

Resources for Resolution of Housing Disputes

I. Housing Counseling and Mediation:		
AGENCIES/PROGRAMS	SERVICES	CONTACT
A. Independent Living Resource Center www.ilrcsf.org	<ul style="list-style-type: none"> Provides support, referrals, advocacy and housing counseling for people with disabilities. 	415-543-6222
B. Rent Board www.sfrb.org	<ul style="list-style-type: none"> Conducts hearings and mediations of tenant and landlord petitions regarding the adjustment of rents, including various cost passthroughs, under the City's rent control laws. Investigates reports of alleged wrongful eviction. 	415-252-4602
C. Human Rights Commission www.sf-hrc.org	<ul style="list-style-type: none"> Hears cases concerning issues of discrimination, harassment or retaliation. 	415-252-2500
D. SRO Collaboratives (Each of the following collaborative agencies has a neighborhood, cultural, and language specific approach to assisting tenants.)	<ul style="list-style-type: none"> Provides resources and assistance with eviction prevention and tenant stabilization. Works with building owners and city agencies on behalf of tenants to ensure that code violations and other building concerns are addressed and corrected. 	
1. Central City SRO Collaborative www.ccsro.org	<ul style="list-style-type: none"> Serves single adult in Tenderloin neighborhood. 	415- 775-7110
2. Chinatown SRO Collaborative www.chinatowncdc.org	<ul style="list-style-type: none"> Serves single adult in Chinatown neighborhood. 	415-984-1457
3. Mission SRO Collaborative www.dscs.org	<ul style="list-style-type: none"> Serves single adult in Mission neighborhood. 	415-282-6209 415- 282-3078 (Spanish)
4. SRO Families United Collaborative www.chinatowncdc.org	<ul style="list-style-type: none"> Serves families in all neighborhoods. 	415- 346-3740 ext. 316

<p>E. Code Enforcement Outreach Program</p>	<ul style="list-style-type: none"> • Consists of the following agencies to assist in improving cooperation and communication between residential rental property owners (landlords) and tenants. 	
<p>1. San Francisco Apartment Association www.sfaa.org</p>	<ul style="list-style-type: none"> • Offers help to residential rental property owners (landlords) on how to manage their property. • Provides information to residential rental property owners (landlords) about their rights as owners. 	<p>415-255-2288</p>
<p>2. Causa Justa :: Just Cause www.cjfc.org</p>	<ul style="list-style-type: none"> • Provides tenant counseling and case management for low-income residents through its Housing /Tenant Rights Committee. • Mediates between residential rental property owners (landlords) and their tenants on housing complaints. 	<p>415-487-9203</p>
<p>3. Chinatown Community Development Center www.chinatowncdc.org</p>	<ul style="list-style-type: none"> • Offers tenant rights counseling, advocacy, and eviction prevention. • Mediates conflicts between residential rental property owners (landlords) and tenants. 	<p>415-984-1450</p>
<p>4. Housing Rights Committee www.hrcf.org</p>	<ul style="list-style-type: none"> • Offers free counseling for tenants. • Helps tenants identify their options when they are having problems with eviction, illegal rent increases, repair, etc. 	<p>415-703-8634</p>
<p>5. Tenderloin Housing Clinic www.thclinic.org</p>	<ul style="list-style-type: none"> • Provides counseling and comprehensive legal assistance to low-income tenants. 	<p>415-771-9850</p>

II. Legal Assistance:

<u>AGENCIES/PROGRAMS</u>	<u>SERVICES</u>	<u>CONTACT</u>
A. Bar Association of San Francisco — Lawyer Referral Service www.sfbar.org	<ul style="list-style-type: none">• Offers help in looking for a landlord/tenant lawyer on dealing with legal issues, including legal representation for a Rent Board hearing, wrongful eviction, landlord harassment, habitability problems.• Provides access to low-fee or free attorneys in eviction defense cases.	415-982-1600
B. Bay Area Legal Aid www.baylegal.org	<ul style="list-style-type: none">• Offers free legal civil advice, counsel and representation to low-income families.• Provides legal aid to individuals facing unlawful eviction and discrimination in housing, including tenants of residential hotels, Section 8, and public housing.	415-354-6360
C. Eviction Defense Collaborative www.evictiondefense.org	<ul style="list-style-type: none">• Helps low-income families respond to eviction lawsuits that include counseling service and legal aid.• Offers a one-time, no interest loan to qualified tenants at risk of losing their residence and becoming homeless.	415-947-0797