

# SAN FRANCISCO MENTAL HEALTH BOARD

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**Mayor**  
**London N. Breed**

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## INFORMATION GATHERING COMMITTEE MINUTES

Monday, January 28, 2019  
1380 Howard Street  
MHB Office, Room 226  
10:00 AM

BOARD MEMBERS PRESENT: Harriette S. Stevens, EdD, Judith Klain, Idell Wilson, Marcus Dancer

### 1.0 COMMITTEE STRUCTURE

For discussion

#### 1.1 Select Committee Chair

The committee selected Idell Wilson to be the chair.

#### 1.2 Review name of Committee

The committee decided to keep the name: Information Gathering Committee. Dr. Stevens made the motion and it was seconded by Ms. Klain. It was approved unanimously.

#### 1.3 Review dates and time for meeting

The committee chose Monday, February 25<sup>th</sup> for its next meeting.

#### 1.4 Public comment

No public comments

### 2.0 REVIEW NOTES FROM BOARD MEETING AND RETREAT

For discussion

#### 2.1 Review notes from board meeting and retreat

Committee members reviewed the notes from the retreat.

#### 2.2 Public comment

No public comments

### 3.0 DEVELOP STRATEGY AND ASSIGNMENTS

For discussion

#### 3.1 Develop Strategy for Information Gathering

The primary strategies for information gathering would be:

- Looking at past program reviews
- Set up new program reviews
- Develop a resolution
- Hearing before the Board of Supervisors
- Looking at models in other cities
- Meet with directors of programs

- Focus groups: 1 with providers, 1 with consumers
- Look at issues such as staff retention, training and salaries

The committee also discussed the need to look at the Grievance Process, reviewing the issues and problems and ways to suggest ways to solve them.

It was suggested that the committee review other counties, such as programs in Southern California that have wraparound services. From this information, we could provide recommendations.

The overall themes for the information gathering would be:

- Access: Who's getting into services and housing and who is missing
- System of Care
  - Are programs culturally and treatment appropriate?
  - Staff training
  - Behavior issues
  - Medical vs. social model
  - Grievance
- Stigma
- Data driven, facts oriented

Program reviews, focus groups, BHS contracts, and additional information from committee members would be put together to develop resolutions.

### 3.2 Volunteer for items

Ms. Tesconi volunteered to facilitate focus groups.

### 3.3 Public comment

No comments

**ADJOURNMENT:** The meeting was adjourned at 11:10 AM