



City and County of San Francisco  
Edwin M. Lee, Mayor

## San Francisco Department of Public Health

Barbara A. Garcia, MPA  
Director of Health

# Director's Report for Health Commission Meeting of April 21, 2015

*A current overview of issues affecting the state of public health in San Francisco*  
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

### **PBS News Hour Reports on Getting to Zero**

San Francisco's effort to Get to Zero new HIV infections, deaths and stigma, made national news. PBS aired a NewsHour story on April 11 featuring DPH Director Barbara Garcia, SFGH's Dr. Diane Havlir and Diane Jones, and other key leaders. The story covered San Francisco's ambitious new plan aimed to completely end the transmission of HIV, which infects about 50,000 people every year nationwide. We are a city that has already made huge strides in battling the epidemic, and now public health officials, doctors and activists are increasing efforts to bring the number of new HIV infections down to zero.

### **Federal Traffic Safety Administrator Visits San Francisco to learn about Vision Zero**

A delegation of federal and state transportation officials visited San Francisco on April 14 to see how Vision Zero is being implemented. Our city is viewed as leading the nation in efforts to end traffic deaths. Mayor Edwin M. Lee was joined by Dr. Mark Rosekind, National Highway Traffic Safety Administrator (NHTSA), Rhonda Craft, California Director of Traffic Safety, as well as Health Officer Tomàs Aragòn, Director of SFMTA Ed Reiskin and other City leaders.

The visit stemmed from a push by U.S. Transportation Secretary Anthony Foxx to make substantial progress on bike and pedestrian safety. Secretary Foxx called for bicycle and pedestrian safety assessments from 50 cities nationwide to determine where the problems lie. However, due to the progress that San Francisco is making on trying to eliminate all traffic deaths by 2024 as a part of Vision Zero, federal transportation officials thought to highlight what is being done in San Francisco rather than conducting an initial assessment.

The day was a success on many fronts. Discussions were had on the best tactics and a series of staff presentations were given. Megan Wier, Director, Program on Health, Equity & Sustainability and Co-Chair, San Francisco Vision Zero Task Force, presented a review of the data being used to drive engineering as we design streets that are safer for everyone. There was an introduction of the remarkable amount of collaboration across city departments, and with advocates and stakeholders. The Vision is not only about re-engineering our streets, but it's also

about education, enforcement and evaluating the combined approach to make sure we're getting it right.

The delegation was taken on a walking tour along Polk, Market Street and Sixth Streets to see some of our successes and some of our challenges. The afternoon consisted of breakouts discussing some of the ways state and federal government can help get improvements completed sooner, whether it's policy, funding or cutting through red tape.

### **San Francisco Health Plan Opens Its First Service Center Dedicated to the Health Care Needs of San Francisco Residents**

San Francisco Health Plan (SFHP), a community health plan serving over 130,000 San Francisco residents, announced the opening of its first Service Center on April 1, 2015. The Service Center will be the public face of SFHP, a place where people can receive information about health care coverage and access options that are available to them and their families in San Francisco County. The SFHP Enrollment Team will be available, by appointment, to provide application and renewal assistance for the Medi-Cal, Healthy Kids, Healthy San Francisco, and San Francisco City Option Programs.

The Service Center is conveniently located in the heart of San Francisco at 7 Spring Street and is easily accessible with public transportation. It Center is open Monday through Friday, 8:00 am to 5:30 pm. Members will receive the same quality service that they have come to expect from SFHP, including enrollment assistance, health education materials, and health care access information in a culturally respectful manner and in the language of their choice.

SFHP's Enrollment Services and CareSupport Teams handle over 7,000 appointments annually.

### **Highlighting the Impacts of Climate Change on San Francisco Communities**

During National Public Health week, the Obama Administration announced efforts to highlight links between climate change and its impact on health. In a press release from the White House, the San Francisco Department of Public Health was noted as a leader in this effort by empowering healthy people and communities through climate data and innovation.

SFDPH is leading the way locally by releasing its first Climate and Health Profile. In the profile, 32 local, state and federal data sets are analyzed to visually display the direct effect of climate impacts such as rising temperatures, increased precipitation and reduced air quality in San Francisco communities. This newly compiled information helps prioritize health impacts and identifies neighborhoods that may be disproportionately impacted. The effort aims to leverage the City's open-data efforts to help boost San Francisco's climate preparedness and resilience.

The Health Profile effort was a collaboration of many people on the DPH Climate and Health team (Cyndy Comerford, Matt Wolff, Kristin Barrera, Shannon Limjuco, Naveen Barrera and Teri Dowling) in conjunction with multiple city agencies and stakeholders to review and assess the findings.

## **Be sure to hold your patients' Protected Health Information (PHI) as precious as you hold their well-being**

High-profile health care data breaches are on the rise and expected to increase with the use of new technologies employed by criminals. The need to reduce the ways that patient data can be compromised is greater than ever.

It is SFDPH policy to comply with state and federal laws governing the protection and confidentiality of PHI in any form, including paper. PHI should only be used, accessed, or disclosed in accordance with the DPH policies. Be mindful to never take printed material containing PHI out of the worksite without a specific business need or without prior authorization. If you must transport PHI, ensure the documents are secure and with you at all times. Doing your part as a health provider can go a long way to protecting patients even after they have been cared for within our Network.

## **DPH Labor Relations Leadership Changes**

Christina Fong is the new role of Human Resources Services Labor Relations Manager for Laguna Honda and Central Office. Ms. Fong is a transfer from the Department of Human Resources' Employee Relations Division to DPH, has a JD and MBA and more than 12 years of public sector experience.

Willie Ramirez has assumed the role of Director of Labor Relations Division for DPH supporting SFGH, Laguna Honda and Central Office. Reporting to Mr. Ramirez will be Louise Houston, SFGH Labor Relations Manager and Christina Fong. Please join in welcoming Christina Fong and Willie Ramirez to their new roles!

## **Electronic Performance Appraisals**

Public Health Human Resources and various training groups from around the Department are leading an effort to phase out paper performance appraisals and phase in an electronic system. DPH initiated this project and is joined by the Controller's office, Public Utilities Commission and the Airport Commission, to collaborate with the Department of Human Resources and eMerge (PeopleSoft system). We are preparing to pilot the use of the ePerformance (electronic performance appraisals) module in the Peoplesoft Talent Management suite.

The group has selected to focus on a set of department specific and citywide classes for the pilot. We have been developing core competencies for each position represented by the selected classifications. eMerge has been working to bring on board a consultant from a company named Cherry Road who will assist us in designing and creating the templates, populating the relevant fields, testing the system and training system users.

Our current goal is to have templates available in the Fall of 2015 for managers to use with their employees in the pilot classifications for performance planning purposes. These performance appraisals will be completed in the eMerge system during the 2016 performance appraisal cycle. We will use the feedback provided from the pilot group to make modifications to the templates, procedures and other related aspects. At that time, we will also review how to best roll out the next phase of the project.

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The Whistleblower Program, operated by the Controller's Office, receives complaints regarding the misuse of City funds, improper activities by City officers and employees, deficiencies in the quality and delivery of government services, and wasteful and inefficient City government practices. There are a number of ways to file a complaint. Go to [www.sfcontroller.org](http://www.sfcontroller.org) and click on the Frequently Requested tab to access the Whistleblower complaint instructions in the drop down menu.

**COMMUNITY HEALTH NETWORK  
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER**

**APRIL 2015  
Governing Body Report - Credentialing Summary  
(3/19/15 BUSINESS-MEC)**

	4/2015	07/2014 to 06/2015
<b>New Appointments</b>	<b>8</b>	<b>171</b>
Reinstatements		
<b>Reappointments</b>	<b>45</b>	<b>432</b>
Delinquencies:		
Reappointment Denials:		
<b>Resigned/Retired:</b>	<b>1</b>	<b>164</b>
<b>Disciplinary Actions</b>		
<b>Administrative Suspension</b>		
<b>Restriction/Limitation-Privileges</b>		
<b>Deceased</b>		
<b>Changes in Privileges</b>		
Voluntary Relinquishments	<b>11</b>	<b>99</b>
Additions	<b>9</b>	<b>81</b>
Proctorship Completed	<b>9</b>	<b>180</b>

<b>Current Statistics – as of 3/2/15</b>		
Active Staff	<b>536</b>	
Courtesy Staff	<b>517</b>	
Affiliated Professionals (non-physicians)	<b>259</b>	
<b>TOTAL MEMBERS</b>	<b>1,312</b>	

<b>Applications in Process</b>	<b>31</b>
<b>Applications Withdrawn Month of April 2015</b>	<b>0</b>
<b>SFGH Reappointments in Process 5/2015 to 7/2015</b>	<b>146</b>

**COMMUNITY HEALTH NETWORK  
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER**

**April 2015  
Governing Body Report - Credentialing Summary  
(4/16/15 BUSINESS-MEC)**

	4/2015	07/2014 to 06/2015
<b>New Appointments</b>	<b>10</b>	<b>180</b>
Reinstatements		
<b>Reappointments</b>	<b>0</b>	<b>432</b>
Delinquencies:		
Reappointment Denials:		
<b>Resigned/Retired:</b>	<b>9</b>	<b>173</b>
<b>Disciplinary Actions</b>		
<b>Administrative Suspension</b>		
<b>Restriction/Limitation-Privileges</b>		
<b>Deceased</b>		
<b>Changes in Privileges</b>		
Voluntary Relinquishments	<b>2</b>	<b>101</b>
Additions	<b>4</b>	<b>84</b>
Proctorship Completed	<b>11</b>	<b>191</b>

<b>Current Statistics – as of 3/23/15</b>		
Active Staff	<b>533</b>	
Courtesy Staff	<b>515</b>	
Affiliated Professionals (non-physicians)	<b>257</b>	
<b>TOTAL MEMBERS</b>	<b>1,305</b>	

<b>Applications in Process</b>	<b>46</b>
<b>Applications Withdrawn Month of April 2015</b>	<b>0</b>
<b>SFGH Reappointments in Process 6/2015 to 8/2015</b>	<b>179</b>

# LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

## APRIL 2015

### Health Commission - Director of Health Report

(April 2, 2015 Medical Exec Committee)

	April	(FY 2014-2015) Year-to-Date
<b>New Appointments</b>	1	16
Reinstatements	0	1
<b>Reappointments</b>	5	40
Delinquencies:	0	0
Reappointment Denials:	0	0
<b>Resigned/Retired:</b>	0	7
<b>Disciplinary Actions</b>	0	0
<b>Restriction/Limitation-Privileges</b>	0	0
<b>Deceased</b>	0	0
<b>Changes in Privileges</b>		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	3	8
Proctorship Extension	0	0

<b>Current Statistics – as of 3/30/2015</b>	
Active Medical Staff	36
As-Needed Medical Staff	14
External Consultant Medical Staff	47
Courtesy Medical Staff	1
Affiliated Professionals	9
<b>TOTAL MEMBERS</b>	<b>106</b>

Applications in Process	1
Applications Withdrawn this month	0