

# SAN FRANCISCO BEHAVIORAL HEALTH COMMISSION



**Mayor  
London N. Breed**

1380 Howard Street, 2<sup>nd</sup> Floor  
San Francisco, CA 94103  
(415) 255-3474 fax: 255-3760  
[mhb@mhbsf.org](mailto:mhb@mhbsf.org)  
[www.mhbsf.org](http://www.mhbsf.org)  
[www.sfgov.org/mental\\_health](http://www.sfgov.org/mental_health)

Carletta Jackson-Lane, JD, Co- Chair  
Richelle Slota, MA, Co-Chair  
Balham Javier Vigil, Vice Chair  
Stephen Banuelos, Secretary  
Judy Zalazar Drummon, MA  
Judith Klain, MPH  
Toni Parks  
Harriette Stallworth Stevens, EdD  
Ulash Thakore-Dunlap, MFT  
Terezie Bohrer, RN, MSW  
ashel (Katherine) fey  
Idell Wilson  
Ahsha Safai, Board of Supervisors

**AGENDA  
IMPLEMENTATION COMMITTEE MEETING  
BEHAVIORAL HEALTH COMMISSION  
Wednesday, September 15, 2021  
3:00PM to 4:00PM  
REMOTE BHC MEETING ZOOM**

Join Zoom Meeting <https://zoom.us/j/96598294294> Meeting ID: 965 9829 4294  
One tap mobile +16699006833,,96598294294# US (San Jose)  
Dial by your location  
+1 669 900 6833 US (San Jose) Meeting ID: 965 9829 4294  
Find your local number: <https://zoom.us/u/adbcjX2Cpl>

## **CALL TO ORDER**

### **Roll Call**

### **Changes to the Agenda**

**Members:** Chair: Carletta Jackson-Lane (she/her), Toni Parks (she/her), Rochelle Lee Slota (she/hers), Judith Klain (she/her), Idell Wilson, Stephen Banuelos

**1.0 BUSINESS** - For discussion and possible action.

**1.1 Chair's Report**

**1.1 a.)** Confirm selection of two BHC commissioner's to be seated at the Mental Health SF Implementation Task Force Committee Meetings

**1.1 b.)** Results from last month's meeting recommending members of the Implementation Committee research all supportive agencies receiving DPH funds during Covid

**1.2** Discussion

**1.3** Public Comment

## **2.0 REVIEW OF IMPLEMENTATION COMMITTEE PROPOSED PRESENTATIONS**

**2.0 a.)** presentation on HSH (SF Department of Homelessness and Supportive Housing) by Emily Cohen, Deputy Director for Communication and Legislative Affairs

**2.0 b.)** presentation on involuntary holds and the Street Crisis Response Team by Angelica M. Almeida, Ph.D., Director, Street Based and Justice Involved Behavioral Health Services

**2.0 c.)** Explore potential presentation by Liza Muruwski on her experience with the Department of Police Accountability. Secondly, she would like the Oversight and Accountability Resolution be reviewed and approved with acknowledgment of the racial inequality's and forwarded to the BOS, after being evaluated by Implementation Committee, then forwarded to the Executive Committee for short presentation, before cleared to present before BHC – see attached below

## **2.1 PUBLIC COMMENT**

### **3.0 COMMITTEE MEMBERS REPORTS**

For discussion and action

3.1 Members report on their research and actions

3.2 Public comment

### **4.0 NEXT ACTION ITEMS FOR COMMITTEE MEMBERS**

For discussion and action

4.1 Discussion developing follow up research, presenters to the committee and action item

4.3 Public Comment

## **FINAL PUBLIC COMMENT**

## **ADJOURNMENT**

## DISABILITY ACCESS

The ADA is a civil rights law that protects people with different types of disabilities from discrimination in all aspects of social life. More specifically, Title II of the ADA requires that all programs offered through the state and local government such as the City and County of San Francisco must be accessible and usable to people with disabilities. The ADA and City policy require that people with disabilities have equal access to all City services, activities, and benefits. People with disabilities must have an equal opportunity to participate in the programs and services offered through the City and County of San Francisco. If you believe your rights under the ADA are violated, contact the ADA Coordinator.

Ordinance 90-10 added Section 2A.22.3 to the Administrative Code, which adopted a Citywide Americans with Disabilities Act Reasonable Modification Policy that requires City departments to: (1) provide notice to the public of the right to request reasonable modification; (2) respond promptly to such requests; (3) provide appropriate auxiliary aids and services to people with disabilities to ensure effective communication; and (4) train staff to respond to requests from the public for reasonable modification, and that requires the Mayor's Office on Disability to provide technical assistance to City department responding to requests from the public for reasonable modifications.

**Disability Accommodations:** To request assistive listening devices, real time captioning, sign language interpreters, readers, large print agendas or other accommodations, please contact the Commission Secretary at (415) 558-6309, or [commissions.secretary@sfgov.org](mailto:commissions.secretary@sfgov.org) at least 72 hours in advance of the hearing to help ensure availability.

**Language Assistance:** To request an interpreter for a specific item during the hearing, please contact the Commission Secretary at (415) 558-6309, or [commissions.secretary@sfgov.org](mailto:commissions.secretary@sfgov.org) at least 48 hours in advance of the hearing.

SPANISH: Agenda para la Comisión de Planificación. Si desea asistir a la audiencia, y quisiera obtener información en Español o solicitar un aparato para asistencia auditiva, llame al 415-558-6309. Por favor llame por lo menos 48 horas de anticipación a la audiencia.

CHINESE: 規劃委員會議程。聽證會上如需要語言協助或要求輔助設備，請致電415-558-6309。請在聽證會舉行之前的至少48個小時提出要求。

TAGALOG: Adyenda ng Komisyon ng Pagpapalano. Para sa tulong sa lengguwahe o para humiling ng Pantulong na Kagamitan para sa Pagdinig (headset), mangyari lamang na tumawag sa 415-558-6309. Mangyaring tumawag nang maaga (kung maaari ay 48 oras) bago sa araw ng Pagdinig.

RUSSIAN: Повестка дня Комиссии по планированию. За помощью переводчика или за вспомогательным слуховым устройством на время слушаний обращайтесь по номеру 415-558-6309. Запросы должны делаться минимум за 48 часов до начала слушания.

### **POLICY ON CELL PHONE, PAGERS, AND ELECTRONIC DEVICES**

The ringing of and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

### **KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE**

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact:

Sunshine Ordinance Task Force  
City Hall, Room 244  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689  
Telephone: (415)554-7724  
Fax: 4(15) 554-5163  
E-mail: [sotf@sfgov.org](mailto:sotf@sfgov.org)

Citizens interested in obtaining a free copy of the Sunshine Ordinance can request one from the Sunshine Ordinance Task Force or by printing Chapter 67 of the San Francisco Administrative Code from the internet at: [www.sfgov.org/sunshine](http://www.sfgov.org/sunshine)

To view Mental Health Board agendas and minutes, you may visit the MHB web page at: [www.sfgov.org/mental\\_health](http://www.sfgov.org/mental_health). You may also go to the Government Information Center at the

Main Library at Larkin and Grove in the Civic Center. You may also get copies of these documents through the MHB office at 255-3474.

### **LOBBYIST REGISTRATION AND REPORTING REQUIREMENTS**

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 30 Van Ness Avenue, Suite 3900, San Francisco, CA 94102; telephone (415) 581-2300; fax (415) 581-2317; website [www.sfgov.org/ethics](http://www.sfgov.org/ethics).

## WELFARE & INSTITUTIONS CODE

### ARTICLE II - POWERS AND DUTIES

The MHB shall:

1. Operate in accordance with state and local legislation pertaining to the MHB set forth in Welfare & Institutions Code Section 5604.2 and in S.F. Administrative Code, Section 15.4-1.

a) Review and evaluate the mental health needs, services, priorities, facilities, and special problems of the City and County of San Francisco.

b) Review any City and County agreements entered into pursuant to California Welfare and Institutions Code Section 5650.

c) Advise the Governing bodies, the Director of Public Health, the Director of Community Behavioral Health Services, and the Mayor, as to any aspect of the local mental health program.

d) Review and approve the procedures used to ensure citizen, consumer, family member, and professional involvement at all stages of the planning process.

e) Review the procedures used to ensure the involvement of interested members of the mental health community and the public in the development of the budget for Community Behavioral Health Services and report on its findings to the Board of Supervisors.

f) Submit an annual report to the Board of Supervisors on the needs and performance of the City and County's mental health system.

g) Review and make recommendations on applicants for the appointment of Director of Mental Health. The MHB shall be included in the selection process prior to the selection of a person to fill this position.

h) Review and comment on the City and County's performance outcome data and communicate its findings to the State Mental Health Commission. All such communications shall be reported to the Board of Supervisors, the Mayor, the Health Commission, the Director of Public Health, and the Director of Community Behavioral Health Services.

i) Assess the impact of the Managed Care Mandate and the realignment of services from the State to the City and County on services delivered to consumers and/or the local community.

**3.4 RESOLUTION:** (MHB 02-2019) The Mental Health Board urges the City and County of San Francisco to develop a system of oversight and accountability for buildings providing permanent supportive housing to people with behavioral health challenges. **WHEREAS**, permanent supportive housing residences provide behavioral health services and case management to vulnerable populations, and;

**WHEREAS**, the people residing in these buildings have behavioral health issues, are very low income and rarely have other housing options, and;

**WHEREAS**, permanent housing buildings require that building owners have contracts with property management services to collect rents and oversee building maintenance and repairs, and;

**WHEREAS**, it is contractually necessary for property management services and City and County of San Francisco funded case management and behavioral health services provided in these buildings to maintain a separation of duties, and;

**WHEREAS**, it has been reported that supportive service staff are violating 1996 Health Insurance Portability and Accountability Act (**HIPAA**), that protects the privacy of their clients, and;

**WHEREAS**, some of these residences are in varying states of neglect and disrepair with incidents of mold, structural damage, missing or broken fixtures and appliances, vermin infestation, and outdated and potentially hazardous plumbing, electrical, and mechanical systems with rusty pipes and brown water, and;

**WHEREAS**, after seeking resolution with case management, some residents have escalated their concerns through the designated channels and still fear retaliation for voicing their concerns around building conditions and property management practices, and;

**WHEREAS**, males significantly outnumber females in the majority of the permanent housing residences and many female residents have expressed feeling unsafe, and site incidents of severe bullying incidents and direct threats to harm, and;

**THEREFORE, BE IT RESOLVED** that, even with separate responsibilities and legal requirements between case management services and property management, it is essential that this mutual exclusivity not result in unsafe or unnecessarily stressful conditions for residents, and;

**FURTHER RESOLVED**, that residents of permanent supportive housing need an entity, agency, or City department where their grievances can be heard and addressed, and; **THEREFORE, BE IT RESOLVED** that The Mental Health Board urges the City and County of San Francisco to develop a system of oversight and accountability for buildings providing permanent supportive housing to people with behavioral health challenges.