



## Seneca MST

### Adult / Older Adult Consumer Experience Report - Spring 2014

This report covers surveys returned for program codes (RUs): 38CQMST. The number of clients receiving face-to-face services during the survey period was 0 and surveys were returned for 2 of those served (0%). Number of survey client IDs matched to service data: 0 (0%). Number missing client ID (BIS number): 0. The mean MHSIP satisfaction score (items 1-3, 5-20) for Seneca MST was **4.23** out of five, and the mean for all other programs was **4.32**.

### Global Satisfaction 100.0%

Satisfaction	Program / Other Satisfaction		Total
	Seneca MST	Other	
Not Satisfied	0 0 %	239 10.5 %	239 10.5 %
Satisfied	2 100 %	2031 89.5 %	2033 89.5 %
<b>Total</b>	<b>2</b> <b>100.0 %</b>	<b>2270</b> <b>100.0 %</b>	<b>2272</b> <b>100.0 %</b>

*Fisher's p=1.000 · df=1 · Φ=0.010*

### Survey Compliance

Completed	Survey Completion by Adult/Older Adult		Total
	Adult	Older Adult	
Refused	0 0 %	0 0 %	0 0 %
Impaired	0 0 %	0 0 %	0 0 %
Language	0 0 %	0 0 %	0 0 %
Other	0 0 %	0 0 %	0 0 %
Missing w/o Reason	0 0 %	0 0 %	0 0 %
Completed Survey	2 100 %	0 0 %	2 100 %
<b>Total</b>	<b>2</b> <b>100.0 %</b>	<b>0</b> <b>100.0 %</b>	<b>2</b> <b>100.0 %</b>

Not enough data for scale means CI chart

Not enough MHSIP survey data to create a table. N = 2

Not enough data for Likert chart