AGENDA

- Welcome & Agenda Review
- Office of Conservatorship Services
- Assisted Outpatient Treatment
- Overview of Program Flow
- Evaluation Update
- Public Comment
- Closing & Next Steps
Office of the Public Conservator
SF Department of Aging & Adult Services
Department Overview

Department of Aging & Adult Services

Department Programs
- Adult Protective Services
- In-Home Supportive Services
- Representative Payee
- Public Administrator
- Public Conservator
- Public Guardian

Community Services
- DAAS Benefits and Resource Hub
  - County Veterans Service Office
  - Integrated Intake and Referral
- Dignity Fund
- Long-Term Care Operations
- Office on the Aging
Conservatorship Terms

**LPS** – Lanterman-Petris-Short Act – The conservatorship law from 1968 that was named after the bill’s authors.

**Mental Health Conservatorships** – Another way to refer to LPS conservatorships that are overseen by the Office of the Public Conservator.

**Public Guardian** – The program that oversees probate conservatorships for adults with cognitive impairments and other types of serious functional disabilities.
The **Office of the Public Conservator** is responsible for overseeing the psychiatric care of San Francisco residents who are *gravely disabled* due to mental illness and who have been found by the court unable or unwilling to accept voluntary treatment.

*Grave Disability* is the legal basis for involuntary commitment and refers to the inability of an adult to provide for their basic needs (food, clothing, shelter) due to impairment by mental illness or chronic alcoholism.
Mental Health Conservatorship Programs

LPS Conservatorship
- Community Independence Participation Program
- Post Acute Community Conservatorship

Murphy Conservatorship
Conservatorship Related Services

- Investigate referrals for Conservatorship
- Prepare reports for the Court
- Recommend most appropriate level of care
- Monitor psychiatric care in collaboration with treatment team including responding to medication and involuntary medication order requests
- Advocate on behalf of clients
- Provide case management for clients placed out of county
- Collaborate with DPH/Transitions Team to ensure placement in least restrictive setting and for in-county case management services.
San Francisco’s Office of the Public Conservator

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td><strong>15</strong></td>
<td>• Licensed Positions (LCSW &amp; LMFT)</td>
</tr>
<tr>
<td><strong>617</strong></td>
<td>• Total number of clients under conservatorship as of Oct. 31</td>
</tr>
<tr>
<td><strong>15</strong></td>
<td>• Average number of new referrals received monthly</td>
</tr>
<tr>
<td><strong>46</strong></td>
<td>• The average caseload for each deputy conservator</td>
</tr>
<tr>
<td><strong>5</strong></td>
<td>• The average number of years that a client is conserved under LPS</td>
</tr>
<tr>
<td><strong>54</strong></td>
<td>• Current number of clients participating in special programs</td>
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Placements FY 2018-19

<table>
<thead>
<tr>
<th>Placement</th>
<th>Count</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Average caseload</td>
<td>578</td>
<td></td>
</tr>
<tr>
<td>Locked psych</td>
<td>267</td>
<td>46%</td>
</tr>
<tr>
<td>In community</td>
<td>219</td>
<td>38%</td>
</tr>
<tr>
<td>State hospital</td>
<td>46</td>
<td>8%</td>
</tr>
<tr>
<td>Acute</td>
<td>36</td>
<td>6%</td>
</tr>
<tr>
<td>Jail</td>
<td>11</td>
<td>2%</td>
</tr>
</tbody>
</table>
Referrals

- Referrals with a previous conservatorship in past year (tracked FY2014-15 onward)
- 5270 hold implemented

<table>
<thead>
<tr>
<th>Year</th>
<th>Referrals</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-13</td>
<td>284</td>
</tr>
<tr>
<td>2014-15</td>
<td>241</td>
</tr>
<tr>
<td>2016-17</td>
<td>25%</td>
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<tr>
<td>2018-19</td>
<td>149</td>
</tr>
</tbody>
</table>

- 2013-14: 180 referrals
- 2014-15: 133 referrals
- 2016-17: 128 referrals
- 2018-19: 141 referrals

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- 2018-19: 141 referrals
Assisted Outpatient Treatment (AOT) and Housing Conservatorship
What is AOT?

- Commonly known as “Laura’s Law”
- Has strict legal eligibility
- Court ordered outpatient treatment for individuals with severe mental illness
- Does not allow for forced treatment or forced medications
- Designed to assist individuals with severe and persistent mental illness who are not engaged in treatment, are deteriorating, and have a history of poor treatment compliance
- Goal of reducing hospitalization, incarceration, and victimization
San Francisco AOT

• DPH Care Team (outreach & engagement)
  • Program Manager (Psychologist)
  • Clinical Supervisor
  • Clinicians
  • Peer Specialist & Family Liaison
  • Clinical and Peer Interns

• UCSF Citywide (treatment provider)
  • Clinical Supervisor
  • Clinician
  • Psychiatrist
  • Nurse
  • Peer
AOT Primary Criteria

AOT Candidate must meet all criteria to be considered for the program.

Some of the criteria includes:

- Individual has a severe and persistent mental illness that is not the direct result of substance use
- Individual is unlikely to survive safely in the community without support
- Individual has a history of lack of compliance with treatment and is not currently engaged
- An individual’s:
  - mental illness has been a substantial factor in hospitalization or incarceration at least twice within the last 36 months
  ~OR~
  - mental health has led to one or more acts of violent behavior towards himself/herself or another, threats, or attempts in the last 48 months
AOT’s Role in Housing Conservatorship

- Is an intervention and engagement tool with the goal of helping an individual voluntarily link to services
- Field based services
- Focused on recovery and wellness
- Full Service Partnership (intensive case management) between client and, when appropriate, their family/natural support system
- Goal of linking to long term and least restrictive services
Program Flow
### Housing Conservatorship Process Overview

**Evaluation under temporary conservatorship**

- Series of WIC 5150 detentions where individual is provided with a thorough evaluation and documented opportunity to engage in voluntary treatment
- Written notice regarding possible conservatorship provided at 5th WIC 5150 detention within 12 months and each detention thereafter
- Engagement from Care Team and opportunity to engage in voluntary treatment
- Appropriate treatment and placement options identified

**Temporary conservatorship**

- Written notice of temporary conservatorship and assigned a Public Defender at 8th WIC 5150 detention within 12 months
- Temporary conservatorship allows for treatment and evaluation for up to 28 days
- Continued engagement from Care Team and opportunity to engage in voluntary services

**Court process**

- Meet with legal representation
- Court hearing (or trial, if elected) to establish conservatorship, including term and treatment and placement plan
- Meet with PC Investigator

**Treatment & recovery under conservatorship**

- Treatment and placement under Court supervision (with reports every 60 days)
- Conservatorship ends once person is capable to care for own health and well-being (renewal required if more than 6 months)
- Connection to ongoing, voluntary treatment
- Provision of permanent supportive housing

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Housing Conservatorship Working Group

December 16, 2019
Population Data
Population Data- Fiscal Year 18/19

Information for individuals who had 4+ 5150's and seen at PES (117 individuals):

- **Demographics**
  - 30.8% between the ages of 40-50
  - 65.8% Male
  - 33.3% White

- **Urgent/Emergent Services**
  - 94% utilized urgent/emergent medical services
  - Average of 11.8 visits to PES
Population Data- Fiscal Year 18/19

- **Linkage to Care**
  - 24.8% had contact with primary care during FY
  - 24.8% have an assigned intensive case manager
  - 6.8% are currently LPS conserved

- **Jail Contacts**
  - 50.4% had a jail contact during FY

- **Housing Status**
  - 70.9% are known to have experienced homelessness in the last year
  - 31.6% have been assessed for Coordinated Entry
Evaluation Update
<table>
<thead>
<tr>
<th>Requirement</th>
<th>Data Point(s)</th>
<th>Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Number and status of persons who have been recommended for a Housing Conservatorship, evaluated for eligibility for a Housing Conservatorship, and/or conserved</td>
<td>-As described in requirement</td>
<td>DPH</td>
</tr>
</tbody>
</table>
| 2. The effectiveness of these conservatorships in addressing the short and long term needs of those persons, including a description of the services they received | -Description of treatment and services  
-Housing status  
-PES contact  
-Substance use treatment compliance  
-Incarceration  
-Individual experience survey | DPH, HSA, HSH, ZSFG |
| 3. The impact of conservatorships established on existing conservatorships and on mental health programs provided by the city | -Number of LPS conservatorships  
-Impact on mental health programs provided by the city (high level trends) | HSA, DPH |
| 4. The number of detentions for evaluation and treatment under Section 5150 that occurred in SF during the evaluation period, broken down by the type of authorized person who performed the detention | -As described in requirement                                                  | DPH Mobile Crisis, ZSFG, SFPD, Hospitals TBD |
| 5. Where a detention under Section 5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention | -Narrative description for each relevant 5150, or broader trends | SFPD |
Anticipated Data Points for January Report

Population-level data:
- Number of 5150s, ideally broken down by type
- Insights from SFPD on officer-initiated 5150s (why, how, etc.)
- Timeframe: FY2018-19 (07/01/2018 – 06/30/2019)

Data sources:
- DPH
- SFPD
- Zuckerberg SF General
- Possibly other hospitals
Next Steps for January Report

• Share available data with Working Group at December 16 meeting

• Draft report

• Final report submission to Mayor and Board of Supervisors by January 21, 2020
PUBLIC COMMENT
Closing and Next Steps

Upcoming Working Group Meetings:

Date: Monday December 16th
Time: 12:30-2:00pm

Meeting will be held at 1380 Howard Street, Room 515
Email: Housing.Conservatorship-Workgroup@sfdph.org

Website Updates: www.sfdph.org/dph/comupg/knowncol/housingconserv/default.asp