“Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waivered, or registered mental health providers and licensed substance use disorder services providers are listed on the Plan’s provider directory.”
ATTENTION: Auxiliary aids and services, including but not limited to large print documents and alternative formats, are available to you free of charge upon request. Call 1-888-246-3333 / 1-415-255-3737 (TDD: 1-888-484-7200).

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-246-3333 / 1-415-255-3737 (TDD: 1-888-484-7200).


繁體中文(Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-246-3333 / 1-415-255-3737 (TDD: 1-888-484-7200)。

Հայերեն (Armenian) ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Զանգահարեք 1-888-2463333 / 1-415-255-3737 (TDD: 1-888-484-7200).

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-246-3333 / 1-415-255-3737 (TDD: 1-888-484-7200).

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Integrated Behavioral Health Program
Bayview Hunter’s Point Foundation

Services: The Foundation’s Outpatient Mental Health Program specializes in recovery-oriented treatment for people of all ages. We provide community-based outpatient support, prevention, and early detection of mental health issues. This includes diagnosis, treatment, and rehabilitation.

- Adult and Child Mental Health Services
- Case Management
- Crisis Intervention
- Medication Support Services

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: Transition Age Youth; African Americans; SF residents of the southeastern sector

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Contact clinic for information on service availability.

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A Women’s Place
Community Forward SF

Services: A Woman’s Place is the only 24-hour supportive residential service in San Francisco that offers both emergency shelter and long-term treatment to all women, no matter their special needs. A Woman’s Place offers support to women who have mental health issues, HIV+/AIDS, a history of mental illness, and/or who are victims of sexual or domestic violence. Services include:

- Health Care
- Mental Health Counseling
- Case Management
- Money Management

Specialty (training, experience, specialization, and board certifications): Adult Women, Parenting HIV, LGBT

Cultural Competencies:
African Americans, LGBT

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Essex House
Community Housing Partnership

Services: CHP provides supportive housing and services to chronically homeless adults at the Essex towards the goal of increasing self-sufficiency. Services include:
- Mental health services
- Case management
- Crisis intervention
- Employment Services

Specialty (training, experience, specialization, and board certifications): Homeless

Cultural Competencies:

Languages offered: Spanish, Fijian

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
**Services:** Conard House services include money management, psychosocial case management, individual and group counseling, and crisis intervention.

The supportive housing program includes studio apartments, single room occupancy hotels and shared accommodations in apartments.

The Conard House Rep Payee Services Program provides representative payee and money management to San Francisco residents who are homeless or at risk of homelessness. This includes light case management, housing referrals, and assistance maintaining stable housing.

**Specialty (training, experience, specialization, and board certifications):** Homeless

**Cultural Competencies:**

**Languages offered:** Cantonese, Mandarin, Spanish, Tagalog, Russian, Vietnamese

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes

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Curry Senior Center
Curry Senior Center

Services: Curry’s Behavioral Health Program specializes in working with older adults who are experiencing mental health and/or substance abuse problems. In addition to individual and group counseling, case management services are also offered. Home visits are available.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: Curry Behavioral Health only works with clients who are 60+ years or 55+ and disabled or homeless.

Languages offered: Cantonese, Mandarin, Spanish, Japanese, Vietnamese, Laotian, Russian, Thai.

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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ECS BHS
Episcopal Community Services

Services: ECS Behavioral Health provides coordinated and integrated services to support behavioral health recovery including outreach and engagement, assessment, service planning, counseling, rehabilitative skill building, case management, referral and linkage for treatment, crisis intervention, benefits advocacy, and housing placement and retention support, through the use of mobile services across the array of San Francisco’s homeless and housing settings such as shelters, interim housing, navigation centers, permanent supportive housing, and other similar sites.

Specialty (training, experience, specialization, and board certifications): Homeless; Transgender adults

Cultural Competencies:

Languages offered: English

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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FSA Mental Health Services
Felton Institute

Services: Deaf Community Counseling Services (DCCS) include mental health and substance abuse assessment and therapy, psychiatric, medication services, and drop-in case management. FSP-ACM & FSP-CARE Full-Service Partnership Programs offer intensive case management and other interventional assistance for individuals with serious and persistent mental health concerns, often accompanied by chronic homelessness. Geriatric outpatient and intensive case management services offering comprehensive services to seniors, age 60 and older, who have mental health concerns.

- MH Outpatient
- Intensive Case Management (ICM)

Specialty (training, experience, specialization, and board certifications): Deaf, Deaf-Blind, Hard-of-Hearing and Late Deafened; Homeless; 60+

Cultural Competencies:

Languages offered: American Sign Language; Cantonese, Fijian, Hindi, Cantonese, Mandarin, Spanish, French, Polish, Russian, Korean

Is Language Line available? Yes

Is physical plant ADA compliant? Yes
Adult MH Outpatient
HealthRIGHT 360

Services: Our programs offer onsite mental health services including assessment, individual and group therapy, skills training, and crisis intervention. In addition, some of our programs provide onsite psychiatric services including initial medication evaluations and follow-up appointments. Our therapists provide interventions and support to assist clients to reduce symptoms, better cope with life stressors, fulfill their role obligations, and achieve long-term recovery.

Specialty (training, experience, specialization, and board certifications): Co-occurring disorders; Substance Use Disorders

Cultural Competencies:

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Project ADAPT MH
HealthRIGHT 360

**Services:** Project ADAPT Mental Health provides adult outpatient mental health treatment aimed at reducing mental health symptoms and improving quality of life. Services include assessment, individual and group counseling, case management, crisis management and alternative therapies.

**Specialty (training, experience, specialization, and board certifications):** Co-occurring disorders; Substance Use Disorders

**Cultural Competencies:**

**Languages offered:** Mandarin, Cantonese, Tagalog and Korean

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes

2020 Hayes Street
San Francisco, CA 94117

(415) 776-1001

Contact Page

https://www.healthright360.org/
Adult Full-Service Partnership (FSP) and Outpatient Services
Hyde Street Community Services

Services: Hyde Street Community Services include an outpatient mental health clinic serving the Tenderloin area of the community. Individuals served at the Tenderloin Clinic present a wide range of mental health issues with co-occurring substance abuse, medical problems and homelessness.

The Hyde St. FSP is an intensive case management program providing wrap-around mental health services to individuals who have been underserved and are high users of acute services.

Specialty (training, experience, specialization, and board certifications): Homelessness

Cultural Competencies:

Languages offered: Tagalog

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Adult Outpatient Behavioral Health Clinic
Instituto Familia De La Raza

Services: A community-based, multiservice organization located in the Mission District. IFR provides mental health, HIV-related, family preservation and mentoring services to a predominately Latino population. The outpatient behavioral health clinic provides a continuum of mental health services, including advocacy, early intervention, case management and direct clinical services to children, youth, adults and their families. Services are provided by qualified bilingual/bicultural and multicultural staff who reflect the diversity of the Mission community and who are familiar with the cultural and spiritual norms, practices and beliefs of the Latino community.

Specialty (training, experience, specialization, and board certifications): HIV

Cultural Competencies: Chicano; Latina/o/x, LGBT

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Services: JFCS employs a multidisciplinary team including clinical social workers, and marriage and family therapists. The program provides expert support and guidance from everyday issues to complex mental health challenges, including:

- Depression
- Anxiety disorders
- Grief or loss
- Loneliness
- Marital stress and couples counseling
- Pre-marital counseling
- Family challenges
- Significant life transitions, such as divorce, separation, job loss, or illness
- Difficulty forming meaningful relationships
- Other conditions relating to emotional well-being

Specialty (training, experience, specialization, and board certifications): Adoption; LGBT

Cultural Competencies: Jewish Community

Languages offered: Russian

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Assisted Independent Living Program (AILP)  
PRC

Services: The Baker Places' Assisted Independent Living Program (AILP) assists clients with psychiatric/substance abuse histories to facilitate the formation of cooperative households emphasizing independent living. Provides ongoing case management support to maintain these households and link clients to community resources to meet vocational, educational, social service and recreational needs.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered: Spanish, Japanese

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Grove Street House
PRC Baker Places

**Services:** Baker Places' Grove Street House is an intensive, crisis stabilization residential dual diagnosis treatment facility that accepts referrals from inpatient, ADU, detox, jail setting, TAP, and 28-day recovery programs. Goals are to reduce use of emergency and inpatient treatment and stabilize clients for transition to less-intensive treatment programs.

**Specialty (training, experience, specialization, and board certifications):** Co-occurring substance disorder

**Cultural Competencies:**

**Languages offered:** Spanish

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** No

**Is provider accepting new beneficiaries?** Yes
**Services**: Baker Places' Jo Ruffin Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.

**Specialty (training, experience, specialization, and board certifications)**: Co-occurring substance disorder

**Cultural Competencies:**

**Languages offered**: Polish, Spanish, Tagalog

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** No

**Is provider accepting new beneficiaries?** Yes
Odyssey House
PRC Baker Places

**Services:** Baker Places' Odyssey House provides a permanent residential treatment and rehabilitation program for adults with mental health disorders and substance use problems. Program goals are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce their use of emergency and inpatient treatment. Provides specialized services for African Americans, and referrals to vocational rehabilitation and community treatment.

**Specialty (training, experience, specialization, and board certifications):** Co-occurring substance use disorder

**Cultural Competencies:** African Americans

**Languages offered:** Polish, Spanish, Tagalog

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes

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San Jose Place
PRC Baker Places

Services: Baker Places' San Jose Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.

Specialty (training, experience, specialization, and board certifications): Co-occurring substance use disorder

Cultural Competencies:

Languages offered: Tagalog

Is Language Line available? Yes

Is physical plant ADA compliant? No

Is provider accepting new beneficiaries? Yes

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Baker Street House
PRC Baker Places

**Services:** Baker Places' Baker Street House provides a 3-month residential treatment and rehabilitation program for adults with major mental health disorders or dual diagnosis. Program goals are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce their use of emergency and inpatient treatment. Includes gay and lesbian services. Referrals to vocational rehabilitation and community treatment, as well as transitional planning.

**Specialty (training, experience, specialization, and board certifications):** Co-occurring substance use disorder

**Cultural Competencies:** LGBT

**Languages offered:** Polish

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes
Robertson Place
PRC Baker Places

Services: Baker Places' Robertson Place, a transitional residential treatment program (TRTP), provides up to three months of residential treatment for adults with major mental health disorders and co-occurring substance abuse problems. Goals of the program are to develop clients' independent living skills and the supports they need to sustain their functioning in the community and reduce the use of emergency services and inpatient treatment. Residents are expected to participate in the on-site day treatment program. There are also referrals to vocational services and community treatment.

Specialty (training, experience, specialization, and board certifications): Co-occurring substance use disorder

Cultural Competencies:

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Rypins House Residential Seniors Program
Progress Foundation

Services: Rypins and Carroll Houses constitute the Progress Seniors Program. They are transitional residential treatment programs (TRTP) for seniors 50 and over which operate in a social rehabilitation model. The seniors program provides a residential treatment and rehabilitation program for older adults with major psychological disorders. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, housing and community treatment.

Specialty (training, experience, specialization, and board certifications): 60+

Cultural Competencies:

Languages offered: Spanish, Russian, Pottawa

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Avenues
Progress Foundation

Services: The goals of the Avenues residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric in-patient beds, either by diversion from inpatient placement or reduction of inpatient length of stay by providing an intensively staffed and community oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SFGH Psychiatric Emergency Services (PES), Dore Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered: Tagalog, Swahili

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Ashbury House
Progress Foundation

Services: Ashbury House is a transitional residential treatment program (TRTP) serving mothers who present mental health treatment needs, frequently with co-occurring substance abuse treatment needs. Serving homeless women who have lost custody or are at risk of losing custody of their child(ren) due to their mental disability and need comprehensive mental health services and parenting education to maintain or regain custody. Services include rehab day treatment, parenting education, individual and group counseling, crisis intervention, peer support, activities of daily living, medication support, ambulatory medical support, and referrals to social and vocational services. Accepts pregnant women and women with up to two children age 12 and under.

Specialty (training, experience, specialization, and board certifications): Women, Parenting Women; Homelessness

Cultural Competencies:
Languages offered: Japanese, Turkish, Russian, French, Krio, Hebrew

Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes
Clay Street Residential
Progress Foundation

Services: Clay Street is a 16-bed transitional residential treatment program (TRTP). It serves adults age 18 and over, and as an IMD alternative focuses on those returning from long-term care settings or who are at risk for institutional placement due to the severity of their psychiatric disorders. The program is based on the social rehabilitation model; primary goals are to help clients develop independent living skills and the support network needed to increase independence and avoid re-hospitalization. Services include on-site rehab individual and group counseling, crisis intervention, activities of daily living, ambulatory medical support, medication support and assistance with case management and referrals. Maximum length of stay is one year.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered: Spanish, Arabic

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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La Amistad
Progress Foundation

**Services:** A Amistad is a Spanish-language capacity transitional residential treatment program (TRTP) that operates in a social rehabilitation model. This program provides a 3-month residential treatment and rehabilitation program for adults 18 and older with major psychological disorders and often with co-occurring substance abuse histories. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational rehabilitation, housing, and community treatment.

**Specialty (training, experience, specialization, and board certifications):** TAY

**Cultural Competencies:**

**Languages offered:** Spanish, German, Korean

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes
Progress House
Progress Foundation

Services: Progress House, a transitional residential treatment program (TRTP) operating in the social rehabilitation model, provides a 3-month residential treatment and rehabilitation program for adults 18 years of age and older with major psychological disorders. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, vocational rehabilitation, housing and community treatment.

Specialty (training, experience, specialization, and board certifications): TAY, Transgender communities

Cultural Competencies: LGBT

Languages offered: Spanish, Tagalog

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Dorine Loso House
Progress Foundation

Services: Dorine Loso House is a 14-bed residential treatment program serving adults age 18 and over, who are returning from long-term care setting or who are at risk for institutional placement due to severity of their psychiatric disabilities and often co-occurring substance abuse. The program is based on the social rehabilitation model; primary goals are to help clients develop independent living skills and the support network needed to increase independence and avoid rehospitalization. Services include on-site individual and group counseling, crisis intervention, activities of daily living, vocational services, ambulatory medical support, medication support and assistance with case management. Maximum stay is one year.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered: Hebrew, Portuguese, Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Shrader House
Progress Foundation

**Services:** The goals of the Shrader House residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric inpatient beds, either by diversion from inpatient placement or reduction of inpatient length of stay by providing an intensively staffed and community oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SFGH Psychiatric Emergency Services (PES), Dore Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

**Specialty (training, experience, specialization, and board certifications):**

**Cultural Competencies:**

**Languages offered:** Spanish, Portuguese, Hebrew

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes
Dore Urgent Care Center (DUCC)
Progress Foundation

Services: Dore Urgent Care is medically staffed psychiatric urgent care clinic combined with Dore Residence, a crisis residential treatment. Dore Urgent Care is designed to serve individuals who are in psychiatric crisis, but who do not require hospitalization, involuntary treatment, seclusion, or restraint. The clinic is open 24/7 and is able to accommodate up to 12 clients at any one time. Clients must be referred or accompanied by SFPD, Mobile Crisis, community health clinics, case managers, outpatient clinic, PES triage or medical emergency rooms.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered: French

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Carroll House Residential Seniors Program
Progress Foundation

Services: Carroll House is a transitional residential treatment programs (TRTP) for seniors 50 and over which operate in a social rehabilitation model. The seniors program provides a residential treatment and rehabilitation program for older adults with major psychological disorders. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referrals to social services, housing and community treatment.

Specialty (training, experience, specialization, and board certifications): 50+

Cultural Competencies:

Languages offered: Spanish, Russian, Pottawa

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Cortland House
Progress Foundation

Services: The goals of the Cortland House residential program, a transitional residential program (TRTP) operating in the social rehabilitation model, provides a 3-month residential treatment and rehabilitation program adults 18 years of age and older with major psychological disorders. Program goals are to develop clients' independent living skills and support network needed to increase their level of independence and reduce their use of emergency services and inpatient treatment. Services include individual and group counseling, crisis intervention, peer support, activities of daily living, ambulatory medical support, medication support and referral to social services, vocational rehabilitation, housing and community treatment.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: African Americans

Languages offered: German, Spanish, Sign, French

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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La Posada
Progress Foundation

Services: The goals of the La Posada residential program, one of the Acute Diversion Units (ADUs), is to reduce the utilization of acute psychiatric in-patient beds, either by diversion from in-patient placement or reduction of inpatient length of stay by providing an intensively staffed and community oriented 24-hour non-institutional alternative. Progress Foundation serves San Francisco residents, aged 18 years and older, referred from SFGH Psychiatric Emergency Services (PES), Dore Urgent Care and other psychiatric crisis services designated by Community Behavioral Health Services (CBHS).

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered: Spanish, Mien, Samoan

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Progress Supported Living
Progress Foundation

**Services:** The Progress Foundation Supported Living Program (SLP/aka Progress Co-op and Independent Living) aids supported living residents who live either in shared household groups or individual apartment settings. The program provides case management, counseling, and crisis intervention services 24/7 to help maintain stability of individuals and households. The program serves individuals 18 years of age or older.

**Specialty (training, experience, specialization, and board certifications):**

**Cultural Competencies:**

**Languages offered:** Spanish

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes
RAMS Hire-Ability
Richmond Area Multi-Services, Inc.

Services: Provides vocational rehabilitation and training services to adults with severe and persistent behavioral health conditions. Program services include: Basic Job Skills Training; On-the-Job Training; Vocational Assessment; Job Development, Placement & Retention; and Job Coaching. In addition, there are specific internship and training opportunities in the fields of Clerical, Janitorial and Food Services as well as information technology (i-Ability). Hire-Ability also operates Cafe Phoenix, a client-run cafe that is an on-the-job vocational assessment site.

Specialty (training, experience, specialization, and board certifications): Job readiness; Training

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

1234 Indiana Street
San Francisco, CA 94107

(415) 282-9675

info@ramsinc.org

https://ramsinc.org

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CAAP Counseling and Pre-Vocational Services
Richmond Area Multi-Services, Inc.

Services: Provides outpatient assessment (to help/support employ-ability, refer to SSI) to participants of SFDHS PAES the county welfare-to-work program for adults without dependent children and brief functional assessments to all CAAP clients. Services provided include: Individual sessions with clinicians, Group Therapy, Case Management, Psych Assessment, Crisis Intervention, and Triage; Psychiatric Evaluation & Medication Management. Services are limited to PAES and CAAP participants.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

1235 Mission Street
San Francisco, CA 94103

(415) 558-1314

info@ramsinc.org

https://ramsinc.org

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Peer-Based Services
Richmond Area Multi-Services, Inc.

Services: The Peer Counseling & Outreach Services component enhances treatment by providing peer counseling, supportive case management, and resource linkage to clients at public and/or community-based behavioral health clinics and programs. Peer providers aim to improve client engagement, foster feelings of hope, and promote the possibility of wellness and recovery. Services include, but are not limited to:

- Assistance in securing stable housing
- Coordination of health and behavioral health services
- Support in seeking SSI, SSDI, GA, medical coverage, and other benefits
- Linkage to community resources
- Support clients to maintaining overall wellness

Specialty (training, experience, specialization, and board certifications):
Cultural Competencies:
Languages offered:
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes

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Broderick Street Adult Residential Facility Services (BSARF)
Richmond Area Multi-Services, Inc.

Services: The Broderick Street Adult Residential Facility is a community-based long-term stay home for 33 adults, who have both serious & persistent mental and medical illnesses. Licensed by CA Dept. of Social Services - Community Care Licensing Division, program services include: Room & Board; Care & Supervision; Therapeutic Activity Groups focusing on symptom management, behavioral issues, and wellness & recovery; and on-site Outpatient Behavioral Health and Medical Support Services.

Specialty (training, experience, specialization, and board certifications):
Cultural Competencies: LGBTQ

Languages offered: Cantonese, Mandarin, Tagalog, Russian

Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes

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Adult/Older Adult Outpatient Clinic
Richmond Area Multi-Services, Inc.

Services: Provides outpatient and prevention services to adults & older adults who reside in San Francisco, with an emphasis on serving the Richmond district. Services include: Individual, Group, and Family Therapy; Case Management; Psychiatric Evaluation & Medication Management; Psychological Assessment & Testing; Psychoeducation; and Consultation. Other onsite services include: Outpatient Peer Counseling; Wellness Centers Support and Training

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: Richmond District residents; API and Russian communities

Languages offered: Cantonese, Mandarin, Tagalog, Russian

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Asian & Pacific Islander Mental Health Collaborative (APIMHCC)
Richmond Area Multi-Services, Inc.

Services: API Health Parity Coalition takes the lead in fostering workforce development (train the trainer, mental health capacity and agency contracting capacity) for the three identified API communities (Southeast Asians, Filipino, Samoan) that reflect the most needs (most disparity in services and service providers). API Health Parity Coalition supports three identified communities to develop a three-year work plan for culturally competent and holistic mental health promotion activities.

Specialty (training, experience, specialization, and board certifications):
Cultural Competencies: Southeast Asians, Filipino, Samoan
Languages offered:
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes

4020 Balboa Street
San Francisco, CA 94121
(415) 920-3112
info@ramsinc.org
https://ramsinc.org

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Saint James Infirmary Behavioral Health
St. James Infirmary

Services: St James Infirmary offers trauma-informed, culturally sensitive psychotherapy for individuals. Our therapists each bring their own unique style to the sessions and prioritize respect, compassion, and confidentiality. St. James specializes in issues specific to gender, identity, sexual orientation, HIV, and issues related to sex work.

Clinical Case Management offers long-term support for individuals facing systemic injustice such as homelessness, incarceration, poverty, or lack of access to basic needs who also want therapy.

Specialty (training, experience, specialization, and board certifications): Transgender adults; HIV

Cultural Competencies: LGBT

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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The Stonewall Project
San Francisco AIDS Foundation

Services: The Stonewall Project is a counseling program dedicated to providing treatment to gay men, transmen who have sex with men, and other men who have sex with men with drug and/or alcohol problems. We welcome participants at all stages of readiness, and do not require abstinence to receive services. The Stonewall Project provides a full range of counseling services that integrate substance use, mental health, and HIV prevention and education from a participant-centered perspective. Stonewall Project aims to create a safe space where gay men and other men who have sex with men who use substances can come to deal with issues of concern to them without stipulations, conditions or judgments.

Specialty (training, experience, specialization, and board certifications): HIV, Co-occurring Substance use disorder, Harm Reduction

Cultural Competencies: Gay, bi, and trans men; People who inject drugs

Languages offered:
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes

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OMI Family Center
San Francisco City and County

Services: OMI provides a full range of outpatient mental health services to Adults, Older Adults, Families Children, and transitional youth. We provide assessment, psychiatric evaluation, medication, counseling, psychotherapy and case management services.

Specialty (training, experience, specialization, and board certifications): Developmentally Disabled

Cultural Competencies:

Languages offered:
Spanish, Tagalog, Mandarin, German, French

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Sunset Mental Health Services Adult
San Francisco City and County

Services: Provides day treatment, individual, group and family therapy, vocational rehabilitation, medication and case management for seriously mentally ill individuals.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered:
Cantonese, Mandarin, Spanish, Russian, Thai

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Community Justice Service Center (CJSC)
San Francisco City and County

Services:
The Community Justice Service Center provides information regarding community resources and services to community members. There are several Forensic programs on-site including Community Justice Center, Drug Court Treatment Center, Assisted Outpatient Treatment, and Mental Health Diversion. Referrals to the Forensic programs are accepted only through San Francisco Collaborative Court.

Specialty (training, experience, specialization, and board certifications):
Behavioral Health Services, Case Management, Substance Abuse Treatment, Forensics, Linkage

Cultural Competencies: Latina/o

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes but only through SF Collaborative Court. Not open to the public.

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Comprehensive Crisis Team
San Francisco City and County

Services:
Comprehensive Crisis Services is a 24-7 day/week mobile multi-disciplinary, culturally diverse team that provides service to individuals who are experiencing an acute mental health crisis and or have experienced community violence. We offer crisis intervention, 5150 assessments, up to 30-day crisis case management, debriefing, counseling and therapy services for up to 24 months. Staff is on-site Mon-Fri 8:30a-11:00p and Saturday 12:00p-8:00p. During Sundays, holidays and after hours we have an on-call team that can provide phone triage and response.

Specialty (training, experience, specialization, and board certifications): Victims of Community Violence

Cultural Competencies:
Languages offered: Spanish, Mandarin, Cantonese, Tagalog

Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes
Community Justice Center
San Francisco City and County

Services:
The CJC includes both a courtroom and social-service center. Social services include drug treatment, mental health programs, support groups, counseling, career development and job training. The CJC refers clients and community members to appropriate services located at the CJC such as Violence Intervention Program; Drug Court Treatment Center; Integrated Behavioral Health Program; and at other city-partner agencies.

Specialty (training, experience, specialization, and board certifications):
Victims of Community Violence

Cultural Competencies: Latina/o

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Chinatown North Beach Mental Health Services
San Francisco City and County

Services:
Provides outpatient services that include evaluation for mental health services, individual and family therapy and counseling, medications, urgent care, crisis intervention, group activities, case management, crisis outreach, acupuncture treatment, an adult and geriatric socialization program, consultation and education activities. Other programs are described separately.

Specialty (training, experience, specialization, and board certifications):
Victims of Community Violence

Cultural Competencies: API, LGBTQ

Languages offered: Cantonese, Mandarin, Cambodian, Vietnamese, Thai, Fukkien, Chiu Chow, Hainan, Xinhui, Laotian, Taishan

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
South Van Ness HIV and Gender Services
San Francisco City and County

Services:
South Van Ness Adult Behavioral Health offers mental health counseling for people with HIV/AIDS, transgender individuals, and individuals with complex mental health concerns.

Specialty (training, experience, specialization, and board certifications):
Transgender communities; HIV+

Cultural Competencies: LGBTQ

Languages offered:
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes
South of Market Mental Health Services
San Francisco City and County

Services:
Provides psychiatric evaluations, individual and group counseling or therapy evaluation and supervision of psychiatric medications, clinical case management and consultation, education and information and referral.
- MH Outpatient
- Intensive Case Management (ICM)

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: Latina/o; African Americans, LGBTQ

Languages offered: Spanish, Tagalog, other Filipino dialects

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Central City Behavioral Health Services
San Francisco City and County

Services:
Provides a variety of mental health services for seniors. Services include crisis outreach, psychiatric evaluations, individual, family and group therapy, home visits, medications, case management and referrals to community programs. Provides brief therapy and long-term therapy. Also offers community education and consultations.

Specialty (training, experience, specialization, and board certifications): Hoarders, Clutterers, Homeless, 60+

Cultural Competencies:

Languages offered: Cantonese, Mandarin, Spanish, Tagalog, Japanese, Ilocano, Visaya

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Gender Health SF
San Francisco City and County

Services:
Gender Health SF provides access to gender affirming surgeries, education, and preparation services to eligible uninsured transgender adult residents. Currently, SFDPH also provides a range of health services to transgender residents such as primary care, prevention, behavioral health, hormone therapy, specialty and inpatient care.

Specialty (training, experience, specialization, and board certifications): Gender affirming surgeries

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

995 Potrero Avenue, Building 80
#8000N (Ground Floor)
San Francisco, CA 94110

(415) 206-7979

https://www.sfdph.org/dph/comupg/oprograms/THS/default2.asp
Services: Swords to Plowshares, established in 1974, advocates for the unmet needs of all veterans, including those ineligible for services from the Veterans Administration due to discharge status. It operates a multi-service resource center for veterans; provides legal services for veteran benefits claims and discharge review; vocational training and employment services; emergency, transitional and permanent supportive housing; representative services; and counseling regarding mental health issues and substance abuse. CBHS contracts with this program to provide mental health services, including case management. The drop-in clinic has a specialized focus of services for homeless veterans. The agency also provides homelessness prevention and rapid rehousing services to veterans and their families.

Specialty (training, experience, specialization, and board certifications): Veterans; Homelessness

Cultural Competencies: LGBTQ, Latina/o

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Alliance Health Project (IFSO)
University California San Francisco (UCSF)

**Services:** Alliance Health Project, formerly the AIDS Health Project, offers LGBTQ-affirming mental health services, substance use counseling, and peer support to individuals, couples, and groups. We also provide free HIV testing and STD screening at our services center and mobile test sites. Our support groups for the LGBTQ and HIV-affected communities include Living and Thriving with HIV, Queer Women's Disability & Chronic Illness Group, a Transgender Support Group and a New Positives Support Group. Individual psychotherapy services and ongoing psychiatric clinical care, including medication evaluation and monitoring, are available.

**Specialty (training, experience, specialization, and board certifications):** Homelessness; HIV+; Co-Occurring Substance Use Disorder; Transgender Communities

**Cultural Competencies:** LGBTQ

**Languages offered:** Spanish, Tagalog, German, Ilocano

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes
Citywide
University California San Francisco (UCSF)

**Services:** Citywide Case Management Programs is a division of the UCSF/ZSFG Department of Psychiatry. Our mission is to provide comprehensive, compassionate, respectful, and culturally and clinically competent psychiatric services to individuals with severe and persistent mental illness. Additional programs onsite are Citywide Focus; Citywide Forensics; STOP; Richardson and Rene Cazenave Apartments. MH Services include assessment, discharge planning, medication evaluation and monitoring, case management, individual and family therapy, outreach and crisis intervention.

**Specialty (training, experience, specialization, and board certifications):** Homelessness; Co-occurring Substance Use Disorder; Parolees

**Cultural Competencies:** LGBTQ, Asians, African Americans

**Languages offered:** Spanish, Cantonese, Mandarin, French, Korean, Tagalog

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes
Crisis & Adult OP Services
Westside Community Services

Services: Westside Integrated Full-Service Division provides Behavioral Health Services and treatment to San Francisco adult residents who are chronically mentally ill, homeless and mentally ill, elderly, individuals with ethnic and/or lifestyle diversity, or individuals with co-occurring disorders. Westside ACT - is Intensive Case Management for high-utilizers of Psychiatric Emergency Services across the City, in an effort to stabilize them and improve their quality of life, while providing an alternative to short PES stays and hospitalizations. Westside Crisis Clinic - provides culturally competent crisis and urgent care. Crisis Clinic is a voluntary, drop-in service open to any adult in need of emergency psychiatric care; designed to stabilize low-income residents in a mental health crisis and refer that person to an appropriate source for follow-up treatment.

Specialty (training, experience, specialization, and board certifications): Co-occurring Substance Use Disorder

Cultural Competencies: African Americans

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

245 11th Street
San Francisco, CA 94103

(415) 355-0311

outpatient@westside-health.org

act@westside-health.org

https://citywide.ucsf.edu

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A Better Way Outpatient
A Better Way Inc.

Services: Collaborative and strengths-based services to Medi-Cal eligible children and youth ages 0-21 and their families. Therapeutic Visitation helps families meet their goals towards successful reunification. Outpatient Mental Health provides services to address the needs of children and youth in foster care by facilitating healing and building healthy relationships with caregivers and other natural supports. Our Early Childhood Mental Health Program focuses on strengthening the caregiving system to meet the developmental and socio-emotional needs of infants and young children. Services include: Mental Health Outpatient, Foster Care and Adoption, Family Strengthening, Parent Advocacy, Case Management, Crisis Intervention

Specialty (training, experience, specialization, and board certifications):
Foster Care, Youth

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA Compliant? Yes
Is provider accepting new beneficiaries? Yes

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Alternative Family Services
Alternative Family Services

Services: AFS provides Therapeutic Visitation service, which are time-limited, family focused, therapeutic and skills-based visitation service for children and families involved with the foster care system. AFS provides services in the community, as well as the home to increase skills families need to safely reunify and maintain family attachment. A primary program focus is improving family functioning, promoting positive parent-child interactions, improving child behaviors and reducing mental health symptoms. AFS also provides Outpatient Services which are designed to increase the likelihood of permanency outcomes for youth involved in the foster care system.

Specialty (training, experience, specialization, and board certifications):
Foster Care, Youth, Families

Cultural Competencies:
Languages offered: Cantonese, Spanish, Portuguese, Japanese, Tamil

Is Language Line available? Yes
Is physical plant ADA Compliant? Yes
Is provider accepting new beneficiaries? Yes

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Integrated Behavioral Health Program - Children’s
Bayview Hunter’s Point Foundation

Services: The Foundation’s Outpatient Mental Health Program specializes in recovery-oriented treatment for people of all ages. We provide community-based outpatient support, prevention, and early detection of mental health issues. This includes diagnosis, treatment, and rehabilitation.

- Adult and Child Mental Health Services
- Case Management
- Crisis Intervention
- Medication Support Services

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: Children and youth, African Americans, SF residents of the southeastern sector

Languages offered:
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Please contact clinic to get information on service availability.
SF Boys and Girls Home
Catholic Charities

Services: Boys' and Girls' Home offers residential treatment and mental health services to youth ages 13 to 18 years old. The SFBGH is an alternative to detention and a diversion program for adjudicated and pre-adjudicated youth. The goal of the program is to provide a safe environment while youth attend school, receive counseling and mental health services, and develop pre-employment and independent living skills that will support the youth and their families upon their return to their communities.
SFBGH works to connect youth to services in their communities so they may return home in a strengthened manner and provides after-care therapeutic services as needed.

Specialty (training, experience, specialization, and board certifications): Youth

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
SF Boys and Girls Home - Euclid House
Catholic Charities

Services: Boys' and Girls' Home offers residential treatment and mental health services to youth ages 13 to 18 years old. The SFBGH is an alternative to detention and a diversion program for adjudicated and pre-adjudicated youth. The goal of the program is to provide a safe environment while youth attend school, receive counseling and mental health services, and develop pre-employment and independent living skills that will support the youth and their families upon their return to their communities. SFBGH works to connect youth to services in their communities so they may return home in a strengthened manner and provides after-care therapeutic services as needed.

Specialty (training, experience, specialization, and board certifications): Youth

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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St. Vincent's School for Boys
Catholic Charities

**Services:** Vincent’s is a 52-bed licensed Short-Term Residential Therapeutic Program (STRTP) annually serving up to 60 boys ages 7-18, who are referred from in-patient psychiatric facilities and county agencies throughout Northern California. St. Vincent’s, boys receive evidence-based therapeutic interventions to foster healing and learn skill-building. The program also provides resources and services to families to ensure the boys return to a healthy home environment where they can continue to thrive.

**Specialty (training, experience, specialization, and board certifications):** Youth, Certified equestrian practitioners

**Cultural Competencies:**

**Languages offered:**

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Behavioral Health Services
Community Youth Center

Services: CYC’s mental health programs provide case management and individual and family therapy for youth aged 11-21 in San Francisco. Clinicians and case managers conduct psychosocial assessments and address mental health stigma, and cofactors such as violence, chronic truancy, and substance use prevention.

API Youth & Family Community Support Services (APIYFCSS) provides outreach, early identification, mental health assessment, case management and linkage to services through early identification, peer-led and parent-led support groups and activities, community education and services, community projects, and cultural identity activities.

Specialty (training, experience, specialization, and board certifications): Youth ages 11-21; Probation Youth

Cultural Competencies: API Communities
Languages offered: Cantonese, Mandarin, Spanish, Chiu Chow, Turkish, Punjabi
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes

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McAuley Adolescent Outpatient
Dignity Health, St. Mary's Hospital Medical Center

Services: The McAuley Counseling Enriched Education Program (CEEP) is an intensive outpatient program offering both therapeutic and academic services for teens residing in San Francisco. The program is based on a milieu therapy model in which the multidisciplinary team creates a therapeutic environment directed towards meeting the client's development of internal controls and acquisition of new skills. The therapeutic environment offers opportunities to acquire adaptive coping skills and allows the client to test these new skills in a secure and supportive setting.

Specialty (training, experience, specialization, and board certifications): Therapeutic Behavioral Services; Children/Youth 3-18; Transitional Age Youth (TAY) 18-24

Cultural Competencies:
Languages offered:
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes
Edgewood Bayview
Edgewood Center for Children & Families

**Services:** Edgewood supports youth and their families through life’s challenges with a full continuum of behavioral health services.

Their work focuses on issues such as mental health, family relationships and life skills. Programs range from prevention and early intervention to community-based, day and residential treatment.

- Outpatient
- Case Management
- Crisis Intervention
- Medication Support

**Specialty (training, experience, specialization, and board certifications):** Probation; Children and families

**Cultural Competencies:**

**Languages offered:** Cantonese, Mandarin, Spanish, German, Greek, French, Polish, Arabic, Tagalog, Italian, Visaya, Lakota, Cambodian

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes

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Edgewood San Francisco
Edgewood Center for Children & Families

**Services:** Edgewood supports youth and their families through life’s challenges with a full continuum of behavioral health services. Edgewood's residential treatment MHS programs include: Level rcl-14 group homes, including on campus integrated non-public school/day treatment intensive program; family connections program; hospital diversion program; therapeutic afterschool program; and day only non-public school/intensive, partial hospitalization, and intensive outpatient program.

- Case Management
- Crisis Intervention
- Medication Support

**Specialty (training, experience, specialization, and board certifications):** Probation; Children and families

**Cultural Competencies:**

**Languages offered:**

- Is Language Line available? Yes
- Is physical plant ADA compliant? Yes
- Is provider accepting new beneficiaries? Yes

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Full Circle Family Program (FCFP)
Felton Institute

Services: FCFP helps children improve their behavior, recover from difficult experiences, and create stronger relationships within their families and communities. Issues we address include depression, anxiety, low self-esteem, family conflict, struggles with attention/hyperactivity, anger issues, behavior problems at home or school, grief and loss, involvement in Child Welfare and/or the Foster Care systems, and many others. Services include: outpatient, family therapy; individual & play therapy for children and adolescents; parent training and support; educationally related mental health services (ERMHS).

Specialty (training, experience, specialization, and board certifications): Children and families

Cultural Competencies: Residents of Tenderloin, South of Market, and Western Addition neighborhoods
Languages offered: Spanish
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes
Homeless Children's Network

HCN's mission is to provide comprehensive mental health and family support services, to decrease the trauma of homelessness, as well as increase the effectiveness of the HCN Collaborative. In addition to mental health services, HCN offers centralized and accessible family support services through referrals and resources, child care consultation, aftercare services, trainings, advocacy and ongoing support for families and staff at entities serving homeless families. HCN's goal is to meet the needs of each family effectively, by offering developmentally and culturally appropriate services that are flexible and accessible within the system of delivery.

Specialty (training, experience, specialization, and board certifications): Children and families; homelessness

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Outreach and Engagement Services
Horizons Unlimited of San Francisco, Inc.

Services: Horizons provides outreach and engagement, screening and assessment, individual and group therapeutic services. Wellness promotion, and service linkage to a youth population that has experienced displacement from their cultural and resource homes. Program serves youth and their families presenting with multiple mental health and substance use challenges. Program's mission is to support families, and advocate for them, as families navigate complex clinical and environmental issues.

Specialty (training, experience, specialization, and board certifications): Addiction/Addiction Medicine; Children/Youth 10-18; Transitional Age Youth 12-25

Cultural Competencies: Harm Reduction; Trauma Informed; Latino Youth; Gender Specific

Languages offered: Spanish, Portuguese

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Huckleberry Youth Counseling Programs

Huckleberry Youth Programs

Services: Huckleberry strengthens families and empowers young people with services that promote safety in times of crisis, physical and emotional health and well-being, social justice in communities facing inequality, and educational success.

- Mental Health Services
- Case Management
- Medication Support
- Diversion Services

Specialty (training, experience, specialization, and board certifications):
- Family Reunification

Cultural Competencies:
- Youth ages 12-18

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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La Cultura Cura
Instituto Familiar De La Raza, Inc. (IFR)

Services Through a continuum of programs for children, youth, adults, and families, IFR has established a leadership role in community violence prevention, school-based mental health consultations, family programming, culturally-based integrated HIV services, and indigenous/Maya wellness programs. IFR’s programs are designed to provide a seamless continuum of health and wellness programs for Chicanos/Latinos in San Francisco.

- Outpatient Mental Health Services
- Case Management

Specialty (training, experience, specialization, and board certifications): HIV services,

Cultural Competencies: Latinx, Chicanx

Languages offered: Spanish, German, French, Portuguese

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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La Cultura Cura - Geneva
Instituto Familiar De La Raza, Inc. (IFR)

Services Through a continuum of programs for children, youth, adults, and families, IFR has established a leadership role in community violence prevention, school-based mental health consultations, family programming, culturally-based integrated HIV services, and indigenous/Maya wellness programs. IFR’s programs are designed to provide a seamless continuum of health and wellness programs for Chicanos/Latinos in San Francisco.

- Outpatient Mental Health Services
- Case Management

Specialty (training, experience, specialization, and board certifications): HIV services,

Cultural Competencies: Latinx, Chicanx

Languages offered: Spanish, German, French, Portuguese

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
JFCS’ Center for Children and Youth
Jewish Family and Children’s Services

Services: JFCS has a nationally known model for resettlement of people from the former Soviet Union, one of the first parent resource centers in the country (Parents Place), one of the first open adoption programs in the US (Adoption Connection), and the Early Childhood Mental Health Consultation Project. JFCS Parents Place staff are well-known for working effectively with the 0-5 population. JFCS has special language capacity to serve limited-English speaking people. The agency has professional staff trained specifically to use a strengths-based model to work effectively with children and their families.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:
- Russian Youth

Languages offered: Norwegian

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Larkin Street Routz TAY Wellness Services
Larkin Street Youth Services

Services Larkin Street Youth Services Routz Peer-based Services for Transitional Age Youth targets transitional age youth (ages 16 through 24) in San Francisco who have serious emotional disorders or serious mental illness and are in need of daily, structured, drop-in activities. The goal of Peer-based Services for Transitional Age Youth is to provide youth with drop-in programming that promotes peer support, youth empowerment, youth engagement, pro-social peer interaction, youth development (including educational, training and job options), resiliency and recovery. Services take place in our Larkin Street Drop In Center.

Specialty (training, experience, specialization, and board certifications): Youth, Homelessness

Cultural Competencies: LGBT

Languages offered: Spanish, German, French, Portuguese

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries?
Services: Epiphany Center provides holistic client-centered care to a diverse population of children, women, and families who are the most vulnerable in our society. Their purpose is to strengthen family life and to enhance the physical, social-emotional, intellectual and spiritual growth of each person in their care.

- Mental Health Services
- Case Management

Specialty (training, experience, specialization, and board certifications): Parent-child unification; Early intervention; Children ages 0-3

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
NAHC Urban Trails
Native American Health Center

Services: Comprehensive, culturally competent wraparound services for youth, age 0-21, who self-identify as American Indian, Alaska Native, Native American, and/or Indigenous to North, Central, or South America and meet criteria for or are at risk of meeting criteria for a Serious Emotional Disturbance (SED) diagnosis.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: American Indian, Alaska Native, Native American, and/or Indigenous to North, Central, or South America

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Oakes Children’s Center

Services: Provide outpatient services to CYF clients age 5 to 21, significant portion of the students are with ERMHS eligibility. Provide outpatient services to SOAR special education students (i.e., students with SED diagnosis at Special day classes at 9 different SFUSD schools). Provide at-school and community-based therapeutic services through our mobile outreach program.

- Outpatient
- Therapeutic Behavioral Services
- Psychological Assessments
- At-school CEEP

Specialty (training, experience, specialization, and board certifications): Children/Youth Ages 5-21; Transitional Age Youth (TAY)

Cultural Competencies: Harm Reduction; Trauma Informed

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Child, Youth & Family Outpatient
Richmond Area Multi-Services, Inc.

Services: RAMS Outpatient Clinic provides support to children, youth and their families who have been impacted by mental health challenges. RAMS partners with the San Francisco Unified School District (SFUSD) and the Department of Public Health (DPH) to provide mental health services to Special Education students at middle schools and high schools across the city through our School-Based Mental Health Partnership (SBMHP).

- Case-Management
- Crisis Intervention
- Medication Support

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: Asian and Pacific-Islander Americans

Languages offered: Cantonese, Farsi, Mandarin, Russian, Spanish, Tagalog, Vietnamese

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Fu Yau
Richmond Area Multi-Services, Inc.

**Services:** The Fu Yau Project is a collaboration of RAMS and Chinatown Child Development Center (CCDC), providing prevention and early intervention mental health services to the childcare community that cares for children, ages 0-5 years old. Services include; On-site program and child observation, clinical consultation with childcare staff & families, on-site intervention with individuals & groups of children, parenting classes & support groups, and in-service training for the childcare staff relating to child development and mental health related issues.

**Specialty (training, experience, specialization, and board certifications):**

**Cultural Competencies:** Asian and Pacific-Islander Americans

**Languages offered:** Cantonese, Farsi, Mandarin, Russian, Spanish, Tagalog, Vietnamese

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes
San Francisco Child Abuse Prevention Center
Safe & Sound

Services: Safe & Sound provides holistic, strength-based services to families with children in San Francisco. Safe & Sound helps families to build upon their strengths to increase their protective factors: parent’s resilience and knowledge of parenting / child development, family’s social connections and basic needs, and child’s social and emotional competence.

- Mental Health Services
- Case-Management
- 24-hour TALK Line

Specialty (training, experience, specialization, and board certifications): Children and families, Trauma and abuse

Cultural Competencies:

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Y

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Chinatown Child Development Center
San Francisco City and County

Services: CCDC provides outpatient mental health services to children (age 0-18) and their families, offers parenting education and consultation services to the Chinatown community. Mental health services include individual and group psychotherapy, psychological and medication evaluations, treatment groups for preschool age and elementary school age children, mental health education and an infant development program. Parenting services include workshops, parent support groups and an early intervention program.

Specialty (training, experience, specialization, and board certifications): Infants and young children;
Parenting services

Cultural Competencies: Asian Americans; SF residents of the Chinatown sector

Languages offered: Cantonese, Mandarin, French, Cambodian, Toisanese, Vietnamese

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Comprehensive Child Crisis
San Francisco City and County

Services: Provide a 24-hour, multilingual, crisis intervention and short-term stabilization program for families and children who are experiencing emotional distress related to family violence, physical or emotional illness, school truancy, behavioral problems and other crises. Evaluation includes assessment for impatient hospitalization. Also offers specialized services for victims of community violence and chronically suicidal youth.

Specialty (training, experience, specialization, and board certifications): Victims of Community Violence; Children/Youth Ages 17 or younger; Trauma Informed; Dialectical Behavior Therapy (DBT); 10-week PTSD Treatment

Cultural Competencies: Harm Reduction; Trauma Informed

Languages offered: Spanish, Cantonese, Vietnamese, American Sign Language

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Family Mosaic Project
San Francisco City and County

Services: Family Mosaic provides Full-Service Partnership and ICM to Children 0-17 years old who live in SF, & their families. Intensive case management for children who have emotional and behavioral problems and are at risk of being placed out-of-home or out-of-school. Services include case management and referrals to therapy, psychiatric medication services, respite, tutoring, mentoring, occupational therapy, advocacy, and other programs.

Specialty (training, experience, specialization, and board certifications): Trauma Informed; Foster Care; Children/Youth 0-17; Transitional Age Youth TAY

Cultural Competencies:

Languages offered: Cantonese, Mandarin, Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Foster Care Mental Health Program
San Francisco City and County

Services: FCFP provides mental health services to children 4-18 and their families living throughout San Francisco. Services are offered at their clinic, in the home, the school, or in the community. FCFP helps children improve their behavior, recover from difficult experiences, and create stronger relationships within their families and communities. Issues that FCFP address include depression, anxiety, low self-esteem, family conflict, struggles with attention/hyperactivity, anger issues, behavior problems at home or school, grief and loss, involvement in Child Welfare and/or the Foster Care systems, and many others.

- Case Management
- Crisis Intervention
- Medication Support

Specialty (training, experience, specialization, and board certifications): Children 4-18

Cultural Competencies:

Languages offered: Spanish, Russian

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
L.E.G.A.C.Y
San Francisco City and County

Services: Lifting & Empowering Generations of Adults, Children & Youth (LEGACY) provides coordinated, culturally competent, family-centered, and community-based services to seriously emotionally disturbed children. Core services offered include Intensive Care Management, the Family Involvement Team, and the Youth Task Force. LEGACY is expanding services, including a new day treatment for juvenile justice involved youth.

Specialty (training, experience, specialization, and board certifications): Children 4-18; Juvenile justice involved youth

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Mission Family Center  
San Francisco City and County

Services: Provides individual, family, parent and group therapy to children and adolescents with serious mental or emotional problems.

Offers early intervention for preschoolers.

Also offers outreach to schools and community agencies in the area about children's mental health and parenting issues.

Specialty (training, experience, specialization, and board certifications): Child or adolescent ages 3-19

Cultural Competencies:

Languages offered: Samoan, Spanish, English

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

759 South Van Ness Avenue  
San Francisco, CA 94110

(415) 642-4550

BHSMemberServices@sfdph.org
Southeast Child and Family Therapy
San Francisco City and County

Services: Southeast Child and Family Therapy offers onsite therapists and social workers provide comprehensive mental, behavioral, and social health care for patients.

- Mental Health Services
- Individual, group & family therapy
- Case-Management
- Crisis Intervention
- Medication Support
- School Consultation
- Parent Support

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:
- Children and adolescents

Languages offered: Cantonese, Mandarin, Spanish, Russian, Thai

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Southeast Child and Family Therapy
San Francisco City and County

Services: Southeast Child and Family Therapy offers onsite therapists and social workers provide comprehensive mental, behavioral, and social health care for patients.

- Mental Health Services
- Individual, group & family therapy
- Case-Management
- Crisis Intervention
- Medication Support
- School Consultation
- Parent Support

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:
- Children and adolescents

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Sunset Mental Health Services CYF
San Francisco City and County

**Services:** Comprehensive clinic serving children and adults in an outpatient setting.
- Mental Health Services
- Case-Management
- Crisis Intervention
- Medication Support

**Specialty (training, experience, specialization, and board certifications):**

**Cultural Competencies:**

**Languages offered:** Cantonese, Mandarin, Spanish, Russian, Thai

**Is Language Line available?** Yes

**Is physical plant ADA compliant?** Yes

**Is provider accepting new beneficiaries?** Yes
Sunset Mental Health Team II
San Francisco City and County

Services: Comprehensive clinic serving children and adults in an outpatient setting.
- Mental Health Services
- Case-Management
- Crisis Intervention
- Medication Support

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered: Cantonese, Mandarin, Spanish, Russian

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Seneca Compass
Seneca Family of Agencies

Services:
Specialized services for foster youth in crises including temporary placement.

Specialty (training, experience, specialization, and board certifications):
Intensive services; Children/Youth 0-17; Transitional Age Youth (TAY); Foster Care; Immigration and Legal

Cultural Competencies:

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

365 Kuck Lane
Petaluma, CA 94952

(510) 300-6325

https://senecafoa.org/
San Francisco Connections  
Seneca Family of Agencies

Services: Seneca provides a range of services including AIIM Higher, an assessment and linkage service for youth involved in the juvenile justice system and their families. EPSDT services include assessment, plan development, case management, crisis intervention, medication support and individual rehab. Short-Term Intensive services designed for youth in the foster care system who need intensive intervention to prevent placement loss or to manage their behaviors in a temporary setting pending the identification of an appropriate placement. Outpatient, wraparound, multisystemic therapy (MST), and dialectal behavioral treatment (Individual, family, group therapy and 24/7 phone coaching).

Specialty (training, experience, specialization, and board certifications): Intensive services; Children/Youth 0-17; Transitional Age Youth (TAY); Foster Care; Immigration and Legal; Justice involved youth

Cultural Competencies: Harm Reduction

Languages offered: Spanish

Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes
SF Farallones RBS
Seneca Family of Agencies

Services:
A home-like residential facility providing psychiatric treatment and psycho/social rehabilitative services to individuals diagnosed with mental illness.

Specialty (training, experience, specialization, and board certifications): Children/Youth 0-17; Transitional Age Youth (TAY); Foster Care; Immigration and Legal

Cultural Competencies:
- Harm Reduction

Languages offered: Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

45 Farallones Street
San Francisco, CA 94112

(415) 337-4400

https://senecafoa.org/
Occupational Therapy Training Program (OTTP) Special Services for Groups

Services: OTTP-SF serves the most vulnerable youth impacted by trauma, ages 3-24, who reside in the San Francisco Bay Area. OTTP-SF provides support and treatment for mental health challenges, learning, social, and/or emotional disabilities, developmental delays, and many others.

Specialty (training, experience, specialization, and board certifications): Parent-child unification; Probation youth; Children ages 3-18; Transition Age Youth

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Child and Adolescent Support Advocacy and Resource Center (CASARC)
University California San Francisco (UCSF)

Services: CASARC provides specialized professional services to children, adolescents (up to age 18), and their families who have experienced trauma, including physical or sexual abuse and witnessing severe violence.

- Case Management
- Crisis Intervention
- Medication Support
- Parenting services

Specialty (training, experience, specialization, and board certifications): Trauma-focused psychotherapy; Sexual trauma; Children and adolescents

Cultural Competencies:
Languages offered: Haka, Burmese
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes
Child Adolescent Gender Center (CAGC) - Transgender Support Program
University California San Francisco (UCSF)

Services: The Child and Adolescent Gender Center (CAGC), a collaboration between UCSF and community organizations, offers comprehensive medical and psychological care, as well as advocacy and legal support, to gender non-conforming/transgender youth and adolescents.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: Gender non-conforming/transgender youth

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Child Adolescent Center & Infant-Parent Program (IPP)
University California San Francisco

Services: CAS is an outpatient clinic providing mental health and substance abuse services to the children and their families to facilitate the full and healthy development of each child. Services consist of assessment, treatment, advocacy, and referral services for children, youth, and families who have experienced trauma, and/or who present with serious emotional or behavioral problems. Infant-Parent Program is an infant and early childhood mental health program offering infant-parent psychotherapy to families with children birth to 3 years of age and their families; perinatal mental health services; case-centered and programmatic consultation; therapeutic play groups, therapeutic shadowing for children 0-5 and intensive training.

Specialty: Adolescent Substance Abuse; Early Childhood; Family Therapy; Foster Care Children; Eating Disorder Assessment & Treatment

Cultural Competencies:

Languages offered: Arabic, Spanish

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Victor Treatment Center - Santa Rosa
Victor Community Support Services

Services: Victor Treatment Center provides a 14-bed living environment for SED children and youth who have emotional and behavioral needs that require residential treatment. Victor Treatment Center's basic treatment approach is built upon the foundation of a strength based and relationship-based philosophy. Program goals include building independent living skill and integrates caring for animals into the activities to teach responsibility and basic skills necessary to care for another. Services include intensive day treatment, a counseling enriched educational program, and specialty mental health services.

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes
Therapeutic Assessment and Intensive Therapy Services
WestCoast Children's Clinic

Services: WestCoast's Therapeutic-Collaborative Assessment and Systems Collaboration Program provides psychological testing batteries to youth with full-scope Medi-Cal referred by Foster Care Mental Health Program. The assessments address questions about youths' emotional and cognitive strengths and weaknesses, attention and processing, school achievement and learning, and family and relationship strengths and needs. These assessments are uniquely designed to assist youth who live within multiple systems and are currently experiencing social and psychological difficulties or ambiguity due to the complexities of their situation.

Specialty (training, experience, specialization, and board certifications):
Cultural Competencies:
Languages offered:
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes
Ajani Program
Westside Community Services –

Services: Westside Ajani is a comprehensive multi-service program that provides outpatient mental health, school-based mental health and consultation case management and outreach. The focus of the program is to build emotional wellness in children, youth and families by providing treatment, education, consultation/capacity building and support.

- Mental Health Services
- Case Management
- Crisis Intervention
- Medication Support

Specialty (training, experience, specialization, and board certifications):

Cultural Competencies: African American Youth

Languages offered: Tagalog

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Urban Services
YMCA of San Francisco

Services: Urban Services YMCA offers mental health services including school based mental health enrichment programming, intensive supervision and clinical services for probation-involved youth, therapeutic mentoring, after school programming, and truancy intervention services.

- Mental Health Services
- Case Management
- Diversion Services
- Anger Management
- Parenting Services
- School-Based Counseling

Specialty (training, experience, specialization, and board certifications): Children Ages 6 to 18; Harm Reduction

Cultural Competencies:

Languages offered:

Is Language Line available? Yes

Is physical plant ADA compliant? Yes

Is provider accepting new beneficiaries? Yes

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Bayview African American Holistic Wellness
YMCA of San Francisco

Services: Youth Service Bureau (YSB) is a program of Urban Services YMCA and primarily focuses on behavioral health and family support services. Our mission is to support families in nurturing and developing connected, healthy and productive youth. We do this by making mental health and social services affordable and accessible to families, schools and communities throughout San Francisco and San Mateo Counties.

- Mental Health Services
- Case Management
- Diversion Services
- Anger Management
- Parenting Services
- School-Based Counseling

Specialty (training, experience, specialization, and board certifications): Children Ages 6 to 18

Cultural Competencies:
Languages offered:
Is Language Line available? Yes
Is physical plant ADA compliant? Yes
Is provider accepting new beneficiaries? Yes

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