

SAN FRANCISCO

Housing Conservatorship Working Group

MEETING 7 • October 26, 2020 • 1:00-3:00PM • Zoom Platform





AGENDA

- Welcome & Agenda Review
- Implementation Update
- Data Review
- Housing
- Public Comment
- Closing & Next Steps



Workgroup Duties

Established by BOS Ordinance 108-19

Purpose

- Conduct evaluation on effectiveness of Housing Conservatorship implementation, and submit reports to the BOS, Mayor, and State Legislature, as required
 - Annual report to BOS and Mayor by January 21, 2021
 - Annual reports to BOS, Mayor, & State beginning January 1, 2021



Implementation Update



Implementation

- Continued collaboration across partners
- Active engagement and outreach for individuals
- Ongoing notice for individuals with 5+ 5150 WIC Holds
- No petitions have been processed by the court



Data Review



PES Data FY 19/20

Information for all individuals seen at PES during FY 19/20

Demographics

- 27.3% between the ages of 30 and 40
- 67.5% Male, 31.2% female, .4% Transman, .6% Transfemale
- 36.5% White, 25.9% African American/Black, 15.0% Latinx, 10.1% Asian, 5.2% Other, 12.8% Unknown
- Urgent/Emergent Services
 - 77.9% utilized urgent/emergent medical services
 - Average of 2.8 visits to PES



PES Data FY 19/20

- Linkage to Care
 - 4.1% had contact with primary care during FY
 - 12.8% have an assigned intensive case manager
 - 4.1% are currently LPS conserved
- Jail Contacts
 - 25.6% had a jail contact during FY
- Housing Status
 - 62.4% are known to have experienced homelessness in the last year (17.7% for 13+ years)
 - 31.6% have been assessed for Coordinated Entry

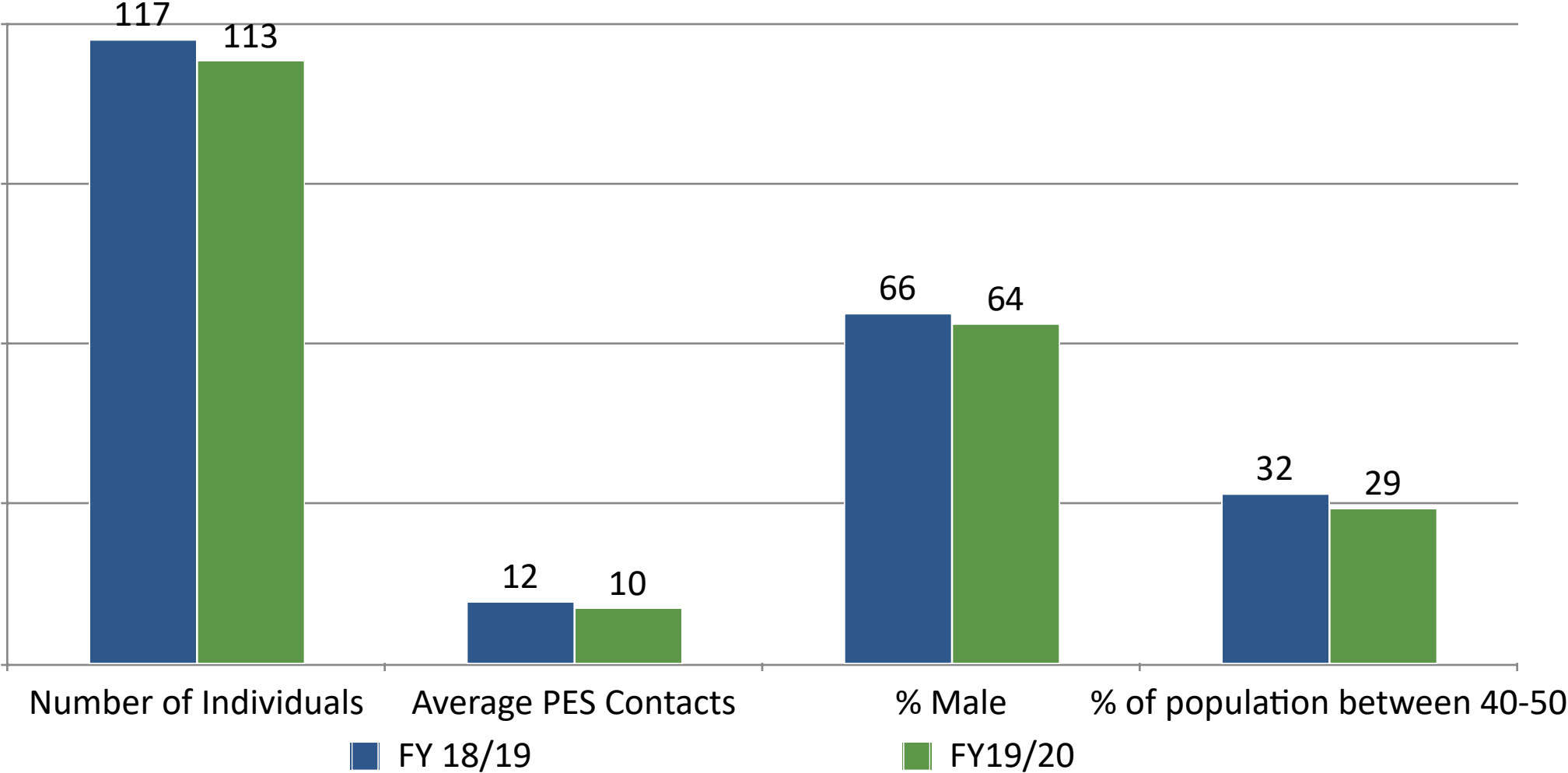


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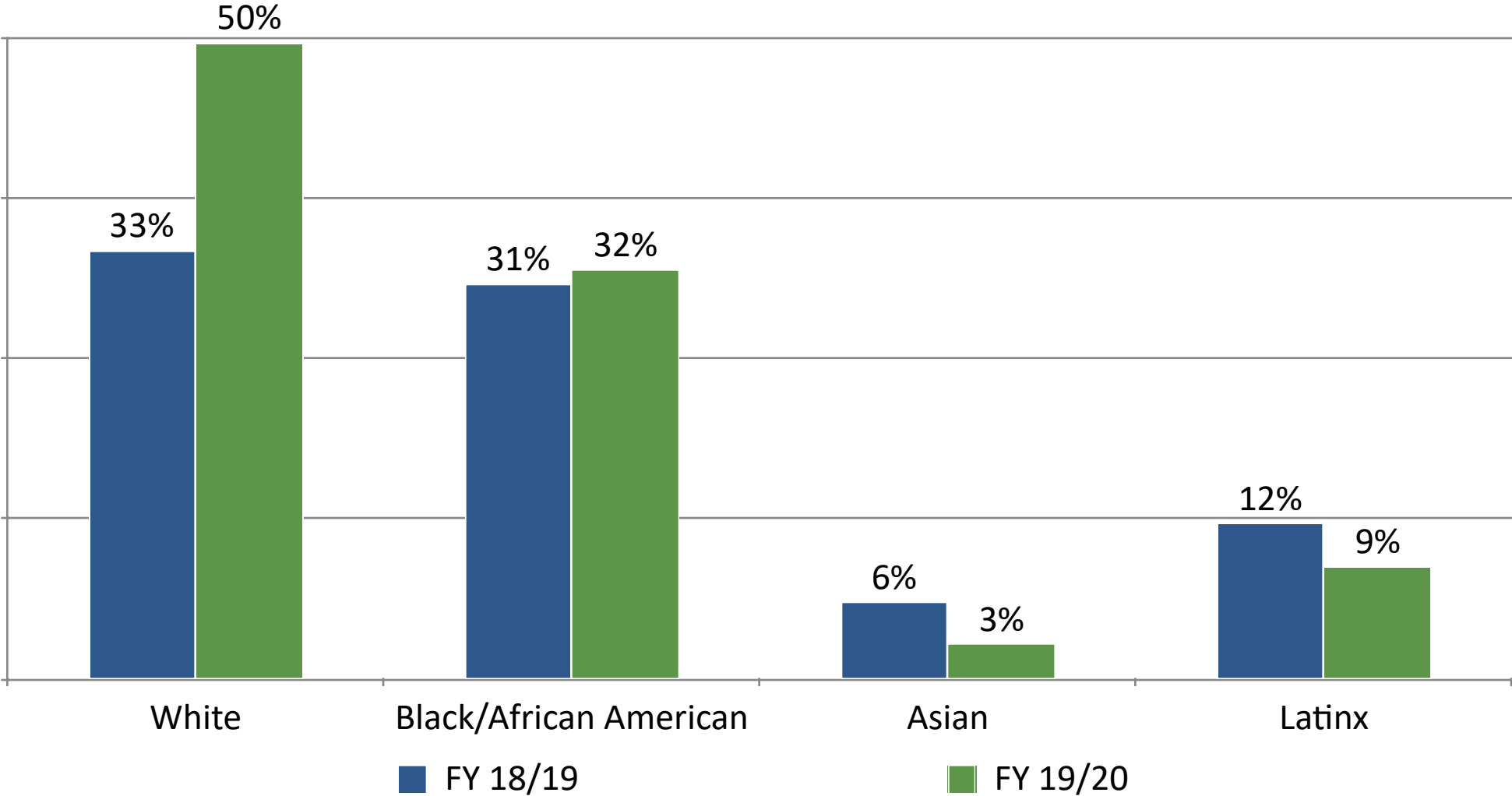


Fiscal Year Comparison- Individuals with 4+ 5150





Fiscal Year Comparison- Individuals with 4+ 5150





Evaluation Update

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research

Evaluation Requirement #4 from Health Code

The number of detentions for evaluation and treatment under Section 5150 that occurred in SF during the evaluation period, broken down by the type of authorized person who performed the detention

Data presented at August working group meeting:

Data Source	Unique Individuals	Total 5150 Count
SFDPH: Coordinated Care Management System (CCMS)*	1,275	2,197**
San Francisco Police Department (SFPD)	2,623	3,043
Local Hospitals***	n/a	6,751

*CCMS data represents only those treated at PES

**11 individuals with eight or more 5150s; 450 individuals with more than one 5150

*** includes data from California Pacific Medical Center, Saint Francis Memorial Hospital, St. Mary's Medical Center, and UCSF

Evaluation Updates

- No one conserved yet, so no reporting on any individual level data per the state and health code requirements
- Even if someone is placed on housing conservatorship before December, the data won't be reflected in the January 2021 report since we're reporting on the FY2019-20
- Updates for this meeting are for Evaluation Requirement #5 from Health Code

Evaluation Requirement #5 from Health Code

Where a detention under Section 5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention

Data sources:

- SFPD data on all officer-involved 5150s in FY 2019-20
- **Random sample of SFPD incident reports**

Evaluation Requirement #5 from Health Code

Where a detention under Section 5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention

Data sources:

- SFPD data on all officer-involved 5150s in FY 2019-20
- **Random sample of SFPD incident reports**

SFPD Incident Report Data

Parameters of the random sample of SFPD incident reports:

- Reports pulled from FY 2019-20 (7/1/2019—6/30/2020)
- 30 dates selected at random (non-holidays)
- All available incident reports from those dates that resulted in a 5150
- Total of 147 unique reports pulled

SFPD Incident Report Data

What can the incident report data tell us?

Guiding Questions	Data Point(s)
WHY are officers called to incidents resulting in Section 5150 detentions?	INCIDENT: <ul style="list-style-type: none">- Type of incident NARRATIVE TEXT: <ul style="list-style-type: none">- Who placed the emergency call- Other themes (e.g., threat, weapon, etc.)
WHO is detained under Section 5150 by officers?	DETAINED: <ul style="list-style-type: none">- Age, Race, Sex
WHERE are incidents resulting in officer-involved Section 5150 detentions taking place?	INCIDENT: <ul style="list-style-type: none">- District- Location of Occurrence
WHEN are incidents resulting in officer-involved Section 5150 detentions taking place?	INCIDENT: <ul style="list-style-type: none">- Occurrence from date / time

SFPD Incident Report Data

What this analysis cannot tell us

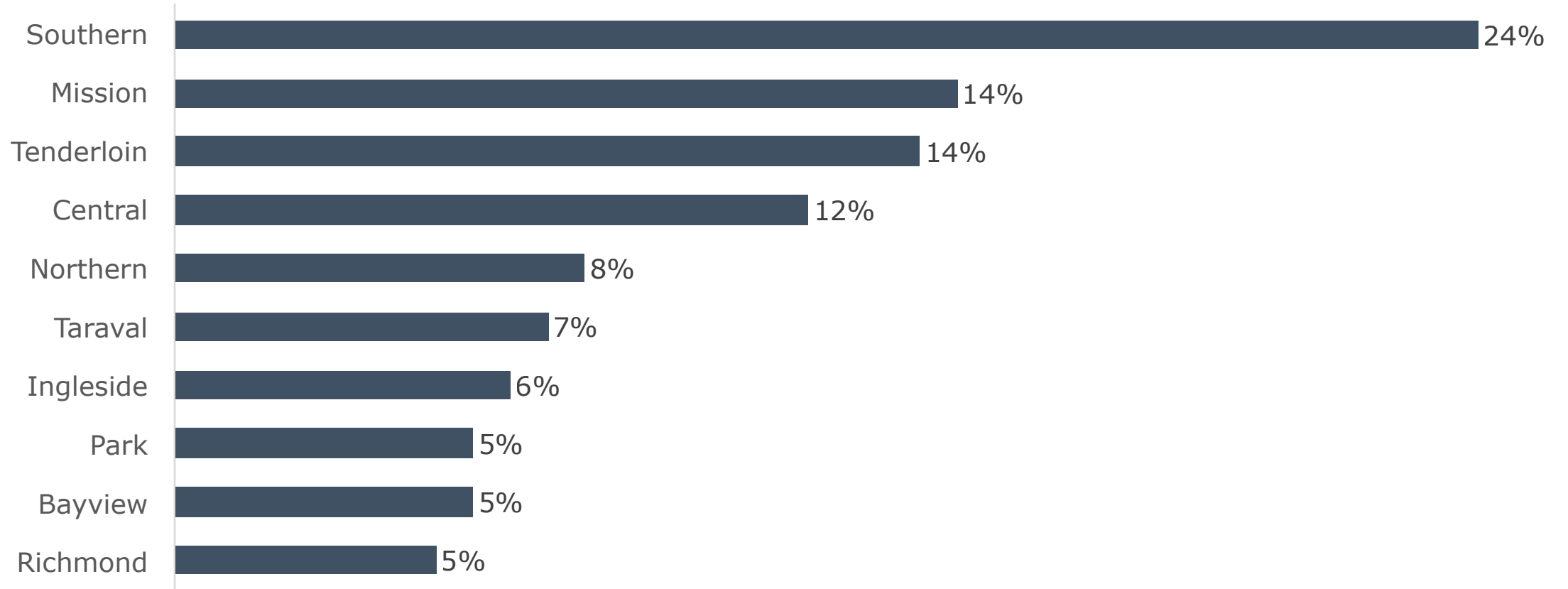
The exact reason *why* officers were called to respond to each of these cases in real time, as they happened, and what other alternatives may have existed

What the analysis can tell us

Looking at cases where we *know* in retrospect an officer was dispatched, how often does that seem to have been appropriate?

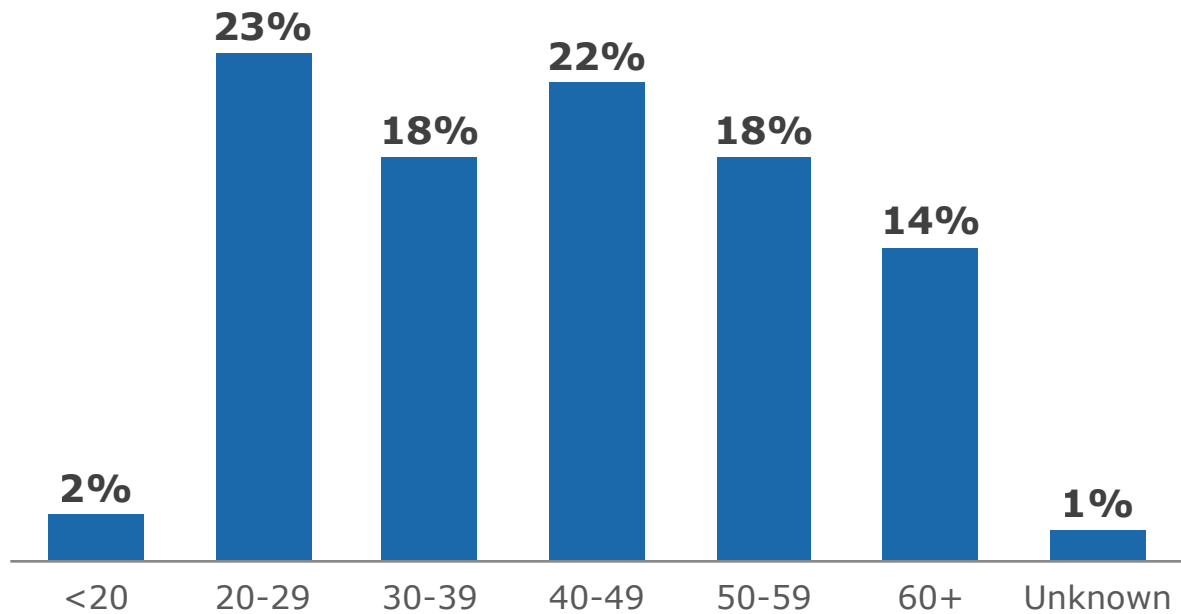
SFPD Incident Report Data

Location of occurrence

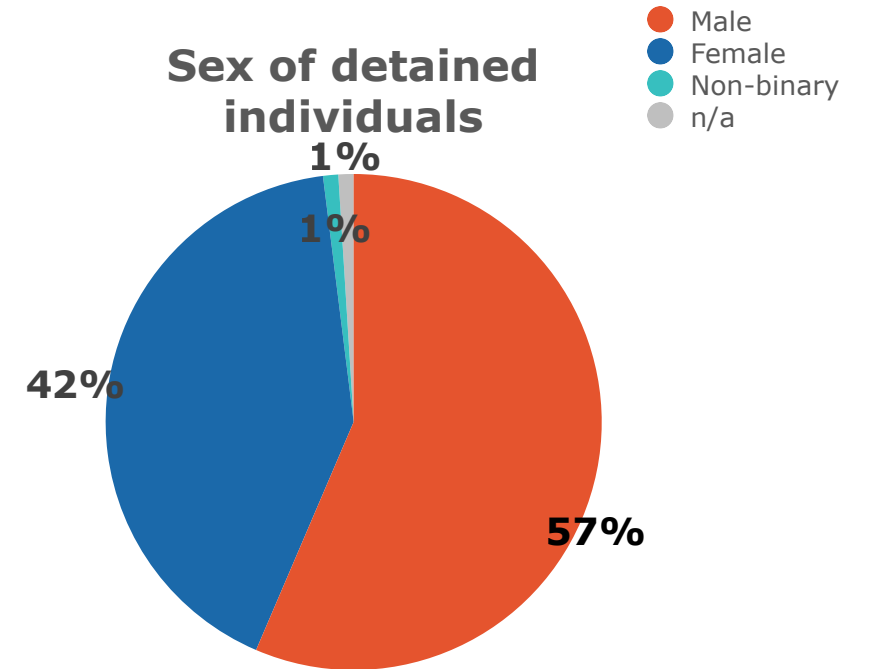


SFPD Incident Report Data

Age of detained individuals

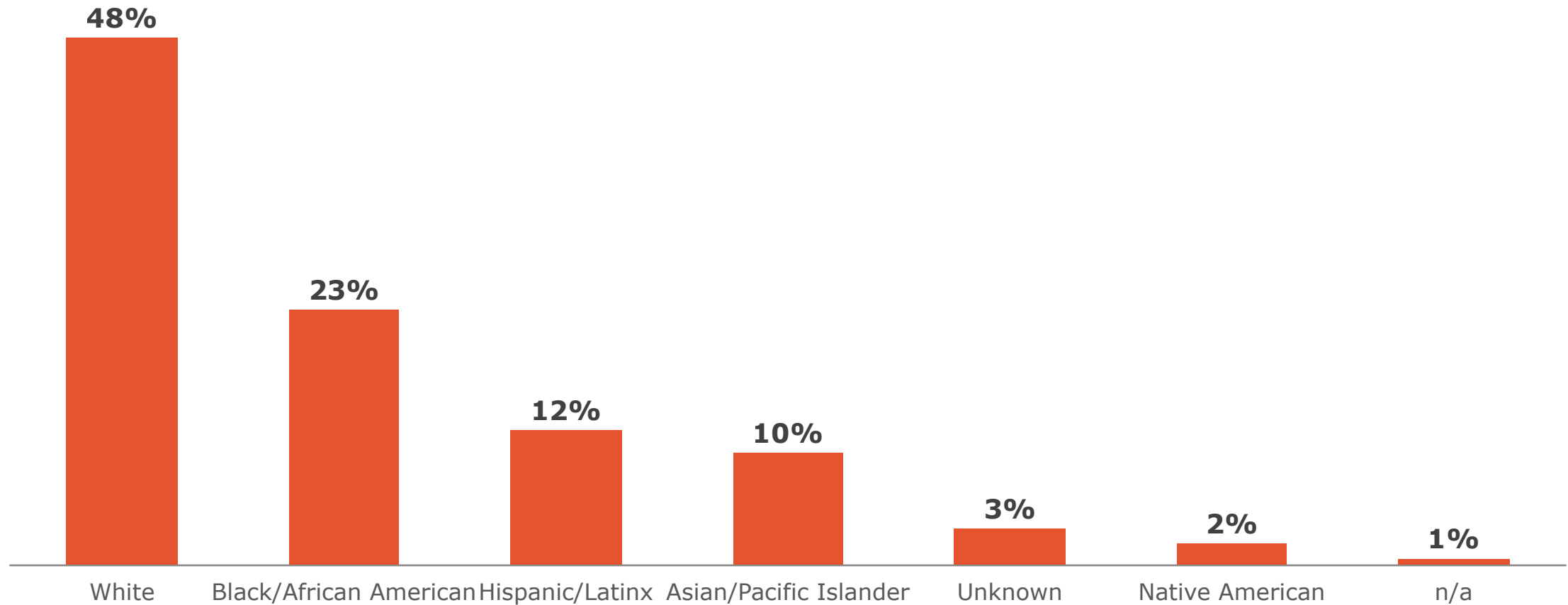


Sex of detained individuals



SFPD Incident Report Data

Race/ethnicity of detained individuals



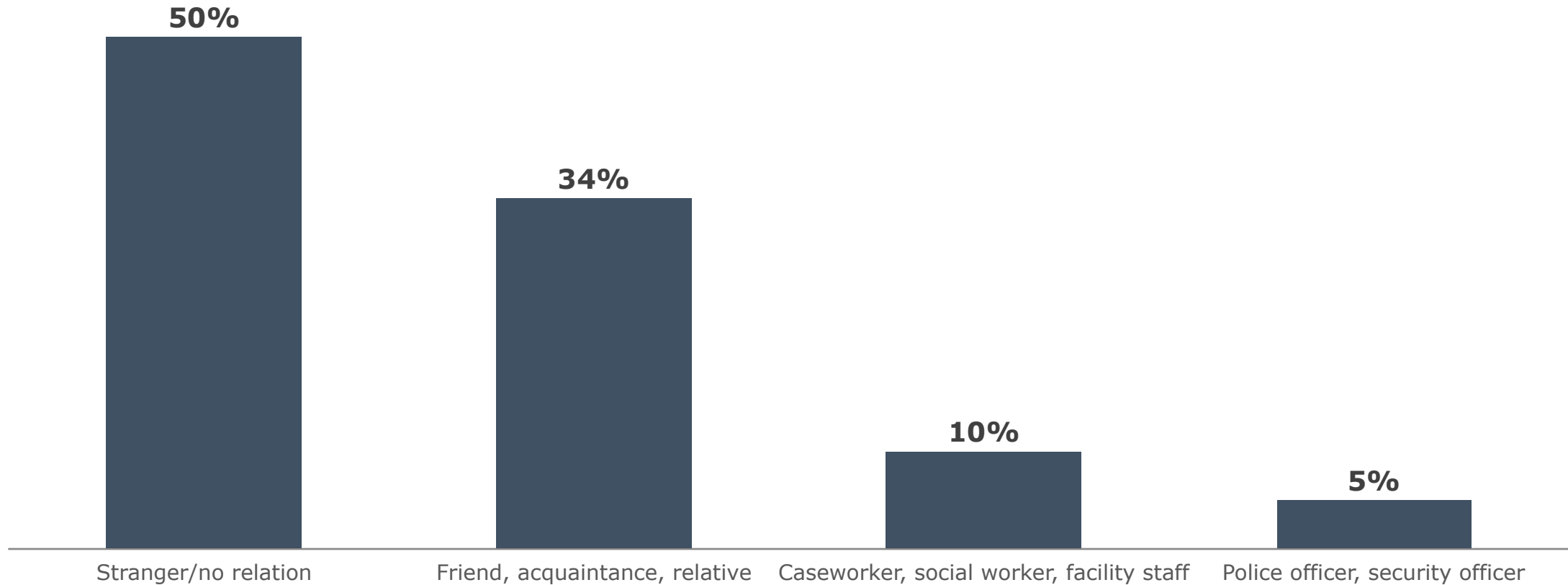
SFPD Incident Report Data

Qualitative analysis from incident report narratives

- Data on the following slides were collected from the incident narrative text fields
- Text was mined for key themes and patterns but data includes limitations related to inter-rater reliability, quality of narratives, etc.

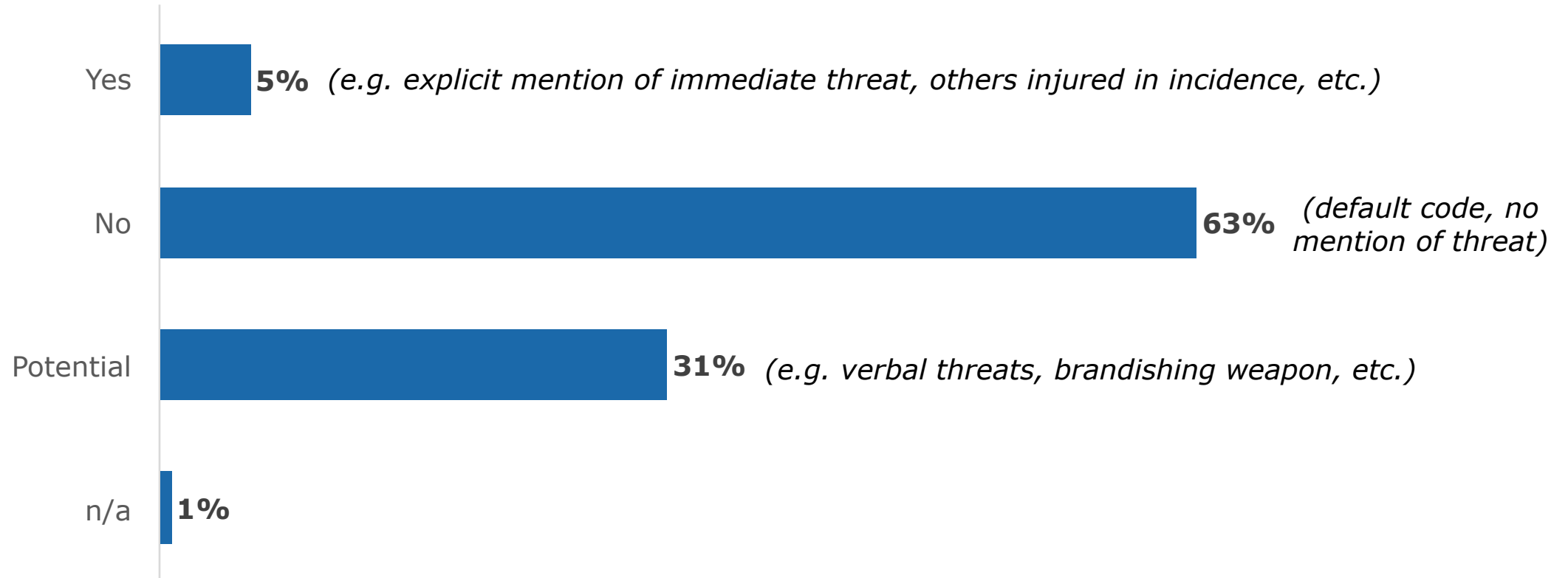
SFPD Incident Report Data

Who made the emergency call?

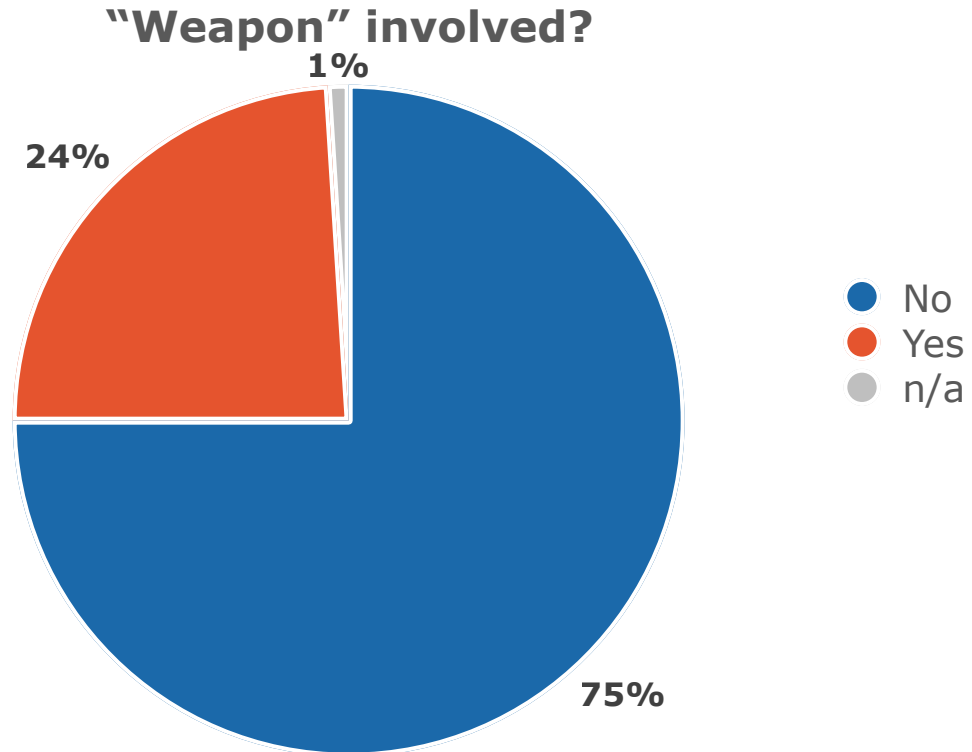


SFPD Incident Report Data

Immediate threat to others?



SFPD Incident Report Data



Was anyone harmed or injured?

- In 78% of incidents, no one was harmed or injured

SFPD Incident Report Data

- Limitations and next steps
- Discussion

January 2021 Report: Overview and Timeline

- Full draft to Working Group: anticipated by December 7th
 - In advance of December 14th working group meeting
- Final report submission January 2021



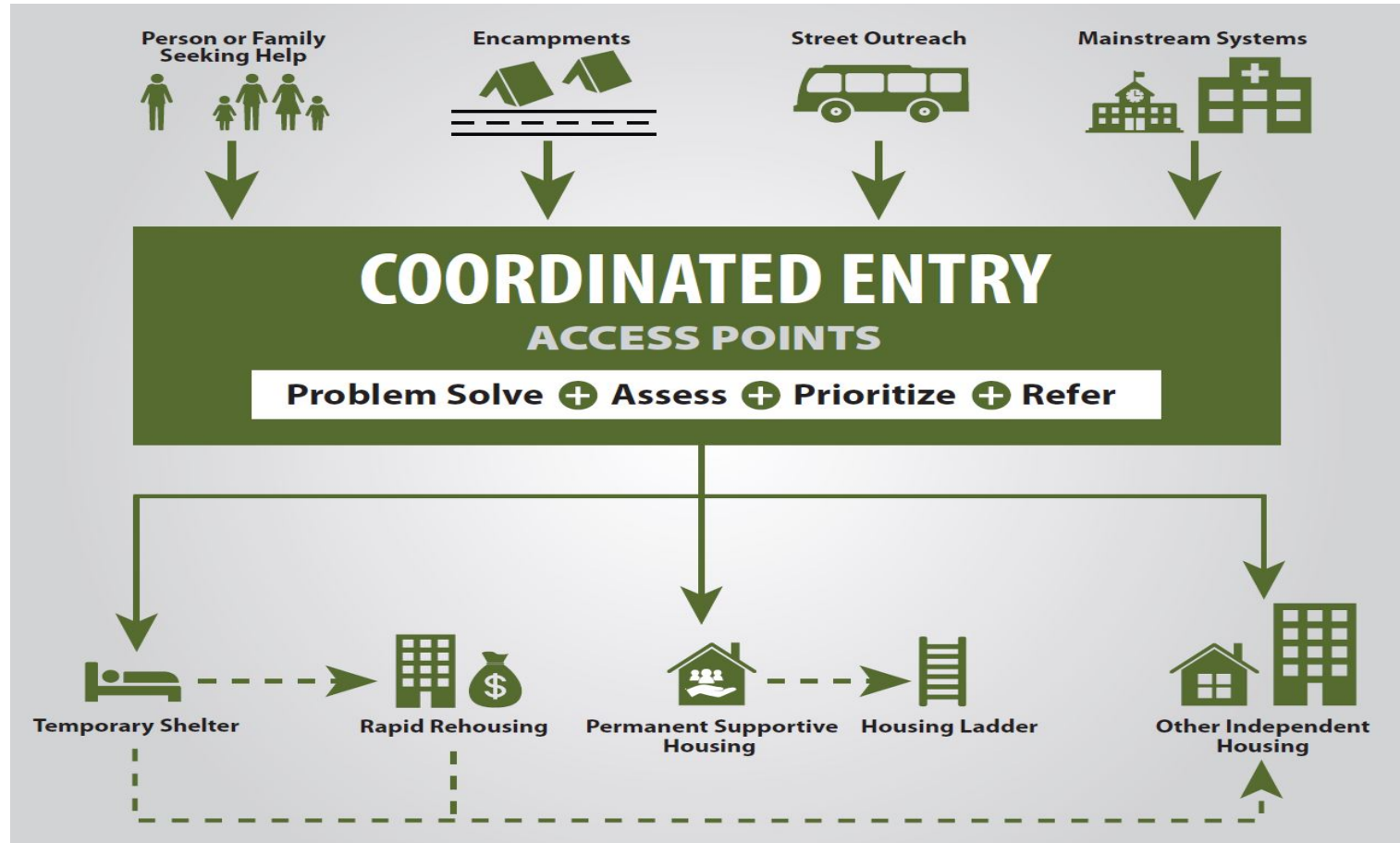
Coordinated Entry

October 2020



Goal State: Model System

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Problem Solving

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🔑 Prevent people from entering the Homelessness Response System and to redirect people who can resolve their homelessness without the need for shelter or ongoing support

- Eviction Prevention
- Relocation assistance (e.g., Homeward Bound)
- Family reunification
- Move-in assistance
- Flexible Grants



Housing Assessment

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- Assessment questionnaire determines priority status score
 - Vulnerability
 - Physical and behavioral health
 - Experience of trauma and violence
 - Use of crisis services
 - Experience of Trauma
 - Homelessness history: duration of homelessness compared to age
 - Barriers to housing, including legal issues, Income and other resources



Housing Referral Status

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Key Housing Referral Status: people experiencing homelessness who are prioritized for housing based on their health ***vulnerability, housing barriers, and chronicity of homelessness***

- Housing status is determined by the HSH Assessment Process
- Housing status households will be assigned a housing navigator who will match the household with available housing

Key Problem Solving is a continuous resource

- Problem solving status households will not be referred to HSH-funded permanent supportive housing, but are encouraged to access problem solving resources



Coordinated Entry Clinical Review

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- Provides an administrative review process for clients who cannot adequately self-report their own chronicity of homelessness, barriers to housing, or vulnerability
- Clients must participate in the Coordinated Entry process at an Access Point prior to submission
- Available to any provider with a relationship with the client, ideally a case manager
- Contact hshclinicalreview@sfgov.org



Navigation and Referral

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- Housing navigators assist priority status individuals with the application process for housing
 - Application paperwork
 - Gathering required documents, such as ID and income verification
 - Reasonable accommodation requirements
 - Determining individual preferences
 - Assistance with interview and move-in
- Stabilization services available for first year after move-in



Access Points: Adults & Families

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Coordinated Entry for Adults

415-487-3300 x7000

Coordinated Entry for Families

Central City Access Point	415-644-0504
Mission Access Point	415-972-1281
Bayview Access Point	415-430-6320

<http://hsh.sfgov.org>



Current Access Points: Youth

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Coordinated Entry for Youth

Larkin Street Access Point for Youth	415-673-0911
3 rd Street Youth Center and Clinic	510-936-1324
Homeless Youth Alliance	415-318-6384
Huckleberry Youth Programs	415-535-0884
LYRIC	415-696-4191



Behavioral Health Partnerships

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- HSH Partners with UCSF to provide Coordinated Entry Assessment in Psychiatric Emergency Services – social workers at PES conduct assessment and clinical review as needed with people during their PES stay
- HSH and the Department of Public Health are partnering to ensure that visitors to the Behavioral Health Access Center, Intensive Case Management clients and behavioral health treatment participants are connected to Coordinated Entry
- Coordinated Entry Status is visible to providers in the CareLink (EPIC) System



Process: Housing Conservatorship

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- All Housing Conservatorship stakeholders are asked to please refer all people experiencing homelessness to Coordinated Entry immediately, well before any Housing Conservatorship filings.
- In the case of an 8th 51/50 the Housing Conservatorship team will coordinate with HSH and Coordinated Entry
 - If the person is already Housing Referral Status their Housing Navigator will partner with the care team to match them to housing.
 - If the person is not yet Housing Referral Status, we will coordinate with the care team to ensure they get an assessment and clinical review as applicable
- Point of Contact: HSH Coordinated Entry Manager, Megan Owens



Questions or Comments?

Megan Owens
Coordinated Entry Manager

megan.owens@sfgov.org



PUBLIC COMMENT



Closing and Next Steps

Upcoming Working Group Meetings:

Dates: Monday December 14, 2020

Time: 1:00-2:30pm

Meetings will be held at 25 Van Ness, Room 610 or Virtual Platform depending on current health recommendations



Information Sharing and Engagement

Email: Housing.Conservatorship-Workgroup@sfdph.org

Website Updates: [www.sfdph.org/dph/comupg/knowledge/
housingconserv/default.asp](http://www.sfdph.org/dph/comupg/knowledge/housingconserv/default.asp)