



Youth Services Survey for Youth / Families Report - Spring 2014
UCSF Infant Parent Program

This report covers surveys returned for program codes (RUs): 38C84. The number of youth receiving face-to-face services during the survey period was 32 and surveys were returned for 29 youth (90.6%). Number of surveys matched to service data: 26 (81.2%). Number missing client ID: 0. The YSS score (items 1-7, 9-15) for this program, was **4.36** out of five, the mean for all other programs was **4.23**. There was no YSS-F family data on for this program the mean of all other programs was **4.33**.

Global Satisfaction 92.3%

Satisfaction by Program / CYF

Satisfaction	UCSF Infant Parent Program	CYF	Total
Not Satisfied	2 7.7 %	84 8.7 %	86 8.6 %
Satisfied	24 92.3 %	887 91.3 %	911 91.4 %
Total	26 100.0 %	971 100.0 %	997 100.0 %

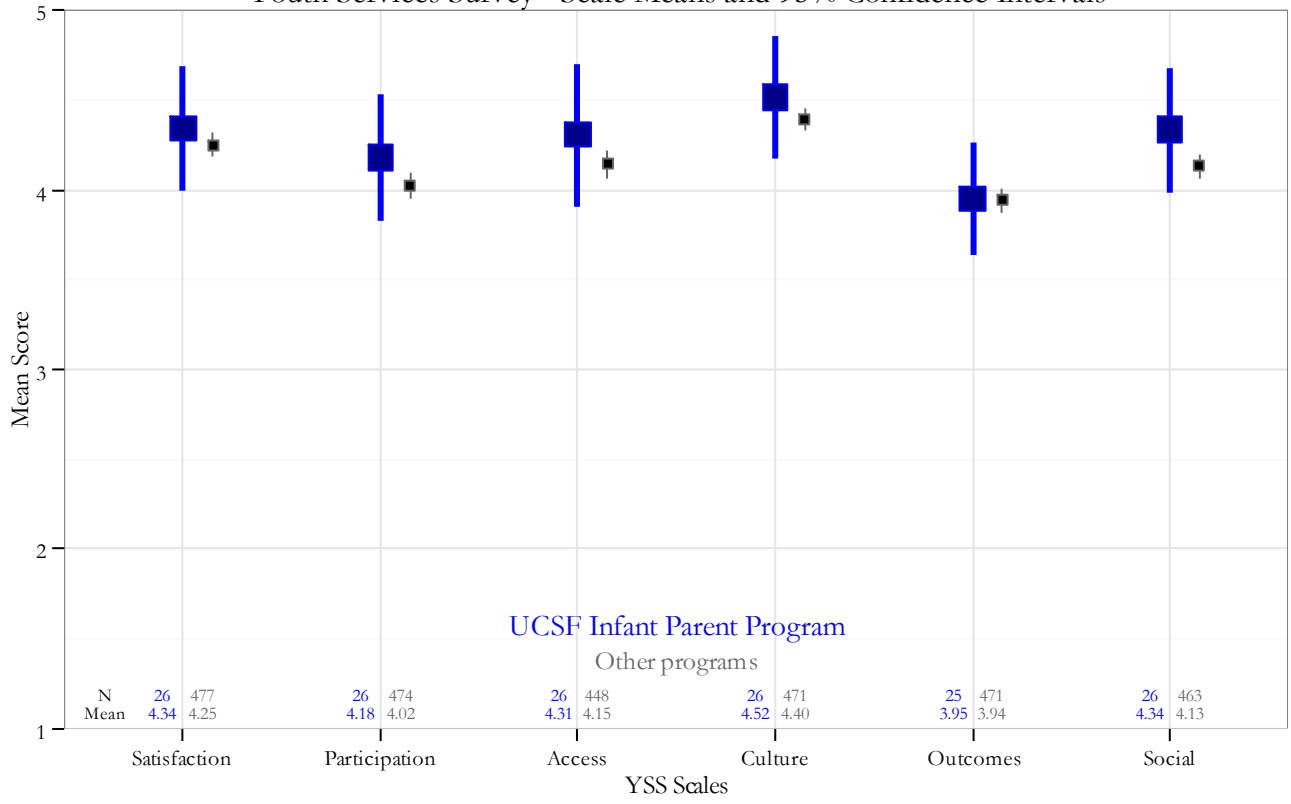
Fisher's p=1.000 · df=1 · Φ=0.005

Survey Compliance

Completion	Survey Completion by Program / CYF			Completion	UCSF Infant Parent Program Completion by Respondent Type		
	UCSF Infant Parent Program	CYF	Total		Family	Youth	Total
Refused	0 0 %	203 10.2 %	203 10 %	Refused	0 0 %	0 0 %	0 0 %
Impaired	1 3.1 %	10 0.5 %	11 0.5 %	Impaired	0 0 %	1 3.1 %	1 3.1 %
Language	0 0 %	7 0.4 %	7 0.3 %	Language	0 0 %	0 0 %	0 0 %
Other	5 15.6 %	768 38.6 %	773 38.2 %	Other	0 0 %	5 15.6 %	5 15.6 %
Missing w/o Reason	0 0 %	48 2.4 %	48 2.4 %	Missing w/o Reason	0 0 %	0 0 %	0 0 %
Completed Survey	26 81.2 %	954 47.9 %	980 48.5 %	Completed Survey	0 0 %	26 81.2 %	26 81.2 %
Total	32 100.0 %	1990 100.0 %	2022 100.0 %	Total	0 100.0 %	32 100.0 %	32 100.0 %

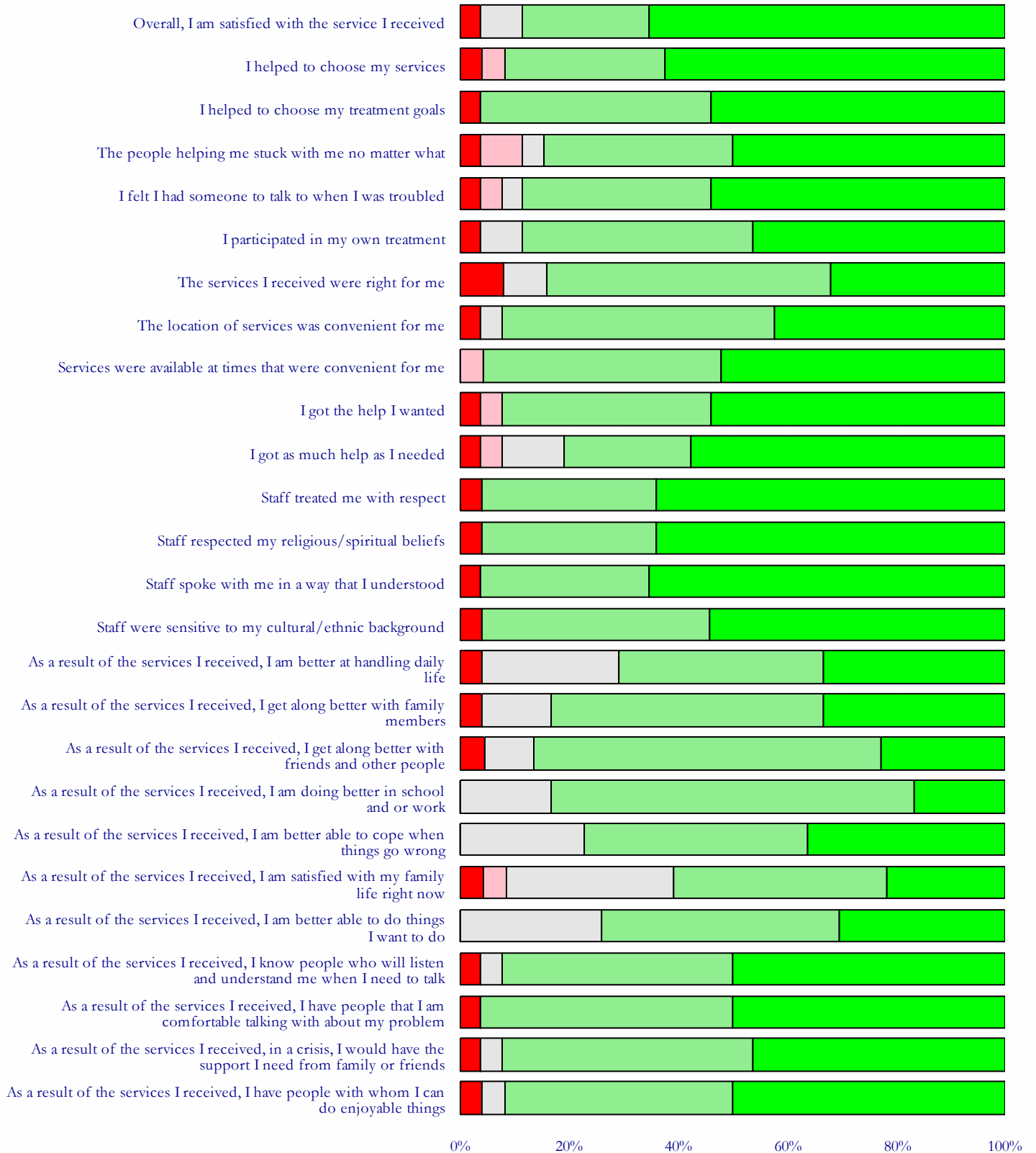
Fisher's p=0.002 · df=5 · Φ_c=0.099

Youth Services Survey - Scale Means and 95% Confidence Intervals



Not enough Family data for scale means CI chart

Youth Services Survey for Youth



Youth Services Survey for Youth N = 32

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Missing
Overall, I am satisfied with the service I received	1 3 %	0 0 %	2 6 %	6 19 %	17 53 %	6 19 %
I helped to choose my services	1 3 %	1 3 %	0 0 %	7 22 %	15 47 %	8 25 %
I helped to choose my treatment goals	1 3 %	0 0 %	0 0 %	11 34 %	14 44 %	6 19 %
The people helping me stuck with me no matter what	1 3 %	2 6 %	1 3 %	9 28 %	13 41 %	6 19 %
I felt I had someone to talk to when I was troubled	1 3 %	1 3 %	1 3 %	9 28 %	14 44 %	6 19 %
I participated in my own treatment	1 3 %	0 0 %	2 6 %	11 34 %	12 38 %	6 19 %
The services I received were right for me	2 6 %	0 0 %	2 6 %	13 41 %	8 25 %	7 22 %
The location of services was convenient for me	1 3 %	0 0 %	1 3 %	13 41 %	11 34 %	6 19 %
Services were available at times that were convenient for me	0 0 %	1 3 %	0 0 %	10 31 %	12 38 %	9 28 %
I got the help I wanted	1 3 %	1 3 %	0 0 %	10 31 %	14 44 %	6 19 %
I got as much help as I needed	1 3 %	1 3 %	3 9 %	6 19 %	15 47 %	6 19 %
Staff treated me with respect	1 3 %	0 0 %	0 0 %	8 25 %	16 50 %	7 22 %
Staff respected my religious/spiritual beliefs	1 3 %	0 0 %	0 0 %	8 25 %	16 50 %	7 22 %
Staff spoke with me in a way that I understood	1 3 %	0 0 %	0 0 %	8 25 %	17 53 %	6 19 %
Staff were sensitive to my cultural/ethnic background	1 3 %	0 0 %	0 0 %	10 31 %	13 41 %	8 25 %
As a result of the services I received, I am better at handling daily life	1 3 %	0 0 %	6 19 %	9 28 %	8 25 %	8 25 %
As a result of the services I received, I get along better with family members	1 3 %	0 0 %	3 9 %	12 38 %	8 25 %	8 25 %
As a result of the services I received, I get along better with friends and other people	1 3 %	0 0 %	2 6 %	14 44 %	5 16 %	10 31 %
As a result of the services I received, I am doing better in school and or work	0 0 %	0 0 %	3 9 %	12 38 %	3 9 %	14 44 %
As a result of the services I received, I am better able to cope when things go wrong	0 0 %	0 0 %	5 16 %	9 28 %	8 25 %	10 31 %
As a result of the services I received, I am satisfied with my family life right now	1 3 %	1 3 %	7 22 %	9 28 %	5 16 %	9 28 %
As a result of the services I received, I am better able to do things I want to do	0 0 %	0 0 %	6 19 %	10 31 %	7 22 %	9 28 %
As a result of the services I received, I know people who will listen and understand me when I need to talk	1 3 %	0 0 %	1 3 %	11 34 %	13 41 %	6 19 %
As a result of the services I received, I have people that I am comfortable talking with about my problem	1 3 %	0 0 %	0 0 %	12 38 %	13 41 %	6 19 %
As a result of the services I received, in a crisis, I would have the support I need from family or friends	1 3 %	0 0 %	1 3 %	12 38 %	12 38 %	6 19 %
As a result of the services I received, I have people with whom I can do enjoyable things	1 3 %	0 0 %	1 3 %	10 31 %	12 38 %	8 25 %

Not enough Family data for Likert chart

Not enough Family survey data to create a table. N = 0