

AVATAR Service Location Codes and Definitions

- 01 = Pharmacy – a facility or location where drugs and other medically related items and services are sold, dispensed, or otherwise provided directly to patients**
- 02 = Telehealth (using Audio and Video communications) - location where health services and health related services are provided or received, through a telecommunication system. If Audio only, please use “Phone” (code 98).**
- Note: please review federal HHS guidelines for using Telehealth applications during the COVID-19 Public Health Emergency period (www.hhs.gov/sites/default/files/february-2020-hipaa-and-novel-coronavirus.pdf)**
- 03 = School - A facility whose primary purpose is education.**
- 04 = Homeless Shelter - A facility or location whose primary purpose is to provide temporary housing to homeless individuals (e.g., emergency shelters, individual or family shelters)**
- 98 = Phone or Audio only communication with the Client. (NOTE: if a Client is in Jail setting, and service was rendered over the phone to the Client, use the Jail location. Never use Phone as the service location for Audio with Video communications with the Client)**
- 09 = Jail / Correctional Facility (Adult/Youth) - A prison, jail, reformatory, work farm, detention center, or any other similar facility maintained by either Federal, State or local authorities for the purpose of confinement or rehabilitation of adult or juvenile criminal offenders**
- 10 = Satellite – an off-site location affiliated with a health Clinic and open only part-time**
- 11 = Office - Location, other than a hospital, skilled nursing facility (SNF), military treatment facility, community health center, State or local public health clinic, or intermediate care facility (ICF), where the health professional routinely provides health examinations, diagnosis, and treatment of illness or injury on an ambulatory basis**
- 12 = Home -Location, other than a hospital or other facility, where the patient receives care in a private residence**
- 13 = Residential Care – Adult (Assisted Living) - Congregate residential facility with self-contained living units providing assessment of each resident's needs and on-site support 24 hours a day, 7 days a week, with the capacity to deliver or arrange for services including some health care and other services**
- 14 = Residential Care – Children (Group Home) - A residence, with shared living areas, where clients receive supervision and other services such as social and/or behavioral services, custodial service, and minimal services (e.g., medication administration).**
- 15 = Mobile Unit - A facility/unit that moves from place-to-place equipped to provide preventive, screening, diagnostic, and/or treatment services**
- 16 = Temporary Lodging - A short term accommodation such as a hotel, camp ground, hostel, cruise ship or resort where the patient receives care, and which is not identified by any other Place Of Service code**
- 17 = Walk-in Retail Health Clinic - A walk-in health clinic, other than an office, urgent care facility, pharmacy or independent clinic and not described by any other Place of Service code, that is located within a retail operation and provides, on an ambulatory basis, preventive and primary care services**

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18 = Job Site - A location, not described by any other POS code, owned or operated by a public or private entity where the patient is employed, and where a health professional provides on-going or episodic occupational medical, therapeutic or rehabilitative services to the individual

19 = Off-Campus Outpatient Hospital facility - A portion of an off-campus hospital provider based department which provides diagnostic, therapeutic and rehabilitation services to sick or injured persons who do not require hospitalization or institutionalization.

20 = Crisis / Urgent Care Facility - Location, distinct from a hospital emergency room, an office, or a clinic, whose purpose is to diagnose and treat illness or injury for unscheduled, ambulatory patients seeking immediate medical attention

21 = Inpatient Hospital - A facility, other than psychiatric, which primarily provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services by, or under, the supervision of physicians to patients admitted for a variety of medical conditions

22 = On Campus Outpatient Hospital - A portion of a hospital's main campus which provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services to sick or injured persons who do not require hospitalization or institutionalization.

23 = Emergency Room – Hospital = A portion of a hospital where emergency diagnosis and treatment of illness or injury is provided

26 = Military Treatment Facility = A medical facility operated by one or more of the Uniformed Services. Military Treatment Facility (MTF) also refers to certain former U.S. Public Health Service (USPHS) facilities now designated as Uniformed Service Treatment Facilities

31 = Skilled Nursing Facility = A facility which primarily provides inpatient skilled nursing care and related services to patients who require medical, nursing, or rehabilitative services but does not provide the level of care or treatment available in a hospital.

32 = Nursing Facility = A facility which primarily provides to residents skilled nursing care and related services for the rehabilitation of injured, disabled, or sick persons, or, on a regular basis, health-related care services above the level of custodial care to other than mentally retarded individuals

33 = Custodial Care Facility = A facility which provides room, board and other personal assistance services, generally on a long-term basis, and which does not include a medical component

34 = Hospice = A facility, other than a patient's home, in which palliative and supportive care for terminally ill patients and their families are provided.

49 = Independent Clinic = A location, not part of a hospital and not described by any other Place of Service code, that is organized and operated to provide preventive, diagnostic, therapeutic, rehabilitative, or palliative services to outpatients only

50 = Federally Qualified Health Center = facility located in a medically underserved area that provides Medicare beneficiaries preventive primary medical care under the general direction of a physician

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51 = Inpatient Psychiatric Health Facility = A facility that provides inpatient psychiatric services for the diagnosis and treatment of mental illness on a 24-hour basis, by or under the supervision of a physician

52 = Psychiatric Facility - Partial Hospitalization = A facility for the diagnosis and treatment of mental illness that provides a planned therapeutic program for patients who do not require full time hospitalization, but who need broader programs than are possible from outpatient visits to a hospital-based or hospital-affiliated facility

53 = Community Mental Health Center = A facility that provides the following services: outpatient services, including specialized outpatient services for children, the elderly, individuals who are chronically ill, and residents of the CMHC's mental health services area who have been discharged from inpatient treatment at a mental health facility; 24 hour a day emergency care services; day treatment, other partial hospitalization services, or psychosocial rehabilitation services; screening for patients being considered for admission to State mental health facilities to determine the appropriateness of such admission; and consultation and education services.

55 = Residential Substance Abuse Treatment Facility = A facility which provides treatment for substance (alcohol and drug) abuse to live-in residents who do not require acute medical care. Services include individual and group therapy and counseling, family counseling, laboratory tests, drugs and supplies, psychological testing, and room and board.

56 = Psychiatric Residential Treatment Center = A facility or distinct part of a facility for psychiatric care which provides a total 24-hour therapeutically planned and professionally staffed group living and learning environment

57 = Non-Residential Substance Abuse Treatment Facility = A location which provides treatment for substance (alcohol and drug) abuse on an ambulatory basis. Services include individual and group therapy and counseling, family counseling, laboratory tests, drugs and supplies, and psychological testing.

60 = Mass Immunization Center = A location where providers administer pneumococcal pneumonia and influenza virus vaccinations and submit these services as electronic media claims, paper claims, or using the roster billing method. This generally takes place in a mass immunization setting, such as, a public health center, pharmacy, or mall but may include a physician office setting.

61 = Comprehensive Inpatient Rehabilitation Facility = A facility that provides comprehensive rehabilitation services under the supervision of a physician to inpatients with physical disabilities. Services include physical therapy, occupational therapy, speech pathology, social or psychological services, and orthotics and prosthetics services

62 = Comprehensive Outpatient Rehabilitation Facility = A facility that provides comprehensive rehabilitation services under the supervision of a physician to outpatients with physical disabilities. Services include physical therapy, occupational therapy, and speech pathology services

71 = Public Health Clinic = A facility maintained by either State or local health departments that provides ambulatory primary medical care under the general direction of a physician

72 = Rural Health Clinic = A certified facility which is located in a rural medically underserved area that provides ambulatory primary medical care under the general direction of a physician

99 = Field - Other place of service not identified above; use only when no other Location Code can be used.