



Youth Services Survey for Youth / Families Report - Spring 2014
San Francisco Child Abuse Prevention Center

This report covers surveys returned for program codes (RUs): 38HR0P. The number of youth receiving face-to-face services during the survey period was 2 and surveys were returned for 9 youth (450.0%). Number of surveys matched to service data: 2 (100.0%). Number missing client ID: 0. No youth data on the YSS for this program, the mean for all other programs was **4.24**. The mean YSS-F satisfaction score (items 1-7, 9-15) for this program was **4.47**, the mean of all other programs was **4.33**.

Global Satisfaction 100.0%

Satisfaction by Program / CYF

Satisfaction	San Francisco Child Abuse Prevention Center	CYF	Total
Not Satisfied	0 0 %	86 8.7 %	86 8.6 %
Satisfied	6 100 %	905 91.3 %	911 91.4 %
Total	6 100.0 %	991 100.0 %	997 100.0 %

Fisher's p=1.000 · df=1 · Φ=0.024

Survey Compliance

Survey Completion by Program / CYF

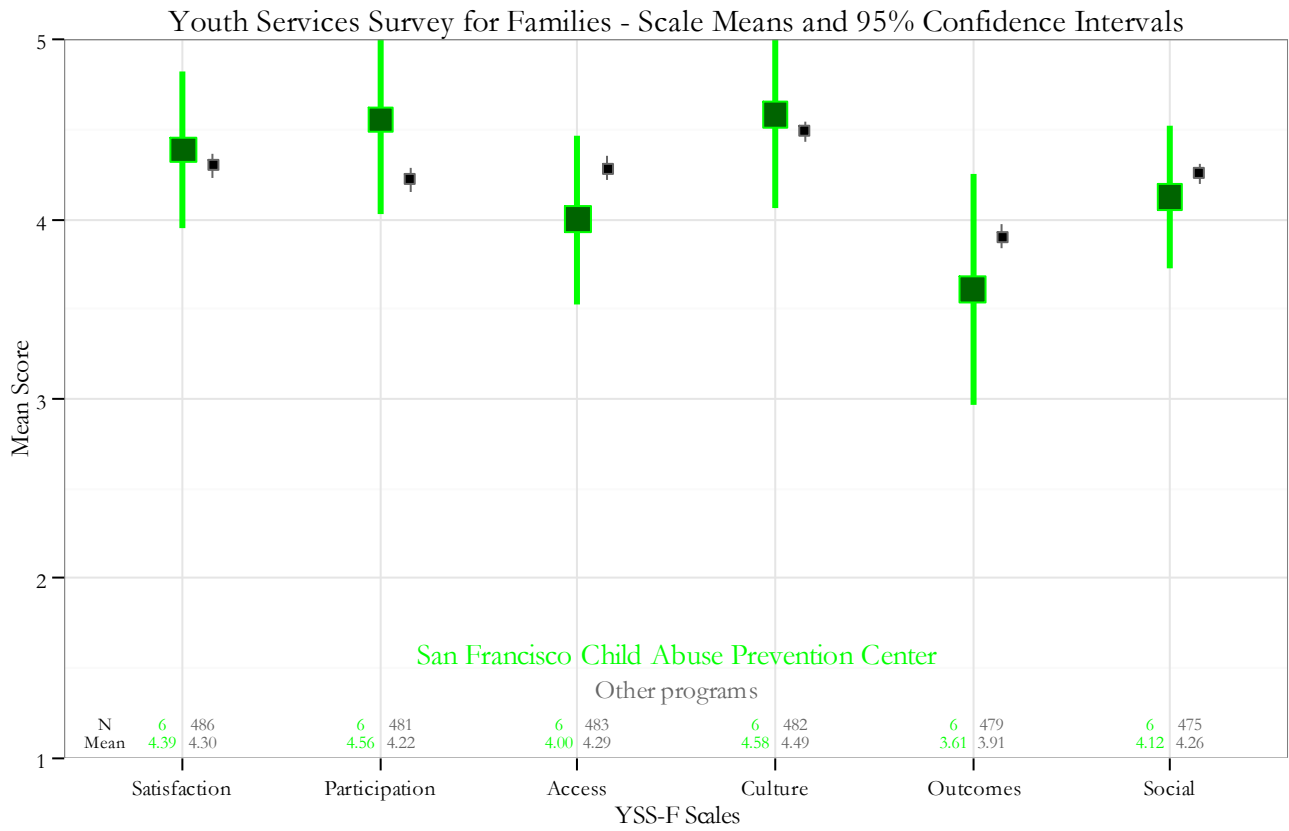
Completion	San Francisco Child Abuse Prevention Center	CYF	Total
Refused	0 0 %	203 10.1 %	203 10 %
Impaired	0 0 %	11 0.5 %	11 0.5 %
Language	0 0 %	7 0.3 %	7 0.3 %
Other	3 33.3 %	770 38.3 %	773 38.2 %
Missing w/o Reason	0 0 %	48 2.4 %	48 2.4 %
Completed Survey	6 66.7 %	974 48.4 %	980 48.5 %
Total	9 100.0 %	2013 100.0 %	2022 100.0 %

Fisher's p=0.789 · df=5 · Φ_c=0.030

San Francisco Child Abuse Prevention Center Completion by Respondent Type

Completion	Family	Youth	Total
Refused	0 0 %	0 0 %	0 0 %
Impaired	0 0 %	0 0 %	0 0 %
Language	0 0 %	0 0 %	0 0 %
Other	3 33.3 %	0 0 %	3 33.3 %
Missing w/o Reason	0 0 %	0 0 %	0 0 %
Completed Survey	6 66.7 %	0 0 %	6 66.7 %
Total	9 100.0 %	0 100.0 %	9 100.0 %

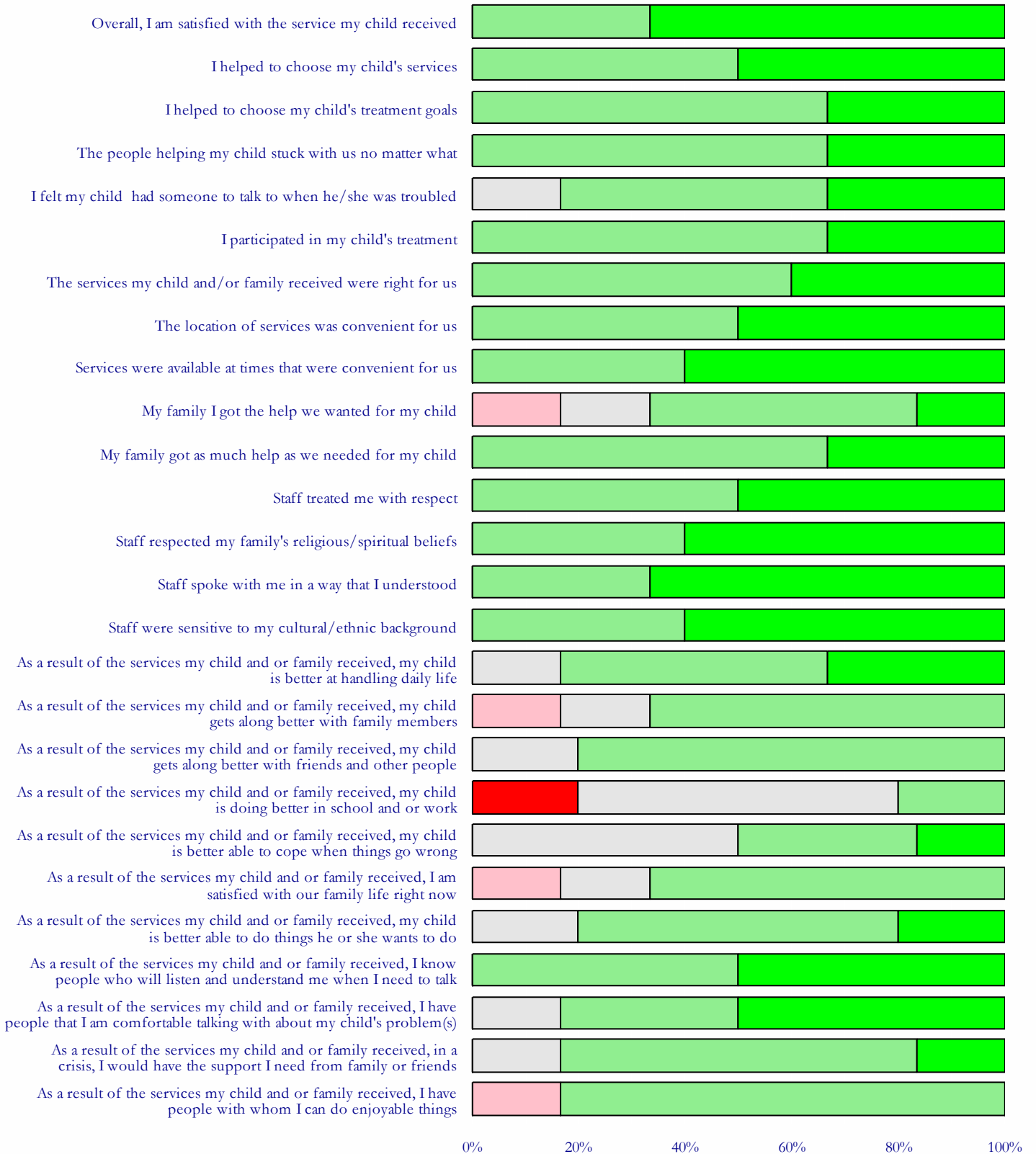
Not enough Youth data for scale means CI chart



Not enough Youth data for Likert chart

Not enough Youth survey data to create a table. N = 0

Youth Services Survey for Families



Youth Services Survey for Families N = 9

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Missing
Overall, I am satisfied with the service my child received	0 0 %	0 0 %	0 0 %	2 22 %	4 44 %	3 33 %
I helped to choose my child's services	0 0 %	0 0 %	0 0 %	3 33 %	3 33 %	3 33 %
I helped to choose my child's treatment goals	0 0 %	0 0 %	0 0 %	4 44 %	2 22 %	3 33 %
The people helping my child stuck with us no matter what	0 0 %	0 0 %	0 0 %	4 44 %	2 22 %	3 33 %
I felt my child had someone to talk to when he/she was troubled	0 0 %	0 0 %	1 11 %	3 33 %	2 22 %	3 33 %
I participated in my child's treatment	0 0 %	0 0 %	0 0 %	4 44 %	2 22 %	3 33 %
The services my child and/or family received were right for us	0 0 %	0 0 %	0 0 %	3 33 %	2 22 %	4 44 %
The location of services was convenient for us	0 0 %	0 0 %	0 0 %	3 33 %	3 33 %	3 33 %
Services were available at times that were convenient for us	0 0 %	0 0 %	0 0 %	2 22 %	3 33 %	4 44 %
My family I got the help we wanted for my child	0 0 %	1 11 %	1 11 %	3 33 %	1 11 %	3 33 %
My family got as much help as we needed for my child	0 0 %	0 0 %	0 0 %	4 44 %	2 22 %	3 33 %
Staff treated me with respect	0 0 %	0 0 %	0 0 %	3 33 %	3 33 %	3 33 %
Staff respected my family's religious/spiritual beliefs	0 0 %	0 0 %	0 0 %	2 22 %	3 33 %	4 44 %
Staff spoke with me in a way that I understood	0 0 %	0 0 %	0 0 %	2 22 %	4 44 %	3 33 %
Staff were sensitive to my cultural/ethnic background	0 0 %	0 0 %	0 0 %	2 22 %	3 33 %	4 44 %
As a result of the services my child and or family received, my child is better at handling daily life	0 0 %	0 0 %	1 11 %	3 33 %	2 22 %	3 33 %
As a result of the services my child and or family received, my child gets along better with family members	0 0 %	1 11 %	1 11 %	4 44 %	0 0 %	3 33 %
As a result of the services my child and or family received, my child gets along better with friends and other people	0 0 %	0 0 %	1 11 %	4 44 %	0 0 %	4 44 %
As a result of the services my child and or family received, my child is doing better in school and or work	1 11 %	0 0 %	3 33 %	1 11 %	0 0 %	4 44 %
As a result of the services my child and or family received, my child is better able to cope when things go wrong	0 0 %	0 0 %	3 33 %	2 22 %	1 11 %	3 33 %
As a result of the services my child and or family received, I am satisfied with our family life right now	0 0 %	1 11 %	1 11 %	4 44 %	0 0 %	3 33 %
As a result of the services my child and or family received, my child is better able to do things he or she wants to do	0 0 %	0 0 %	1 11 %	3 33 %	1 11 %	4 44 %
As a result of the services my child and or family received, I know people who will listen and understand me when I need to talk	0 0 %	0 0 %	0 0 %	3 33 %	3 33 %	3 33 %
As a result of the services my child and or family received, I have people that I am comfortable talking with about my child's problem(s)	0 0 %	0 0 %	1 11 %	2 22 %	3 33 %	3 33 %
As a result of the services my child and or family received, in a crisis, I would have the support I need from family or friends	0 0 %	0 0 %	1 11 %	4 44 %	1 11 %	3 33 %
As a result of the services my child and or family received, I have people with whom I can do enjoyable things	0 0 %	1 11 %	0 0 %	5 56 %	0 0 %	3 33 %