



RAMS Child, Youth & Family Services

Adult / Older Adult Consumer Experience Report - Spring 2014

This report covers surveys returned for program codes (RUs): 38947. The number of clients receiving face-to-face services during the survey period was 29 and surveys were returned for 1 of those served (3.4%). Number of survey client IDs matched to service data: 0 (0.0%). Number missing client ID (BIS number): 0. The mean MHSIP satisfaction score (items 1-3, 5-20) for RAMS Child, Youth & Family Services was not available, no data, and the mean for all other programs was 4.32.

Global Satisfaction: No Data

Program / Other Satisfaction			
Satisfaction	RAMS Child, Youth, Family Services	Other	Total
Not Satisfied		239	
		10.5 %	
Satisfied		2033	
		89.5 %	
Total		2272	
		100.0 %	

$X^2=1416.565 \cdot df=1 \cdot \Phi=0.000 \cdot p=0.000$

Survey Compliance

Completed	Survey Completion by Adult/Older Adult		Total
	Adult	Older Adult	
Refused	0	0	0
	0 %	0 %	0 %
Impaired	0	0	0
	0 %	0 %	0 %
Language	1	0	1
	100 %	0 %	100 %
Other	0	0	0
	0 %	0 %	0 %
Missing w/o Reason	0	0	0
	0 %	0 %	0 %
Completed Survey	0	0	0
	0 %	0 %	0 %
Total	1	0	1
	100.0 %	100.0 %	100.0 %

Not enough data for scale means CI chart

Not enough MHSIP survey data to create a table. N = 0

Not enough data for Likert chart