

*If you have, or believe you may have, a mental health problem, it is helpful to talk about these issues with others. We are here to support you and make sure you have effective treatment options. You can reach us 24 hours a day, 7 days a week for information about our services. Our 24/7 toll free number is: 1 (888) 254-3333.*

*If you are new to Medi-Cal and already working with a mental health provider and would like to keep working with them you can make a Continuity of Care request. Information about Continuity of Care Requests can be found at:*

*Link:*



San Francisco  
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

**London Breed, Mayor**

**Behavioral Health ACCESS Center**

Behavioral Health Services

1380 Howard Street at 10th, 1st Floor

San Francisco, CA 94103

**BEHAVIORAL HEALTH**

**ACCESS LINE**

**(888) 246-3333**

**24/7 TOLL FREE**

LOCAL SF (415) 255-3737

TDD (888) 484-7200

## **San Francisco Mental Health Plan Informing Materials**

**Medi-Cal Specialty  
Mental Health Services  
(SMHS)**

### **Welcome & Information**

We make the materials in this brochure available in paper form, without charge, and within five business days of your request. We can also send the materials to your email with your permission.



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**Welcome.**

**We're glad you're here.**

As a beneficiary of the San Francisco Mental Health Plan (MHP) you are entitled to the materials in this brochure. At your request we can print or email these to you. Materials include:

### **MHP Beneficiary Handbook**

The handbook explains specialty mental health services, your options, grievance and appeal, your rights, and responsibilities.

The handbook is available at: [MHP Beneficiary Handbook \(sfdph.org\)](https://www.sfdph.org/dph/comupg/oservices/mentalhlth/cbhs/cbhsmnupolyproc.asp)



*Hover your phone camera over the QR Code to pull up the MHP Beneficiary Handbook*

## **DRUG FORMULARY INFORMATION:**

For a list of generic and brand name prescription drugs covered by your health plan please visit:

**San Francisco Health Plan:**

[Formulary – San Francisco Health Plan \(sfhp.org\)](https://www.sfdph.org/dph/comupg/oservices/mentalhlth/cbhs/cbhsmnupolyproc.asp)



**Anthem Blue Cross:**

[Pharmacy Information | California Provider - Anthem Blue Cross](https://www.sfdph.org/dph/comupg/oservices/mentalhlth/cbhs/cbhsmnupolyproc.asp)



*Hover your phone camera over QR Code to pull up medications covered by your health plan*

## **MENTAL HEALTH PROVIDER DIRECTORY**

For a searchable list of programs offering specialty mental health services and a list of staff visit:

<https://www.sfdph.org/dph/comupg/oservices/mentalhlth/cbhs/cbhsmnupolyproc.asp>



**London Breed, Mayor**