Objective: Sixty percent (60%) of clients will improve on at least 30% of their actionable ANSA items. 

The chart shows the % of clients improving on 30% or more of their actionable ANSA items.

**Performance Objective A.2.a Improvement on the ANSA**

**7/1/2020 – 6/30/2021**

The chart lists the % of clients achieving at least 30% improvement on ANSA items for each service type. The chart is color-coded to indicate the % of improvement. The color coding ranges from 0% to 100%, with each color representing a specific range of improvement percentages.

**Outpatient Services**

- **ADU**
  - DoRe House Crisis Res (38GM1)
  - Progress Avenues Crisis Res (38A41)
  - Progress La Posada Crisis Res (38HA1)
  - Shriver House Crisis RES PROG (38961)

- **ADU/TRTP**
  - Baker Grove St Crisis Residence (38781)
  - City wide Forensics (38119)
  - FSA Adult Care Management (3822OP)
  - FSA Adult FSP Outpatient MHC (3822A3)
  - FSA TAY FSP Outpatient Svcs (3822T3)
  - FSA SF Adult FSP (3822OP)
  - Hyde FSP Outpatient (389RA3)
  - Seneca FAY Full Service P. (38CFSP)
  - SF F 1ST SOM MCM/CM (38719A)

- **ICM**
  - City wide Focus (389I13)
  - City wide Assistant Res (38I1AQ)
  - FSA Older Adult Int Care MCM (382213)
  - Mission MHC Alternatives (38D57)
  - MISSION MH MISSION ACT (38355)
  - SFGH Emergency Dept CM (38D1VOP)
  - Westside Community MH SPRI (38755)

- **Linkage services**
  - Citywide Community Responses (89111C)
  - City wide Linkage Team (89114M)

- **Outpatient Services**
  - A Woman’s Place (38B80P)
  - AARS Project Assist (38B7OP)
  - BAART Community Healthcare Sup (38U7OP)
  - BEAM-UP SF (3809B)
  - BHS TAY Outpatient (38713)
  - Blyth House Behavioral Health (38757)
  - BSHS TAY Outpatient (38713)
  - MBHS Behavioral Health (38713)
  - Citywide Forensics (38I19)
  - Citywide Focus (389I13)

- **Supportive Housing**
  - Baker Jo House Residency (38911)
  - Baker Robertson House Residency (38511)
  - Baker Johnson House Residency (38511)

- **TRTP**
  - Baker Street House Residential (38391)
  - Carroll House Noid Geriatric (38541)
  - Clay Street Residential (38951)
  - Cortland House Residential Prog (38631)
  - Dorino House Residential (38631)
  - La Amistad Residential Adult (38901)
  - Progress House Residential Adult (38371)

Note: This report compares a matched pair of ANSAs for each client; the most recent ANSA matched to next most recent ANSA within an episode. The most recent ANSA occurred between 7/1/2020 – 6/30/2021. It uses the ANSA benchmark % of clients achieving at least 30% of their actionable ANSA items. The chart is color-coded to show the % of clients achieving at least 30% improvement on ANSA items for each service type. The chart is color-coded to indicate the % of improvement. The color coding ranges from 0% to 100%, with each color representing a specific range of improvement percentages.

**% of clients achieving the ANSA benchmark**

- 54-60% = 1
- 48-53% = 2
- 42-47% = 3
- 36-41% = 4
- 30-35% = 5
- <30% = 0

Note: This report compares a matched pair of ANSAs for each client; the most recent ANSA matched to next most recent ANSA within an episode. The most recent ANSA occurred between 7/1/2020 – 6/30/2021. It uses the ANSA benchmark % of clients achieving at least 30% of their actionable ANSA items. The chart is color-coded to show the % of clients achieving at least 30% improvement on ANSA items for each service type. The chart is color-coded to indicate the % of improvement. The color coding ranges from 0% to 100%, with each color representing a specific range of improvement percentages.