



Treatment Satisfaction Survey Report - Spring 2014
AARS DPH Treatment Access Program

This report covers surveys returned for program codes (RUs): 99089. There were surveys returned for 1 clients. The satisfaction score (items 1-10) for this program, was **4.30** out of five, the mean for all other programs was **4.46**. The average rating on all survey questions for AARS DPH TX ACCESS PRG was **4.36** the mean for all other programs was **4.46**.

Global Satisfaction 100.0%

Satisfaction by Program / Other SA

Satisfaction	AARS DPH TX ACCESS PRG	Other SA	Total
Not Satisfied	0 0 %	191 7.4 %	191 7.4 %
Satisfied	1 100 %	2397 92.6 %	2398 92.6 %
Total	1 100.0 %	2588 100.0 %	2589 100.0 %

Fisher's p=1.000 · df=1 · Φ=0.006

Survey Compliance

Survey Completion by Program / Other SA

Completion	AARS DPH TX ACCESS PRG	Other SA	Total
Refused	0 0 %	123 4.6 %	123 4.6 %
Impaired	0 0 %	5 0.2 %	5 0.2 %
Language	0 0 %	11 0.4 %	11 0.4 %
Other	0 0 %	22 0.8 %	22 0.8 %
Missing w/o Reason	0 0 %	30 1.1 %	30 1.1 %
Completed Survey	1 100 %	2505 92.9 %	2506 92.9 %
Total	1 100.0 %	2696 100.0 %	2697 100.0 %

Fisher's p=1.000 · df=5 · Φ_c=0.005

Not enough data for Likert chart

Not enough survey data to create a table.

Not enough data for scale means and confidence intervals chart