



Tips for Visitors to Residential Facilities

Keep your loved ones, other residents, and yourselves safe

If you are sick, stay home



- If you have had contact with others who may be sick, stay home
- If possible, further limit contact with those outside your household before visiting

Facilities may only allow visitation if they are able to facilitate it in a safe manner. Different facilities may be able to offer one or more types of visit.



- Outdoor visits are in-person, but the most risky
- Visits at facility window might be with open or closed windows
- Visits from your vehicle might be with the resident outside or inside of the facility, possibly behind a closed window

Know what to expect during your visit and come prepared



- Visits have to be scheduled in advance
 - Ask the facility what to do to keep everyone safe
- Every visitor must wear a mask at all times



- You must stay more than 6 feet away from residents at all times
 - Facilities might mark the distance or put up physical barrier
 - Facilities are responsible for keeping everyone safe during visits – listen to staff at the facility if they ask you to move back or away during your visit



- You cannot share items like food or gifts with a resident during a visit (if the facility allows certain gifts, their staff will deliver the gift after sanitizing it)
- Keep visits brief to lower risk for everyone and to allow others to visit their loved ones



- Masks and physical distancing can make it hard to hear, but talking loudly can increase the spread of COVID-19 – consider using phones to talk to residents during visits