SAN FRANCISCO

Housing Conservatorship Working Group

MEETING 12 • October 18, 2021 • 1:00-2:30PM • Zoom Platform
AGENDA

▪ Welcome & Agenda Review
▪ Implementation update
▪ Data Review
▪ Public Comment
▪ Closing & Next Steps
Workgroup Duties

Established by BOS Ordinance 108-19

Purpose

- Conduct evaluation on effectiveness of Housing Conservatorship implementation, and submit reports to the BOS, Mayor, and State Legislature, as required
  - Annual report to BOS and Mayor by January 21 each year
  - Annual reports to the State by January 1 each year
Implementation Update
Data Review
Individuals with 4+ 5150’s in FY20/21

- 92 individuals
  - 14 individuals have 8+ 5150’s
    - 3 individuals unsheltered
    - 11 individuals linked to ICM, outpatient BH, or residential treatment
    - 4 individuals under an LPS Conservatorship
    - 13 have been assessed by coordinated entry
  - 50% experiencing homelessness
  - 52% have medical urgent/emergent service use
  - 64% contact with the jail
  - 11% current Conservatorship
  - 41% currently linked to ICM or outpatient BH
  - 57% assessed for coordinated entry
Evaluation Update
# Evaluation Requirements from Admin Code

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Data Point(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Number and status of persons who have been recommended for a Housing Conservatorship, evaluated for eligibility for a Housing Conservatorship, and/or conserved</td>
<td>-As described in requirement</td>
</tr>
</tbody>
</table>
| 2. The effectiveness of these conservatorships in addressing the short and long term needs of those persons, including a description of the services they received | -Description of treatment and services  
-Housing status  
-PES contact  
-Substance use treatment compliance  
-Incarceration  
-Individual experience survey |
| 3. The impact of conservatorships established on existing conservatorships and on mental health programs provided by the city | -Number of LPS conservatorships  
-Impact on mental health programs provided by the city (high level trends) |
| 4. The number of detentions for evaluation and treatment under Section 5150 that occurred in SF during the evaluation period, broken down by the type of authorized person who performed the detention | -As described in requirement |
| 5. Where a detention under Section 5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention | -Descriptive analysis of SFPD data, and broader trends |
**Evaluation Requirement #1-3**

(1) **Number and status of persons recommended for Housing Conservatorship**
- 3 petitions filed during FY20/21
- 2 people were on a conservatorship at the end of the fiscal year

(2) **Effectiveness of these conservatorships in addressing the short and long term needs of those persons**
- Both are still under conservatorship, so full scope of effectiveness is yet to be determined.
- Neither conservatee was engaged in behavioral health care prior to conservatorship.
- Services provided to current persons conserved include psychiatric respite, ICM, psychiatry and medication management, peer support, and remaining in housing with intensive wrap around services

(3) **The impact of conservatorships established on existing conservatorships and on mental health programs provided by the city**
- *Unable to evaluate impact / not applicable at this time*
The number of detentions for evaluation and treatment under Section 5150 that occurred in SF during the evaluation period, broken down by the type of authorized person who performed the detention

<table>
<thead>
<tr>
<th>Data Source</th>
<th>Unique Individuals</th>
<th>Total 5150 Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>SFDPH: Coordinated Care Management System (CCMS)*</td>
<td>1,745</td>
<td>2,734**</td>
</tr>
<tr>
<td>Local Hospitals***</td>
<td>-</td>
<td>10,331</td>
</tr>
<tr>
<td><strong>Total unduplicated cases</strong></td>
<td>-</td>
<td><strong>13,065</strong></td>
</tr>
</tbody>
</table>

Note: Data includes a significant number of duplicate individuals included in both counts.
*CCMS data represents only those treated at PES
**16 individuals with eight or more 5150s; 499 individuals with more than one 5150
*** includes data from California Pacific Medical Center, Kaiser Permanente, Saint Francis Memorial Hospital, St. Mary's Medical Center, and UCSF
Evaluation Requirement #4

FY19/20 data

The number of detentions for evaluation and treatment under Section 5150 that occurred in SF during the evaluation period, broken down by the type of authorized person who performed the detention

<table>
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<tr>
<th>Data Source</th>
<th>Unique Individuals</th>
<th>Total 5150 Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>SFDPH: Coordinated Care Management System (CCMS)*</td>
<td>1,048</td>
<td>2,224</td>
</tr>
<tr>
<td>Local Hospitals**</td>
<td>-</td>
<td>6,751</td>
</tr>
<tr>
<td><strong>Total unduplicated cases</strong></td>
<td>-</td>
<td><strong>8,975</strong></td>
</tr>
</tbody>
</table>

*CCMS data represents only those treated at PES  
** includes data from California Pacific Medical Center, Saint Francis Memorial Hospital, St. Mary's Medical Center, and UCSF
Population Data: Fiscal Year 2020/21

Information for individuals who had at least one 5150 in FY20/21 and seen at PES (1745 individuals):

- **Age distribution**
  - 60+: 8%
  - 50-59: 16%
  - 40-49: 21%
  - 30-39: 30%
  - 20-29: 22%
  - <20: 2%

- **Gender identity**
  - Female: 67%
  - Male: 32%
  - Transgender: 1%

- **Racial/ethnic identity**
  - White: 37%
  - Black/African American: 27%
  - Latinx: 18%
  - Asian / Pacific Islander: 11%
  - Multiracial: 3%
  - American Indian: 1%

- **Urgent/Emergent Services**: Average of 2.3 visits to PES
Race/ethnicity of individuals with 4+ 5150, 2018-20

- **White**: 33% (FY 18/19), 50% (FY 19/20), 36% (FY 20/21)
- **Black/African American**: 31% (FY 18/19), 32% (FY 19/20), 36% (FY 20/21)
- **Asian**: 6% (FY 18/19), 3% (FY 19/20), 4% (FY 20/21)
- **Latinx**: 12% (FY 18/19), 9% (FY 19/20), 18% (FY 20/21)
Population Data: Fiscal Year 2020/21

Race/ethnicity of individuals with four or more 5150s, overall PES, and San Francisco population

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>FY 20/21 4+ 5150</th>
<th>FY 20/21 Overall PES</th>
<th>2019 SF US Census Estimate</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>36%</td>
<td>37%</td>
<td>36%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>36%</td>
<td>27%</td>
<td>6%</td>
</tr>
<tr>
<td>Asian</td>
<td>36%</td>
<td>4%</td>
<td>11%</td>
</tr>
<tr>
<td>Latinx</td>
<td>36%</td>
<td>18%</td>
<td>18%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>15%</td>
</tr>
</tbody>
</table>
Summary of race/ethnicity data

- **White**
  - FY 18/19: 50%
  - FY 19/20: 36%
  - FY 20/21: 33%
  - 2019 SF US Census Estimate: 53%

- **Black/African American**
  - FY 18/19: 31%
  - FY 19/20: 32%
  - FY 20/21: 36%
  - 2019 SF US Census Estimate: 27%

- **Asian**
  - FY 18/19: 6%
  - FY 19/20: 6%
  - FY 20/21: 6%
  - 2019 SF US Census Estimate: 11%

- **Latinx**
  - FY 18/19: 12%
  - FY 19/20: 9%
  - FY 20/21: 18%
  - 2019 SF US Census Estimate: 15%
Evaluation Requirement #5

Where a detention under Section 5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention

Data sources:

- Data from SFPD on all officer-involved 5150s in FY2020-21 (2,578 5150 WIC holds)
  - Date and time
  - Reason for emergency call (i.e., call type)
  - Officer’s stated reason for 5150
SFPD Incident Report Data

Top six CAD call types*

<table>
<thead>
<tr>
<th>Call Type</th>
<th>FY2020/2021</th>
<th>FY2019/2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suicide Attempt</td>
<td>34%</td>
<td>32%</td>
</tr>
<tr>
<td>Mental Health Detention</td>
<td>11%</td>
<td>10%</td>
</tr>
<tr>
<td>Mentally Disturbed Person</td>
<td>10%</td>
<td>10%</td>
</tr>
<tr>
<td>Well Being Check</td>
<td>7%</td>
<td>10%</td>
</tr>
<tr>
<td>Assault/Battery</td>
<td>5%</td>
<td>5%</td>
</tr>
<tr>
<td>Fight or dispute, no weapons</td>
<td>3%</td>
<td>5%</td>
</tr>
<tr>
<td>Person with a knife</td>
<td>7%</td>
<td>5%</td>
</tr>
</tbody>
</table>

*represents approx. 77% of all calls
Police officer’s stated reason for 5150*

- **Danger to Self**: 69% (FY2020/2021) vs. 61% (FY2019/2020)
- **Danger to Others**: 37% vs. 38%
- **Gravely Disabled**: 8% vs. 12%

*Total exceeds 100% because some cases involved multiple justifications*
Street Crisis Response Team Update

Crisis Calls Handled by SCRT
- August: 663
- Cumulative: 3,169

800-8 Calls that Received SCRT Response**
- August: 47%
- Cumulative: 33%

Average Response Time
- August: 15 min
- Cumulative: 15 min

Client Engagements
- August: 388
- Cumulative: 1,879

Engagement Outcomes: Cumulative
- Crisis resolved on scene: client remained safely in community: 63%
- Client transported to hospital: 18%
- Client linked & transported to social or behavioral setting: 18%
- 5150s initiated: 7%

*A single client engagement may result in multiple outcomes.

Referral Source: Cumulative
- 911 Dispatch 81%
- SCRT observed in Community - "On View" 12%
- Non-Crisis Community Support 4%
- Other 3%

Office of Coordinated Care Follow Up Rate
- August: 50%
- Cumulative: 31%

Connections to Care: Cumulative
- Connected with existing provider or treatment facility: 38%
- Direct client follow up: 32%
- Unable to locate individual: 23%
- Other: 7%

*Cumulative counts are on data since pilot launch (Nov 30, 2020 – August 31, 2021)

** 800-8s are a type of call code from 911 emergency communications center which indicate an individual in behavioral health distress with no weapon involved. In 2019, 911 received over 10,000 of these calls. Percentage shown excludes “800-8 On View” and a small number of 800-8s not dispatched to SCRT for other reasons. SCRT aims to respond to 100% of dispatched 800-8s once fully launched.

Housing Conservatorship Working Group

October 18, 2021
PUBLIC COMMENT
November 15, 2021- Review of additional data and State report

December 13, 2021- Review of BoS/Mayor report
Upcoming Working Group Meetings:

**Dates:**
- November 15, 2021
- December 13, 2021

**Time:** 1:00-2:30pm

Meeting location will be determined based on current health recommendations
Email: Housing.Conservatorship-Workgroup@sfdph.org

Website Updates:
www.sfdph.org/dph/comupg/knowlcol/housingconserv/default.asp