In a meeting with ZiaLogic on March 24, 2005, the members of the Integration Advisory Committee decided to prioritize the following two action initiatives in the integration of mental health and substance abuse services in San Francisco.

1. **Improve Access.**
   - Improve access to mental health services for clients in the substance abuse programs.
   - Improve access to substance abuse treatment for clients in the mental health programs.

2. **Develop Integrated Chart Documentation** for mental health and substance abuse treatment.

In addition, the following eight other integration action initiatives were suggested by the Advisory Committee members for the system to possibly undertake:

3. **Integrate the access points** for mental health and substance abuse services (TAP, Access, and other entry points to behavioral health care in the system)

4. Ensure that all communications coming from CBHS central administration regarding contracts, policies and procedures have an integrated vantagepoint.

5. Ensure that the remaining capacity of substance abuse services is maintained, and eventually strengthened, given the drastic cuts that system has received over the last couple of years.

6. Look into, and facilitate, the dual Medi-Cal certification of CBHS providers to to be able to deliver reimbursable mental health and substance abuse services.

7. Correct the negative repercussions of the mid-year cutback to services for non-SMI medically-indigent clients – (which results in inability of many substance abuse clients to get necessary mental health services)

8. Look into aligning incentives in contracting to support programs delivering dual-diagnosis capable services.

9. Improve engagement and treatment strategies, and outcomes, for individuals with mental health, substance abuse, and Axis II (personality) disorders.

10. Develop appropriate instructions (description of services to be provided and documentation procedures) for the optimal utilization of available funding (Medi-Cal) towards the treatment of clients who have co-occurring substance abuse and mental health problems.