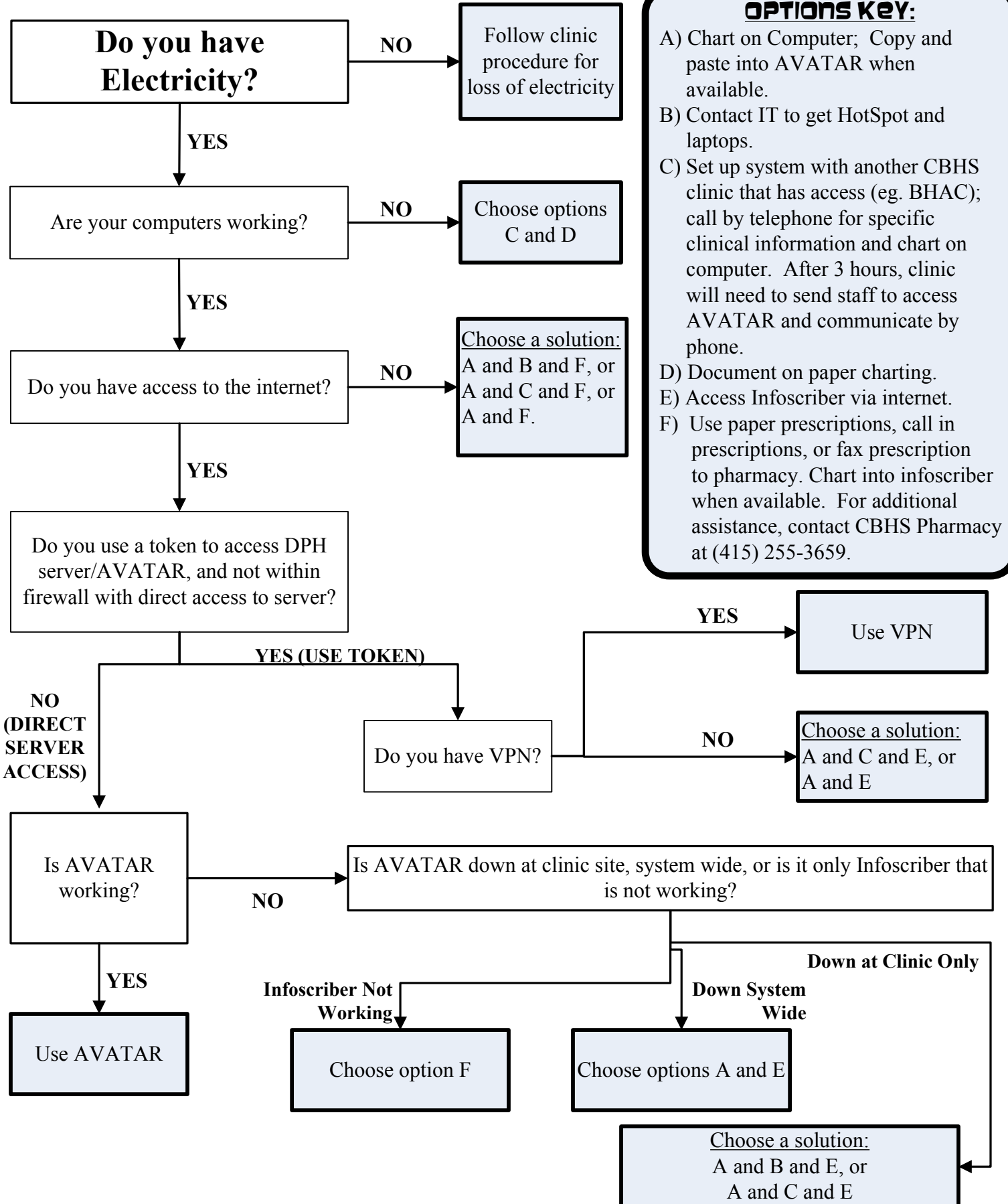


LOSS OF ACCESS TO AVATAR – BACKUP PLAN

FINAL

January 12, 2012



OPTIONS KEY:

- A) Chart on Computer; Copy and paste into AVATAR when available.
- B) Contact IT to get HotSpot and laptops.
- C) Set up system with another CBHS clinic that has access (eg. BHAC); call by telephone for specific clinical information and chart on computer. After 3 hours, clinic will need to send staff to access AVATAR and communicate by phone.
- D) Document on paper charting.
- E) Access Infoscriber via internet.
- F) Use paper prescriptions, call in prescriptions, or fax prescription to pharmacy. Chart into infoscriber when available. For additional assistance, contact CBHS Pharmacy at (415) 255-3659.