



Youth Services Survey for Youth / Families Report - Spring 2014
Westcoast Children's Clinic - Therapeutic Assessment and Intensive Therapy Services

This report covers surveys returned for program codes (RUs): 38AU2. The number of youth receiving face-to-face services during the survey period was 31 and surveys were returned for 2 youth (6.5%). Number of surveys matched to service data: 2 (6.5%). Number missing client ID: 0. The YSS score (items 1-7, 9-15) for this program, was **5.00** out of five, the mean for all other programs was **4.24**. There was no YSS-F family data for this program, the mean of all other programs was **4.33**.

Global Satisfaction 100.0%

Satisfaction by Program / CYF

| Satisfaction | Westcoast Children's Clinic | CYF | Total |
|---------------------|--------------------------------|----------------|----------------|
| Not Satisfied | 0 0 % | 86 8.6 % | 86 8.6 % |
| Satisfied | 1 100 % | 910 91.4 % | 911 91.4 % |
| Total | 1 100.0 % | 996 100.0 % | 997 100.0 % |

Fisher's p=1.000 · df=1 · Φ=0.010

Survey Compliance

| Completion | Survey Completion by Program / CYF | | | Completion | Westcoast Children's Clinic Completion by Respondent Type | | Total |
|--------------------|---|-----------------|-----------------|--------------------|--|--------------|--------------|
| | Westcoast Children's Clinic | CYF | Total | | Family | Youth | |
| Refused | 0 0 % | 203 10.1 % | 203 10 % | Refused | 0 0 % | 0 0 % | 0 0 % |
| Impaired | 0 0 % | 11 0.5 % | 11 0.5 % | Impaired | 0 0 % | 0 0 % | 0 0 % |
| Language | 0 0 % | 7 0.3 % | 7 0.3 % | Language | 0 0 % | 0 0 % | 0 0 % |
| Other | 2 66.7 % | 771 38.2 % | 773 38.2 % | Other | 2 100 % | 0 0 % | 2 66.7 % |
| Missing w/o Reason | 0 0 % | 48 2.4 % | 48 2.4 % | Missing w/o Reason | 0 0 % | 0 0 % | 0 0 % |
| Completed Survey | 1 33.3 % | 979 48.5 % | 980 48.4 % | Completed Survey | 0 0 % | 1 100 % | 1 33.3 % |
| Total | 3 100.0 % | 2019 100.0 % | 2022 100.0 % | Total | 2 100.0 % | 1 100.0 % | 3 100.0 % |

Fisher's p=0.759 · df=5 · Φ_c=0.024

Not enough Youth data for scale means CI chart

Not enough Family data for scale means CI chart

Not enough Youth data for Likert chart

Not enough Youth survey data to create a table. N = 1

Not enough Family data for Likert chart

Not enough Family survey data to create a table. N = 0