Call to Order/Roll Call
Meeting Goals

- Approve principles to apply to future recommendations
- Review Drug Sobering Center questions and draft/refine recommendations
- Review and discuss the MHSF workplan by domain

All materials can be found on the MHSF IWG website at: https://www.sfdph.org/dph/comupg/knowlcol/mentalhlth/Implementation.asp
1. No one knows everything, together we know a lot
2. Listen actively, respectfully and for new information
3. Critique the idea, not the person
4. Step up/Step back
5. Speak from own experience; avoid generalizations
6. Focus on solutions that best create anti-racist, anti-sexist, anti-transphobic, anti-xenophobic, and promote a decolonized community
7. Use virtual meeting tools (camera, raise hand)
8. Allow the facilitator to guide the process
Reminder: Mental Health SF Domains

- Office of Coordinated Care
  - Case Management and Navigation
  - Overall Care Coordination
  - Marketing / Community Outreach
  - Inventory of Programs and Services
- Street Crisis Response Team
  - Pilot Phase
  - Ongoing Implementation
- Mental Health Service Center
  - Centralized Access
  - Pharmacy Services
  - Transportation
- New Beds and Facilities
  - Bed Optimization Report Findings
  - Drug Sobering Center*
  - MH Urgent Care/Crisis Diversion Facility*

*service falls under Mental Health Service Center in legislation, DPH has organized under New Beds and Facilities for operational efficiency

Note: Office of Private Health Insurance & Accountability will be addressed at a later time

Data and IT Systems ➔ HR Hiring and Pipeline ➔ Equity ➔ Analytics and Evaluation

Marlo Simmons
David Pating
Emeterio (Eme) Garcia
Discussion Item #1

Approve Meeting Minutes

All materials can be found on the MHSF IWG website at:
https://www.sfdph.org/dph/comupg/knowlcol/mentalhlth/Implementation.asp
IWG Discussion: Reminder to raise your hand
Public Comment for Discussion Item #1
Approve Meeting Minutes

Steps:

• Call (415) 655-0001
• Enter access code 146 821 7598
• Press ‘#’ and then ‘#’ again
Vote on Discussion Item #1
Approve Meeting Minutes

Decision Rule:

• Simply majority, by roll call
Discussion Item #2

Principles to apply when developing MHSF recommendations

All materials can be found on the MHSF IWG website at:
https://www.sfdph.org/dph/comupg/knowlcol/mentalhlth/Implementation.asp
Approved principles to apply to recommendations

Will answer the question: Does the recommendation...

1. Reflect evidence and/or community based best practices, data, research, and a comprehensive needs assessment.

2. Prioritize mental health and/or substance use services for people in crisis.

3. Provide timely and easy access to mental health and substance use treatment (low barriers to services).

4. Create welcoming, nonjudgmental, and equity-driven treatment programs/spaces where all individuals are treated with dignity and respect.

5. Utilize a harm reduction approach in all services. (Harm reduction is a public health philosophy, which promotes methods of reducing the physical, social, emotional, and economic harms associated with drug and alcohol use and other harmful behaviors on individuals and their community. Mental Health SF shall treat all consumers with dignity and compassion, and shall provide care without judgment, coercion, discrimination, or a requirement that clients consumers stop engaging in specific behaviors as a precondition to receiving care.)

6. Maintain an adequate level of free and low-cost medical substance use services and residential treatment slots, commensurate with the demand for such services.

7. Facilitate the integration of mental health and substance use services to ensure that individuals experience treatment as one seamless and completely coordinated system of care, organized around their individual needs.
Proposed additional principles

Does the recommendation...

Proposed 8. Include sufficient resources to assure that workers associated with the program are paid at the prevailing wage

Proposed 9. Include a range of services from voluntary to conservatorship/involuntary treatment
Public Comment for Discussion Item #2

Principles IWG will apply to developing recommendations

Steps:

• Call (415) 655-0001
• Enter access code 146 821 7598
• Press ‘#’ and then ‘#’ again
Discussion Item #3

Drug Sobering Center Q&A and Review/Refinement of Recommendations

All materials can be found on the MHSF IWG website at:
https://www.sfdph.org/dph/comupg/knowlcol/mentalhlth/Implementation.asp
Reminder: Mental Health SF Domains

Mental Health SF Domains

- Office of Coordinated Care
  - Case Management and Navigation
  - Overall Care Coordination
  - Marketing / Community Outreach
  - Inventory of Programs and Services

- Street Crisis Response Team
  - Pilot Phase
  - Ongoing Implementation

- Mental Health Service Center
  - Centralized Access
  - Pharmacy Services
  - Transportation

- New Beds and Facilities (Mental Health and Substance Use Treatment Expansion)
  - Bed Optimization Report Findings
  - Drug Sobering Center*
  - MH Urgent Care/Crisis Diversion Facility*

*Service falls under Mental Health Service Center in legislation, DPH has organized under New Beds and Facilities for operational efficiency.

Note: Office of Private Health Insurance & Accountability will be addressed at a later time.

David Pating
Emeterio Garcia
### Community Engagement

- **Who is considered “community”?**
  - Who from the community has attended community meetings?
- **Community feedback during planning:**
  - How have people who use drugs been included in this planning process?
  - Have the possible participants themselves been asked?
  - Are there peers attending community meetings?
  - What are neighbors saying?
- **Mode/Timing/Focus of community engagement**
  - Have community meetings been held? Zoom? Hybrid? In Person?
  - Are quarterly community forums the best way to engage community? What other means can be used to engage community?
  - Has there been outreach in African American radio and news? On IG and FB? Are the lisysings (sic?) and meetings being held in multiple languages?
- **Will there be info sessions for substance use and mental health service providers?**

### Proposed Services

- **Do you have a list of community resources?**
- **What is model for intervention when still high? Coming down?**
- **Will dogs/cats, etc. be welcome?**
- **What will happen to people’s possessions while they are in the sobering center?**
- **Any education for the folks entering the place? Activities?**
- **Who is providing peer support?**
- **How does the Sobering Centering work with the Office of Coordinated Care for continuing care? (sic)**
- **How easily can they access language translation?**
- **How will drugs mixed with Fentanyl be addressed? Distribution of free test strips?**
Drug Sobering Center Q&A

Analytics and Evaluation

- How do they determine when there is success?/How are successes measured? What is success?
- How are premature exits measured?/How are early exits measured?
- How are barriers to entry measured?
- How are warm handoff’s measured?
- What program goals have been established to define successful utilization of the program? For example, decrease in PES, ED, Jail admits, OD deaths?
- What benchmarks have been established to measure if the program implementation is successfully on target to meet those goals?

Miscellaneous

- Is the goal to accept use? Or is the goal harm reduction? Or is the goal less use?
- How many OD’s per day? What substances are OD/s coming from?
- How does this program address/prevent deaths related to the opioid epidemic?
- What is the definition of quality in terms of the DSC?
- How will DPH know when we’re ready to open another sobering center, given this is so neighborhood specific?
Drug Sobering Center Recommendations

(see the IWG’s recommendations work in the IWG June meeting folder)
Public Comment for Discussion Item #3
Drug Sobering Center Recommendation Review and Refinement

Steps:
- Call (415) 655-0001
- Enter access code 146 821 7598
- Press ‘#’ and then ‘#’ again
Discussion Item #4

MHSF Foundation Building

- Domain Milestones & IWG Work Planning

All materials can be found on the MHSF IWG website at:
https://www.sfdph.org/dph/comupg/knowlcol/mentalhlth/Implementation.asp
Reminder: Mental Health SF Domains

Mental Health SF Domains

Office of Coordinated Care
- Case Management and Navigation
- Overall Care Coordination
- Marketing / Community Outreach
- Inventory of Programs and Services

Street Crisis Response Team
- Pilot Phase
- Ongoing Implementation

Mental Health Service Center
- Centralized Access
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- Transportation

New Beds and Facilities (Mental Health and Substance Use Treatment Expansion)
- Bed Optimization Report Findings
- Drug Sobering Center*
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*Service falls under Mental Health Service Center in legislation, DPH has organized under New Beds and Facilities for operational efficiency

Note: Office of Private Health Insurance & Accountability will be addressed at a later time

Data and IT Systems
HR Hiring and Pipeline
Equity
Analytics and Evaluation
# DPH Behavioral Health Beds Expansion

The San Francisco Department of Public Health (DPH) is expanding behavioral health treatment by approximately 400 new beds. The bed expansion effort is guided by the 2020 DPH Behavioral Health Bed Optimization Report, Mental Health SF legislation, and with input from stakeholders. The goal is to reduce wait times and improve client outcomes.

## New Beds & Facilities: Behavioral Health Beds

### Project Phases and Status

<table>
<thead>
<tr>
<th>Goal</th>
<th>Project</th>
<th>Status</th>
<th>Bed Expansion</th>
<th>Bed Availability</th>
<th>Estimated Beds</th>
<th>Phase 1-3: Program initiation</th>
<th>Phase 4: Construction</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>30 Beds</strong></td>
<td>Hummingbird - Valencia</td>
<td>Status Serving clients</td>
<td>Open</td>
<td>10 beds currently open</td>
<td>10</td>
<td>Program design</td>
<td>Construction</td>
</tr>
<tr>
<td><strong>20 Beds</strong></td>
<td>Managed Alcohol Program PSH*</td>
<td>Status Permanent location and additional funding will expand the program from 10 beds to 20 beds</td>
<td>Pilot</td>
<td><a href="#">Medical supervision for people with chronic alcohol dependency in a permanent supportive housing setting</a></td>
<td>20</td>
<td>Program design</td>
<td>Construction</td>
</tr>
<tr>
<td><strong>20 Beds</strong></td>
<td>Open Summer 2021 12-month Rehabilitative Board and Care</td>
<td>Status Accepting admissions July 1, 2021</td>
<td>Pilot</td>
<td>Out-of-county medical supervision and treatment for people with chronic mental health illness and/or coming from locked facilities</td>
<td>12</td>
<td>Program design</td>
<td>Construction</td>
</tr>
<tr>
<td><strong>31 Beds</strong></td>
<td>Mental Health Rehabilitation Beds (aka LSA)</td>
<td>Status Client admissions pending program readiness</td>
<td>Out-of-county psychosocial rehabilitation for people who are conserved in a locked setting</td>
<td>31</td>
<td>Program design</td>
<td>Construction</td>
<td></td>
</tr>
<tr>
<td><strong>13 Beds</strong></td>
<td>Psychiatric Skilled Nursing Facilities</td>
<td>Status Contract negotiations pending new fiscal year</td>
<td>Out-of-county secure 24-hour medical care for people with chronic mental health conditions</td>
<td>13</td>
<td>Program design</td>
<td>Construction</td>
<td></td>
</tr>
<tr>
<td><strong>6 Beds</strong></td>
<td>Cooperative Living for Mental Health*</td>
<td>Status Initiating program design</td>
<td>Communal living for people with chronic mental health needs</td>
<td>6</td>
<td>Program design</td>
<td>Construction</td>
<td></td>
</tr>
</tbody>
</table>

### KEY

- **Complete**
- **In progress**
- **Planned**

### June 17, 2021

- **20 Beds** SOMA RISE (aka Drug Sobering Center) (Open Fall 2021) Status: Initiating permitting and construction
- **73 Beds** Residential Care Facility (aka Board and Care) (Open date to be determined) Status: Active negotiations to acquire a building
- **140 Beds** Residential Step-down - SUD* (Open date to be determined) Status: Active negotiations to acquire a building
- **30 Beds** Enhanced Dual Diagnosis (Open date to be determined) Status: Initiating program design
- **10 Beds** Transitional Age Youth (TAY) Residential Treatment (Open date to be determined) Status: Initiating program design
- **15 Beds** Crisis Diversion Facility (Open date to be determined) Status: Initiating program design

*Pilot 24-7 program for people experiencing homelessness with drug intoxication, providing short-term stays and linkage to services

**Supervised residential program for individuals with mental health issues who require assistance with activities of daily living.

**Long-term sober living environment for clients coming out of residential care programs

**Transitional medically enhanced care for people with a dual diagnosis of mental health and substance use issues

**Supervised treatment for young adults with serious mental health and/or substance use issues

**Short-term, urgent care intervention as an alternative to hospital care
### Street Crisis Response Team Domain Milestones (FY21-22)

**MHSF Milestone Map (April 2020 - June 2021)**

<table>
<thead>
<tr>
<th>Domain</th>
<th>Major Milestone</th>
<th>Target End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>SCRT</td>
<td>Start monthly communication email and first dashboard go-live</td>
<td>4/15/21</td>
</tr>
<tr>
<td>SCRT</td>
<td>Harder First Quantitative Analysis (re first 4 months of implementation)</td>
<td>6/30/21</td>
</tr>
<tr>
<td>SCRT</td>
<td>Harder Community Forum #2</td>
<td>6/16/21</td>
</tr>
<tr>
<td>SCRT</td>
<td>6 teams go-live to provide city-wide 24/7 coverage</td>
<td>7/31/21</td>
</tr>
<tr>
<td>SCRT</td>
<td>IWG Meeting to design/ data/other updates</td>
<td>10/26/21</td>
</tr>
</tbody>
</table>

**Domain Legend**
- SCRT: Street Crisis Response Team (SCRT)
- ★: Scheduled IWG meeting
- ★★: Proposed IWG meeting
# Office of Coordinated Care Domain Milestones (FY21-22)

## MHSF Milestone Map (April 2020 - June 2021)

<table>
<thead>
<tr>
<th>Domain</th>
<th>Sub-Domain</th>
<th>Major Milestone</th>
<th>Target End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>OCC</td>
<td>General</td>
<td>IWG Meeting re conceptual design and other IWG updates</td>
<td>6/22/21</td>
</tr>
<tr>
<td>OCC</td>
<td>General</td>
<td>OCC conceptual design and structure</td>
<td>6/30/21</td>
</tr>
<tr>
<td>OCC</td>
<td>General</td>
<td>OCC Phase 1 move to new office</td>
<td>9/15/21</td>
</tr>
<tr>
<td>OCC</td>
<td>General</td>
<td>Hire leadership and staff</td>
<td>10/1/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Transportation</td>
<td>Planning</td>
<td>11/8/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Care Coordination &amp; Transition Mgmt (CCTM)</td>
<td>IWG meeting/engagement on areas of consideration</td>
<td>6/22/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Care Coordination &amp; Transition Mgmt (CCTM)</td>
<td>Service program design complete</td>
<td>6/30/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Care Coordination &amp; Transition Mgmt (CCTM)</td>
<td>Stakeholder engagement</td>
<td>6/30/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Care Coordination &amp; Transition Mgmt (CCTM)</td>
<td>Preparation and launch PES/hospital/jail (includes staff hired and onboarded)</td>
<td>10/1/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Care Coordination &amp; Transition Mgmt (CCTM)</td>
<td>Finalize planning for expansion across homeless response system, including permanent supportive housing</td>
<td>12/31/21</td>
</tr>
</tbody>
</table>
Office of Coordinated Care Domain Milestones (continued)

MHSF Milestone Map (April 2020 - June 2021)

<table>
<thead>
<tr>
<th>Domain</th>
<th>Sub-Domain</th>
<th>Major Milestone</th>
<th>Target End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>OCC</td>
<td>Case Management Expansion</td>
<td>Communication to stakeholders re expansion plan</td>
<td>7/15/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Case Management Expansion</td>
<td>Initial expansion of existing CM contracts</td>
<td>9/1/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Case Management Expansion</td>
<td>Hiring for new positions (civil service) design and issue RFP for additional services (contracted)</td>
<td>11/1/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Marketing &amp; Outreach</td>
<td>Communication coordinator hired and onboarded</td>
<td>8/1/21</td>
</tr>
<tr>
<td>OCC</td>
<td>Marketing &amp; Outreach</td>
<td>Communication plan</td>
<td>12/31/21</td>
</tr>
</tbody>
</table>

Domain Legend:
- OCC  Office of Coordinated Care
- 🌟 Scheduled IWG meeting
- ✫ Proposed IWG meeting
Mental Health Service Center Domain Milestones (FY21-22)

MHSF Milestone Map (April 2020 - June 2021)

<table>
<thead>
<tr>
<th>Domain</th>
<th>Major Milestone</th>
<th>Target End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>MHSC</td>
<td>BHAC/pharmacy hours at 1380 Howard hours expanded</td>
<td>12/31/21</td>
</tr>
<tr>
<td>MHSC</td>
<td>DPH optimization of BHAC; access and flow improvements</td>
<td>6/30/22</td>
</tr>
<tr>
<td>MHSC</td>
<td>IWG Meeting re Crisis Diversion Program</td>
<td>7/31/21</td>
</tr>
<tr>
<td>MHSC</td>
<td>IWG Meeting re preliminary program planning re goals of providing 24/7 access to care</td>
<td>9/28/21</td>
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<tr>
<td>MHSC</td>
<td>IWG Meeting re optimization of BHAC and flow improvement</td>
<td>10/26/21</td>
</tr>
</tbody>
</table>

Domain Legend:
- MHSC: Mental Health Services Center
- 🌟: Scheduled IWG meeting
- ⚫: Proposed IWG meeting

Mental Health SF Implementation Working Group
June 2021
## Analytics & Evaluation Domain Milestones (FY21-22)

### MHSF Milestone Map (April 2020 - June 2021)

<table>
<thead>
<tr>
<th>Domain</th>
<th>Major Milestone</th>
<th>Target End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>A&amp;E</td>
<td>Finalize core set of domain-specific KPIs.</td>
<td>8/31/21</td>
</tr>
<tr>
<td>A&amp;E</td>
<td>Population KPIs will be defined and reported on internal tracking dashboard</td>
<td>11/30/21</td>
</tr>
<tr>
<td>A&amp;E</td>
<td>MHSF population and outcome metrics reported quarterly</td>
<td>1/31/21</td>
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<tr>
<td>A&amp;E</td>
<td>IWG Meeting re-update on A&amp;E metrics</td>
<td>10/26/21</td>
</tr>
</tbody>
</table>

### Domain Legend
- **A&E**: Analytics & Evaluation
- **Scheduled IWG meeting**: Star symbol
- **Proposed IWG meeting**: Double star symbol

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Mental Health SF Implementation Working Group

June 2021
# Potential IWG Meeting Topics (FY21-22)

<table>
<thead>
<tr>
<th>Deep Dive Topic Area</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
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<th>Jan</th>
<th>Feb</th>
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<td><strong>SCRT:</strong> Program overview</td>
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<tr>
<td><strong>SCRT:</strong> Citywide data and updates</td>
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<td><strong>NB&amp;F:</strong> Psychiatric SNF, Rehabilitative Board and Care, Mental Health Rehabilitation, Psychiatric SNF, Residential Care Facilities</td>
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<tr>
<td><strong>NB&amp;F:</strong> Updates</td>
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<td><strong>OCC:</strong> Conceptual Design, Updates</td>
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<td><strong>OCC:</strong> Care Coordination &amp; Transition Mgmt (CCTM)</td>
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<td><strong>MHSC:</strong> Crisis Diversion Program</td>
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<tr>
<td><strong>MHSC:</strong> 24/7 access planning, BHAC improvements</td>
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</tbody>
</table>
Public Comment for Discussion Item #4
MHSF Foundation Building: Domain Milestones and IWG Workplan

Steps:

• Call (415) 655-0001
• Enter access code 146 821 7598
• Press ‘#’ and then ‘#’ again
Discussion Item #5

IWG Procedure Updates

- Future meeting needs
- IWG member appointments

All materials can be found on the MHSF IWG website at:
https://www.sfdph.org/dph/comupg/knowlcol/mentalhlth/Implementation.asp
Future meeting needs

Virtual meetings anticipated until Sept 1 (or change in order), reassess then

Evolving understanding of what this will take

• Monthly 4-hour meetings
• Discussion groups for work in between meetings
Public Comment for Discussion Item #5

IWG Procedure Updates

Steps:

• Call (415) 655-0001
• Enter access code 146 821 7598
• Press ‘#’ and then ‘#’ again
Public Comment for
Any other matter within the Jurisdiction of the Committee not on the Agenda

Steps:
• Call (415) 655-0001
• Enter access code 146 821 7598
• Press ‘#’ and then ‘#’ again
Housekeeping

IWG Website

- Meeting materials

Next Meeting Date and Time

- 4th Tuesday of the month: 9:00 AM
- July 27, 2021
- Meeting Minutes Procedures
  - Draft minutes in the next two weeks
  - Approved meeting minutes will be posted

Member Terms

- City will contact you if your term is expiring to discuss next steps.
Adjourn