Director’s Report for Health Commission Meeting of

February 5, 2013

A current overview of issues affecting the state of public health in San Francisco

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Governor Brown Calls Special Session of the Legislature to Implement Federal Health Care Reform

Following his State of the State Address on Thursday, January 24, Governor Brown issued a proclamation convening an extraordinary session of the California State Legislature starting on January 28 to continue the work of implementing the federal Patient Protection and Affordable Care Act (ACA) in California. In August, the Governor had announced his intention to call a special session on health care. The extraordinary session will focus narrowly on three areas:

- Conforming California’s state law to federal rules governing the private individual and small group markets related to guaranteed issue, pre-existing condition exclusions, rating restrictions, and any other necessary requirements.
- Implementing changes that are necessary for the Medi-Cal program, including eligibility, enrollment, and retention.
- Enacting options that allow low-cost health coverage to be provided to individuals with incomes up to 200 percent of the federal poverty level within the California Health Benefit Exchange.

The extraordinary session will run concurrently with the regular session of the Legislature and allow any laws passed and signed during the session to take effect in 90 days instead of next January. We will continue to update the Commission on California’s efforts to implement the ACA.

A Valentine for the Heart of Our City

The eighth annual Heroes & Hearts luncheon will take place on Valentine’s Day this year, honoring local heroes and artists while raising funds for the San Francisco General Hospital Foundation, all under a big tent at AT&T Park.

This year’s heroes include Dr Rochelle Dicker, trauma surgeon at San Francisco General Hospital and Trauma Center (SFGH) and founder of the Wraparound Project, one of the nation’s first hospital-based violence prevention programs, which fights to stop the revolving door of violent injuries in San Francisco. Also being
honored are two SFGH social workers, Carol Lam and Rachel Orkand, who are recognized for their extraordinary work with cancer patients. San Francisco Police Officers John Cathey and David Sands also will be honored for their innovative work with youth in the Mission District, where they have developed a jobs program to help break the cycle of gang affiliation by offering an alternative.

In addition to spotlighting exceptional community heroes, 13 new heart sculptures will be displayed at the events. They will be auctioned with proceeds benefitting the Foundation, which funds programs at SFGH that enhance patient care and comfort. Taken together, the artwork and events have raised more than $8.5 million since 2006.

The occasion draws city leaders, including the Mayor, Police and Fire Chiefs, Supervisors and other civic stars to celebrate the great work done all year round by the physicians and staff at San Francisco General Hospital. There are still tickets available for the February 14th luncheon. To purchase them, or for more information, visit the Foundation’s website at www.sfghf.net and click on “Heroes and Hearts.” The luncheon is followed by an evening event – Hearts After Dark – already in its fourth year. Tickets for that popular event are sold out.

**New Tobacco Control Ordinances**

On Jan. 29, 2013 the San Francisco Board of Supervisors approved two new tobacco control ordinances that will provide expanded protection from second hand smoke. Three Tobacco-Free Project-funded Community Capacity Building projects worked on these policy campaigns for the past two years: BREATHE California, Dolores Street Community Services/Mission SRO Collaborative and the San Francisco Apartment Association. Supervisor Mar was the main sponsor of both ordinances described below:

1. An ordinance amending Health Code Article 19L prohibits smoking at outdoor events held on city/county property smoke-free and requires event producers to inform the public the events are smoke free when issued permits for these outdoor events through signage, public announcements and in promotional materials.

2. An ordinance amending the Health Code, adding Article 19M, which requires landlords to designate private units in multi-unit housing as non-smoking or smoking-optional, include that designation in apartment listings, and to provide a list of smoking-optional units to a prospective tenant before offering the unit.

**Black AIDS Awareness Week**

Thursday, February 7, 2013 is our nation’s 13th National Black HIV Awareness Day. In San Francisco, the San Francisco Department of Public Health, HIV Prevention Section and various community-based organizations will kick off National Black HIV Awareness Day at 4:30 p.m. at City Hall, Goodlett Steps, followed by a candlelight march to Glide Memorial. There will also be free HIV and STI testing, entertainment and refreshment. The Commissioners and the public are encouraged to attend.

HIV/AIDS still has a looming presence in the African-American community, both in San Francisco as well as across the nation. The purpose of the march is to raise awareness of the continued impact of the disease in African-American communities and to underscore the
importance of the work that still needs to be done in fighting HIV/AIDS here at home. Following
the march, a community discussion will be held at the Glide Memorial with keynote speakers Dr.
Malcolm John, Associate Clinical Professor at UCSF and Pastor Theon Johnson, Glide
Memorial. For more information about the week’s activities and events, contact Vincent Fuqua,
AIDS Office, 554-9073, Vincent.Fuqua@sfdph.org.

First Community Meeting for UCSF Research Building on SFGH Campus
UCSF is hosting a community meeting at the SFGH campus to introduce a proposal for a new
research building on the SFGH campus. SFGH is home to 170 UCSF principal investigators
receiving more than $160 million in grants each year for research that has direct benefits to
patients and the community.

The new building would provide updated lab space that meets UC seismic requirements for
research programs that are currently located in the red brick buildings on campus. The new
research building would be built on the parking lot near the Emergency Department entrance,
located off of 23rd St. Construction would start after completion of the Rebuild and open by
2018. The community meeting is scheduled for Tuesday, February 11th at 6:30 p.m. in the
SFGH Cafeteria and is open to anyone who is interested in learning more about this project.
The Commissioners are welcome to attend.

Update on Meaningful Use/eClinicalWorks Progress
The Department's initiative to achieve "Meaningful Use" of Electronic Medical Records (EMR)
reached another major milestone on January 29th with the implementation of the eClinicalWorks
Ambulatory EMR at Silver Avenue Health Center. The implementation went very well and clinic
staff is effectively using the system to provide direct patient care with on-line clinical
documentation and medication prescribing. It should be noted that the Silver Avenue Leadership
Team was especially instrumental in helping get this up and running. A special thanks to Ellen
Chen, MD, Rosana Leon, and Emma Bathke for their hard work in making it a smooth transition.
Silver Avenue Health Center is the 7th DPH Ambulatory Care Clinic to implement the
eClinicalWorks EMR, and the project is currently on-track to complete installations at
Community Oriented Primary Care and San Francisco General Hospital ambulatory care sites.

Staff Changes at LHH
Michelle Fouts has been appointed as Laguna Honda Chief of Pharmacy. She has been serving in
the position on an acting basis since David Woods, former LHH Chief of Pharmacy, accepted the
position of Chief of Pharmacy for DPH.

Laguna Honda Gift Shop Opens
A new Laguna Honda gift shop has opened on the hospital esplanade. The shop is unique among
gift shops in acute care hospitals in that it is oriented to provide services to residents who may
not have a high level of social support outside the hospital. It provides sundries, a DVD lending
library, and a wide range of items donated to the hospital by people from throughout San
Francisco. The shop is operated as part of the hospital’s vocational rehabilitation program,
providing a venue for skill building. Additions to Gift Shop services under consideration are a
personal-shopper program to assist residents with buying trips to community venues and the sale
of resident art in conjunction with Eldergivers, a Laguna Honda community partner.
Management Training Courses Popular
Laguna Honda and the city’s Department of Human Resources are jointly providing management training courses for Laguna Honda staff beginning in February and continuing through August. Courses are being offered on how to build exceptional teams, create effective work habits, and manage employee conflict. DHR is also offering its “24 Plus” course, designed for managers to share best practices, examine personal strengths and management styles, learn to build a clear accountability system for their team, and review strategies for coaching employees honestly and respectfully. Enrollment has been high.

Staff Changes at SFGH
Sharon Wicher has assumed the permanent position of Behavioral Health Center Director, effective 1/17/13. Sharon has been providing direct administrative oversight at the Center for over six months, focusing on the ongoing regulatory and clinical challenges. We thank Sharon for her service as Chief Nursing Officer and know that her extensive experience and knowledge of behavioral health will be critical to the success of the program.

Other changes at SFGH include Terry Dentoni’s appointment to the position of Interim Chief Nursing Officer, the appointment of Jay Kloo as interim Nurse Manager in the Emergency Department and, taking over as interim Director of Regulatory Affairs, is Elaine Coleman.

Medical Services for the Underserved Population: Presentations in Japan
Barry Zevin, MD, Physician Specialist, who has worked for many years delivering health care to the City’s homeless, recently returned from a trip to Japan where he had a chance to give several talks and presentations. His message was that people who have multiple problems—such as substance abuse, homelessness and sexual minority status—are often underserved. The trip throughout Japan presented Dr. Zevin an opportunity to share his experiences and learn from others beyond our national and cultural differences. The following highlights represent the breadth of his expertise.

- “Spiritual Issues in the care of HIV patients - Working with Homeless People with Multiple Problems" National HIV/AIDS Research Conference, Tokyo
- "Strategies for Caring for the HIV Patient With Multiple Problems", Osaka National University Hospital AIDS Medical Center, Osaka
- "Poverty, Homelessness, and HIV in San Francisco: Bio-Psycho-Social-Spiritual Approaches", Kwansei Gakuin University, Kobe
- "Medical Services For Underserved Populations - World Aids Day Program" sponsored by multiple organizations, Kyoto