City and County of San Francisco
Department of Public Health
Community Behavioral Health Services

SF HEALTH NETWORK
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

2015-2016

ORGANIZATIONAL PROVIDER DIRECTORY
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Community Behavioral Health Services’ system of care recognizes that the paths of recovery are a personal and unique process; we strive to honor that by providing culturally competent services that are preventative, evidence-based and innovative. CBHS partners with consumers as they begin their first steps on the journey of recovery.

~ Jo Robinson, MFT ~
Director of Community Behavioral Health Services

Welcome to the newest edition of the CBHS Organizational Directory. This directory is designed with you in mind, to provide you with helpful and useful information. It contains an updated list of CBHS Providers and CBHS Administrative staff.

This Organizational Provider Directory can be found online at the following sites:
https://www.sfdph.org/dph/comupg/oservices/mentalHlth/CBHS/default.asp

Policies and Procedures Page:

Contract Performance and Compliance:
https://www.sfdph.org/dph/comupg/oservices/mentalHlth/CBHS/CBHSPerformanceCompliance/default2.asp

Avatar User Guides:
https://www.sfdph.org/dph/comupg/oservices/mentalHlth/BHIS/avatarUserDocs.asp

Notice of Privacy Practices:
https://www.sfdph.org/dph/comupg/oservices/medSvs/HIPAA/

Cultural and Linguistic Competency Policy Page:
https://www.sfdph.org/dph/comupg/aboutdph/insideDept/CLAS/CLAS.asp

For Harm Reduction Policies:
https://www.sfdph.org/dph/comupg/oservices/mentalHlth/SubstanceAbuse/HarmReduction/default.asp
## Community Behavioral Health Services
### Quick Reference Telephone Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>AVATAR Help Desk</td>
<td>415-255-3788</td>
</tr>
<tr>
<td>Behavioral Health Access Center-</td>
<td></td>
</tr>
<tr>
<td>Mental Health Access</td>
<td><strong>Toll Free</strong> 888-246-3333</td>
</tr>
<tr>
<td></td>
<td><strong>Local</strong> 415-255-3737</td>
</tr>
<tr>
<td></td>
<td><strong>TDD</strong> 888-484-7200</td>
</tr>
<tr>
<td>Substance Abuse Treatment Access (TAP)</td>
<td><strong>Toll Free</strong> 800-750-2727</td>
</tr>
<tr>
<td></td>
<td><strong>Local</strong> 415-503-4730</td>
</tr>
<tr>
<td></td>
<td><strong>TDD</strong> 888-484-7200</td>
</tr>
<tr>
<td>California Relay for the Hearing Impaired</td>
<td>711</td>
</tr>
<tr>
<td>CBHS Administrative Office</td>
<td>415-255-3400</td>
</tr>
<tr>
<td>CBHS Pharmacy</td>
<td>415-255-3659</td>
</tr>
<tr>
<td>Child Adolescent Support Advocacy Resource Center</td>
<td>415-206-8386</td>
</tr>
<tr>
<td>Compliance Hotline</td>
<td>415-642-5790</td>
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<tr>
<td>Comprehensive Crisis Services-</td>
<td></td>
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<tr>
<td>Child Crisis Services (24/7)</td>
<td>415-970-3800</td>
</tr>
<tr>
<td>Mobile Crisis Treatment Team (adult)</td>
<td>415-970-4000</td>
</tr>
<tr>
<td>Dore Urgent Care Clinic (24/7)</td>
<td>415-553-3100</td>
</tr>
<tr>
<td>Healthy San Francisco</td>
<td>415-615-4555</td>
</tr>
<tr>
<td>Homeless Outreach Team</td>
<td>415-865-5200</td>
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<tr>
<td>Project Homeless Connect</td>
<td>415-503-2123</td>
</tr>
<tr>
<td>Psychiatric Emergency Services (SFGH)</td>
<td>415-206-8125</td>
</tr>
<tr>
<td>SF City Information Line</td>
<td>311</td>
</tr>
<tr>
<td>Suicide Prevention (Telephone Crisis Counseling)</td>
<td>415-781-0500</td>
</tr>
<tr>
<td>Westside Crisis Clinic</td>
<td>415-355-0311</td>
</tr>
</tbody>
</table>
Community Behavioral Health Services (CBHS): Vision, Mission & Principles

Vision

The vision of behavioral health services is to have a welcoming, culturally and linguistically competent, gender responsive, integrated, comprehensive system of care with timely access to treatment in which “Any Door is the Right Door” and individuals and families with behavioral health issues have medical homes.

Mission

The mission of behavioral health services in the San Francisco Department of Public Health is to maximize clients' recovery and wellness for healthy and meaningful lives in their communities.

Principles

- Welcoming: Any door is the right door — “Welcome, you’re in the right place”— will be the warm message all clients will receive at all entry points in the integrated system.
- People can and do overcome the barriers and obstacles that confront them.
- Co-occurring issues/dual diagnosis is the “expectation,” not the exception.
- All programs will be “dual diagnosis capable” and work in collaboration to meet the multiple needs of clients.
- Both substance abuse and mental health issues and disorders will be addressed with appropriate services; integrated services will be the standard of practice.
- Recognition that all clients are not the same; each client will be provided with appropriate approaches to care.
- Best practices will be employed.
- The strengths and potentials of all clients will be recognized. Caregivers will seek to instill hope and practice positive engagement.
- All of our clients will have a health home.
Who is served by Community Behavioral Health Services

Behavioral Health Services (BHS) within the Department of Public Health has developed the San Francisco Mental Health Plan (SFMHP) to serve the mental health needs of San Francisco Medi-Cal beneficiaries, uninsured, and indigent residents. Mental Health (MH) and Substance Use Disorder (SUD) services are provided by CBHS Providers or by the San Francisco Mental Health Plan to Medi-Cal beneficiaries who do not have Other Healthcare Coverages (Insurance or Medicare). A Medi-Cal beneficiary who has San Francisco Health Plan or Anthem Blue Cross as their Medi-Cal Managed Care Plan (HCP – Health Care Plan) may receive Specialty MH and/or SUD services from CBHS. Both MH and SUD services are available to residents of San Francisco who receive Medi-Cal benefits, San Francisco Health Plan members, and to other San Francisco residents with limited resources under the federal Affordable Care Act (ACA) passed on March 23, 2010. Services are approved and provided based on individual medical necessity. All San Francisco Medi-Cal beneficiaries are automatically members of the San Francisco Mental Health Plan.

Expanded behavioral health benefits through Medi-Cal Managed Care began on January 1, 2014, for all Medi-Cal members. San Francisco Health Plan now covers outpatient mental health services for members with mild to moderate conditions. Services for specialty mental health conditions and alcohol and drug abuse continue to be provided by the county: Behavioral Health Services (BHS). Specialty Mental Health is a Medi-Cal carved-out service; therefore, Behavioral Health Services (BHS) will continue to provide these services.

Specialty Mental Health Services medical necessity criteria are defined under Title 9, CCR, Sections 1820.205, 1830.205, and 1830.210. Medi-Cal specialty mental health services include: rehabilitative mental health services (Individual, Group, Collateral, Assessment, Medication support services, day treatment intensive, day rehabilitation, crisis intervention, crisis stabilization, adult residential treatment services, crisis residential treatment services, and psychiatric health facility services); psychiatric inpatient hospital; and targeted case management services.

What Services are provided?

Consumers may access behavioral health services by calling the San Francisco Behavioral Health Access Center (BHAC) using the local or toll-free Central Access phone numbers (415-255-3737 or 1-888-246-3333) or TDD Access line (1-888-484-7200), or by walking into any of our many clinics. Consumers have access to a comprehensive array of community-based services, including, but not limited to:

- Information and referral services.
- Prevention services.
- A full range of voluntary behavioral health services for children, families, transitional age youth, adults and older adults, including self-help, peer support, outpatient, case management, medication support, social rehabilitation, vocational rehabilitation, day treatment, dual diagnosis treatment, substance abuse services, supported housing, residential care, transitional residential treatment, sub-acute residential treatment, and crisis residential treatment.
- 24-hour crisis services.
- Involuntary assessment, inpatient hospitalization, and long-term care services for individuals found to be a danger to themselves or others, or who are gravely disabled due to a mental health disorder.
CBHS ORGANIZATIONAL PROVIDER LISTING
**CBHS Behavioral Health Access Center (BHAC)**

| 1380 Howard Street, 1st floor  | Emilio Orozco (TAP)  | 415-503-4730 | Fax 415-255-3629 |
| San Francisco, CA 94103       | Steve Benoit (ACCESS) | 415-255-3737 | Fax 415-255-3629 |

BHAC brings together the Treatment Access Program (TAP) and Mental Health Access to provide evaluation, referral, linkage and brief treatment services to San Francisco residents seeking substance use treatment or mental health services. BHAC provides a centralized, integrated, and welcoming venue for accessing services. System navigators, who are consumers of these services, help clients get to where they need to go and provide additional information.

**CBHS Pharmacy Services**

| 1380 Howard Street (at 10th St.) 1st floor, Room 130 | Telephone: 415-255-3659 |
| San Francisco, CA 94103 | Fax: 415-255-3754 |

All clients who receive authorized or acute services within the CBHS network of services are eligible for pharmacy benefits.

The centralized pharmacy at 1380 Howard Street provides pharmacy services for CBHS including:
- Providing behavioral health medications directly to CBHS Clinics
- Clinical psychopharmacology consultation to CBHS prescribers and staff
- Supporting a network of community pharmacies in San Francisco to enhance clients’ medication access
- Administrative support to our clinical pharmacists who work in CBHS clinics
- Substance use disorder medication-assisted treatment

Hours of service: 8:30 am - 5:00 pm (Monday through Friday, excluding holidays)
Pharmacy window hours: 9:00am – 4:30pm (Monday through Friday, excluding holidays)

In addition to prescription services, medication management and patient medication education are provided at the following sites:
- Chinatown North Beach Mental Health Services
- Mission Mental Health Team 1
- OMI Family Center
- San Francisco Behavioral Health Center
- South of Market Mental Health Services
- Sunset Mental Health Services

**Drug Information Service**

This service provides telephone clinical psychopharmacology consultation to CBHS prescribers and staff

Hours of Service: 9 a.m. - 4:30 p.m. (Monday through Friday, excluding holidays)

Telephone: **415-255-3705**

For general information and pharmacy and prescription services, please call **255-3659**.
### 12-Step and Other Self Help Organizations

Self-Help programs are appropriate for anyone wishing to change their lifestyle and seeking the support and encouragement of others in similar situations.

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>AA-Alcoholics Anonymous</td>
<td>415-674-1821</td>
</tr>
<tr>
<td>Al-Anon Family Groups</td>
<td>415-834-9940</td>
</tr>
<tr>
<td>Al-Anon Alateen</td>
<td>415-834-9940</td>
</tr>
<tr>
<td>CA-Cocaine Anonymous</td>
<td>415-226-1300</td>
</tr>
<tr>
<td>CBHS-TAP SF Drug Court Treatment Center</td>
<td>415-222-6150</td>
</tr>
<tr>
<td>CBHS-Treatment Access Program (TAP)</td>
<td>415-503-4730</td>
</tr>
<tr>
<td>GA-Gamblers Anonymous</td>
<td>855-222-5542</td>
</tr>
<tr>
<td>MA-Marijuana Anonymous</td>
<td>415-325-4785</td>
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<tr>
<td>NA-Narcotics Anonymous</td>
<td>415-621-8600</td>
</tr>
<tr>
<td>Nar-Anon Family Groups</td>
<td>415-292-3241</td>
</tr>
<tr>
<td>NCADA National Council On Alcoholism and other Drug Addiction</td>
<td>415-296-9900</td>
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<tr>
<td>NCADA National Council On Alcoholism and other Drug Addiction-DUI Program</td>
<td>415-296-9900</td>
</tr>
<tr>
<td>San Francisco Suicide Prevention Crisis Line</td>
<td>24-Hour Crisis Line 415-781-0500 or 800-273-8255</td>
</tr>
<tr>
<td>San Francisco Suicide Prevention Drug Line</td>
<td>24-Hour Drug Line 415-362-3400</td>
</tr>
</tbody>
</table>

**FOR MORE INFORMATION, contact:**

CBHS Behavioral Health Access Center at 415-503-4730
CBHS Program Directory - Adult & Older Adult

Addiction Research and Treatment Services
1145 Market Street, 10th Floor
San Francisco, CA 94103
(415) 552-7914

Executive Director: Evan Kletter
Email: ekletter@baartprograms.com
Phone: (415) 552-7914 Ext: 333

SA ART FACET Program
433 Turk Street
San Francisco, CA 94102

Program Director: Teresa Fleming
Email: ttlefming@baartprograms.com
Phone: (415) 563-9816

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

FACET offers comprehensive substance abuse and parenting services to pregnant and parenting opiod dependent women. Women who enter this program receive 1) methadone treatment to reduce physiological withdrawal symptoms from opiod addiction, 2) group and individual counseling, 3) parenting and perinatal training, 4) medical services, 5) weekly group sessions. In addition, the FACET coordinator maintains all perinatal records, delivers outcomes, Apgar scores, birth weight, weekly urine analysis results, and multidisciplinary team and Child Protective Services correspondence.

SA ART Market Street Methadone Maintenance
1111 Market Street, 1st Floor
San Francisco, CA 94103

Program Director: Dan Graney
Email: dgraney@baartprograms.com
Phone: (415) 863-3883

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

The Market Street Clinic offers comprehensive methadone treatment for opioid dependent persons. In addition to medication, patients receive a complete medical examination at point of intake and annually thereafter, and individual counseling sessions at least once per month for a minimum of 50 minutes. Individual patient need determines the length and frequency of counseling session per month.

SA ART Turk Street Methadone Maintenance
433 Turk Street
San Francisco, CA 94103

Program Director: Teresa Fleming
Email: ttlefming@baartprograms.com
Phone: (415) 928-7800

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

The Turk Street Clinic offers comprehensive methadone treatment for opioid dependent persons. In addition to medication, patients receive a complete medical examination at point of intake and annually thereafter, and individual counseling sessions at least once per month for a minimum of 50 minutes. Individual patient need determines the length and frequency of counseling session per month.

BAART Behavioral Health Services
1145 Market Street, 10th Floor
San Francisco, CA 94103
(415) 552-7914

Executive Director: Evan Kletter
Email: ekletter@baartprograms.com
Phone: (415) 552-7914 Ext: 333

SA BBHS Jail-Out Methadone Maintenance & HIV Set-Aside
1111 Market Street, 1st Floor
San Francisco, CA 94103

Program Director: Tanya Chase
Email: tchase@baartprograms.com
Phone: (415) 863-3883

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

Program for recently released inmates who struggle with addiction to opiates.

SA BBHS Market Homeless Women Methadone Maintenance
1111 Market Street
San Francisco, CA 94103

Program Director: Tanya Chase
Email: tchase@baartprograms.com
Phone: (415) 863-3883

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

Medically assisted treatment for homeless women addicted to opiates.

SA BBHS Market PHC Methadone Maintenance
1111 Market Street
San Francisco, CA 94103

Program Director: Tanya Chase
Email: tchase@baartprograms.com
Phone: (415) 863-3883

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

Medically assisted treatment for people addicted to opiates.

SA BBHS Turk Homeless Women Methadone Maintenance
433 Turk Street
San Francisco, CA 94102

Program Director: Teresa Fleming
Email: ttlefming@baartprograms.com
Phone: (415) 928-7800

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

Medically assisted treatment for homeless women addicted to opiates.

SA BBHS Turk PHC Methadone Maintenance
433 Turk Street
San Francisco, CA 94102

Program Director: Teresa Fleming
Email: ttlefming@baartprograms.com
Phone: (415) 928-7800

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

The Turk Street Clinic offers comprehensive methadone treatment for opioid dependent persons. In addition to medication, patients receive a complete medical examination at point of intake and annually thereafter, and individual counseling sessions at least once per month for a minimum of 50 minutes. Individual patient need determines the length and frequency of counseling session per month.
CBHS Program Directory - Adult & Older Adult

SA BBHS Turk Street Jail-Out Methadone Maintenance
433 Turk Street
San Francisco, CA 94102

Program Director: Teresa Fleming
Email: tfleming@baartprograms.com
Phone: (415) 928-7800

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen

The Turk Street Clinic offers comprehensive methadone treatment for opioid dependent persons. In addition to medication, patients receive a complete medical examination at point of intake and annually thereafter, and individual counseling sessions at least once per month for a minimum of 50 minutes. Individual patient need determines the length and frequency of counseling session per month.

BAART Community Health Care
1145 Market Street, 10th Floor
San Francisco, CA 94103
(415) 552-7914

Executive Director: Evan Kletter
Email: ekletter@baartprograms.com
Phone: (415) 552-7914 Ext: 333

MH BAART Community Health Care
433 Turk Street
San Francisco, CA 94103

Program Director: Teresa Fleming
Email: tfleming@baartprograms.com
Phone: (415) 928-7800

SOC Manager: Charles Rivera
BOCC Manager: Sean Nguyen

MH BAART HIV Set-Aside
433 Turk
San Francisco, CA 94103

Program Director: Teresa Fleming
Email: tfleming@baartprograms.com
Phone: (415) 928-7800

SOC Manager: John Melichar
BOCC Manager: Sean Nguyen

Baker Places, Inc.
1000 Brannan Street, Suite 401
San Francisco, CA 94103
(415) 864-4655

Executive Director: Jonathan Vernick
Email: jvernick@bakerplaces.org
Phone: (415) 864-4655 Ext: 206

SA BP Acceptance Place
1326 4th Avenue
San Francisco, CA 94122

Program Director: Mike Richards
Email: mrichards@bakerplaces.org
Phone: (415) 682-2080

SOC Manager: Charles Rivera
BOCC Manager: Gilda Mansour
CDTA Manager: Stephen Banuelos

Acceptance Place is a 10-bed residential substance abuse treatment program primarily focused on treating gay men who may or may not have co-existing mental health and/or medical disorders, including HIV. The program is based on Social Model Rehabilitation philosophy and incorporates harm-reduction philosophy, encouraging sobriety as a goal, while understanding that relapse is an event that informs treatment planning and is not, by itself cause for discharge from the program.

MH BP Assisted Independent Living Program (AILP)
120 Page Street
San Francisco, CA 94102

Program Director: Myron Harvey
Email: mharvey@bakerplaces.org
Phone: (415) 255-6544

SOC Manager: Sidney Lam
BOCC Manager: Gilda Mansour
CDTA Manager: Stephen Banuelos

The Baker Places' Assisted Independent Living Program (AILP) assists clients with psychiatric/substance abuse histories to facilitate the formation of cooperative households emphasizing independent living. Provides ongoing case management support to maintain these households and link clients to community resources to meet vocational, educational, social service, and recreational needs.

MH BP Baker Street House
730 Baker Street
San Francisco, CA 94115

Program Director: Brian Couture
Email: bcouture@bakerplaces.org
Phone: (415) 587-1499

SOC Manager: Sidney Lam
BOCC Manager: Gilda Mansour
CDTA Manager: Stephen Banuelos

Baker Places’ Baker Street House provides a 3-month residential treatment and rehabilitation program for adults with major mental health disorders or dual diagnosis. Program goals are to develop clients’ independent living skills and the supports they need to sustain their functioning in the community and reduce their use of emergency and inpatient treatment. Includes gay and lesbian services. Referrals to vocational rehabilitation and community treatment, as well as transitional planning.

MH BP Grove Street House
2157 Grove Street
San Francisco, CA 94117

Program Director: Silvia Dunning
Email: sdunning@bakerplaces.org
Phone: (415) 387-2275

SOC Manager: Sidney Lam
BOCC Manager: Gilda Mansour
CDTA Manager: Stephen Banuelos

Baker Places’ Grove Street House is an intensive, crisis stabilization residential dual diagnosis treatment facility that accepts referrals from inpatient, ADU, detox, jail setting, TAP, and 28-day recovery programs. Goals are to reduce use of emergency and inpatient treatment and stabilize clients for transition to less-intensive treatment programs.
## CBHS Program Directory - Adult & Older Adult

### MH BP Jo Ruffin Place
- **Address:** 333 - 7th Street, San Francisco, CA 94103
- **Program Director:** Gregory Freeman
- **Email:** gfreeman@bakerplaces.org
- **Phone:** (415) 252-1853

**Baker Places’ Jo Ruffin Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients’ independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.**

### SA BP Joe Healy Medical Detox
- **Address:** 120 Page Street, San Francisco, CA 94102
- **Program Director:** John Fostel
- **Email:** jfostel@bakerplaces.org
- **Phone:** (415) 864-4965

**The Joe Healy Residential Detox Program provides oral medication and twenty-four hour a day LVN supervision in a residential setting to clients withdrawing from alcohol, opiates and benzodiazepines. Length of stay 7 - 21 days.**

### MH BP Odyssey House
- **Address:** 484 Oak St, San Francisco, CA 94102
- **Program Director:** Jack Diggs
- **Email:** jdiggs@bakerplaces.org
- **Phone:** (415) 626-5199

**Baker Places’ Odyssey House provides a permanent residential treatment and rehabilitation program for adults with mental health disorders and substance use problems. Program goals are to develop clients’ independent living skills and the supports they need to sustain their functioning in the community and reduce their use of emergency and inpatient treatment. Provides specialized services for African Americans, and referrals to vocational rehabilitation and community treatment.**

### MH BP Robertson Place
- **Address:** 921 Lincoln Way, San Francisco, CA 94122
- **Program Director:** Melida Solorzano
- **Email:** msolorzano@bakerplaces.org
- **Phone:** (415) 664-1414

**Baker Places’ Robertson Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients’ independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.**

### MH BP San Jose Place
- **Address:** 673 San Jose Avenue, San Francisco, CA 94110
- **Program Director:** Gonti Newman
- **Email:** gnewman@bakerplaces.org
- **Phone:** (415) 282-3789

**Baker Places’ San Jose Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients’ independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.**

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### Bayview Hunter's Point Foundation
- **Address:** 150 Executive Park Suite 2800, San Francisco, CA 94134
- **Executive Director:** Jacob Moody
- **Email:** jacob.moody@bayviewci.org
- **Phone:** (415) 468-5100 Ext: 22

**The Bayview Hunters Point Foundation Integrated Behavioral Health program provides mental health and substance abuse (alcohol and other drugs) interventions to a population of chronically mentally ill San Francisco residents, with an emphasis on reducing the number of people requiring more intensive levels of care. Through treatment and community services logistical, coordinated interventions will be provided to adult, adolescent, and child residents of San Francisco. The program represents diverse ethnic and cultural groups, and collaborates with other programs in efforts to enhance learning, growth and development of child and adolescent clients.**

### MH BVHP Anchor Program
- **Address:** 1701 Ocean Avenue Suite 24, San Francisco, CA 94112
- **Program Director:** Pamela Cabrera
- **Email:** pamela.cabrera@sfdph.org
- **Phone:** (415) 452-2200

**Mental Health Services for Individuals with Developmental Disabilities. A collaboration between the San Francisco Department of Behavioral Health and Golden Gate Regional Center, The Anchor Program seeks to prevent the onset of psychiatric crises requiring emergency services or inpatient hospitalization. Treatment is for adults ages 18-61 with co-occurring mental health and developmental or intellectual disability diagnosis and includes individual, group and family therapy.**
SA  BVHP Jail Courtesy Dosing  
1625 Carroll Street  
San Francisco, CA 94124  
Program Director: Alfreda Nesbitt  
SOC Manager: Charles Rivera  
CDTA Manager: Carlos Balladare  
BOCC Manager: Christopher Rubino  
Email: alfreda.nesbitt@bayviewci.org  
Phone: (415) 822-8200  

B. V. H. P. Foundation Jail Methadone Courtesy Dosing Program provides medically safe, comfortable detoxification for opiate abusing adults while incarcerated in San Francisco County Jail. Participants must be enrolled in local county methadone maintenance or detoxification program in order to receive services.

SA  BVHP Jelani Family Program  
1638-40 Kirkwood Avenue  
San Francisco, CA 94124  
Program Director: Andrew-Nelson Peterson  
SOC Manager: Alisson Lustbader  
CDTA Manager: Erik Dubon  
Phone: (415) 671-1165  

The Family Program is a residential mental health and substance treatment program for dually diagnosed single fathers with children ages 0-12 & couples with children ages 0-12. Jelani provides an opportunity for men, women & their children to receive one consistent message about substance abuse and mental health treatment. The program focuses on the individual and each individual's specific needs with an emphasis on overall health. The goal is to support the individual in their recovery process so that they may pursue a personally meaningful and healthy life. The integrated treatment that clients receive is designed to support and empower them to define and achieve their individual goals. Integration is focused on both internal programmatic treatment & external support and services.

SA  BVHP Jelani House  
1601 Quesada Avenue  
San Francisco, CA 94124  
Program Director: Andrew-Nelson Peterson  
SOC Manager: Annette Quiett  
CDTA Manager: Erik Dubon  
Phone: (415) 822-5977 Ext: 203  

Jelani House is a residential mental health and substance treatment program for pregnant/postpartum women and women with children ages 0-5. Jelani provides an opportunity for women & their children to receive one consistent message about substance abuse and mental health treatment. The program focuses on the individual and each individuals specific needs with an emphasis on overall health. The goal is to support the individual in their recovery process so that they may pursue a personally meaningful and healthy life. The integrated treatment that clients receive is designed to support and empower them to define and achieve their individual goals. Integration is focused on both internal programmatic treatment & external support and services.

SA  BVHP Methadone Maintenance & HIV Set-Aside  
1625 Carroll Street  
San Francisco, CA 94124  
Program Director: Alfreda Nesbitt  
SOC Manager: Charles Rivera  
CDTA Manager: Carlos Balladare  
BOCC Manager: Christopher Rubino  
Email: alfreda.nesbitt@bayviewci.org  
Phone: (415) 822-8200  

Bayview’s Outpatient Methadone Maintenance Treatment Program serves individuals 18 years and older who are unable to cease the use of heroin without medical assistance and who are at risk for HIV/AIDS.

CA Institute of Integral Studies  
1453 Mission Street  
San Francisco, CA 94103  
(415) 575-6105  
Executive Director: Joseph Subbiondo  
Email: jsubbiondo@ciis.edu  

MHSA  CA Institute of Integral Studies  
1453 Mission Street  
San Francisco, CA 94103  
Program Director: Rachel Bryant  
SOC Manager: Kimberly Ganade  
CDTA Manager: Erik Dubon  
Email: rbryant@ciis.edu  
Phone: (415) 575-6100  

CIIS provides wraparound student support services within its School of Professional Psychology and Health to increase recruitment and retention of students from underrepresented groups while actively promoting the mandates of MSHA and career opportunities in the public sector of mental health services. Students that are currently underrepresented in professional and licensed mental health fields include: mental health consumers and their family members with experience in the public mental health system; minority students, particularly African American, Asian & Asian American, Hispanic/Latino, Native American, and Pacific Islander; and lesbian, gay, bisexual, transgender, and queer students. CIIS supports these students in obtaining masters degrees in counseling psychology.

Center on Juvenile & Criminal Justice, Inc.  
40 Boardman Place  
San Francisco, CA 94103  
(415) 621-5661  
Executive Director: Daniel Macallair  
Email: dmacallair@cjcj.org  
Phone: (415) 621-5661 Ext: 111  

SA  Supportive Living Program  
40 Boardman Place  
San Francisco, CA 94103  
Program Director: Daniel Macallair  
SOC Manager: Annette Quiett  
CDTA Manager: Mario Hernandez  
Email: dmacallair@cjcj.org  
Phone: (415) 621-5661  

Center on Juvenile and Criminal Justice (CJCJ) is a licensed residential treatment program for ex-offenders recently released from State prison and on parole to San Francisco. The program is part of a continuum of services that target this population called the Bay Area Services Network (BASN). Essential program elements include room and board, group counseling, individualized treatment planning and case management, job/vocational assistance and placement.
CBHS Program Directory - Adult & Older Adult

Central City Hospitality House
290 Turk Street
San Francisco, CA 94102
(415) 749-2100

Executive Director: Jackie Jenks
Email: jjenks@hospitalityhouse.org
Phone: (415) 749-2113

MHSA CCHH Holistic Wellness Community Building Program
290 Turk Street
San Francisco, CA 94102

Program Director: Jenny Collins
Email: jcollins@hospitalityhouse.org
Phone: (415) 749-2100

SOC Manager: Rhea Bailey
BOCC Manager: Carlos Balladares
CBOC Manager: James Stroh

The Community Building Program supports community organizing efforts, peer-based volunteerism, and leadership development. The program also offers training in community organizing to interns who have experienced trauma, promoting opportunities to turn negative past experiences into opportunities to change neighborhood dynamics.

MHSA CCHH Sixth Street Self-Help Center
169 Sixth Street
San Francisco, CA 94103

Program Director: Jenny Collins
Email: jcollins@hospitalityhouse.org
Phone: (415) 369-3040

SOC Manager: Susan Esposito
BOCC Manager: Carlos Balladares
CBOC Manager: James Stroh

The Sixth Street Self-Help Center is a meeting ground where people socialize comfortably and rediscover the human warmth they often miss during daily survival on the streets and in their diverse housing situations. Peer staff and case managers provide individual housing counseling and care planning for people seeking long-term services. This includes assistance obtaining public benefits, emergency, transitional and permanent housing, substance use counseling, mental health support, and access to other services. Through the on-site employment resource center, counselors provide support for job seekers to open email accounts, send faxes, search for jobs, write resumes, obtain work clothing and tools, and build job retention skills to maintain employment and further career goals.

MHSA CCHH Tenderloin Self-Help Center
146 Leavenworth Street
San Francisco, CA 94102

Program Director: Jenny Collins
Email: jcollins@hospitalityhouse.org
Phone: (415) 749-2143

SOC Manager: Susan Esposito
BOCC Manager: Carlos Balladares
CBOC Manager: James Stroh

The Tenderloin Self-Help Center is a meeting ground where people socialize comfortably and rediscover the human warmth they often miss during daily survival on the streets and in their diverse housing situations. Peer staff and case managers provide individual housing counseling and care planning for people seeking long-term services. This includes assistance obtaining public benefits, emergency, transitional and permanent housing, substance use counseling, mental health support, and access to other services. Through the on-site employment resource center, counselors provide support for job seekers to open email accounts, send faxes, search for jobs, write resumes, obtain work clothing and tools, and build job retention skills to maintain employment and further career goals.

City College of San Francisco
50 Phelan Avenue
San Francisco, CA 94112
(415) 452-5160

Executive Director: Tandy Iles
Email: tiles@ccsf.edu
Phone: (415) 452-5160

MHSA CCSF Community Mental Health Certificate
50 Phelan Avenue, MU 353
San Francisco, CA 94112

Program Director: Sal Nunez
Email: snunez@ccsf.edu
Phone: (415) 452-7387

SOC Manager: Kimberly Ganade
BOCC Manager: Christopher Rubino
CBOC Manager: Eric Whitney

The Community Mental Health Worker Certificate (CMHC) at City College of San Francisco is a 16 unit program based on the wellness and recovery model in mental health. The curriculum is designed to train a diverse group of front-line health workers to provide culturally responsive mental health and recovery services in San Francisco. The program is focused on engaging individuals with lived experience, their family members, field practitioners, and other interested persons and communities. It is comprised of courses that promote the development of skills needed to become gainfully employed as a mental health worker and enhance the knowledge base of those already employed. As part of their education, students will complete an internship with a local agency serving consumers of mental hea

SA CCSF Drug & Alcohol Studies Certificate
50 Phelan Avenue, MU 353
San Francisco, CA 94112

Program Director: Tandy Iles
Email: tiles@ccsf.edu
Phone: (415) 452-5160

SOC Manager: Charles Mayer
BOCC Manager: Christopher Rubino
CBOC Manager: Eric Whitney

The CCSF Drug and Alcohol Studies Program is accredited by the California Association of Alcohol and Drug Educators (CAADE). Our program prepares students to become certified Drug and Alcohol counselors with strong competencies in the following: Documentation, Ethics, Treatment, Referrals, Assessment/Screening, Counseling, and Client, Family and Community Education
The Program is an overnight with full day services. The client access services either through community outreach or emergency drop-in. The program bases itself on the tenets of steps 1-3 of Twelve Step Programs within the inclusion of peer interaction groups, process groups, art therapy, acupuncture, seeking safety, relaxation/meditation groups, anger management groups, education/life skills groups, and individual mental health status assessments. The program's length of stay ranges from 30 to 120 days targeting primarily homeless women with co-occurring disorders.

The goal of A Woman's Place Drop-In Center is to provide trauma-informed, gender-responsive care to women in the form of low-threshold drop-in services targeted to the complex needs of multiply diagnosed homeless women, with close linkages to primary care, case management, residential substance abuse and HIV transitional housing and care. AWP Drop-In Center targets women, transgender females and families. Single mothers, and mothers accompanied by a male partner must have a dependent child in custody. For all adult clients, the age criteria is 18 to 65+ and it includes those who abuse substances, suffer from mental illness and who are homeless and often victims of violence in and around the Tenderloin.

Golden Gate for Seniors is a 6-month, residential substance use disorder treatment facility for individuals aged 55 and older. Alcohol and drug education services are provided along with individual and group counseling and other recovery-related activities. Introduction to San Francisco's resources for seniors is also provided, as well as aftercare services.

SFHOT is a collaboration between Department of Public Health, Human Services Agency and CATS all of which provide staff. SFHOT's goal is to engage, place and stabilize chronically homeless people living on the streets of SF by moving them into permanent housing through outreach and case management. Priorities include chronically homeless and homeless individuals who are public inebriates, aggressive panhandlers, and high users of emergency services.

Community Housing Partnership

CHP provides supportive housing and services to chronically homeless adults at the Essex towards the goal of increasing self-sufficency. Services include case management, mental health services and crisis intervention.
**CBHS Program Directory - Adult & Older Adult**

**Conard House, Inc.**  
1385 Mission Street #200  
San Francisco, CA 94103  
(415) 864-7833

**Executive Director:** Richard Heasley  
**Email:** rheasley@conard.org  
**Phone:** (415) 864-7833 Ext: 203

**Conard House’s mission is to empower people who live and work on the margins of society since 1960. Services include money management, psychosocial case management, individual and group counseling, and crisis intervention. Our supportive housing program includes studio apartments, single room occupancy hotels and shared accommodations in apartments.**

**MH Conard House Outpatient Services**  
1385 Mission Street, Suite 200  
San Francisco, CA 94103

**Program Director:** Louise Foo  
**Email:** louise@conard.org  
**Phone:** (415) 864-7833

**SOC Manager:** Sidney Lam  
**BOCC Manager:** Tom Mesa  
**CTDA Manager:** Stephen Banuelos

**Conard House's mission is to empower people who live and work on the margins of society since 1960. Services include money management, psychosocial case management, individual and group counseling, and crisis intervention. Our supportive housing program includes studio apartments, single room occupancy hotels and shared accommodations in apartments.**

**MH Conard Rep Payee**  
154 Ninth Street  
San Francisco, CA 94103

**Program Director:** Alice Ordorer  
**Email:** aordorer@conard.org  
**Phone:** (415) 558-8767

**SOC Manager:** Annette Quiett  
**BOCC Manager:** Tom Mesa  
**CTDA Manager:** Stephen Banuelos

**The Conard House Rep Payee Services Program provides representative payee and money management to San Francisco residents who are homeless or at risk of homelessness. This includes light case management, housing referrals, and assistance maintaining stable housing.**

**Curry Senior Center (North of Market)**  
333 Turk Street  
San Francisco, CA 94102  
(415) 885-2274

**Executive Director:** David Knego  
**Email:** dknego@curryseniorcenter.org  
**Phone:** (415) 885-2274

**MHSA Curry Senior Center - Behavioral Health Services in Primary Care (MHSA)**  
333 Turk Street  
San Francisco, CA 94102

**Program Director:** David Knego  
**Email:** dknego@curryseniorcenter.org  
**Phone:** (415) 885-2274

**SOC Manager:** Rhea Bailey  
**BOCC Manager:** Sean Nguyen  
**CTDA Manager:** James Stroh

**This is a peer outreach program at Curry Senior Center funded by the Mental Health Services Act (MHSA) of California. The program is designed to help connect isolated older adults to services and social activities through peer outreach while supporting the Peer Outreach Specialists in their own wellness, recovery and professional development. The population they serve is: Individuals 60 and over-Resident of the Tenderloin/Civic Center neighborhoods or homeless-Seniors who are not already connected to other programs and are isolating in their homes or on the streets.**

**SA Curry Senior Center - Integrated Full Service Outpatient (IFSO)**  
333 Turk Street  
San Francisco, CA 94102

**Program Director:** Susmita Shah  
**Email:** Susmita.Shah@sfdph.org  
**Phone:** (415) 885-2274

**SOC Manager:** Charles Rivera  
**BOCC Manager:** Sean Nguyen  
**CTDA Manager:** James Stroh

**Curry Senior Center’s Substance Abuse Outpatient Program provides groups, case management, individual counseling and home visits to seniors with substance abuse issues.**

**MH Curry Senior Center MH**  
333 Turk Street  
San Francisco, CA 94102

**Program Director:** Susmita Shah  
**Email:** Susmita.Shah@sfdph.org  
**Phone:** (415) 885-2274

**SOC Manager:** Charles Rivera  
**BOCC Manager:** Sean Nguyen  
**CTDA Manager:** James Stroh

**Dignity Health Care/St. Francis Memorial Hospital**  
900 Hyde Street  
San Francisco, CA 94109  
(415) 353-6600

**Executive Director:** Hugh Vincent  
**Email:** hugh.vincent@dignityhealth.org  
**Phone:** (415) 353-6600

**SA Safe Havens - Supervised Visitation and Safe Exchange**  
900 Hyde Street  
San Francisco, CA 94109

**Program Director:** Sonia Melara  
**Email:** sonia.melara@chw.edu  
**Phone:** (415) 353-6818

**SOC Manager:** Kathleen Minioza  
**BOCC Manager:** Carlos Balladares  
**CTDA Manager:** Erik Dubon

**SA St. Francis Hospital Psychiatric Inpatient, 3rd Floor**  
900 Hyde Street #511  
San Francisco, CA 94109

**Program Director:** Karen Wells  
**Email:** karen.wells@DignityHealth.org  
**Phone:** (415) 353-6230

**SOC Manager:** N/A  
**BOCC Manager:** Carlos Balladares  
**CTDA Manager:** Erik Dubon

*St. Francis Memorial Hospital provides acute psychiatric inpatient services beds for Short-Doyle funded patients. The psych unit has 35 beds with 11 beds in suspension consisting 24 inpatient locked unit. One room has capacity for restraints to be used and there are two open seclusion rooms. Psychiatric disorders common to the populations served are bipolar disorder, schizophrenia, and major depression.*
### CBHS Program Directory - Adult & Older Adult

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Details</th>
</tr>
</thead>
</table>
| **Edgewood Center for Children & Families**                                  | **Executive Director:** Matt Madaus  
Executive Name: Matt Madaus  
Email: mattm@edgewood.org  
Phone: (415) 682-3220 Ext: same |
| **MH Edgewood Bayview**                                                       | **Program Director:** Robin Acker  
Email: robina@edgewood.org  
Phone: (415) 682-3276  
**SOC Manager:** Alison Lustbader  
BOCC Manager: Gilda Mansour  
CDTA Manager: Elizabeth Davis |
| **MHSA Edgewood PIP Consultation**                                            | **Program Director:** Jonathan Weinstock  
Email: jonathanw@edgewood.org  
Phone: (415) 682-3211  
**SOC Manager:** Rhea Bailey  
BOCC Manager: Gilda Mansour  
CDTA Manager: Elizabeth Davis |
| **MHSA Edgewood Youth Agency MH Consultation**                                | **Program Director:** Jonathan Weinstock  
Email: jonathanw@edgewood.org  
Phone: (415) 682-3211  
**SOC Manager:** Rhea Bailey  
BOCC Manager: Gilda Mansour  
CDTA Manager: Elizabeth Davis |
| **Episcopal Community Services of San Francisco**                             | **Executive Director:** Ken Reggio  
Email: kreggio@ecs-sf.org  
Phone: (415) 487-3300 Ext: 1201 |
| **MH ECS SF START**                                                           | **Program Director:** Grace Telcs  
Email: gtelcs@ecs-sf.org  
Phone: (415) 487-3300 Ext: 4122  
**SOC Manager:** Edwin Batongbacal  
BOCC Manager: Tom Mesa  
CDTA Manager: James Stroh |
| **Family Service Agency of San Francisco**                                   | **Executive Director:** Bob Bennett  
Email: bbennett@felton.org  
Phone: (415) 474-7313 |
| **MHSA FSA Adult Full Service Partnership (FSP-CARE)**                        | **Program Director:** Rachel Hawkins  
Email: rhawkins@felton.org  
Phone: (415) 474-7310  
**SOC Manager:** Rhea Bailey  
BOCC Manager: Marshia Herrig  
CDTA Manager: Hilda Jones |
| **MHSA FSA Curry Peer Based Wellness & Recovery Drop-In Center**              | **Program Director:** Andrew Brown  
Email: abrown@felton.org  
Phone: (415) 292-1081  
**SOC Manager:** Rhea Bailey  
BOCC Manager: Marshia Herrig  
CDTA Manager: Hilda Jones |
| **MH FSA Deaf Community Counseling Services**                                | **Program Director:** Barbara White  
Email: bwhite@felton.org  
Phone: (415) 255-5848  
**SOC Manager:** Annette Quiett  
BOCC Manager: Marshia Herrig  
CDTA Manager: Hilda Jones |

**ECS** staffs the San Francisco Shelters Treatment Access and Resource Team (SF START) with ten behavioral health specialists and two information and resource specialists who serve San Francisco's city-funded adult shelters. SF START is designed to provide coordinated and integrated services to support recovery, including outreach and engagement, assessments, shelter-user goal setting, counseling, case management, referral and linkage for treatment, crisis intervention, and benefits advocacy in San Francisco's single adult homeless shelters. SF START serves homeless male, female, and transgender adults, 18 years and older, who present with moderate to severe behavioral health issues including psychiatric, substance abuse and co-occurring chronic medical conditions. **FSA Curry Peer Based Wellness & Recovery Drop-In Center**  
The program serves older adults, 60 and older, who currently have mental health and/or substance abuse issues. Theses adults may be homeless or episodically homeless. They also may not have been connected to behavioral health services before. The Drop-In Center offers a gathering place with peer-based support, resources to help clients access services and advocacy. No direct services are delivered.  

**FSA Deaf Community Counseling Services**  
The program serves adults, 18 and older, who currently have mental health and/or substance abuse issues. Theses adults may be homeless or episodically homeless. They also may not have been connected to behavioral health services before. The program offers a gathering place with peer-based support, resources to help clients access services and advocacy. No direct services are delivered.
### CBHS Program Directory - Adult & Older Adult

#### MH FSA Geriatric Outpatient Services

1500 Franklin Street  
San Francisco, CA 94109  

<table>
<thead>
<tr>
<th>Program Director: Vanessa de Brer</th>
<th>SOC Manager: Charles Rivera</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email: <a href="mailto:vdebrer@felton.org">vdebrer@felton.org</a></td>
<td>BOCC Manager: Marsha Herring</td>
</tr>
<tr>
<td>Phone: (415) 474-7310 Ext: 491</td>
<td>CDTA Manager: Hilda Jones</td>
</tr>
</tbody>
</table>

Comprehensive case management, counseling, and psychiatric services provided for older adults with mental health concerns, including substance abuse, to help maintain independence and dignity while aging in place. In-home and clinic-based services offered, including evidence-based practices and assessments. Clinics at 1010 Gough and 6221 Geary. Referrals from CBHS, the community, and walk-ins.

#### MH FSA Geriatric Services West

6221 Geary Bl., 2nd Floor  
San Francisco, CA 94121  

<table>
<thead>
<tr>
<th>Program Director: Lisa Jones</th>
<th>SOC Manager: Charles Rivera</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email: <a href="mailto:ljones@felton.org">ljones@felton.org</a></td>
<td>BOCC Manager: Marsha Herring</td>
</tr>
<tr>
<td>Phone: (415) 386-6600</td>
<td>CDTA Manager: Hilda Jones</td>
</tr>
</tbody>
</table>

Comprehensive case management, counseling, and psychiatric services provided for older adults with mental health concerns, including substance abuse, to help maintain independence and dignity while aging in place. In-home and clinic-based services offered, including evidence-based practices and assessments. Clinics at 1010 Gough and 6221 Geary. Referrals from CBHS, the community, and walk-ins.

#### MH FSA Older Adult Day Support Center - OADSC

6221 Geary Street, 3rd Floor  
San Francisco, CA 94121  

<table>
<thead>
<tr>
<th>Program Director: Andrew Brown</th>
<th>SOC Manager: Charles Rivera</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email: <a href="mailto:abrown@felton.org">abrown@felton.org</a></td>
<td>BOCC Manager: Marsha Herring</td>
</tr>
<tr>
<td>Phone: (415) 474-7310</td>
<td>CDTA Manager: Hilda Jones</td>
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</tbody>
</table>

#### MHSA FSA Older Adult Full Service Partnership (SrFSP)

280 Turk Street  
San Francisco, CA 94102  

<table>
<thead>
<tr>
<th>Program Director: Liz Olsen</th>
<th>SOC Manager: Rhea Bailey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email: <a href="mailto:eolsen@felton.org">eolsen@felton.org</a></td>
<td>BOCC Manager: Marsha Herring</td>
</tr>
<tr>
<td>Phone: (415) 474-7310</td>
<td>CDTA Manager: Hilda Jones</td>
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</table>

A collaborative partnership with other community-based programs to support older adults in need of intensive case management including mental health and substance abuse treatment, medical health care, housing assistance, vocational and educational support, and counseling. Following the Mental Health Recovery Model, participants have primary control over decisions about their care. The program includes a workforce component. Referrals through Community Behavioral Health Services, San Francisco Department of Public Health.

#### MHSA FSA Prevention & Recovery in Early Psychosis (PREP)

6221 Geary Blvd  
San Francisco, CA 94121  

<table>
<thead>
<tr>
<th>Program Director: Alana Rahab</th>
<th>SOC Manager: Rhea Bailey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email: <a href="mailto:arahab@felton.org">arahab@felton.org</a></td>
<td>BOCC Manager: Marsha Herring</td>
</tr>
<tr>
<td>Phone: (415) 476-7278</td>
<td>CDTA Manager: Hilda Jones</td>
</tr>
</tbody>
</table>

PREP is an early-intervention treatment program that serves individuals who have had their first major psychotic episode within the previous five years, or those whose comprehensive assessment suggests that they are at high risk for having their first episode - generally youth and young adults between the ages of 14-35. PREP uses a strength-based roster of services to create a 2-year plan designed specifically to put families back on track.

#### MHSA FSA Transitional Aged Youth FSP (MAP)

1500 Franklin Street  
San Francisco, CA 94109  

<table>
<thead>
<tr>
<th>Program Director: Rachel Hawkins</th>
<th>SOC Manager: Rhea Bailey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email: <a href="mailto:rhawkins@felton.org">rhawkins@felton.org</a></td>
<td>BOCC Manager: Marsha Herring</td>
</tr>
<tr>
<td>Phone: (415) 474-7310</td>
<td>CDTA Manager: Hilda Jones</td>
</tr>
</tbody>
</table>

FSASFTAYFSP (MAP) assists seriously mentally ill young (16-25) people in becoming independent and productive members of the community. MAP provides mental health and substance abuse treatment and linkage to physical health care, housing assistance, and vocational and educational support to San Francisco's most seriously disturbed young people.

---

**Fort Help/Health Services**  
26460 Summit Circle  
Santa Clarita, CA 91350  
(661) 254-6630

**Executive Director:** Stan Sharma  
Email: stansharma@msn.com  
Phone: (661) 254-6630

**SA F Fort Help Bryant Clinic**  
915 Bryant Street  
San Francisco, CA 94103

**Program Director:** Mary Ann Laramee  
Email: mlaramee@americanhealthservice.com  
Phone: (415) 777-9953  
**SOC Manager:** Charles Rivera  
**BOCC Manager:** Sean Nguyen  
**CDTA Manager:** Mario Hernandez

---

**NTP Out Patient Substance Abuse Clinic Opioid Dependence/Addiction**
**CBHS Program Directory - Adult & Older Adult**

**SA Fort Help Mission Clinic**
1101 Capp Street
San Francisco, CA 94110

Program Director: Mary Ann Laramee  
Email: mlaramee@americanhealthservice.com  
Phone: (415) 821-1427  
SOC Manager: Charles Rivera  
BOCC Manager: Sean Nguyen  
CDTA Manager: Mario Hernandez

**NTP Out Patient Substance Abuse Clinic Opioid Dependence/Addiction**

---

**Friendship House Association of American Indians, Inc.**
56 Julian Avenue
San Francisco, CA 94103
(415) 865-0964

Executive Director: Helen Waukazoo  
Email: helenw@friendshiphousesf.org  
Phone: (415) 865-0964

Program Director: Wayne Grisby  
Email: wayneg@friendshiphousesf.org  
Phone: (415) 865-0964  
SOC Manager: Susan Esposito  
BOCC Manager: Christopher Rubino  
CDTA Manager: Elizabeth Davis

Friendship House Assoc. of American Indians is a culturally appropriate residential substance abuse treatment program providing a continuum of chemical dependence prevention, treatment and recovery services. Residential services are 90 days up to a year for adults 18 years and older. Also prevention services for youth and families, residential treatment for pregnant women and women with their children. Serving primarily American Indian men, women, and/or transgender who reside in San Francisco.

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**Harder & Company Community Research**
299 Kansas Street
San Francisco, CA 94103
(415) 522-5400

Executive Director: Michelle Magee  
Email: mmagee@harderco.com  
Phone: (415) 522-5400 Ext: 6407

Program Director: Michelle Magee  
Email: mmagee@harderco.com  
Phone: (415) 522-5400 Ext: 6407  
SOC Manager: Mario Simmons  
BOCC Manager: Tom Mesa  
CDTA Manager: Eric Whitney

Harder + Company will provide planning and evaluation services to the CBHS Mental Health Services Act staff including convening workgroups (agendas, meeting attendance, minutes), research assistance (e.g., secondary data review, review existing SF plans relevant to the five priority areas; best practices research), implementing evaluation methods and professional services (e.g., writing, presentations). The planning services will focus on action planning that supports integrated and seamless service delivery, the implementation of projects that will serve as incubators for new ideas and test hypotheses that contribute to learning how the San Francisco mental health system of services can achieve one or more of the four essential purposes defined in the statewide INN guidelines.

---

**MHSA Innovation Planning Project**
299 Kansas Street
San Francisco, CA 94103

Executive Director: Demetrius McCord  
Email: mccord@harmreduction.org  
Phone: (212) 213-6376

Program Director: Michelle Magee  
Email: mmagee@harderco.com  
Phone: (415) 522-5400 Ext: 6407  
SOC Manager: Mario Simmons  
BOCC Manager: Tom Mesa  
CDTA Manager: Eric Whitney

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**Harm Reduction Coalition**
1440 Broadway, Suite 902
Oakland, CA 94612
(510) 444-6969

Executive Director: Eliza Wheeler  
Email: wheeler@harmreduction.org  
Phone: (510) 444-6969  
SOC Manager: John Melichar  
BOCC Manager: Marsha Herring  
CDTA Manager: Mario Hernandez

The Drug Overdose Prevention and Education (DOPE) Project is a team committed to reducing the number of overdose deaths in San Francisco by providing education and access to naloxone. The DOPE Project also advocates for local, state and national policy change that seeks to increase awareness about drug overdose and expand access to life-saving overdose prevention programs. The DOPE Project provides naloxone at over 20 sites per month in SF. We also offer basic or comprehensive trainings on overdose for staff, residents, and clients in SRO hotels, shelters, jails, treatment programs, and other community settings. The training can be modified to meet your needs. Trainings for agencies funded by the City and County of San Francisco and trainings for drug users and their friends and family are provided free of charge. We teach: "Commonly used prescription and street drugs "Overdose risks and prevention messages "What causes an overdose (both stimulant and depressant overdoses are covered)"
CBHS Program Directory - Adult & Older Adult

HealthRIGHT 360
1735 Mission Street
San Francisco, CA 94103
(415) 762-3700

SA AARS COPPASA - Prevention
2166 Hayes Street Suite 206
San Francisco, CA 94117
Program Director: Stephen Fields
Email: sfIELDS@aars.org
Phone: (415) 541-9404

COPPASA Secondary Prevention provides the following services: Screening, assessment, early intervention and referral. Outcomes are based on successful referral to community treatment programs for substance use problems and co-occurring disorders. Services provided increase one's ability to recover from behavioral harms. COPPASA refers and places individuals with co-occurring problems to substance abuse and mental health treatment services offered throughout the City and County of San Francisco.

SA AARS Drug Court Treatment Center
509 6th Street
San Francisco, CA 94103
Program Director: Kate Godsey
Email: kategodsey@comcast.net
Phone: (415) 222-6150

The Drug Court Treatment Center (DCTC) is the treatment component of the San Francisco Drug Court. We provide assessment to determine eligibility for the program, case management services, pre-treatment groups, Intensive Outpatient Program, urinalysis testing, psychotherapy services and consultation to the court.

SA AARS Lee Woodward Counseling Center for Women
2166 Hayes Street Suite 303
San Francisco, CA 94117
Program Director: Susan Chon
Email: schon@aars.org
Phone: (415) 776-1001

Lee Woodward Counseling Center for Women provides outpatient substance abuse and co-occurring disorders treatment for women only. Our services include assessment, individual and group counseling, case management, crisis management and collateral services. We are skilled in providing culturally sensitive treatment and address the unique needs of women in treatment such as providing child care. Treatment is available both during the day and in the evenings.

MH AARS Project ADAPT Mental Health
2020 Hayes Street
San Francisco, CA 94117
Program Director: Susan Chon
Email: schon@aars.org
Phone: (415) 750-5125

ADAPT provides adult outpatient mental health treatment aimed at reducing mental health symptoms and improving quality of life. Our services include assessment, individual and group counseling, case management, crisis management and alternative therapies. Skilled in addressing co-occurring disorders clinicians provide strength-based and culturally sensitive counseling/therapy in English, Mandarin, Cantonese, Tagalog and Korean.

SA AARS Project ADAPT SA
2020 Hayes Street
San Francisco, CA 94117
Program Director: Susan Chon
Email: schon@aars.org
Phone: (415) 750-5125

ADAPT Substance Abuse ADAPT provides adult outpatient treatment for substance abuse and co-occurring disorders. Our services include assessment, individual and group counseling, case management, crisis management, collateral services, alternative therapies, socialization and recreational activities with a strong emphasis in community building. We are skilled in providing culturally sensitive strength-based treatment and services in English, Mandarin, Cantonese, Tagalog and Korean.

SA AARS Residential Recovery Services
2024 Hayes Street
San Francisco, CA 94117
Program Director: Susan Okada
Email: sokada@aars.org
Phone: (415) 750-5111

AARS Residential Treatment Program is a comprehensive drug and alcohol treatment program that provides residential treatment to adult substance abusers, with an emphasis on the Asian Pacific Islander community. The program consists of individual and group counseling, education seminars; art therapy, recreational activities and vocational/educational development. It also offers a unique focus on family, community and uses a culturally oriented approach as part of its therapeutic concept.

SA HealthRIGHT 360 African American Healing Center (AAHC)
1601 Donner Ave
San Francisco, CA 94124
Program Director: Denise Williams
Email: dwilliams@healthright360.org
Phone: (415) 685-4780

The goal of the AAHC Program is to reduce substance abuse and related criminal behavior in individuals referred to African American Healing Center (AAHC). This program provides variable length OP services to this population within a certified treatment facility.
The Integrated Severely Mentally Ill Parolees (ISMIP) CSM Program is designed to reduce the impact of substance abuse, addiction, and mental health disorders for Parolees with significant behavioral health problems by a combination of case management, milieu and group services. BRIDGES also provides life skills training, coping skills, wellness, advocacy and recovery support to parolees managing significant entry challenges. These challenges include mental illness, addiction, homelessness, institutionalized patterns of behavior, poverty and poor social support. All Admissions to the BRIDGES Program are through an initial referral by the clients Parole Agent.

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Program Director</th>
<th>SOC Manager</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>HealthRIGHT 360 Detox Center Buena Vista</td>
<td>Ryan Lim</td>
<td>Charles Rivera</td>
<td>(415) 554-1450</td>
<td><a href="mailto:rlim@healthright360.org">rlim@healthright360.org</a></td>
</tr>
<tr>
<td>HealthRIGHT 360 Dual Recovery Residential Treatment Program</td>
<td>Ryan Lim</td>
<td>Charles Rivera</td>
<td>(415) 554-1450</td>
<td><a href="mailto:rlim@healthright360.org">rlim@healthright360.org</a></td>
</tr>
<tr>
<td>HealthRIGHT 360 Bridges CSM OP Program (ISMIP)</td>
<td>Mardell Gavriel</td>
<td>Charles Rivera</td>
<td>(415) 762-3700 Ext: 2239</td>
<td><a href="mailto:mgavriel@healthright360.org">mgavriel@healthright360.org</a></td>
</tr>
<tr>
<td>HealthRIGHT 360 Family STRENGTH OP Program</td>
<td>Cassandra Eslami</td>
<td>Charles Rivera</td>
<td>(415) 762-3700</td>
<td><a href="mailto:ceslami@healthright360.org">ceslami@healthright360.org</a></td>
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<tr>
<td>HealthRIGHT 360 Integrated Care Center</td>
<td>Mardell Gavriel</td>
<td>Charles Rivera</td>
<td>(415) 762-3700 Ext: 2239</td>
<td><a href="mailto:mgavriel@healthright360.org">mgavriel@healthright360.org</a></td>
</tr>
<tr>
<td>HealthRIGHT 360 Men's Residential Program Hayes Street</td>
<td>Fermin Loza</td>
<td>Charles Rivera</td>
<td>(415) 701-5100</td>
<td><a href="mailto:floza@healthright360.org">floza@healthright360.org</a></td>
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<tr>
<td>HealthRIGHT 360 Men's Satellite Program</td>
<td>Fermin Loza</td>
<td>Charles Rivera</td>
<td>(415) 701-5100</td>
<td><a href="mailto:floza@healthright360.org">floza@healthright360.org</a></td>
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### CBHS Program Directory - Adult & Older Adult

<table>
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<th>Program Name</th>
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<tr>
<td>SA HealthRIGHT 360 Outpatient Treatment</td>
<td>Roland Miller</td>
<td>Charles Rivera</td>
<td>Elizabeth Davis</td>
</tr>
<tr>
<td>1735 Mission Street, San Francisco, CA 94103</td>
<td><a href="mailto:rmiller@healthright360.org">rmiller@healthright360.org</a></td>
<td>(415) 226-1775</td>
<td></td>
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<tr>
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<tr>
<td>SA HealthRIGHT 360 Representative Payee Program</td>
<td>Sharon Crawford</td>
<td>Charles Rivera</td>
<td>Elizabeth Davis</td>
</tr>
<tr>
<td>1016 Howard Street, San Francisco, CA 94103</td>
<td><a href="mailto:scrawford@healthright360.org">scrawford@healthright360.org</a></td>
<td>(415) 936-3407</td>
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<td></td>
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</tr>
<tr>
<td>SA HealthRIGHT 360 SHOP (Southeast Health Opportunities Program)</td>
<td>Denise Williams</td>
<td>Annette Quiett</td>
<td>Elizabeth Davis</td>
</tr>
<tr>
<td>1601 Donner Ave, San Francisco, CA 94124</td>
<td><a href="mailto:dwilliams@healthright360.org">dwilliams@healthright360.org</a></td>
<td>(415) 685-4780</td>
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<tr>
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<tr>
<td>SA HealthRIGHT 360 Women's Hope Residential Program</td>
<td>Sarah Schoenberger</td>
<td>Toni Rucker</td>
<td>Elizabeth Davis</td>
</tr>
<tr>
<td>2261 Bryant Street, San Francisco, CA 94110</td>
<td><a href="mailto:schoenberger@healthright360.org">schoenberger@healthright360.org</a></td>
<td>(415) 800-7534</td>
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<tr>
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<tr>
<td>SA HealthRIGHT 360 Women's Residential Program</td>
<td>Shelly Wynne</td>
<td>Charles Rivera</td>
<td>Elizabeth Davis</td>
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<tr>
<td>214 Haight Street, San Francisco, CA 94102</td>
<td><a href="mailto:swynne@healthright360.org">swynne@healthright360.org</a></td>
<td>(415) 554-1480</td>
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<tr>
<td>SA HealthRIGHT 360 Women's Satellite Program</td>
<td>Roland Miller</td>
<td>Charles Rivera</td>
<td>Elizabeth Davis</td>
</tr>
<tr>
<td>815 Buena Vista West, San Francisco, CA 94117</td>
<td><a href="mailto:rmiller@healthright360.org">rmiller@healthright360.org</a></td>
<td>(415) 554-1480</td>
<td></td>
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</tr>
<tr>
<td>MHSA HealthRIGHT 360 WRAPS (Residential Acute Psychiatric Stabilization)</td>
<td>Mardell Gavriel</td>
<td>Charles Rivera</td>
<td>Elizabeth Davis</td>
</tr>
<tr>
<td>815 Buena Vista West, San Francisco, CA 94117</td>
<td><a href="mailto:mgavriel@healthright360.org">mgavriel@healthright360.org</a></td>
<td>(415) 554-1450</td>
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</tbody>
</table>

The goal of the WRAPS program is to implement the ideals of the Mental Health Services Act by providing a recovery-based approach to treating acute psychiatric episodes in tandem with co-occurring substance abuse and addiction problems. The Wellness Residential Acute Psychiatric Stabilization (WRAPS) Program is a short-term residential treatment program for individuals with co-occurring disorders. WRAPS supports them in achieving stabilization and a broader engagement with the Behavioral Health System towards eventual recovery. The target populations served by WRAPS are San Francisco residents: Adults, 18-59, poly-substance abusers or dependant on drugs and alcohol, undergoing acute psychiatric episodes.
CBHS Program Directory - Adult & Older Adult

Homeless Prenatal Programs
2500 - 18th Street
San Francisco, CA 94110
(415) 546-6756

Executive Director: Martha Ryan
Email: martharyan@homelessprenatal.org
Phone: (415) 546-6756 Ext: 320

Program Director: Michele Hill
Email: michelehill@homelessprenatal.org
Phone: (415) 546-6756

SOC Manager: Annette Quiett
BOCC Manager: Marshia Herring

Tenderloin Clinic presents a wide range of mental health issues with co-occurring substance abuse, medical problems, homelessness, and criminal justice involvement.

Homeless Prenatal Program provides a continuum of care and support for homeless, pregnant, and/or parenting women that will ensure healthy birth outcomes and enhance the quality of life for each woman and her family. HPP incorporates the philosophy of harm reduction into a full array of services that includes outreach, substance abuse services, workforce training and development, prenatal services, parenting education, housing assistance, immigrant services, and technology classes.

Huckleberry Youth Programs, Inc.
3310 Geary Blvd.
San Francisco, CA 94118
(415) 668-2622

Executive Director: Douglas Styles
Email: dstyles@huckleberryouth.org
Phone: (415) 668-2622 Ext: 217

Program Director: Mollie Brown
SOC Manager: Amy Peterson
BOCC Manager: Gilda Mansour
CDTA Manager: Andrew Williams

The goal of Huckleberry Youth Programs Behavioral Health Services is to make available culturally competent mental health services to youth and their families in order to support them in reducing impairment in important life domains and in building healthy lives.

MHSA Huckleberry TAY Multi-Service Collaborative
555 Cole Street
San Francisco, CA 94117
(415) 668-2622

Program Director: Mollie Brown
SOC Manager: Kimberly Ganade
BOCC Manager: Gilda Mansour
CDTA Manager: Andrew Williams

The goal of the Huckleberry TAY Multi-Service Collaborative is to link culturally and age appropriate prevention and early intervention services to Transitional Age Youth (TAY) in San Francisco. Huckleberry Youth Programs, in partnership with Larkin Street Youth Services, 3rd Street Youth Center and Community Health Programs for Youth (CHPY) will provide community outreach and education, direct services and service linkage to reduce risk factors and build protective factors to improve outcomes for TAY youth.

Hyde Street Community Services, Inc.
815 Hyde Street
San Francisco, CA 94109
(415) 673-5700

Executive Director: Cindy Gyori
Email: hydestinc@sbcglobal.net
Phone: (415) 673-5700 Ext: 1101

Program Director: Cindy Gyori
SOC Manager: Susan Esposito
BOCC Manager: Christopher Rubino
CDTA Manager: Hilda Jones

Hyde Street Community Services includes an outpatient mental health clinic serving the Tenderloin area of the community. Individuals served at the Tenderloin Clinic present a wide range of mental health issues with co-occurring substance abuse, medical problems, and homelessness. (Hyde St. no longer has a Clubhouse program.)

The Hyde St. FSP, funded through the Mental Health Services Act is an intensive case management program based at the Tenderloin Outpatient Clinic. It provides wrap-around mental health services to individuals who have been underserved and are high users of acute services. Clients present with multiple and complex problems including substance abuse, medical problems, homelessness and criminal justice involvement.
### CBHS Program Directory - Adult & Older Adult

**Institute on Aging**

3575 Geary Blvd.
SAN FRANCISCO, CA 94118
(415) 750-4111

**Executive Director:** Tom Briody  
**Email:** tibriody@ioaging.org  
**Phone:** (415) 750-4111 Ext: 100

<table>
<thead>
<tr>
<th>MHSA</th>
<th>Older Adult Behavioral Health Screening and Response Program</th>
</tr>
</thead>
</table>
| 3575 Geary Blvd. | Program Director: **Karyn Skultety**  
San Francisco, CA 94118 | SOC Manager: **Rhea Bailey**  
BOCC Manager: **Tom Mesa**  
CDTA Manager: **James Stroh** |

*In-home behavioral health services for medically frail adults aged 55+.*

---

**Instituto Familiar De La Raza, Inc**

2919 Mission Street  
San Francisco, CA 94110  
(415) 229-0500

**Executive Director:** Estela Garcia  
**Email:** estela.garcia@ifrsf.org  
**Phone:** (415) 229-0523 Ext: 323

<table>
<thead>
<tr>
<th>MH</th>
<th>IFR Adult Behavioral Health Services</th>
</tr>
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</table>
| 2919 Mission Street | Program Director: **Carlos Disdier**  
San Francisco, CA 94110 | SOC Manager: **Susan Esposito**  
BOCC Manager: **Carlos Balladares**  
CDTA Manager: **Erik Dubon** |

*This community-based, multiservice organization is located in the Mission District. IFR provides mental health, HIV-related, family preservation and mentoring services to a predominately Latino population. The outpatient clinic provides a continuum of mental health services, including advocacy, early intervention, case management and direct clinical services to children, youth, adults and their families. Consultation to community agencies is also provided. Services are provided by qualified bilingual/bicultural and multicultural staff who reflect the diversity of the Mission community and who are familiar with the cultural and spiritual norms, practices and beliefs of the Latino community.*

---

<table>
<thead>
<tr>
<th>MHSA</th>
<th>IFR Indigena Health &amp; Wellness Collaborative</th>
</tr>
</thead>
</table>
| 2919 Mission Street | Program Director: **Julia Orellana**  
San Francisco, CA 94110 | SOC Manager: **Kimberly Ganade**  
BOCC Manager: **Carlos Balladares**  
CDTA Manager: **Erik Dubon** |

*The Indigena Health and Wellness Collaborative is a partnership between Instituto Familiar de La Raza and Asociacion Mayab that has the goal of improving the health and wellbeing of Indigena immigrant families by increasing access to health and social services, supporting spiritual and cultural activities that promote community building, strengthening social networks of support, and providing opportunities for healing as well as creating opportunities for early identification and interventions in families struggling to overcome trauma, depression, addictions, and other health and mental health problems.*

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<table>
<thead>
<tr>
<th>MH</th>
<th>IFR Primary Care Integration</th>
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</table>
| 2919 Mission Street | Program Director: **Carlos Disdier**  
San Francisco, CA 94110 | SOC Manager: **Susan Esposito**  
BOCC Manager: **Tom Mesa**  
CDTA Manager: **Erik Dubon** |

---

<table>
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<tr>
<th>MHSA</th>
<th>IFR Trauma Recovery &amp; Healing Services</th>
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| 2919 Mission Street | Program Director: **Jesus Yanez**  
San Francisco, CA 94110 | SOC Manager: **Kimberly Ganade**  
BOCC Manager: **Carlos Balladares**  
CDTA Manager: **Erik Dubon** |

*This project provides trauma recovery and healing services through its Cultura Cura Program to youth ages 12 to 25 and their families, with an emphasis upon Mission District youth and Latinos citywide. Services include both prevention and intervention modalities to individuals, agencies, and the community.*

---

**Jewish Family and Children's Services**

2150 Post  
San Francisco, CA 94115  
(415) 449-1200

**Executive Director:** Anita Friedman  
**Email:** antaf@jfcs.org  
**Phone:** (415) 449-1260

<table>
<thead>
<tr>
<th>MH</th>
<th>Jewish Family &amp; Children's Services Adult Outpatient Mental Health - Judah</th>
</tr>
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</table>
| 2534 Judah Street | Program Director: **Sonia Sztejnklaper**  
San Francisco, CA 94122 | SOC Manager: **Sidney Lam**  
BOCC Manager: **Christopher Rubino**  
CDTA Manager: **James Stroh** |

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CBHS Program Directory - Adult & Older Adult

Justice & Diversity Center, BAR Association of SF  
301 Battery Street, 3rd Floor  
San Francisco, CA 94111  
(415) 982-1600  

Executive Director: Yolanda Jackson  
Email: yjackson@sfbar.org  
Phone: (415) 782-8904  

MH Homeless Advocacy Project  
125 Hyde Street  
San Francisco, CA 94102  

Program Director: Teresa Friend  
Email: tfriend@sfbar.org  
Phone: (415) 575-3130  

SOC Manager: Annette Quiett  
BOCC Manager: Christopher Rubino  
CTDA Manager: Joseph Cecere  

The HAP SSI Advocacy Project provides SSI advocacy at the application, reconsideration, and appeals stage, as well as assistance on some pre-entitlement and post-entitlement issues that threaten continued receipt of benefits, to DPH clients referred from certain identified referral sources. Services are delivered through the Homeless Advocacy Project (HAP) of the Justice & Diversity Center of the Bar Association of San Francisco. As a program as a whole, HAP serves homeless individuals and families, and those at imminent risk of homelessness, with a particular emphasis on serving individuals with mental health disabilities. HAP is located at 1360 Mission St., Suite 201. HAP operates during regular business hours Tuesday-Friday, with a drop-in clinic for new clients held every Tuesday.

Larkin Street Youth Services  
134 Golden Gate Avenue  
San Francisco, CA 94102  
(415) 673-0911  

Executive Director: Sherilyn Adams  
Email: sadams@larkinstreetyouth.org  
Phone: (415) 673-0911 Ext: 316  

MHSA Larkin Street Routz TAY Housing & Supportive Services  
501 Ellis Street  
San Francisco, CA 94109  

Program Director: James Simmons  
Email: jsimmons@larkinstreetyouth.org  
Phone: (415) 673-0911  

SOC Manager: Annette Quiett  
BOCC Manager: Carlos Balladares  
CTDA Manager: Eric Whitney  

Latino Commission  
301 Grand Avenue #301  
San Francisco, CA 94080  
(650) 244-1444  

Executive Director: Debra Camarillo  
Email: camarillo@yahoo.com  
Phone: (415) 487-6704  

SA LC Casa Aviva  
1724 Bryant Street  
San Francisco, CA 94110  

Program Director: Maria Newson  
Email: maria.newson@thelatinocommissi..  
Phone: (415) 558-9125  

SOC Manager: Charles Rivera  
BOCC Manager: Marshia Harrington  
CTDA Manager: Andrew Williams  

The Latino Commission (TLC) provides residential and Overnight/Partial Day services for pregnant/post-partum Latino women and their children. Casa Aviva and Casa Xochitl are part of a continuum of treatment services that provide both structured treatment environments and the flexibility to be responsive to the individual needs and circumstances of clients with children. Clients, who are assessed for residential treatment but are awaiting an opening at Casa Aviva, can be enrolled at Casa Xochitl with intensive day treatment services.

SA LC Casa Ollin  
161 Margaret Ave.  
San Francisco, CA 94112  

Program Director: Maria Newson  
Email: maria.newson@thelatinocommissi..  
Phone: (415) 337-4065  

SOC Manager: Charles Rivera  
BOCC Manager: Marshia Harrington  
CTDA Manager: Andrew Williams  

The Latino Commission (TLC) has been providing bilingual/bicultural residential, aftercare, and outpatient substance abuse treatment services for Latinos/as in San Mateo County since 1991, and in San Francisco since 1999. As part of their continuum, TLC provides substance abuse services through Casa Ollin, a sober living facility for men with wrap around substance abuse treatment services provided off-site. The Latino Commission honors Latino values and utilizes a family-centered approach that integrates the concepts of conocimiento (self-awareness), respeto (respect for others) and confianza (mutual trust) to create an environment supportive of recovery. Off-site services include individual, group and family counseling, specialized educational classes, employment readiness, relapse prevention, alumni groups, exercise classes, and computer labs. Ollin is contracted for eight (8) beds at any one time in FY 06/07. For Prop. 36, Drug Court, and BASN-funded programs, access to treatment is controlled by the courts. The court system independently monitors these programs and conducts its own program reviews based on data collected by the CBHS Billing Information System (BIS).

SA LC Casa Quetzal  
635 Brunswick  
San Francisco, CA 94112  

Program Director: Maria Newson  
Email: maria.newson@thelatinocommissi..  
Phone: (415) 337-4065  

SOC Manager: Charles Rivera  
BOCC Manager: Marshia Harrington  
CTDA Manager: Andrew Williams  

Casa Quetzal and Casa Ollin are part of a continuum of treatment services that provide both structured treatment environments and the flexibility to be responsive to the individual needs and circumstances of the clients. Clients, who are assessed for residential treatment but are awaiting an opening at Casa Quetzal, can be enrolled at Casa Ollin with intensive day treatment services. On the other hand, clients who have completed 90 days of residential treatment at Casa Quetzal can complete their last stage of intensive day treatment while transferring residence to Casa Ollin, thereby opening up a bed at Casa Quetzal. Clients assessed for outpatient treatment, with an unstable housing situation, can be enrolled at Casa Ollin as well.

City and County of San Francisco  
Department of Public Health - Community Programs  
Business Office - Contract Compliance
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Program Director</th>
<th>SOC Manager</th>
<th>BOCC Manager</th>
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<tbody>
<tr>
<td>MH MHASF Mental Health Peer Run Warm Line</td>
<td>Eduardo Vega</td>
<td>Alison Lustbader</td>
<td>Tom Mesa</td>
<td>Francine Austin</td>
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<tr>
<td>MH MHASF Peer Response Team (PRT)</td>
<td>Rachel Del Rossi</td>
<td>Lisa Reyes</td>
<td>Tom Mesa</td>
<td>Francine Austin</td>
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<tr>
<td>MH MHASF SOLVE (Sharing Our Lives, Voices and Experiences)</td>
<td>Rachel Del Rossi</td>
<td>Lisa Reyes</td>
<td>Tom Mesa</td>
<td>Francine Austin</td>
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<td>Mission Council</td>
<td>Jose Luis Aguirre</td>
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<tr>
<td>SA MC Family Day Treatment</td>
<td>Vanessa Padilla</td>
<td>Susan Esposito</td>
<td>Carlos Bailadores</td>
<td>Mario Hernandez</td>
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<tr>
<td>SA MC Outpatient Program</td>
<td>Jose Luis Aguirre</td>
<td>Susan Esposito</td>
<td>Carlos Bailadores</td>
<td>Mario Hernandez</td>
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<tr>
<td>Mt. St. Joseph - St. Elizabeth (dba Epiphany Center)</td>
<td>Estela Morales</td>
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<tr>
<td>MH MSJ Epiphany Family Treatment Center</td>
<td>Linda Perez</td>
<td>N/A</td>
<td>Marshia Herring</td>
<td>Mario Hernandez</td>
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</tbody>
</table>
CBHS Program Directory - Adult & Older Adult

SA MSJ Epiphany House Broderick
1615 Broderick Street
San Francisco, CA 94115
Program Director: Estela Morales
Email: sisterestela@TheEpiphanyCenter.. Phone: (415) 409-6003 Ext: 4213
SOC Manager: Annette Quiett
BOCC Manager: Marshia Herring
CDTA Manager: Mario Hernandez

The Epiphany House, a Residential Drug Treatment Program for adult women and children (0-3 years) strives to help women recover from drugs and alcohol; address issues of trauma and violence; improve family functioning by strengthening parenting skills, increase independent living skills and reunify their family; acquire adequate housing and stable income. The eligibility criteria includes any woman over the age of 18 with or without children, or pregnant, who has a substance abuse problem and is a resident of San Francisco County.

SA MSJ Epiphany Residential Masonic
100 Masonic Avenue
San Francisco, CA 94118
Program Director: Estela Morales
Email: sisterestela@TheEpiphanyCenter.. Phone: (415) 567-8370 Ext: 4057
SOC Manager: Annette Quiett
BOCC Manager: Marshia Herring
CDTA Manager: Mario Hernandez

The Epiphany Center, Residential Drug Treatment Program for adult women and children (0-3 years) strives to help women recover from drugs and alcohol; address issues of trauma and violence; improve family functioning by strengthening parenting skills, increase independent living skills and reunify their family; acquire adequate housing and stable income. The eligibility criteria includes any woman over the age of 18 with or without children, or pregnant, who has a substance abuse problem and is a resident of San Francisco County.

National Alliance on Mental Illness (NAMI)
315 Montgomery Street, Floor 2
San Francisco, CA 94104
(415) 474-7310
Executive Director: Gifford Boyce-Smith
Email: gboycesmith@gmail.com
Phone: (415) 474-7310

MHSA NAMI - Peer-to-Peer, Family-to-Family
1010 Gough Street
San Francisco, CA 94109
Program Director: Anne Fischer
Email: anne@namisf.org
Phone: (415) 474-7310
SOC Manager: Rhea Bailey
BOCC Manager: Sean Nguyen
CDTA Manager: Mario Hernandez

Native American Health Center
333 Valencia st ste 240
San Francisco, CA 94110-3522
(415) 503-1046
Executive Director: Martin Waukazoo
Email: martinw@nativehealth.org
Phone: (510) 747-3059

MHSA Living in Balance
333 Valencia Street
San Francisco, CA 94103
Program Director: Michael Dyer
Email: MichaelD@nativehealth.org
Phone: (415) 503-1046
SOC Manager: Kimberly Ganade
BOCC Manager: Sean Nguyen
CDTA Manager: Elizabeth Davis

MHSA NICOS Chinese Community Problem Gambling Project
1208 Mason Street
San Francisco, CA 94108
(415) 788-6426
Program Director: Kent Woo
Email: kentwoo@nicoschc.org
Phone: (415) 788-6426
SOC Manager: Edwin Batongbacal
BOCC Manager: Christopher Rubino
CDTA Manager: Erik Dubon

MH NICOS Chinese Health Coalition
1208 Mason Street
San Francisco, CA 94108
(415) 788-6426
Program Director: Kent Woo
Email: kentwoo@nicoschc.org
Phone: (415) 788-6426
SOC Manager: Edwin Batongbacal
BOCC Manager: Christopher Rubino
CDTA Manager: Erik Dubon

MH PRC SSI Advocacy for Mental Health Patients
785 Market Street, 10th Floor
San Francisco, CA 94103
(415) 777-0333
Program Director: Andy Chu
Email: andyc@positiveresource.org
Phone: (415) 777-0333
SOC Manager: Annette Quiett
BOCC Manager: Marshia Herring
CDTA Manager: Joseph Cecere

Client referrals come from targeted DPH mental health sites. A Legal Assistant contacts the client or caseworker to set up an intake appointment with the Attorney/Advocate. Clients will sign various representation documents. The Attorney/Advocate will contact SSA to secure a protective filing date. The Attorney/Advocate will explain how the application process works. If the client does not qualify for SSI due to immigration status, we will determine their eligibility for Cash Assistance Program for Immigrants. The Attorney/Advocate will represent clients through all administrative levels. Once a client’s case is won and all benefits are in effect, program staff will advise clients on future issues that may affect benefits. After this final review, the client’s file will be closed.
Progress Foundation

MH PF Dore House Crisis Residential Program and Outpatient

MH PF Carroll House Residential Seniors Program

MH PF Clay Street Residential

MH PF Cortland House Residential

MH PF Ashbury House

The goals of the Cortland House residential program, a transitional residential program (TRTP) operating in the social rehabilitation model, provides a 3-month residential treatment and rehabilitation program for adults 18 years of age and older with major psychological disorders. Program goals are to develop clients’ independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and assistance with case management and referrals. Maximum length of stay is one year.

MH PF Dore House Crisis Residential Program and Outpatient

Dore Residence is a 14-bed intensive crisis residential treatment program, operated in a social rehabilitation model, that provides an 24-hour alternative to hospitalization and serves clients who need continued psychiatric crisis support beyond Dore Urgent Care Clinic. The average length of stay is 7-14 days. Dore Residence serves voluntary adults age 18 and older who require a highly structured and supervised setting due to current acute symptoms of mental illness. Services include individual and group counseling, crisis intervention, assessment for the next level of treatment, peer support, vocational services, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational services, housing and community treatment.

MH PF Ashbury House

Ashbury House is a transitional residential treatment program (TRTP) in a social rehabilitation model, serving mothers who present mental health treatment needs, frequently with co-occurring substance abuse treatment needs. Ashbury House serves homeless women who have lost custody or are at risk of losing custody of their child(ren) due to their mental disability, and need comprehensive mental health services and parenting education to maintain or regain custody. 40% of the families are CalWorks families. Services include on-site rehab day treatment, including parenting education, individual and group counseling, crisis intervention, peer support, activities of daily living, medication support, ambulatory medical support by a nurse practitioner and referrals to social services, vocational rehabilitation, housing and community treatment. Ashbury House can accept pregnant women and women with up to two children age 12 and under.

MH PF Avenues

The goals of the Avenues residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric in-patient beds, either by diversion from inpatient placement or reduction in inpatient length of stay by providing an intensively staffed and community oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SFGH Psychiatric Emergency Services (PES), Dore Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

MH PF Carroll House Residential Seniors Program

Rypins and Carroll Houses constitute the Progress Seniors Program. They are transitional residential treatment programs (TRTP) for seniors 50 and over which operate in a social rehabilitation model. The seniors program provides a residential treatment and rehabilitation program for older adults with major psychological disorders. Program goals are to develop clients’ independent living skills and support network needed to increase their level of independence and reduce their use of emergency and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, housing and community treatment. Clients participate in the Rypins House in-house dx program.

MH PF Clay Street Residential

Clay Street is a 16-bed transitional residential treatment program (TRTP). It serves adults age 18 and over, and as an IMD alternative focuses on those returning from long-term care settings or who are at risk for institutional placement due to the severity of their psychiatric disorders. The program is based on the social rehabilitation model; primary goals are to help clients develop independent living skills and the support network needed to reduce their use of emergency and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and assistance with case management and referrals. Maximum length of stay is one year.

MH PF Cortland House Residential

The goals of the Cortland House residential program, a transitional residential program (TRTP) operating in the social rehabilitation model, provides a 3-month residential treatment and rehabilitation program adults 18 years of age and older with major psychological disorders. Program goals are to develop clients’ independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational rehabilitation, housing and community treatment. Cortland is also an African American focus program.

MH PF Ashbury House

Program Director: Rosana Martinez
Email: ashbury@progressfoundation.org
Phone: (415) 775-6184

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Avenues

Program Director: Ceedral Armstrong
Email: avenues@progressfoundation.org
Phone: (415) 242-8034

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Clay Street Residential

Program Director: Latoya Lopez
Email: claystreet@progressfoundation.org
Phone: (415) 776-4647

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Cortland House Residential

Program Director: Tondalaya Jackson
Email: cortland@progressfoundation.org
Phone: (415) 550-1881

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Dore House Crisis Residential Program and Outpatient

Program Director: Bernadette Navarro-Simeon
Email: doreresidence@progressfoundation.org
Phone: (415) 553-3115

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Carroll House Residential Seniors Program

Program Director: Kimberly Taylor, ASW
Email: seniorsprogram@progressfoundation.org
Phone: (415) 821-1610

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Clay Street Residential

Program Director: Ceedral Armstrong
Email: avenues@progressfoundation.org
Phone: (415) 242-8034

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Cortland House Residential

Program Director: Tondalaya Jackson
Email: cortland@progressfoundation.org
Phone: (415) 550-1881

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Dore House Crisis Residential Program and Outpatient

Program Director: Bernadette Navarro-Simeon
Email: doreresidence@progressfoundation.org
Phone: (415) 553-3115

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Carroll House Residential Seniors Program

Program Director: Kimberly Taylor, ASW
Email: seniorsprogram@progressfoundation.org
Phone: (415) 821-1610

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Clay Street Residential

Program Director: Ceedral Armstrong
Email: avenues@progressfoundation.org
Phone: (415) 242-8034

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Cortland House Residential

Program Director: Tondalaya Jackson
Email: cortland@progressfoundation.org
Phone: (415) 550-1881

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Dore House Crisis Residential Program and Outpatient

Program Director: Bernadette Navarro-Simeon
Email: doreresidence@progressfoundation.org
Phone: (415) 553-3115

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Carroll House Residential Seniors Program

Program Director: Kimberly Taylor, ASW
Email: seniorsprogram@progressfoundation.org
Phone: (415) 821-1610

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Clay Street Residential

Program Director: Latoya Lopez
Email: claystreet@progressfoundation.org
Phone: (415) 776-4647

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Cortland House Residential

Program Director: Tondalaya Jackson
Email: cortland@progressfoundation.org
Phone: (415) 550-1881

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Dore House Crisis Residential Program and Outpatient

Program Director: Bernadette Navarro-Simeon
Email: doreresidence@progressfoundation.org
Phone: (415) 553-3115

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Carroll House Residential Seniors Program

Program Director: Kimberly Taylor, ASW
Email: seniorsprogram@progressfoundation.org
Phone: (415) 821-1610

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Clay Street Residential

Program Director: Latoya Lopez
Email: claystreet@progressfoundation.org
Phone: (415) 776-4647

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Cortland House Residential

Program Director: Tondalaya Jackson
Email: cortland@progressfoundation.org
Phone: (415) 550-1881

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Dore House Crisis Residential Program and Outpatient

Program Director: Bernadette Navarro-Simeon
Email: doreresidence@progressfoundation.org
Phone: (415) 553-3115

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Carroll House Residential Seniors Program

Program Director: Kimberly Taylor, ASW
Email: seniorsprogram@progressfoundation.org
Phone: (415) 821-1610

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Clay Street Residential

Program Director: Latoya Lopez
Email: claystreet@progressfoundation.org
Phone: (415) 776-4647

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Cortland House Residential

Program Director: Tondalaya Jackson
Email: cortland@progressfoundation.org
Phone: (415) 550-1881

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Dore House Crisis Residential Program and Outpatient

Program Director: Bernadette Navarro-Simeon
Email: doreresidence@progressfoundation.org
Phone: (415) 553-3115

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Carroll House Residential Seniors Program

Program Director: Kimberly Taylor, ASW
Email: seniorsprogram@progressfoundation.org
Phone: (415) 821-1610

SOC Manager: Carlos Balladares
BOCC Manager: Stephen Banuelos

MH PF Clay Street Residential

Program Director: Latoya Lopez
Email: claystreet@progressfoundation...
### CBHS Program Directory - Adult & Older Adult

#### MH PF Dorine Loso House

- **Address:** 405 Baker St, San Francisco, CA 94117
- **Program Director:** Shereen Dajani
- **Email:** losohouse@progressfoundation.org
- **Phone:** (415) 285-8100
- **SOC Manager:** Sidney Lam
- **BOCC Manager:** Carlos Balladares
- **CTDA Manager:** Stephen Banuelos

Dorine Loso House is a 14-bed residential treatment program serving adults age 18 and over, who are returning from long-term care setting or who are at risk for institutional placement due to severity of their psychiatric disabilities and often co-occurring substance abuse. The program is based on the social rehabilitation model; primary goals are to help clients develop independent living skills and support network needed to increase independence and avoid rehospitalization. Services include on-site day treatment, individual and group counseling, crisis intervention, activities of daily living, vocational services, ambulatory medical support, medication support and assistance with case management. Maximum stay is one year.

#### MH PF La Amistad

- **Address:** 2481 Harrison Street, San Francisco, CA 94110
- **Program Director:** Scott Arai, PhD
- **Email:** laamistad@progressfoundation.org
- **Phone:** (415) 285-8100
- **SOC Manager:** Sidney Lam
- **BOCC Manager:** Carlos Balladares
- **CTDA Manager:** Stephen Banuelos

La Amistad is a Spanish-language capacity transitional residential treatment program (TRTP) that operates in a social rehabilitation model. This program provides a 3-month residential treatment and rehabilitation program for adults 18 years of age and older who have major psychological disorders and often with co-occurring substance abuse histories. La Amistad also provides residential treatment for transitional age youth (TAY) 18-24, in collaboration with other TAY service providers. Program goals are to develop clients’ independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational rehabilitation, housing, and community treatment.

#### MH PF La Posada Residential Adult

- **Address:** 810 Capp Street, San Francisco, CA 94110
- **Program Director:** JL Zbacnik MFT
- **Email:** laposada@progressfoundation.org
- **Phone:** (415) 285-0810
- **SOC Manager:** Sidney Lam
- **BOCC Manager:** Carlos Balladares
- **CTDA Manager:** Stephen Banuelos

The goals of the La Posada residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric in-patient beds, either by diversion from in-patient placement or reduction of in-patient length of stay by providing an intensively staffed and oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SF/GH Psychiatric Emergency Services (PES), Doré Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

#### MH PF Progress House

- **Address:** 25 Beulah Street, San Francisco, CA 94117
- **Program Director:** James Roberts
- **Email:** progresshouse@progressfoundation.org
- **Phone:** (415) 668-1511
- **SOC Manager:** Sidney Lam
- **BOCC Manager:** Carlos Balladares
- **CTDA Manager:** Stephen Banuelos

Progress House, a transitional residential treatment program (TRTP) operating in the social rehabilitation model, provides a 3-month residential treatment and rehabilitation program for adults 18 years of age and older with major psychological disorders. Program goals are to develop clients’ independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational rehabilitation, housing and community treatment. Progress House also focuses on the transgender, lesbian, gay and bisexual communities, and transitional age youth 18-24.

#### MH PF Progress Supportive Living Program

- **Address:** 711 Taraval Street, San Francisco, CA 94116
- **Program Director:** Arthur Lorenz, MFT
- **Email:** supportedliving@progressfoundation.org
- **Phone:** (415) 752-3416
- **SOC Manager:** Sidney Lam
- **BOCC Manager:** Carlos Balladares
- **CTDA Manager:** Stephen Banuelos

The Progress Foundation Supported Living Program (SLP/aka Progress Co-op and Independent Living) provides assistance to supported living residents who live either in a shared household or individual apartment setting. The program provides case management, counseling and crisis intervention services 24/7 to help maintain stability of individuals and households. The program serves individuals 18 years age or older.

#### MH PF Rypins House Residential Seniors Program

- **Address:** 1405 Guerrero St, San Francisco, CA 94110
- **Program Director:** Kimberly Taylor, ASW
- **Email:** seniorsprogram@progressfoundation.org
- **Phone:** (415) 821-0697
- **SOC Manager:** Sidney Lam
- **BOCC Manager:** Carlos Balladares
- **CTDA Manager:** Stephen Banuelos

Rypins and Carroll Houses constitute the Progress Seniors Program. They are transitional residential treatment programs (TRTP) for seniors 50 and over which operate in a social rehabilitation model. The seniors program provides a residential treatment and rehabilitation program for older adults with major psychological disorders. Program goals are to develop clients’ independent living skills and support network needed to increase their level of independence and reduce their use of emergency and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, housing and community treatment. Clients participate in the Rypins House in-house d
City and County of San Francisco  
Department of Public Health - Community Programs  
Business Office - Contract Compliance

CBHS Program Directory - Adult & Older Adult

MH PF Shrader House  
50 Shrader Street  
San Francisco, CA 94117  
Program Director: Ashley Fargeon  
SOC Manager: Sidney Lam  
Email: shraderhouse@progressfoundation.org  
BOCC Manager: Carlos Balladares  
Phone: (415) 668-4186  
CDTA Manager: Stephen Banuelos

The goals of the Shrader House residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric inpatient beds, either by diversion from inpatient placement or reduction of inpatient length of stay by providing an intensively staffed and community oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SFGH Psychiatric Emergency Services (PES), Dore Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

Public Health Institute  
555 12th Street, 10th Floor  
Oakland, CA 94607  
(510) 285-5500  
Executive Director: Mary Pittman  
Email: mpittman@phi.org  
Phone: (510) 285-5500

MHSA FACES for the Future  
555 12th Street, 10th Floor  
Oakland, CA 94607  
Program Director: Tomas Magana  
SOC Manager: Kimberly Ganade  
Email: Tomas.Magana@phi.org  
BOCC Manager: Tom Mesa  
Phone: (510) 285-5500  
CDTA Manager: Stephen Banuelos

Regents of UCSF  
3333 California Street #315  
San Francisco, CA 94118  
(415) 502-4029  
Executive Director: N/A  
Email: N/A  
Phone: N/A

MHSA Child and Adolescent Community Psychiatry Training Program (CACPTP)  
401 Parnassus Avenue, Box 0984-CAS, Room LP-104  
San Francisco, CA 94143  
Program Director: Bennett Leventhal  
SOC Manager: Lisa Inman  
Email: bennett.leventhal@ucsf.edu  
BOCC Manager: Carlos Balladares  
Phone: (415) 476-7521  
CDTA Manager: Stephen Banuelos

SA DSAAM HIV Set-Aside Interven & Prev  
1001 Potrero, ward 93, Box 0852  
San Francisco, CA 94110  
Program Director: Stephen Dominy  
SOC Manager: Charles Rivera  
Email: stephen.dominy@ucsf.edu  
BOCC Manager: Mireya Dixon  
Phone: (415) 206-6479  
CDTA Manager: Stephen Banuelos

SA DSAAM Methadone Van  
Building 90, Ward 93  
San Francisco, CA 94110  
Program Director: Deborah Logan  
SOC Manager: Charles Rivera  
Email: deborah.logan@sfdph.org  
BOCC Manager: Sean Nguyen  
Phone: (415) 206-8412  
CDTA Manager: Mario Hernandez

Mobile Methadone Maintenance program designed for patients in the Bayview Hunters Point, Mission or Sunnydale/Ingleside neighborhoods. These patients dose in the neighborhoods where they reside giving easy access to treatment. This service is for San Francisco Residents only who have no source of insurance, Healthy San Francisco or MediCal. No guest dosing, private insurance or private pay is available at this site.

SA DSAAM OBOT  
1001 Potrero Ave. Wd. 93  
San Francisco, CA 94110  
Program Director: Cathy Jacob  
SOC Manager: Charles Rivera  
Email: cathy.jacob@ucsf.edu  
BOCC Manager: Sean Nguyen  
Phone: (415) 206-6022  
CDTA Manager: Mireya Dixon

The Office-Based Opiate Treatment Program (OBOT) is a methadone maintenance program of Ward 93/OTOP, of the Division of Substance Abuse and Addiction Medicine (DSAMA) at San Francisco General Hospital, in collaboration with the San Francisco Dept of Public Health.

SA DSAAM OTOP Methadone Maintenance & HIV Set-Aside Intervn - Prev  
Building 90, Ward 93  
San Francisco, CA 94110  
Program Director: Deborah Logan  
SOC Manager: Charles Rivera  
Email: deborah.logan@sfdph.org  
BOCC Manager: Sean Nguyen  
Phone: (415) 206-8412  
CDTA Manager: Mario Hernandez

The Opiate Treatment Outpatient Program program is designed to treat complex medical, HIV and mentally ill patients needing methadone maintenance. This service is for San Francisco Residents only who have no source of insurance, Healthy San Francisco or MediCal. No guest dosing, private insurance or private pay is available at this site.

MHSA Services for Supportive Housing - Richardson and Rene Cazenave Apartments  
982 Mission Street, 2nd Floor  
San Francisco, CA 94103  
Program Director: Eric Brown  
SOC Manager: Ashley McKenna  
Email: ebrown@ucsf.edu  
BOCC Manager: Christopher Rubino  
Phone: (415) 857-6606  
CDTA Manager: Stephen Banuelos

UCSF Citywide Richardson and Rene Cazenave (RCA) provide on-site outpatient mental health services, case management, nursing case management and psychiatric services to residents living in the Richardson and RCA Apartments.
## CBHS Program Directory - Adult & Older Adult

<table>
<thead>
<tr>
<th>MH</th>
<th>UCSF Alliance Health Project (IFSO)</th>
<th>Program Director: Lori Thoemmes</th>
<th>SOC Manager: Edwin Batongbacal</th>
<th>CDTA Manager: James Stroh</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1930 Market Street, San Francisco, CA 94102</td>
<td>Email: <a href="mailto:lori.thoemmes@ucsf.edu">lori.thoemmes@ucsf.edu</a></td>
<td>Phone: (415) 476-3902</td>
<td>Business Office - Contract Compliance</td>
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</table>

The Alliance Health Project, formerly the AIDS Health Project, offers LGBTQ-affirming mental health services, substance use counseling, and peer support to individuals, couples, and groups. We also provide free HIV testing and STD screening at our services center and mobile test sites. Our support groups for the LGBTQ and HIV-affected communities include Living and Thriving with HIV, Queer Women's Disability & Chronic Illness Group, a Transgender Support Group, and New Positives Support Group. Individual psychotherapy services and ongoing psychiatric clinical care, including medication evaluation and monitoring, are available. AHP serves nearly 7,000 clients annually, many of whom struggle with chronic mental illness, homelessness, and substance abuse in addition to HIV risk and infection.

<table>
<thead>
<tr>
<th>MHSA</th>
<th>UCSF Citywide - First Impressions</th>
<th>Program Director: Gregory Jarasitis</th>
<th>SOC Manager: N/A</th>
<th>CDTA Manager: Stephen Banuelos</th>
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<tr>
<td></td>
<td>982 Mission Street, 2nd Floor, San Francisco, CA 94103</td>
<td>Email: g <a href="mailto:jarasitis@ucsf.edu">jarasitis@ucsf.edu</a></td>
<td>Phone: (415) 597-8000</td>
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<th>MHSA</th>
<th>UCSF Citywide Case Management - NOVA</th>
<th>Program Director: David Fariello</th>
<th>SOC Manager: Sidney Lam</th>
<th>CDTA Manager: Stephen Banuelos</th>
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<tbody>
<tr>
<td></td>
<td>982 Mission Street, 2nd Floor, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:david.fariello@ucsf.edu">david.fariello@ucsf.edu</a></td>
<td>Phone: (415) 597-8000</td>
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<th>MHSA</th>
<th>UCSF Citywide Focus</th>
<th>Program Director: David Fariello</th>
<th>SOC Manager: Sidney Lam</th>
<th>CDTA Manager: Stephen Banuelos</th>
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</thead>
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<tr>
<td></td>
<td>982 Mission Street, 2nd Floor, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:david.fariello@ucsf.edu">david.fariello@ucsf.edu</a></td>
<td>Phone: (415) 597-8000</td>
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<tr>
<th>MHSA</th>
<th>UCSF Citywide Forensics - FSP</th>
<th>Program Director: David Fariello</th>
<th>SOC Manager: Sidney Lam</th>
<th>CDTA Manager: Stephen Banuelos</th>
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<tr>
<td></td>
<td>982 Mission Street, 2nd Floor, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:david.fariello@ucsf.edu">david.fariello@ucsf.edu</a></td>
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<tr>
<th>MHSA</th>
<th>UCSF Citywide Linkage Team</th>
<th>Program Director: Ho Yan Nip</th>
<th>SOC Manager: Sidney Lam</th>
<th>CDTA Manager: Stephen Banuelos</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>982 Mission Street, 2nd Floor, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:hoyan.nip@ucsf.edu">hoyan.nip@ucsf.edu</a></td>
<td>Phone: (415) 597-8000</td>
<td>Business Office - Contract Compliance</td>
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</table>

UC Citywide Linkage provides short-term (2 to 3 months) intensive case management to facilitate discharge from psychiatric inpatient wards or psychiatric emergency services to the community. Services include: assessment, discharge planning, medication evaluation and monitoring, case management, individual and family therapy, outreach and crisis intervention. Staff are located at 4 outpatient facilities and speak English, Spanish and Cantonese.

<table>
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<tr>
<th>MHSA</th>
<th>UCSF Citywide Roving Team</th>
<th>Program Director: Eric Brown</th>
<th>SOC Manager: Sidney Lam</th>
<th>CDTA Manager: Stephen Banuelos</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>982 Mission Street, 2nd Floor, San Francisco, CA 94103</td>
<td>Email: e <a href="mailto:brown@ucsf.edu">brown@ucsf.edu</a></td>
<td>Phone: (415) 597-8000</td>
<td>Business Office - Contract Compliance</td>
</tr>
</tbody>
</table>

The purpose of this contract is to provide behavioral health care management for formerly homeless individuals living in the Human Services Agency's Housing First Master Lease Program. The goal of these services is to maximize housing retention within the Housing First Master Lease Program by addressing the unmet behavioral health needs of residents. The contractor will serve residents of the Housing First Master Lease Program identified by on-site staff as having significant unmet behavioral health needs that could, if not addressed, lead to eviction and future episodes of homelessness. Services will be provided on-site at designated Housing First Master Lease sites funded by the Human Services Agency and operated by contracted housing providers. The team funded under this contract will outreach and provide behavioral health services, linkage and referral and crisis assessment and intervention on-site at the Housing First Master Lease Program supportive housing sites. Work hours for all staff will be 8:30 a.m. to 5:00 p.m., Monday through Friday.

<table>
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<tr>
<th>MHSA</th>
<th>UCSF Citywide STOP</th>
<th>Program Director: Valerie Gruber</th>
<th>SOC Manager: Sidney Lam</th>
<th>CDTA Manager: Stephen Banuelos</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>982 Mission Street, 2nd Floor, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:valerie.gruber@ucsf.edu">valerie.gruber@ucsf.edu</a></td>
<td>Phone: (415) 597-8000</td>
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</tbody>
</table>

The Substance Treatment Outpatient Program (STOP) is a dual diagnosis enhanced outpatient substance abuse treatment program of Citywide Case Management (CWCM). Services include group and as-needed individual or family addiction counseling tailored for people with severe mental illness, and use evidence-based trauma-informed, motivational, and harm reduction approaches. Clinicians are trained in both addictions and mental health, and work in collaboration with other CWCM staff who provide case management, psychotherapy, psychiatric medication management, drug testing, and vocational and cognitive rehabilitation. Referral: Case manager schedules STOP orientation/intake at OD desk, or may contact STOP to arrange same-day drop-in.

<table>
<thead>
<tr>
<th>MHSA</th>
<th>UCSF Infant Parent Program - Spring Project</th>
<th>Program Director: Kristin Reinsberg</th>
<th>SOC Manager: Chris Lovoy</th>
<th>CDTA Manager: Joseph Cecere</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1001 Potrero Avenue, Building 5, Unit 6B, San Francisco, CA 94110</td>
<td>Email: <a href="mailto:kristin.reinsberg@ucsf.edu">kristin.reinsberg@ucsf.edu</a></td>
<td>Phone: (415) 296-6180</td>
<td>Business Office - Contract Compliance</td>
</tr>
</tbody>
</table>
CBHS Program Directory - Adult & Older Adult

Richmond Area Multi-Services, Inc.

Executive Director: Kavoos Bassiri
Email: kavoobassiri@ramsinc.org
Phone: (415) 800-0699 Ext: 206

MH RAMS Adult/Older Adult Outpatient Services
3626 Balboa St
San Francisco, CA 94121
Program Director: Sachi Inoue
Email: sachinoue@ramsinc.org
SOC Manager: Sidney Lam
BCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

Provides outpatient and prevention services to adults & older adults who reside in San Francisco, with an emphasis on serving the Richmond district. Services include: Individual, Group, and Family Therapy; Case Management; Psychiatric Evaluation & Medication Management; Psychological Assessment & Testing; Psychoeducation; and Consultation. Services are provided on-site and in the community as needed.

MHSA RAMS Stigma Reduction (AOA)
3626 Balboa Street
San Francisco, CA 94121
Program Director: Christina Shea
Email: christinashea@ramsinc.org
SOC Manager: Mario Simmons
BCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

API Health Parity Coalition takes the lead in fostering workforce development (train the trainer, mental health capacity and agency contracting capacity) for the three identified API communities (Southeast Asians, Filipino, Samoan) that reflect the most needs (most disparity in services and service providers). API Health Parity Coalition supports three identified communities to develop a three-year work plan for culturally competent and holistic mental health promotion activities. The identified communities are supported by APIHPC to take the lead on which holistic mental health promotion activities will be done and how they will be done.

MH RAMS Broderick Street
1421 Broderick Street
San Francisco, CA 94115
Program Director: Michael Badolato
Email: michaelbadolato@ramsinc.org
SOC Manager: Sidney Lam
BCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

The Broderick Street Adult Residential Facility is a community-based long-term stay home for 33 adults, who have both serious & persistent mental and medical illnesses. Licensed by CA Dept. of Social Services - Community Care Licensing Division, program services include: Room & Board; Care & Supervision; Therapeutic Activity Groups focusing on symptom management, behavioral issues, and wellness & recovery; and on-site Outpatient Behavioral Health and Medical Support Services.

MH RAMS CAAP Counseling and Pre-Vocational Services
1235 Mission Street
San Francisco, CA 94103
Program Director: Shyamsundar Kotagal
Email: shyamsundar.kotagal@sfgov.org
SOC Manager: Po Yee Au
BCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

Provides outpatient assessment (to help/support employability, refer to SSA) to participants of SFHSA PAES the county's welfare-to-work program for adults without dependent children and brief functional assessments to all CAAP clients. Services provided include: Individual sessions with clinicians, Group Therapy, Case Management, PsychAssessment, Crisis Intervention, and Triage; Psychiatric Evaluation & Medication Management. Services are limited to PAES and CAAP participants.

MH RAMS Hire-Ability Vocational Services
1234 Indiana Street
San Francisco, CA 94107
Program Director: Hasian Sinaga
Email: hsinaga@hire-ability.org
SOC Manager: Charles Mayer
BCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

Provides vocational rehabilitation and training services to adults with severe and persistent behavioral health conditions. Program services include: Basic Job Skills Training; On-the-Job Training; Vocational Assessment; Job Development, Placement & Retention; and Job Coaching. In addition, there are specific internship and training opportunities in the fields of Clerical, Janitorial and Food Services as well as information technology (i-Ability). Hire-Ability also operates Cafe Phoenix, a client-run cafe that is an on-the-job vocational assessment site.

MHSA RAMS i-Ability Vocational IT (AOA)
1234 Indiana Street
San Francisco, CA 94107
Program Director: Hasian Sinaga
Email: hsinaga@hire-ability.org
SOC Manager: Charles Mayer
BCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

This is a component of the RAMS Hire-Ability Vocational Services Program which provides vocational rehabilitation and training services to adults with severe and persistent behavioral health conditions. Program services include: Basic Job Skills Training; On-the-Job Training; Vocational Assessment; Job Development, Placement & Retention; and Job Coaching. Also, Hire-Ability operates i-Ability (information technology training) and Cafe Phoenix (client-run cafe that is an on-the-job vocational assessment site).

MHSA RAMS Peer Specialist MH Certification
3626 Balboa Street
San Francisco, CA 94121
Program Director: Christine Tam
Email: christinehtam@ramsinc.org
SOC Manager: Charles Mayer
BCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

Jointly operated with SF State University, the RAMS Peer Specialist Mental Health Certificate program is a 12-week course designed to prepare consumers and/or family members with the basic skills & knowledge for entry-level employment in the behavioral health system of care and with academic/career planning that supports success in institutions of higher learning.
### CBHS Program Directory - Adult & Older Adult

<table>
<thead>
<tr>
<th>MHSA</th>
<th>RAMS SOTA &amp; Wellness Expansion</th>
<th>Program Director: Kristin Chun</th>
<th>SOC Manager: Mario Simmons</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Address: 3626 Balboa Street, San Francisco, CA 94121</td>
<td>Email: <a href="mailto:kristinchun@ramsinc.org">kristinchun@ramsinc.org</a></td>
<td>BOCC Manager: Tom Mesa</td>
</tr>
<tr>
<td></td>
<td>Phone: (415) 668-5955</td>
<td></td>
<td>CDTA Manager: Andrew Williams</td>
</tr>
</tbody>
</table>

This represents a component of the RAMS Wellness Centers program, which provides integrated behavioral health services to youth on-site at 16 San Francisco Unified School District high schools. Services include: On-site Mental Health and Substance Abuse Assessments; Individual and Group Therapy; Crisis Intervention/Consultation; Referrals; and Consultation to School Staff, Families & Community.

<table>
<thead>
<tr>
<th>San Francisco AIDS Foundation</th>
<th>Executive Director: Neil Giuliano</th>
<th>Email: <a href="mailto:ngiuliano@sfaf.org">ngiuliano@sfaf.org</a></th>
<th>Phone: (415) 487-3033</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: 1035 Market Street, San Francisco, CA 94103</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: (415) 487-3000</td>
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<table>
<thead>
<tr>
<th>SA Positive Reinforcement Opportunity Project (PROP)</th>
<th>Program Director: Neil Giuliano</th>
<th>SOC Manager: Sidney Lam</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: 1035 Market Street, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:ngiuliano@sfaf.org">ngiuliano@sfaf.org</a></td>
<td>BOCC Manager: Gilda Mansour</td>
</tr>
<tr>
<td>Phone: (415) 487-3000</td>
<td></td>
<td>CDTA Manager: Hilda Jones</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SA Stonewall Project &amp; HIV Set-Aside</th>
<th>Program Director: Michael Discepola</th>
<th>SOC Manager: John Melichar</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: 1035 Market Street, Fourth Floor, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:mdiscepola@sfaf.org">mdiscepola@sfaf.org</a></td>
<td>BOCC Manager: Gilda Mansour</td>
</tr>
<tr>
<td>Phone: (415) 487-3100</td>
<td></td>
<td>CDTA Manager: Hilda Jones</td>
</tr>
</tbody>
</table>

The Stonewall Project is a counseling program dedicated to providing treatment to gay men, transmen who have sex with men, and other men who have sex with men with drug and/or alcohol problems. We welcome participants at all stages of readiness, and do not require abstinence to receive services. The Stonewall Project provides a full range of counseling services that integrate substance use, mental health, and HIV prevention and education from a participant-centered perspective. The goal of the Stonewall Project is to create a safe space where gay men and other men who have sex with men (G/MSM) who use crystal meth, crack cocaine, powder cocaine, alcohol and/or other drugs can come to deal with issues of concern to them without stipulations, conditions or judgments.

<table>
<thead>
<tr>
<th>MH Stonewall Project Integrated and Full Service OP (IFSO) Services</th>
<th>Program Director: Michael Discepola</th>
<th>SOC Manager: Susan Esposito</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: 1035 Market Street, Fourth Floor, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:mdiscepola@sfaf.org">mdiscepola@sfaf.org</a></td>
<td>BOCC Manager: Gilda Mansour</td>
</tr>
<tr>
<td>Phone: (415) 487-3100</td>
<td></td>
<td>CDTA Manager: Hilda Jones</td>
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</table>

The Stonewall Project is a counseling program dedicated to providing treatment to gay men, transmen who have sex with men, and other men who have sex with men with drug and/or alcohol problems. We welcome participants at all stages of readiness, and do not require abstinence to receive services. The Stonewall Project provides a full range of counseling services that integrate substance use, mental health, and HIV prevention and education from a participant-centered perspective. The goal of the Stonewall Project is to create a safe space where gay men and other men who have sex with men (G/MSM) who use crystal meth, crack cocaine, powder cocaine, alcohol and/or other drugs can come to deal with issues of concern to them without stipulations, conditions or judgments.

<table>
<thead>
<tr>
<th>San Francisco Mental Health Education Funds, Inc.</th>
<th>Executive Director: Helynna Brooke</th>
<th>Email: <a href="mailto:hbrooke@mhsf.org">hbrooke@mhsf.org</a></th>
<th>Phone: (415) 255-3473</th>
</tr>
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<tbody>
<tr>
<td>Address: 1380 Howard Street, Suite 226, San Francisco, CA 94103</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: (415) 255-3473</td>
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<table>
<thead>
<tr>
<th>MH S.F. Mental Health Board</th>
<th>Program Director: Helynna Brooke</th>
<th>SOC Manager: Edwin Batongbacal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: 1380 Howard Street, 2nd Floor, San Francisco, CA 94103</td>
<td>Email: <a href="mailto:hbrooke@mhsf.org">hbrooke@mhsf.org</a></td>
<td>BOCC Manager: Tom Mesa</td>
</tr>
<tr>
<td>Phone: (415) 255-3474</td>
<td></td>
<td>CDTA Manager: Hilda Jones</td>
</tr>
</tbody>
</table>

The SFMHB serves as an advisory body to the Director of CBHS, the Health Commission and the Board of Supervisors, regarding Mental Health needs, programs and services for San Francisco Residents. The board is comprised of 17 members, who are appointed by the SF Board of Supervisors. The categories of seats on the board are: consumers, family members, mental health professionals and public interest. The board meets once a month on the 3rd Wednesday of the month and all meetings are open to the public.
## CBHS Program Directory - Adult & Older Adult

### San Francisco State University
1600 Holloway Avenue
San Francisco, CA 94132
(415) 338-1111

<table>
<thead>
<tr>
<th>Program</th>
<th>Executive Director</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>MHSA San Francisco State University, Student Success Program</td>
<td>Dina Redman</td>
<td><a href="mailto:dinar@sfsu.edu">dinar@sfsu.edu</a></td>
<td>(415) 405-7447</td>
</tr>
<tr>
<td>Program Director</td>
<td>SOC Manager</td>
<td>BOCC Manager</td>
<td>CDTA Manager</td>
</tr>
<tr>
<td></td>
<td>Mario Simmons</td>
<td>Christopher Rubino</td>
<td>Erik Dubon</td>
</tr>
</tbody>
</table>

San Francisco State University's Student Success Program is designed to increase access and enrollment, enhance retention, and maximize graduation rates among students with lived behavioral health experience as well as members of underserved and underrepresented communities who are preparing for careers in behavioral health. The program employs a wrap-around approach, assisting students in building a healthy and stable lifestyle while in school. Direct intervention is offered integrating skills development with environmental resources. The services provided include counseling, coaching, advising, crisis intervention, career planning, professional development, psychoeducational and support groups, peer mentorship, community building, and social activities.

### San Francisco Study Center
1663 Mission Street, Suite 504
San Francisco, CA 94103
(415) 626-1650

<table>
<thead>
<tr>
<th>Program</th>
<th>Executive Director</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>MH SFSC Office of Self-Help (OSH)</td>
<td>Geoffrey Link</td>
<td><a href="mailto:geoff@studycenter.org">geoff@studycenter.org</a></td>
<td>(415) 626-1650</td>
</tr>
<tr>
<td>Program Director</td>
<td>SOC Manager</td>
<td>BOCC Manager</td>
<td>CDTA Manager</td>
</tr>
<tr>
<td></td>
<td>Charles Mayer</td>
<td>Tom Mesa</td>
<td>James Stroh</td>
</tr>
</tbody>
</table>

The Office of Self Help is a consumer-staffed self-help program. Services provided are individual counseling, a variety of groups, social activities, social support, education, information referral and a drop in center. Primary health care support is available from a Psych Nurse Practitioner. Dual diagnosis self-help groups are available on site. Shuttle services are available for group shopping at discount stores as well as to transport friends and family members to visit patients in out of county facilities. A warm line is available after hours also.

### San Francisco Suicide Prevention, Inc.
P.O. Box 191350
San Francisco, CA 94119
(415) 984-1900

**MH San Francisco Suicide Prevention**

Program Director | Email                  | Phone        |
---|------------------------|--------------|
Eve Meyer | evem@sfsuicide.org | (415) 984-1900 Ext: 101 |

San Francisco Suicide Prevention (SFSP) is the oldest volunteer crisis line in the United States. Founded in 1963 with the focus of providing telephone intervention to people experiencing suicidal crisis. SFSP provides 24 hour crisis intervention, telephone triage, assessment, linkage and referrals.
CITY AND COUNTY OF SAN FRANCISCO
DEPARTMENT OF PUBLIC HEALTH - COMMUNITY PROGRAMS
BUSINESS OFFICE - CONTRACT COMPLIANCE

CBHS PROGRAM DIRECTORY - ADULT & OLDER ADULT

SA San Francisco Suicide Prevention/Drug Relapse Prevention Line
P.O. Box 191350
San Francisco, CA 94119

Program Director: Eve Meyer
Email: evem@sfsuicide.org
Phone: (415) 984-1900 Ext: 101

SOC Manager: John Grimes
BOCC Manager: Christopher Rubino
CDTA Manager: James Stroh

San Francisco Suicide Prevention (SFSP) provides a 24 hour Crisis, Drug and Relapse Prevention telephone service. Services provided are anonymous emotional support, referrals to treatment, counseling, crisis intervention, relapse prevention. This is achieved through trained and supervised community volunteers who handle telephone calls to the Drug Line/Relapse Prevention Line 24 hours a day, 7 days a week, in order to assess and respond to substance-related crises (such as overdoses or suicide attempts as a result of substances); be a link between addicts/abusers or concerned friends of family members and the treatment system; be a day and night resource that can help reduce self-destructive behavior by those who are in crisis, isolated, losing control, homeless, mentally ill and/or in contact with the criminal justice system.

Swords To Plowshares
1063 Market Street
San Francisco, CA 94103
(415) 252-4788

Executive Director: Michael Blecker
Email: mblecker@stp-sf.org
Phone: (415) 252-4787 Ext: 221

MH Swords To Plowshares
1060 Howard Street
San Francisco, CA 94103

Program Director: Sharon Vernon
Email: svernon@stp-sf.org
Phone: (415) 252-4788

SOC Manager: Susan Esposito
BOCC Manager: Tom Mesa
CDTA Manager: Joseph Cecere

Swords to Plowshares, established in 1974, advocates for the unmet needs of all veterans, including those ineligible for services from the Veterans Administration due to discharge status. It operates a multi-service resource center for veterans; provides legal services for veteran benefits claims and discharge review, vocational training and employment services, emergency, transitional, and permanent supportive housing, representative services; and counseling regarding mental health issues and substance abuse. CBHS contracts with this program to provide mental health services, including case management. The drop-in clinic has a specialized focus of services for homeless veterans. The agency also provides homelessness prevention and rapid rehousing services to veterans and their families.

Tides Center
PO Box 29907
San Francisco, CA 94129
(415) 561-6300

MHSA Tides Center - Adolescent Health Working Group (AHWG)
1550 Market Street
San Francisco, CA 94102

Program Director: Sarah Rodriguez
Email: sarah@ahwg.net
Phone: (415) 274-1970

SOC Manager: Lisa Reyes
BOCC Manager: Tom Mesa
CDTA Manager: Eric Whitney

Tides Center
PO Box 29907
San Francisco, CA 94129
(415) 561-6300

Executive Director: Kriss Deiglmeier
Email: kdeiglmeier@tides.org
Phone: (415) 561-6300

MHSA Tides Center - Adolescent Health Working Group (AHWG)
1550 Market Street
San Francisco, CA 94102

Program Director: Sarah Rodriguez
Email: sarah@ahwg.net
Phone: (415) 274-1970

SOC Manager: Lisa Reyes
BOCC Manager: Tom Mesa
CDTA Manager: Eric Whitney

Westside Community Services, Inc.
1153 Oak Street
San Francisco, CA 94117
(415) 431-9000

MH Westside ACT
245 - 11th Street
San Francisco, CA 94103

Program Director: Melanie Kushnir
Email: mkushnir@westside-health.org
Phone: (415) 355-0311

SOC Manager: Sidney Lam
BOCC Manager: Marsha Herring
CDTA Manager: Mari Hernandez

Westside ACT’s goal is to provide Intensive Case Management to clients identified by CBHS as high-utilizers of Psychiatric Emergency Services across the City and County of San Francisco, in an effort to stabilize them and improve their quality of life, while providing an alternative to short PES stays and hospitalizations. Westside ACT serves adults ages of 18 and up who have long standing, chronic psychiatric illness. At least 75% of clients have co-occurring substance use issues and chronic physical illnesses. There is a particular focus on the linkage of African American clients who are considered treatment resistant recidivist clients in the City and County of San Francisco.

MH Westside Community Crisis & Outpatient Clinic
245 - 11th Street
San Francisco, CA 94103

Program Director: Melanie Kushnir
Email: mkushnir@westside-health.org
Phone: (415) 355-0311

SOC Manager: John Grimes
BOCC Manager: Marsha Herring
CDTA Manager: Mario Hernandez

Westside Outpatient Mental Health and Crisis Clinic are Mental Health Programs working in San Francisco serving severely chronically mentally ill adults. Westside has a primary focus working with clients that are African-Americans, and the clinic also sees clients from all ethnic backgrounds. The clients seen are considered treatment resistant folks that can be homeless, elderly, HIV positive, and or dually diagnosed high cost patients in the mental health system.
# CBHS Program Directory - Adult & Older Adult

<table>
<thead>
<tr>
<th>Program</th>
<th>Director</th>
<th>SOC Manager</th>
<th>BOCC Manager</th>
<th>CDTA Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Westside Methadone Maintenance &amp; Detox &amp; HIV Set Aside</strong></td>
<td><strong>Terry Mitchell</strong></td>
<td><strong>Charles Rivera</strong></td>
<td><strong>Marshia Herring</strong></td>
<td><strong>Mario Hernandez</strong></td>
</tr>
<tr>
<td>1301 Pierce Street, San Francisco, CA 94115</td>
<td>Email: <a href="mailto:tmitchell@westside-health.org">tmitchell@westside-health.org</a></td>
<td>Email:</td>
<td>Phone: (415) 563-8200</td>
<td></td>
</tr>
<tr>
<td>The methadone maintenance program of Westside Community Mental Health Clinic offers methadone dosing, individual counseling, HIV pre and post test counseling and case management services. Westside received $1,367,144 to provide methadone maintenance services to opiate addicted individuals residing in San Francisco, primarily in the Western Addition. The program has been operating at the 1301 Pierce Street location for over 34 years. This program also provides prop 36 services.</td>
<td></td>
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<table>
<thead>
<tr>
<th><strong>YMCA of San Francisco</strong></th>
<th>Executive Director: <strong>Chip Rich</strong></th>
<th>Email: <a href="mailto:crich@ymcasf.org">crich@ymcasf.org</a></th>
<th>Phone: (415) 561-0631 Ext: 111</th>
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<tbody>
<tr>
<td>50 California Street, Suite 650, San Francisco, CA 94111</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(415) 777-9622</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>YMCA Bayview African American Holistic Wellness Program</strong></td>
<td>Program Director: <strong>Gigi Hill-Hopkins</strong></td>
<td>SOC Manager: <strong>Kimberly Ganade</strong></td>
<td>BOCC Manager: <strong>Gilda Mansour</strong></td>
</tr>
<tr>
<td>1601 Lane St., San Francisco, CA 94124</td>
<td>Email: <a href="mailto:ghill-hopkins@ymcasf.org">ghill-hopkins@ymcasf.org</a></td>
<td>Phone: (415) 822-7728</td>
<td></td>
</tr>
<tr>
<td>The goal of the African American Holistic Wellness Program is to promote healthy lifestyles choices through fostering physical, mental, and spiritual fitness; encouraging healthy social connections, and providing opportunities to make a meaningful contribution. The aim is build a stronger sense of community among African Americans, as well as decrease the impact of trauma and increase the holistic wellness of individuals.</td>
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<table>
<thead>
<tr>
<th><strong>YMCA Trauma and Recovery Services</strong></th>
<th>Program Director: <strong>Alisa Title</strong></th>
<th>SOC Manager: <strong>Kimberly Ganade</strong></th>
<th>BOCC Manager: <strong>Gilda Mansour</strong></th>
<th>CDTA Manager: <strong>Erik Dubon</strong></th>
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<tbody>
<tr>
<td>1426 Fillmore Street, Suite 204, San Francisco, CA 94115</td>
<td>Email: <a href="mailto:atitle@ymcasf.org">atitle@ymcasf.org</a></td>
<td>Phone: (415) 561-0631</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Our Trauma and Recovery Mental Health Services Program is specifically designed to reach individuals who have experienced and are suffering the ill effects of trauma in their lives. Individual and Family therapy is offered to those individuals in order to provide the space for symptom relief, healing, and an increased sense of well being.</td>
<td></td>
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</tr>
<tr>
<td>Program Name</td>
<td>Program Director</td>
<td>SOC Manager</td>
<td>BOCC Manager</td>
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<tr>
<td>African American Alternatives Program</td>
<td>Galileo Medrano</td>
<td>John Grimes</td>
<td>Tom Mesa</td>
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<tr>
<td>Central City Behavioral Health Services</td>
<td>Charles Rivera</td>
<td>Charles Rivera</td>
<td>Tom Mesa</td>
<td>N/A</td>
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<tr>
<td>Chinatown North Beach Mental Health Services</td>
<td>Wilma Louie</td>
<td>Edwin Batongbacal</td>
<td>Tom Mesa</td>
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<tr>
<td>Comprehensive Crisis Services</td>
<td>Stephanie Felder</td>
<td>John Grimes</td>
<td>Tom Mesa</td>
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<tr>
<td>Mission ACT</td>
<td>Galileo Medrano</td>
<td>Nora Zapata-Krey</td>
<td>Tom Mesa</td>
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<tr>
<td>Mission Mental Health Team I</td>
<td>Nora Zapata-Krey</td>
<td>Susan Esposito</td>
<td>Tom Mesa</td>
<td>N/A</td>
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<tr>
<td>Mission Mental Health Team II</td>
<td>Laurie Lenrow</td>
<td>Susan Esposito</td>
<td>Tom Mesa</td>
<td>N/A</td>
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<tr>
<td>Mobile Crisis Treatment Team</td>
<td>Stephanie Felder</td>
<td>John Grimes</td>
<td>Tom Mesa</td>
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<tr>
<td>OMI Family Center</td>
<td>Gloria Frederico</td>
<td>Edwin Batongbacal</td>
<td>Tom Mesa</td>
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<tr>
<td>San Francisco Office of Conservator</td>
<td>Ron Patton</td>
<td>Edwin Batongbacal</td>
<td>Tom Mesa</td>
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<tr>
<td>SF FIRST</td>
<td>Karen Lancaster</td>
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<td>Tom Mesa</td>
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<td>South of Market MHS</td>
<td>John Grimes</td>
<td>John Grimes</td>
<td>Tom Mesa</td>
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<tr>
<td>South Van Ness HIV and Gender Services</td>
<td>Nan O’Connor</td>
<td>Susan Esposito</td>
<td>Tom Mesa</td>
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# Program Directory - Adult & Older Adult

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Program Director</th>
<th>SOC Manager</th>
<th>BOCC Manager</th>
<th>CDTA Manager</th>
</tr>
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<tbody>
<tr>
<td>Southeast Child and Family Therapy Center</td>
<td>Ines Betancourt</td>
<td>Max Rocha</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>3905 Mission Street, San Francisco, CA 94112</td>
<td>Email: <a href="mailto:ines.betancourt@sfdph.org">ines.betancourt@sfdph.org</a></td>
<td>Phone: (415) 337-2400</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Southeast Mission Geriatric Services</td>
<td>Charles Rivera</td>
<td>Edwin Batongbacal</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>3905 Mission Street, San Francisco, CA 94112</td>
<td>Email: <a href="mailto:charles.rivera@sfdph.org">charles.rivera@sfdph.org</a></td>
<td>Phone: (415) 337-2400</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sunset Mental Health Services Adult</td>
<td>Sidney Lam</td>
<td>Edwin Batongbacal</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>1990 - 41st Avenue, San Francisco, CA 94116</td>
<td>Email: <a href="mailto:Sidney.Lam@sfdph.org">Sidney.Lam@sfdph.org</a></td>
<td>Phone: (415) 753-7400</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transitional Age Youth Service FSP</td>
<td>Annette Quiett</td>
<td>Annette Quiett</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>755 South Van Ness Avenue, San Francisco, CA 94110</td>
<td>Email: <a href="mailto:annette.quielt@sfdph.org">annette.quielt@sfdph.org</a></td>
<td>Phone: (415) 642-4500</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Violence Intervention Program</td>
<td>Gloria Namkung</td>
<td>Craig Murdock</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>555 Po k Street, San Francisco, CA 94102</td>
<td>Email: <a href="mailto:gloria.namkung@sfdph.org">gloria.namkung@sfdph.org</a></td>
<td>Phone: (415) 292-2565</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
CBHS
Child, Youth, & Family Programs
### CBHS Program Directory - Children, Youth & Families

**A Better Way, Inc.**
3200 Adeline Street
Berkeley, CA 94703
(510) 601-0203

**MH A Better Way - SF Therapeutic Visitation**
1663 Mission Street, Suite 460
San Francisco, CA 94103
Program Director: **Ann Chu**
Email: achu@abetterwayinc.net
Phone: (415) 715-1050
SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CTDA Manager: **Stephen Banuelos**

A Better Way’s mental health programs offers collaborative and strengths-based services to Medi-Cal eligible children and youth ages 0-21 and their families. Therapeutic Visitation aims to support families to meet their goals towards successful reunification by enhancing positive caregiving and healthy relationships. Outpatient Mental Health provides services to address the needs of children and youth in foster care by facilitating healing and building healthy relationships with caregivers and other natural supports. Our Early Childhood Mental Health Program focuses on strengthening the caregiving system to meet the developmental and socio-emotional needs of infants and young children. All our services may be provided at the clinic, home, or other community-based locations.

**MH A Better Way MHS**
1663 Mission Street, Suite 460
San Francisco, CA 94103
Program Director: **Ann Chu**
Email: achu@abetterwayinc.net
Phone: (415) 715-1050
SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CTDA Manager: **Stephen Banuelos**

A Better Way’s mental health programs offers collaborative and strengths-based services to Medi-Cal eligible children and youth ages 0-21 and their families. Therapeutic Visitation aims to support families to meet their goals towards successful reunification by enhancing positive caregiving and healthy relationships. Outpatient Mental Health provides services to address the needs of children and youth in foster care by facilitating healing and building healthy relationships with caregivers and other natural supports. Our Early Childhood Mental Health Program focuses on strengthening the caregiving system to meet the developmental and socio-emotional needs of infants and young children. All our services may be provided at the clinic, home, or other community-based locations.

**MH A Better Way Outpatient**
1663 Mission Street, Suite 460
San Francisco, CA 94103
Program Director: **Ann Chu**
Email: achu@abetterwayinc.net
Phone: (415) 715-1050
SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CTDA Manager: **Stephen Banuelos**

A Better Way’s mental health programs offers collaborative and strengths-based services to Medi-Cal eligible children and youth ages 0-21 and their families. Therapeutic Visitation aims to support families to meet their goals towards successful reunification by enhancing positive caregiving and healthy relationships. Outpatient Mental Health provides services to address the needs of children and youth in foster care by facilitating healing and building healthy relationships with caregivers and other natural supports. Our Early Childhood Mental Health Program focuses on strengthening the caregiving system to meet the developmental and socio-emotional needs of infants and young children. All our services may be provided at the clinic, home, or other community-based locations.

**Alternative Family Services, Inc.**
1421 Guerneville Road #218
Santa Rosa, CA 95403
(707) 576-7700

**MH AFS Outpatient Services & Therapeutic Visitation SF**
250 Executive Park Blvd, Suite 4900
San Francisco, CA 94134
Program Director: **Holly Oswald**
Email: hoswald@afs4kids.org
Phone: (415) 656-0116 Ext: 353
SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CTDA Manager: **Stephen Banuelos**

AFS provides Therapeutic Visitation service, which are time-limited, family focused, therapeutic and skills-based visitation service for children and families involved with the foster care system. We provide services in the community, as well as, the home to increase skills families need to safely reunify and maintain family attachment. Our focus is improving family functioning, promoting positive parent-child interactions, improving child behaviors and reducing mental health symptoms. AFS also provides Outpatient Services which are designed to increase the likelihood of permanency outcomes for youth involved in the foster care system.

**MH AFS Therapeutic Visitation SF**
250 Executive Park Blvd, Suite 4900
San Francisco, CA 94134
Program Director: **Holly Oswald**
Email: hoswald@afs4kids.org
Phone: (415) 656-0116 Ext: 353
SOC Manager: **Alison Lustbader**
BOCC Manager: **Gilda Mansour**
CTDA Manager: **Stephen Banuelos**

AFS provides Therapeutic Visitation service, which are time-limited, family focused, therapeutic and skills-based visitation service for children and families involved with the foster care system. We provide services in the community, as well as, the home to increase skills families need to safely reunify and maintain family attachment. Our focus is improving family functioning, promoting positive parent-child interactions, improving child behaviors and reducing mental health symptoms. AFS also provides Outpatient Services which are designed to increase the likelihood of permanency outcomes for youth involved in the foster care system.
## CBHS Program Directory - Children, Youth & Families

**Bayview Hunter's Point Foundation**

150 Executive Park Suite 2800  
San Francisco, CA 94134  
(415) 468-5100  

**Executive Director:** Jacob Moody  
**Email:** jacob.moody@bayviewci.org  
**Phone:** (415) 468-5100 Ext: 22

### SA BVHP - Dimensions Clinic Substance Abuse Services

<table>
<thead>
<tr>
<th>Program Director: Amy Peterson</th>
<th>SOC Manager: Amy Peterson</th>
</tr>
</thead>
<tbody>
<tr>
<td>3850 17th Street, San Francisco, CA 94114</td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:amy.peterson@sfdph.org">amy.peterson@sfdph.org</a></td>
<td>BOCC Manager: Carlos Balladares</td>
</tr>
<tr>
<td>Phone: (415) 934-7716</td>
<td>CDTA Manager: Erik Dubon</td>
</tr>
</tbody>
</table>

Dimensions substance abuse services targets LGBTQ youth and young adults ages 12-25, providing both group and individual counseling, as well as case management services as indicated. Services are provided at Dimensions Clinic on Thursday evenings and Saturday afternoons, and in the community at LYRIC, Larkin Street, and Wellness Centers.

### MH BVHP Balboa Teen Health Center

<table>
<thead>
<tr>
<th>Program Director: Amy Peterson</th>
<th>SOC Manager: Rhea Bailey</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000 Cayuga Street, San Francisco, CA 94112</td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:amy.peterson@sfdph.org">amy.peterson@sfdph.org</a></td>
<td>BOCC Manager: Carlos Balladares</td>
</tr>
<tr>
<td>Phone: (415) 469-4512</td>
<td>CDTA Manager: Erik Dubon</td>
</tr>
</tbody>
</table>

Mental health services at Balboa Teen Health Center (BTHC) are delivered with the ever-present notion that students live in and are part of a community. The community is often unhealthy and doesn't always meet the teens’ specific needs. Mental health services at BTHC include assessment, crisis intervention and individual, group and collateral counseling on site at Balboa High School by trained professional staff receiving regular clinical supervision. This program is part of a comprehensive medical/mental health/health education service which emphasizes the provision of appropriate integrated interventions to developing adolescents.

### MH BVHP Children’s Behavioral Health Program

<table>
<thead>
<tr>
<th>Program Director: Erin Zielinski</th>
<th>SOC Manager: Max Rocha</th>
</tr>
</thead>
<tbody>
<tr>
<td>5815 Third St, San Francisco, CA 94124</td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:erin.zielinski@bayviewci.org">erin.zielinski@bayviewci.org</a></td>
<td>BOCC Manager: Carlos Balladares</td>
</tr>
<tr>
<td>Phone: (415) 822-7500</td>
<td>CDTA Manager: Erik Dubon</td>
</tr>
</tbody>
</table>

The Bayview Hunters Point Foundation Mental Health Program provides mental health services to emotionally disturbed children and adolescents who are enrolled in Special Education Classes and to their families. Consultation is provided to appropriate school staff. Cases are referred to outpatient clinics for treatment. Eligible cases are also referred for day treatment and residential treatment when appropriate. The program maintains an active database on cases in the system as well as provides case management when indicated.

### SA BVHP Youth Moving Forward 3rd Street

<table>
<thead>
<tr>
<th>Program Director: James McElroy</th>
<th>SOC Manager: Emily Gerber</th>
</tr>
</thead>
<tbody>
<tr>
<td>5015 3rd Street, San Francisco, CA 94124</td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:james.mcelroy@bayviewci.org">james.mcelroy@bayviewci.org</a></td>
<td>BOCC Manager: Carlos Balladares</td>
</tr>
<tr>
<td>Phone: (415) 822-1585</td>
<td>CDTA Manager: Erik Dubon</td>
</tr>
</tbody>
</table>

Youth Moving Forward (YMF) is a network of three community-based organizations: Bayview Hunters Point Foundation for Community Improvement, Morrisania West and Potrero Hill Neighborhood House. YMF provides at-risk African-American youth comprehensive substance abuse treatment services utilizing a coordinated model of interventions and service delivery. The target population is: African-American youth ages 13 to 19 in San Francisco who live with illicit drugs in their home, are engaged in selling illicit drugs, are using illicit drugs, alcohol and tobacco or are addicted to illicit drugs. YMF is designed to infuse youth development principles and evidence-based practices and transactional engagement with the community into its interventions with the intent to treat substance use.

### SA BVHP Youth Moving Forward Potrero Hill

<table>
<thead>
<tr>
<th>Program Director: Edward D. Hatter</th>
<th>SOC Manager: Emily Gerber</th>
</tr>
</thead>
<tbody>
<tr>
<td>953 De Haro Street, San Francisco, CA 94107</td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:edwardhatter@hotmail.com">edwardhatter@hotmail.com</a></td>
<td>BOCC Manager: Carlos Balladares</td>
</tr>
<tr>
<td>Phone: (415) 826-8080</td>
<td>CDTA Manager: Erik Dubon</td>
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</tbody>
</table>

Substance Abuse counseling program targeting African American youth and young adults ages 11-24.

### SAPP BVHP Youth Services Prevention/Strengthen Families

<table>
<thead>
<tr>
<th>Program Director: James McElroy</th>
<th>SOC Manager: Emily Gerber</th>
</tr>
</thead>
<tbody>
<tr>
<td>5015 3rd Street, San Francisco, CA 94124</td>
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<tr>
<td>Email: <a href="mailto:james.mcelroy@bayviewci.org">james.mcelroy@bayviewci.org</a></td>
<td>BOCC Manager: Carlos Balladares</td>
</tr>
<tr>
<td>Phone: (415) 822-1585</td>
<td>CDTA Manager: Erik Dubon</td>
</tr>
</tbody>
</table>

The Bayview Youth Services Prevention Program is a community-based and school-based service provider. Services are delivered through several strategies: Information Dissemination - conferences, fairs, Health Fairs and Promotions, Education - Substance Abuse Groups and Classroom Education Services, Alternatives - Recreation Activities. The community education services which are primarily provided in the schools educates on risk reduction and the indications and contradictions of the use of tobacco, drugs and alcohol. Program staff promotes social and recreational activities that provide youth with constructive skill building and drug free lifestyle trainings through Alternatives strategies.
## CBHS Program Directory - Children, Youth & Families

### Boys & Girls Clubs of San Francisco
Boys & Girls Clubs of San Francisco serves youth ages 6 to 18 with a broad array of services. Our agency provides mental health services through individual and family therapy, and case management to youth with mental health needs. BGCSF has a significant number of Club members who are struggling with multiple risk factors (poverty, chronic exposure to drugs, violence, gang influences, learning disabilities, disenfranchisement from school and/or other social institutions, and more), and therefore require more assistance than our general youth development programming can provide. Our mental health services help many youth overcome the challenges that prevent and distract them from age-appropriate development.

### Catholic Charities CYO
Catholic Charities CYO, dba the San Francisco Boys’ and Girls’ Home, provides community-based residential treatment services and mental health activities to in-risk male and female youth ages 13 to 18 years old. The SFBGH is a alternative to detention and a diversion program for adjudicated and pre-adjudicated youth. The goal of the program is to provide a safe environment while youth attend school, receive counseling and mental health services, and develop pre-employment and independent living skills that will support the youth and their families upon their return to their communities. SFBGH works to connect youth to services in their communities so they may return home in a strengthened manner and provides after-care therapeutic services as needed.

### Catholic Charities CYO SF Boys and Girls Home - Euclid House
Catholic Charities CYO, dba the San Francisco Boys’ and Girls’ Home, provides community-based residential treatment services and mental health activities to in-risk male and female youth ages 13 to 18 years old. The SFBGH is an alternative to detention and a diversion program for adjudicated and pre-adjudicated youth. The goal of the program is to provide a safe environment while youth attend school, receive counseling and mental health services, and develop pre-employment and independent living skills that will support the youth and their families upon their return to their communities. SFBGH works to connect youth to services in their communities so they may return home in a strengthened manner and provides after-care therapeutic services as needed.

### Catholic Charities CYO SF Boys and Girls Home - Satellite
Catholic Charities CYO, dba the San Francisco Boys’ and Girls’ Home, provides community-based residential treatment services and mental health activities to in-risk male and female youth ages 13 to 18 years old. The SFBGH is an alternative to detention and a diversion program for adjudicated and pre-adjudicated youth. The goal of the program is to provide a safe environment while youth attend school, receive counseling and mental health services, and develop pre-employment and independent living skills that will support the youth and their families upon their return to their communities. SFBGH works to connect youth to services in their communities so they may return home in a strengthened manner and provides after-care therapeutic services as needed.

### Catholic Charities CYO SF Boys and Girls Home - Shelter
Catholic Charities CYO, dba the San Francisco Boys’ and Girls’ Home, provides community-based residential treatment services and mental health activities to in-risk male and female youth ages 13 to 18 years old. The SFBGH is an alternative to detention and a diversion program for adjudicated and pre-adjudicated youth. The goal of the program is to provide a safe environment while youth attend school, receive counseling and mental health services, and develop pre-employment and independent living skills that will support the youth and their families upon their return to their communities. SFBGH works to connect youth to services in their communities so they may return home in a strengthened manner and provides after-care therapeutic services as needed.

### Catholic Charities CYO St. Vincent's School for Boys
St. Vincent's School for Boys provides day treatment rehabilitation and outpatient specialty mental health services including individual and family therapy, medication support, individual rehabilitation, case management, and therapeutic behavior services (TBS) to the residents of its boys’ residential treatment program located in San Rafael. The St. Vincent’s Level 12 residential program serves many San Francisco dependents as well as youth referred through CBHS/SFUSD as a result of their special educational needs. St. Vincent’s serves children from age 7 through adolescence and can transition youth to the St. Vincent’s Foster Family Agency (that includes an Intensive Treatment Foster Care (ITFC) component) when a family is not available, with all the aforementioned specialty mental health services available to meet the needs of the clients. St. Vincent’s also provides wraparound services to San Francisco children, youth and families by the end of the 2013 calendar year that will include outpatient mental health services.
CBHS Program Directory - Children, Youth & Families

CBHS Civil Service Programs

Executive Director: Jo Robinson
Email: jo.robinson@sfdph.org
Phone: (415) 255-3440

MHSA LEGACY

Program Director: Bonnie Friedman
SOC Manager: Lisa Reyes

MH CJCJ Community Options for Youth

Program Director: Kimo Uila
SOC Manager: Emily Gerber

Community Youth Center SF

Program Director: Bradford Woo
SOC Manager: Emily Gerber

MH Community Youth Center

Program Director: Sarah Wan
SOC Manager: Kimberly Ganade

Dignity Health/McAuley Day Treatment

Program Director: Carmen Goodin
SOC Manager: Max Rocha

The Community Options for Youth (COY) program is specifically designed to help youth involved with the juvenile justice system, their families, and communities by promoting healthy development and functioning in youth, increasing public safety, and preventing recidivism, through professional mental health treatment services. COY's target population is juvenile justice involved youth, ages 12 - 24. The target population includes youth identified during the pre-adjudication period, as well as youth that are post-disposition that are either at risk of out-of-home placement or reintegrating into their communities from out-of-home placement. COY provides mental health treatment services including: assessment, individual therapy, family therapy, collateral, and mental health case management.

Community Youth Center of San Francisco (CYC) was founded in 1970 to address the problems of juvenile delinquency and gang violence in Chinatown. CYC current programs encompass outpatient behavioral health, education, intervention, leadership development, street outreach and workforce development through services directed at responding to the complex set of issues the youth in our community face, including acculturation, difficulties in school, economic hardship, substance abuse, and gang involvement. The Behavioral Health Services staff provide on-site and school-based psychotherapy, support groups, outreach, presentations and afterschool programs. The majority of CYC participants are Chinese, but programs are open to youth of all backgrounds and race.

API Youth & Family Community Support Services (APIYFCSS) addresses mental health stigma, limited access to linguistically and culturally appropriate services, and co-factors surrounding API youth- and LGTBTQQ youth-specific mental health issues such as violence, HIV/AIDS, and substance use. The program includes outreach, early identification, mental health assessment, case management and linkage to services through early identification, peer-led and parent-led support groups and activities, community education and services, community projects, and cultural identity activities. For more information, please contact CYC at 415.775.2636.

The Adolescent Day Treatment Center is an intensive day treatment program offering both therapeutic and academic services for teens residing in San Francisco. The Center is based on a milieu therapy model in which the multidisciplinary team creates a therapeutic environment directed towards meeting the client’s development of internal controls and acquisition of new skills. The therapeutic environment offers opportunities to acquire adaptive coping skills and allows the client to test these new skills in a secure and supportive setting.
## CBHS Program Directory - Children, Youth & Families

### Dignity Health/St. Mary's Hospital Medical Center

**Executive Director:** Anna Cheung  
**Email:** anna.cheung@dignityhealth.org  
**Phone:** (415) 750-5798

#### MH McAuley Adolescent Inpatient Services

- **450 Stanyan Street**  
- **San Francisco, CA 94117**

**Program Director:** Oyin Ajala  
**SOC Manager:** Miriam Damon  
**Email:** oyin.ajala@dignityhealth.org  
**Phone:** (415) 750-5649

The Adolescent Inpatient Psychiatric Unit is a locked and secure 12-bed unit located in the north wing of St. Mary's Medical Center (SMMC). The unit serves adolescents from 11 to 17 years of age with mental and emotional problems, including major affective disorders, psychosis, and severe behavioral disorders that impair safe and normal societal functioning. Specifically, this unit addresses such adolescents needs for an increase in the structure and in the intensity of therapeutic services to resolve ongoing difficulties in school, family and peer settings. The program is designated by the City and County of San Francisco to accept patients on involuntary holds in accordance with state regulations.

### Edgewood Center for Children & Families

**Executive Director:** Matt Madaus  
**Email:** mattm@edgewood.org  
**Phone:** (415) 682-3220 Ext: same

#### MH Edgewood Campus Programs

- **1801 Vicente St.**  
- **San Francisco, CA 94116**

**Program Director:** Lisa Gutierrez-Wang  
**SOC Manager:** Alison Lustbader  
**BOCC Manager:** Gilda Mansour  
**Email:** lisaw@edgewood.org  
**Phone:** (415) 682-3211

Edgewood Campus Programs include a RCL-14 residential group home for children and youth 6 to 17 yrs, Family Connections Program (Residentially Based Services reform pilot program), an integrated Non-Public School/Intensive Day Treatment program, Therapeutic Afterschool Program, and Hospital Diversion Program. Non-residential programs include the day only Non-Public School/Intensive Day Treatment, Partial Hospitalization, and Intensive Outpatient Program.

#### MH Edgewood Children's Center Residential MHS

- **1801 Vicente St.**  
- **San Francisco, CA 94116**

**Program Director:** Lisa Gutierrez-Wang  
**SOC Manager:** Alison Lustbader  
**BOCC Manager:** Gilda Mansour  
**Email:** lisaw@edgewood.org  
**Phone:** (415) 682-3211

Edgewood’s residential treatment MHS programs include: 1) Level RCL-14 group homes, including on campus integrated non-public school/day treatment intensive program; 2) Family Connections Program (Residentially Based Services reform pilot program); and 3) Hospital Diversion program.

#### ECMH Edgewood Family Center - ECMHCI

- **1801 Vicente St.**  
- **San Francisco, CA 94116**

**Program Director:** Jenny McTackett  
**SOC Manager:** Chris Lovoy  
**BOCC Manager:** Gilda Mansour  
**Email:** jennym@edgewood.org  
**Phone:** (415) 682-3211

Edgewood will enhance the capacity of parents, caregivers and early childhood providers to understand child development within a mental health perspective so that they can foster the social, emotional, behavioral, cognitive development of each child; build productive partnerships with parents; and implement strategies that enhance learning and school readiness.

#### MHSA Edgewood School Based Well Being - Drew

- **1801 Vicente St.**  
- **San Francisco, CA 94116**

**Program Director:** Jonathan Weinstock  
**SOC Manager:** Rhea Bailey  
**BOCC Manager:** Gilda Mansour  
**Email:** jonathanw@edgewood.org  
**Phone:** (415) 682-3211

Edgewood’s School-Based Well-Being Program at Dr. Charles R. Drew College Preparatory Academy will build the capacity of teachers to handle behavioral issues as they arise, the capacity of families to provide the support their children need to succeed and the capacity of children to deal with issues that may be impeding their academic and social progress.
CBHS Program Directory - Children, Youth & Families

Family Service Agency of San Francisco
1500 Franklin Street
San Francisco, CA 94109
(415) 474-7310

Executive Director: Bob Bennett
Email: bbennett@felton.org
Phone: (415) 474-7313

MH FSA Full Circle Family Program
1500 Franklin Street
San Francisco, CA 94109
Program Director: Min Tan
Email: mtan@felton.org
Phone: (415) 474-7310 Ext: x457

SOC Manager: Max Rocha
BOCC Manager: Marshia Herring
CDTA Manager: Hilda Jones

Full Circle Family Program offers outpatient mental health services to multicultural, low income children and youth ages 4 to 21 and their families. The Full Circle Family Program takes a family systems approach, working with children in the constellation of their caregivers, family and broader support systems. FCFP applies a rigorous strength-based, culturally competent approach to address the issues within and surrounding the family.

Fred Finch Youth Center
3800 Coolidge Avenue
Oakland, CA 94602
(510) 482-2244

Executive Director: Thomas Alexander
Email: tomalexander@fredfinch.org
Phone: (510) 482-2244 Ext: 214

MH Fred Finch Youth Center
3800 Coolidge Avenue
Oakland, CA 94602
Program Director: Mar Smith
Email: marsmith@fredfinch.org
Phone: (510) 482-2244

SOC Manager: Alison Lustbader
BOCC Manager: Marshia Herring
CDTA Manager: Joseph Cecere

Fred Finch provides Therapeutic Behavioral Services for San Francisco youth referred through the CBHS TBS Coordinator. These are short-term intensive one-to-one intensive services designed for EPSDT-eligible children and youth who need the service to prevent placement in high levels of care or to step down from such placements. The TBS service is a part of the client's overall mental health plan—to be eligible, other EPSDT services must be in place. Fred Finch has provided this service to San Francisco youth for over six years.

HealthRIGHT 360
1735 Mission Street
San Francisco, CA 94103
(415) 762-3700

Executive Director: Vitka Eisen
Email: veisen@healthright360.org
Phone: (415) 762-1558

MH AARS Project Reconnect MH
2166 Hayes Street Suite 302
San Francisco, CA 94117
Program Director: Ryoko Moriguchi
Email: rmoriguchi@aars.org
Phone: (415) 776-1001

SOC Manager: Emily Gerber
BOCC Manager: Sean Nguyen
CDTA Manager: Elizabeth Davis

Our mental health program is a school-based counseling services to youths who have behavioral and emotional difficulties and/or who may be experiencing grief or trauma. Services are provided on-site in a safe space that promotes achievement of youth’s individual goals, student's strengths, and cultural competency.

SA AARS Project Reconnect SA
2166 Hayes Street Suite 302
San Francisco, CA 94117
Program Director: Ryoko Moriguchi
Email: rmoriguchi@aars.org
Phone: (415) 776-1001

SOC Manager: Emily Gerber
BOCC Manager: Sean Nguyen
CDTA Manager: Elizabeth Davis

Asian American Recovery Services’ (AARS) Project RECONNECT is an outpatient SA counseling program targeting youths in San Francisco.

Homeless Children’s Network
3450 3rd Street, Building 1C
San Francisco, CA 94124
(415) 437-3990

Executive Director: April Silas
Email: april@hcnkids.org
Phone: (415) 437-3991

MH Homeless Childrens Network
3450 3rd Street, Building 1C
San Francisco, CA 94124
Program Director: Kathy O'Shea
Email: kathy@hcnkids.org
Phone: (415) 437-3990

SOC Manager: Chris Lovoy
BOCC Manager: Marshia Herring
CDTA Manager: Andrew Williams

Created in 1992, the Homeless Children’s Network (HCN) is the largest collaborative in San Francisco serving the mental health needs of homeless children and their families. HCN's mission is to provide comprehensive mental health and family support services, to decrease the trauma of homelessness, as well as increase the effectiveness of the HCN Collaborative. In addition to mental health services, HCN offers centralized and accessible family support services through referrals and resources, child care consultation, aftercare services, trainings, advocacy and ongoing support for families and staff at entities serving homeless families. HCN's goal is to meet the needs of each family effectively, by offering developmentally and culturally appropriate services that are flexible and accessible within the system of delivery.
**Horizons Unlimited of San Francisco, Inc.**

Executive Director: Celina Lucero

Email: clucero@horizons-sf.org

Phone: (415) 487-6715

The DJ Project is a local, innovative prevention program built on a Hip Hop foundation that uses music and youth culture as a vehicle to engage and create positive change in young people. The program offers DJing classes and an Event Production component, and has long been an avenue for engaging hard to reach youth through their love for music. The DJ class provides multi-media skill-building, professional development, and hands-on learning experiences in a wide array of cutting edge DJing techniques including scratching, mixing, and musicality. Youth DJs are afforded the opportunity to apply their skills by providing music and entertainment at both in-house events and in the community. The DJ Project Event Production program trains youth in industry specific skills including event production, marketing, business management, and promotions. Youth leaders are responsible for the design, development, and execution of large-scale, youth-led events throughout the community. The program is offered year-round during the School Year and Summer.

**MH**

**HZ**

MHSA Outreach and Engagement Services

Program Director: Shirley Maciel

Email: smaciel@horizons-sf.org

Phone: (415) 487-6717

SOC Manager: Emily Gerber

BOCC Manager: Carlos Balladares

CTDA Manager: Mario Hernandez

The Horizons Substance Abuse Intensive Outpatient Treatment Program provides services for dual diagnosis Latino youth and young adults, 12 to 25 years of age, who face multiple and persistent risk factors and reside in the Mission District and throughout the city and county of San Francisco. Culturally competent, monolingual, and bilingual, strength-based, and family focused biopsychosocial intervention strategies support and assist these youth and young adults. Eighty percent of Latino youth come from low income and immigrant families, over 50 percent of the youth are newcomers and 70 percent of Horizons' unduplicated clients are undocumented. Intensive Outpatient services include assessment, treatment planning, individual and group counseling, education, family collateral counseling, crisis intervention, case management, medication monitoring, aftercare, and/or related service activities.

**SAPP**

**HZ**

SA Prevention Education Program

Program Director: Celina Lucero

Email: clucero@horizons-sf.org

Phone: (415) 487-6715 Ext: NA

SOC Manager: Chris Lovoy

BOCC Manager: Carlos Balladares

CTDA Manager: Mario Hernandez

The Prevention Education Program provides evidence based and local innovative programs and services to Latino youth and other youth of color and their families in the Mission District and throughout the city and county of San Francisco. Program components include: 1) Strengthening Families: a 14 week program that targets middle school aged youth and their parents and works to build family cohesion and improvement family connectedness; 2) Communities Mobilizing for Change on Alcohol (CMCA): an environmental prevention framework that uses a community organizing model to create change in the community. The program currently has 4 CMCA Youth Action Groups (Media Messaging, Environmental Prevention San Francisco, KIPP EP, and Environmental Prevention Events/Campaign Development) and is part of a larger San Francisco Alcohol Prevention Coalition; and 3) Substance Abuse Prevention Education Workshops/Programs: staff implements the Joven Noble and Keepin It REAL curriculum and other innovative substance abuse prevention education workshops to youth housed at the Juvenile Justice Center, with the SFUSD, and throughout the community.

**SA**

**HZ**

Treatment Pre-Enrollment Services (Secondary Prevention)

Program Director: Shirley Maciel

Email: smaciel@horizons-sf.org

Phone: (415) 487-6700 Ext: NA

SOC Manager: Emily Gerber

BOCC Manager: Carlos Balladares

CTDA Manager: Mario Hernandez

The Substance Abuse Treatment Outreach and Engagement Program is intended to conduct outreach and engagement for our target population and when appropriate their families, to enroll in substance abuse and mental health treatment services. The Treatment Pre-Enrollment Program provides culturally affirming and linguistically sensitive, strength-based, family focused and bio-psycho-social intervention strategies to support and assist dual diagnosis youth, ages 17 to 25, who are gang affiliated, may be on probation, are at risk of getting involved in street violence, and have demonstrated emotional and behavioral problems that impede their ability to function in their home, school, community and mainstream society.
MH Huckleberry Youth Programs
1292 Page Street
San Francisco, CA 94117
Program Director: Margo Levi
Email: mlevi@huckleberryyouth.org
Phone: (415) 621-2993
SOC Manager: Max Rocha
BOCC Manager: Gilda Mansour

The goal of the Huckleberry Counseling Services Program is to make available culturally competent mental health services to youth and their families in order to support them in reducing impairment in important life domains and building healthy lives. Huckleberry Youth Programs (HYP) provides services for at-risk youth in San Francisco and Marin Counties.

Instituto Familiar De La Raza, Inc
2919 Mission Street
San Francisco, CA 94110
(415) 229-0500
Program Director: Carlos Disdier
Email: carlos.disdier@ifrsf.org
Phone: (412) 229-0500
SOC Manager: Alison Lustbader
BOCC Manager: Carlos Balladares
CTDA Manager: Erik Dubon

This community-based, multiservice organization is located in the Mission District. IFR provides mental health, HIV-related, family preservation and mentoring services to a predominately Latino population. The outpatient clinic provides a continuum of mental health services, including advocacy, early intervention, case management and direct clinical services to children, youth, adults and their families. Consultation to community agencies is also provided. Services are provided by qualified bilingual/bicultural and multicultural staff who reflect the diversity of the Mission community and who are familiar with the cultural and spiritual norms, practices and beliefs of the Latino community.

MHSA IFR PEI - School Based Youth Centered Wellness
2919 Mission Street
San Francisco, CA 94110
Program Director: Cassandra Coe
Email: cassandra.coe@ifrsf.org
Phone: (415) 229-0500
SOC Manager: Rhea Bailey
BOCC Manager: Carlos Balladares
CTDA Manager: Erik Dubon

IFR provides mental health consultation services to Hillcrest Elementary School and James Lick Middle School with the goal of improving the health and wellness of students and families through enhancing the quality of relationships by building the capacity of the careproviders (teachers and parents) to respond to the social-emotional and behavioral needs of students and families.

ECMH Instituto Familiar De La Raza - ECMHCI
2919 Mission St.
San Francisco, CA 94110
Program Director: Cassandra Coe
Email: cassandra.coe@ifrsf.org
Phone: (415) 229-0500
SOC Manager: Chris Lovoy
BOCC Manager: Carlos Balladares
CTDA Manager: Erik Dubon

The Early Intervention team emphasizes promotion, early intervention and building of community resiliency by providing mental health consultation services that are developmentally and culturally informed to care providers of children 0-5. In this effort, we strive to ensure the well-being of children, families, and teachers by enhancing supportive relationships and fostering positive learning environments in early care settings.

Japanese Community Youth Council
2012 Pine Street
San Francisco, CA 94115
(415) 202-7900
Program Director: Erika Tamura
Email: etamura@jcyc.org
Phone: (415) 202-7940
SOC Manager: Chris Lovoy
BOCC Manager: Sean Nguyen
CTDA Manager: Andrew Williams

The Japanese Community Youth Council - Asian Youth Prevention (AYPS) Program represents a Consortium of 6 Asian specific community-based organizations in San Francisco. The goal of the (AYPS) Program is to prevent, delay or reduce the use and abuse of alcohol, and other drugs among Asian youth by providing an array of AOD primary prevention and early intervention services implemented in safe and welcoming environment. The program targets at-risk or high risk Asian youth ages 10 to 17 and are resident of San Francisco; Immigrant Asian youth who face transition from their native country to San Francisco; Youth who are transitioning from grade levels - elementary school to middle school. The program provide prevention services through the following three components: 1) Strengthening Families Program; 2) Empowering Youth Through Culture and Community; and 3) Environmental Prevention Projects.
CBHS Program Directory - Children, Youth & Families

**Jewish Family and Children's Services**

2150 Post
San Francisco, CA 94115
(415) 449-1200

Executive Director: Anita Friedman
Email: anita@jfcs.org
Phone: (415) 449-1260

**MH Jewish Family & Children's Services - Judah**

2534 Judah St
San Francisco, CA 94122

Program Director: Sonia Sztejnklder
Email: sonias@jfcs.org
Phone: (415) 449-2900

SOC Manager: Chris Lovoy
BOCC Manager: Christopher Rubino
CDTA Manager: James Stroh

**JFCS has existed over 160 years and has longstanding expertise in therapeutic work with children under age 21 in individual and group settings. It has a nationally known model for resettlement of people from the former Soviet Union, one of the first parent resource centers in the country (Parents Place), one of the first open adoption programs in the US (Adoption Connection), and the Early Childhood Mental Health Consultation Project. JFCS Parents Place staff are well-known for working effectively with the 0-5 population. JFCS has special language capacity to serve limited-English speaking people from the former Soviet Union. The agency has professional staff trained specifically to use a strengths-based model to work effectively with children and their families.**

**MH Jewish Family & Children's Services - Scott**

1710 Scott Street
San Francisco, CA 94115

Program Director: Ellie Pelc
Email: elliep@jfcs.org
Phone: (415) 359-2454

SOC Manager: Chris Lovoy
BOCC Manager: Christopher Rubino
CDTA Manager: James Stroh

**JFCS has existed over 150 years and has longstanding expertise in therapeutic work with children under age 21 in individual and group settings. It has a nationally known model for resettlement of people from the former Soviet Union, one of the first parent resource centers in the country (Parents Place), one of the first open adoption programs in the US (Adoption Connection), and the Early Childhood Mental Health Consultation Project. JFCS Parents Place staff are well-known for working effectively with the 0-5 population. JFCS has special language capacity to serve limited-English speaking people. The agency has professional staff trained specifically to use a strengths-based model to work effectively with children and their families.**

**John Muir Behavioral Health Center**

1400 Treat Boulevard
Walnut Creek, CA 94596
(925) 674-4102

Executive Director: Cindy Bolter
Email: Cindy.Bolter@johnmuirhealth.com
Phone: (925) 674-4159

**MH John Muir Behavioral Health Center (Inpatient MH) - Concord**

2740 Grant Street
Concord, CA 94520

Program Director: Cindy Bolter
Email: Cindy.Bolter@johnmuirhealth.co..
Phone: (925) 674-4100

SOC Manager: Janet Avila
BOCC Manager: Carlos Balladares
CDTA Manager: Joseph Cecere

**73 bed inpatient free standing psychiatric hospital of John Muir Health, treating children, adolescents and adults with psychiatric illnesses.**

**Larkin Street Youth Services**

134 Golden Gate Avenue
San Francisco, CA 94102
(415) 673-0911

Executive Director: Sherilyn Adams
Email: sadams@larkinstreetyouth.org
Phone: (415) 673-0911 Ext: 316

**SA Larkin Homeless Youth Outreach Project**

1317 Haight Street
San Francisco, CA 94117

Program Director: Derrick Hayes
Email: dhayes@larkinstreetyouth.org
Phone: (415) 673-0911

SOC Manager: Charles Mayer
BOCC Manager: Carlos Balladares
CDTA Manager: Eric Whitney

**The goal of the Homeless Youth Outreach Project (formerly Substance Abuse Primary Prevention) is to reach homeless and runaway youth by conducting comprehensive community and street outreach, as well as providing harm reduction focused, trauma informed group counseling and assessment services to encourage homeless young people to engage more deeply in Larkin Streets continuum of services when they are ready to move beyond the street.**

**MHSA Larkin Street Routz TAY Wellness Services**

501 Ellis Street
San Francisco, CA 94109

Program Director: James Simmons
Email: jsimmons@larkinstreetyouth.org
Phone: (415) 673-0911

SOC Manager: Annette Quiett
BOCC Manager: Carlos Balladares
CDTA Manager: Eric Whitney

**Larkin Street Youth Services Routz Peer-based Services for Transitional Age Youth targets transitional age youth (ages 16 through 24) in San Francisco who have serious emotional disorders or serious mental illness and are in need of daily, structured, drop-in activities. The goal of Peer-based Services for Transitional Age Youth is to provide youth with drop-in programming that promotes peer support, youth empowerment, youth engagement, pro-social peer interaction, youth development (including educational, training and job options), resiliency and recovery. Services take place in our Larkin Street Drop In Center on Sutter Street and at the Aarti Hotel on Ellis Street.**
Strengthening Families Program (SFP) is an evidence-based parenting and family program that involves not just the parents or the child alone but the entire family. This program is available to San Francisco residents who are parents/caregivers to youth 12-14 years of age. Spanish and English capacity. SFP has been found to significantly reduce problem behaviors, delinquency, alcohol and drug abuse in children, and improve social competencies and school performance. Sessions are held once a week for 2.5 hours for 14 consecutive weeks, two cycles each year. In addition to the research supporting this program we have received great feedback from parents participating in the program. We provide baby-sitting and a free family meal every session. Prizes/incentives are awarded upon completion.

Comprehensive, culturally competent wraparound services for youth, age 0-21, who self-identify as American Indian, Alaska Native, Native American, and/or Indigenous to North, Central, or South America and meet criteria for or are at risk of meeting criteria for a Serious Emotional Disturbance (SED) diagnosis.

Oakes Children's Center provides several programs for children and youth. Counseling Enriched Educational Program/Non-Public School program provides mental health and educational services to children 4-14 years old in a highly structured and individualized setting. The Out-patient Clinic serves children and adolescents ages 5 to 21 with developmental delays and/or emotional disturbances whose special needs cannot be met elsewhere. Oakes offers socialization groups for children and adolescents with pervasive developmental disorders. The School-based Partnership program serves many students & special education classes in several SF public schools. Our After School program provides a safe, therapeutically focused recreation program for children enrolled in the Counseling Enriched Educational Program.

CAS provides assessment and psychotherapy services to children and adolescents. Areas of expertise include service to children who experience traumatic stress and providing services embedded in the schools. CAS also provides training to community providers, parents, and teens.

The U.C.S.F. Infant-Parent Program is a multifaceted infant and early childhood mental health program offering infant-parent psychotherapy to families with children birth to 3 years of age and their families, perinatal mental health services, case-centered and programmatic consultation, therapeutic play groups, therapeutic shadowing for children 0-5 and intensive training.
A component of the Infant-Parent Program, Daycare Consultants began in 1988 and offers mental health consultation to settings where young children (birth to 5 years) reside or are cared for. Currently, these venues include, residential substance abuse treatment programs, homeless and domestic violence shelters, FRC’s and most extensively childcare centers. To date, Daycare Consultants has provided mental health services to over 150 child-care settings. Every year, the development of over 3000 children is enhanced through the Programs consultation to the adults caring for them. In addition to case and program consultation, therapeutic play groups, therapeutic shadowing and parent support groups are offered in these venues.

ECMH UCSF Infant Parent Program - ECMHCI
1001 Potrero Ave., Ward 6B
San Francisco, CA 94110
Program Director: Kadija Johnston
Email: kadija.johnston@ucsf.edu
Phone: (415) 206-5270
SOC Manager: Chris Lovoy
BOCC Manager: Christopher Rubino
CDTA Manager: Joseph Cecere

Richmond Area Multi-Services, Inc.
639 14th Avenue
San Francisco, CA 94118
(415) 800-0699

MH RAMS Child, Youth & Family Services
3626 Balboa St.
San Francisco, CA 94121
Program Director: Yuka Hachiya
Email: yukahachiya@ramsinc.org
Phone: (415) 668-5955
SOC Manager: Max Rocha
BOCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

Richmond Area Multi-Services, Inc.
639 14th Avenue
San Francisco, CA 94118
(415) 800-0699

MH RAMS Child, Youth & Family Services
3626 Balboa St.
San Francisco, CA 94121
Program Director: Yuka Hachiya
Email: yukahachiya@ramsinc.org
Phone: (415) 668-5955
SOC Manager: Max Rocha
BOCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

ECMH RAMS Fu Yau Project - ECMHCI
1375 Mission Street
San Francisco, CA 94103
Program Director: Rose Sneed
Email: rosesneed@ramsinc.org
Phone: (415) 689-5662
SOC Manager: Chris Lovoy
BOCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

ECMH RAMS Fu Yau Project - ECMHCI
1375 Mission Street
San Francisco, CA 94103
Program Director: Rose Sneed
Email: rosesneed@ramsinc.org
Phone: (415) 689-5662
SOC Manager: Chris Lovoy
BOCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

The Fu Yau Project is a collaboration of RAMS and Chinatown Child Development Center (CCDC), providing prevention and early intervention mental health services to the childcare community that cares for children, ages 0-5 years old. Services include; On-site program and child observation, clinical consultation with childcare staff & families, on-site intervention with individuals & groups of children, parenting classes & support groups, and in-service training for the childcare staff relating to child development and mental health related issues.

MHSA RAMS Summer Bridge
3626 Balboa Street
San Francisco, CA 94121
Program Director: Christina Shea
Email: christinashea@ramsinc.org
Phone: (415) 668-5955
SOC Manager: Kimberly Ganade
BOCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

MHSA RAMS Summer Bridge
3626 Balboa Street
San Francisco, CA 94121
Program Director: Christina Shea
Email: christinashea@ramsinc.org
Phone: (415) 668-5955
SOC Manager: Kimberly Ganade
BOCC Manager: Tom Mesa
CDTA Manager: Andrew Williams

RAMS Summer Bridge is an eight-week summer program for youth (ages 16 to 20 years old) designed to foster interest in health & human services as career options. This program is in collaboration with Horizons Unlimited, Samoan Community Development Center, Bayview Hunter’s Point Foundation for Community Involvement, and the SF Wellness Initiative.

San Francisco Child Abuse Prevention Center
1757 Waller Street
San Francisco, CA 94117
(415) 668-0494

MH San Francisco Child Abuse Prevention Center
1757 Waller Street
San Francisco, CA 94117
Program Director: Malcolm Gaines
Email: malcolm.gaines@sfcapc.org
Phone: (415) 668-0494
SOC Manager: Max Rocha
BOCC Manager: Marsha Herring
CDTA Manager: Elizabeth Davis

SFCAPC/TALK Line provides high quality mental health and family support services targeting children and their families. All clients receiving services at the Center will be entitled and encouraged to utilize other support services in our continuum of care, including our 24-hour TALK Line parental stress and counseling telephone line, on-site therapeutic Children’s Playroom, a drop-in support center with access to urgent supportive counseling, use of telephones and computers for job and housing searches, and a variety of professional and community training opportunities.
CBHS Program Directory - Children, Youth & Families

Seneca Family of Agencies
2275 Arlington Drive
San Leandro, CA 94578
(510) 654-4004

MHSA AllM Higher
2513-24th Street
San Francisco, CA 94110

Program Director: Mark Nickell
Email: mark.nickell@senecacenter.org
Phone: (415) 642-5968

SOC Manager: Mario Simmons
BOCC Manager: Gilda Mansour
CTDA Manager: Stephen Banuelos

AllM Higher is an assessment and linkage service for youth involved in the juvenile justice system and their families. Clinicians conduct a CANS assessment and development of a linkage plan in collaboration with Wellness Court as part of a discharge plan from detention at juvenile hall. Clinicians also follow the youth for 30, 60 or 90 days to ensure they have connected with the recommended service provider.

MH Seneca Center
2275 Arlington Drive
San Leandro, CA 94578

Program Director: Mark Nickell
Email: mark.nickell@senecacenter.org
Phone: (510) 654-4004

SOC Manager: Alison Lustbader
BOCC Manager: Gilda Mansour
CTDA Manager: Stephen Banuelos

The Seneca Connections: Short-Term Intensive Program was designed to target children and youth in the foster care system who were in need of intensive intervention to prevent placement loss or to manage their behaviors in a temporary setting pending the identification of an appropriate placement. Many of these clients had been discharged from psychiatric hospitals, and while they no longer needed in-patient treatment, required more support and supervision than was available in community settings. The program is funded with EPSDT Medi-Cal funds as well as general funds work-ordered from the Department of Human Services. Planned length of stay is two to three months. EPSDT services include assessment, plan development, case management, crisis intervention, medication support and individual rehab. The DHS funds are used when clients need 1:1 staffing, transportation, or other services not covered by Medi-Cal. The Program began operating in the spring of 2006, and has helped a number of children and youth with very high needs maintain in the community.

In January, 2007, Seneca’s Therapeutic Behavioral Services Program was moved to the same site as Short-Term Connections to allow for better coordination of programs which serve some of the same clients.

MH Seneca Connections Outpatient
2513 - 24th Street
San Francisco, CA 94110

Program Director: Mark Nickell
Email: mark.nickell@senecacenter.org
Phone: (415) 642-5968

SOC Manager: Alison Lustbader
BOCC Manager: Gilda Mansour
CTDA Manager: Stephen Banuelos

The Seneca Connections: Short-Term Intensive Program was designed to target children and youth in the foster care system who were in need of intensive intervention to prevent placement loss or to manage their behaviors in a temporary setting pending the identification of an appropriate placement. Many of these clients had been discharged from psychiatric hospitals, and while they no longer needed in-patient treatment, required more support and supervision than was available in community settings. The program is funded with EPSDT Medi-Cal funds as well as general funds work-ordered from the Department of Human Services. Planned length of stay is two to three months. EPSDT services include assessment, plan development, case management, crisis intervention, medication support and individual rehab. The DHS funds are used when clients need 1:1 staffing, transportation, or other services not covered by Medi-Cal. The Program began operating in the spring of 2006, and has helped a number of children and youth with very high needs maintain in the community.

In January, 2007, Seneca’s Therapeutic Behavioral Services Program was moved to the same site as Short-Term Connections to allow for better coordination of programs which serve some of the same clients.

MH Seneca Connections Placement
2513 - 24th Street
San Francisco, CA 94110

Program Director: Mark Nickell
Email: mark.nickell@senecacenter.org
Phone: (415) 642-5968

SOC Manager: Alison Lustbader
BOCC Manager: Gilda Mansour
CTDA Manager: Stephen Banuelos

The Seneca Connections: Short-Term Intensive Program was designed to target children and youth in the foster care system who were in need of intensive intervention to prevent placement loss or to manage their behaviors in a temporary setting pending the identification of an appropriate placement. Many of these clients had been discharged from psychiatric hospitals, and while they no longer needed in-patient treatment, required more support and supervision than was available in community settings. The program is funded with EPSDT Medi-Cal funds as well as general funds work-ordered from the Department of Human Services. Planned length of stay is two to three months. EPSDT services include assessment, plan development, case management, crisis intervention, medication support and individual rehab. The DHS funds are used when clients need 1:1 staffing, transportation, or other services not covered by Medi-Cal. The Program began operating in the spring of 2006, and has helped a number of children and youth with very high needs maintain in the community.

In January, 2007, Seneca’s Therapeutic Behavioral Services Program was moved to the same site as Short-Term Connections to allow for better coordination of programs which serve some of the same clients.

MH Seneca Connections TBS
2513 - 24th Street
San Francisco, CA 94110

Program Director: Mark Nickell
Email: mark.nickell@senecacenter.org
Phone: (415) 642-5968

SOC Manager: Alison Lustbader
BOCC Manager: Gilda Mansour
CTDA Manager: Stephen Banuelos

The Seneca Connections: Short-Term Intensive Program was designed to target children and youth in the foster care system who were in need of intensive intervention to prevent placement loss or to manage their behaviors in a temporary setting pending the identification of an appropriate placement. Many of these clients had been discharged from psychiatric hospitals, and while they no longer needed in-patient treatment, required more support and supervision than was available in community settings. The program is funded with EPSDT Medi-Cal funds as well as general funds work-ordered from the Department of Human Services. Planned length of stay is two to three months. EPSDT services include assessment, plan development, case management, crisis intervention, medication support and individual rehab. The DHS funds are used when clients need 1:1 staffing, transportation, or other services not covered by Medi-Cal. The Program began operating in the spring of 2006, and has helped a number of children and youth with very high needs maintain in the community.

In January, 2007, Seneca’s Therapeutic Behavioral Services Program was moved to the same site as Short-Term Connections to allow for better coordination of programs which serve some of the same clients.

MH Seneca Connections Wraparound
2513 - 24th Street
San Francisco, CA 94110

Program Director: Mark Nickell
Email: mark.nickell@senecacenter.org
Phone: (415) 642-5968

SOC Manager: Alison Lustbader
BOCC Manager: Gilda Mansour
CTDA Manager: Stephen Banuelos

Seneca Centers San Francisco Connections Wraparound program serves San Francisco County children in the Foster Care, Probation and Mental Health systems. Clients are children and adolescents through age 18 referred by the City and County of San Francisco who are placed in, or at risk of placement in, a locked Community Treatment Facility or in a Rate Classification Level 10-14 group home. Founded on the principles of Wraparound philosophy, the program set out to successfully work with clients to live in the least restrictive service setting, with increased placement stability, improved family functioning, and positive mental health and educational outcomes, while maintaining cost neutrality. The Wraparound program at SF Connections focuses on supporting children by enhancing their families and communities natural resources. An individually tailored plan for each child and family is developed to enhance the child and families ability to rely on natural supports to enable the child to live in the most family-like setting possible, ideally with biological family members or kin.
## CBHS Program Directory - Children, Youth & Families

### MH Seneca Youth Transitional Services
2513-24th Street  
San Francisco, CA 94110  
Program Director: Mark Nickell  
Email: mark_nickell@senecacenter.org  
SOC Manager: Alison Lustbader  
BOCC Manager: Gilda Mansour  
CDTA Manager: Stephen Banuelos

Seneca collaborates with County Probation and Behavioral Health Care Services to provide Multisystemic Therapy (MST) to youth and their families. MST uses an ecological family systems model that assumes that the youth is living in a network of interconnected systems that encompass the individual, family, peer, school and neighborhood. The average treatment duration is five to seven months. The focus of the program is to build upon family and community strengths to address difficulties the youth is experiencing in school, with peers, and in family relationships. Addressing these key areas reduces the likelihood of re-involvement with the juvenile justice system.

### Special Service for Groups
905 E. 8th Street  
Los Angeles, CA 90021  
(213) 553-1800  
Executive Director: Herbert Hatanaka  
Email: hhata@ssgmain.org  
Phone: (213) 553-1800

MH Occupational Therapy Training Program
425 Divisadero St. Suite 300  
San Francisco, CA 94117  
Program Director: Colleen Devine  
Email: colleen.devine@ottp-sf.org  
SOC Manager: Emily Gerber  
BOCC Manager: Tom Mesa  
CDTA Manager: Stephen Banuelos

The Occupational Therapy Training Program is dedicated to providing comprehensive mental health services, life skills and case management to high-risk children and young adults, with the ultimate goal of providing young people with the skills they need to be productive, independent members of society. OTTP was founded and continues to thrive on the principles of Occupational Therapy, which emphasize that by engaging individuals in meaningful and purposeful activity, they can develop the skills they need to function most optimally in their life roles.

### Thunder Road Adolescent Treatment Centers, Inc.
390 - 40th Street  
Oakland, CA 94609  
(510) 653-5040  
Executive Director: Jennifer Shallat  
Email: shallaj@sutterhealth.org  
Phone: (510) 869-6199

MH Thunder Road
390 - 40th Street  
Oakland, CA 94609  
Program Director: Karen Kern  
Email: kernk@sutterhealth.org  
SOC Manager: Max Rocha  
BOCC Manager: Christopher Rubino  
CDTA Manager: Joseph Cecere

### Victor Treatment Centers, Inc.
1360 East Lassen Ave  
Chico, CA 95973  
(530) 893-0758  
Executive Director: Doug Scott  
Email: dscott@victor.org  
Phone: (530) 893-0758

MH Victor Treatment Center - Santa Rosa
341 Irwin Lane  
Santa Rosa, CA 95401  
Program Director: Kelly Hernandez  
Email: k hernandez@victor.org  
SOC Manager: Alison Lustbader  
BOCC Manager: Tom Mesa  
CDTA Manager: James Stroh

Victor Treatment Center provides a healthy RCL 14 living environment for SED children and youth who have emotional and behavioral needs that require residential treatment. Victor Treatment Center's basic treatment approach is built upon the foundation of a strength based and relationship based philosophy. Much of our programming also focuses on building independent living skills. The program integrates caring for animals into the activities to teach responsibility and basic skills necessary to care for another. We provide intensive day treatment services and specialty mental health services as authorized. A nonpublic school called North Valley School is also offered for those youth who are placed through the Individualized Education Plan.

MH Victor Treatment Center - Stockton
9150 E Highway 12  
Victor, CA 95253  
Program Director: Paige Shurtleff-Greene  
Email: pshurtleff@victor.org  
SOC Manager: Alison Lustbader  
BOCC Manager: Tom Mesa  
CDTA Manager: James Stroh

Victor Treatment Center provides a healthy RCL 14 living environment for SED youth (girls & boys) who have emotional and behavioral needs that require residential treatment. Victor Treatment Center's basic treatment approach is built upon the foundation of a strength based and relationship based philosophy. Much of our programming also focuses on building independent living skills. The program integrates caring for animals into the activities to teach responsibility and basic skills necessary to care for another. We provide intensive day treatment services and specialty mental health services as authorized. A nonpublic school called North Valley School is also offered for those youth who are placed through the Individualized Education Plan.
CBHS Program Directory - Children, Youth & Families

MH Victor Treatment Centers - Redding
855 Canyon Road
Redding, CA 96001
Phone: (530) 378-1855
Email: mlewis-akyeem@victor.org

Program Director: Marsha Lewis-Akyeem
SOC Manager: Alison Lustbader
BOCC Manager: Tom Mesa
CTDA Manager: James Stroh

Victor Treatment Center provides a healthy RCL 14 living environment for SED children and youth who have emotional and behavioral needs that require residential treatment. Victor Treatment Center’s basic treatment approach is built upon the foundation of a strength based and relationship based philosophy. Much of our programming focuses on building independent living skills. The program integrates caring for animals into the activities to teach responsibility and basic skills necessary to care for another. We provide intensive day treatment services and specialty mental health services as authorized. A nonpublic school call North Valley School is also offered for those youth who are placed through the Individualized Education Plan.

West Coast Children’s Clinic
3301 East 12th Street Suite 259
Oakland, CA 94601
Phone: (510) 269-9099
Email: skatz@westcoastcc.org

Program Director: Barbara Mercer
SOC Manager: Alison Lustbader
BOCC Manager: Gilda Mansour
CTDA Manager: Stephen Baneulos

West Coast’s Therapeutic-Collaborative Assessment and Systems Collaboration Program provides psychological testing batteries to youth with full scope Medi-Cal referred by Foster Care Mental Health Program. The assessments address questions about youths’ emotional and cognitive strengths and weaknesses, attention and processing, school achievement and learning, and family and relationship strengths and needs. These assessments are uniquely designed to assist youth who live within multiple systems and are currently experiencing social and psychological difficulties or ambiguity due to the complexities of their situation.

Westside Community Services, Inc.
1153 Oak Street
San Francisco, CA 94117
Phone: (415) 431-9000
Email: mjon@westside-health.org

Executive Director: MaryAnn Jones
Program Director: Alex Macaluso
SOC Manager: Miriam Damon
BOCC Manager: Shalece Booth
CTDA Manager: Mario Hernandez

Westside Child and Adolescent Outpatient Services
1140 Oak Street
San Francisco, CA 94117
Phone: (415) 431-8252
Email: sbother@westside-health.org

Program Director: Shalece Booker
SOC Manager: Miriam Damon
BOCC Manager: Shalece Booth
CTDA Manager: Mario Hernandez

Westside Child and Adolescent Outpatient Services program provides comprehensive and integrated mental health services to children and their families. This program serves children and youth under the age of 21 years who lack access to the range of services needed to fully integrate into the community. A particular focus will be on providing services to underserved youth and African American families who reside in low income neighborhoods impacted by violence (e.g., Western Addition, Bayview Hunters Point, OMI, etc), isolation, poverty, mental illness and racism who have exhibited emotional and behavioral problems severe enough to disrupt their home, school, and community activities. Referrals are facilitated through linkages with family advocacy agencies, community churches, multi-ser

YMCA of San Francisco
50 California Street, Suite 650
San Francisco, CA 94111
Phone: (415) 777-9622
Email: crich@ymcasf.org

Executive Director: Chip Rich
Program Director: Tacing Parker
SOC Manager: Rhea Bailey
BOCC Manager: Gilda Mansour
CTDA Manager: Erik Dubon

YMCA Bayview Burton High School PEI Program
1601 Lane Street
San Francisco, CA 94134
Phone: (415) 469-4550 Ext: 13253
Email: aparke@ymcasf.org

Program Director: Tacing Parker
SOC Manager: Rhea Bailey
BOCC Manager: Gilda Mansour
CTDA Manager: Erik Dubon

Burton High School PEI provides academic guidance, youth development, and family support services in order to help teens be successful in school, avoid truancy, build resiliency and self-esteem, and strengthen their social support systems (including their families).

YMCA SA Urban Services Prevention
241 Oneida Avenue, Room 181
San Francisco, CA 94112
Phone: (415) 406-1290
Email: jtamu@ymcasf.org

Program Director: Joni Tam Chu
SOC Manager: Emily Gerber
BOCC Manager: Gilda Mansour
CTDA Manager: Erik Dubon

The OMI/Excelsior Beacon Center seeks to enrich the lives of people in our community. We do this by creating opportunities for youth, families, and community to grow and share in a safe and diverse place. Established in 1999, the OMI/Excelsior Beacon Center, a program of Urban Services YMCA, serves the neighboring communities of Oceanview, Merced Height, Ingleside, Excelsior and District 11. We offer comprehensive programs and services which include: afterschool enrichment, academic support, arts and recreation, technology education, leadership development, job skills and career development, and community service learning opportunities. In addition, we offer wellness services that support the physical and behavioral health needs of youth by providing mental health and trauma counseling, substance abuse prevention and treatment, gang prevention and intervention, case management for transitional aged youth and diversion youth, life skills and empowerment workshops, parent and family support workshops, and information/referral services. During the evenings, we offer educational, recreational and enrichment classes to parents and adults in the community.
**CBHS Program Directory - Children, Youth & Families**

MH YMCA Urban Services MH
1426 Fillmore Street, Ste. 204
San Francisco, CA 94115

Program Director: **Jane Chandler**
Email: jchandler@ymcasf.org
Phone: (415) 561-0631

SOC Manager: **Emily Gerber**
BOCC Manager: **Gilda Mansour**
CDTA Manager: **Erik Dubon**

Urban Services YMCA is generally regarded as the social services arm of the YMCA of SF. Urban services YMCA provides programming to over 8,000 youth and families annually. Specialized services in the mental health field includes school-based mental health enrichment programming, intensive supervision and clinical services for probation-involved youth, therapeutic mentoring, after school programming, and truancy intervention services.

Youth Leadership Institute
28 2nd Street, Suite 400
San Francisco, CA 94105
(415) 836-9160

Executive Director: **Jonathan Marker**
Email: jmarker@yli.org
Phone: (415) 836-9160 Ext: 250

Program Director: **Patricia Barahona**
Email: pbarahona@yli.org
Phone: (415) 836-9160 Ext: 228

SOC Manager: **Chris Lovoy**
BOCC Manager: **Christopher Rubino**
CDTA Manager: **Elizabeth Davis**

The Youth Leadership Institute (YLI), Friday Night Live/Club Live (FNL/CL) programs work with young leaders in San Francisco to develop community solutions to alcohol, tobacco and other drug (ATOD) related problems. Projects are designed to educate young people about environmental prevention: identifying and addressing the root causes of community substance abuse problems. Activities include student organizing, leadership training, coordination of youth prevention efforts and initiating environmental prevention projects to reduce the availability of ATOD to youth.
Child, Youth, & Family Civil Service
# Program Directory - Children, Youth & Families

**Executive Director:** Jo Robinson  
Email: jo.robinson@sfdph.org  
Phone: (415) 255-3440

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Program Director</th>
<th>SOC Manager</th>
<th>BOCC Manager</th>
<th>CDTA Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chinatown Child Development Center</td>
<td>Joe Ho-Yin Lai</td>
<td>Max Rocha</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>720 Sacramento St, San Francisco, CA 94108</td>
<td><a href="mailto:ho-yin.lai@sfdph.org">ho-yin.lai@sfdph.org</a></td>
<td></td>
<td></td>
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<tr>
<td>Phone: (415) 392-4453</td>
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</tr>
<tr>
<td>Educationally Related MHS (AB3632)</td>
<td>Jeralyn Pribyl</td>
<td>Max Rocha</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>755 South Van Ness Ave, San Francisco, CA 94110</td>
<td><a href="mailto:jeralfy.pribyl@sfdph.org">jeralfy.pribyl@sfdph.org</a></td>
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<tr>
<td>Phone: (415) 642-4500</td>
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<tr>
<td>Family Mosaic Project</td>
<td>Janet Avila</td>
<td>Kenneth Epstein</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>1309 Evans Street, San Francisco, CA 94124</td>
<td><a href="mailto:Janet.Avila@sfdph.org">Janet.Avila@sfdph.org</a></td>
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<tr>
<td>Phone: (415) 206-7600</td>
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<tr>
<td>Foster Care Mental Health Program</td>
<td>Lynn Dolce</td>
<td>Kenneth Epstein</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>3801 Third St, Bldg B Suite 400b, San Francisco, CA 94124</td>
<td><a href="mailto:lynn.dolce@sfdph.org">lynn.dolce@sfdph.org</a></td>
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<tr>
<td>Phone: (415) 970-3577</td>
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<tr>
<td>Mission Family Center</td>
<td>Roban San Miguel</td>
<td>Max Rocha</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>759 South Van Ness Ave, San Francisco, CA 94110</td>
<td><a href="mailto:roban.sanmiguel@sfdph.org">roban.sanmiguel@sfdph.org</a></td>
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<tr>
<td>Phone: (415) 642-4550</td>
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<tr>
<td>Southeast Child and Family Therapy 1</td>
<td>Ines Betancourt</td>
<td>Max Rocha</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>100 Blanken Ave, San Francisco, CA 94134</td>
<td><a href="mailto:ines.betancourt@sfdph.org">ines.betancourt@sfdph.org</a></td>
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<tr>
<td>Phone: (415) 330-5740</td>
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<tr>
<td>Southeast Child and Family Therapy Center 2</td>
<td>Ines Betancourt</td>
<td>Max Rocha</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>1525 Silver Avenue, San Francisco, CA 94134</td>
<td><a href="mailto:ines.betancourt@sfdph.org">ines.betancourt@sfdph.org</a></td>
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<tr>
<td>Phone: (415) 657-1770</td>
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<tr>
<td>Sunset Mental Health Services CYF</td>
<td>Sidney Lam</td>
<td>Edwin Batongbacal</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>1990 - 41st Ave, San Francisco, CA 94116</td>
<td><a href="mailto:Sidney.Lam@sfdph.org">Sidney.Lam@sfdph.org</a></td>
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<tr>
<td>Phone: (415) 753-4400</td>
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<tr>
<td>Sunset Mental Health Team II</td>
<td>Sidney Lam</td>
<td>Sidney Lam</td>
<td>Tom Mesa</td>
<td>N/A</td>
</tr>
<tr>
<td>1351 24th-Street, Ste 207-208, San Francisco, CA 94122</td>
<td><a href="mailto:Sidney.Lam@sfdph.org">Sidney.Lam@sfdph.org</a></td>
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<tr>
<td>Phone: (415) 255-3400</td>
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</table>
Glossary and Terms
<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<tbody>
<tr>
<td>AB109</td>
<td>Assembly Bill 109 is Public Safety Realignment to localize previously designated State functions maintaining non-violent, non-serious, non sex-offenders in county jail as well as localizing post-release supervision.</td>
</tr>
<tr>
<td>AB2034</td>
<td>Assembly Bill 2034 is legislation that ensures services for the homeless who experience mental illness.</td>
</tr>
<tr>
<td>AB 3632</td>
<td>Assembly Bill 3632 is for children with special educational service needs (Individual Education Plan). Children with emotional/mental health issues that interfere with educational goals are entitled to mental health services at the appropriate level in order to help them meet educational goals.</td>
</tr>
<tr>
<td>ACCESS</td>
<td>ACCESS unit provides screening, assessment, and referral to mental health services</td>
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<tr>
<td>ACT</td>
<td>Assertive Community Treatment; a specific model of intensive case management for clients. In the local community system, these programs are also known as SPRs or Single Points of Responsibility</td>
</tr>
<tr>
<td>ADA</td>
<td>American Disabilities Act; federal regulations governing accessibility and treatment of people with disabilities</td>
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<tr>
<td>ADP</td>
<td>California State Office of Alcohol and Drug Programs</td>
</tr>
<tr>
<td>ADU</td>
<td>Acute Diversion Unit</td>
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<tr>
<td>Advanced Directive</td>
<td>A document in which a client can designate their treatment wishes in the event that he or she is unable to make medical decisions.</td>
</tr>
<tr>
<td>AMA</td>
<td>American Medical Association</td>
</tr>
<tr>
<td>AMA</td>
<td>Against Medical Advice</td>
</tr>
<tr>
<td>Anxiety Disorders</td>
<td>Anxiety Disorders range from feelings of uneasiness to immobilizing bouts of terror. Most people experience anxiety at some point in their lives and some nervousness in anticipation of a real situation. However, if a person cannot shake unwarranted worries, or if the feelings are jarring to the point of avoiding everyday activities, he or she may have an anxiety disorder.</td>
</tr>
<tr>
<td>AOA</td>
<td>Adult and Older Adult</td>
</tr>
<tr>
<td>AOD</td>
<td>Alcohol and Other Drug</td>
</tr>
<tr>
<td>APA</td>
<td>American Psychological Association</td>
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<tr>
<td>APA</td>
<td>American Psychiatric Association</td>
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<tr>
<td>ASAM</td>
<td>American Society of Addiction Medicine</td>
</tr>
<tr>
<td>ASI</td>
<td>Addiction Severity Index</td>
</tr>
<tr>
<td>ATOD</td>
<td>Alcohol, Tobacco, and Other Drugs</td>
</tr>
<tr>
<td>Behavioral Health Court</td>
<td>A program that helps participants to address problems related to mental health.</td>
</tr>
<tr>
<td>Behavioral Therapy</td>
<td>As the name implies, behavioral therapy focuses on behavior-changing unwanted behaviors through rewards, reinforcements, and desensitization. Desensitization, or Exposure Therapy, is a process of confronting something that arouses anxiety, discomfort, or fear and overcoming the unwanted responses. Behavioral therapy often involves the cooperation of others, especially family and close friends, to reinforce a desired behavior.</td>
</tr>
<tr>
<td>Bipolar Disorder</td>
<td>Bipolar Disorder also known as manic depression is an illness involving one or more episodes of serious mania and depression. The illness causes a person’s mood to swing from excessively “high” and/or irritable to sad and hopeless, with periods of a normal mood in between. More than 2 million Americans suffer from bipolar disorder.</td>
</tr>
<tr>
<td>Borderline Personality Disorder</td>
<td>Symptoms of borderline personality disorder, a serious mental illness, include pervasive instability in moods, interpersonal relationships, self-image, and behavior. The instability can affect family and work life, long-term planning, and the individual's sense of self-identity.</td>
</tr>
</tbody>
</table>
Buprenorphine
An opioid drug used to treat Opioid addition.

CAAP
County Adult Assistance Program

CAFAS
The Child and Adolescent Functional Assessment Scale for clients ages 7-18

CAADAC
California Association of Alcoholism and Drug Abuse Counselors

CADE
Certified Alcohol and Drug Educator

CAGE
Alcoholism Screening Tool (Cut down, Annoyed, Guilty, Early morning drink “eye opener”)

CalOMS
California Outcome Measurement System

CalTOPP
California Treatment Outcome Pilot Project

CalWORKs
California Work Opportunity and Responsibility to Kids is a cash aid program that provides education, employment, and training programs to help families get jobs and move towards self-sufficiency.

Care Manager or Case Manager
Provider who is charged with coordinating client services and resources

Care Not Cash
Initiative made by Supervisor Gavin Newsom in 2002 that reduced the amount of monthly welfare allowance given to people who are homeless in exchange for housing or shelter.

CBHS
Community Behavioral Health Services, a section within the San Francisco Department of Public Health, encompassing a network of substance abuse and mental health services. Services are both directly operated by the County as well as by community based organizations.

CBO
Community-Based Organization

CCBADC
California Certification Board of Alcohol and Drug Counselors

CCISC
Comprehensive, Continuous, Integrated System of Care, a model used for the design of CBHS’s integrated mental health and substance abuse service system

CD
Chemical Dependency

CDC
Centers for Disease Control

CDC
California Department of Corrections

Change Agent:
Appointed CBHS program representative, knowledgeable and experienced with current mental health and substance abuse service system; works with the Change Agent Committee to identify system strengths, weaknesses, barriers and solutions. A community leader who educates and inspires others to make necessary system changes.

CHN
Community Health Network

CHP
Community Health Programs

CIR
Critical Incident Review, aka Sentinel Event Case Review or UOs (Unusual Occurrences); a meeting to review any event or condition that may have an adverse effect on the health or safety of our clients, family members, employee and/or members of the general public.

CIWA
Alcohol Withdrawal Assessment Scale

CMHS
Refers to the former Community Mental Health Services, the network of services operated under San Francisco’s Department of Public Health

CMS:
Center for Medicare & Medicaid Services, a federal agency that oversees all aspects of financing for Medicare and Medicaid. It also oversees the Federal Office of Prepaid Health Care Operations and Oversight.

COD
Co-Occurring Disorders

COMPASS
Co-Morbidity Program Audit Self-Survey, A Program Audit tool for dual diagnosis capability for adult and adolescent programs

Consensus Agreement
The charter agreement CBHS programs are asked to sign in agreement to participate in a quality improvement plan for CCISC implementation
<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>COSIG</td>
<td>Co-Occurring State Incentive Grant</td>
</tr>
<tr>
<td>CO-FIT CCSIC Outcome Fidelity and Implementation Tool</td>
<td>A systems measurement tool for CCISC of Core Model for integration of psychiatric substance disorder services</td>
</tr>
<tr>
<td>CODECAT</td>
<td>Co-occurring Disorder Education and Competency Evaluation Tool – clinician self-assessment for CCISC implementation</td>
</tr>
<tr>
<td>Cognitive/Behavioral Therapy</td>
<td>A combination of cognitive and behavioral therapies, this approach helps people change negative thought patterns, beliefs, and behaviors so they can manage symptoms and enjoy more productive, less stressful lives</td>
</tr>
<tr>
<td>COPE</td>
<td>Centralized Opiate Placement Evaluation</td>
</tr>
<tr>
<td>Counselor Certifying Organizations</td>
<td>Responsible for certifying and credentialing alcohol and drug counselors in California. As of September 30, 2007, the following organizations are approved by the California Department of Alcohol and Drug Programs to register and certify AOD counselors: (1) The Breining Institute (2) The California Association of Addiction Recovery Resources (CAARR) (3) The California Association for Alcohol/Drug Educators (CAADE) (4) The California Association of Alcoholism and Drug Abuse Counselors (CAADAC) (5) The California Association of Drinking Driver Treatment Programs (CADDTP) (6) The Forensic Addictions Corrections Treatment (FACT) (7) The Indian Alcoholism Commission of California, Inc. (8) The Association of Christian Alcohol &amp; Drug Counselors, or (9) The California Certification Board of Chemical Dependency Counselors (CCBCDC)</td>
</tr>
<tr>
<td>Cultural Competence</td>
<td>Help that is sensitive and responsive to cultural differences. Providers are aware of the impact of their own culture and possess skills that help them provide services that are culturally appropriate in responding to people's unique cultural differences, such as race and ethnicity, national origin, religion, age, gender, sexual orientation, or physical disability. They adapt their skills to fit a family's or individuals values and customs.</td>
</tr>
<tr>
<td>CPS</td>
<td>Child Protective Services; a division of Department of Human Services, which investigates child abuse reports</td>
</tr>
<tr>
<td>CQI</td>
<td>Continuous Quality Improvement</td>
</tr>
<tr>
<td>CRT</td>
<td>Crisis Resolution Team, a mental health and case management program located at San Francisco General Hospital CRT. This program is targeted to clients discharged from hospitals or Psychiatric Emergency Services who are in the process of being linked with ongoing services.</td>
</tr>
<tr>
<td>CSA</td>
<td>Client Service Authorization; this is a form which a care manager completes to obtain continuing authorization for outpatient community services for client</td>
</tr>
<tr>
<td>CSAS</td>
<td>Refers to the SFDPH’s former Community Substance Abuse Services – now CBHS.</td>
</tr>
<tr>
<td>CSAT</td>
<td>Center for Substance Abuse Treatment</td>
</tr>
<tr>
<td>CSI</td>
<td>Computerized Screening Incorporated, a data collection tool.</td>
</tr>
<tr>
<td>CSOC</td>
<td>Children's System of Care; also the name of a service, which provides wraparound services to children without Medi-Cal. See FMP (Family Mosaic Project) in the directory of services</td>
</tr>
<tr>
<td>CYF</td>
<td>Children, Youth, and Family is a section of CBHS, not to be confused with DCYF (Department of Child, Youth, and Family), which monitors San Francisco Prop. D (formerly Prop. J) Children's Fund</td>
</tr>
<tr>
<td>DAST</td>
<td>10-item Drug Abuse Screening Tool</td>
</tr>
<tr>
<td>DBT</td>
<td>Dialectic Behavior Therapy</td>
</tr>
<tr>
<td>DD</td>
<td>Developmentally Disabled</td>
</tr>
<tr>
<td>DDC</td>
<td>Dual Diagnosis Capability</td>
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</tbody>
</table>
DDE       Dual Diagnosis Enhanced
DDP       Drinking Driver Program
DDx       Former name of dual disorders. Typically referring to having both an alcohol or drug problem and a mental illness.
DDx       A problem in the brain that makes it hard for a person to remember, learn and communicate; eventually becomes difficult for a person to take care of themselves. This disorder can also affect a person's mood and personality.
Depression A mood disorder characterized by intense feelings of sadness that persist beyond a few weeks.
DHS       City Department of Human Services
DMC       Drug Medi-Cal
DMH       State Department of Mental Health
DPH       Department of Public Health
Drug Court An intensively supervised program for those whose primary concern is problems with alcohol and/or drugs.
Drug Diversion A program that allows offenders charged with their first drug possession offense to access treatment. Upon completion, charges can be dismissed.
DSAAAM  Division of Substance Abuse and Addiction Medicine, a SFDPH division
DSM-IV    An official manual of mental health problems developed by the American Psychiatric Association. This reference book is used by psychiatrists, psychologists, social workers, and other health and mental health care providers to understand and diagnose a mental health problem. Insurance companies and health care providers also use the terms and explanations in this book when they discuss mental health problems.
DTR       Double Trouble in Recovery, 12-step program for COD
Dtx       Abbreviation for Detox or detoxification – to remove toxic substances from the body.
DUI       Driving Under the Influence
Early Intervention A process for recognizing warning signs that individuals are at risk for mental health problems and taking early action against factors that put them at risk. Early intervention can help children and adults get better more quickly and prevent problems from becoming worse.
ECura     CBHS’s electronic service authorization system
Emergency and Crisis Services A group of services that is available 24 hours a day, 7 days a week, to help during a mental health emergency. Examples: telephone crisis hotlines, crisis counseling, crisis residential treatment services, crisis outreach teams, and crisis respite care.
Employment and Vocational Rehabilitation Services A broad range of services designed to address skills necessary for participation in job-related activities.
EPSDT     Early Periodic Screening, Diagnosis and Treatment; these are mental health services for children with full scope Medi-Cal
EQRO     External Quality Review Organization, an entity required by federal regulation to provide external review of mental health plans providing specialty mental health services. Sometimes called CAEQRO.
ETOH     Alcohol (ethanol)
FAS       Fetal Alcohol Syndrome consists of a pattern of neurologic, behavioral, and cognitive deficits that can interfere with growth, learning, and socialization.
FAE       Fetal Alcohol Effects describes children with prenatal alcohol exposure who do not have all the symptoms of FAS.
5150     Section 5150 of the W&I code, which allows for involuntary detention of someone who is a danger to him/herself, others, or is gravely disabled. Pronounced “Fifty-One-Fifty.”
FPM  Federal Performance Measures  
FSA  Family Services Agency  
FSP  Full Service Provider  
GLBTQQ  Gay, Lesbian, Bisexual, Transgendered, Queer, Questioning  
Grievance Procedure  Defined process in a health plan for consumers or providers to use when there is disagreement about a plan’s services, billings or general procedures.  
Harm Reduction  Accepts, for better and for worse, that licit and illicit drug use is part of our world and chooses to work to minimize its harmful effects rather than simply ignore or condemn them; acknowledges that some ways of using drugs are clearly safer than others; Establishes quality of individual and community life and well-being--not necessarily cessation of all drug use--as the criteria for successful interventions and policies.  
HIM  Health Information Management  
HIPAA  Health Information Portability and Accountability Act, This 1996 act is a federal regulation that provides protections for consumers in group health insurance plans. HIPAA prevents health plans from excluding health coverage of pre-existing conditions and discriminating on the basis of health status. In addition, it created regulations governing transactions, privacy, security, and the sharing of a client’s PHI (see below).  
HRSA  Health Resources and Services Administration, a federal agency under Health and Human Services. The overseer of the Ryan White CARE act.  
HUH  Housing and Urban Health  
IAPC  Interagency Placement Committee; discusses cases which need placement changes. Agencies represented include CBHS CYF administrators, juvenile probation, school district, Human Services, and various residential providers  
IBIS  Integrated Buophrenorphine Intervention Services  
IDDT  Integrated Dual Disorder Treatment  
IEP  Individual Education Plan; used in schools for children receiving CBHS services.  
IISC  Interagency Intensive Services Committee; screens children for child and adolescent day treatment. Agencies represented include CBHS CYF administrators, day treatment providers, and the SFUSD  
ILSA  Integrated Longitudinal Strength-Based Assessment  
InSyst  CBHS’s electronic billing and information system, also known as the BIS billing system.  
Inpatient Hospitalization  Mental health treatment in a hospital setting 24 hours a day. The purpose of inpatient hospitalization is: (1) short-term stabilization in cases where a person is in crisis and possibly a danger to self or others, and (2) diagnosis and treatment when the patient cannot be evaluated or treated appropriately in an outpatient setting.  
Intensive Case Management  Intensive community services for individuals with severe and persistent mental illness that are designed to improve planning for their service needs. Services include outreach, evaluation, and support.  
Involuntary Hold (also called “5150”)  When a person, as a result of mental illness, is determined to be a danger to others, or to himself or herself, or gravely disabled, a police officer, member of the attending staff of an evaluation facility, or members of a mobile crisis team, upon probable cause, can take the person into custody and place him or her in Psychiatric Emergency Services for 72–hour treatment and evaluation.  
IMD  Institute for Mental Disease or more commonly known as “L-Facility.” Subacute nursing care facility for clients with severe and chronic psychiatric disorders who need longer term, locked institutional care.  
IP  (1) Inpatient; or (2) “identified patient” in family therapy parlance.  
ISC  Integrated Service Center, essentially a point of authorization for adult system clients. The following clinics are ISCs: Mission, OMI (Ocean Merced Ingleside), South of Market and Chinatown/North Beach.
JPS  Juvenile Probation Services or Jail Psychiatric Services
LCR  Lifetime Clinical Record
LCSW Licensed Clinical Social Worker
L-Facility See IMD. Sometimes called, Locked Facility
LMFT Licensed Marriage and Family Therapist
LOCUS Level of Care Utilization System

Medi-Cal (Medicaid)  Federal program (Title XIX of the Social Security Act) that pays for health services for certain categories of people who are poor, elderly, blind, disabled or who are enrolled in certain programs, including Medicaid Waivers. Includes children whose families received assistance. Is financed with federal and state funds, amount varying by state.

Medical Necessity  Legal term used to determine eligibility for health benefits and services. It describes services that are consistent with a diagnosis, meet standards of good medical practice and are not primarily for convenience of the patient.

Medicare  Federal insurance program serving the disabled and persons over the age of 65. Most costs are paid via trust funds that beneficiaries have paid into throughout the courses of their lives; small deductibles and some co-payments are required.

Medi-Medi  Insurance coverage by both Medi-Cal and Medicare

Mental Health Parity (Act)  Mental health parity refers to providing the same insurance coverage for mental health treatment as that offered for medical and surgical treatments. The California Mental Health Parity Act was passed in 1996 and established parity in lifetime benefit limits and annual limits.

Meth  Abbreviation for methamphetamine, (not to be confused with methadone)

Methadone:  A synthetic analgesic with potency equal to that of morphine, used in the treatment of heroin addiction.

MH140  Computer generated printout report of individual client’s services history in the mental health system.

MHRC  Mental Health Rehabilitation Center, now the San Francisco Behavioral Health Center, formerly the “MERF”. Located on the grounds of San Francisco General Hospital. This is San Francisco's sub-acute, longer-term institutional care rehabilitation facility. Often pronounced “the Murf.”

MHS  Refers to the SFDPH’s former Mental Health Services – now CBHS

MHSA  Mental Health Services Act or Prop 63. Proposition 63 is a statewide initiative that provides mental health treatment, prevention and early intervention, education and training to Californians affected by mental illness. It is funded by a 1% tax on individuals who earn more than 1 million per year.

MHSIP  Mental Health Statistics Improvement Program; an outcome client completed measure designed to assess a client’s satisfaction with services. Often pronounced “Missip.”

MIDAS  Mental Illness Drug and Alcohol Screening

MMSE  Mini Mental State Examination

MOCD  Mayor’s Office of Community Development

MRD90  Multi-page psychosocial assessment administered to initiate placement into the residential mental health treatment system.

MRS  Monitoring Report Summary

MST  Multisystemic Therapy

MMPI  Minnesota Multiphasic Personality Inventory

Naloxone  Naloxone is a drug used to counter the effects of opioid (e.g. heroin) overdose

Naltrexone  Naltrexone is an opioid receptor antagonist used primarily in the management of alcohol dependence and opioid (heroin) dependence.
NASW: National Association of Social Workers
NASW-CA: California Chapter of the NASW
NCCANational Commission for Certifying Agencies. This body is responsible for certifying organizations for the purpose of certifying and credentialing alcohol and drug counselors in California.
NIAAA: National Institute of Alcoholism and Alcohol Abuse
NIDANational Institute of Drug Abuse
NOA: Notice of Action; a State Department of Mental Health requirement that formal notice (NOA) be delivered to a client when the client is being denied care. The NOA informs the client that he or she is entitled to a fair hearing by an administrative law judge if the client so chooses
NPI: National Provider Identifier
NPPES: National Plan and Provider Enumeration System
NREPP: National Registry of Evidence-based Programs and Practices is a service of the Substance Abuse and Mental Health Services Administration (SAMHSA).
NTP: Narcotic Treatment Program
OBIC: Outpatient Buophrenorphine Induction Clinic
OBOT: Office-Based Opiate Treatment Services. A program that has been licensed as a narcotic treatment program.
Obsessive Compulsive Disorder: People with obsessive-compulsive disorder (OCD) suffer intensely from recurrent unwanted thoughts (obsessions) or rituals (compulsions), which they feel they cannot control. Rituals such as hand washing, counting, checking, or cleaning are often performed in hope of preventing obsessive thoughts or making them go away. Performing these rituals, however, provides only temporary relief, and not performing them markedly increases anxiety. Left untreated, obsessions and the need to perform rituals can take over a person's life. OCD is often a chronic, relapsing illness.
Ombudsperson: Person designated to solve problems and answer questions from consumers in an objective way.
OP: Outpatient Services
OPG: Office of Problem Gambling
PADS: Prevention Activities Data System was implemented by the California Department of Alcohol and Drug Program (ADP) on January 1, 1998 to collect primary prevention service/activity data funded with ADP dollars.
Paranoia and Paranoid Disorders: Symptoms of paranoia include feelings of persecution and an exaggerated sense of self-importance. The disorder is present in many mental disorders and it is rare as an isolated mental illness. A person with paranoia can usually work and function in everyday life since the delusions involve only one area. However, their lives can be isolated and limited.
PBM: Pharmacy Benefits Manager
PDC: Provider Declaration of Compliance
PECFAS: Preschool-Early Childhood Functional Assessment Scale for clients ages 4-7
Peer Run Services (Consumer Run Services): Mental health treatment or support services that are provided by current or former mental health consumers (users of mental health services). Includes social clubs, peer-support groups, and other peer-organized or consumer-run activities.
PES: Psychiatric Emergency Services, located at San Francisco General Hospital. This is a crisis stabilization facility for primarily involuntary clients needing intensive intervention for stabilization. Clients are treated at PES for up to 23 hours.
PHC: Project Homeless Connect, also called Project Connect, the Mayor’s initiative to address homelessness.
PHI: Protected Health Information
PIP: Performance Improvement Project
PO
Probation or Parole Officer assigned through the courts

POC
(1) Plan of Correction, (2) Treatment Plan of Care A treatment plan designed for each child, family or individual. The provider(s) develop(s) the plan with the family or individual. The plan identifies the child's, family's or individual’s strengths and needs. It establishes goals and details appropriate treatment and services to meet his or her special needs.

PPD
Tuberculin skin test (purified protein derivative)

PPN
Private Practitioner Network. These are providers, either psychiatrists, psychologists, social workers, psychiatric clinical nurse specialists or Marriage and Family Therapists who are contracted to provide services by the SFMHP

Proposition 63
Now known as the Mental Health Services Act (MHSA). The MHSA is a statewide initiative that provides mental health treatment, prevention and early intervention, in addition to education and training to Californians affected by mental illness. It is funded by a 1% tax on individuals who earn more than 1 million per year.

Provider Number
Each program providing services, that are then billed to the State Medi-Cal office by the County, has a Provider Number which is the RU number (see below) plus additional numbers or letters – such as 2855OP.

PTSD
Posttraumatic Stress Disorder is an anxiety disorder that develops as a result of witnessing or experiencing a traumatic occurrence, especially life threatening events. PTSD can cause can interfere with a person's ability to hold a job or to develop intimate relationships with others.

PURQC
Program Utilization Review and Quality Committee. These are clinic-based program committees that are responsible for reviewing the quality/utilization of clinics (including charts) and authorizing ongoing care. Pronounced “Perk.”

PWA
Person with AIDS

QOL
Quality of Life, an outcome measure, designed to assess a client’s quality of daily living.

Recovery
Process by which people are able to live, work, learn, and participate fully in their communities. For some individuals, recovery is the ability to live a fulfilling and productive life despite a disability. For others, recovery implies the reduction or complete remission of symptoms. Science has shown that having hope plays an integral role in an individual's recovery.

Residential Services
Services and treatment provided over a 24-hour period typically in a home-like environment.

RFP
Request for proposals

RFQ
Request for qualifications

RU Number:
Reporting Unit. A four-digit number used by the BIS billing system to track client services for each program. See Provider Number above.

SA
Substance Abuse

SACPA
Substance Abuse Crime Prevention Act (also known as Proposition 36). Under SACPA (Proposition 36), first or second time nonviolent adult drug offenders who use, possess, or transport illegal drugs for personal use will receive drug treatment rather than incarceration.

SAMHSA
(Pronounced “Samz-sah”) Substance Abuse and Mental Health Services Administration is a federal agency under Health and Human Services. This agency oversees the following offices: Office of Applied Studies, Office of Policy, Planning and Budget, Office of Program Services, Center for Mental Health Services, Center for Substance Abuse Prevention, and Center for Substance Abuse Treatment.

Schizophrenia
A serious mental illness that affects how a person thinks, feels, and acts. Schizophrenia is believed to be caused by chemical imbalances in the brain that produce a variety of symptoms including hallucinations, delusions, social withdrawal, incoherent speech, and impaired reasoning.

SD/MC
Short-Doyle Medi-Cal

SED
Seriously Emotionally Disturbed: Now called ED, this is a designation of a type of special education special day class, e.g., self-contained class through the San Francisco Unified School District
<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<tr>
<td>Self-help</td>
<td>Groups or meetings that involve people who have similar needs; are facilitated by a consumer, survivor, or other layperson; assist people to deal with a &quot;life-disrupting&quot; event, such as a death, abuse, serious accident, addiction, or diagnosis of a physical, emotional, or mental disability, for oneself or a relative; are operated on an informal, free-of-charge, and nonprofit basis; provide support and education; and are voluntary, anonymous, and confidential. Many people with mental illnesses find that self-help groups are an invaluable resource for recovery and for empowerment.</td>
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<tr>
<td>SFGH</td>
<td>San Francisco General Hospital</td>
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<td>SFMHP</td>
<td>San Francisco Mental Health Plan, the plan that oversees our Private Practitioner Network</td>
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<td>SFUSD</td>
<td>San Francisco Unified School District</td>
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<td>SMAST</td>
<td>Short Michigan Alcohol Screening test-13-item</td>
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<tr>
<td>SOC</td>
<td>System of Care, the network of all services that comprise CBHS</td>
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<tr>
<td>SOC-QIC</td>
<td>System of Care Quality Improvement Committee</td>
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<tr>
<td>SPMD</td>
<td>Serious and Persistent Mental Disorder; sometimes referred to as SMI (Serious Mental Illness).</td>
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<tr>
<td>SPR</td>
<td>Single Point of Responsibility; also known as ACT or Assertive Community Treatment, these are intensive case management programs for clients with a history of very high acute and/or long-term institutional care utilization. SPRs provide 24/7 care for clients in the community</td>
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<tr>
<td>SPY</td>
<td>Specialty Programs for Youth</td>
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<td>SRS</td>
<td>Session Rating Scale; a method of determining a client’s satisfaction with the just-received therapy session, which is administered by the clinician at the end of each session.</td>
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<tr>
<td>SSA</td>
<td>Social Security Administration, federal agency which administers several federal benefit programs.</td>
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<td>SSDI</td>
<td>Social Security Disability Insurance Social Security Disability Insurance pays benefits if one is consider &quot;insured,&quot; meaning that you worked long enough and paid Social Security taxes.</td>
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<tr>
<td>SSI</td>
<td>Supplemental Security Income Monthly cash assistance for people, including children, who have low incomes and who meet certain age or disability guidelines.</td>
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<tr>
<td>Supportive Housing</td>
<td>Form of subsidized housing for people who are formerly homeless that integrates permanent rental housing with individualized support services, encouraging independence and economic stability. Supportive services include medical care, vocational counseling, and psychological and substance addition services. Supportive housing is a nationally recognized practice for ending homelessness.</td>
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<tr>
<td>TANF</td>
<td>Temporary Aid to Needy Families. Formerly AFDC (Aid to Families with Dependent Children)</td>
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<tr>
<td>TAP</td>
<td>Treatment Access Program, provides screening, assessment, referral and placement into behavioral health treatment services</td>
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<tr>
<td>TAY</td>
<td>Transitional Age Youth</td>
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<tr>
<td>TBS</td>
<td>Therapeutic Behavioral Services; for children with full-scope Medi-Cal who have had a recent psychiatric hospitalization</td>
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<tr>
<td>TC</td>
<td>A Therapeutic Community is a highly supervised program which requires abstinence from alcohol and other drugs, and emphasizes self-help, personal growth, and peer support.</td>
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<td>TCM</td>
<td>Targeted Case Management Program</td>
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<td>TEDS</td>
<td>Treatment Episode Data Set is a federal data base into which local substance abuse data is collected and fed into.</td>
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<tr>
<td>TIP</td>
<td>Treatment Improvement Protocol, federal outcomes measurement system for substance abuse published by Center for Substance Abuse Treatment (a part of SAMHSA)</td>
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<tr>
<td>Treatment on Demand</td>
<td>Treatment on Demand is a policy in which a variety of appropriate and affordable treatment options are made available for drug users to use when they are ready to use the services.</td>
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<tr>
<td>TYS</td>
<td>Transitional Youth Services</td>
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<tr>
<td>Acronym</td>
<td>Definition</td>
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<tr>
<td>UA</td>
<td>Urinalysis, occurs at regular although oftentimes at random intervals in drug treatment programs</td>
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<tr>
<td>UCI</td>
<td>Unique Client Identifier</td>
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<td>UDC</td>
<td>Unduplicated Client, a term to describe a client that has been counted as receiving services but who has received service at the program least once before during the data collection period.</td>
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<td>UOS</td>
<td>Unit of Service, a term to describe a single contract-defined application of treatment for which the program has been funded to provide.</td>
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<td>UR</td>
<td>Utilization Review; a process whereby a client’s care is evaluated for appropriateness</td>
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<tr>
<td>Wraparound Services</td>
<td>A &quot;full-service&quot; approach to developing help that meets mental health needs. Individuals and families may need a range of community support services to fully benefit from traditional mental health services such as family and individual therapy and from special education.</td>
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<tr>
<td>YGC</td>
<td>Youth Guidance Center (informally known as Juvenile Hall)</td>
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<td>5th Floor Reception</td>
<td>General Information</td>
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<td>Reanna Albert</td>
<td>Jr Admin Analyst – BHS</td>
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<td>Norman Aleman</td>
<td>Training Manager</td>
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<tr>
<td>Ed Alvarez</td>
<td>MHSA</td>
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<tr>
<td>Lucy Arellano</td>
<td>BHS Grievance Officer - OQM</td>
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<tr>
<td>Francine Austin</td>
<td>CDTA</td>
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<td>AVATAR</td>
<td>Help Desk</td>
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<tr>
<td>Rhea Bailey</td>
<td>MHSA Program Manager</td>
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<td>Carlos Balladares</td>
<td>BOCC</td>
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<td>Maria Barteaux</td>
<td>BIS Manager</td>
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<td>Edwin Batongbacal</td>
<td>Director, Adult/Older Adult SOC</td>
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<tr>
<td>Steve Benoit</td>
<td>BHAC – ACCESS Coordinator</td>
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<tr>
<td>Richard Bitanga</td>
<td>Facilities &amp; Operations</td>
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<tr>
<td>Fidez Bituin</td>
<td>ADM Assistant – Primary Care</td>
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<tr>
<td>Tom Bleecker</td>
<td>Research &amp; Evaluation – OQM</td>
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<tr>
<td>Melissa Bloom</td>
<td>Risk Manager, Office of Quality Management (OQM)</td>
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<tr>
<td>Molly Bode</td>
<td>ADM Assistant – BHS Adult</td>
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<td>Carol Borden Gomez</td>
<td>IT BHIS</td>
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<td>Helynna Brooke</td>
<td>Mental Health Board</td>
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<td>Edmund Carnecer</td>
<td>ADM Assistant – OQM</td>
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<tr>
<td>Bernice Casey</td>
<td>Shelter Monitoring</td>
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<td>Jose F. Castro</td>
<td>Information Security</td>
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<td>Joseph Cecere</td>
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<td>Carol Chapman</td>
<td>Community Programs</td>
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<td>Winnie Chen</td>
<td>Budget Unit – Business Office</td>
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<td>Myrtis Cockrel</td>
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<td>Dave Counter</td>
<td>IT Director</td>
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<td>Junko Craft</td>
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<td>Laurie Cueva</td>
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<td>Darlene Daevu</td>
<td>Cultural Competency</td>
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<td>Nina daSilva</td>
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<td>Henry Dear</td>
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<td>Faye DeGuzman</td>
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<td>Steven Dempsey</td>
<td>Peer Support/Client Relations</td>
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<td>Eric Dubon</td>
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<td>Ken Epstein</td>
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<td>Susan Esposito</td>
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<td>Briana Field</td>
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<td>Farahnaz Farahmand</td>
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<td>Matthew Flores</td>
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<td>Michael Ford</td>
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<td>Forms Room</td>
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<tr>
<td>Teresita Francisco</td>
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<td>Aida Galino</td>
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<td>Kim Ganade</td>
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<td>Barbara Garcia</td>
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<td>Luciana Garcia</td>
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<td>Shirley Giang</td>
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<td>John Grimes</td>
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<td>Tracey Helton</td>
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<td>Kellee Hom</td>
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<td>Hamilton Holt</td>
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<td>Jessica Huang</td>
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<td>Lorraine Killpack</td>
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<td>Carla Love</td>
<td>DPH Compliance – Credentialer</td>
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<tr>
<td>Chris Lovoy</td>
<td>Children, Youth, and Family SOC</td>
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<tr>
<td>Rosemary Lee</td>
<td>Disaster Planning – Community Programs</td>
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<td>Harriet Lem</td>
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<tr>
<td>Michelle Long</td>
<td>Contract Development Technical Assistant (CDTA) Director</td>
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<td>Stan Lowe</td>
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<td>Alison Lustbader</td>
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<td>M Mailroom 2nd floor</td>
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<tr>
<td>Judith Martin, MD</td>
<td>Alcohol and Drug County Administrator</td>
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<tr>
<td>Charles Maranon</td>
<td>Facilities &amp; Operations</td>
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<tr>
<td>Wanda Materre</td>
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<td>Charles Mayer</td>
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<td>Yete McMahon</td>
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<td>Tom Mesa</td>
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<td>Kathleen Minioza</td>
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<td>Richelle-Lynn Mojica</td>
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<td>Diana Ontiveros</td>
<td>IT BHIS</td>
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<td>Seth Pardo</td>
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<td>Rann Parker</td>
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<td>Chona Peralta</td>
<td>Compliance Officer</td>
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<td>Judy Perillo</td>
<td>Business Office – Budget Unit</td>
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<td>Pharmacy</td>
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<td>Diane Prentiss</td>
<td>Research &amp; Evaluation - OQM</td>
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<td>Reception 4th Floor</td>
<td>General Information</td>
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<tr>
<td>Lisa Reyes</td>
<td>MHSA Program Manager</td>
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<tr>
<td>Charles Rivera</td>
<td>Adult/Older Adult SOC</td>
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<tr>
<td>Jo Robinson</td>
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<tr>
<td>Sandi Robison</td>
<td>Pathways</td>
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<tr>
<td>Max Rocha</td>
<td>Deputy Director CYF</td>
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<tr>
<td>Stephanie Romney</td>
<td>Children, Youth, and Families SOC</td>
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<tr>
<td>Monica Rose</td>
<td>Director, Research &amp; Evaluation – OQM</td>
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<tr>
<td>Ritchie Rubio</td>
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<tr>
<td>Toni Rucker</td>
<td>Director - Office of Health Equity</td>
</tr>
<tr>
<td>Michelle Ruggels</td>
<td>Director of Operations</td>
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<tr>
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<tr>
<td>Annie Salcedo</td>
<td>Business Office – Budget Unit</td>
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<tr>
<td>Michele Samponga</td>
<td>Facilities &amp; Operations</td>
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<tr>
<td>Sajid Shaikh</td>
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<tr>
<td>Deborah Sherwood</td>
<td>Director – Office of Quality Management</td>
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<tr>
<td>Dave Sickles</td>
<td>Placement Services</td>
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<tr>
<td>Jeff Simbe</td>
<td>Shelter Monitoring</td>
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<tr>
<td>Charles Simons</td>
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<tr>
<td>Marlo Simmons</td>
<td>Director - MHSA</td>
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<tr>
<td>Steve Solnit</td>
<td>IT BHIS</td>
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<tr>
<td>Shamsi Soltani</td>
<td>Research &amp; Evaluation - OQM</td>
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<tr>
<td>James Stroh</td>
<td>CDTA</td>
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<tr>
<td>Irene Sung, MD</td>
<td>Chief Medical Officer, CP &amp; Medical Director of BHS</td>
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<tr>
<td>T Angela Tai</td>
<td>Business Office ADM Assistant - Budget Unit</td>
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<tr>
<td>Eva Tan</td>
<td>Health Information Management</td>
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<tr>
<td>Cordell Thompson</td>
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<td>Estifanos Tsegay</td>
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<tr>
<td>U Adam Udlis</td>
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<td>V Kimberly Voelker</td>
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<tr>
<td>W Kathleen Wallace</td>
<td>MHSA Implementation Specialist</td>
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<tr>
<td>Gloria Wilder</td>
<td>Director, CHBS Pharmacy Services</td>
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<tr>
<td>Andrew Williams, III</td>
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<tr>
<td>Korey Wong</td>
<td>BHAC</td>
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<tr>
<td>Rita Wu</td>
<td>DPH Compliance – Health Information Management</td>
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<tr>
<td>Y Albert Yu</td>
<td>Director, Ambulatory Care</td>
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