



Youth Services Survey for Youth / Families Report - Spring 2014
OTTP-FMP

This report covers surveys returned for program codes (RUs): 38GB4. The number of youth receiving face-to-face services during the survey period was 0 and surveys were returned for 10 youth (0%). Number of surveys matched to service data: 0 (0%). Number missing client ID: 0. The YSS score (items 1-7, 9-15) for this program, was **4.51** out of five, the mean for all other programs was **4.24**. The mean YSS-F satisfaction score (items 1-7, 9-15) for this program was **4.09**, the mean of all other programs was **4.33**.

Global Satisfaction 100.0%

| Satisfaction | Satisfaction by Program / CYF | | Total |
|---------------|-------------------------------|----------------|----------------|
| | OTTP-FMP | CYF | |
| Not Satisfied | 0 0 % | 86 8.7 % | 86 8.6 % |
| Satisfied | 5 100 % | 906 91.3 % | 911 91.4 % |
| Total | 5 100.0 % | 992 100.0 % | 997 100.0 % |

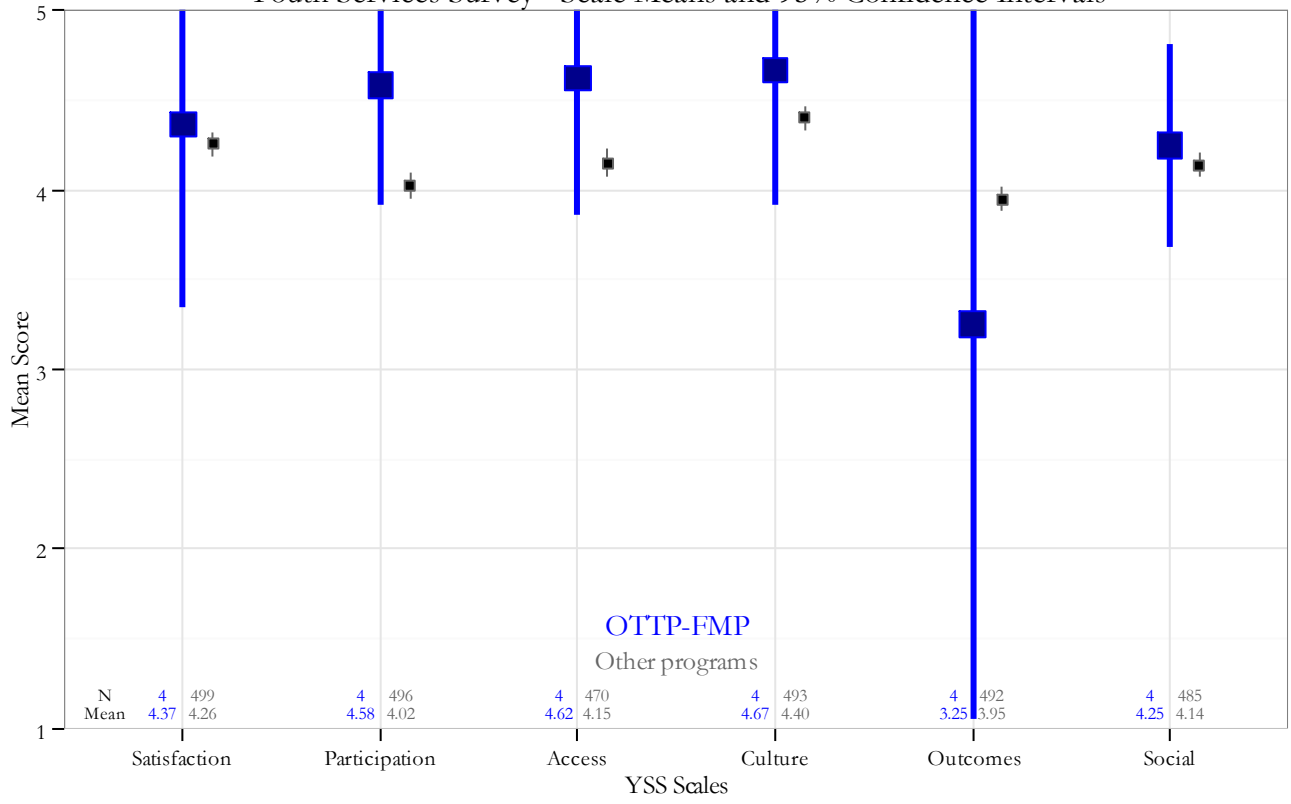
Fisher's p=1.000 · df=1 · Φ=0.022

Survey Compliance

| Completion | Survey Completion by Program / CYF | | | Completion | OTTP-FMP Completion by Respondent Type | | |
|--------------------|------------------------------------|-----------------|-----------------|--------------------|--|--------------|---------------|
| | OTTP-FMP | CYF | Total | | Family | Youth | Total |
| Refused | 2 20 % | 201 10 % | 203 10 % | Refused | 0 0 % | 2 28.6 % | 2 20 % |
| Impaired | 0 0 % | 11 0.5 % | 11 0.5 % | Impaired | 0 0 % | 0 0 % | 0 0 % |
| Language | 0 0 % | 7 0.3 % | 7 0.3 % | Language | 0 0 % | 0 0 % | 0 0 % |
| Other | 3 30 % | 770 38.3 % | 773 38.2 % | Other | 2 66.7 % | 1 14.3 % | 3 30 % |
| Missing w/o Reason | 0 0 % | 48 2.4 % | 48 2.4 % | Missing w/o Reason | 0 0 % | 0 0 % | 0 0 % |
| Completed Survey | 5 50 % | 975 48.5 % | 980 48.4 % | Completed Survey | 1 33.3 % | 4 57.1 % | 5 50 % |
| Total | 10 100.0 % | 2012 100.0 % | 2022 100.0 % | Total | 3 100.0 % | 7 100.0 % | 10 100.0 % |

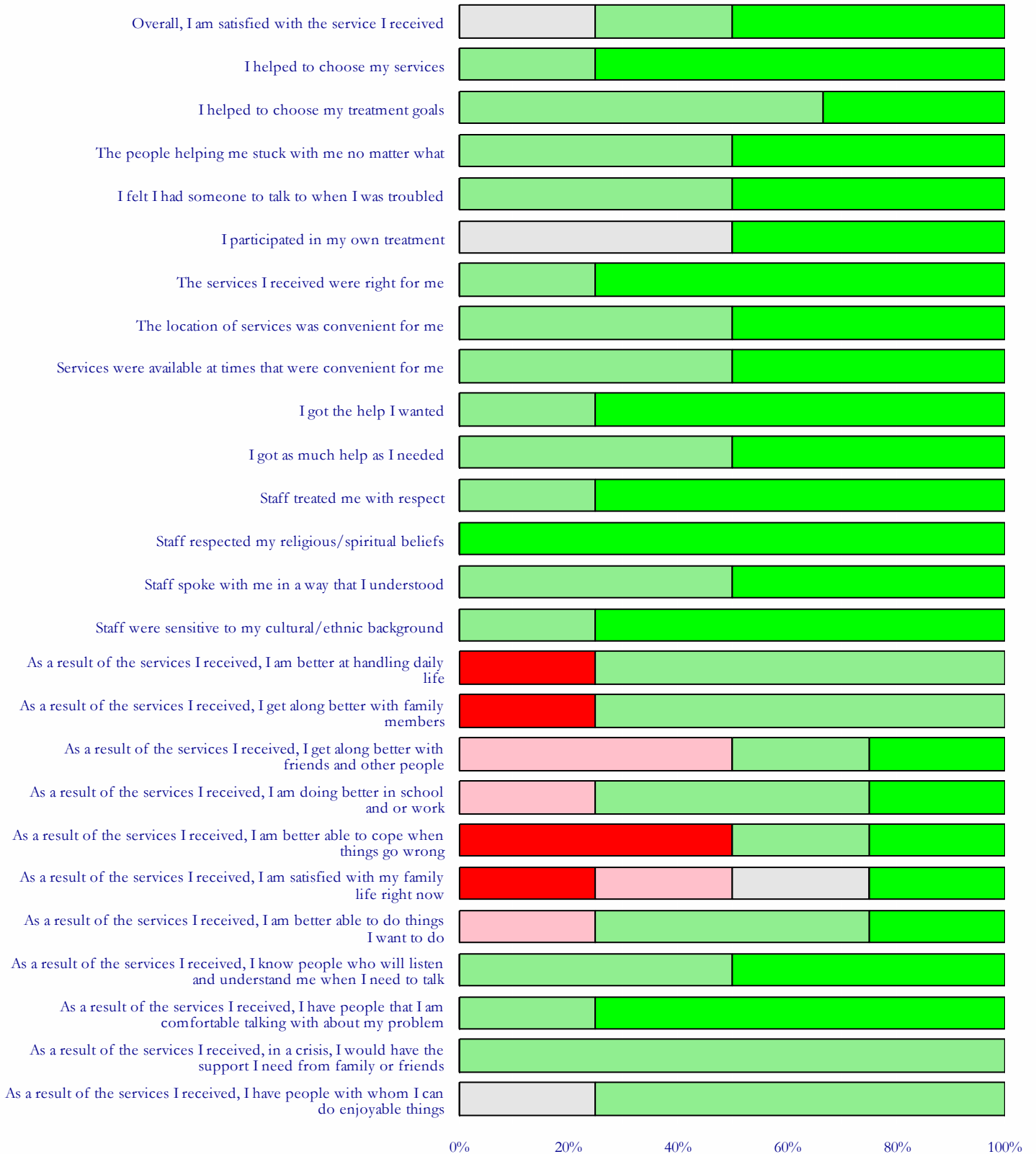
Fisher's p=0.670 · df=5 · Φ=0.027

Youth Services Survey - Scale Means and 95% Confidence Intervals



Not enough Family data for scale means CI chart

Youth Services Survey for Youth



Youth Services Survey for Youth N = 7

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | Missing |
|---|-------------------|-----------|-----------|-----------|----------------|-----------|
| Overall, I am satisfied with the service I received | 0 0 % | 0 0 % | 1 14 % | 1 14 % | 2 29 % | 3 43 % |
| I helped to choose my services | 0 0 % | 0 0 % | 0 0 % | 1 14 % | 3 43 % | 3 43 % |
| I helped to choose my treatment goals | 0 0 % | 0 0 % | 0 0 % | 2 29 % | 1 14 % | 4 57 % |
| The people helping me stuck with me no matter what | 0 0 % | 0 0 % | 0 0 % | 2 29 % | 2 29 % | 3 43 % |
| I felt I had someone to talk to when I was troubled | 0 0 % | 0 0 % | 0 0 % | 2 29 % | 2 29 % | 3 43 % |
| I participated in my own treatment | 0 0 % | 0 0 % | 2 29 % | 0 0 % | 2 29 % | 3 43 % |
| The services I received were right for me | 0 0 % | 0 0 % | 0 0 % | 1 14 % | 3 43 % | 3 43 % |
| The location of services was convenient for me | 0 0 % | 0 0 % | 0 0 % | 2 29 % | 2 29 % | 3 43 % |
| Services were available at times that were convenient for me | 0 0 % | 0 0 % | 0 0 % | 2 29 % | 2 29 % | 3 43 % |
| I got the help I wanted | 0 0 % | 0 0 % | 0 0 % | 1 14 % | 3 43 % | 3 43 % |
| I got as much help as I needed | 0 0 % | 0 0 % | 0 0 % | 2 29 % | 2 29 % | 3 43 % |
| Staff treated me with respect | 0 0 % | 0 0 % | 0 0 % | 1 14 % | 3 43 % | 3 43 % |
| Staff respected my religious/spiritual beliefs | 0 0 % | 0 0 % | 0 0 % | 0 0 % | 1 14 % | 6 86 % |
| Staff spoke with me in a way that I understood | 0 0 % | 0 0 % | 0 0 % | 2 29 % | 2 29 % | 3 43 % |
| Staff were sensitive to my cultural/ethnic background | 0 0 % | 0 0 % | 0 0 % | 1 14 % | 3 43 % | 3 43 % |
| As a result of the services I received, I am better at handling daily life | 1 14 % | 0 0 % | 0 0 % | 3 43 % | 0 0 % | 3 43 % |
| As a result of the services I received, I get along better with family members | 1 14 % | 0 0 % | 0 0 % | 3 43 % | 0 0 % | 3 43 % |
| As a result of the services I received, I get along better with friends and other people | 0 0 % | 2 29 % | 0 0 % | 1 14 % | 1 14 % | 3 43 % |
| As a result of the services I received, I am doing better in school and or work | 0 0 % | 1 14 % | 0 0 % | 2 29 % | 1 14 % | 3 43 % |
| As a result of the services I received, I am better able to cope when things go wrong | 2 29 % | 0 0 % | 0 0 % | 1 14 % | 1 14 % | 3 43 % |
| As a result of the services I received, I am satisfied with my family life right now | 1 14 % | 1 14 % | 1 14 % | 0 0 % | 1 14 % | 3 43 % |
| As a result of the services I received, I am better able to do things I want to do | 0 0 % | 1 14 % | 0 0 % | 2 29 % | 1 14 % | 3 43 % |
| As a result of the services I received, I know people who will listen and understand me when I need to talk | 0 0 % | 0 0 % | 0 0 % | 2 29 % | 2 29 % | 3 43 % |
| As a result of the services I received, I have people that I am comfortable talking with about my problem | 0 0 % | 0 0 % | 0 0 % | 1 14 % | 3 43 % | 3 43 % |
| As a result of the services I received, in a crisis, I would have the support I need from family or friends | 0 0 % | 0 0 % | 0 0 % | 4 57 % | 0 0 % | 3 43 % |
| As a result of the services I received, I have people with whom I can do enjoyable things | 0 0 % | 0 0 % | 1 14 % | 3 43 % | 0 0 % | 3 43 % |

Not enough Family data for Likert chart

Not enough Family survey data to create a table. N = 1