



Youth Services Survey for Youth / Families Report - Spring 2014
Homeless Childrens Network

This report covers surveys returned for program codes (RUs): 38AS4, 38AS3, 38AS6. The number of youth receiving face-to-face services during the survey period was 29 and surveys were returned for 28 youth (96.6%). Number of surveys matched to service data: 25 (86.2%). Number missing client ID: 2. The YSS score (items 1-7, 9-15) for this program, was **5.00** out of five, the mean for all other programs was **4.24**. The mean YSS-F satisfaction score (items 1-7, 9-15) for this program was **4.43**, the mean of all other programs was **4.33**.

Global Satisfaction 100.0%

Satisfaction by Program / CYF

Satisfaction	Homeless Childrens Network	CYF	Total
Not Satisfied	0 0 %	86 8.7 %	86 8.6 %
Satisfied	3 100 %	908 91.3 %	911 91.4 %
Total	3 100.0 %	994 100.0 %	997 100.0 %

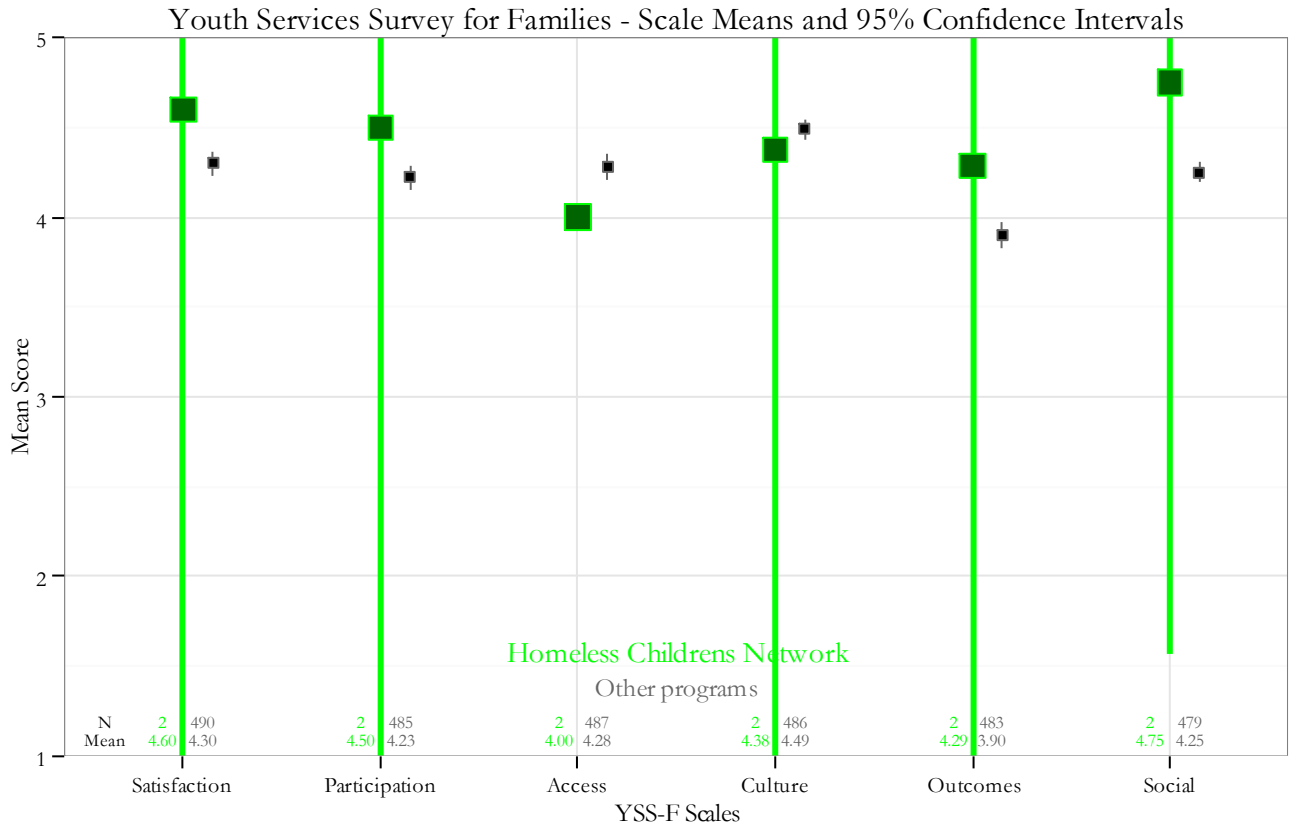
Fisher's p=1.000 · df=1 · Φ=0.017

Survey Compliance

Completion	Survey Completion by Program / CYF			Completion	Homeless Childrens Network Completion by Respondent Type		
	Homeless Childrens Network	CYF	Total		Family	Youth	Total
Refused	1 3.3 %	202 10.1 %	203 10 %	Refused	0 0 %	1 50 %	1 3.3 %
Impaired	0 0 %	11 0.6 %	11 0.5 %	Impaired	0 0 %	0 0 %	0 0 %
Language	0 0 %	7 0.4 %	7 0.3 %	Language	0 0 %	0 0 %	0 0 %
Other	26 86.7 %	747 37.5 %	773 38.2 %	Other	26 92.9 %	0 0 %	26 86.7 %
Missing w/o Reason	0 0 %	48 2.4 %	48 2.4 %	Missing w/o Reason	0 0 %	0 0 %	0 0 %
Completed Survey	3 10 %	977 49 %	980 48.4 %	Completed Survey	2 7.1 %	1 50 %	3 10 %
Total	30 100.0 %	1992 100.0 %	2022 100.0 %	Total	28 100.0 %	2 100.0 %	30 100.0 %

Fisher's p=0.000 · df=5 · Φ=0.123

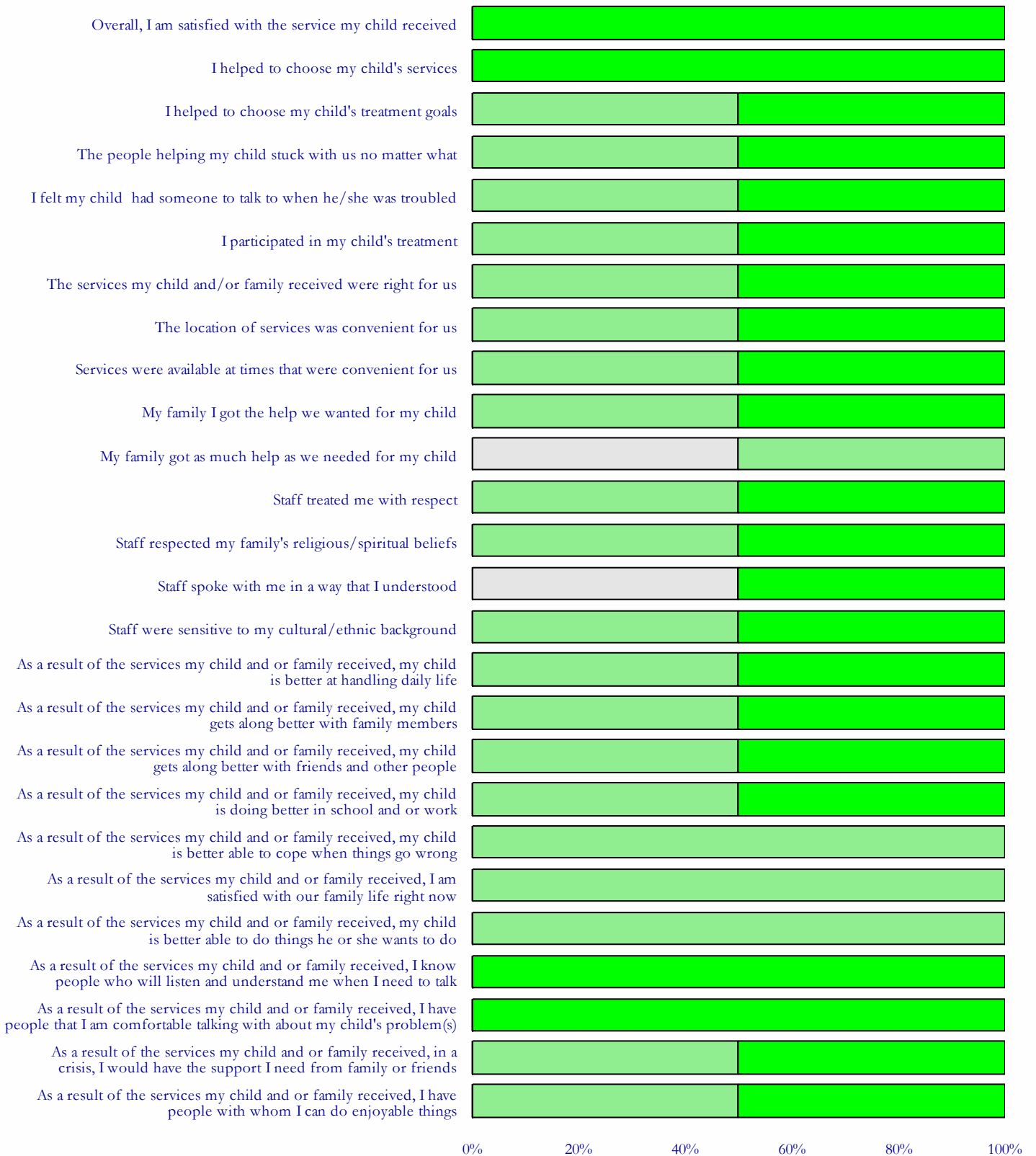
Not enough Youth data for scale means CI chart



Not enough Youth data for Likert chart

Not enough Youth survey data to create a table. N = 1

Youth Services Survey for Families



Youth Services Survey for Families N = 28

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Missing
Overall, I am satisfied with the service my child received	0 0 %	0 0 %	0 0 %	0 0 %	2 7 %	26 93 %
I helped to choose my child's services	0 0 %	0 0 %	0 0 %	0 0 %	1 4 %	27 96 %
I helped to choose my child's treatment goals	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
The people helping my child stuck with us no matter what	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
I felt my child had someone to talk to when he/she was troubled	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
I participated in my child's treatment	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
The services my child and/or family received were right for us	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
The location of services was convenient for us	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
Services were available at times that were convenient for us	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
My family I got the help we wanted for my child	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
My family got as much help as we needed for my child	0 0 %	0 0 %	1 4 %	1 4 %	0 0 %	26 93 %
Staff treated me with respect	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
Staff respected my family's religious/spiritual beliefs	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
Staff spoke with me in a way that I understood	0 0 %	0 0 %	1 4 %	0 0 %	1 4 %	26 93 %
Staff were sensitive to my cultural/ethnic background	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
As a result of the services my child and or family received, my child is better at handling daily life	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
As a result of the services my child and or family received, my child gets along better with family members	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
As a result of the services my child and or family received, my child gets along better with friends and other people	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
As a result of the services my child and or family received, my child is doing better in school and or work	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
As a result of the services my child and or family received, my child is better able to cope when things go wrong	0 0 %	0 0 %	0 0 %	2 7 %	0 0 %	26 93 %
As a result of the services my child and or family received, I am satisfied with our family life right now	0 0 %	0 0 %	0 0 %	2 7 %	0 0 %	26 93 %
As a result of the services my child and or family received, my child is better able to do things he or she wants to do	0 0 %	0 0 %	0 0 %	2 7 %	0 0 %	26 93 %
As a result of the services my child and or family received, I know people who will listen and understand me when I need to talk	0 0 %	0 0 %	0 0 %	0 0 %	2 7 %	26 93 %
As a result of the services my child and or family received, I have people that I am comfortable talking with about my child's problem(s)	0 0 %	0 0 %	0 0 %	0 0 %	2 7 %	26 93 %
As a result of the services my child and or family received, in a crisis, I would have the support I need from family or friends	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %
As a result of the services my child and or family received, I have people with whom I can do enjoyable things	0 0 %	0 0 %	0 0 %	1 4 %	1 4 %	26 93 %