

City and County of San Francisco Edwin M. Lee, Mayor

San Francisco Department of Public Health

Barbara A. Garcia, MPA Director of Health

Director's Report for Health Commission Meeting of

October 20, 2015

A current overview of issues affecting the state of public health in San Francisco http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp

SFGH Ribbon Cutting and Dedication Ceremony

As construction of the new SFGH building is being completed and we prepare for transition into the new building, we are pleased to announce that the Ribbon cutting and Dedication Ceremony date has been set. On Saturday, Nov 21st, the Mayor will cut the ribbon and we will have a celebration of the delivery of the new hospital building. On that day we will also unveil the new name of the SFGH campus, in recognition of the gift by Dr. Priscilla Chan and Mark Zuckerberg. The event will begin at 11am and more information including event registration can be found <u>here</u>.

SFDPH Physicians Granted Membership in the SF Medical Society

San Francisco Medical Society (SFMS) is one of the most progressive medical societies in the country. It has led efforts locally and state-wide on tobacco/e-cig regulation, sugar-sweetened beverage taxes, reimbursement for end of life counseling, promoting childhood vaccinations, and many other issues that are aligned with the SFDPH's mission to protect and promote the health of all San Franciscans.

In recognition of this alignment, starting this year, all SFDPH physicians will automatically receive a membership in the SFMS/CMA unless they choose to opt out. SFDPH will cover full dues for all of its employed physicians; there will be no out-of-pocket cost for the individual physician. On a leadership level, SFDPH has had a longstanding connection with SFMS: Commissioner Pating and Todd May, CMO for SFGH, are both current board members, and SFDPH regularly attends the annual SFMS Career Fair.

Starting next year SFHN will be contributing a regular column in San Francisco Magazine, SFMS' bi-monthly publication that has a print circulation of 3,000 and 2,000-2,500 online reads.

Telematics on SFDPH Vehicles

The Department is moving forward with the installation of telematics on all existing SFDPH Vehicles. Telematics are commonly referred to as GPS devices. In the future, Central Shops will be installing the devices on all new vehicles before they are deployed and put into service.

Telematics is an electronic system utilizing the vehicle's computer, GPS technology and the cloud to monitor data from vehicles in our fleet. It is in use by more than 60% of fleets in the US and can be a valuable management tool that has been shown to significantly improve fleet utilization, reduce operating costs, improve productivity, reduce risk and improve efficiency. After telematics is installed on a vehicle:

- Smog checks will become automatic
- Efficient electronic collection of odometer readings on most of the City vehicles will be done eliminating the need for manual documentation
- Notification of trouble codes will indicate when the vehicle needs servicing
- Notification of excessive idle times, to increase awareness to save fuel and reduce emissions
- Quick and efficient locale of City vehicles anytime for any reason
- will report when City vehicles leave the City and County of San Francisco boundaries; this is practical and reasonable to assure that City resources are used for City purposes

Christina Fong, DPH Human Resources, has worked extensively to vet this project through all the Department's labor unions to bring them on board with the project. David Rizzolo has already successfully implemented the devices on the Environmental Health Branch fleet. He will be able to advise staff on training and policy and procedures.

Thank you for your support and cooperation in getting this project implemented.

Behavioral Health Clinicians Volunteer to aid Lake County Fire Victims

The Valley Fire was declared a FEMA disaster area by President Obama on Tuesday, September 22, 2015. Many local county agencies have sent staff to help victims of the fire, including Marin, Sonoma, Contra Costa, Alameda, San Mateo, Santa Cruz and San Francisco counties. San Francisco Behavioral Health Services sent nine volunteer disaster mental health workers September 17-18 to the Napa County fairgrounds in Calistoga, where Lake county residents were evacuated and sheltered from the wildfire. Volunteers conducted Psychological First Aid with individuals and couples. They set up mental health booths in areas surrounding the shelter tents in the fairgrounds, where they spoke with individuals and families who came by and had toys for children to play with. They provided educational workshops on the normal effects of trauma on adults and on children, and on coping with the fire, in both English and Spanish.

In addition, three Behavioral Health volunteers have been deployed to Middletown, where local assistance centers have been set up for residents coming back to the area. Clinicians have provided both behavioral health and medical care at the local assistance centers and at temporary shelters housing displaced residents.

"It was such a great experience to come together and create something new for the people at the shelter. It's so nice to know that the people in our system really care and are willing to give so much of themselves for our communities. " – Rose Serpas

"I'm so impressed with our mental health staff who came. They showed strong engagement and leadership, they weren't just waiting around or waiting for direction, but were proactive, gave a lot of input, planned and implemented a better way to assist with outreach and educational activities. They helped lay out a more organized approach for the disaster mental health teams coming in to follow in later days."-Edwin Batongbacal

"The devastating fires in Lake and Napa County put enormous stress on those communities. During times like these it is critical that we as a public health community can coordinate and share the responsibility of helping people get back on their feet. I was proud to see how quickly the call to action was met by the department's behavioral health providers, and I personally witnessed the good that they are doing for the people affected most by this crisis." – Naveena Bobba, Public Health Emergency Preparedness & Response

SF Health Network Primary Care Clinics providing Fluoride Varnish

Last February, the Health Commission approved a resolution in support of the SF Health Improvement Partnership (SFHIP) Children's Oral Health (COH), 3 year strategic plan to eradicate health disparities in childhood tooth decay, with the goal to make San Francisco's children cavity-free. One goal of the COH initiative is to implement fluoride varnish (FV) application in all SF Medi-Cal well-child visits for children 0 to 6 years old, starting in the SFHN Primary Care clinics. The SFGH Children's Health Center pioneered this recommended preventive treatment at over ten years ago. In early September, the SFGH Family Health Center became the first SFHN family medicine clinic to train Medical Assistants to apply fluoride varnish during well child visits. Chinatown Public Health Center then picked up the baton and has also started to provide this key preventive health measure, aiming to reduce childhood caries in Chinatown, which has the highest rate of childhood caries of any San Francisco neighborhood.

ICD-10 Update from Dr. Colleen Riley, Chief Medical Officer of Laguna Honda

The transition to ICD-10 occurred throughout the United States on October 1, 2015. The International Classification of Diseases, Tenth Revision (ICD-10) is a set of codes published by the World Health Organization and is used for classification of diseases and health related conditions. Laguna Honda Campus has been participating in a San Francisco Health Network-wide planning process and after many months of preparation and training, are transitioning to ICD-10. This will involve clinicians replacing ICD-9 codes with ICD-10 codes when documenting diseases and health related conditions or ordering lab tests. Additional departments including Health Information services (HIS), Patient Financial Services (PFS) and MDS will use ICD-10 codes in documentation review and for billing purposes. This transition to ICD-10 comes on the heels of the Laguna Honda implementation of eCW, our electronic medical record. These efforts represent positive changes that will ultimately result in enhancing our ability to continue providing exceptional care to our residents.

CDPH Skilled Nursing Survey at Laguna Honda

The California Department of Public Health (CDPH) conducted its annual skilled nursing facility (SNF) recertification and life safety code (LSC) surveys at Laguna Honda from September 14 to 24, 2015. Upon completion, the preliminary findings included no substandard care and medication pass error rate was less than 5%. Laguna Honda expects the statement of deficiencies from CDPH the week of October 5, with plans of correction to be submitted to CDPH by October 15; and completion of corrective action plans by October 21 and October 24 for the SNF and LSC surveys, respectively. Once the plans of corrections have been accepted by CDPH, they will be available for review at the hospital.

John T. Grimes Appointed COO at Laguna Honda

Prior to joining Laguna Honda, John was the DPH and Community Behavioral Health Services' Adult Systems of Care Deputy Director, in that role he provided administrative and clinical oversight of over 300 employees, collaborated with the Operations and Facilities Teams, and managed projects for clinic remodels and relocations, supplies distributions, fleet management and vendor relations. In addition, John led the implementation of the African American Health Initiative's Racial Humility trainings for the Department of Public Health. John's other experiences include working for UCSF at San Francisco General Hospital as the Community Focus Assistant Director and the Kujichagulia Project Program Director (Kajuchagulia means "Self Determination" and is focused on during the second day of Kwanzaa). Altogether, John brings over 20 years of experience supervising both clinical and operations staff.

John has received multiple outstanding performance awards from UCSF, assisted SFGH clinics preparation for their Joint Commission on Accreditation of Healthcare Organizations (JCAHO) surveys and monitored compliance programs for the Department. John Grimes is a welcome addition to the Laguna Honda leadership team.

Laguna Honda Celebrating 150 Years of Compassionate, Dedicated Service to the Community

The San Francisco Arts Commission reached a motion to approve a mural painting project on the campus at Laguna Honda Hospital and Rehabilitation Center. This mural project will transform the entrance of the hospital, and a 200 feet section of the retaining wall which borders the campus across from the Forest Hill Muni station. The current monochromatic green wall will become a panorama of images representing Laguna Honda's nearly 150 years of providing skilled, compassionate and dedicated healthcare to San Franciscans in need as well as the colorful story of the west side of the City of San Francisco.

Laguna Honda is partnering with Precita Eyes Muralists, who bring over 35 years of experience in creating art through collaboration with local communities, for this project. Artists will begin initial preparatory work in October and painting is expected to last through early December 2015. A community participation day is being planned for November 7 and more information about the event will soon follow. Once completed, the mural will serve as a centerpiece that kicks off the 150th year anniversary for Laguna Honda.

Screen at 23

Over half of all Asian Americans with diabetes remain undiagnosed. Of these, a significant portion of Asian Americans at risk for diabetes or prediabetes are at healthy BMI or Body Mass Index of 25 or lower and aren't being tested. The American Diabetes Association, National Institutes of Health, and Centers for Disease Control have all recently acknowledged that Asian Americans are at risk for, and need to be screened at the BMI of 23. On Tuesday, October 20th San Francisco Health Commission and the Department of Public Health will join with the American Diabetes Association, providers, community advocates and Asian health leaders to announce San Francisco County's adoption of "Screen at 23". The San Francisco Health commission and Department of Public Health will sign a resolution endorsing the Screen at 23 campaign and encouraging all public and private health providers and facilities to participate.

New Health Classes at SFGH Wellness Center

We are pleased to announce two new health education groups beginning at SFGH in October: Healthy Living for Adults and Movement & Nutrition for People with Diabetes. Healthy Living for Adults will focus on patients with obesity and address central topics such as healthy eating and physical activity and will be led by a dietician and physician. Movement & Nutrition for People with Diabetes is a partnership between General Medicine Clinic, Syzygy Dance Project and The Caregivers Table that aims to improve health outcomes for patients with diabetes.

Annual Walk and Roll to School Day at Spring Valley Elementary

On International Walk and Roll to School Day, October 7, over 100 Spring Valley elementary school students formed "walking school buses" with parents, Mayor Lee, Surgeon General Dr. Vivek Murthy, Supervisor Julie Christensen and other City and community leaders. They made their way through busy streets to reach school before the bell rang, simultaneously highlighting Vision Zero's traffic safety initiatives, increasing their physical activity, and improving their concentration for better learning in school.

Almost one-third of the 350 students at Spring Valley Science School walked and rolled to school, demonstrating the school's commitment to walking.

Health Officer Tomás Aragón joined the children, Principal Marlene Callejas and the Surgeon General representing the health department's support of safer and healthier streets for the children of San Francisco.

Walk and Roll to School Day is part of Vision Zero SF (http://www.visionzerosf.org), the City's commitment to safer, healthier streets to reach the goal of zero traffic fatalities by 2024. To date, 17 out of 24 Vision Zero projects to improve our streets and sidewalks have been completed.

National Disease Intervention Specialists' (DIS) Recognition Day

Disease Intervention Specialists' Day was Friday, October 2, 2015. Disease intervention specialists investigate cases of reportable communicable diseases, provide education and link patients to care, identify contacts and facilitate preventive treatment to interrupt disease

transmission. Disease Intervention Specialists are based in the Population Health Division and serve a critical role in reporting and controlling the spread of diseases in San Francisco. They are critical to STD, HIV, TB and Communicable Disease Prevention and Control and interact with a diverse clientele with sensitivity and skill. Their work is often behind the scenes and we have had a number of staff throughout PHD who are not considered disease intervention specialists by job class, but who have played a crucial role supporting communicable disease activities over the last year

We thank all staff who perform this important work each day to improve health for the people who live, work, study or play in San Francisco.

Family Health Fair in the Bayview-Hunters Point

On Saturday, October 3rd, the SFGH Community Wellness Program participated along with community partners in a very successful Family Health Fair in the Bayview Hunters Point. The event promoted nutrition, fitness, treatment, mental health and prevention of chronic health conditions for families. This year's fair featured senior and Kids' zones, health screenings, cooking demonstrations, vegetable giveaways, raffle prizes and more.

COMMUNITY HEALTH NETWORK SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER

SEPTEMBER 2015

Governing Body Report - Credentialing Summary (9/22/15 BUSINESS-MEC)

	9/2015	07/2015 to 06/2016
New Appointments	15	94
Reinstatements	0	1
Reappointments Delinquencies: Reappointment Denials:	67	186
Resigned/Retired: Disciplinary Actions Administrative Suspension	6	68
Restriction/Limitation-Privileges		
Deceased	0	1
Changes in Privileges		
Voluntary Relinquishments	18	57
Additions	15	49
Proctorship Completed	29	79

Current Statistics – as of 8/31/15		
Active Staff	552	
Courtesy Staff	520	
Affiliated Professionals (non-physicians)	271	
TOTAL MEMBERS	1,343	

Applications in Process	49
Applications Withdrawn Month of September 2015	0
SFGH Reappointments in Process 10/2015 to 12/2015	132

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

SEPTEMBER 2015

Health Commission - Director of Health Report

(September 3, 2015 Medical Exec Committee)

	(FY 2015-2016)	
	September	Year-to-Date
New Appointments	1	9
Reinstatements	0	9 0
	-	
Reappointments	2	11
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired:	0	5
Disciplinary Actions	0	0
Administrative Suspension	1	1
Pactriction/Limitation Brivilages	0	0
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges	0	0
Additions Voluntary Relinguishments	0 0	0 0
Proctorship Completed	0	3
Proctorship Extension	0	0
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Current Statistics – as of 9/1/2015		
Active Medical Staff	36	
As Needed Medical Stoff	40	
As-Needed Medical Staff	13	
External Consultant Medical Staff	44	
Affiliated Professionals	9	
TOTAL MEMBERS	102	

Applications in Process	9
Applications Withdrawn this month	0