



Youth Services Survey for Youth / Families Report - Spring 2014
Hz SA Outpatient Treatment Services

This report covers surveys returned for program codes (RUs): 38241. The number of youth receiving face-to-face services during the survey period was 43 and surveys were returned for 2 youth (4.7%). Number of surveys matched to service data: 0 (0.0%). Number missing client ID: 2. The YSS score (items 1-7, 9-15) for this program, was **4.56** out of five, the mean for all other programs was **4.24**. There was no YSS-F family data for this program, the mean of all other programs was **4.33**.

Global Satisfaction 100.0%

Satisfaction by Program / CYF

Satisfaction	Hz SA Outpatient Treatment Services	CYF	Total
Not Satisfied	0 0 %	86 8.6 %	86 8.6 %
Satisfied	2 100 %	909 91.4 %	911 91.4 %
Total	2 100.0 %	995 100.0 %	997 100.0 %

Fisher's p=1.000 · df=1 · Φ=0.014

Survey Compliance

Survey Completion by Program / CYF				Hz SA Outpatient Treatment Services			
Completion	Hz SA Outpatient Treatment Services	CYF	Total	Completion	Completion by Respondent Type		Total
					Family	Youth	
Refused	0 0 %	203 10 %	203 10 %	Refused	0 0 %	0 0 %	0 0 %
Impaired	0 0 %	11 0.5 %	11 0.5 %	Impaired	0 0 %	0 0 %	0 0 %
Language	0 0 %	7 0.3 %	7 0.3 %	Language	0 0 %	0 0 %	0 0 %
Other	0 0 %	773 38.3 %	773 38.2 %	Other	0 0 %	0 0 %	0 0 %
Missing w/o Reason	0 0 %	48 2.4 %	48 2.4 %	Missing w/o Reason	0 0 %	0 0 %	0 0 %
Completed Survey	2 100 %	978 48.4 %	980 48.5 %	Completed Survey	0 0 %	2 100 %	2 100 %
Total	2 100.0 %	2020 100.0 %	2022 100.0 %	Total	0 100.0 %	2 100.0 %	2 100.0 %

Fisher's p=0.627 · df=5 · Φ=0.032

Not enough Youth data for scale means CI chart

Not enough Family data for scale means CI chart

Not enough Youth data for Likert chart

Not enough Youth survey data to create a table. N = 1

Not enough Family data for Likert chart

Not enough Family survey data to create a table. N = 0