the ANSA benchmark
rated as either a 2 or 3 on the next most recent ANSA). The amount of points the program will receive on the BOCC monitoring report is based on the percent of clients who achieve this 30% improvement benchmark as follows:

- **30-35%** = 3
- **42-47%** = 2
- **54-100%** = 1

The chart shows the % of clients improving on 30% or more of their actionable ANSA items.

**Objective:** Sixty percent (60%) of clients will improve on at least 30% of their actionable items on the ANSA.

**Performance Objective A.2.a Improvement on the ANSA**

**7/1/2020 – 3/31/2021**

**ADU**
- Dore House Crisis Res (38GM1): 50/73
- Progress Avenues Crisis RES(38A41): 48/73
- Progress La Posadia Crisis RES(38B81): 30/44
- Shrader House Crisis RES PROG (38661): 67/114

**ADU/TRTP**
- Baker Grove St Crisis Res (89781): 28/35
- Citywide Forenecs (89119): 62/147
- FSA Adult Care Management (3822CP): 12/21
- FSA Adult FSP Outpatient MHSA (3822A3): 10/16
- FSA TAY FSP Outpatient Svcs (3821T3): 10/13
- FSASF Older Adult FSP (3822G3): 12/17
- Hyde Adult FSP Outpatient (38BRAX): 19/28
- SF FIRST SOM McMillan ICM (38719A): 12/41
- Citywide Focus (89113): 108/262
- Citywide Linkage Team (89114MH): 59/81
- Citywide Assisted Outpatient (8911AO): 24/26
- FSA Older Adult Intake Case MGMT (382213): 13/22
- Mission IMD Alternatives (38B47): 5/8
- MISSION MH MISSION ACT (38B4SP): 4/5
- SFGH Emergency Dept CM (38J0VOP): 1/32
- Westside Community MH SPR (8907SP): 9/39
- A Woman's Place (38B80P): 13/18
- AARS Project Adapt (38B80P): 4/9
- BAART Community Healthcare Sup (38J80P): 16/21
- BVHP Third Street Adult (38513): 61/84
- Central City Behavioral Health (89073): 28/56
- CHP-Essex House (38B80P): 3/3
- Citywide Case Management Nova (89111ND): 1/10
- Citywide Case Mgmt-UC Roving Team (8911RT): 63/89
- CTNB Outpatient (38723): 238/639
- Curry Senior Center Behavioral Health (3813BHK): 4/7
- FSA Fam Svc Apg Geriatric OP (38223MH): 13/58
- FSA Geriatric Services-West OP (89093): 19/51
- FSASF-Dep Community Counseling (3822DC): 8/8
- GENDER MENTAL HEALTH SERVICES (38980H): 9/16
- GSW FSASF-Psychiatric Medications (8906EP): 17/19
- HIV MENTAL HEALTH CASE MGMT (38H542): 13/22
- HR360 Adult MH OP (38K3OP): 15/20
- Hyde St Community Services Inc. (38B83): 110/210
- Institute Fam DeLaRaza (38133): 35/69
- LHH Dept of Psychiatry (89492): 67/163
- Mission MH Team 1 (38B043): 7/16
- OMI Anchor Program (3880AC): 4/6
- OMI Family Center OP (38803): 102/218
- RAMS Outpatient Services (38943): 181/389
- SF START (89011OH): 7/16
- SFAP Stonewall MH OP (38H50P): 4/6
- South of Market Outpatient (38719): 163/304
- Southeast Mission Geriatric OP (38843): 74/117
- St James Infirmary MH (38F50P): 13/20
- Sunset Mental Health OP (38523): 170/309
- Sunset Mental Health Team II (3890OP): 5/8
- UCSF Alliance Health Project (38A33): 32/49
- Westside Community Outpatient (89783): 48/96

**Outpatient Services**
- AARS Project Adapt (38B80P): 4/9
- BAART Community Healthcare Sup (38J80P): 16/21
- BVHP Third Street Adult (38513): 61/84
- Central City Behavioral Health (89073): 28/56
- CHP-Essex House (38B80P): 3/3
- Citywide Case Management Nova (89111ND): 1/10
- Citywide Case Management-UC Roving Team (8911RT): 63/89
- CTNB Outpatient (38723): 238/639
- Curry Senior Center Behavioral Health (3813BHK): 4/7
- FSA Family Center OP (38803): 102/218
- RAMS Outpatient Services (38943): 181/389
- SF START (89011OH): 7/16
- SFAP Stonewall MH OP (38H50P): 4/6
- South of Market Outpatient (38719): 163/304
- Southeast Mission Geriatric OP (38843): 74/117
- St James Infirmary MH (38F50P): 13/20
- Sunset Mental Health OP (38523): 170/309
- Sunset Mental Health Team II (3890OP): 5/8
- UCSF Alliance Health Project (38A33): 32/49
- Westside Community Outpatient (89783): 48/96

**Outpatient Services for RT**
- Baker Adult Independent Living OP (8906OP): 21/39
- Citywide Svc for Supp Housing (891111H): 65/116
- Conard House Outpatient Services (89492): 67/163
- Cooperative Apartment P.O. OP (3838OP): 34/51
- Odyssey House Outpatient (3840CP): 2/7
- Odyssey House Outpatient (3840CP): 2/7
- Baker Jo Ruffin Place Residence (89911): 16/41
- Baker Robertson Place Residence (38551): 11/13
- Baker San Jose Place Residence (38B51): 4/7
- Baker Street House Residential (38591): 17/18
- Carroll House Resid Geriatric (38541): 5/6
- Clay Street Residential (89505): 8/14
- Cortland House Residential Program (38603): 22/26
- Dorrie Loso House Residential (38G1H): 7/16
- La Amistad Residential Adult (38C01): 13/25
- Progress House Residential Adult (38F71): 21/26
- Rypins House Residential Ger (38351): 3/6

**Note:** This report compares a matched pair of ANSAs for each client; the most recent ANSA matched to next most recent ANSA within an episode. The most recent ANSA occurred between 7/1/2020 – 3/31/2021. Items used are those of the domains Behavioral Health Needs, Strengths, Life Domain Functioning, and Risk Behaviors. "Number improved" means number of clients who showed improvements in at least 30% of their actionable items (those rated as either a 2 or 3 on the next most recent ANSA). The amount of points the program will receive on the BOCC monitoring report is based on the percent of clients who achieve this 30% improvement benchmark as follows:

- **54-100%** = 5
- **45-53%** = 4
- **42-47%** = 3
- **36-41%** = 2
- **30-35%** = 1
- **<30%** = 0

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