San Francisco’s Tenderloin Neighborhood: Neighborhood Conditions & Health Status

September 6, 2016
Using a social determinants of health model, we will cover:

- Socioeconomic Factors
- Living Conditions
- Health & Well-Being
- Access to healthcare services
Tenderloin Neighborhood of San Francisco

Neighborhoods & Sup. Districts

- **Tenderloin Population:** 26,085 ± 1,216
- **District:** Mostly 6 & some of 3
- **Zip code:** Mostly 94102 & some of 94109
The Tenderloin has a slightly older and more ethnically diverse population.

Source: American Community Survey 5-year estimates, 2009-2013

Ethnicity

Source: American Community Survey 5-year estimates, 2010-2014

Age Groups
The Tenderloin is one of San Francisco’s lowest income neighborhoods – 1 in 3 residents live in poverty.

Source: American Community Survey 5-year estimates, 2009-2013
Housing is an important concern in the Tenderloin. Over half of the City’s homeless population lives in District 6.

**Percent of Total Homeless Population:**
District 6 (TL): 57%

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**Program Highlight:**

The newly formed Department of Homelessness and Supportive Housing was formed to better coordinate resources to help homeless residents permanently exit the streets and move into housing and services.

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**Total sheltered and unsheltered homeless individuals from General Count, 2011-2015**

<table>
<thead>
<tr>
<th>Year</th>
<th>District 6</th>
<th>Remaining City</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>2,611</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>3,038</td>
<td></td>
</tr>
<tr>
<td>2015</td>
<td>2,850</td>
<td></td>
</tr>
</tbody>
</table>

**Percent of Total Homeless Population:**
SF Homeless Count and Survey, 2005-2013
There is significant momentum to increase healthy food access for all residents of the Tenderloin.

Percent of retailers that accept CalFresh benefits:
- Tenderloin: 57%
- San Francisco: 40%

Program Highlight:
The Healthy Retail SF Program has worked to convert five corner stores into retailers that sell healthy affordable food and minimize the visibility of alcohol and tobacco products.

http://healthyretailsf.org
The Tenderloin has the highest rate of severe and fatal pedestrian injuries in the City.

Program Highlight:
Vision Zero SF is refocusing city resources and investment on the streets that have the most severe and fatal traffic injuries so that we can get to zero traffic deaths by 2024.

http://visionzerosf.org

Pedestrian injuries – severe/fatal per 100 road miles
Tenderloin: 50
San Francisco: 8
Crime and safety are important issues in the Tenderloin.

Program Highlights:

- DPH Mobile Crisis Team provides on-site response for prevention and intervention after street violence.
- The UCSF Wraparound Project at ZSFG provides support services to violently injured youth and young adults to prevent future violence and injury.

Violent Crime Rate per 1,000 Residents:
Tenderloin: 260.3
San Francisco: 56.5

http://violenceprevention.surgery.ucsf.edu
## Leading causes of death, 2011-2015

<table>
<thead>
<tr>
<th>Rank</th>
<th>Tenderloin (94102)</th>
<th>San Francisco</th>
</tr>
</thead>
<tbody>
<tr>
<td>1)</td>
<td>Accidental poisoning and exposure to noxious substances</td>
<td>Ischemic Heart Diseases</td>
</tr>
<tr>
<td>2)</td>
<td>Ischemic Heart Diseases</td>
<td>Dementias, Alzheimer's, and Other Degenerative Diseases of the Nervous System</td>
</tr>
<tr>
<td>3)</td>
<td>Lung Trachea/Bronchial Cancer</td>
<td>Cerebrovascular Disease</td>
</tr>
<tr>
<td>4)</td>
<td>Hypertensive Diseases</td>
<td>Lung Trachea/Bronchial Cancer</td>
</tr>
<tr>
<td>5)</td>
<td>Dementias, Alzheimer's, and Other Degenerative Diseases of the Nervous System</td>
<td>Heart Diseases Other than Rheumatic, Hypertensive, or Ischemic</td>
</tr>
</tbody>
</table>

The primary difference in mortality patterns in the Tenderloin is that accidental drug overdose is the leading cause of death.

Source: CDPH, Death Statistical Master File, 2011-2015
Mental health and substance use disorder are top health issues for Tenderloin residents.

Age-adjusted ER visit rates for adults 18yrs+ per 10,000 residents

Program Highlights: SF has numerous innovative behavioral health treatment programs, including the Community Justice Service Center, which links clients to case management, housing, and other benefits and the Law Enforcement Assisted Diversion (LEAD) Program that diverts low-level drug offenders to community-based treatment instead of jail. In addition, naloxone is made widely available to reduce opiate overdose deaths.
Tenderloin residents are hospitalized more often for ambulatory care sensitive chronic diseases.

Program Highlight: DPH Primary Care Clinics participate in chronic illness quality improvement programs, including team-based approaches to hypertension and diabetes. Tom Waddell Urban Health is a leader in developing chronic illness improvement programs tailored to the needs to homeless individuals and those living in supportive housing.

Source: OSHPD, Hospital Discharge Data, 2012-2014
The Tenderloin has a high rate of new HIV diagnoses.

Program Highlight: In 2015 DPH launched its Getting to Zero initiative with the goal of zero new HIV infections, zero HIV deaths, and zero HIV stigma by 2020. The initiative will focus on continued funding for successful efforts and launching or expanding access to PrEP (Pre-exposure Prophylaxis), RAPID (Rapid ART Program for HIV Diagnoses), and retention in care. http://gettingtozerosf.org
More Tenderloin residents have insurance as a result of the ACA. Healthy SF remains an important resource. 

Healthy SF enrollment dropped by 75-85% between 2010 and 2015, in both the Tenderloin and Citywide, indicating more individuals moved to MediCal or health insurance through the exchange. About 4% of Tenderloin residents were still enrolled in Healthy SF as of December 2015.

Estimated Percent of residents enrolled in Healthy SF (2015)
94102: # (~4%)
San Francisco: # (~2%)
Compared to their proportion of the total population, more Tenderloin residents access care at ZSFG and DPH Primary Care Clinics.

An estimated 29% of Tenderloin residents are seen at DPH Primary Care Clinics

The most popular clinics are:

1. Curry Senior Center
2. Tom Waddell Urban Health Center
3. Larkin St. Medical Clinic
4. Maxine Hall Health Center
5. Positive Health Program at ZSFG

Source: SFGH/Clinicdata sets, FY 2015-2016
Primary Care Access

SFDPH Primary Care Sites and Affiliated Partners

3 – Larkin Street Youth Clinic
4 – Curry Senior Center
5 – Tom Waddell Urban Health Clinic
6 – Medical Respite & Sobering Center

1 – Maxine Hall Health Center
10 – Positive Health Program @ ZSFGH

Partner Clinics:
- Healthright 360 @ GLIDE
- St. Anthony Clinic
- BAART Clinic
- Asian Pacific Islander Wellness Center


SFDPH September 6, 2016
DPH Non-Profit Partners in the Tenderloin

- Addiction Research and Treatment Services
- Asian & Pacific Islander Wellness Center
- BAART Programs
- Brilliant Corners
- Center for Open
- Chinatown Community Development Center
- Community Awareness & Treatment Services
- Community Housing Partnership
- Curry Senior Center
- DISH: Delivering Innovation in Supportive Housing
- Episcopal Community Services
- Felton Institute
- GLIDE
- HealthRight 360
- Hospitality House
- International Institute Of The Bay Area
- Justice & Diversity Center, BAR Association of SF
- Larkin Street Youth Services
- Lutheran Social Services Of Northern Ca
- Mercy Housing
- Project Open Hand
- Saint James Infirmary
- Saint Anthony Foundation
- San Francisco AIDS Foundation
- Shanti Project
- Superior Court – Community Justice Center
- Tenderloin Neighborhood Development Corporation
- Tides Center
Thank You

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