



City and County of San Francisco
Edwin M. Lee, Mayor

San Francisco Department of Public Health

Barbara A. Garcia, MPA
Director of Health

Director's Report for Health Commission Meeting of February 16, 2016

A current overview of issues affecting the state of public health in San Francisco
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Zika Update

The World Health Organization (WHO) declared Zika virus to be an international public health emergency on Monday February 1st. The US Centers for Disease Control (CDC) have continued to identify additional countries where Zika virus is circulating, and have issued guidance concerning Zika testing for asymptomatic pregnant women who have traveled to countries with Zika transmission. The CDC also issued guidance for pregnant women regarding prevention of sexual transmission of Zika.

SFDPH has activated an Incident Management Team to respond to Zika laboratory testing requests and to share information with medical providers and the local community, specifically including members of the Latino community. We are collaborating with community based organizations who work closely with immigrant communities from the affected areas to ensure that they have the information they need and to dispel rumors and provide expertise. The Communicable Disease Control Unit released updated guidance for medical providers on February 11. Updated information is available at <http://www.cdc.gov/zika/> and <http://www.sfdcp.org/zika>.

Homeless Services Update

Mayor Lee announced the creation of a new City department to address homelessness in early December. The HOPE (Housing Opportunity, Partnerships & Engagement) Office is currently working with City agencies including SFDPH who are involved in homeless outreach, housing, shelter and supportive services to analyze the programs and bring them together to streamline and enhance services. The new department will be created through the City's budget process, which means that its structure and programmatic scope will be introduced to the Board of Supervisors as part of the Mayor's proposed budget on June 1, 2016.

HEART (Homeless Emergency Assessment & Response Team)

On Feb 11, the Mayor announced the launch of the Homeless Emergency Assessment & Response Team (HEART), a partnership between the San Francisco Fire Department and the Department of Public Health that dedicates emergency and public health experts to respond to 911 calls from people in the community who often depend on the emergency response system for their non-emergency medical, social and mental health needs. The new team, comprised of a Fire Department Paramedic Captain and a HOT team Outreach Specialist, will respond in a SFFD paramedic vehicle and will perform assessments in the field. With the help of a team of nurses, social workers and SFHOT staff, they will create care plans that address immediate as well as long term care needs. Through increased collaboration across departments, HEART enhances the City's ability to respond to its most vulnerable and potentially decreases the number of unnecessary Emergency Room visits.

Super Bowl 50 a Success

The Super Bowl is over and San Francisco has wrapped up a successful Super Bowl week. For SFDPH, the primary goal was to ensure Bay Area residents and visitors from across the globe had a safe and positive visit while in our community. This included Environmental Health's multi-faceted responsibilities in food and water safety and hazardous materials response, Communicable disease monitoring for infectious diseases and sharing information with surrounding county health departments, the SFHOT Team continuing their work to provide services and support to homeless individuals, and expanded sobering services to offload our healthcare partners and assist in maintaining bed capacity for emergency departments.

I would like to acknowledge the planning teams within DPH that worked collaboratively to plan for the event: the Public Health Emergency Preparedness and Response Branch, the Environmental Health Branch, Communicable Disease Control and Prevention, The SF Homeless Outreach Team (SFHOT), Medical Respite and Sobering Center, the Communications Office, Behavioral Health, and the San Francisco Health Network. Thank you for making Super Bowl 50 safe and memorable!

Workforce Development Updates

The Public Health department is committed to hiring a diverse workforce and ensuring that every individual receives an equal opportunity for employment without regard to race, color, religion, gender, age, national origin, veteran status, disability, pregnancy, or other protected category. There are many things that HR is doing to recruit, retain and promote a diverse workforce. All hiring panels and hiring managers are now required to review an implicit bias video and sign a memo which discusses bias and related considerations. Beginning in March of this year, a senior human resources analyst will be reassigned to offer career guidance to staff. We are also expanding the successful pilot programs in place offering mentoring to new employees. We have participated in several new programs including the Year-Up national program which provides a pipeline of talent by matching entry-level needs with young adults from urban communities who are motivated, energetic and trained. This year we will also be participating in Mayor Lee's Interrupt, Predict, and Organize for a Safer San Francisco (IPO) employment program, designed to increase employment opportunities for at-risk youth. In addition, the creation of a new classification of Information Systems Trainee (class 1010) will allow for recruitment of more entry level IT positions.

On January 26th, 2016, the SF Health Network Ambulatory Care Workforce Development team held a pilot “Crucial Conversation” training for its managers and supervisors. “Crucial Conversation” focuses on skills and techniques to handle disagreements and high stakes communications. One of the goals of the training was to assist managers and supervisors to hold conversations in a positive space when stakes are high and emotions are highly charged.

Year Up Internship Update

The first cohort of the Year Up Internship Program at the DPH IT department celebrated their final day of their internship on January 22nd, and the IT department bid a fond farewell to the group. In only six months, the interns became an integral part of DPH divisions including Field Services, Help Desk, IT Ops Metrics, SFGH Rebuild Operations, the Project Management Office (PMO), and the Chief Technology Office (CTO).

Beyond their professionalism and functionality, the Year Up interns brought energy and enthusiasm to our work environment. Interns without an IT background expressed gratitude and surprise for the opportunity to obtain IT skills and knowledge. Moreover, their exposure to the diversity of our work force, work sites, and occupations within DPH allowed the interns a deeper understanding of the different flavors and functions of IT throughout the department. The influence of the first cohort remains with us, as we continue to develop our training program for future employees of the City and County of San Francisco.

The second cohort of ten interns attended an orientation on Monday, February 1st and are currently joining their respective groups. Please give a warm welcome to this next group of bright individuals who have joined the collective mission of DPH.

Life Safety Survey at Zuckerberg San Francisco General

On Friday, February 5, 2016, one surveyor from the California Department of Public Health (CDPH) arrived unannounced to conduct the annual Life Safety Survey of Unit 4A, the Skilled Nursing Unit. This survey visit concluded at approximately noon. Overall, the surveyor was extremely complimentary about the preparation and organization demonstrated during this survey. There was one minor finding, which will require a Plan of Correction response regarding monthly full load generator testing on each generator. Special thanks to Greg Chase, Rich Elliott, Lann Wilder, Anna Calderon, and Kathy Ballou for their assistance during this visit.

Day in the Life Completed at Zuckerberg San Francisco General

On February 3rd, ZSFG held their first “Day in the Life” simulation. The purpose of the Day in the Life simulations is to: 1) Identify and address patient/staff safety issues; 2) Engage staff in mock patient care scenarios to validate operations and workflows; 3) Verify protocols and systems integration and; 4) Facilitate open channels of communication among all participants.

The simulation included 26 department-specific and emergency response code scenarios. There were 188 staff (i.e. nurses, physicians, and support services), 48 observers and roamers, 33 Support Center staff (IT, Facilities, Biomed, Security, etc.), and 10 Day in the Life Command Center staff. Representatives from each department were able to speak to their workflows, policies, and equipment.

Congratulations to all staff members for making the first Day in the Life a success. Through this experience, they have learned a lot about the new building and how to collaborate and communicate across departments.

Celebrating African-American Heritage Month

The Office of Cultural Competence will be hosting a 2016 Black History Month event on February 26th at Laguna Honda from 8:30-5:30pm featuring Dr. Joy DeGruy and Dr. Kenneth V. Hardy. DeGruy and Hardy are leaders in the field of examining the impact of residual effects of historical trauma on African-Americans and how that resonates today.

Generations Black LGBTIQQ will be hosting their 5th annual history event on Friday, February 26th from 6-9pm at SOMArts Cultural Center at 934 Brannan. This is a free community event celebrating the lives of black LGBTIQQ individuals. It will feature raffle prizes, entertainment, an art gallery, food, music and free STD/ HIV testing.

Zuckerberg SF General will be celebrating Black History month with a lunch time celebration in the cafeteria on Feb 19, from 12-1pm.

Lunar New Year Celebrations

Lunar New Year officially began February 8th. There have been many activities for Laguna Honda residents including a Chinese New Year show with the SFPD Lion Dancers on Weds, Feb 10. A special Lunar New Year luncheon was available and staff and visitors also had this special luncheon available for purchase in the cafe.

Chinese New Year will be celebrated at Zuckerberg SF General Hospital with a lunch time celebration in the cafeteria on February 25th from 12-1 PM

Chinatown Public Health Center held their annual Chinese New Year luncheon on Wednesday, Feb 10 at noon. They served traditional new year foods like dumplings, long noodles, sweets, and tangerines.

Addressing Islamophobia at Zuckerberg San Francisco General

On March 22nd Zuckerberg San Francisco General (ZSFG) will be holding an Islamophobia Management Forum to reach leaders across the campus. The speakers include Zahra Billoo, Council on American Islamic Relations, Jess Ghannam, PhD, Clinical Professor of Psychiatry, UCSF, Ameena Jandali, Founding Member of the Islamic Networks Group, and Hatem A. Bazian, Professor in the Near Eastern Studies department at the University of California at Berkeley.

We have great responsibility to continue working towards fulfilling the mission of the hospital and the Department of Public Health, treating everyone with compassion and respect. Let us all do all we can to make the ZSFG campus as well as all DPH sites welcoming and safe for ALL members of our community.

Environmental Health participates in St. Anthony's Career Day

On February 2nd Senior Hazardous Materials Inspector Seretha Brewer and Food Safety Inspector Adaku Ude attended career day at St. Anthony's School at 299 Precita St. in San Francisco. They presented a PowerPoint on Environmental Health and answered questions from the students. We would like to commend them for doing an exemplary job and reaching out to our San Francisco students on the importance of the Public Health profession.

Environmental Health Director Richard Lee Retires

Richard Lee announced his retirement after 29 years at SFDPH. Richard started as an Industrial Hygienist where he worked with toxics and safety including asbestos, radiation, cellular transmitting, and hazardous materials. In 2003 he became the Director of Environmental Health Operations. In 2007 he was named Director of Environmental Health Regulatory Programs, where he managed all permitting programs including food, water quality, healthy housing, solid waste, and medical cannabis dispensaries. In June 2013 he was named acting Director of Environmental Health which added responsibilities in Operations and Administration, County Agriculture, Weights and Measures, and Childhood Environmental Health. A celebration will be held Friday, March 11 at 6pm at Dominic's at Oyster Point. Click [here](#) for information.

**COMMUNITY HEALTH NETWORK
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER**

February 2016
Governing Body Report - Credentialing Summary
(2/8/16 MEC)

	2/2016	07/2015 to 06/2016
New Appointments	7	170
Reinstatements		1
Reappointments	38	393
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	15	136
Disciplinary Actions		
Administrative Suspension		
Restriction/Limitation-Privileges		
Deceased		1
Changes in Privileges		
Voluntary Relinquishments	13	88
Additions	6	98
Proctorship Completed	14	193

Current Statistics – as of 1/29/16		
Active Staff	549	
Courtesy Staff	534	
Affiliated Professionals (non-physicians)	267	
TOTAL MEMBERS	1,350	

Applications in Process	17
Applications Withdrawn Month of February 2016	0
SFGH Reappointments in Process 3/2016 to 5/2016	157

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

FEBRUARY 2016

Health Commission - Director of Health Report

(February 4, 2016 Medical Exec Committee)

	February	(FY 2015-2016) Year-to-Date
New Appointments	2	23
Reinstatements	0	1
Reappointments	3	27
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired:	1	8
Disciplinary Actions	0	0
Administrative Suspension	0	1
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	1	16
Proctorship Extension	0	0

Current Statistics – as of 2/2/2016		
Active Medical Staff	35	
As-Needed Medical Staff	15	
External Consultant Medical Staff	48	
Courtesy Medical Staff	1	
Affiliated Professionals	15	
TOTAL MEMBERS	114	

Applications in Process	2
Applications Withdrawn this month	0