



London Breed
Mayor

City and County of San Francisco
Department of Public Health

Behavioral Health Information Systems

1380 Howard Street, 3rd Floor
San Francisco, CA 94103-2614

e-mail: avatarhelp@sfdph.org

415-255-3788

AVATAR BULLETIN

New CalAIM Report
Missing Problem List
9/14/2023

WHAT'S

HAPPENING?

The following reports is added in order to correspond to CalAIM documentation reform.

1. Missing Problem List by Clinician Rpt
2. Missing Problem List by Clin, Supvr Rpt
3. Missing Problem List by Program Staff Rpt

WHO IS IMPACTED?

MH Programs only

WHEN WILL CHANGES TAKE EFFECT?

9/14/ 2023

WHAT DOES MY PROGRAM NEED TO BE AWARE OF?

1. CalAIM Documentation Reform requires that all clients have a Problem List item identified
2. SF BHS is holding off on entering problem list items for 42CFR covered entities
3. The reports will list all open clients and whether they have problem list items completed or missing.



San Francisco Department of Public Health
Community Behavioral Health Services

Missing Problem List by Program/Staff Report

Program Selected: [REDACTED]

Confidential Patient Information

Admitting/Primary Clinician: HOM,KELLEE(003865)

Completed Problem List

Client Name	Client ID	Ep #	Admission Date	Last Service Date
THREE,TEST	999090021	1	5/25/2021	6/28/2021

Totals for: HOM,KELLEE(003865)	Number	Percentage
Open Admissions as of 9/14/2023	1	100%
Completed Problem Lists	1	100.00%
Missing Problem Lists	0	0%



This message is from the
Information Technology Division of the
San Francisco Department of Public Health

Where can I find additional support?

CalAIM Questions:

bhscalaim@sfdph.org

Billing Questions:

https://forms.office.com/pages/responsepage.aspx?id=z8LVlj7OPUSaf9_MAjH3P8mPnUja5dJCojwi49PLjhJUOTUzM0dYmVhUUEhVSVkwWjdZVjlQSklnQI4u

Epic Migration Questions: <https://forms.office.com/g/D4dtvvBvB0>

SOC contacts:

- A/OA: Tommy Williams - thomas.m.williams@sfdph.org
- TAY: Kali Cheung - kali.cheung@sfdph.org
- CYF: Heather Clendenin LeMoine - heather.clendenin.lemoine@sfdph.org
- SUD: Erik Dubon - erik.dubon@sfdph.org
- Psychiatry: Lisa Inman - lisa.inman@sfdph.org

If you need further assistance, please contact the Avatar Help Desk by: Phone: (415) 255-3788

Email: AvatarHelp@sfdph.org