### San Francisco Department of Public Health



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Director of Health

# Director's Report for Health Commission Meeting of September 20, 2016

A current overview of issues affecting the state of public health in San Francisco <a href="http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp">http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp</a>

#### Mayor Ed Lee Announces Newest Navigation Center to open on Central Waterfront

The Dogpatch Neighborhood Association has voted overwhelmingly to support the plan for a third temporary Navigation Center at the end of 25th Street on San Francisco Port property. The newest Navigation Center is expected to open in February 2017 and will provide shelter and support services for up to 70 homeless people at a time. The DPH will continue to provide support services to these and the other Navigation Centers' clients.

Navigation Centers are a temporary, low-threshold shelter model that provides on-site essential services and works toward permanent housing for the most vulnerable homeless San Franciscans. Navigation Centers have been nationally recognized as a best practice in addressing street homelessness by the National Alliance to End Homelessness and the Obama Administration's Interagency Council on Homelessness.

#### **DPH Leadership Team participates in Lean Education Series**

There has been much work done across the DPH to improve workflows and efficiencies using Lean principles. On Thursday, September 8, 2016, Executives from throughout the DPH gathered at Laguna Honda for the first in a series of Lean trainings led by Rona Consulting to provide our leaders with the necessary concepts and tools to transform our organization into the world-class patient- and family-centered system of care we envision. The trainings, called "Transforming Healthcare" are adopted from work done by the Toyota Management system as applied to healthcare. Participants were required to read a series of books including "The Toyota Way: 14 Management Principles from the World's Greatest Manufacturer" by Jeffrey Liker, "The Toyota Way to Healthcare Excellence" by John Black and "Toyota Production System—

Beyond Large-Scale Production" by Taiichi Ohno. Leaders will meet for an additional four training sessions.

#### Behavioral Health and Mental Health Services hold Vocational Summit

Behavioral Health Services (BHS) and the Mental Health Services Act (MHSA) department held their first annual Vocational Summit at the San Francisco Public Library on August 31, 2016. The primary objectives of the summit were to provide education and information regarding the vast array of vocational and employment programs in San Francisco, and to acknowledge the outstanding work of staff from 42 programs. One of the programs highlighted was the San Francisco Vocational CO-OP which is a collaborative effort between Behavioral Health Services and the California Department of Rehabilitation. The CO-OP provides comprehensive vocational services, including career assessment, on-the-job training, job placement, and job retention supportive services to San Francisco residents with primary mental health diagnoses.

The Vocational Summit included inspirational speeches from client graduates of the CO-OP highlighting how their employment has positively impacted their own wellness and recovery. The CO-OP programs presented their menu of employment and training services available to the community. The CO-OP providers include Richmond Area Multi-Services, UCSF Citywide, Caminar, Positive Resource Center, Toolworks, and the Occupational Therapy Training Program. The summit also included outreach efforts from the city's Department of Human Resources' Access to City Employment for People with Disabilities program (ACE). This project works in collaboration with Department of Rehabilitation and Behavioral Health Services to increase access into the city's workforce for people with disabilities. We want to thank all of the community members, providers and clients who worked together to make this event such a huge success.

### Addressing Health Disparities among African-Americans and Latinos in San Francisco

San Francisco faces some of the greatest income inequality in the nation. In addition, residents also face a host of other disparities, which are particularly visible in health indicators among San Franciscans. According to the most recent 2016 San Francisco Community Health Needs Assessment, put together by the San Francisco Health Improvement Partnership (SFHIP), on average, Black/African-American residents live 10 years less than Whites, 14 years less than Asian and Pacific Islanders, and 11 years less than Latinos. The report further notes that Black/African-American residents face the greatest social, economic, and environmental hardships and consequently have the highest rates of acute and chronic disease, injury, and disability. These disparities are especially apparent when it comes to heart health: data show that higher rates of cardiovascular disease and hospitalizations due to heart disease are concentrated in areas of San Francisco that have higher concentrations of residents living in poverty and who identify as Black or African-American.

To address some of these disparities, the Centers for Disease Control has been awarding REACH (Racial and Ethnic Approaches to Health) grants to organizations across the country to implement initiatives to counteract these disparities. The San Francisco Department of Public Health was awarded a grant in 2014 and started its Green Prescriptions program as a result. The program aims to provide physical activity prescriptions to patients in clinics across the City and link them to free physical activity opportunities. Take a look at the video to see how the program works and the impact it's having on our community.

Link to video: https://www.youtube.com/watch?v=aZIjTSfc2lk

#### **DPH Report Shows Decline in HIV Infections while Disparities Persist**

A new report from DPH's Applied Research, Community Health Equity and Promotion division shows new HIV infections in San Francisco are continuing to decline and people with HIV are getting linked to care more quickly, but significant disparities persist that must be overcome in order to end the epidemic and "get to zero." New HIV diagnoses in San Francisco declined 17 percent and overall, 93 percent of the 17,198 people living with HIV are aware of their infection and are being linked to care more quickly and showing improved outcomes. The amount of time between HIV diagnosis and suppression of the virus has dropped from 11 months in 2009 to three months in 2014. Deaths among people with HIV have continued to decline since 2013, but disparities still exist. African American men in San Francisco have the highest HIV infection rate, at 140 per 100,000 population, compared to a rate of 52 among white men. African American women have the highest HIV infection rate among all women, at 31 per 100,000. Other groups experiencing disparities are Latinos, youth and transgender women.

San Francisco launched its "Getting to Zero" initiative in October 2015, pledging to become the first city to reach zero new HIV infections, deaths from HIV/AIDS and stigma. The City included \$3.1 million in new funding in this year's budget for Getting to Zero. This year's investment is focused largely on reducing disparities and includes programs to make prevention more accessible to Latino and African American men who have sex with men, transgender women and youth; community-based work to combat stigma, which may be a factor in seeking health services; intensive case management; addressing the needs of an aging population living with HIV and other programs. This is in addition to several ongoing efforts already underway to reduce disparities. SFDPH's current campaign, "Our Sexual Revolution," supported by the Centers for Disease Control and Prevention, seeks to increase the use of PrEP (pre-exposure prophylaxis) in the African American, Latino and transgender communities.

A link to the 2015-2016 report can be found here: https://www.sfdph.org/dph/files/reports/RptsHIVAIDS/AnnualReport2015-20160831.pdf

#### **Electronic Health Record Update**

The DPH-APeX team is nearing a go/no-go decision on using UCSF's Epic Electronic Health Record, and parallel contingency plans are still underway in case we have a no-go decision. Presentations continue to be given to staff throughout the organization highlighting the benefits and clarifying the goals of the project and offering an opportunity for questions and concerns.

#### **Security Update**

A series of security briefings and trainings has begun at ZSFG Management Forum and Staff Forum meetings. Recent topics have included Active Shooter Trainings, and the new Mass Notification System, which will alert staff on their mobile devices in the case of an emergency. Basil Price, Director of Security, can be contacted to set up trainings at sites throughout the DPH, and can be reached at 415-206-2577.

#### FACES for the Future Program resumes at the Department of Public Health

FACES stands for "Facilitating Academic Careers in Engineering and Science." This past spring, we had the opportunity to host FACES students from San Francisco's John O'Connell High School. Students were placed in many different areas of the department including Social

Services, Psychiatry, Nursing, Nutrition, Radiology, Environmental Health, and Community Health, Equity and Promotion. We now have the privilege to continue our partnership with the FACES program and we are currently seeking internship placements for Fall and Spring sessions. Here's a link to a video showing students sharing their FACES internship experiences with SFDPH: https://www.youtube.com/watch?v=8QpK6\_\_q6sY&feature=youtu.be

### Leslie Dubbin Selected for New National Leadership Program to Build Culture of Health

The Robert Wood Johnson Foundation has named Leslie Dubbin, PhD, MS, RN, as a fellow in their first class of Interdisciplinary Research Leaders at the University of Minnesota. This is a new fellowship and is unusual in that it was awarded to a team of three: 2 researchers and a community partner. Dr. Leslie Dubbin, San Francisco Health Network's Chief Program Integration Officer for Ambulatory Care, and Dr. Irene Yen, an epidemiologist at UCSF are the researchers and their community partner is Susan Neufeld of San Francisco's BRIDGE Housing Corporation. Their research focuses on the social and health impacts of public housing renovation in San Francisco and will investigate how the Rental Assistance Demonstration (RAD) policy implementation in San Francisco affects people living in public housing as private developers renovate deteriorating public housing structures. During their fellowship, they will join researchers and community leaders from across the country to collaborate and innovate to solve these and other persistent challenges and advance a culture of health. Please join us in congratulating Leslie Dubbin on her selection for this important fellowship.

## SAN FRANCISCO HEALTH NETWORK ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER

# September 2016

Governing Body Report - Credentialing Summary (9/6/16 MEC)

	9/2016	07/2016 to 07/2017
New Appointments Reinstatements	23	115
Reappointments Delinquencies: Reappointment Denials:	49	177
Resigned/Retired: Disciplinary Actions Administrative Suspension	21	98
Restriction/Limitation-Privileges		
Deceased		
Changes in Privileges Voluntary Relinquishments Additions Proctorship Completed	6 16 20	27 35 59

Current Statistics – as of 9/2/16		
Active Staff	558	
Courtesy Staff	510	
Affiliated Professionals (non-physicians)	254	
TOTAL MEMBERS	1,322	

Applications in Process	51
Applications Withdrawn Month of September 2016	1
SFGH Reappointments in Process 10/2016 to 12/2016	107

## LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

## SEPTEMBER 2016

## **Health Commission - Director of Health Report**

(September 1, 2016 Medical Exec Committee)

	(FY 2016-2017)	
	September	Year-to-Date
New Appointments	0	1
Reinstatements	0	0
Reappointments	8	14
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired	2	6
Disciplinary Actions	0	0
Administrative Suspension	1	5
(for month of August)		
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	0	1
Proctorship Extension	0	0

Current Statistics – as of 9/1/2016		
Active Medical Staff	36	
As-Needed Medical Staff	9	
External Consultant Medical Staff	45	
Courtesy Medical Staff	2	
Affiliated Professionals	14	
TOTAL MEMBERS	106	

Applications in Process	8
Applications Withdrawn this month	0