

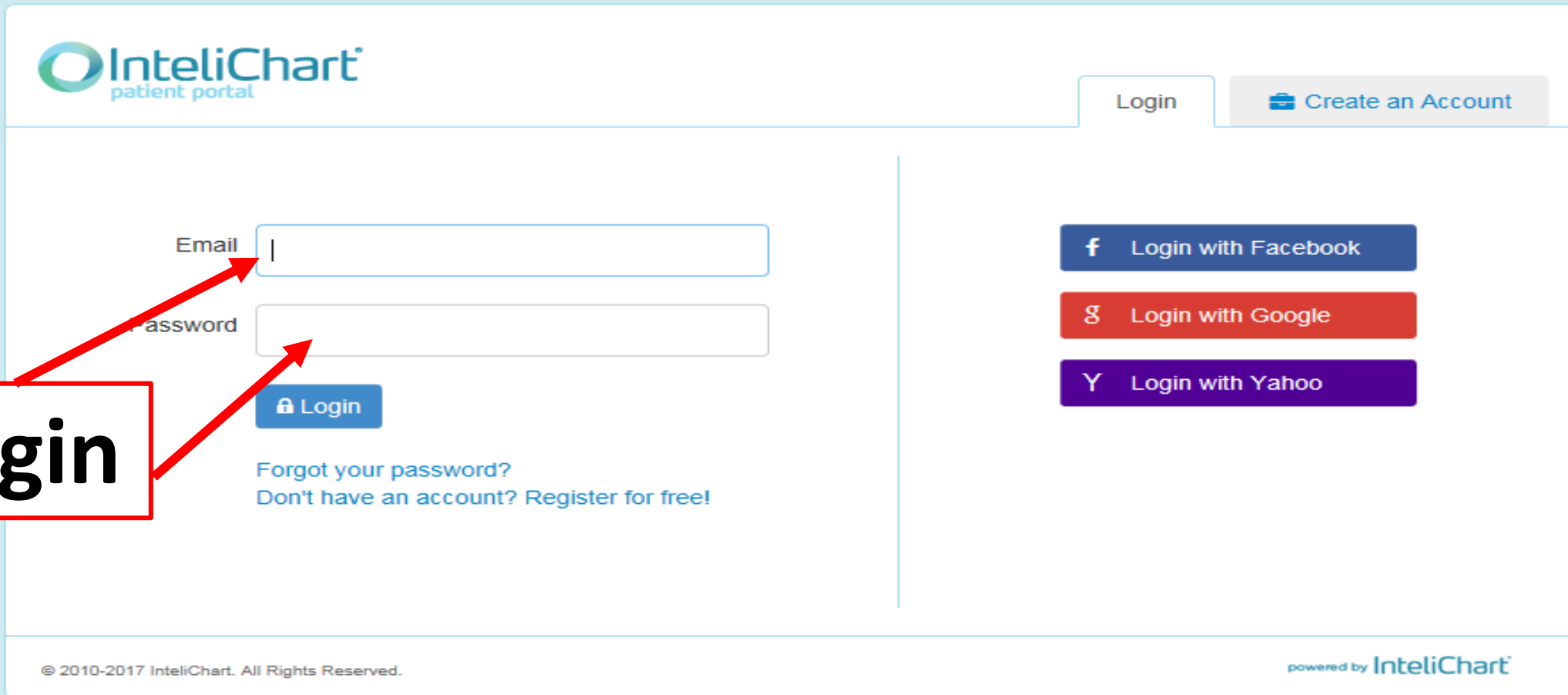


*How to complete  
Consumer Portal Survey*

*Presented by:  
Behavioral Health Services  
Consumer Portal Help  
4/17/2017*

**Need Help?**  
**Call the Consumer Portal Help Desk:**  
**1-855-224-7782**  
**Monday-Friday 9am-4pm**

Link to Portal: <https://sfdph.org/sfhealthconnect>




The screenshot shows the Intelichart patient portal login interface. At the top left is the Intelichart logo with the text "patient portal". To the right are two buttons: "Login" and "Create an Account". Below the logo are two input fields: "Email" and "Password". A blue "Login" button is positioned below the password field. To the right of the input fields are three social login buttons: "Login with Facebook", "Login with Google", and "Login with Yahoo". Below the password field, there are links for "Forgot your password?" and "Don't have an account? Register for free!". At the bottom left, there is a copyright notice: "© 2010-2017 Intelichart. All Rights Reserved.". At the bottom right, it says "powered by Intelichart".

• Login

Home Messages Medications Forms My Chart My Health My Account

**SUMMARY TESTCLIENT**



- Add to homepage
- View my account
- View my chart
- Print my chart

Practice Pages

- San Francisco Department of Public Health
- mySFHEALTH
- Consumer Portal Survey**

**Social History**

Birthplace

Marital Status

Children Not Available

Activity Level

Tobacco Current Some Day Smoker

Alcohol Not on file

**Patient Education**

**Health Library**

Search our extensive and regularly reviewed library of symptoms, causes, treatments, and prevention for over 950 diseases, illnesses, health conditions and wellness issues.

Recent searches:  
[Bladder Cancer](#), [Creatinine](#), [Addison Disease](#)

**Appointments**

Date / Time	Location	Provider	Patient
No upcoming appointments to display.			

**Family History**

Name	Relationship	Condition (Status)
No data available in table		

**Immunizations**

Date	Vaccine
No data available in table	

• Click on  
**Consumer  
Portal Survey**

## Consumer Portal Satisfaction Survey

The purpose of this survey is to learn how we can make it better. The survey should take less than 5 minutes to complete.

Although we hope you'll participate, there are no penalties for answers you don't want to answer. All your answers are anonymous.

Thanks so much for your time and participation.

- Complete Survey
- Click on circles

make it better. The survey should take

s you don't want to answer. All your

### 1. Please rate your level of agreement with the following statements:

	Strongly disagree	Somewhat disagree	Somewhat agree	Strongly agree	Not applicable or Don't know
It was easy to create my account on the Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is easy to use the Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My information in the Portal is accurate and up to date.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The information in the Portal is easy to understand.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe the Portal could improve my communication with my case manager/therapist.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe the Portal could improve my communication with my psychiatrist.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### 2. About how often do you think you'll use the Consumer Portal?

Never      Once a year or less      About once every few months      Once a month      More than once a month

10. What are some ways we could improve the Consumer Portal?

11. Now just a few questions about you

- Under 18
- 18 to 25
- 26 to 40
- 41 to 60
- Above 60
- Decline to state

12. What is your racial / ethnic identity?

**Thank you so much for participating in the survey and helping us improve the Consumer Portal!**

Done

• Click 'Done,' to submit



How to complete Consumer Portal Survey

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