents. NHOW visits Hemlock Alley, Bayview, Western Addition, Tenderloin, SOMA, Castro and Mission areas. All are welcome.

#### Weekly Schedule: (Call For Updates)

Tuesday Castro: 3:00pm - 6:00pm,

Collingwood Park 18<sup>th</sup> and Collingwood;

Wednesday Mission: 5:00pm - 8:00pm,

2940 16<sup>th</sup> Street - Mission/Capp Street

Bayview/Hunters Point: 11:00am - 12:30pm Thursday

1676 Newcomb Avenue and Newhall/Third

SOMA: 2:00pm - 4:00pm, Thursday

6<sup>th</sup> Street at Stevenson

Thursday Tenderloin: 6:00pm - 8:30pm,

Hemlock Alley and Van Ness (between Post

and Sutter)

The Third Friday of each month, 5:00pm - 9:00pm, Castro, 18<sup>th</sup> and Castro/Sanchez

Languages other than English: Spanish.

#### **New Leaf Services**

Site Name: New Leaf Services
Site Address: 1853 Market Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Guerrero Street / Market Street Lines

**Site Appt. Phone Number:** (415) 626-7000

Days/Times:

Monday - Thursday 9:00am - 8:45pm Friday 9:00am - 7:00pm

**Contact Person:** Donna Glickman **Website:** www.newleafservices.org

**Services:** Individual and group services for mental health, substance abuse, HIV/mental health, outreach to elders. Mental health and HIV/AIDS counseling. Prevention for positives in closed HIV Positive men's group and couples counseling.

Target Population: Gay men, lesbian, bisexual and transgender.

Costs: Sliding scale, MediCal, private insurance accepted for some

services.

Languages other than English: Spanish, Cantonese, Mandarin.How to get services: Call for intake appointment. Proof of income required.

Typical waiting period: 2-3 weeks for an appointment.

# New Village (Black Coalition on AIDS)

Site Name: New Village

Site Address: 984 Folsom Street 3<sup>rd</sup> Floor

San Francisco, CA 94107

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 12, 27, Market Street Lines

**Site Appt. Phone Number:** (415) 615-9945

Days/Times:

Monday - Friday 9:00am - 5:00pm, or by appointment

Website: www.bcoa.org

Services: Risk reduction workshops, support groups and referrals for

social services, multiple and single session groups,

outreach.

Target Population: Gay, bisexual, transgender, and lesbians

of color.

Costs: Free.

How to get services: Walk-in or call for an appointment.

Typical waiting period: 10-15 minutes to be seen.

# The NIA Project

(Institute for Community Health Outreach)

Site Name: The NIA Project

Site Address: 1676 Newcomb Avenue

San Francisco, CA 94124

Cross Street/MUNI Line(s): Newcomb Avenue / 15, 24, 54

**Site Appt. Phone Number:** (415) 970-9004

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.nativehealth.org

Services: Street outreach, prevention education, early intervention,

risk reduction, counseling on the streets and in-house.

Needle exchange through Action Point.

Target Population: Persons at-risk for HIV in the Bayview, Hunters

Point, Potrero Hill, Sunnydale, Tenderloin and Western

Addition neighborhoods.

Languages other than English: Spanish.

Costs: Free.

How to get services: Contact outreach worker or call for an

appointment.

# Nightline - HIV Support Counseling

Phone Number: (415) 434-AIDS

Days/Times:

Daily 5:00pm - 5:00am

Website: www.itsa.ucsf.edu/ddrc/treatment.html

**Services:** Free phone counseling and emotional support for people with HIV Negative related concerns.

# **OMI Family Center (SFDPH)**

Site Name: OMI Family Center

Site Address: 1760 Ocean Avenue

San Francisco, CA 94112

Cross Street/MUNI Line(s): Jules Avenue / K Line

**Site Appt. Phone Number:** (415) 334-4717

Days/Times:

Monday - Friday 8:30am - 5:00pm

Evenings by appointment

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Mental health crisis intervention for families and individuals.

Provides crisis assessment, psychiatric evaluation, and aid

in resolving problems.

Target Population: Residents of Oceanside, Merced, Ingleside

districts.

Eligibility: San Francisco residents.

Costs: Vary according to income. MediCal and MediCare accepted.

Bring paperwork.

How to get services: Call for appointment.

# Opiate Treatment Outpatient Program (OTOP-SFGH, Ward 93) (formerly SFGH Substance Abuse Services)

Site Name: Opiate Treatment Outpatient Program

Site Address: 1001 Potrero Avenue

San Francisco, CA 94110

Cross Street/MUNI Line(s): 22<sup>nd</sup> Street / 9, 33, 47, 48

**Site Appt. Phone Number:** (415) 206-8412

Days/Times:

Monday - Friday 7:00am - 11:00am Saturday, Sunday 7:30am - 11:30am 12:30pm - 2:00pm

Holiday dosing 7:30am - 11:30am 12:30pm - 2:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Ongoing research studies for active substance users. 30 or

90 day detox.

**Target Population:** Indigent substance users. **Eligibility:** 18 and over for treatment and studies.

Costs: No cost for OTOP or studies.

Languages other than English: Spanish.

How to get services: Call for appointment.

# Our Love (STOP AIDS Project)

Site Name: Our Love

Site Address: 2128 15<sup>th</sup> Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Market Street / Market Street Lines

**Site Appt. Phone Number:** (415) 575-0150 x 273

Contact person: Jed Herman x 225

Days/Times:

Monday - Friday 9:00am - 5:00pm

(workshops in evenings and on weekends)

Websites www.stopaids.org; www.hivstopswithme.org

Services: Provides workshops and ongoing events that address

specific topics of interest for gay and bisexual African

American men.

Target Population: African American gay and bisexual men.

Costs: None.

Languages other than English: None.

How to get services: Walk-in or call for an appointment.

## Ozanam Center/Howard Street Detox

Site Name: Ozanam Center/Howard Street Detox

Site Address: 1175 Howard Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): 8<sup>th</sup> Street / 1, 14 Site Appt. Phone Number: (415) 252-5305

Days/times:

Monday - Friday 9:00am - 4:00pm

Drop-in:

Monday - Friday 8:00am - 3:00pm

Services: 3-day detox program (no long-term prescription

drug/methadone).

Eligibility: San Francisco residents.

Costs: \$10.00 for detox. No one turned away for lack of funds.

Languages other than English: Spanish.

How to get services: Call. First come first served.

# Partner Counseling and Referral Services (SFDPH)

Site Name: Partner Counseling and Referral Services at City Clinic

Site Address: 356 7<sup>th</sup> Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Folsom Street / 12, 19, 47

**Site Appt. Phone Number:** (415) 554-9085

Days/Times:

Monday, Wednesday, Friday 8:00am - 12:00pm

(Telephone lines open 24 hours)

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Interviews, follow-up and counseling for HIV Positive

people and their partners. Counseling also arranged with

private providers.

Costs: None.

Languages other than English: Spanish.

How to get services: Call.

#### Planned Parenthood Golden Gate

Site Name: Planned Parenthood Golden Gate

Site Address: 815 Eddy Street, #200 San Francisco, CA 94111

Cross Street/MUNI Line(s): Van Ness Avenue / 47,49

**Site Appt. Phone Number:** (800) 967-7526

Days/Times:

Monday, Wednesday 9:00am - 7:00pm Tuesday 8:45am - 4:00pm Thursday 9:00am - 4:00pm Friday 9:00am - 3:00pm

Website: www.plannedpartnthood.org

Services: Comprehensive gynecological services, reproductive and

primary care, breast exams, family planning, birth control, HIV and STD testing, pregnancy testing, abortion services, HIV prevention education, prenatal and well baby classes.

Target Population: Women, men and teenage girls.

Costs: Sliding scale, MediCal.

Languages other than English: Spanish, Mandarin, Cantonese.

How to get services: Drop-in or call for an appointment. Can make

on line appointments.

**Typical waiting period:** Within 1 week for first appointment.

# Positive Force (STOP AIDS Project)

Site Name: Positive Force

Site Address: 539 Castro Street, 2<sup>nd</sup> Floor

San Francisco, CA 94114

Mailing Address: 2128 15<sup>th</sup> Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Market / Market Street Lines

**Site Appt. Phone Number:** (415) 865-0790

Contact person: Keith Folger, (415) 865-0790 x 309

Days/Times:

Monday - Friday 9:00am - 5:00pm Some evenings and weekends

Website: www.stopaids.org; www.hivstopswithme.org

Services: Provides support and prevention services for HIV Positive

men.

Target Population: HIV Positive gay and bisexual men.

Costs: None.

How to get services: Call for an appointment.

# **Prevention Point Needle Exchange**

**Site Name:** HIV Prevention Project (Needle Exchange)

**Site Appt. Phone Number:** (415) 241-5100

**Fax Number:** (415) 241-5109

Locations/Days/Times:

Monday	1:00pm -	3:00pm	1676 Newcomb (at 3 <sup>rd</sup> Street)
Monday	7:00pm -	9:00pm	Ivy Street (next to Tom Waddell Clinic, between Polk/Van Ness, Grove/Hayes)
Tuesday	10:00am -	12:00pm	177a 6 <sup>th</sup> Street (at Mission)
Tuesday	6:00pm -	8:00pm	Duboce (behind Safeway between Church/Market Streets)
Tuesday	7:00pm -	9:00pm	255 Golden Gate Avenue (bet- (ween Leavenworth/Hyde Streets)
Wednesday	/ 6:00pm -	8:00pm	1850 Mission Street (between 14 <sup>th</sup> / 15 <sup>th</sup> Streets)
Wednesday	7:00pm -	9:00pm	117a 6 <sup>th</sup> Street (at Mission Street)
Thursday	1:00pm -	3:00pm	1676 Newcomb (at 3 <sup>rd</sup> Street)
Thursday	7:00pm -	9:00pm	Hemlock Alley (between Post/Sutter, Polk/Van Ness)
Thursday	6:00pm -	8:00pm	938 Valencia (near 20 <sup>th</sup> Street) ( <i>Women and Transgenders only</i> )
Friday	12:00pm -	2:00pm	117a 6 <sup>th</sup> Street (at Mission)
Saturday	3:00pm -	5:00pm	117a 6 <sup>th</sup> Street (at Mission)

Services: Free, anonymous one on one syringe exchange. Clean injection supplies and referrals.

Target Population: Injection drug users 18 or over.

Languages other than English: Spanish.

# Proyecto Contra Sida por Vida

Site Name: Proyecto Contra Sida por Vida

Site Address: 2973 16<sup>th</sup> Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): Mission Street / 14, 49, 22, 33, BART

**Site Appt. Phone Number:** (415) 864-7278

Days/Times:

Monday - Friday 11:00am - 7:00pm

Contact person: Prado Gomez

Website: www.pcpv.org

Services: HIV prevention, advocacy, support services, individual risk

reduction counseling, outreach, multiple and single session

groups, prevention case management, transgender,

women's and queer youth programs.

Target Population: Gay, lesbian, bisexual, transgender, Latinos,

Latinas.

Costs: None.

Languages other than English: Spanish. How to get Services: Call or Drop-in.

# Q Action (STOP AIDS Project)

Site Name: Q Action

**Site Address:** 539 Castro St, 2<sup>nd</sup> Floor

San Francisco, CA 94114

Mailing Address: 2128 15th Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Market Street / F, 22, 24, Market Street

Lines

**Site Appt. Phone Number:** (415) 575-0150

Days/Times:

Monday - Friday 9:00am - 5:00pm

Websites: www.stopaids.org; www.hivstopswithme.org

Target Population: "Guys of all colors and flavors 25 and under who

dig other guys."

Services: Provides workshops, media campaigns and ongoing

events that address specific topics of interest for gay and

bisexual men 25 and under.

Costs: None.

Languages other than English: Spanish.

**How to get services:** Walk-in or call for an appointment.

## Rafiki House

(Black Coalition on AIDS)

Site Name: Rafiki House

Site Address: 984 Folsom Street

San Francisco, CA 94107

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 12, 27 Site Appt. Phone Number: (415) 615-9945

Contact Person: Randall Flagg

Days/Times:

Monday - Friday 9:00am - 5:00pm, or by appointment

Email: housing@bcoa.org
Website: www.bcoa.org

Services: Transitional and permanent housing in the Western

Addition.

Target Population: Triple and dually diagnosed clients. Residents

must commit to substance abuse programs and job

training.

Costs: Varies.

How to get services: Call for email for an appointment.

## **Redwood Center**

Site Name: Redwood Center

Site Address: Redwood City, California Site Appt. Phone Number: (650) 366-5723

(for information about program and location)

Days/Times:

24 hours daily

Website: www.catsinc.org

Services: Residential treatment program for men with substance

abuse problems. Intake in San Francisco. Transportation

provided to Center in Redwood City.

Target Population: Men.

Costs: Sliding Scale.

How to get services: Intake or to sign up for the wait list at Ozanam,

Salvation Army or McMillan Drop-in Center Detox.

**Typical waiting period:** Not more than 2 weeks.

# Richmond Area Mental Health Services (RAMS)

Site Name: Richmond Area Mental Health Services

Site Address: 3626 Balboa Street

San Francisco, CA 94121

Cross Street/MUNI Line(s): 37th Avenue / 31, 38

**Site Appt. Phone Number:** (415) 668-5955

Days/Times:

Monday - Friday 9:

9:00am - 5:00pm

Intake:

Tuesday, Wednesday, Thursday 9:00am - 9:00pm

Evenings by appointment

Website: www.ramsinc.org

Services: Mental health services with special focus on Asian

Americans. Psychological assessment, evaluation and testing, crisis intervention, individual, couple, family and group counseling, medication services and referrals.

Target Population: People with a psychiatric diagnosis.

Eligibility: San Francisco residents.

Costs: Vary, MediCal accepted.

Languages other than English: Cambodian, Cantonese, Mandarin,

Japanese, Korean, Vietnamese and Russian.

How to get services: Need referral from Mental Health Integrated

Service Centers.

## SAGE

Site Name: SAGE

Site Address: 1275 Mission Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): 9th Street / 14, 26, BART

**Site Appt. Phone Number:** (415) 905-5050

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.sageinc.org

**Services:** Individual/group counseling, referrals. Peer support,

acupuncture, wound and Planned Parenthood clinics.

Target Population: Women, transgenders and girls who are

survivors of prostitution, abuse and trauma.

Languages other than English: Spanish, Russian.

How to get Services: Call during regular business hours.

# Saint James Infirmary

Site Name: Mission Neighborhood Resource Center

**Site Address:** 165 Capp Street, 2<sup>nd</sup> Floor San Francisco, CA 94110

Cross Street/MUNI Line(s): Capp / 14, 49, BART

**Site Appt. Phone Number:** (415) 869-7977

Days/Times:

Saturday 3:00pm - 6:00pm

Site Name: Saint James Infirmary
Site Address: 1372 Mission Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Folsom Street / 47, 19, 27

**Site Appt. Phone Number:** (415) 554-8494

Days/Times:

Wednesday 6:00pm - 9:00pm

Website: www.stjamesinfirmary.org

Services: Non-judgmental medical care and social services: primary

care, gynecological and urological care including STD/HIV testing and treatment, immunizations and testing including Hep A, B, C, and TB. Support groups, food and clothing, apprenticeships, multiple session groups, condoms and lube, massage therapy, acupuncture, peer counseling, referrals for legal assistance, mental health counseling, substance use, housing, transportation and child care.

Eligibility: Current or past women, transgender and male sex industry

workers.

Costs: Free.

Languages other than English: Spanish.

How to get services: Drop-in.

# Salvation Army Adult Rehabilitation Center (ARC)

Site Name: Salvation Army ARC Site Address: 1500 Valencia Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): Cesar Chavez Street / 14, 26, 27, 49

**Site Appt. Phone Number:** (415) 643-8000

(415) 643-8025 (General information)

Days/Times:

Monday - Friday 8:00am - 4:00pm

Website: www.salvationarmy.usawest.org

Services: Residential substance abuse program (6 months to a year),

counseling, vocational training.

Target Population: San Francisco residents, ages 16 to 60.

Eligibility: Client must be clean and sober for 72 hours, physically

able and willing to work.

Costs: None.

How to get services: Call for an appointment.

# San Francisco AIDS Foundation / California HIV/AIDS Information and Referral Hotline

Site Name: San Francisco AIDS Foundation

(also see Action Point, Black Brothers Esteem - BBE,

GayLife Events, Prevention Point)

Site Address: 995 Market Street, Suite 200

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / Market Street Lines

**Site Appt. Phone Number:** (415) 487-3000

(800) FOR-AIDS (English and Spanish (800) FIL-AIDS (Filipino dialects)

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.sfaf.org

**Services:** Multilingual AIDS education and information. Safe sex

information, referrals to AIDS services, and emotional support. HIV prevention and client services departments.

Costs: None.

Languages other than English: Spanish, Filipino (Tagalog).

## **Sex and Love Addicts Anonymous**

**Site Name:** Sex and Love Addicts Anonymous **Site Appt. Phone Number:** (415) 979-4715

Days/Times:

24 hour recording

Website: www.sexaddictionhelp.com

**Services:** 12-step program for women and men recovering from

compulsive sexual and romantic behavior. Over 40

meetings per week in the Bay Area.

Cost: None.

How to get services: Call main number for a recording of meeting

times/locations.

### **SOMA Mental Health Center (SFDPH)**

Site Name: SOMA Mental Health Center

Site Address: 760 Harrison Street

San Francisco, CA 94107

Cross Street/MUNI Line(s): 3<sup>rd</sup> Street / 14, Market Street Lines

**Site Appt. Phone Number:** (415) 836-1700

Days/Times:

Monday, Tuesday, Thursday, Friday 9:00am - 5:00pm

Drop-in:

Monday, Tuesday, Thursday, Friday 9:00am - 11:00am Monday - Friday 1:00pm - 3:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Evaluation and admission to City Mental Health system

and case management program for mentally ill adults.

Crisis intervention, therapy and medication.

Target Population: Persons of South Of Market (SOMA), Tenderloin,

Western Addition.

Eligibility: Ages 18-59, San Francisco residents.

Costs; Vary according to income. MediCal.

Languages other than English: Filipino (Tagalog).

How to get services: Drop-in during intake hours only, otherwise by

referral from the Access Helpline.

## Special Programs For Youth / SPY (SFDPH)

Site Name: Special Programs For Youth
Site Address: 375 Woodside Avenue
San Francisco, CA 94127

(services offered through Cole Street Clinic,

Dimensions Clinic at Health Center #1, Larkin Street

Youth Center, SF Youth Guidance Center)

Cross Street/MUNI Line(s): Portola Drive / 44, 48, 36, 52

**Site Appt. Phone Number:** (415) 753-7760

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: HIV testing and counseling, HIV and STD prevention,

prevention case management, mental health, family

planning individual and group sessions. (Services provided

vary by site.)

**Target Population:** San Francisco youth under 25 years old. **Eligibility:** Youth 25 years old and under. (Ages vary by site.)

Costs: None.

**How to get services:** Call for information/appointment.

### STOP-SFGH

## (Stimulant Treatment Outpatient Program)

Site Name: Stimulant Treatment Outpatient Program

(Formerly SFGH Substance Abuse Services)

Site Address: 3180 18th Street, Suite 202

San Francisco, CA 94110

Cross Street/MUNI Line(s): Folsom Street / 12, 14, 33, 49

**Site Appt. Phone Number:** (415) 502-5777

Days/Times:

Monday - Friday 8:00am - 4:30pm

Drop-in:

Tuesday, Thursday 11:15am - 12:15pm

 $\textbf{Website:} \ www.dph.sf.ca.us/chn/healthcenters.htm$ 

**Services:** Intensive outpatient treatment services for

cocaine/amphetamine addiction.

Eligibility: 18 and over for treatment and studies.

Costs: MediCal or no cost.

How to get services: Call for appointment.

## Stonewall Project (SFDPH)

**Site Name:** Stonewall Project **Site Address:** 3180 18<sup>th</sup> Street

San Francisco, CA 94110

Cross Street/ MUNI: Folsom Street / 12, 14, 33, 49

Site Appt. Phone Number: (415) 502-1999

Days/Times:

Monday - Friday 10:00am - 7:00pm

Drop-in: Monday 1:00pm Tuesday 7:00pm Wednesday 4:00pm Thursday 5:00pm

Friday 4:00pm

Website: (see) www.tweaker.org

Services: Multiple session groups and individual counseling for

gay/bisexual men who use amphetamines.

**Target Population:** Gay and bisexual men, transgender.

Costs: None.

How to get services: Drop-in.

## STOP AIDS Project

Site Name: STOP AIDS Project

(see also Our Love, Positive Force, Q Action)

Site Address: 2128 15th Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Market Street / F, 22, 24

**Site Appt. Phone Number:** (415) 575-0150

Contact person: David Evans

Days/Times:

Monday - Friday 9:00am - 5:00pm

Websites: www.stopaids.org; www.hivstopswithme.org

Services: Volunteer peer education, outreach, workshops, events.

Media and community forums related to HIV prevention, sexuality, community, and substance abuse. Condom distribution in gay bars and other venues. Individual risk reduction counseling, and multi / single session groups. Forums and social groups for HIV Positive persons through

Positive Force. FTM's interested in "Tranny Fags" prevention group can call Mike Pinel @ 415-350-8318.

Target Population: Gay and bisexual men.

Costs: None.

Languages other than English: Spanish.

How to get services: Walk-in or call for an appointment.

## Talk Line Family Support Center

Site Name: Talk Line Family Support Center

Site Address: 1757 Waller Street

San Francisco, CA 94117

Cross Street/MUNI Line(s): Stanyan Street / 7, 71, 33, 43, N

**Site Appt. Phone Number:** (415) 387-3684

24 hour talk line: (415) 441-KIDS

Days/Times:

Monday - Friday 9:00am - 5:00pm

Drop-in:

Monday -Thursday 9:00am - 2:00pm Monday 5:30pm - 8:30pm

Website: www.sfca.org

Services: 24 hour talk line, groups, substance abuse services,

counseling and therapy, home visits.

Target Population: Parents, children and families.

Languages other than English: Very limited Spanish.

How to get services: Call or walk-in for an appointment.

## Tenderloin AIDS Resource Center (TARC)

Site Name: Tenderloin AIDS Resource Center Site Address: 183 - 187 Golden Gate Avenue San Francisco, CA 94102

Cross Street/MUNI Line(s): Leavenworth Street / Market Street

Lines

**Site Appt. Phone Number:** (415) 431-7476

Days /Times:

Office:

Monday - Friday 9:00am - 12:00pm and 1:00pm - 5:00pm

Drop-in center:

Tuesday 8:30am - 12:00pm and 1:00pm - 3:30pm

Wednesday 8:30am - 12:00pm

Thursday 8:30am - 12:00pm and 1:00pm - 3:30pm Friday 8:30am - 12:00pm and 1:00pm - 3:30pm

Website: www.tarc.org

Services: HIV prevention and education, individual and group

counseling, mobile van outreach, HIV health services, HIV testing, multiple session groups, primary care, peer advocacy, clinics for transgenders covering legal and HIV

prevention issues, case management.

Target Population: Tenderloin residents.

Languages other than English: Spanish.

How to get services: Walk-in, call for an appointment, or meet

outreach worker on the street.

## **Tenderloin Outpatient Clinic (TOC)**

Site Name: Tenderloin Outpatient Clinic

Site Address: 251 Hyde Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Turk Street / Market Street Lines

**Site Appt. Phone Number:** (415) 673-5700

Days/Times:

Monday, Wednesday,

Thursday, Friday 9:00am - 5:00pm Tuesday 12:00pm - 5:00pm

Services: Outpatient mental-health clinic for individuals with severe

disorders and dual diagnosis. Individual, couple, group

counseling, and medication evaluations.

Target Population: Central city residents with severe mental

disorders.

Costs: Sliding scale, MediCal accepted.

Languages other than English: Arabic.

How to get services: No walk-ins; must have referral from the

Access Helpline.

#### **Tom Waddell Clinic**

Site Name: Tom Waddell Clinic Site Address: 50 lvy Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Polk and Van Ness Avenues; Hayes and

Grove Streets / 21, 47, 49, Market Street Lines

**Site Appt. Phone Number:** (415) 554-2950

Days/Times:

Monday - Friday 8:00am - 8:00pm Saturday 9:00am - 4:30pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Primary medical care, women's services, mental health and social services. Transgender clinic on Tuesdays.

**Target Population:** Homeless, transgenders, low-income and uninsured. No one turned away.

**Costs:** Sliding scale. MediCal, MediCare and private insurance accepted.

Languages other than English: Spanish available at all times.
Russian, Chinese and other languages available by arrangement.

**How to get services:** Drop-in for primary medical clinic. Specialty clinics by appointment.

**Typical waiting period:** Drop-in. Expect to spend 2 hours at clinic.

Best to come in the mornings, or call for availability of drop-in slots.

### 24HR General Mental Health Referrals

Site Name: 24HR General Mental Health Referrals

**Site Appt. Phone Number:** (415) 255-3737

Days/Times:

Monday - Friday 8:00am - 5:00pm

Services: Free information and referrals for mental health patients.

Languages other than English: Spanish.

### 24Hr Suicide Prevention

Site Name: 24Hr Suicide Prevention

**Site Appt. Phone Number:** (415) 781-0500

Days/Times:

24 hours daily

Website: www.sfsucide.org

Services: Free crisis counseling and emotional support for people in

crisis and/or suicidal.

Languages other than English: Some Spanish.

## **Urban Health Study**

**Site Name:** Urban Health Study **Site Address:** 3180 18<sup>th</sup> Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 18<sup>th</sup> Street / 12, 14, 22, 29

**Site Appt. Phone Number:** (415) 476-3400

Days/Times:

Monday - Friday 9:00am - 5:00pm (Office)

Website: http://itsa.ucsf.edu/~uhs/

Services: HIV, Hep B and C testing and counseling. Outreach in

various neighborhoods in San Francisco, West Oakland and Richmond. Harm reduction for injection drug users.

Paid study.

Eligibility: Injection drug users.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for information. (Can call collect).

#### Walden House

Office Address: 520 Townsend Street

San Francisco, CA 94103

Appt. Phone Numbers: For admission to specific Walden House

Services, call the following numbers:

 Adult Services
 (415) 934-3408

 Adolescent Services
 (415) 554-1480

 HIV Services
 (415) 241-5585

 Transgender Recovery Program
 (415) 554-1450

Contact person: Intake worker of the day. Gina Ichebaum for

Transgender Program.

Days /Times:

Monday - Friday 8:00am - 4:00pm

Website: www.waldenhouse.org

**Services:** Outpatient, day treatment, residential and aftercare

programs located throughout San Francisco, geared to people with substance abuse, emotional and behavioral

issues. (Adolescent services see below)

Eligibility: San Francisco residents.

Costs: Sliding scale for San Francisco residents with ability to pay.

No San Francisco resident is turned away for economic reasons. Non San Francisco residents admitted on a private

pay basis.

Languages other than English: Spanish.

**How to get services:** Call for an appointment. Proof of residency is required if seeking services as a San Francisco resident.

### Walden House Adolescent Unit

Site Name: Walden House Adolescent Unit

Site Address: 214 Haight Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Laguna Street / 6, 7, 71

**Site Appt. Phone Number:** (415) 554-1480

Contact Person: Wanda Anderson

Days/Times:

Monday - Friday 9:00am - 4:00pm

Website: www.waldenhouse.org

Services: Long term residential treatment program, HIV prevention

education, substance abuse and treatment counseling,

vocational training.

Target Population: Adolescents, ages 12-17 with severe emotional,

behavioral or substance abuse problems.

Eligibility: Youth ages 12-17 with a referral from the Department of

Social Services, or Departments of Mental Health or

Parole.

Costs: Sliding scale.

Languages other than English: Spanish.

How to get services: Need a referral.

Typical waiting period: Varies between 12-18 days.

# Western Addition Recovery House (Haight Ashbury Free Clinic, Inc.)

Site Name: Western Addition Recovery House

Site Address: 940 Haight Street

San Francisco, CA 94117

Cross Street/MUNI Line(s): Divisadero Street / 6, 7, 24, 71 Site Appt. Phone Number: (415) 487-5647 (24 hours)

Days/Times:

Monday - Friday 9:00am - 5:00pm (office)

Website: www.hafci.org/smithhouse/#western

Services: HIV prevention education, substance abuse counseling

and medical referrals. Will assist with application process

for GA, SSI, SDI.

**Target Population:** African American men, no one turned away. **Eligibility:** Men, ages 18 and older. Must be clean and sober for 72 hours.

**Costs:** \$400 per month, or \$300 per month if on General Assistance.

**How to get services:** Call for an appointment.

Typical waiting period: Varies between 1-4 weeks.

# Westside Community Mental Health - Counseling, Testing, Referral and Partner Notification

Site Name: Westside Community Mental Health

Site Address: 973 Market Street, 3<sup>rd</sup> Floor

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / Market Street Lines

**Site Appt. Phone Number:** (415) 495-6071

Contact person: Ed Byrom

Days/Times:

Drop-in Wednesday 1:00pm - 2:30pm

Website: www.westsidementalhealth.citysearch.com

Services: HIV counseling, testing, referral and partner notification.

Target Population: Everyone welcome.

Eligibility: 18 years of age or older.

Costs: None.

Languages other than English: Spanish by appointment only.

How to get services: Call for appointment.

# Westside Community Mental Health - Inner City Outpatient Services

Site Name: Westside Community Mental Health

Site Address: 973 Market Street, 3<sup>rd</sup> Floor

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6th Street / Market Street Lines

Site Appt. Phone Number: (415) 495-6071

Days/Times:

Monday - Friday 8:30am - 5:00pm

Intake 8:30am - 11:30am

1:00pm - 4:00pm

Closed 12:00pm - 1:00pm

Website: www.westsidementalhealth.citysearch.com

Services: Outpatient alcohol drug abuse counseling for individuals,

group and family members. HIV prevention education, HIV testing, and multiple session groups. Westside also serves

dually diagnosed clients.

Target Population: Homeless, low income men and women, people

of color.

Costs: Sliding scale.

Eligibility: San Francisco residents, 18 years of age or older.

Languages other than English: Spanish by appointment only.

How to get services: Walk-in during intake hours.

# Westside Community Mental Health - Women's HIV Prevention Project

Site Name: Westside Community Mental Health

Site Address: 973 Market Street, 3<sup>rd</sup> Floor

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / Market Street Lines

**Site Appt. Phone Number:** (415) 495-6071

Days/Times:

Monday - Friday 8:30am - 5:00pm

Website: www.westsidementalhealth.citysearch.com

Services: HIV prevention groups for women.

Target Population: Women and teenage girls who use injection

drugs, or whose sex partners are injection drug users.

Women of color.

Eligibility: San Francisco residents, ages 12 and older.

Costs: None.

Languages other than English: Spanish. How to get services: Call for information.

## Westside Crisis and Outpatient Services

Site Name: Westside Crisis and Outpatient Services

Site Address: 888 Turk Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Gough Street / 38, 49

**Site Appt. Phone Number:** (415) 353-5050

Days/Times:

Monday - Saturday 9:00am - 7:00pm

Last Intake at 6:00pm

Website: www.westsidementalhealth.citysearch.com

Services: Outpatient mental health services, referrals, and crisis

intervention.

Target Population: All persons with special sensitivity to African

Americans and other people of color.

Eligibility: Ages 18 to 59, San Francisco residents.

Costs: Sliding scale, MediCal and MediCare accepted. No one

denied services for lack of funds.

Languages other than English: None.

How to get services: Walk-in.

### Westside Methadone Treatment Program

Site Name: Westside Methadone Treatment Program

Site Address: 1301 Pierce Street

San Francisco, CA 94115

Cross Street/MUNI Line(s): Ellis Street / 22, 24, 31, 38

**Site Appt. Phone Number:** (415) 563-8200

Days/Times:

Monday - Friday 7:00am - 10:45am

12:00pm - 1:45pm

Saturday, Sunday,

and Holidays 8:00am - 11:00am

Closed:

Monday - Friday 11:00am - 12:00pm

Website: www.westsidementalhealth.citysearch.com

Services: Outpatient detox, methadone maintenance, Prevention

Case Management, and counseling services.

Eligibility: Persons with a history of heroin abuse, ages 18 and over.

Costs: Varies, sliding scale.

Languages other than English: Spanish.

How to get services: Call for intake appointment. No Drop-ins. Need

valid picture ID.

### A Woman's Place

Site Name: A Woman's Place

Site Address: 1049 Howard Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Russ Street, near 6<sup>th</sup> Street / 14

**Site Appt. Phone Number:** (415) 487-2140

Days/Times:

24 hours daily

Services: Emergency shelter for homeless women and transgenders

with substance abuse problems. Referrals, counseling and

medical information.

Eligibility: Women and transgenders with substance abuse

problems, ages 18 and over.

Costs: None.

**How to get services:** Intake and sign-on wait list through either Ozanam, Salvation Army or McMillan Drop-in Detox.

Typical Waiting period: Varies between 3 days to 2 weeks.

# Women and Family Community Health Project (Institute for Community Health Outreach)

Site Name: Women and Family Community Health Project

Site Address: 2017 Mission Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 49, BART

**Site Appt. Phone Number:** (415) 552-4246

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.ichoca.org

Services: Individual, group and peer support counseling with an

emphasis on HIV prevention for women, their partners and families. Partners and families at risk for HIV infection are

invited to participate in counseling sessions.

Target Population: Emphasis is on minority women and teenage

girls.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for appointment.

### **WORLD**

# (Women Organized to Respond to Life Threatening Disease)

Site Name: WORLD

Site Address: 414 13<sup>th</sup> Street, 2<sup>nd</sup> Floor

Oakland, CA 94612

Cross Street/BART, AC Transit: Broadway Avenue / Broadway Line

12<sup>th</sup> Street Stop

**Site Appt. Phone Number:** (510) 986-0340

Days/Times:

Monday - Friday 10:00am - 6:00pm

Website: www.womenhiv.org

Services: Individual and group prevention sessions, social events

and the HIV University.

Target Population: HIV Positive women and transgenders.

Costs: None.

Languages other than English: Spanish. How to get services: Call or Drop-in.

## **General Health and Social Services**

## Ark of Refuge, Inc.

Site Name: Ark of Refuge

Site Address: 1025 Howard Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / Market and Mission Street

Lines

**Site Appt. Phone Number:** (415) 861-1060

Days/Times:

Monday - Friday 9:00am - 5:00pm (Office)

Website: www.arkofrefuge.org

Services: A faith based agency. HIV prevention education, case

management, medical services, HIV Housing, substance abuse, multiple session groups, youth and individual

counseling. Homeless and hunger prevention.

Target Population: Traditionally under served clients.

Costs: None.

**How to get services:** Call for an appointment.

#### Asian Women's Shelter

**Site Name**: Asian Women's Shelter **Site Address:** 3543 18<sup>th</sup> Street # 9 San Francisco, CA 94110

Site Appt. Phone Number: Office: (415) 751-7110

Crisis line: (877) 751-0880 (24 hours a day)

Days/Times:

Monday - Friday 9:00am - 5:00pm (Intake)

Website: www.bapd.org/gasner-1.html

Services: Shelter, case management, counseling, food, clothing and

support services, queer Asian women's services as well as

a 24 hour domestic violence crisis line.

Target Population: Asian women, all women welcome.

Costs: Sliding scale.

Languages other than English: Cantonese, Lao, Korean, Spanish,

Vietnamese, Goderahi, Bugati, Mandarin, Japanese, Mien,

Hindi, Punjabi, Filipino (Tagalog), Sudanis, Taolis,

Indonesian.

How to get services: Call crisis line for intake information, no

paperwork needed.

**Typical waiting period:** If shelter is full they will refer to another shelter or service until they can accommodate you.

### Bay Area Women's and Children's Center

Site Name: Bay Area Women's and Children's Center

Site Address: 318 Leavenworth Street San Francisco, CA 94102

Cross Street/MUNI Line(s): Eddy and Ellis Streets / 19, 27, 31, 38

**Site Appt. Phone Number:** (415) 474-2400

Days/Times:

Monday - Friday 9:00am - 4:00pm

Clothes Closet Drop-in:

Tuesday and Thursday 8:30am - 12:30pm

**Services:** Information and referrals in all areas, healthcare, clothing for women and children, as well as clothing for job interviewing. Job seeking services and parent/child program.

**Target Population:** Women and children, primarily low-income and homeless.

Costs: None.

Languages other than English: Services offered in several different languages but arrangements must be made in advance.

Cantonese, Mandarin, and Spanish.

**How to get services:** Appointments necessary for job related services and to view job listings.

**Typical waiting period:** Often same day, otherwise 1-2 days. Initial appointment lasts approximately 30 minutes.

## Castro Mission Health Center (SFDPH)

Site Name: Castro Mission Health Center

Site Address: 3850 17<sup>th</sup> Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Noe Street / Market Street Lines, 35, 37

**Site Appt. Phone Number:** (415) 487-7500

Days/Times:

Monday, Wednesday, Friday 8:00am - 5:00pm Tuesday and Thursday 5:00am - 8:30pm

**Dimensions Clinic:** 

Thursday only 5:00pm - 8:00pm

Closed for lunch:

Monday - Friday 12:00pm - 12:45pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Primary and preventive health care for individuals of all ages. Women's and family planning clinics by appointment.

Costs: Sliding scale, MediCal, MediCare, Healthy Families, San Francisco Health Plan, private insurance accepted. Bring

proof of income and address.

Eligibility: San Francisco residents with specific focus on the Gay and

Lesbian and Latino Communities.

Languages other than English: Spanish, Cantonese, Filipino

(Tagalog) by arrangement.

How to get services: Call for an appointment.

## Center for Special Problems (SFDPH)

Site Name: Center for Special Problems

Site Address: 1700 Jackson Street

San Francisco, CA 94109

Cross Street/MUNI Line(s): Van Ness Avenue / 19, 27, 47, 49

**Site Appt. Phone Number:** (415) 292-1500

Days/Times:

Monday, Wednesday, Thursday 8:00am - 8:30pm Tuesday, Friday 8:00am - 5:00pm

Call for Intake:

Monday - Friday 9:30am - 11:30am 2:00pm - 4:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Specialized individual, couple and group counseling including offender services for people involved in the criminal justice system. Services for victims of physical or sexual abuse, gays, lesbians, bisexuals and transgenders.

Agency offers medication and HIV counseling.

**Target Population:** People struggling with their sexual orientation or gender identity.

Eligibility: San Francisco residents, proof of residency and income.

Costs: Sliding scale, MediCal, MediCare and private insurance

accepted.

Languages other than English: Cantonese, Spanish, and Mandarin.

How to get services: Call first.

### Chinatown Public Health Center (SFDPH)

Site Name: Chinatown Public Health Center

Site Address: 1490 Mason Street

San Francisco, CA 94133

Cross Street/MUNI Line(s): Broadway Street / Cable Car, 30, 45

**Site Appt. Phone Number:** (415) 705-8500

Days/Times:

Monday - Friday 8:00am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Health education, nutrition counseling and public health

nursing. Primary care services for all ages, adult health screening, prenatal care, blood pressure screening, family planning. Evaluation and admission to City's Mental Health

system and referrals. Dental care for children up to

18 years old.

**Target Population:** Residents of Chinatown, North Beach, South of Market, and Tenderloin districts. Monolingual Chinese and

new immigrants of all ages.

Eligibility: San Francisco residents.

Costs: Sliding scale, MediCal, MediCare, private insurance accepted.

Bring proof of income, liquid assets and address.

Languages other than English: Cantonese, Mandarin, Filipino

(Tagalog), Laotian, Spanish.

**How to get services:** Walk-in or call for an appointment.

Appointments are necessary to be seen in clinics.

Typical waiting period: Within 2-3 weeks.

## City Clinic (SFDPH)

Site Name: City Clinic

Site Address: 356 - 7<sup>th</sup> Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Folsom Street / 47, 19, 27

**Site Appt. Phone Number:** (415) 487-5500

Days/Times:

Monday, Wednesday, Friday 8:00am - 4:00pm Tuesday 1:00pm - 6:00pm

Drop-in:

Thursday 1:00pm - 4:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Confidential evaluation, diagnosis and treatment of sexually transmitted diseases. Offers hepatitis

vaccinations, HIV antibody counseling and testing, and

STD/HIV risk reduction counseling. Clinic also offers family planning, morning after pill, pregnancy testing and

referrals, post exposure prevention (PEP).

Eligibility: Age 12 or over.

Costs: \$10. MediCal accepted. No one will be denied services for

lack of funds.

Languages other than English: Cantonese, Chinese, Filipino

(Tagalog), Mandarin, Russian and Spanish.

How to get services: Walk-in during Drop-in hours.

#### Cole Street Youth Clinic

Site Name: Cole Street Youth Clinic

Site Address: 555 Cole Street

San Francisco, CA 94117

Cross Street/MUNI Line(s): Haight Street / 6, 7, 33, 37, 43, 66, 71, N

Site Appt. Phone Number: (415) 751-8181

Days/Times:

Monday - Friday 9:30am - 5:30pm Wednesday 9:30am - 1:00pm

Thursday 2:00pm - 6:00pm(Drop-in)

Website: www.huckleberryyouth.org/cole.html

Services: Case management, therapy, medical care, health promotion,

prevention and education services, peer services, crisis intervention, group and one-on-one intervention and

counseling.

Target Population: High risk youth ages 12-21.

Costs: Sliding scale, MediCal accepted. Family planning services are

free.

Languages other than English: Spanish, Cantonese, Mandarin.

How to get services: Call for an appointment.

**Typical waiting period:** 1-2 days for medical appointment. Crisis intervention available immediately. Case management appointments vary from same day up to 2 days.

## **Delancey Street Foundation, Inc.**

Site Name: Delancey Street Foundation, Inc.

Site Address: 600 Embarcadero

San Francisco, CA 94107

Cross Street/MUNI Line(s): Brannan Street / N, 12, Market Street

Lines

**Site Appt. Phone Number:** (415) 957-9800

Days/Times:

24 hours daily

Website: www.citysearch7.com

Services: Residential community aimed at developing skills, values

and attitudes necessary to live legitimately and successfully

in society. Employment training.

Target Population: Substance abusers, ex-prisoners, individuals with

social adjustment problems.

Costs: None.

Eligibility: Ages 18 and over. Client must commit to live at Delancey

Street for two years, stay drug free and learn a trade.

How to get services: Phone or Drop-in.

# DIMENSIONS at Castro-Mission Health Center (SFDPH)

**Site Name**: DIMENSIONS **Site Address:** 1757 17<sup>th</sup> Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Noe Street / 22, 24, Market Street Lines

**Site Appt. Phone Number:** (415) 487-7500 For appointments: (415) 487-7589

Days/Times:

Thursday 5:00am - 8:00pm

Contact Person: Dafna Wu

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Primary medical care, mental health services, case management, family planning, peer support, counseling, referrals, health education, substance abuse counseling and

confidential HIV testing.

Target Population: Gay, lesbian, bisexual, transgender, and

questioning youth, ages 12-25.

Eligibility: No specific requirements.

**Costs:** Sliding scale, private insurance. Will not turn anyone away for lack of funds or inability to pay.

**How to get services** Drop-in or call for an appointment (best to call first).

Languages other than English: Spanish, Cantonese.

**Typical waiting period:** Appointments available weekly. Waiting time varies.

## Family Service Agency of San Francisco

Site Name: Family Service Agency of San Francisco

Site Address: 1010 Gough Street

San Francisco, CA 94109

Cross Street/MUNI Line(s): Eddy Street / 12, 19, 14, 47, 26, 27,31,

**BART** 

**Site Appt. Phone Number:** (415) 474-7310

Counseling Hotline: (415) 441-5437

Days/Times:

Monday - Friday, 8:30am - 5:00pm

Evenings by appointment

Website: www.fsasf.org

Services: Support, education and counseling to parents. Mental health

services, support for families facing substance abuse and child abuse issues. Supportive services to families raising young children, including infants. Teen parenting/pregnancy

program.

Target Population: Parents, teens, Japanese family program,

seniors.

Eligibility: San Francisco residents.

Costs: Varies.

Languages other than English: Spanish, Japanese.

**How to get services:** Call for an appointment.

# Family Violence Project (San Francisco District Attorney Department)

Site Name: Family Violence Project

Site Address: 850 Bryant Street, Rm 320

San Francisco, CA 94103

Cross Street/MUNI Line(s): 7<sup>th</sup> Street / 27, 47

Site Appt. Phone Number: (415) 553-1865; (415) 553-9044

Days/Times:

Monday - Thursday 9:00am - 4:00pm Friday 9:00am - 2:00pm

Website: www.victimservicessf.org

Services: Legal advocacy, referrals, information. Clients seeking

counseling services will be given referrals.

Target Population: Women.

Eligibility: Victims of violent crime in San Francisco.

Costs: None.

**Languages other than English:** Spanish, Chinese, Cantonese, Tagalog, Mandarin. Vietnamese by appointment.

**How to get services:** Call or Walk-in. No ID or paperwork required. Services through the criminal justice system only.

Typical waiting period: Within 3 days for an appointment.

## Glide Extended Family Recovery Program

Site Name: Glide Extended Family Recovery Program

Site Address: 330 Ellis Street, Suite 105 San Francisco, CA 94102

Cross Street/MUNI Line(s): Taylor Street / 27, Market Street Lines

**Site Appt. Phone Number:** (415) 674-6020

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.glide.org

Services: Meals, social services, cultural programs, computer

training, drug counseling, job placement training program, women's Drop-in center. Crisis Center offers temporary

shelter referrals, clothing and basic necessities.

Target Population: Low income residents of the Tenderloin.

**Eligibility:** Individuals eligible for GA should obtain meal vouchers at 1235 Mission Street. None for others.

Costs: None.

**How to get services:** Walk-in, referral, or call for an appointment.

#### Glide Health Clinic

Site Name: Glide Health Clinic

Site Address: 330 Ellis Street, Suite 418 San Francisco, CA 94102

Cross Street/MUNI Line(s): Taylor Street / 27, Market Street Lines

**Site Appt. Phone Number:** (415) 674-6140

Days/Times:

Urgent Care/Primary Care/Mental Health: Monday, Tuesday, Thursday 1:00pm - 5:00pm Wednesday 9:00am - 1:00pm

Complementary Care (Acupuncture/Rieke/Shiatsu):
Monday
9:00am - 12:00pm

Website: www.glide.org

**Services:** primary and urgent care, mental health, complementary

care, podiatry services and referrals for dental and vision. In

the spirit of Glide's holistic care, the Clinic has a

Complementary Care component, which offers massage,

acupuncture and energy work.

**Target Population:** Low income residents of the Tenderloin.

Costs: None.

How to get services: Walk-in, referral, or call for an appointment.

#### **Guerrero House**

Site Name: Guerrero House

Site Address: 899 Guerrero Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 21st Street / J, 14, 26

**Site Appt. Phone Number:** (415) 550-4478

Contact Person: Christine Neel

Days/Times:

24 hour call-in

Website: www.geocities.com/guerrerohouse

Services: 20 bed transitional living program for homeless youth, ages

18-23. Housing, meals, case management, vocational counseling, substance abuse counseling, life skills training.

Costs: 30% of Income or \$200 a month.

Languages other than English: Spanish.

How to get services: Drop-in on the first and third Tuesday evenings

of each month from 6:30pm to 8:00pm.

Typical waiting period: 1-3 month waiting period. Priority given to HIV

Positive youth, but all taken.

## Haight Ashbury Free Medical Clinic

Site Name: Haight Ashbury Free Medical Clinic

Site Address: 558 Clayton Street

San Francisco, CA 94117

Cross Street/MUNI Line(s): Haight Street / 6, 7, 33, 37, 43, 71

**Site Appt. Phone Number:** (415) 487-5632

Days/Times:

Monday 1:00pm - 9:00pm Tuesday, Wednesday, Thursday 9:00am - 9:00pm Friday 1:00pm - 5:00pm

Website: www.hafmc.org

**Services:** Primary medical care, referrals, condom and bleach

distribution, podiatry, chiropractic and acupuncture.

Target Population: Uninsured and underinsured people.

Costs: None. Donations accepted.

Languages other than English: Limited Spanish. Agency

recommends bringing a person who can translate to

appointments.

**How to get services:** Drop-in or call for an appointment.

## Haight Ashbury Free Medical Clinic

Site Name: Youth Outreach Center
Site Address: 529 Clayton Street

San Francisco, CA 94117

Mailing Address: PO Box 170427

San Francisco, CA 94117

Cross Street/MUNI Line(s): Haight Street / 7, 33, 37, 43, 71, N

**Site Appt. Phone Number:** (415) 565-1942

Days /Times:

Outreach:

Monday – Friday 10:00am - 6:00pm

Drop-in:

Monday, Wednesday, Thursday 11:00am - 1:00pm Tuesday and Friday 3:00pm - 5:00pm

Website: www.hafci.org

**Services:** HIV prevention education, hepatitis and overdose

prevention, crisis intervention, condom distribution, showers, clothing, snacks. Outreach to homeless and runaway youth. Appointments made for medical clinic and detox. Referrals and harm reduction counseling provided to

injection drug users.

Target Population: Homeless and/or runaway youth in the Haight.

Costs: None.

**How to get services** Walk-in for service, or outreach counselor will set up detox and medical appointments.

**Typical waiting period:** 1-3 days for detox when made by outreach team. Same day appointment for medical.

# **Hospitality House**

**Site Name:** Hospitality House **Site Address:** 290 Turk Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Leavenworth Street / 31

Days/Times:

Monday - Friday 9:00am - 5:00pm **Site Appt. Phone Number:** (415) 776-2102

Website: www.bapd/gcesse-1.html

Services: Shelters, referrals, case management, counseling,

community arts program, education and employment

programs.

Target Population: Adults ages 18 and over.

Costs: None.

Languages other than English: Spanish.

How to get services: Walk-in. Shelter referrals can sometimes be

provided by on-site case managers.

# Japanese Community Youth Council (JCYC)

Site Name: Japanese Community Youth Council

Site Address: 2012 Pine Street

San Francisco, CA 94115

Cross Street/MUNI Line(s): Laguna Street / 38 Site Appt. Phone Number: (415) 563-8052

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.jcyc.org

**Services:** Counseling, education, job training, substance abuse

prevention and intervention, youth leadership development.

Target Population: Children and Youth.

Costs: None.

Languages other than English: Cantonese, Japanese, Spanish and

Tagalog.

How to get services: Walk-in or call.

#### La Casa de las Madres

Site Name: La Casa de las Madres

Site Address: Shelter address confidential

Office:

1850 Mission Street, Suite # B San Francisco, CA 94103

Cross Street/ MUNI Line (s): 14<sup>th</sup> Street / 14, 26, 27 Site Appt. Phone Number: (Office) (415) 503-0500 Crisis line: (24 hour daily toll free) (877) 503-1850

Teen Crisis line: (toll free) (877) 923-0700

Days/Times:

Monday - Friday 9:00am - 5:00pm

Website: www.lacasa.org

Services: Shelter, support groups and individual counseling for

battered women and children. Support groups for teens that

are in abusive or controlling relationships.

Target Population: Women and children who are victims of domestic

violence.

Costs: None.

Languages other than English: Spanish.

How to get services: Call for counseling appointment or call crisis

line for shelter.

Typical waiting period: Shelter stay depends on space availability.

#### Larkin Street Youth Center

Site Name: Larkin Street Youth Center

Site Address: 1044 Larkin Street

San Francisco, CA 94109

Cross Street/MUNI Line(s): Post and Sutter Streets / 19, 27, 49

Days/Times:

Medical Clinic:

Monday - Friday 9:00am - 5:00pm

Drop-in:

Monday - Friday 9:00am - 9:30pm

Closed for lunch:

Monday - Friday 1:00pm - 2:00pm Closed: Saturday and Sunday

**Site Appt. Phone Number:** (415) 673-0911

Website: www.larkinstreetyouth.org

Services: Case management, shelter, HIV prevention services,

multiple session groups, showers, clothing, vocational training, GED workshop, tutoring, outreach, snacks, medical

care, independent living program, and job training.

Target Population: Run-away and homeless teens.

Eligibility: Youth ages 12-23.

Costs: None.

Languages other than English: Spanish.

How to get services: Walk-in. Must have some identification.

Referral necessary for housing.

Typical waiting period: Approximately 1 hour, depends on the

number of people waiting.

#### Lyon-Martin Women's Health Services

Site Name: Lyon-Martin Women's Health Services

Site Address: 1748 Market Street, Suite 201

San Francisco, CA 94102

Cross Street/MUNI Line(s): Gough Street / 6, 7, 26, 71, F

**Site Appt. Phone Number:** (415) 565-7667

Days/Times:

Monday, Tuesday, Thursday, Friday 8:30am - 5:00pm Wednesday 11:00am - 7:00pm

Walk-ins:

Monday, Thursday 1:00pm - 3:00pm Tuesday 8:30am - 10:00am

Website: www. sfccc.org/clinics/lmwhs.htm

**Services:** Prevention education, family planning, confidential HIV

testing, support groups, case management, smoking

cessation, primary health care.

Target Population: All women, including special services for lesbians.

Eligibility: Women, transgender.

Costs: Sliding scale, MediCal and MediCare accepted. Free for

homeless and HIV Positive women.

Languages other than English: Spanish.

How to get services: Call for an appointment or Walk-in.

Typical waiting period: Appointments usually seen within two weeks.

Drop-ins are first come first served.

#### LYRIC

## (Lavender Youth Recreation and Information Center)

Site Name: LYRIC

Site Address: 127 Collingwood Street

San Francisco, CA 94114

Cross Street/MUNI Line(s): Castro Streets / 33, Market Street Lines

Site Appt. Phone Number: (415) 703-6150; 703-6153

Days/Times:

Monday - Friday 10:00am -6:00pm

Info/talkline: (800) 246-PRIDE or (415) 863-3636

Monday - Saturday, 6:30pm-9:00pm

Wesite: www.lyric.org

Services: Discussion groups for gay, lesbian, bisexual, transgender, and questioning youth. Social/recreational activities, multiple session workshops, events. HIV prevention education after

school groups and job training.

Eligibility: Gay, lesbian, bisexual, transgender and questioning youth,

ages 23 and under.

Costs: None.

Languages other than English: Spanish. Tagalog by request.

How to get services: Drop-in or call for an appointment.

#### Marian Residence for Women

Site Name: Marian Residence for Women

Site Address: 1171 Mission Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): 8<sup>th</sup> Street / 14, 49, BART

**Site Appt. Phone Number:** (415) 592-2822

Days/Times:

24 hours a day

Website: www.stanthonysf.org

Services: Case management, bed in a dorm setting and three meals a

day.

Target Population: Individual women.

Costs: None.

Languages other than English: Spanish, Chinese.

How to get services: Come at 6:30pm daily for 7:00pm lottery.

Two beds available.

## Maxine Hall Health Center (SFDPH)

Site Name: Maxine Hall Health Center

Site Address: 1301 Pierce Street

San Francisco, CA 94115

Cross Street/MUNI Line(s): Ellis Street / 22, 24, 31, 38

**Site Appt. Phone Number:** (415) 292-1300

Days/Times:

Monday - Friday 8:00am - 5:00pm

Teen Clinic:

Tuesday evening 4:00pm - 6:00pm

Women's Clinic:

Thursday 12:30pm - 5:30pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Primary health care including prenatal care. A women's

clinic with family planning and birth control and immunizations. Westside Mental Health operates a methadone treatment program at site, maintenance,

counseling, referrals and education.

Target Population: Residents of Hayes Valley, Western Addition,

Marina and lower Haight.

Eligibility: San Francisco residents.

Costs: Based on income, sliding scale, insurance accepted.

Languages other than English: Spanish, Chinese, Filipino (Tagalog).

How to get services: Drop-in or call for an appointment.

# **Mission ACT Program**

Site Name: Mission ACT Program
Site Address: 2712 Mission Street
San Francisco, CA 94110

Cross Street/MUNI Line(s): 23rd Street / 14, 49, BART

**Site Appt. Phone Number:** (415) 401-2750

Days/Times:

Monday - Friday 8:00am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Provides services for people with severe mental illness.

Support, education, medical support, coordination with health care providers, social services. Legal help, groups outings.

Target Population: Severely mentally adults.

Costs: None.

Languages other than English: Spanish, Tagalog.

How to get services: Referral by City mental health system.

## Mission Neighborhood Health Center

Site Name: Mission Neighborhood Health Center

Site Address: 240 Shotwell Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 49, 22, 33, BART

Site Appt. Phone Number: (415) 552-3870 HIV Services Phone Number: (415) 431-3212

Days/Times:

Monday - Thursday 8:30am - 5:00pm Friday 9:30am - 5:00pm

HIV Clinic:

Monday -Thursday 1:00pm - 9:00pm Friday 9:00am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Comprehensive outpatient medical services, family planning, teen clinic, obstetrics/gynecology, senior and homeless services. Comprehensive HIV services including medical, psychosocial and health education and treatment counseling. Confidential HIV testing available and multiple session workshops. Health computer labs for youth and support groups for young women.

**Target Population:** Latino residents of the Mission district and other areas.

**Costs:** Vary according to income and service, sliding scale. MediCal, MediCare, private insurance accepted.

Languages other than English: Spanish, Tagalog.

**How to get services:** Call for an appointment. Registration is needed with proof of income, address and insurance.

#### Native American Health Center

Site Name: Native American Health Center

Site Address: 160 Capp Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 49, 33, BART

Site Appt. Phone Number: (415) 621-8051

Days/Times:

Monday - Friday 9:00am - 3:30pm Closed 1:00pm - 2:00pm

Website: www.nativehealth.org

Services: Prevention, primary care, case management and counseling.

Target Population: Native Americans.

Costs: Sliding scale.

How to get services: Call for an appointment and referral. Proof of

income for sliding scale.

Typical waiting period: 1-2 weeks.

#### **Next Door**

(Formerly North of Market Multi Service Center)

Site Name: Next Door

Site Address: 1001 Polk Street

San Francisco, CA 94109

Cross Street/MUNI Line(s): Geary Blvd. / 19, 38

**Site Appt. Phone Number:** (415) 292-2179

Days/Times:

24 hours daily

Contact Person: Patricia Harrison

Services: Transitional housing (up to 6 months) for homeless adults.

Next door provides residents with case management, educational services, substance abuse and mental health

counseling.

Target Population: Adult men and women.

Costs: None.

Languages other than English: Spanish.

How to get services: Men and women must request admission in-

person at Next Door and be put on a waiting list.

Typical waiting period: 6+ months.

#### North of Market Senior Services

Site Name: North of Market Senior Services

Site Address: 333 Turk Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Hyde Street / 19, 31, Market Street Lines

Site Appt. Phone Number: (415) 885-2274

Days/Times:

Monday - Friday 9:00am - 5:00pm

Services: Primary care, case management and medical follow-up for seniors age 55 and over. Blood pressure and glaucoma screening, podiatry clinic, and home visits to the homebound. Substance abuse counseling, a sober social center, and women's outreach and activities program. Specialized services for homeless, Chinese, Vietnamese, Cambodians, Laotians, Gay and Lesbian elders.

Target Population: Residents of Tenderloin and South of Market.

**Eligibility:** Age 55 and over for alcohol and homeless program.

Age 60 and over for other services.

Costs: Varies. MediCal, MediCare.

How to get services: Drop-in or call for an appointment.

Languages other than English: Cambodian, Cantonese, Mandarin,

Filipino (Tagalog), French, Lao, Russian, Spanish,

Vietnamese.

#### Ocean Park Health Center (SFDPH)

Site Name: Ocean Park Health Center Site Address: 1351 – 24<sup>th</sup> Avenue

San Francisco, CA 94122

Cross Street/MUNI Line(s): Irving Street / N, 71, 28, 29

**Site Appt. Phone Number:** (415) 753-8100

Days/Times:

Monday - Friday 8:00am - 5:00pm

Walk-in for immunization:

Monday, Tuesday, Thursday, Friday 1:00pm - 4:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Primary health care for children, adults and geriatric patients including child health, disability prevention (CHDP) exams, immunizations, pregnancy testing and family planning. WIC

and supplemental food programs, hypertension and

tuberculosis screening, home visits.

Eligibility: Residents of Ingleside, Merced Heights, Oceanview,

Parkside, Richmond, and Sunset Districts.

Costs: Sliding scale, MediCal, Healthy Worker Insurance, Healthy

Family insurance accepted.

Languages other than English: Spanish, Cantonese, Russian,

Vietnamese, Korean.

How to get services: Call for an appointment.

#### Planned Parenthood Golden Gate

Site Name: Planned Parenthood Golden Gate

Site Address: 815 Eddy Street, #200 San Francisco, CA 94111

Cross Street/MUNI Line(s): Van Ness Avenue / 47, 49

**Site Appt. Phone Number:** (800) 967-7526

Days/Times:

Monday, Wednesday 9:00am - 7:00pm Tuesday 9:00am - 4:00pm Thursday 8:45am - 4:00pm Friday 9:00am - 3:00pm

Website: www.plannedparenthood.org

Services: Comprehensive gynecological services, reproductive and

primary care, breast exams, family planning, birth control, HIV and STD testing, pregnancy testing, abortion services, HIV prevention education, prenatal and well baby classes.

Target Population: Women, men and teenage girls.

Costs: Sliding scale, MediCal.

Languages other than English: Spanish, Mandarin, Cantonese.

How to get services: Drop-in or call for an appointment. Can make

on line appointments.

**Typical waiting period:** Within 1 week for first appointment.

## Potrero Hill Health Center (SFDPH)

Site Name: Potrero Hill Health Center
Site Address: 1050 Wisconsin Street
San Francisco, CA 94107

Cross Street/MUNI Line(s): 23<sup>rd</sup> Street / 48, 19, 53

**Site Appt. Phone Number:** (415) 648-3022

Days /Times:

Monday - Friday 8:30am - 5:30pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Dental care, primary health care, prenatal care.

Target Population: Residents of Potrero Hill, Bernal Heights, and

Bayview Hunters Point.

Eligibility: San Francisco residents, proof of income will be required.

 $\textbf{Costs:} \ \textbf{Sliding scale}, \ \textbf{MediCal}, \ \textbf{MediCare}, \ \textbf{PPO's}, \ \textbf{some private}$ 

insurance accepted.

Languages other than English: Spanish and Tagalog at all times.

How to get services: Drop-in or call for an appointment.

Typical waiting period: 2 weeks to get an appointment. Drop-in on an

emergency basis.

## **Quan Yin Healing Arts Center**

Site Name: Quan Yin Healing Arts Center

Site Address: 455 Valencia Street San Francisco, CA 94103

Cross Street/MUNI Line(s): 16<sup>th</sup> Street / 14, 26, BART

**Site Appt. Phone Number:** (415) 861-4964

Days/times:

Monday - Friday 11:00am - 7:00pm Saturday 10:00am - 2:00pm

Website: www.quanyinhealingarts.org

Services: Acupuncture, massage and herbal therapy sessions, Qigong

classes. HIV/AIDS treatment, chronic hepatitis, women's health, stress reduction, substance abuse and stop smoking

programs are offered.

Target Population: All welcome.

Costs: MediCal, private insurance, and sliding scale.

Languages other than English: None. How to get services: Call, Walk-in.

# Rosalie House (Riley Center)

Site Name: Rosalie House

Site Address: 3543 18<sup>th</sup> Street, Suite 4101

San Francisco, CA 94110 (Shelter address kept private)

Site Appt. Phone Number: (415) 831-3535 (24 hour crisis line)

(415) 503-4105 (Office)

Days/Times:

24-hrs daily

Website: www.shelter@rilycenter.org

**Services:** Shelter, advocacy, support services, referrals. **Target Population:** Battered women and their children.

Costs: Sliding scale.

Languages other than English: Spanish and Mandarin.

How to get services: Call 24 hour crisis line.

Typical waiting period: Varies, if unable to accommodate, will refer to

another shelter.

## Saint Anthony's Foundation

Site Name: Saint Anthony's Foundation

**Site Address:** 105,107,111,121,135 – Golden Gate Avenue

San Francisco, CA 94102

Cross Street/MUNI Line(s): Jones Street / Market Street Lines

Site Appt. Phone Number:

(General Services/Information) (415) 241-2600 (Free Medical Clinic) (415) 241-8320

Days/Times:

Monday - Friday 8:00am - 5:00pm

Website: www.stanthonysf.org

Services: Primary medical care - specialty clinics include podiatry and

nutritional counseling. Other divisions of St. Anthony's include: distribution center for free clothing and furniture, alcohol and drug program, dining room and women's shelter,

employment office and senior services department.

Target Population: Low income San Francisco residents.

Costs: None.

Languages other than English: Cambodian, Cantonese, French, Lao,

Tagalog, Vietnamese, Spanish. Russian by arrangement.

How to get services Drop-in.

## Saint James Infirmary

Site Name: Saint James Infirmary
Site Address: 1372 Mission Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Folsom Street / 47, 19, 27

**Site Appt. Phone Number:** (415) 554-8494

Days/Times:

Wednesday 6:00am - 9:00pm

Site Name: Mission Neighborhood Resource Center

**Site Address:** 165 Capp Street,2<sup>nd</sup> Floor San Francisco, CA 94110

Cross Street/MUNI Line(s): Capp / 14, 49, BART

**Site Appt. Phone Number:** (415) 869-7977

Days/Times:

Saturday 3:00pm - 6:00pm Website: www.stjamesinfirmary.org

Services: Non-judgmental medical care and social services: primary care, gynecological and urological care including STD/HIV testing and treatment, immunizations and testing including Hep A, B, C, and TB. Support groups, food and clothing, apprenticeships, multiple session groups, condoms and lube, massage therapy, acupuncture, peer counseling, referrals for legal assistance, mental health counseling, substance use,

housing, transportation and child care.

Eligibility: Current or past women, transgender and male sex industry

workers.

Costs: Free.

Languages other than English: Spanish.

How to get services: Drop-in.

# San Francisco General Hospital Medical Center (SFGH)

Site Name: San Francisco General Hospital Medical Center

Site Address: 1001 Potrero Avenue San Francisco, CA 94110

Cross Street/MUNI Line(s): 23<sup>rd</sup> Street / 9, 33, 47, 48, Free shuttle from BART@24<sup>th</sup> Street

Site Appt. Phone Number: (Emergency) (415) 206-8111

(Dental Clinic) (415) 476-5692 (Information) (415) 206-8000

Days/Times:

Monday - Friday 8:00am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Inpatient hospitalization, acute care, outpatient clinics,

primary care, and specialty clinics. Dental services, abortions, family planning, ambulatory care and treatment for psychiatric emergencies. 24-hour emergency services.

Eligibility: San Francisco resident.

Costs: Sliding scale, MediCal, MediCare, private insurance accepted.

Languages other than English: Cambodian, Spanish, Cantonese,

Mandarin, Filipino (Tagalog), Laotian, Russian, Thai,

Vietnamese.

**How to get services:** Drop-in or call for an appointment.

## San Francisco General Hospital

Site Name: SFGH Rape Treatment Center

Site Address: 2801-A 25<sup>th</sup> Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): Potrero Avenue / 9, 33, 47, 48; Free shuttle from BART@24<sup>th</sup> Street

**Site Appt. Phone Number:** (415) 821-3222

(24 hour crisis/business line)

Days/Times:

Monday - Friday 8:00am - 5:00pm (Office)

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Psychological services, referrals, legal advocacy and

medical treatment.

Target Population: Individuals, ages 18 and older. Survivors of rape

trauma, sexual assault.

Eligibility: Must be San Francisco resident or assault must have

occurred in San Francisco.

Costs: For initial visit, none. Sliding scale for therapy services.

Languages other than English: Spanish, Tagalog.

How to get services: Call.

## San Francisco Women Against Rape (SF WAR)

Site Name: San Francisco Women Against Rape

Site Address: 3543 18<sup>th</sup> Street #7

San Francisco, CA 94110

Site Appt. Phone Number: (415) 861-2024 (Office)

(415) 647-RAPE (Crisis Line)

Days/Times:

10:00am - 5:00pm (Office hours)

Crisis Line 24 hours daily

Website: www.sfwar.org

Services: Crisis intervention and legal advocacy for victims /family

affected by rape.

Costs: None.

Languages other than English: Spanish and multi-lingual.

How to get services: Call for an appointment.

**Typical waiting period:** Immediate for English and Spanish speakers.

For other Languages, 1 hr-24 hour wait for call back from

multi-lingual crisis counselor.

## Silver Avenue Family Health Center (SFDPH)

Site Name: Silver Avenue Family Health Center

Site Address: 1525 Silver Avenue

San Francisco, CA 94134

Cross Street/MUNI Line(s): San Bruno Avenue / 44, 9

**Site App Phone Number:** (415) 715-0300

Days/Times:

Monday - Friday 8:00am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Comprehensive health screening examinations for all ages.

Women's clinic, family planning services (no abortion), pregnancy testing and prenatal care. Hypertension and tuberculosis screening. Public Health Nurses make home

visits. WIC and dental for children.

Costs: Varies for family planning. MediCal, MediCare, private

insurance accepted.

Eligibility: San Francisco resident.

Languages other than English: Cantonese, Filipino (Tagalog),

Spanish.

Typical waiting period: 2-8 weeks for new patients with primary care

appointments.

# Southeast Health Center (SFDPH)

Site Name: Southeast Health Center

Site Address: 2401 Keith Street

San Francisco, CA 94124

Cross Street/MUNI Line(s): Armstrong Avenue / 15, 54

**Site Appt. Phone Number:** (415) 715-4000

Days/Times:

Monday, Tuesday, Thursday, Friday 8:00am - 5:00pm Wednesday 8:00am - 12:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Comprehensive outpatient health care for adults and

children. Physical and dental exams, prenatal care, well-baby care, vision and hearing testing, family planning, podiatry, STD/HIV testing and treatment, and home visits.

**Target Population:** Residents of Bayview Hunters Point, Sunnydale and Visitacion Valley Districts.

Costs: Sliding scale. MediCal, MediCare, private insurance accepted.

Languages other than English: Spanish.

**How to get services:** Drop-in or call for an appointment.

# South of Market Health Center (SOMA Clinic)

Site Name: South of Market Health Center

Site Address: 551 Minna Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): 6<sup>th</sup> Street / 14, Market Street Lines

**Site Appt. Phone Number:** (415) 626-2951 Dental Clinic: (415) 626-2380

Days/Times:

Monday - Thursday 8:00am - 5:00pm Friday 8:00am - 1:00pm Saturday 8:30am - 1:30pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Health education, medical care, dental, podiatry, referrals, counseling, pediatrics, teen and women's clinics. Group

luncheon for HIV Positive clients each month.

Target Population: Low income individuals of the South of Market

alea.

**Eligibility:** San Francisco residents and others. Proof of address and income preferred.

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**Costs:** Sliding scale. Med-Cal, MediCare and private insurance accepted.

Languages other than English: Spanish and Filipino (Tagalog).

**How to get services:** Drop-in or call for an appointment.

**Typical waiting period:** 2 week wait for new patients. Expect to spend 2 hours at clinic.

## South of Market Multi Service Center (MSC South)

Site Name: South of Market Multi Service Center

Site Address: 525 5<sup>th</sup> Street

San Francisco, CA 94107

Cross Street/MUNI Line(s): Bryant Street / 9, 47

**Site Appt. Phone Number:** (415) 597-7960

Days/Times:

24 hours daily

Contact Person: Supervisor on duty

Services: Emergency shelter for homeless adult men and women that

offers education services, substance abuse and mental health services, counseling, laundry, medical care, showers

and clothing.

Eligibility: Men and women must apply with case manager.

Costs: None.

Languages other than English: Spanish.

**How to get services:** Drop-in daily for showers or to relax 9:00am - 3:30pm. The sign-up for lottery is between 5am and 12

noon for bed and night Drop-in. The winners are posted at

12:30pm daily.

# Talk Line Family Support Center

Site Name: Talk Line Family Support Center

Site Address: 1757 Waller Street

San Francisco, CA 94117

Cross Street/MUNI Line(s): Stanyan Street / 7, 71, 33, 43, N Site Appt. Phone Number: (415) 441-KIDS (24 hour line) (415) 387-3684 (office line)

Days/Times:

Monday - Friday 9:00am - 5:00pm

Drop-in:

Monday - Thursday 9:00am - 2:00pm Monday 5:30pm - 8:30pm

Services: Talkline for parents living with children, home visits, respite

care program, substance abuse services, counseling, economic self-sufficiency program and therapy.

Target Population: Parents, children, families.

Languages other than English: Limited Spanish.

How to get services: Call or Drop-in.

#### Tenderloin AIDS Resource Center (TARC)

**Site Name:** Tenderloin AIDS Resource Center **Site Address:** 183 and 187 Golden Gate Avenue

San Francisco, CA 94102

Cross Street/MUNI Line(s): Leavenworth Street / Market Street

Lines

**Site Appt. Phone Number:** (415) 431-7476

Days/Times:

Office:

Monday - Friday 9:00am - 12:00pm, 1:00pm - 5:00pm

Drop-in center:

Tuesday 8:30am - 12:00pm and 1:00pm - 3:30pm

Wednesday 8:30am - 12:00pm

Thursday 8:30am - 12:00pm and 1:00pm - 3:30pm Friday 8:30am - 12:00pm and 1:00pm - 3:30pm

Transgender Clinic:

The first and third Friday, 3:00pm - 4:30pm

Website: www.tarcsf.org

Services: HIV prevention and education, individual and group

counseling, mobile van outreach, HIV health services, HIV testing, multiple session groups, primary care, peer advocacy, case management. Refreshments available.

A series of legal clinics for transgender folks of all kind in a safe and friendly environment. Questions answered about legal rights, name change, family law, immigration, job finding, housing and other topics by professional legal advisors. HIV prevention and harm reduction topics also

discussed. (Contact Adela Vazquez)

Target Population: Tenderloin residents.

Languages other than English: Spanish.

How to get services: Walk-in, call for an appointment, or meet

outreach worker on the street.

### **Tom Waddell Clinic**

Site Name: Tom Waddell Clinic Site Address: 50 lvy Street

San Francisco, CA 94102

Cross Street/MUNI Line(s): Polk Street between Hayes and Grove/

Market Street Lines, 21, 47, 49, Civic Center BART

**Site Appt. Phone Number:** (415) 554-2950

Days/Times:

Monday - Friday 8:00am - 8:00pm Saturday 9:00am - 4:30pm

Transgender clinic:

Tuesday 5:00pm - 8:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

**Services:** Primary medical care, women's services, mental health, transgender clinic and social services.

**Target Population:** Homeless, low-income and uninsured. City residents will not be turned away.

**Costs:** Sliding scale. MediCal, MediCare and private insurance accepted.

**Languages other than English:** Spanish, Russian and Chinese. Others languages available by arrangement.

**How to get services:** Drop-in for primary medical clinic. Specialty clinics by appointment.

**Typical waiting period:** Drop-ins should expect to spend 2 hours at clinic. Best to show up earlier in the day, or to call and check on availability of Drop-in slots.

## Woman, Inc.

Site Name: Woman, Inc

Site Address: 333 Valencia Street, Suite 251

San Francisco, CA 94103

Cross Street/MUNI Line(s): 14<sup>th</sup> Street / 26, 14, 49 Site Appt. Phone Number: (415) 864-4777 (Office) (415) 864-4722 (Crisis line, 24 hours daily)

#### Days/Times:

Monday - Friday 9:00am - 5:00pm

Drop-in Support group:

Thursday 12:00pm - 1:30pm

Website: www.womaninc.org

Services: Support services for women subjected to domestic

violence. Support groups, counseling, legal and restraining

order support.

Target Population: Battered women and transgenders.

Costs: Sliding scale.

Languages other than English: Spanish available at all times.

How to get services: Drop-in 9:00am-5:00pm or call for an

appointment.

### Woman's Place

Site Name: Woman's Place

Site Address: 1049 Howard Street

San Francisco, CA 94103

Cross Street/MUNI Line(s): Russ Street near 6<sup>th</sup> Street / Market

Street Lines, 14

**Site Appt. Phone Number:** (415) 487-2140

Days/Times:

24 hours daily, 24 hour emergency shelter

Services: Emergency shelter for homeless women. Referrals,

counseling and medical information.

Eligibility: Women and transgenders ages 18 and over with

substance abuse issues.

Costs: None.

How to get services: Intake and sign up for the wait list at Ozaman,

Salvation Army or McMillan Drop-in Detox.

Typical waiting period: Varies between 3 days to 2 weeks.

# Women's and Children's Health Referral Line (SFDPH)

Site Name: Women's and Children's Health Referral Line

**Site Appt. Phone Number:** (800) 300-9950

Days/Times:

Monday - Friday 8:00am - 5:00pm

Website: www.dph.sf.ca.us/chn/healthcenters.htm

Services: Referrals for women and children in need of MediCal, free

and low cost health care. Referrals for birth control,

pregnancy testing, prenatal care, pap smears, breast exams, nutrition services, dental care, and medical care for babies

and children.

Eligibility: Women and children.

Costs: None.

Languages other than English: Spanish, Cantonese, Mandarin.

How to get services: Call.

# Women's Building

**Site Name:** Women's Building **Site Address:** 3543 18<sup>th</sup> Street

San Francisco, CA 94110

Cross Street/MUNI Line(s): Valencia Street / 33, 26, 14, 49

Site Appt. Phone Number: (415) 431-1180 / 1181

Days/Times:

Office:

Monday - Friday 9:00am - 5:00pm

Information and Referral:

Monday - Friday 9:00am - 4:30pm

Website: www.womensbuilding.org

Services: Information and referral services for employment, housing,

legal issues, support groups, childcare, healthcare, and

domestic violence. Computer access available

Eligibility: Women and transgenders.

Costs: None.

Languages other than English: Spanish.

How to get services: Drop-in or call.

Typical waiting period: Wait will depend on the type of service.

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# Shanti, The Positive L.I.F.E. Program

Site Name: Shanti

Site Address: 730 Polk Street, 3<sup>rd</sup> Floor

San Francisco, CA 94109

Cross street/MUNI Line(s): Ellis / 19, 31, 38, 47, 49

Site Appointment Phone Number: (415) 674-4799

Days/Times: Monday - Friday 9:00am - 5:00pm

Website: http://www.snti.org/life/life.html

Services: The Positive L.I.F.E. Program (Learning Immune

Function Enhancement) offers both individual and group health counseling to people living with HIV/AIDS designed to boost immune system functioning, reduce risk behavior and enhance adherence to health routines. The L.I.F.E. Program also performs street outreach and conducts drop-in discussion groups for HIV Positive, HIV Negative and untested men.

Target Population: HIV Positive gay & bisexual men

(MSM and MSM/F).

Costs: None

Languages other than English: none

How to get services: Call for information and/or

registration to Brandon Norris at (415) 674-4799