Avatar Bulletin

Performance Objective Reports Available in Avatar

May 11, 2016

As of May 12th, the Performance Objectives listed below will be available in Avatar.

Purpose
All Behavioral Health Services (BHS) programs are expected to meet Annual Performance Objectives. These objectives are designed to measure improvement in client outcomes over time. In the past, programs were advised of their progress towards those objectives via quarterly reports distributed by the Quality Management Department.

What has changed?
Now, you are able to monitor your program’s progress on demand by running reports from Avatar. A set of 15 new reports have been developed to assist providers in measuring progress on their performance objectives.

Who should run the performance objective reports?
Clinic directors, managers or their designees are authorized to run these reports. Run the reports that are specific to the objectives for your modality of care.

Report Location: Avatar PM/Performance Objective Reports

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Need Help?
- If you need assistance with reports, please contact the Avatar Help Desk at 415-255-3788 or via e-mail at avatarhelp@sfdph.org
- If you have questions about BHS performance objectives, please contact your SOC Program Manager