



**Youth Services Survey for Youth / Families Report - Spring 2014**  
**Seneca MST**

This report covers surveys returned for program codes (RUs): 38CQMST. The number of youth receiving face-to-face services during the survey period was 0 and surveys were returned for 1 youth (0%). Number of surveys matched to service data: 0 (0%). Number missing client ID: 0. The YSS score (items 1-7, 9-15) for this program, was **5.00** out of five, the mean for all other programs was **4.24**. The mean YSS-F satisfaction score (items 1-7, 9-15) for this program was **4.21**, the mean of all other programs was **4.33**.

**Global Satisfaction 100.0%**

| Satisfaction  | Satisfaction by Program / CYF |                | Total          |
|---------------|-------------------------------|----------------|----------------|
|               | Seneca MST                    | CYF            |                |
| Not Satisfied | 0<br>0 %                      | 86<br>8.6 %    | 86<br>8.6 %    |
| Satisfied     | 2<br>100 %                    | 909<br>91.4 %  | 911<br>91.4 %  |
| <b>Total</b>  | 2<br>100.0 %                  | 995<br>100.0 % | 997<br>100.0 % |

*Fisher's p=1.000 · df=1 · Φ=0.014*

**Survey Compliance**

| Completion         | Survey Completion by Program / CYF |                 |                 | Completion         | Seneca MST Completion by Respondent Type |              |              |
|--------------------|------------------------------------|-----------------|-----------------|--------------------|--|--------------|--------------|
|                    | Seneca MST                         | CYF             | Total           |                    | Family                                   | Youth        | Total        |
| Refused            | 0<br>0 %                           | 203<br>10 %     | 203<br>10 %     | Refused            | 0<br>0 %                                 | 0<br>0 %     | 0<br>0 %     |
| Impaired           | 0<br>0 %                           | 11<br>0.5 %     | 11<br>0.5 %     | Impaired           | 0<br>0 %                                 | 0<br>0 %     | 0<br>0 %     |
| Language           | 0<br>0 %                           | 7<br>0.3 %      | 7<br>0.3 %      | Language           | 0<br>0 %                                 | 0<br>0 %     | 0<br>0 %     |
| Other              | 0<br>0 %                           | 773<br>38.3 %   | 773<br>38.2 %   | Other              | 0<br>0 %                                 | 0<br>0 %     | 0<br>0 %     |
| Missing w/o Reason | 0<br>0 %                           | 48<br>2.4 %     | 48<br>2.4 %     | Missing w/o Reason | 0<br>0 %                                 | 0<br>0 %     | 0<br>0 %     |
| Completed Survey   | 2<br>100 %                         | 978<br>48.4 %   | 980<br>48.5 %   | Completed Survey   | 1<br>100 %                               | 1<br>100 %   | 2<br>100 %   |
| <b>Total</b>       | 2<br>100.0 %                       | 2020<br>100.0 % | 2022<br>100.0 % | <b>Total</b>       | 1<br>100.0 %                             | 1<br>100.0 % | 2<br>100.0 % |

*Fisher's p=0.628 · df=5 · Φ<sub>c</sub>=0.032*

Not enough Youth data for scale means CI chart

Not enough Family data for scale means CI chart

Not enough Youth data for Likert chart

Not enough Youth survey data to create a table. N = 1

Not enough Family data for Likert chart

Not enough Family survey data to create a table. N = 1