



City and County of San Francisco
Edwin M. Lee, Mayor

San Francisco Department of Public Health

Barbara A. Garcia, MPA
Director of Health

Director's Report for Health Commission Meeting of September 1, 2015

A current overview of issues affecting the state of public health in San Francisco
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Federal Government Approves Important Medi-Cal Amendments

The Centers for Medicare and Medicaid Services recently approved two amendments to California's existing 1115 Medicaid Waiver. The first approval authorizes full-scope Medi-Cal for pregnant women earning up to 138% of the federal poverty level. Pregnant women were not included as a group in the initial Medi-Cal expansion; and prior to this approval, were limited to prenatal and postpartum services if earning above 109% of the federal poverty level.

The second approval authorizes the Drug Medi-Cal Organized Delivery System (DMC-ODS), which designates a broad array of Substance Use Disorder services as new Drug Medi-Cal benefits. The DMC-ODS will be integrated into Medi-Cal managed care and implemented as county-run plans that provide coordinated services on a continuum of care. San Francisco is among the first cohort of counties to implement the DMC-ODS in 2016. San Francisco currently provides most features designated as DMC-ODS services, but through grants and local funds.

SFDPH works with SFPD, DOPE Project and City Agencies to Curb Overdose Deaths

On Thursday, August 27, the San Francisco Police Department issued a press release to announce that a SF Police officer had recently saved the life of a person experiencing an opiate overdose by using naloxone. The June 14th incident marks the first time an SFPD officer used the Naloxone Kit to administer the medication to save the life of a person in crisis. "I have been a supporter of placing Naloxone Kits in SFPD vehicles since the Department of Public Health approached me with their proposal," said Police Chief Greg Suhr. "One life lost to addiction is one life too many. We hope to build upon this success and following a review of the pilot program, I will recommend that every San Francisco Police Officer be trained in its use and every SFPD car be equipped with a Naloxone Kit."

In March of 2015, the SFPD announced the Opiate Overdose Prevention and Treatment program. This two-year pilot program- funded by the San Francisco Department of Public Health Drug

Overdose Prevention and Education (DOPE) Program provides officers assigned to the Department's Central, Southern, Mission, Northern and Tenderloin Stations with training and Naloxone Kits to be used in cases of opiate overdose.

"San Francisco has made tremendous strides in preventing overdose deaths," said Barbara Garcia, Director of Health. "By working directly with clients, we have learned a tremendous amount that helped inform our interventions, including other city agencies and first responders. Together, we have brought deaths from heroin overdoses down from 120 in 2000 to 10 each year between 2010 and 2012."

SFDPH Partners with SF's Interfaith Council to Provide Cooling Shelters for Our Most Vulnerable Populations

San Francisco has experienced several very warm days this year. With climate change, the number of extreme heat days are likely to increase. Older adults, children and the homeless are particularly vulnerable to heat related illnesses.

Michael Pappas, Executive Director of the Interfaith Council and I are reaching out to San Francisco's faith community to ask that they open their doors to provide cooling shelters and water on the hottest days for our most fragile in the community. Working together, we can help reduce heat related illness and death in San Francisco.

PeopleSoft ePerformance module Pilot Program

A year ago DPH Human Resources decided to move towards making use of the PeopleSoft program to expand our performance management capability. PeopleSoft was purchased by the CCSF and there are various components of it that have been purchased but not fully used. Working with the CCSF Controllers Office and the CCSF Department of Human Resources we designed a pilot program using an online performance appraisal system. The CCSF expanded the pilot program to include three additional departments - the Airport, PUC and the Controller's office.

The ePerformance pilot program is due to go live in September with approximately 460 employees in 19 classifications and 25 managers participating in the pilot. There are four online performance appraisal templates which capture the various departmental nuances of the current paper-based performance appraisals that currently exist.

The online performance appraisal system will have a feature called "self-assessment". This allows employees to document performance notes and apply self-ratings to competencies and other performance factors and share with his or her supervisor. The supervisor can take these comments and ratings into consideration when he or she is completing the performance appraisal.

The performance appraisal cycle will include a time for goal setting during the beginning of the performance appraisal cycle, a mid-year check-in meeting to adjust, change, add or delete goals, and finally, the completion of the online appraisal at the end of the performance appraisal cycle.

There are a number of emails which will be generated from the system at various points in the process to the employee, the supervisor and the reviewer to provide instructions, next steps and to keep everyone aware of the current status of an employee's online performance appraisal.

We are in the final stages of user assessment testing and if all goes well, the current timeline is for the system to move into production on August 31st.

SF Health Network Receives NRC Path to Excellence Award

The SF Health Network primary and specialty care clinics have been selected as the Most Improved Facility winner of the Path to Excellence Award, given by the National Research Corporation (NRC). NRC, which administers our patient experience surveys, is recognizing healthcare organizations nationwide for improving patient experience. We are receiving this award specifically for our improvement in scores of Overall Rating of Providers on our clinic patient experience survey (CG-CAHPS). This is an acknowledgment by our patients of the excellent and compassionate care they receive from providers in both primary and specialty care throughout the network. SFHN will receive the award at an event next month in Washington, DC. A huge thank you to our clinic staff and providers for the great work they do every day!

SFGH – Transition to Our New Hospital

Since I last reported to the Commission, our new hospital has received “staff & stock” approval from California's Office of Statewide Health Planning and Development (OSHPD). While we still have a few construction items to complete, this approval clearly signals we are entering a new phase of our hospital “rebuild,” moving from construction to the actual transition into a beautiful brand new, previously unoccupied facility.

Two parts of this new phase I want to highlight at this point are: (1) staff training and orientation, and (2) equipment installation and preparation.

Our staff is happily anticipating the opening of our new hospital. During the first week of September, the plazas around the building, long shrouded and blocked by fencing and tarps, will be opened. This will begin the process of visually integrating the new hospital into the overall campus.

Unit staffs have been completing the process of creating their own transition plans for moving into the new facility, and work plans and processes for unit operations once in the new facility.

While staff access to the new building is presently still limited to those with an actual functional need, general staff orientation tours for all 5,400 people who work at SFGH start September 14. Signage for the new building, including important wayfinding signage, is now being installed.

Brand new medical equipment, which will allow us to provide high-quality patient care, supported by the latest technology, arrives daily. We are already in the process of its installation and testing. Furniture and other equipment, including the IT backbone of the new facility, also continues to arrive, for our deployment and testing.

We remain on track with the schedule presented to the commission at its July 7, 2015 meeting.

**COMMUNITY HEALTH NETWORK
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER**

AUGUST 2015
Governing Body Report - Credentialing Summary
(8/20/15 BUSINESS-MEC)

	8/2015	07/2015 to 06/2016
New Appointments	34	78
Reinstatements	1	1
Reappointments	68	119
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	30	62
Disciplinary Actions		
Administrative Suspension		
Restriction/Limitation-Privileges		
Deceased	1	1
Changes in Privileges		
Voluntary Relinquishments	27	39
Additions	19	34
Proctorship Completed	29	50

Current Statistics – as of 7/31/15		
Active Staff	541	
Courtesy Staff	506	
Affiliated Professionals (non-physicians)	268	
TOTAL MEMBERS	1,315	

Applications in Process	68
Applications Withdrawn Month of AUGUST 2015	1
SFGH Reappointments in Process 9/2015 to 11/2015	166

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

AUGUST 2015

Health Commission - Director of Health Report

(August 6, 2015 Medical Exec Committee)

	August	(FY 2015-2016) Year-to-Date
New Appointments	6	8
Reinstatements	0	0
Reappointments	4	9
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired:	5	5
Disciplinary Actions	0	0
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	2	3
Proctorship Extension	0	0

Current Statistics – as of 7/31/2015	
Active Medical Staff	36
As-Needed Medical Staff	13
External Consultant Medical Staff	43
Courtesy Medical Staff	1
Affiliated Professionals	9
TOTAL MEMBERS	102

Applications in Process	5
Applications Withdrawn this month	0