

Client Fact Sheet

Mental Health Consumer Perception Satisfaction Survey

Why do we fill out Consumer Perception Satisfaction Surveys every six months?

- We need your input. You shape our services!
- Completing surveys could improve services.
- The more honest you are, the more we can improve services.



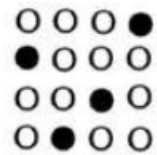
Are surveys confidential?

- Although your client ID is on the survey, the survey is strictly confidential.
- Staff will not look at your survey answers.



How do I fill out the survey?

- Please fill out the survey with a ballpoint pen.
- Please choose one answer for each question.
- If you need help, please seek help from a peer support worker or volunteer.
- Submit completed surveys in the box or in an envelope.



How do I find out about the survey results?

- Survey results will be published on the Department of Public Health's website after a few months.
- Please visit <https://www.sfdph.org/dph/comupg/oservices/mentalHlth/CBHS/>
- Results are listed under 'Satisfaction Reports.'



Thank you for participating!